



## **Northern Ireland Sustainable Energy Programme**

**April 2024 to March 2025**

### **Introduction**

Welcome to the Northern Ireland Sustainable Energy Programme (NISEP). NISEP is all about helping homes and businesses in Northern Ireland become more energy efficient while also reducing carbon emissions.

**How We Help:** NISEP is administered on behalf of the Utility Regulator by Energy Saving Trust. Scheme Managers registered under NISEP comply with terms and conditions set out by the Utility Regulator and are responsible for scheme delivery.

**Timeframe:** The NISEP year runs from 1 April 2024 to 31 March 2025, or until funds are exhausted.

**Who is eligible for the programme?** There are a few things to consider, such as your income, where you live, and/or if you are a homeowner, private tenant, or business. This guide will summarise each scheme's eligibility.

Check out the contents table below for an overview and get in touch with the relevant Scheme Manager who will take you through the application process. Separate terms and conditions may apply to each scheme.

There is also a useful glossary at the end of this document, to help explain some of the measures that NISEP offers.

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4-5	Heating & Insulation Fully Funded by NISEP	<b>Yes;</b> See page 4 for more details	Owner Occupier	Throughout N Ireland
6	Heating & Insulation Fully Funded by NISEP	<b>Yes;</b> See page 6 for more details. These schemes are only available in towns where natural gas is available.	Owner Occupier	<b>Phoenix Energy License Area</b> (which includes Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down) <b>Evolve License Area</b> (which includes Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane)
7	Solid Wall Insulation, Loft Insulation & Heating Fully Funded by NISEP	<b>Yes;</b> See page 7 for more details	Owner Occupier	Throughout N Ireland
8	Air Source Heat Pump & Insulation Fully Funded by NISEP	<b>Yes;</b> See page 8 for more details	Owner Occupier	Throughout N Ireland (applicants with access to the gas network are not eligible)
9	Heating & Insulation Part Funded by NISEP	<b>Yes;</b> See page 9 for more details	Owner Occupier & Private Tenant	Throughout N Ireland
10	Heating & Insulation Part Funded by NISEP	<b>Yes;</b> See page 10 for more details. These schemes are only available in towns where natural gas is available.	Owner Occupier & Private Tenant	<b>Phoenix Energy License Area</b> (which includes Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down) <b>Evolve License Area</b> (which includes Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane)
11	Heating & Insulation Part Funded by NISEP	<b>Yes;</b> See page 11 for more details	Housing Association Tenant	Throughout N Ireland
12	Air Source Heat Pump & Insulation Part Funded by NISEP	<b>Yes;</b> See page 12 for more details	Owner Occupier	Throughout N Ireland (applicants with access to the gas network are not eligible)

<b>13</b>	Insulation Fully Funded by NISEP	<b>Yes</b> ; See page 13 for more details	Owner Occupier	Throughout N Ireland
<b>14</b>	Insulation Part Funded by NISEP	<b>No</b> ; See page 14 for more details	Owner Occupier & Private tenant	Throughout N Ireland
<b>15</b>	Energy Saving Technology	<b>No</b> ; See page 15 for more details	Commercial	Throughout N Ireland
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**Customers who currently have electric heating can apply to the following schemes for financial support to upgrade to a new high heat retention electric storage heating system:**

Page Number	Scheme Name	Does my income impact on the amount of assistance I can avail of?	Occupancy	Location
<b>4</b>	<b>Energy Plus Provincewide</b>	<b>Yes</b> ; See page 4 for more details	Owner Occupier	Throughout N Ireland
<b>4</b>	<b>Toasty Homes Plus Scheme</b>	<b>Yes</b> ; See page 4 for more details	Owner Occupier	Throughout N Ireland
<b>5</b>	<b>Better Energy Homes Plus</b>	<b>Yes</b> ; See page 5 for more details	Owner Occupier	Throughout N Ireland
<b>9</b>	<b>Toasty Homes 50/50</b>	<b>Yes</b> ; See page 9 for more details	Owner Occupier or Private Tenant	Throughout N Ireland
<b>9</b>	<b>Better Energy Homes Cashback</b>	<b>Yes</b> ; See page 9 for more details	Owner Occupier or Private Tenant	Throughout N Ireland

