They're getting the extra support they need.

Could signing up to a **Customer Care Register** help you too?





Support that's right for you.

Customer Care Registers are free to join and help consumers who need extra support from their electricity supplier, gas supplier, NIE Networks or NI Water.

Am I eligible?

You may benefit from joining a Customer Care Register if you:

- Have a disability.
- Have a specific health condition.
- Have specific communication needs.
- Need extra help because of personal circumstances.
- Are of pensionable age.

How do I join?

You need to sign up to each **Customer Care Register** separately by contacting your electricity supplier, gas supplier, NIE Networks or NI Water.

Scan for contact details and more information.

Utility Regulator

www.uregni.gov.uk