energy saving trust

Northern Ireland Sustainable Energy Programme

Northern Ireland Sustainable Energy Programme

List of schemes

April 2026 to March 2027

Welcome to the Northern Ireland Sustainable Energy Programme (NISEP). NISEP is all about helping homes and businesses in Northern Ireland become more energy efficient whilst reducing carbon emissions.

How we help: NISEP is administered by Energy Saving Trust on behalf of the Utility Regulator. Scheme managers registered under NISEP comply with terms and conditions set out by the Utility Regulator and are responsible for scheme delivery.

Timeframe: The NISEP year runs from 1 April 2026 to 31 March 2027, or until funds are exhausted. Funds are limited for each scheme, and scheme managers will manage waiting lists, where schemes are oversubscribed.

Who is eligible for the programme? There are a few things to consider, such as your income, where you live, and/or if you are a homeowner, tenant, or a non-domestic/commercial property. This guide will summarise each scheme's eligibility criteria.

What is needed to apply? Where applicable, you will be asked to provide evidence to verify, (including but not limited to) household income, property ownership and consent from all owners for the works to proceed. Additionally, a building survey will be conducted to assess whether the property is technically suitable for each measure. This survey ensures compliance with current building regulations, industry best practice standards, and NISEP requirements as part of the application process.

NISEP offers a Whole House Solution and therefore when a heating system is being installed, both loft and wall insulation, should also be installed (where suitable for the property and if required).

At the application stage, you will be asked to confirm whether you have been accepted for any other grant-funded programme, or if you have received a grant for the same measure in previous years.

If you have previously had an application approved under any other grant programme, for example NIHE's Affordable Warmth Programme, for the same measure at the same property, you will not be eligible for NISEP funding.

Additionally, if you have received a grant within the last 15 years for the same measure at the same property, you are also not eligible for NISEP funding (exceptional circumstances may be considered including where boilers are broken beyond viable economic repair).

How to use this document: Check out the contents table below for an overview and get in touch with the relevant scheme manager who will take you through the application process and any specific terms and conditions which may vary between schemes.

This guide is designed to help you quickly find the information you need. You can browse through the full document section by section, or you can use the contents page to jump straight to a specific scheme. Simply click on the scheme name in the contents page, and you'll be taken directly to its full details.

There's also a **glossary** at the end of this document that explains the terms used.

Please note: Most schemes have their own set of vulnerability criteria and income thresholds to identify qualifying households. In general, NISEP schemes are targeted at households who do not qualify for assistance from other government schemes such as Affordable Warmth.

Where demand is higher than funding available, a vulnerability matrix may be used to prioritise applicants.

Customers in areas where natural gas is not available, and have no existing central heating, a solid fuel fire or electric room heater (which is used as the main heat source), can only convert to other forms of electric heating.

Flat roof properties are ineligible for loft insulation under NISEP. Self-build / new build properties including new extensions are also not eligible for NISEP funding.

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Couple or joint / single parent family with an income / pension less than £35,000 gross.

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Couple or joint / single parent family with an income / pension less than £35,000 gross.

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Heating and insulation

Single person household with income / pension less than £45,000 gross.

Couple or joint / Single parent family with an income / pension less than £50,000 gross.

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Insulation

Available to all income levels if not eligible for other NISEP schemes.

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Schemes for Northern Ireland Housing Executive tenants

PV system, hybrid inverter and battery storage

Northern Ireland Housing Executive tenants only.

Single person household with income / pension less than £28,000 gross.

Couple / Single parent family with an income / pension less than £35,000 gross.

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Energy saving technology – commercial / non-domestic

80% financial contribution required by applicant. NISEP offers a 20% grant and additional caps may apply.

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Fully funded heating and insulation schemes for owner occupiers

Better Energy Homes Plus

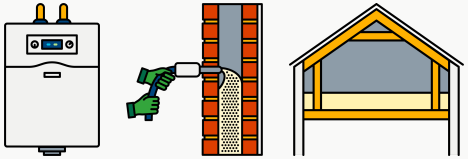
Occupancy: Owner occupier

Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• An efficient central heating system with an 'A' rated oil / gas boiler conversion or upgrade (natural gas should be installed where it is available). • High heat retention electric storage heaters for existing electric customers. • Cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**O'Kane Plumbing and Electrics Ltd** Apply to: **O'Kane Plumbing and Electrics** Tel: **028 8675 1049** Email: **teresa.mccullagh@okpe.co.uk**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Efficiency Plus – Fully Funded