**NB: Most schemes have their own set of vulnerability criteria or income thresholds to identify qualifying households. In general, NISEP schemes are targeted at households who do not qualify for assistance from other government schemes such as Affordable Warmth. Please note, where demand is higher than funding available, a vulnerability matrix may be used to prioritise applicants.**

**Customers in areas where natural gas is not available, and have no existing central heating, a solid fuel fire or electric room heater (which is used as the main heat source), can only convert to other forms of electric heating.**

**For an Insulation Scheme, if insulation is only required in the extension of a property i.e. the remainder of the house is up to current standard, the insulation of the extension of the property is not eligible for NISEP funding.**

## Scheme Type: Heating & Insulation (Fully Funded by NISEP)

**Occupancy:** Owner Occupier **Location:** Available throughout N Ireland

**Financial Contribution:** Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
- Couple / Single parent family with an income / pension less than £35,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Energy Plus Province-wide</b></p> <p><b>*Electric upgrade available under this scheme</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Natural gas central heating system if on the gas network or</li> <li>• Oil central heating system where gas is not available.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; remote smart heating controls; water widget; reflective radiator panels; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> </ul>	<p><b>SSE Airtricity Energy Services NI Ltd</b></p> <p><b>Apply to:</b> SSE Airtricity Energy Services NI Ltd</p> <p><b>Tel:</b> 028 9044 9499 or <b>Email:</b> <a href="mailto:nisep.applications.ni@sse.com">nisep.applications.ni@sse.com</a></p>
<p><b>2. Toasty Homes Plus Scheme</b></p> <p><b>*Electric upgrade available under this scheme</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Natural gas central heating system if on the gas network or</li> <li>• Oil central heating system where gas is not available.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; remote smart heating controls; water widget.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> </ul>	<p><b>McGaffin Mechanical Ltd</b></p> <p><b>Apply to:</b> McGaffin Mechanical Ltd</p> <p><b>Tel:</b> 028 9099 6747 or <b>Email:</b> <a href="mailto:info@mcgaffinmechanical.com">info@mcgaffinmechanical.com</a></p>

**Scheme Type: Heating & Insulation (Fully Funded by NISEP)**

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>3. Better Energy Homes Plus</b></p> <p><b>*Electric upgrade available under this scheme</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>Natural gas central heating system if on the gas network or</li> <li>Oil central heating system where gas is not available.</li> <li>Cavity Wall Insulation and/or Loft Insulation.</li> <li>LED light bulbs; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>No central heating</li> <li>Solid fuel heating</li> <li>Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> </ul>	<p><b>O’Kane Plumbing &amp; Electrics Ltd</b></p> <p><b>Apply to:</b> O’Kane Plumbing &amp; Electrics Ltd</p> <p><b>Contact:</b> Brian McCullagh <b>Tel:</b> 028 8675 1049 or <b>Email:</b> <a href="mailto:brian.mccullagh@okpe.co.uk">brian.mccullagh@okpe.co.uk</a></p>

## Scheme Type: Heating & Insulation (Fully Funded by NISEP)

**Occupancy:** Owner Occupier **Location:** Phoenix Energy license area & Evolve license area.

**Financial contribution:** Fully funded by NISEP; (financial contribution not required by applicant for any measure).

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
- Couple / Single parent family with an income / pension less than £35,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<b>1. Efficiency Plus - Fully Funded</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Natural gas central heating system*.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; remote smart heating controls; reflective radiator panels; water widge; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Access to Phoenix Energy License Area.</li> </ul>	<p><b>Phoenix Energy</b></p> <p><b>Apply to:</b> Phoenix Energy</p> <p><b>Contact:</b> John Graham <b>Tel:</b> 028 9055 5576 or <b>Email:</b> <a href="mailto:nisep@phoenixenergy.com">nisep@phoenixenergy.com</a></p> <p><b>* Phoenix Energy License area only:</b> Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down</p>
<b>2. Warm at Home Plus</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Natural gas central heating system*.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; remote smart heating controls; hot water tank jacket; water widge; chimney draught excluder.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Access to Evolve License Area</li> </ul>	<p><b>Evolve</b></p> <p><b>Apply to:</b> Evolve</p> <p><b>Tel:</b> 0800 975 7774 or <b>Email:</b> <a href="mailto:info@evolvenetwork.co.uk">info@evolvenetwork.co.uk</a></p> <p><b>* Evolve License area only:</b> Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane</p>

