# Northern Ireland Sustainable Energy Programme

Schemes running from April 2022 to March 2023

1. Priority<sup>1</sup> (Low-income Households) – Whole House Solutions



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Make It CosyHeat and insulation measures: • Fully funded natural gas central heating system if on the gas network or oil central heating system where gas is not	Low-income households with no central heating, solid fuel heating or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).	Energystore Ltd Apply to: Energystore Ltd on	
	available * <ul> <li>Fully funded Cavity Wall</li> </ul>	Must be a homeowner.	Tel: 028 96 930492 or
	Insulation and/or Loft Insulation <ul> <li>Fully Funded Water Widget</li> </ul>	<ul> <li>Income criteria:</li> <li>Single person household with income / pension less than £28,000 gross OR</li> </ul>	Email: nisepenquiry@energystoreltd.com
<ul> <li>Fully Funded Remote Smart Heating Controls</li> <li>* Customers with existing Electr heating can only convert to another form of electric heating which is available under NISEP</li> </ul>	<ul> <li>Couple / Single parent family / Pensioner (over 65) with an income / pension less than £35,000 gross</li> </ul>	Available throughout Northern Ireland	

<sup>&</sup>lt;sup>1</sup> Priority schemes, both whole house and individual measures, are aimed at low-income households. Each of the priority schemes has its own set of vulnerability criteria/income thresholds to identify qualifying households. In general, NISEP schemes are targeted at households who do not qualify for assistance from government schemes such as Affordable Warmth.

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Help to Heat	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off a natural gas central heating system if on the gas network or oil central heating system where gas is not available *</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Grant of 50% Water Widget</li> <li>Grant of 50% Remote Smart Heating Controls <ul> <li>Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul> </li> </ul>	<ul> <li>Low-income households with no central heating, solid fuel heating, or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>Must be a homeowner or private tenant.</li> <li>Income criteria:</li> <li>Single person household with income / pension less than £35,000 gross OR</li> <li>Couple / Single parent family / pensioner (over 65) with an income / pension less than £40,000 gross</li> </ul>	Energystore Ltd Apply to: Energystore Ltd on Tel: 028 96 930492 or Email: nisepenquiry@energystoreltd.com Available throughout Northern Ireland
Energy Plus – Efficient Oil 50/50	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off an oil central heating system *</li> <li>Grant of 50% off Remote Smart Heating Controls</li> <li>Fully funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded LED light bulbs</li> <li>Fully Funded Reflective Radiator Panels</li> <li>Fully Funded Water Widget</li> <li>Fully Funded Hot Water Tank Jacket</li> <li>*Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	Low-income households with no central heating, solid fuel heating, or a heating system broken down beyond viable economic repair and/or over 15 years old. Must be a homeowner or private tenant. Income criteria: • Single person household with income / pension less than £35,000 gross <b>OR</b> Couple / Single parent family / pensioner (over 65) with an income / pension less than £40,000 gross	Fusion Heating Ltd Apply to: <i>Tel:</i> 028 9044 9499 or Email: Nisep.applications@fusionheating.co.uk Available throughout Northern Ireland



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Housing Association Energy Saver	<ul> <li>Heating and insulation measures:</li> <li>Grant of £750 off a natural gas central heating system *</li> <li>Grant of £150 off cavity wall insulation and loft insulation (max Grant of £300 for insulation)</li> <li>Fully Funded Hot Water Tank Jacket</li> <li>Fully Funded LED light bulbs</li> <li>Fully Funded Remote Smart Heating Controls</li> <li>*Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Housing Association properties with solid fuel heating or a heating system over 15 years old.</li> <li>Income criteria: <ul> <li>Single person household with income / pension less than £28,000 gross OR</li> <li>Couple / Single parent family / pensioner (over 65) with an income / pension less than £35,000 gross</li> </ul> </li> </ul>	Fusion Heating Ltd Housing Association will be responsible for selecting properties and funding remainder of cost.
Home Comfort Plus Scheme	<ul> <li>Heating and insulation measures:</li> <li>Fully Funded natural gas central heating system *</li> <li>Fully Funded Cavity Wall insulation and/or Loft Insulation</li> <li>Fully Funded LED light bulbs; Remote Smart Heating Controls; Water Widget</li> <li>*Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households within the firmus energy gas network area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>Must be a homeowner.</li> <li>Income Criteria:</li> <li>Single person household with an income/pension less than £28,000 gross</li> <li>Couple / Single parent family with an income/pension less than £35,000 gross</li> </ul>	firmus energy Apply to: Aodan Marley Tel: 07973 896786 Email: Email: nisep.applications@firmusenergy.co.uk Available in the firmus energy network area only



