Energy Bills Support Scheme for Northern Ireland (EBSS AF NI) Factsheet

- The EBSS AF Northern Ireland will provide a payment of £600 to around 28,000 households in Northern Ireland to support them with their energy bill costs.
- This support is equivalent to the support provided automatically to households through the Energy Bills Support Scheme Northern Ireland (EBSS NI).
- The scheme is now open to all eligible households across Northern Ireland until 31 May 2023.

Eligibility

- Subject to applications meeting full requirements, people who will be able to receive support through the EBSS AF Northern Ireland, include:
 - care home residents and others in care facilities/sheltered accommodation (wholly or partly self-funded)
 - park home residents, houseboats and caravans that can provide proof of address
 - social and private tenants who pay for energy through a landlord on a nondomestic supply
 - o homes on a heat network/private wire
 - o off-grid homes
 - o farmhouses used for wholly domestic purposes

Application process

- Those who are eligible for the EBSS AF Northern Ireland will need to submit a short online form via the Government's GOV.UK webpages.
- For eligible households in Northern Ireland, the webpage can be found by searching
 "Apply for energy bill support if you do not get it automatically in Northern
 Ireland" into the search bar on GOV.UK or an internet search engine. Both pages
 are linked, so anyone reaching the GB page will be re-directed to the NI application
 pages if they tick the 'I live in Northern Ireland' option.
- For those without online access, the contact centre helpline can be reached on 08081753894 for NI where a representative will guide them through the application process.

Receiving payments

- In Northern Ireland, eligible applications will be processed and verified by our contracted delivery partner, with support delivered by the government.
- The exact date that an eligible household will receive support will depend on when the application is made and when the payment can be processed by our contracted delivery partner in Northern Ireland.
- Payments will be made directly into applicant's bank accounts in a single instalment.

Countering Scams

- The government will never provide any links to the online application portal, to counter any fraudulent links being inserted. As many of the eligible households will include vulnerable individuals, we believe it is important to adopt this approach to reduce their exposure to scams.
- Please ensure that no links are provided in any of your electronic communications.