

## Publication of the Reporter's Report on NI Water's Annual Information Return 2009

Further to the Annual Information Return (AIR) provided by NI Water, the Reporter provides the Regulator with a report on the AIR ensuring information is consistent, reliable and accurate.

The Reporter is an independent professional who is appointed by NI Water and approved by NIAUR and the role is to assist NIAUR to fulfil its statutory duties. Although the Reporter's primary duty of care is to NIAUR the role also carries a duty of care to NI Water. NIAUR issue guidelines to the Reporter on the scope of this report, and questions to be addressed.

The Reporter's report contains professional opinion and commentary on the following areas and content is detailed in the [schedule of documents](#).

- [A Board Overview](#)
- [Key Outputs](#)
- [Non-Financial Measures](#)
- [Sewerage Explanatory Factors](#)
- [Regulatory Accounts](#)
- [Financial Measures](#)
- [Health and Safety Information](#)
- [Levels of Service Information Certificate](#)
- [Reporter's Report Excision Proforma](#)

We have published a public domain version of NI Water's AIR09. This is published in four Sections:

<a href="#">Excisions</a>	An explanation of the Public Domain AIR09 differences.
<a href="#">AIR09</a>	A copy of the Annual Information Return including all sections described above with supporting tables.
<a href="#">AIR09 Table 40 (CIM)</a>	A detailed breakdown of the NI Water's Capital Works Programme.
<a href="#">AIR09 – Customer Research</a>	A copy of customer research into the quality of telephone call handling which follows a methodology also adopted across the water industry in England, Wales and Scotland.

NI Water's submission is also audited and commented on by the company's financial auditors. We have also published a public domain copy of this report which can be located at:

- [Financial Auditor's Report on AIR09](#)