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Home Comfort 50/50 Scheme	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off a natural gas central heating system *Grant of 50% off Remote Smart Heating Controls; Water Widget</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded LED light bulbs</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households within the firmus energy gas network area with no central heating, solid fuel heating or an old Oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>Must be a homeowner or private tenant. Income Criteria:</li> <li>Single person household with an income/pension less than £35,000 gross</li> <li>Couple / Single parent family with an income/pension less than £40,000 gross</li> </ul>	firmus energy Apply to: Aodan Marley Tel: 07973 896786 Email: Email: nisep.applications@firmusenergy.co.uk Available in the firmus energy network area only
Warm at Home Plus	<ul> <li>Heating and insulation measures:</li> <li>Fully Funded natural gas central heating system *</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded LED light bulbs; Hot Water Tank Jacket; Remote Smart Heating Controls; Water Widget; Draught Proofing</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	Low-income households within the SGN Natural Gas network area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Must be homeowner. Income criteria: • Single person household with income / pension less than £28,000 gross <b>OR</b> • Couple / Single parent family with income / pension less than £35,000 gross	SGN Natural Gas Apply to: SGN Natural Gas Tel: Customer Service 0800 975 7774 Email: <u>info@sgnnaturalgas.co.uk</u> Available in the SGN Natural Gas network area only
Warm at Home Cashback	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off a natural gas central heating system *</li> <li>Grant of 50% off Remote Smart Heating Controls; Hot Water Tank Jacket; Water Widget; Draught Proofing</li> </ul>	Low-income households within the SGN Natural Gas network area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Must be a homeowner or private tenant.	SGN Natural Gas Apply to: SGN Natural Gas Tel: Customer Service 0800 975 7774



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	<ul> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded LED light bulbs</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Income Criteria:</li> <li>Single person household with an income/pension less than £35,000 gross</li> <li>Couple / Single parent family with an income/pension less than £40,000 gross</li> </ul>	Email: <u>info@sgnnaturalgas.co.uk</u> Available in the SGN Natural Gas network area only
Better Energy	Heating and insulation measures:	Low-income households with no central	O'Kane Plumbing & Electrics Ltd
Homes Plus	<ul> <li>Fully Funded natural gas central heating system if on the gas</li> </ul>	heating, solid fuel heating or an old (over 15 years) or broken down beyond viable	Apply to:
	network or oil central heating	economic repair oil, gas or LPG boiler.	O'Kane Plumbing & Electrics Ltd.
	system where gas is not available *	Must be homeowner. Income criteria:	Brian McCullagh
	<ul> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded LED light bulbs; Hot Water Tank Jacket</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Single person household with income / pension less than £28,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £35,000 gross</li> </ul>	Tel: (028) 867 51049
			Email: brian.mccullagh@okpe.co.uk Available throughout Northern Ireland Please note, where demand is higher than funding available, a vulnerability matrix will be used to prioritise applicants to this scheme.
Better Energy	Heating and insulation measures:	Low-income households with no central	O'Kane Plumbing & Electrics Ltd
Homes Cashback	<ul> <li>Grant of 50% off a natural gas central heating system if on the gas network or oil central heating system where gas is not</li> </ul>	heating, solid fuel heating or an old (over 15 years) or broken down beyond viable economic repair oil, gas or LPG boiler.	Apply to: O'Kane Plumbing & Electrics Ltd.
	available *	Must be homeowner or private tenant.	Brian McCullagh
	<ul> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> </ul>	Income criteria: <ul> <li>Single person household with income /</li> </ul>	Tel: (028) 867 51049
	<ul> <li>Fully Funded LED light bulbs; Hot Water Tank Jacket</li> <li>* Customers with existing Electric heating can only convert to another</li> </ul>	<ul> <li>pension less than £35,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £40,000 gross</li> </ul>	Email: brian.mccullagh@okpe.co.uk