**Scheme Type:** Solid Wall Insulation, Loft Insulation & Heating (**Fully funded by NISEP**)

**Occupancy:** Owner Occupier    **Location:** Available throughout N Ireland

**Financial Contribution:** Fully funded by NISEP; (financial contribution not required by applicant for any measure).

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
- Couple / Single parent family with an income / pension less than £35,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Whole House Warmer Homes NI</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Solid Wall Insulation (CWI where required)</li> <li>• Loft Insulation</li> <li>• Natural gas central heating system if on the gas network or</li> <li>• Oil central heating system where gas is not available or</li> <li>• High heat retention electric storage heaters if currently on electric heating</li> <li>• LED light bulbs; water widge; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• Solid Walls requiring insulation.</li> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Economy 7 heaters (installed before 2018) or other Non-ERP complaint electric storage heaters.</li> </ul>	<p><b>Airpacks t/a KORE System</b></p> <p><b>Apply to:</b> Kore Retrofit Ltd</p> <p><b>Tel:</b> 02078594292 or</p> <p><b>Email:</b> <a href="mailto:info@koreretrofit.com">info@koreretrofit.com</a></p>

**Scheme Type: Air Source Heat Pump & Insulation (Fully funded by NISEP)**

**Occupancy:** Owner Occupier **Location:** Available throughout N Ireland

**Financial contribution:** Fully funded by NISEP; (financial contribution not required by applicant for any measure).

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
- Couple / Single parent family with an income / pension less than £35,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<b>1. Efficiency Plus Heat Pump</b>	<b>Measures offered:</b> <ul style="list-style-type: none"> <li>• Air Source Heat Pump (ASHP) with heating controls.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; water widget; reflective radiator panels; hot water tank jacket.</li> </ul>	<p>The curtilage of the property must be further than 50 metres from a gas distribution pipeline, in addition,</p> <p><b>households with:</b></p> <ul style="list-style-type: none"> <li>• No existing natural gas connection</li> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Economy 7 heaters (installed before 2018) or other Non-ERP compliant electric storage heaters.</li> </ul>	<p><b>Phoenix Energy</b></p> <p><b>Apply to:</b> Phoenix Energy</p> <p><b>Contact:</b> John Graham <b>Tel:</b> 028 9055 5576 or <b>Email:</b> <a href="mailto:nisep@phoenixenergy.com">nisep@phoenixenergy.com</a></p> <p><b>*For full eligibility criteria please contact the scheme manager.</b></p>
<b>2. Pump Up The Heat</b>	<b>Measures offered:</b> <ul style="list-style-type: none"> <li>• Air Source Heat Pump (ASHP) with heating controls.</li> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> </ul>	<p>The curtilage of the property must be further than 50 metres from a gas distribution pipeline, in addition,</p> <p><b>households with:</b></p> <ul style="list-style-type: none"> <li>• No existing natural gas connection</li> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Economy 7 heaters (installed before 2018) or other Non-ERP complaint electric storage heaters.</li> </ul>	<p><b>Energystore Ltd</b></p> <p><b>Apply to:</b> Energystore Ltd</p> <p><b>Tel:</b> 02890 301500 or <b>Email:</b> <a href="mailto:nisepenquiry@energystoreltd.com">nisepenquiry@energystoreltd.com</a></p> <p><b>*For full eligibility criteria please contact the scheme manager.</b></p>



**Scheme Type: Heating & Insulation (Part Funded by NISEP)**

**Occupancy:** Owner Occupier or Private Tenant **Location:** Available throughout N Ireland

**Financial contribution:** 50% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

**Household Income Criteria:**

- Single person household with income / pension less than £45,000 \*gross.
- Couple / Single parent family with an income / pension less than £50,000 \*gross.
- \*Gross Income relates to income received per household including benefits, salary etc before tax

