

**A guide to using the  
Northern Ireland Sustainable Energy Programme brand  
March 2024**



# Contents

1. Introduction
2. Who should use the NISEP brand?  
How to apply the NISEP Brand
3.
  - Sole Use of the NISEP logo
  - Used in Conjunction with another logo
4. Logo
  - Size
  - Colour
5. Things to avoid

# Introduction

## NISEP Background

On the 1 August 2008 the Utility Regulator carried out a review of the Energy Efficiency Levy (EEL) Programme. Following this process a number of high level decisions for reform of the programme were made. One key decision included a name change. The programme was renamed the Northern Ireland Sustainable Energy Programme (NISEP).

Since its inception in 1997/8 the NISEP (formerly the EEL Programme) has represented an important element of the Utility Regulator's response to its duty to protect customers and its duty to have regard for the environment. The significance of the programme has increased over the years as issues such as fuel poverty, fuel security and environmental sustainability have increased in importance. The strategic objectives of the programme are to contribute to:

- ❖ The achievement of efficiency in the use of energy.
- ❖ The achievement of socially and environmentally sustainable long-term energy supplies.

The achievement of the above at best value to consumers while also having due regard for vulnerable groups.

## The Importance of Branding

As organisations seek to engage effectively with their stakeholders in a crowded communications environment, the need to convey brand distinctiveness becomes more acute.

The NISEP brand is more than a domain name/URL or a logo. It also embodies expectations about how the programme will be delivered. To help build a clear understanding of what the NISEP is about, it is important that users ensure that the brand is applied consistently.

Please note that exclusive use of a NISEP URL/domain name is not permitted as this could cause confusion regarding the delivery mechanism of the programme and may be perceived as an indication of endorsement or approval of a particular supplier, product or scheme. Furthermore, the NISEP brand is not a quality mark/ guarantee mark/ safety mark and must not be used to suggest such.

## Who should use the NISEP brand?

Primary Bidders are expected to conduct marketing campaigns to encourage an adequate level of scheme uptake during the programme and to ensure that consumers benefitting from NISEP schemes are aware of the origin of their funding, NISEP branding should be used by:

- Primary Bidders;
- Scheme Partners/Sub-Contractors/any other persons authorised by Primary Bidders to market NISEP schemes; and
- Programme Administration.

The NISEP logo should be used on all literature, including application forms and publications in respect of sustainable energy schemes that are wholly or jointly funded by NISEP. The use of the logo on these documents is an acknowledgement that the scheme has received funding from NISEP.

The use of the NISEP logo should only therefore be used by the groups identified above and only applied to acknowledge the source of the funding. If any other groups wish to use the NISEP logo, written consent must be obtained in advance from the Utility Regulator.

**NISEP is not an accreditation scheme and neither the Utility Regulator nor the NISEP endorses or approves installers. The NISEP logo must not be used to indicate endorsement or approval of a supplier, product or scheme.**

## How to apply the NISEP Brand

Exclusive use of a NISEP URL/domain name is not permitted.

The NISEP logo must be used on all scheme documentation including invoices, application forms and all other publicity materials produced by those previously listed in respect of sustainable energy schemes and programmes, which are wholly or jointly funded by NISEP. Sole use of the NISEP logo is permitted or alternatively it may be used in conjunction with a scheme participant's logo.

## Sole Use of the NISEP Logo

The logo may be used on a standalone basis providing the following conditions are met:

1. Users are expected to respect the integrity of the NISEP brand. The Primary Bidder/Scheme Partner/Installer or Subcontractor must ensure they

meet the associated responsibilities by fully complying with the terms and conditions outlined in the current NISEP Framework Document and/or any subsequent addendum/s. Failure to do so will result in withdrawal of permission to use the NISEP logo.

2. Primary Bidders must always ensure that potential customers are signposted to the most appropriate NISEP scheme for them. Please note that such a scheme may be run by a competitor.

## Used in Conjunction with another logo

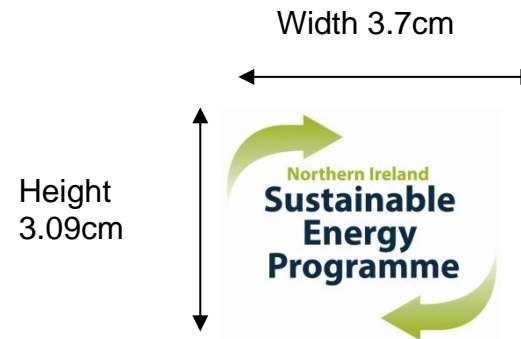
The terms and conditions outlined under sole use above apply. Additionally, if the NISEP logo is used in conjunction with other logos for example that of the Primary Bidder or a Sub-Contractor, both logos must be given **equal prominence**.

The NISEP logo can be obtained from the Programme Administrator.

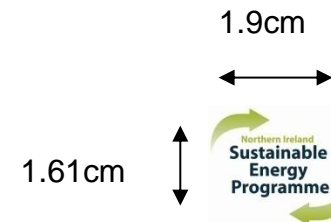
## Logo Size

The preferred logo size is:

Height: 3.09 cm Width: 3.7 cm



If adjusting logo size you should note that recommended minimum size for logo is 1.9cm wide as demonstrated below:



## Logo Placement

As previously stated, the NISEP logo should be prominently placed on all documents and should be used with **equal prominence** when used in conjunction with other logos.

To ensure the logo is both clear and legible there should be an adequate amount of space around it i.e. with no other graphic or type encroaching on it.

## Colours

There are two colours in the NISEP logo, to be used in both print and digital media for consistent presentation

**Blue**

**Print**  
**Pantone PMS 548**

**Digital Media**  
**RGB R0 G67 B100**

**Green**

**Print**  
**Pantone PMS 383**

**Digital Media**  
**RGB R159 G189 B7**

## Things to avoid

To create a recognisable brand it is important that the NISEP logo is used correctly and consistently. Some common mistakes which have been made when using logos are illustrated here.

Do not distort the proportions of the logo



Do not change the colours