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	form of electric heating, which is available under NISEP		Available throughout Northern Ireland
Efficiency Plus – Fully Funded	<ul> <li>Heating and insulation measures:</li> <li>Fully Funded natural gas central heating system*</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded Remote Smart Heating Controls; Reflective Radiator Panels; LED light bulbs; Hot Water Tank Jacket; Water Widget</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households with no central heating, solid fuel heating or an old (over 15 years) or broken down beyond viable economic repair oil or LPG boiler.</li> <li>Must be homeowner Income criteria:</li> <li>Single person household with income / pension less than £28,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £35,000 gross</li> </ul>	Phoenix Natural Gas Apply to: Phoenix Natural Gas John Graham Tel: 028 9055 5576 Email: <u>NISEP@phoenixnaturalgas.com</u> Available in the Phoenix Natural Gas Greater Belfast License area and East Down License area only
Efficiency Plus 50/50	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off a natural gas central heating system *</li> <li>Grant of 50% off Reflective Radiator Panels; Hot Water Tank Jacket; Water Widget</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded LED light bulbs; Remote Smart Heating Controls</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households with no central heating, solid fuel heating or an old (over 15 years) or broken down beyond viable economic repair oil or LPG boiler.</li> <li>Must be homeowner or private tenant. Income criteria:</li> <li>Single person household with income / pension less than £35,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £40,000 gross</li> </ul>	Phoenix Natural Gas Apply to: Phoenix Natural Gas John Graham Tel: 028 9055 5576 Email: NISEP@phoenixnaturalgas.com Available in the Phoenix Natural Gas Greater Belfast License area and East Down License area only



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Toasty Homes Plus Scheme	<ul> <li>Heating and insulation measures:</li> <li>Fully Funded natural gas central heating system *</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded LED light bulbs; Remote Smart Heating Controls; Water widget</li> <li>Fully Funded Hot water tank jacket</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households with no central heating, solid fuel heating or an old (over 15 years) or broken down beyond viable economic repair oil, gas or LPG boiler.</li> <li>Must be homeowner.</li> <li>Income criteria:</li> <li>Single person household with income / pension less than £28,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £35,000 gross</li> </ul>	McGaffin Mechanical Ltd Apply to: McGaffin Mechanical Ltd Tel: 028 90996747 Email: <u>info@mcgaffinmechanical.com</u> Available throughout Northern Ireland
Toasty Homes Cashback	<ul> <li>Heating and insulation measures:</li> <li>Grant of 50% off a natural gas or oil central heating system *</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>Fully Funded LED light bulbs; Remote Smart Heating Controls; Water widget</li> <li>Fully Funded Hot water tank jacket</li> <li>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households with no central heating, solid fuel heating or an old (over 15 years) or broken down beyond viable economic repair oil, gas or LPG Boiler.</li> <li>Must be homeowner or private tenant. Income criteria:</li> <li>Single person household with income / pension less than £35,000 gross OR</li> <li>Couple / Single parent family with income / pension less than £40,000 gross</li> </ul>	McGaffin Mechanical Ltd Apply to: McGaffin Mechanical Ltd Tel: 028 90996747 Email: <u>info@mcgaffinmechanical.com</u> Available throughout Northern Ireland