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Toasty Homes 50/50</b></p> <p><b>*Electric upgrade available under this scheme</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off a natural gas central heating system if on the gas network or oil central heating system where gas is not available.</li> <li>• Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs; remote smart heating controls; water widge.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> </ul>	<p><b>McGaffin Mechanical Ltd</b></p> <p><b>Apply to:</b> McGaffin Mechanical Ltd</p> <p><b>Tel:</b> 028 9099 6747 or <b>Email:</b> <a href="mailto:info@mcgaffinmechanical.com">info@mcgaffinmechanical.com</a></p>
<p><b>2. Better Energy Homes Cashback</b></p> <p><b>*Electric upgrade available under this scheme</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off natural gas central heating system if on the gas network or oil central heating system where gas is not available.</li> <li>• Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> </ul>	<p><b>O’Kane Plumbing &amp; Electrics Ltd</b></p> <p><b>Apply to:</b> O’Kane Plumbing Electrics Ltd</p> <p><b>Contact:</b> Brian McCullagh <b>Tel:</b> 028 8675 1049 or <b>Email:</b> <a href="mailto:brian.mccullagh@okpe.co.uk">brian.mccullagh@okpe.co.uk</a></p>

## Scheme Type: Heating & Insulation (Part funded by NISEP)

**Occupancy:** Owner Occupier & Private Tenant **Location:** Phoenix Energy license area & Evolve license area.

**Financial contribution:** 50% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

**Household Income Criteria:**

- Single person household with income / pension less than £45,000 \*gross.
- Couple / Single parent family with an income / pension less than £50,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Efficiency Plus 50/50</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off a natural gas central heating system*.</li> <li>• Fully Funded Cavity Wall and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs; remote smart heating controls; reflective radiator panels; water widget; hot water tank jacket.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Access to Phoenix Energy License Area.</li> </ul>	<p><b>Phoenix Energy</b>  <b>Apply to:</b> Phoenix Energy  <b>Contact:</b> John Graham  <b>Tel:</b> 028 9055 5576 or  <b>Email:</b> <a href="mailto:nisep@phoenixenergyyni.com">nisep@phoenixenergyyni.com</a></p> <p><b>* Phoenix Energy License area only:</b>            Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down</p>
<p><b>2. Warm at Home Cashback</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off a natural gas central heating system*.</li> <li>• Fully Funded Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs; remote smart heating controls; hot water tank jacket; water widget; chimney draught excluder.</li> </ul>	<p><b>Households with:</b></p> <ul style="list-style-type: none"> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Access to Evolve License Area.</li> </ul>	<p><b>Evolve</b>  <b>Apply to:</b> Evolve  <b>Tel:</b> 0800 975 7774 or  <b>Email:</b> <a href="mailto:info@evolvenetwork.co.uk">info@evolvenetwork.co.uk</a></p> <p><b>* Evolve License area only:</b>            Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane</p>

**Scheme Type: Heating & Insulation (Part Funded by NISEP)**

**Occupancy:** Housing Association (HA) Tenant    **Location:** Available throughout Northern Ireland

**Financial contribution:** Measures funded by NISEP and the HA, no financial contribution required by HA Tenant for any measure.

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
  - Couple / Single parent family with an income / pension less than £35,000 \*gross.
- \*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Housing Association Efficient Electric</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off an Air Source Heat Pump (ASHP) installation and grant of 50% off Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Grant of £1,200 off Electric High Heat Retention Storage Heaters and grant of £200 for Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs.</li> </ul>	<p><b>For ASHP install:</b> HA properties suitable* for an ASHP install: The curtilage of the property must be further than 50 metres from a gas distribution pipeline, in addition, <b>households with:</b></p> <ul style="list-style-type: none"> <li>• No existing natural gas connection</li> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Economy 7 heaters (installed before 2018) or other Non-ERP complaint electric storage heaters.</li> </ul> <p><b>For Electric High Heat Retention Storage Heaters install:</b></p> <ul style="list-style-type: none"> <li>• HA properties with non-ERP compliant electric storage heaters*.</li> </ul>	<p><b>SSE Airtricity Energy Services NI Ltd</b></p> <p>Housing Association (HA) will be responsible for selecting properties and funding remainder of cost.</p> <p><b>Apply to:</b> SSE Airtricity Energy Services NI Ltd</p> <p><b>Tel:</b> 028 9044 9499 or <b>Email:</b> <a href="mailto:nisep.applications.ni@sse.com">nisep.applications.ni@sse.com</a></p> <p><b>*For full eligibility criteria please contact the scheme manager</b></p>
<p><b>2. Housing Association Energy Saver</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of £1,000 off a natural gas central heating system if on gas network, or oil, where gas is not available.</li> <li>• Grant of £200 off Cavity Wall Insulation and/or Loft Insulation.</li> <li>• Fully Funded LED light bulbs.</li> </ul>	<p><b>HA properties with:</b></p> <ul style="list-style-type: none"> <li>• Solid fuel central heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years).</li> </ul>	<p><b>*For full eligibility criteria please contact the scheme manager</b></p>

