

1. Regulatory Manager – Price Controls (Water)

As a Price Control Regulatory Manager within the Utility Regulator, you will be responsible for proactively managing and developing a team of analysts. The focus of the water role will be to support management and development of our water price control work (including PC28, the next price control for NI Water).

You will work with colleagues from across the organisation and participate in industry and government groups. A key feature of the role is supporting both the Board and the Chief Executive in achieving the aims of our Corporate Plan and resulting Forward Work Programmes.

An essential element to working in the Utility Regulator is that you are principle and values driven. A central part of the role will be to develop, maintain and manage positive relationships with key stakeholders. You will be required to perform manager level duties as may reasonably be required.

Your main responsibilities are set out below.

- Leading regulatory framework development, NI Water business plan analysis and strategic delivery in areas relating to capital investment, outputs, and other related workstreams, for our next water price control, PC28.
- Project management and strategic delivery of PC28.
- Managing and leading delivery of our Annual Information Returns process and Cost and Performance Reporting.
- Leading input and our response to strategic water regulatory work areas and issues relating to water operations and price controls.
- Overseeing the quality of your team's work in the above areas by providing direction, guidance, support and effective 'thought' leadership.
- Representing and supporting the Utility Regulator at water regulation working groups and meetings, and working effectively with a broad range of water stakeholders (such as NI Water, Department for Infrastructure, Consumer Council NI, Drinking Water Inspectorate, NI Environment Agency).
- Support the Price Control Director and Head of Function on water price control and operational strategic issues and briefing.
- Report to the Utility Regulator's Board and Senior Leadership Team on price control issues and produce public reports in relation to these activities.
- Undertake and/or support media and public activity around price controls, especially in relation to water; support the Head of Function and Director of Price Controls in representing the Utility Regulator externally; and assist in building new networks and relationships in water regulation.
- Display the values of the Utility Regulator and the Northern Ireland Civil Service's Code of Ethics.

- Work in partnership with Utility Regulator colleagues across price controls and more widely within the organisation to achieve the best and most efficient price control outcome, especially in relation to water price controls and operational aspects.
- Have an expert knowledge on water price controls and operations in Northern Ireland and elsewhere, and look to implement best practice options into the Northern Ireland regulatory process.
- Communicate convincingly and with authority, internally and externally, both verbally and in writing.
- Have a willingness to listen to others to foster effective working relationships within multi-disciplinary teams within the Utility Regulator and with other stakeholders.
- Understand and apply the best practice project management techniques, and how it should be applied to projects within the Utility Regulator.
- Oversee water regulatory and organisational projects, ensuring timely delivery against sometimes ambitious deadlines, whilst maintaining quality.
- Performance manage and motivate a team of Analysts by promoting an organisational customer focused culture that aligns to the Utility Regulator's values, inspires and develops staff, values staff contributions, encouraging proactive performance, communication and engagement at all levels, through visible and collective leadership.

This list is not exhaustive and will change over time according to organisational need. The postholder will be required to carry out other duties as allocated by management.

Our statutory remit and organisational structure are continuing to evolve. It is therefore quite possible that the scope of the advertised role will evolve with consequential changes to the job description.