### 2. Priority (Low-income Households) – Individual Measures

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Scheme Name	Scheme Description		Scheme Manager and Application Details (if appropriate)
Keep Warm	<ul> <li>Insulation measures:</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded Hot Water Tank Jacket; LED light bulbs</li> </ul>	<ul> <li>Low-income households.</li> <li>Must be a homeowner.</li> <li>Income criteria:</li> <li>Single person household with an income / pension of less than £28,000 gross</li> <li>Couple or single parent family with an income / pension of less than £35,000 gross</li> <li>Single person household with an income / pension of less than £35,000 gross</li> <li>Single person household with an income / pension of less than £35,000 gross AND meets at least one of these further criteria: <ul> <li>is over 70</li> </ul> </li> </ul>	Workspace Ltd Apply to: Workspace Ltd Donna Madden Tel:028 7962 7474 Email: donna.madden@homesealni.co.uk Available throughout Northern Ireland Please note, where demand is higher
		<ul> <li>lives in a rural location</li> <li>has a disability/chronic illness</li> </ul>	than funding available, a vulnerability matrix will be used to prioritise applicants to this scheme.
Thermal Comfort	<ul> <li>Insulation measures:</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded Hot Water Tank Jacket; LED light bulbs</li> </ul>	Low-income households. Must be a homeowner. Income criteria: A single person household with an	Energystore Ltd
			Apply to:
			Energystore Ltd
		income / pension of less than £28,000	<sup>)</sup> Tel: 02890 301500
		<ul> <li>gross</li> <li>Couple / Single parent family / Pensioner over 65, with an income /</li> </ul>	Email: nisepenquiry@energystoreltd.com
		pension of less than £35,000 gross.	Available throughout Northern Ireland



Scheme Name	Scheme Description		Scheme Manager and Application Details (if appropriate)
Insulate Homes	<ul> <li>Insulation measures:</li> <li>Fully Funded Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded Hot Water Tank Jacket; Draught Proofing; LED light bulbs</li> </ul>	<ul> <li>Low-income households.</li> <li>Must be a homeowner.</li> <li>A single person household with an income / pension of less than £28,000 gross</li> <li>Couple / Single parent family / Pensioner over 65, with an income / pension of less than £35,000 gross</li> </ul>	Blue Build Insulation Ltd         Apply to:         Blue Build Insulation Ltd         Tel: 02891468222         Email: info@bluebuildenergy.com         Available throughout Northern Ireland



### 3. Non-Priority - Domestic

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Help to Insulate	Insulation measures: Grant of 1/3 of costs (up to £500	Households that do not qualify for a priority scheme.	Energystore Ltd
	maximum available per insulation measure) Cavity Wall Insulation and/or Loft Insulation	Must be homeowner or private tenant.	Apply to:
			Energystore on
			Tel: 02890 301500
			Email: nisepenquiry@energystoreltd.com
			Available throughout Northern Ireland

# 4. Non-Priority – Commercial

Scheme Name	Scheme Description	Properties Aimed At	Scheme Manager and Application Details (if appropriate)
Variable Speed	Technology measures:	Commercial Premises	Power NI Energy Ltd
Technology	Grant of 20% towards the installation		Apply to:
	of variable speed technology to commercial customers who use motors		Power NI
	for ventilation, water circulation, refrigeration and air compressors (to save		Tel: 028 9038 0642 / 028 90 685 856
	energy by reducing motor speed).		Email: Energysaving@powerni.co.uk
Intelligent Heating Controls	Technology measures:	<b>Commercial Premises</b>	Power NI Energy Ltd
Controis	<ul> <li>Grant of 20% towards the cost of design and installation of an intuitive</li> </ul>		Apply to:
	heating management system retrofitted to provide individual control of heating times and temperatures within each		Power NI
			Tel: 028 9038 0642 / 028 90 685 856
	room.		Email: Energysaving@powerni.co.uk
LED Lighting with finance option	Technology measures:	<b>Commercial Premises</b>	Power NI Energy Ltd
with mance option	<ul> <li>Grant of 20% towards the cost of replacing High Bay metal</li> </ul>		Apply to:
	halide/SON/fluorescent/Tunsgten/PL		Power NI
	and 2D fittings with LED luminaries to reduce lighting load.		Tel: 028 9038 0642 / 028 90 685 856
	<ul> <li>Dimming and movement detection</li> </ul>		Email: Energysaving@powerni.co.uk
	options. <b>2 options available - 1</b> - 20% grant funding towards light fittings and installation. <b>2.</b> 20% grant funding towards light fittings and installation. Finance available through Power NI Lighting Solutions and subject to credit check.		