**Scheme Type: Air Source Heat Pump & Insulation (Part Funded by NISEP)**

**Occupancy:** Owner Occupier    **Location:** Available throughout N Ireland

**Financial contribution:** 50% financial contribution required by applicant for heating and insulation. Remainder of costs funded under NISEP.

**Household Income Criteria:**

- Single person household with income / pension less than £45,000 \*gross.
  - Couple / Single parent family with an income / pension less than £50,000 \*gross.
- \*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Help with Heat Pumps</b></p>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Grant of 50% off an Air Source Heat Pump (ASHP) with heating controls</li> <li>• Grant of 50% off Cavity Wall Insulation and/or loft Insulation (up to £500 maximum grant per insulation measure)</li> </ul>	<p>The curtilage of the property must be further than 50 metres from a gas distribution pipeline, in addition, <b>households with:</b></p> <ul style="list-style-type: none"> <li>• No existing natural gas connection</li> <li>• No central heating</li> <li>• Solid fuel heating</li> <li>• Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair).</li> <li>• Economy 7 heaters (installed before 2018) or other Non-ERP complaint electric storage heaters.</li> </ul>	<p><b>Energystore Ltd</b></p> <p><b>Apply to:</b> Energystore Ltd</p> <p><b>Tel:</b> 02890 301500 or <b>Email:</b> <a href="mailto:nisepenquiry@energystoreltd.com">nisepenquiry@energystoreltd.com</a></p> <p><b>*For full eligibility criteria please contact the scheme manager</b></p>

## Scheme Type: Insulation (Fully Funded by NISEP)

**Tenure:** Owner Occupier

**Location:** Available throughout N Ireland

**Financial Contribution:** Fully funded by NISEP; (financial contribution not required by applicant for any measure).

**Household Income Criteria:**

- Single person household with income / pension less than £28,000 \*gross.
- Couple / Single parent family with an income / pension less than £40,000 \*gross.

*\*Gross Income relates to income received per household including benefits, salary etc before tax*

Scheme Name	Scheme Description	Scheme Manager and Application Details
<b>1. Keep Warm</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Cavity Wall Insulation and/or Loft Insulation.</li> <li>• LED light bulbs; hot water tank jacket</li> </ul>	<p><b>Workspace Ltd</b>  <b>Apply to:</b> Workspace Ltd <b>Contact:</b> Donna Madden  <b>Tel:</b> 028 7962 7474 or <b>Email:</b> <a href="mailto:donna.madden@homeselni.co.uk">donna.madden@homeselni.co.uk</a></p>
<b>2. Thermal Comfort</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Cavity Wall Insulation and/or Loft Insulation</li> <li>• LED light bulbs; hot water tank jacket</li> </ul>	<p><b>Energystore Ltd</b>  <b>Apply to:</b> Energystore Ltd  <b>Tel:</b> 02890 301500 or <b>Email:</b> <a href="mailto:nisepenquiry@energystoreltd.com">nisepenquiry@energystoreltd.com</a></p>
<b>3. Efficiency Plus - Insulation Fully Funded</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Cavity Wall Insulation and/or Loft Insulation</li> <li>• LED light bulbs; water widge</li> </ul>	<p><b>Phoenix Energy</b>  <b>Apply to:</b> Refresh NI  <b>Tel:</b> 028 90 993485 or <b>Email:</b> <a href="mailto:insulation@refreshni.com">insulation@refreshni.com</a></p>
<b>4. Insulate Homes</b>	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>• Cavity Wall Insulation and/or Loft Insulation</li> <li>• LED light bulbs; hot water tank jacket</li> </ul>	<p><b>BlueBuild Insulation Ltd</b>  <b>Apply to:</b> BlueBuild Insulation Ltd  <b>Tel:</b> 028 9146 8222 or <b>Email:</b> <a href="mailto:info@bluebuildenergy.com">info@bluebuildenergy.com</a></p>