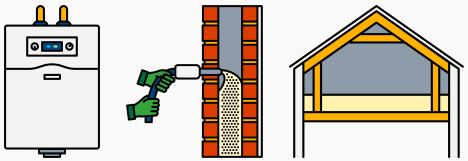
Occupancy: Owner occupier

Location: Phoenix Energy license area only

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• An efficient central heating system with an 'A' rated oil / gas boiler.* • Cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Phoenix Energy license area.	**Phoenix Energy** For further information: **Phoenix** Contact: **John Graham** Tel: **028 9055 5576** Email: **nisep@phoenixenergyni.com** **(CURRENT WAITING LIST)**

* Phoenix Energy license area only: Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Warm at Home Plus

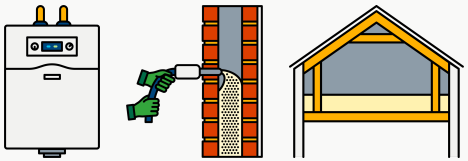
Occupancy: Owner occupier

Location: Evolve license area only

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• An efficient central heating system with an 'A' rated oil / gas boiler.* • Cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Evolve license area.	**Evolve** Apply to: **Evolve Network** Tel: **0800 975 7774** Email: **info@evolvenetwork.co.uk**

* Evolve license area only: Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Toasty Homes – Fully Funded

Occupancy: Owner occupier

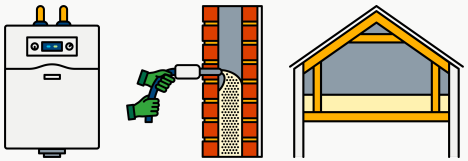
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• An efficient central heating system with an 'A' rated oil / gas boiler conversion or upgrade (natural gas should be installed where it is available). • High heat retention electric storage heaters for existing electric customers. • Cavity wall insulation and/or loft insulation.	Households with: • No central heating. • Solid fuel heating. • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**McGaffin Mechanical Ltd** Apply to: **Grants – McGaffin Mechanical** Tel: **028 9099 6747** Email: **info@mcgaffinmechanical.com** **(SCHEME CLOSED)**



In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Whole House Warmer Homes NI

Occupancy: Owner occupier

Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered*	Who is it for?	Contact
• Solid wall insulation (cavity wall insulation where required). • Loft insulation. • Natural gas central heating system if on the gas network or oil central heating system where gas is not available or high heat retention electric storage heaters if currently on electric heating.	Households with: Solid walls requiring insulation.** • No central heating. • Solid fuel heating. • Old oil, natural gas, or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**Airpacks t/a KORE System** Apply to: **Kore Retrofit** Tel: **+353 49 437 4002** Email: **info@koreretrofit.com** For full eligibility criteria please contact the scheme manager.

* Heating will only be installed if solid wall insulation is required.

** Property will only be eligible for solid wall insulation if works can be carried out in full compliance with current building regulations and industry best practice standards, covered by an industry-backed insurance guarantee and deemed economically viable. Eligibility will be determined following a comprehensive building survey.

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Green Heat NI

Occupancy: Owner occupier

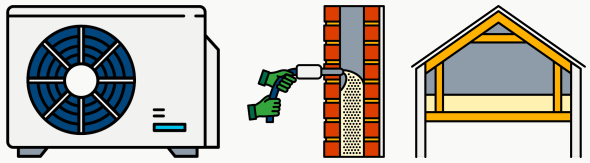
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• Air source heat pump. • Cavity wall insulation and / or loft insulation.	The scheme is open to any suitable property which is replacing or upgrading a heating system. Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**Refresh NI** To register interest: **Refresh NI** Tel: **028 9099 3485** Email: **nisep@refreshni.com** For full eligibility criteria please contact the scheme manager. **(CURRENT WAITING LIST)**



In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Toasty Homes – Heat Pump and Solar Technologies

Occupancy: Owner occupier

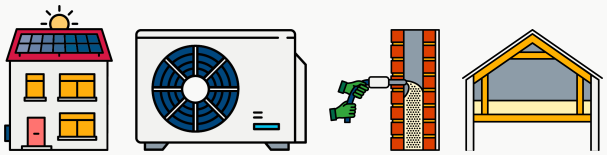
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• Air source heat pump, PV* and battery storage. • Cavity wall insulation and / or loft insulation.	The scheme is open to any suitable property which is replacing or upgrading a heating system. Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**McGaffin Mechanical Ltd** Apply to: **McGaffin Mechanical** Tel: **028 9099 6747** Email: **info@mcgaffinmechanical.com** For full eligibility criteria please contact the scheme manager.