# 5. Priority & Non-Priority – Innovation

Scheme Name	Scheme Description	Properties Aimed At	Scheme Manager and Application Details (if appropriate)
Pump Up The Heat (Priority)	<ul> <li>Innovative measures:</li> <li>Fully funded Air Source Heat Pump</li> <li>Fully funded Cavity Wall and/or Loft Insulation</li> <li>Fully Funded LED lightbulbs</li> </ul>	Low-income households with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Must be a homeowner. Income criteria: • Single person household with income / pension less than £28,000 gross <b>OR</b> • Couple / Single parent family / Pensioner (over 65) with an income / pension less than £35,000 gross	Energystore Ltd Apply to: Energystore Ltd Tel: 028 96 930492 Email: nisepenquiry@energystoreltd.com Available throughout Northern Ireland
Housing Association Efficient Electric (Priority)	<ul> <li>Heating and insulation measures:</li> <li>Grant of £900 off the install of upgraded High Heat Retention Storage Heaters with full heating controls.</li> <li>Grant of £150 off Cavity Wall Insulation and/or Loft Insulation (max Grant of £300 for insulation)</li> <li>Fully Funded LED light bulbs</li> </ul>	<ul> <li>Housing Association properties with inefficient Electric Storage Heaters greater than 10 years old or non-ERP compliant.</li> <li>Income criteria: <ul> <li>Single person household with income / pension less than £28,000 gross OR</li> <li>Couple / Single parent family / Pensioner (over 65) with an income / pension less than £35,000 gross</li> </ul> </li> </ul>	Fusion Heating Ltd Housing Association will be responsible for selecting properties and funding remainder of cost.



Scheme Name	Scheme Description	Properties Aimed At	Scheme Manager and Application Details (if appropriate)
Whole House Warmer Homes NI (Priority)	<ul> <li>Heating and insulation measures:</li> <li>Fully Funded Solid Wall Insulation and/or Loft Insulation (CWI where required).</li> <li>Fully Funded natural gas central heating system if on the gas network or oil central heating system where gas is not available *</li> <li>Fully Funded LED light bulbs</li> <li>*Households with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>*Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP</li> </ul>	<ul> <li>Low-income households.</li> <li>Must be a homeowner.</li> <li>Income criteria: <ul> <li>A single person household with an income / pension of less than £28,000 gross</li> <li>Couple / Single parent family / Pensioner over 65, with an income / pension of less than £35,000 gross AND</li> </ul> </li> <li>Specific target groups, that include, but are not limited to: <ul> <li>Persons over 65 years of age</li> <li>Families with children under 16 years old</li> <li>Persons with a disability or chronic illness</li> </ul> </li> </ul>	Airpacks t/a KORE System Apply to: Kore Retrofit Ltd. Email: info@koreretrofit.com Tel: 02078594292 Available throughout Northern Ireland



Scheme Name	Scheme Description	Properties Aimed At	Scheme Manager and Application Details (if appropriate)
Efficient Electric Private (Non-Priority)	<ul> <li>Heating and insulation measures:</li> <li>Grant of £700 off the install of upgraded High Heat Retention Storage Heaters with full heating Controls</li> <li>Grant of 1/3 of costs (up to £500 maximum available per insulation measure) Cavity Wall Insulation and/or Loft Insulation</li> <li>Fully Funded LED light bulbs</li> </ul>	Households with inefficient Electric Storage Heaters greater than 10 years old or non-ERP compliant. Must be homeowner or private tenant.	Fusion Heating Ltd Apply to: Fusion Heating Ltd. Tel: 028 9044 9499 Email: Nisep.applications@fusionheating.co.uk Available throughout Northern Ireland