## Scheme Type: Insulation (Part Funded by NISEP)

**Occupancy:** Owner Occupier or Private Tenant

**Location:** Available throughout N Ireland

**Financial Contribution:** Financial contribution required by applicant. See scheme description below.

**Household Income Criteria:** Available to all income levels if not eligible for other NISEP schemes.

Scheme Name	Scheme Description	Scheme Manager and Application Details
1. Efficiency Plus – Insulation Cashback	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>Grant of 1/3 towards the cost of Cavity Wall Insulation and/or loft Insulation (up to £500 maximum grant available per insulation measure)</li> <li>Fully Funded LED light bulbs; water widget</li> </ul>	<p><b>Phoenix Energy</b></p> <p><b>Apply to:</b> Refresh NI  <b>Tel:</b> 028 90 993485 or  <b>Email:</b> <a href="mailto:insulation@refreshni.com">insulation@refreshni.com</a></p>
2. Keep Warm Discount Scheme	<p><b>Measures offered:</b></p> <ul style="list-style-type: none"> <li>Grant of 1/3 towards the cost of Cavity Wall Insulation and/or loft Insulation (up to £500 maximum grant available per insulation measure)</li> <li>Grant of 1/3 towards the cost of hot water tank jacket</li> <li>Fully Funded LED light bulbs</li> </ul>	<p><b>Workspace Ltd</b></p> <p><b>Apply to:</b> Workspace Ltd</p> <p><b>Contact:</b> Donna Madden  <b>Tel:</b> 028 7962 7474 or  <b>Email:</b> <a href="mailto:donna.madden@homesearn.co.uk">donna.madden@homesearn.co.uk</a></p>

**Scheme Type:** Energy Saving Technology – Commercial (Part Funded by NISEP)

**Location:** Available throughout Northern Ireland

**Financial contribution:** 80% financial contribution required by applicant. NISEP offers a 20% grant.

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details
<p><b>1. Commercial Energy Saving Scheme</b></p>	<p><b>Technology measures offered:</b> Grant of 20% towards:</p> <ul style="list-style-type: none"> <li>• Boiler Replacement</li> <li>• Induction Hobs</li> <li>• Heat Pumps</li> <li>• Heat Recovery</li> <li>• Infrared Heaters</li> <li>• Intelligent Heating Controls</li> <li>• Air Leak Detection</li> <li>• LED Lighting</li> <li>• Solar PV</li> <li>• Steam or Heated Dryer</li> <li>• Turbo Blower</li> <li>• Variable Speed Technologies</li> <li>• Voltage Optimisation</li> <li>• Solar Thermal</li> <li>• UV Led Curing System.</li> </ul>	<p>This scheme is targeted towards all businesses in Northern Ireland.</p>	<p><b>Power NI Energy Ltd</b></p> <p><b>Apply to:</b> Power NI  <b>Tel:</b> 0788 0081182 or 0755 1008477  <b>Email:</b> <a href="mailto:energysaving@powerni.co.uk">energysaving@powerni.co.uk</a></p>