* Photovoltaic panels

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Fully funded insulation schemes for owner occupiers

Keep Warm Scheme

Occupancy: Owner occupier

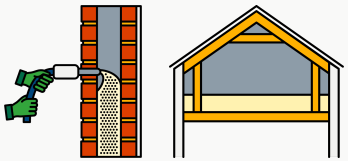
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £33,000 gross.
- Couple or joint / single parent family with an income / pension less than £40,000 gross.

(Northern Ireland Housing Executive leaseholders are not eligible.)

Measures offered	Contact
• Cavity wall insulation and / or loft insulation. 	**Workspace Ltd** Apply to: Workspace Ltd Tel: **028 7962 7474** Email: **donna.madden@homesealni.co.uk**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Thermal Comfort

Occupancy: Owner occupier

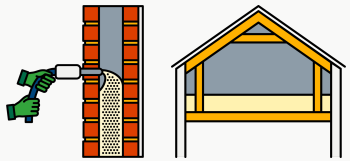
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £33,000 gross.
- Couple or joint / single parent family with an income / pension less than £40,000 gross.

(Northern Ireland Housing Executive leaseholders are not eligible.)

Measures offered	Contact
• Cavity wall insulation and / or loft insulation. 	**Energystore Ltd** Apply to: **Energystore** Tel: **028 9030 1500** / **0800 028 3046** Email: **nisepenquiry@energystoreltd.com** or **info@energystoreltd.com**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Efficiency Plus – Fully Funded Insulation

Occupancy: Owner occupier

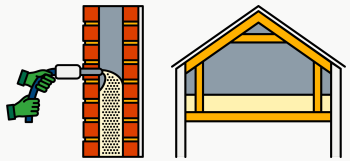
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £33,000 gross.
- Couple or joint / single parent family with an income / pension less than £40,000 gross.

(Housing Executive tenants are not eligible.)

Measures offered	Contact
• Cavity wall insulation and / or loft insulation. 	**Phoenix Energy** Apply to: **Refresh NI** Tel: **028 9099 3485** Email: **insulation@refreshni.com**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required):
LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Insulate Homes Scheme

Occupancy: Owner occupier

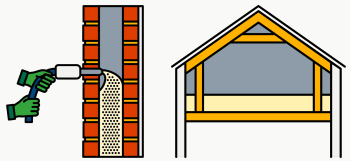
Location: Available throughout N Ireland

Financial contribution: Fully funded by NISEP; (financial contribution is not required by applicant for any measure).

Household income criteria:

- Single person household with income / pension less than £33,000 gross.
- Couple or joint / single parent family with an income / pension less than £40,000 gross.

(Northern Ireland Housing Executive leaseholders are not eligible.)

Measures offered	Contact
• Cavity wall insulation and / or loft insulation. 	**BlueBuild Insulation Ltd** Apply to: **Bluebuild** Tel: **028 9146 8222** Email: **info@bluebuildenergy.com**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Part funded heating and insulation schemes for owner occupiers and private tenants

Better Energy Homes Cashback

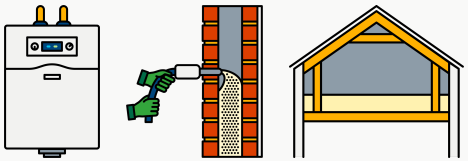
Occupancy: Owner occupier or private tenant

Location: Available throughout N Ireland

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household income criteria:

- Single person household with income / pension less than £45,000 gross.
- Couple or joint / single parent family with an income / pension less than £50,000 gross.

Measures offered	Who is it for?	Contact
• Grant of 60% off a natural gas central heating system if on the gas network or oil central heating system where gas is not available or high heat retention electric storage heaters for existing electric customers. • Fully funded cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**O'Kane Plumbing and Electrics Ltd** Apply to: **O'Kane Plumbing and Electrics** Tel: **028 8675 1049** Email: **teresa.mccullagh@okpe.co.uk**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Efficiency Plus – Part Funded

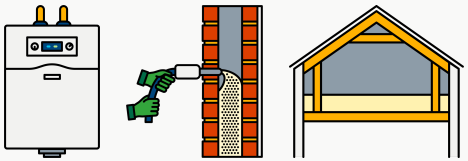
Occupancy: Owner occupier or private tenant

Location: Phoenix Energy license area

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household income criteria:

- Single person household with income / pension less than £45,000 gross.
- Couple or joint / single parent family with an income / pension less than £50,000 gross.

