

# Chapter 8

## Non financial measures

### Water metering

Covering:

Household meter installations

Water demand of recently metered properties

## Chapter 8

### Non financial measures

### Water metering

#### Guidance

Table 8 is designed to track activity installing household meter boxes and meters. It also provides summary information on the demand of household customers after having a meter installed. This will aid in future assessment of metering as a demand management tool.

This table has two blocks and a total of 8 lines. It covers:

- **Household meter installation**

This block is measuring activity installing household meters for which the company is receiving income.

The block records:

- numbers of existing household properties where meters have been installed as part of a company programme and
- information on the location of meters and the installation of household meter boxes.

- **Water demand of recently metered properties**

This block records the average demand of metered properties.

#### Common definitions:

Households are as defined in section 2 chapter 7 of the reporting requirements.

#### Company commentary

The company should:

- explain progress installing meters and
- detail the methods by which the company has selectively metered its customers. Provide details of how the company:
  - encourages/promotes metering on change of occupancy/ownership; and
  - ensures metering of customers who have a high discretionary use of water

#### Guidance to Reporter

The Reporter should comment on:

- the reliability of the data based on the systems from which the data has been collated (although confidence grades are not required for each item in table 8);
- whether the company has extracted the data directly from their databases or derived it from samples/estimates;
- whether the company has ensured that any time lags between the carrying out of activities and the recording of these activities have been taken into consideration; and

- the company's metering policy/procedures and the rate of meter uptake against expectations.

## Table 8 line definitions

### A HOUSEHOLD METER INSTALLATION

<b>1</b>	Selective meters - installed	nr	Odp
<b>Definition</b>	The number of meters installed during the year. Include meters installed at household properties fitted in any location (e.g. internal, external in garden, external at boundary etc). Exclude all meters installed for meter optants or following property conversions.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>2</b>	Meter optants installed	nr	Odp
<b>Definition</b>	The total number of meter options installed at existing household properties during the year. Include meters installed at household properties fitted in any location (e.g. internal, external in garden, external at boundary etc). Exclude all meters installed at the company's behest.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>3</b>	Meters installed – external meter with existing boundary box	nr	Odp
<b>Definition</b>	The number of external household meters installed during the report year in an existing boundary box. Include both optional and selective meters.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>4</b>	Meters installed – external meter without boundary box	nr	Odp
<b>Definition</b>	The number of external household meters installed during the report year without an existing boundary box. Include both optional and selective meters.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>5</b>	Meters installed – internal meter	nr	0dp
<b>Definition</b>	The number of household meters installed internally during the report year. Include both optional and selective meters.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>6</b>	No. of meter installation requests that take more than three months to implement	nr	0dp
<b>Definition</b>	The number of household optional meters installed following customer requests in more than 3 months.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

## B WATER DEMAND OF RECENTLY METERED PROPERTIES

	Average water billed – selective metered properties	l/prop/d	2dp
<b>Definition</b>	Average volume of water billed for all household properties having been metered at the behest of the company and that complete the first year of measured charging in the report year. Exclude all meters installed for meter optants.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

<b>8</b>	Average water billed – optionally metered properties	l/prop/d	2dp
<b>Definition</b>	Average volume of water billed for all household properties having been metered at the behest of the customer and that complete the first year of measured charging in the report year.		
<b>Primary Purpose</b>	Informing future price limit determinations.		
<b>Processing rule</b>	Input		
<b>Responsibility</b>	Regulatory Finance Team		

## CHANGE CONTROL SHEET

### CHAPTER 8

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