## Glossary

Measure	Description
Loft Insulation	Loft insulation is a layer of fibre that is rolled out in the roof space to cut down heat loss through the roof. A quarter of heat is lost through the roof if not insulated. Insulating your loft, attic or flat roof is an effective way to reduce heat loss and reduce your heating bills.
Cavity Wall Insulation	About a third of all the heat lost in an uninsulated home escapes through the walls. By properly insulating cavity walls, you will save energy and cut costs off your heating bill. Many cavity walls can be insulated by injecting insulation material into the cavity from the outside.
Solid Wall Insulation	If your home was built before the 1920s, its external walls are probably solid walls rather than cavity walls. Solid walls have no gap, so they can't be filled with cavity wall insulation. Instead, internal wall insulation is done by fitting rigid insulation boards to the wall, or by building a stud wall filled in with insulation material such as mineral wool fibre. Or External wall insulation is carried out which involves fixing a layer of insulation material to the wall, then covering it with a special type of render (plasterwork) or cladding. The finish can be smooth, textured, painted, tiled, panelled, pebble-dashed, or finished with brick slips.
LED Bulbs	Energy efficient lighting helps lower electricity bills and carbon dioxide emissions, all without reducing the quality of light in our homes.
Reflective Radiator Panels	Reflective Radiator Panels are easily fixed behind your radiators, they reflect heat from the radiator back into the room, instead of letting the heat out through an external wall.
Air Source Heat Pump	An air source heat pump (sometimes referred to as an air-to-water heat pump) transfers heat from the outside air to water. This in turn heats rooms in your home via radiators or underfloor heating. It can also heat water stored in a hot water cylinder for your hot taps, showers, and baths. The air source heat pump is powered by electricity so this would decrease your carbon footprint considerably as you would be using a less carbon intensive fuel unlike oil or gas.
Water Widget	A water widget ensures the shower head will use less water but will still have the same pressure and feel as before. It is not compatible with every shower however.
Smart Heating Controls	Smart Heating Controls are advanced control systems for central heating. Smart controls are connected to the internet and offer more functionality than conventional heating controls. Some models can enable you to use your smart phone to control the heating when you're not at home. Others can learn your habits and adjust the settings to match, by tracking where you are using your smartphone location it will turn on the heating system to heat the house/hot water in time for your return.
Hot Water Tank Jacket	Insulating water tanks reduces the amount of heat lost through the tank, so you spend less money heating water up, and hot water stays hotter for longer.
Chimney Draught Excluder	A chimney draught excluder is a handy device fitted inside the chimney or around the fireplace, to stop the warm air going up and the cold draughts coming back down and into the room.



Non-ERP Compliant	ERP, or the Energy-Related Products Directive, applies to all products that use energy. The ERP was introduced to ensure manufacturers of these products are doing everything they can to reduce their products' impact on the environment. ERP ensures clarity for consumers - allowing them to choose the most energy-efficient products, reduce their carbon emissions and save money on energy bills.
<b>Additional Support</b>	For further tips on Energy Efficiency visit our website <a href="http://energysavingtrust.org.uk/northern-ireland">energysavingtrust.org.uk/northern-ireland</a> or if you would like to get independent energy advice based on your own situation or up to date grant information for energy saving and/or renewable measures, contact the Northern Ireland Energy Advice Service on <b>0800 111 4455</b> (open 9am – 5pm Monday to Friday).

### Phoenix Energy – gas license area

Phoenix Energy will provide a natural gas connection to your property if you are eligible for a natural gas heating system under the Efficiency Plus Fully Funded or Efficiency Plus 50/50 scheme. Natural Gas is available in the towns listed below. However, please contact Phoenix Energy to check if natural gas is available in your street or use the postcode checker on their website. [Is Gas Available in My Area? | Phoenix Energy \(phoenixenergy.com\)](http://phoenixenergy.com) for the latest information.

- **Greater Belfast Area:** Belfast, Dundonald, Carryduff, Dunmurray, Lisburn, Maze
- **County Down:** Bangor, Helens Bay, Groomsport, Crawfordsburn, Donaghadee, Holywood, Cultra, Craigavad, Comber, Millisle, Conlig
- **East Antrim:** Carrickfergus, Greenisland, Whitehead, Larne, Newtownabbey, Whiteabbey, Glengormley, Jordanstown, Carnmoney, Monkstown, Mallusk, Mossley
- **East Down:** Annahilt, Ballygowan, Ballynahinch, Castlewellan, Crossgar, Downpatrick, Dromore, Drumaness, Dundrum, Hillsborough, Newcastle, Saintfield, The Spa.

### Evolve – gas license area

Evolve will provide a natural gas connection to your property if you are eligible for a natural gas heating system under the Warm at Home Plus or Warm at Home Cashback scheme. Natural Gas is available in the towns listed below. However, please contact Evolve to check if natural gas is available in your street or use the postcode checker on their website. [Evolve – Home \(evolvenetwork.co.uk\)](http://evolvenetwork.co.uk) for the latest information.

- Artigarvan, Coalisland, Cookstown
- Derrylin, Dungannon, Enniskillen,
- Magherafelt, Omagh, or Strabane



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saving  
trust**



**Thank you to all the Scheme Managers delivering NISEP on behalf of the Utility Regulator.**