Measures offered	Who is it for?	Contact
• Grant of 60% off a natural gas central heating system. • Fully funded cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Phoenix Energy license area: Greater Belfast Area, Lisburn, Co. Down, East Antrim, East Down	**Phoenix Energy** Apply to: **Phoenix Energy** Contact: **John Graham** Tel: **028 9055 5576** Email: **nisep@phoenixenergyni.com**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Warm at Home Cashback

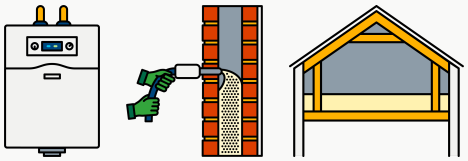
Occupancy: Owner occupier or private tenant

Location: Evolve license area.

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household income criteria:

- Single person household with income / pension less than £45,000 gross.
- Couple or joint / single parent family with an income / pension less than £50,000 gross.

Measures offered	Who is it for?	Contact
• Grant of 60% off a natural gas central heating system. • Fully funded cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Access to Evolve license area only: Artigarvan, Coalisland, Cookstown, Derrylin, Dungannon, Enniskillen, Magherafelt, Omagh, Strabane	**Evolve** Apply to: **Evolve** Tel: **0800 975 7774** Email: **info@evolvenetwork.co.uk**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Toasty Homes Part Funded

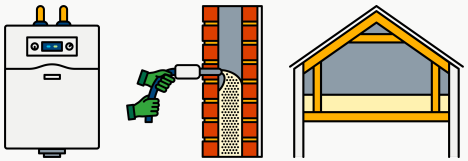
Occupancy: Owner occupier or private tenant

Location: Available throughout N Ireland

Financial contribution: 40% financial contribution required by applicant for heating only. Remainder of costs funded under NISEP.

Household income criteria:

- Single person household with income / pension less than £45,000 gross.
- Couple or joint / single parent family with an income / pension less than £50,000 gross.

Measures offered	Who is it for?	Contact
• Grant of 60% off a natural gas central heating system if on the gas network or oil central heating system where gas is not available or high heat retention electric storage heaters for existing electric customers. • Fully funded cavity wall insulation and / or loft insulation. 	Households with: • No central heating. • Solid fuel heating. • Old oil or LPG heating system (the boiler must be over 15 years or broken beyond viable economic repair). • Economy 7 heaters (installed before 2018) or other non-ERP compliant electric storage heaters.	**McGaffin Mechanical Ltd** Apply to: **McGaffin Mechanical** Tel: **028 9099 6747** or Email: **info@mcgaffinmechanical.com** **(SCHEME CLOSED)**

In addition to the measures offered above the following fully funded additional measures will also be installed (if required): LED light bulbs, remote smart heating controls, low-flow/eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.

Part funded insulation schemes for owner occupiers and private tenants

Efficiency Plus – Insulation Cashback

Occupancy: Owner occupier or private tenant

Location: Available throughout N Ireland

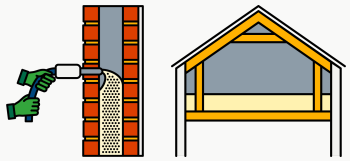
Financial contribution: Financial contribution required by applicant.

Household income criteria: Available to all income levels if not eligible for other NISEP schemes.

(Housing Executive tenants are not eligible.)

Measures offered

- Grant of 40% towards the cost of cavity wall insulation and / or loft Insulation (up to £650 maximum grant available per insulation measure and up to £1,000 maximum grant available for cavity wall insulation – extraction and refill).
- Fully funded measures: LED light bulbs, low-flow / eco shower head, hot water tank jacket, reflective radiator panels, draught proofing measures.



Contact

Phoenix Energy

Apply to: **Refresh NI**

Tel: **028 9099 3485**

Email: **insulation@refreshni.com**

(CURRENT WAITING LIST)

Keep Warm Discount Scheme

Occupancy: Owner occupier or private tenant

Location: Available throughout N Ireland

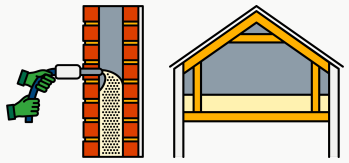
Financial contribution: Financial contribution required by applicant.

