

Guide to Information held by the Utility Regulator

Section	Description of information	How to obtain
Who we are and what we do		
	Roles and responsibilities	http://www.niaur.gov.uk/about/what_we_do
	Organisational structure	http://www.niaur.gov.uk/about/
	Relevant legislation	http://www.opsi.gov.uk/
	Board and senior management team	http://www.niaur.gov.uk/about/the_board
	Contact details	http://www.niaur.gov.uk/contacts/
What and how we spend		
	Finance statements, budgets, and variance reports	http://www.niaur.gov.uk/uploads/publications/2009-10-28_NIAUR_Resource_Accounts_2008-2009.pdf
	Board and senior management team expenses	http://www.uregni.gov.uk/uploads/publications/2009-10_SMT_and_NEDS_expenses_summary.pdf
	Pay and grading structures	Available on request
	Procurement procedure	Currently being updated
	Contracts awarded	Coming soon
	Internal financial regulations	Available on request
Priorities/ objectives and how we are meeting them		
	Strategic plans	http://www.niaur.gov.uk/publications/show/category/corporate/
	Annual Business Plan	http://www.niaur.gov.uk/uploads/publications/FWP_2009-10.pdf
	Annual Report	http://www.niaur.gov.uk/uploads/publications/2008-09_Annual_Report.pdf
	Internal and external performance reviews	Please contact us for further information
How we make		

decisions		
	Major policy proposals and decisions	http://www.niaur.gov.uk/publications/
	Public consultations	http://www.niaur.gov.uk/publications/show/category/open_consultations/
	Senior management team minutes	http://www.niaur.gov.uk/publications/show/category/corporate/
	Reports and papers from senior management team meetings	Please contact us for further information
	Internal communication guidance, criteria used for decision making, internal instructions, manuals and guidance	http://www.niaur.gov.uk/uploads/publications/Branding_Guidelines.pdf http://www.niaur.gov.uk/uploads/publications/Consultation_Guidance.pdf
Policies and procedures		
	For recruiting and employing new staff	http://www.uregni.gov.uk/uploads/publications/Recruitment_and_Selection_Policy_-_Nov_09I.pdf
	Customer service	Coming soon
	Records management and personal data policies	Coming soon
Lists and registers		
	Disclosure logs	http://www.niaur.gov.uk/uploads/publications/FOI_Disclosure_Log.pdf
	Gifts and hospitality	http://www.uregni.gov.uk/uploads/publications/2009-10_Gifts_and_Hospitality_registers.pdf
Services we offer		
	Regulatory responsibilities	http://www.niaur.gov.uk/about/
	For industry	http://www.niaur.gov.uk/about/
	Leaflets, booklets and newsletters	http://www.niaur.gov.uk/publications/
	Advice and guidance	http://www.niaur.gov.uk/customer_information/
	Media releases	http://www.niaur.gov.uk/news/