

Abigail McEwan
Regulatory Manager
Phoenix Energy¹
197 Airport Road West
Belfast
BT3 9ED

Ref: NET/G/RMcL/689

28 June 2023

Dear Abigail,

Re: Phoenix Energy Connection Policy – Issue 18

Thank you for submission, on 19 June 2023, of the draft of Issue 18 of your Connection Policy (“the Policy”). We note that the draft contains a number of changes compared to the current Issue 17, including:

- Updates to costs (many of which are linked to your construction contract) and allowances (to align with the GD23 final price control determination);
- Drafting revisions to enhance accuracy, clarity and transparency of the Policy;
- The introduction of a new service with associated charge (meter recommissioning charge).

We request that you keep records on the number of instances and the circumstances when the meter recommissioning service and charge are being applied during the first 12 months of the Policy taking effect, and, within four weeks after the end of this period, provide us with a related update to facilitate a review of the meter recommissioning arrangements.

We note that, pursuant to Condition 1.5.1 of your Licence, prior to submitting the Policy to us, you have engaged with the Consumer Council for Northern Ireland (CCNI) on this Policy and that CCNI did not request any drafting changes. You have also informed us that you will provide an update on issue 18 of your Connection Policy to suppliers prior to it taking effect.

¹ Phoenix Natural Gas Limited is now trading as Phoenix Energy.

Decision

Having reviewed the Policy, including with consideration of:

- the points outlined above; and
- the need of Phoenix Natural Gas, trading as Phoenix Energy, to finance the carrying on of its activities

we are content to approve the version submitted to us on 19 June 2023 under Condition 2.4.7 of your Licence.

Yours sincerely,



Roisin McLaughlin
Head of Networks
For and on behalf of NIAUR