Household income criteria: Available to all income levels if not eligible for other NISEP schemes.

(Northern Ireland Housing Executive leaseholders are not eligible.)

Measures offered

- Grant of 40% towards the cost of cavity wall insulation and / or loft Insulation (up to £650 maximum grant available per insulation measure and up to £1,000 maximum grant available for cavity wall insulation – extraction and refill).
- Fully funded additional measure: hot water tank jacket.



Contact

Workspace Ltd

Apply to: Workspace Ltd

Tel: **028 7962 7474** or

Email: **donna.madden@homesealni.co.uk**

Help to Insulate

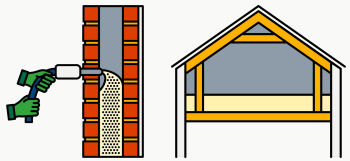
Occupancy: Owner occupier or private tenant

Location: Available throughout N Ireland

Financial contribution: Financial contribution required by applicant.

Household income criteria: Available to all income levels if not eligible for other NISEP schemes.

(Northern Ireland Housing Executive leaseholders are not eligible.)

Measures offered	Contact
• Grant of 40% towards the cost of cavity wall insulation and / or loft Insulation (up to £650 maximum grant available per insulation measure and up to £1,000 maximum grant available for cavity wall insulation – extraction and refill). • Fully funded additional measure: hot water tank jacket. 	**Energystore Ltd** Apply to: **Energystore** Tel: **028 9030 1500** / **0800 028 3046** Email: **nisepenquiry@energystoreltd.com**/ **info@energystoreltd.com**

Schemes for Northern Ireland Housing Executive tenants

Priority PV Scheme

Occupancy: Northern Ireland Housing Executive tenant

Location: Outside of natural gas area

Financial contribution: Measures funded by NISEP and the Northern Ireland Housing Executive, no financial contribution required by Northern Ireland Housing Executive tenant for any measure.

Household income criteria:

- Single person household with income / pension less than £28,000 gross.
- Couple or joint / single parent family with an income / pension less than £35,000 gross.

Measures offered	Who is it for?	Contact
• NISEP grant of 50% off a PV system, hybrid inverter and battery storage – Housing Executive to fund remainder of costs. 	Housing Executive single story property which is: • Outside of the natural gas area. • Oil or electric heating.	**Northern Ireland Housing Executive (NIHE)** NIHE will be responsible for selecting properties and funding remainder of cost.

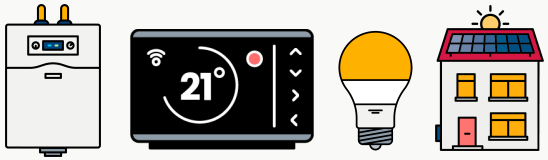
Part funded schemes for commercial / non-domestic

Commercial Energy Saving Scheme

Location: Available throughout N Ireland

Financial contribution: 80% financial contribution required by applicant. NISEP offers a 20% grant and additional caps may apply.

Measures offered	Who is it for?	Contact
• Boiler replacement • Heat recovery • Intelligent heating controls • LED lighting* • Solar PV* • Steam or heated regeneration dryer • Turbo blower • Variable speed technologies • Voltage optimisation • Solar thermal • UV led curing system • Infra-red heating	All commercial / non-domestic properties, in Northern Ireland.	**Power NI Energy Ltd** Apply to: **Power NI** Tel: **07551 008 477** Email: **energysaving@powerni.co.uk**



*** Grant capped at £30,000**

Glossary

Loft insulation	Loft insulation is a layer of fibre that is rolled out in the roof space to cut down heat loss through the roof. A quarter of heat is lost through the roof if not insulated. Insulating your loft or attic is an effective way to reduce heat loss and reduce your heating bills.
Cavity wall insulation	About a third of all the heat lost in an uninsulated home escapes through the walls. By properly insulating cavity walls, you will save energy and cut costs off your heating bill. Many cavity walls can be insulated by injecting insulation material into the cavity from the outside. A building survey will be completed to determine if this type of insulation is suitable for your property.
Solid wall insulation	If your home was built before the 1920s, its external walls are probably solid walls rather than cavity walls. Solid walls have no gap, so they can't be filled with cavity wall insulation. A building survey will be completed to determine the best solution for your property however there are two main ways to insulate solid walls; internal wall insulation is done by fitting rigid insulation boards to the wall, or by building a stud wall filled in with insulation material such as mineral wool fibre. Or External wall insulation is carried out which involves fixing a layer of insulation material to the wall, then covering it with a special type of render (plasterwork) or cladding. The finish can be smooth, textured, painted, tiled, panelled, pebbledashed, or finished with brick slips.
LED bulbs	Energy efficient lighting helps lower electricity bills and carbon dioxide emissions, all without reducing the quality of light in our homes.
Reflective radiator panels	Reflective radiator panels are easily fixed behind your radiators, they reflect heat from the radiator back into the room, instead of letting the heat out through an external wall.
Air source heat pump	An air source heat pump (sometimes referred to as an air-to-water heat pump) transfers heat from the outside air to water. This in turn heats rooms in your home via radiators or underfloor heating. It can also heat water stored in a hot water cylinder for your hot taps, showers, and baths. The air source heat pump is powered by electricity so this would decrease your carbon footprint considerably as you would be using a less carbon intensive fuel unlike oil or gas.

