**Schedule 18**

**Expedited switch process for domestic new connections**

**22 September 2016**

Definitions

**Preferred Gas Supplier** means the supplier identified by the customer during the connection process as the supplier they may wish to take gas from.

**New Domestic Connection Procedures** means the procedures documented in conjunction with section L9A.1 of Network Code

**Commissioning Supplier** means the Gas Supplier designated as such (from time to time) by the Authority for the purposes of the Domestic New Connections Process

Procedures

Any customer request to nominate a **Preferred Gas Supplier** shall be actioned in line with section L of the Network Code and the **New Domestic Connection Procedures**.

The expedited switch process for new connections will be applicable for a period of 15 business days from the point of connection. After a period of 15 business days the expedited switch process for domestic new connections will not be followed and the change of supplier process as outlined in section L of the Network Code should be adhered to.

Termination of Supply

As part of the process, notice of termination of supply must be provided to the **Commissioning Supplier** by the Customer or the **Preferred Gas Supplier** at least 15 days prior to the proposed effective date.

Objections

The **Commissioning Supplier** may object to the SMP Confirmation for reasons outlined in schedule 4 of the SMP Agreement. Any objection should be raised to the Network Operator as per section L of the Network Code.

Opening meter read

The **Preferred Gas Supplier** who has submitted the SMP Confirmation shall obtain an opening meter read for all domestic new connection switches. This read should be obtained and submitted to the Network Operator as per section M of the Network Code.