Low-flow / eco shower head	A low-flow/eco shower head ensures the shower head will use less water but will still have the same pressure and feel as before. It is not compatible with every shower however.
Smart heating controls	Smart heating controls are advanced control systems for central heating. Smart controls are connected to the internet and offer more functionality than conventional heating controls. Some models can enable you to use your smart phone to control the heating when you're not at home. Others can learn your habits and adjust the settings to match, by tracking where you are using your smartphone location it will turn on the heating system to heat the house/hot water in time for your return.
Hot water tank jacket	Insulating water tanks reduces the amount of heat lost through the tank, so you spend less money heating water up, and hot water stays hotter for longer.
Chimney draught excluder	A chimney draught excluder is a handy device fitted inside the chimney or around the fireplace, to stop the warm air going up and the cold draughts coming back down and into the room.
Solar panels or photovoltaics (PV)	Solar panels, or photovoltaics (PV), capture the sun's energy and convert it into electricity to use in your home. Installing solar panels lets you use free, renewable, clean electricity to power your appliances. You can sell extra electricity to the grid or store it for later use.
Battery storage	Electric batteries help you make the most of renewable electricity sources like Solar Panels, for example. You can store electricity generated during the day by solar panels in an electric battery. You can use this stored electricity for powering a heat pump and other appliances when your solar panels are no longer generating electricity.
MCS (Microgeneration Certification Scheme)	This certification body quality assures and provides consumer protection for renewable technology installations, such as air source heat pumps, solar panels and battery storage etc. Renewable technologies installed under NISEP will require installers to be registered with MCS to ensure installers are competently installing quality measure(s) and comply with industry standards. You can find more information on their website at **mcscertified.com**

Energy Performance Certificate (EPC)	For NISEP schemes installing air source heat pumps an EPC will be carried out by an accredited domestic energy assessor pre and post installation. An EPC measures a property's energy efficiency and carbon emissions. It provides a rating from A (most efficient) to G (least efficient). The EPC carried out post installation should highlight an improvement in the energy efficiency rating of the property. An EPC is required in the process of selling, buying or building a house.
Non-ERP compliant	ERP, or the Energy-Related Products Directive, applies to all products that use energy. The ERP was introduced to ensure manufacturers of these products are doing everything they can to reduce their products' impact on the environment. ERP ensures clarity for consumers – allowing them to choose the most energy-efficient products, reduce their carbon emissions and save money on energy bills.
Gross income	Relates to income received per household including all benefits, salary etc before tax.
Northern Ireland Housing Executive leaseholder	This refers to a homeowner or private tenant who owns or privately rents a property within a site where the Housing Executive owns the communal areas, such as walls, hallways, roof space, and similar shared spaces.
Current waiting list	Please note that as demand is high for certain NISEP schemes and grants are allocated on a first come first served basis, the scheme you wish to apply for may be oversubscribed and already have a waiting list in place. This is noted on the list of schemes as 'current waiting list'. Scheme managers will also be able to advise on the current status of individual schemes.
Closed scheme	This scheme is fully subscribed to and is no longer accepting new applicants. A waiting list is not available.
Additional support	Further tips on energy efficiency visit our website energysavingtrust.org.uk/northern-ireland or if you would like to get independent energy advice based on your own situation or up to date grant information for energy saving and/or renewable measures, contact the Northern Ireland Energy Advice Service on **0800 111 4455** (open 9am – 5pm Monday to Friday).

Thank you to all the scheme managers delivering NISEP on behalf of the Utility Regulator.