Input cell	
Copied cell	
Historic data	
Calculated data	
Not to be completed	

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN **ANNUAL RETURN - BOARD'S OVERVIEW** TABLE A - WATER SERVICE - KEY OUTPUTS AND SERVICE DELIVERY BASE REPORT **DESCRIPTION** UNITS DP YEAR SBP YEAR 2006-07 2007-08 A SERVICE AND PERFORMANCE 1 DG2 Percentage of properties receiving low water pressure % 2 2 DG3 Overall performance score nr 2 3 DG4 % population - hosepipe restrictions % 1 4 DG4 % population - drought orders % 1 5 DG6 Percentage dealt with within 5 working days % 1 6 DG7 Percentage dealt with within 10 working days % 1 7 DG8 Bills for metered customers – performance % 1 | % 8 DG9 Percentage of calls abandoned 1 % 9 DG9 Percentage of calls receiving the engaged tone 1 10 Water ESL (1) enter description (including units) 11 Water ESL (2) enter description (including units) B DRINKING WATER QUALITY OUTPUTS 12 % mean zonal compliance with drinking water Regulations 13 % mean zonal compliance with PCV for iron at the tap % 2 0 14 Water treatment works improvements nr 14A Water treatment works improvements (PPP) 0 nr 15 Distribution mains renovated for quality 2 km 16 Distribution mains cleaned for quality km 2 C ENVIRONMENTAL WATER OUTPUTS 17 Environmental impact - number of investigations nr 18 Environmental impact - number of options appraisals nr 0 19 Other environmental improvements nr 0 D SERVICEABILITY 20 Mains bursts per 1,000 km 0 21 Water treatment work coliform non-compliance 2 % 22 Water Infrastructure text 23 Water non-infrastructure text E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES Description 24 Water infrastructure (1) text 25 Water infrastructure (2) text 26 Water non-infrastructure (1) text 27 Water non-infrastructure (2) text

	SERVICEABILITY ASSESSMENT
S	Stable
М	Marginal
Ι	Improving
D	Deteriorating

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL RETURN - BOARD'S OVERVIEW TABLE B - SEWERAGE SERVICE - KEY OUTPUTS AND SERVICE DELIVERY **BASE** REPORTING DESCRIPTION UNITS DP YEAR SBP YEAR 2006-07 2007-08 A SERVICE PERFORMANCE Sewer flooding- internal 1 2 in 10 risk at end of year nr 0 2 1 in 10 risk at end of year nr 0 3 1 in 20 risk at end of year 0 4 Properties flooded in the year (overloaded sewers) nr 5 Properties flooded in the year (other causes) nr 0 Sewer flooding- external 6 Areas flooded externally in the year (overloaded sewers) 7 Areas flooded externally in the year (other causes) nr 0 B QUALITY & ENVIRONMENTAL COMPLIANCE 8 % of sewage treatment works discharges non-compliant (WRA numeric consents) % 1 9 % of sewage treatment works discharges non-compliant (UWWTD consents) % 1 10 % of total p.e. served by sewage treatment works in breach of WRA consent (LUT) % 1 11 % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT) % 1 12 % of intermittent discharges satisfactory % 2 13 Percentage unsatisfactory sludge disposal % 2 B1 QUALITY & ENVIRONMENTAL COMPLIANCE - PPP 8a % of sewage treatment works discharges non-compliant (WRA numeric consents) % 9a % of sewage treatment works discharges non-compliant (UWWTD consents) % 1 10al% of total p.e. served by sewage treatment works in breach of WRA consent (LUT) % 11a % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT) % 1 2 12a % of intermittent discharges satisfactory % 13a Percentage unsatisfactory sludge disposal % 2 C QUALITY AND ENVIRONMENTAL ACTIVITIES AND OUTPUTS 14 Unsatisfactory intermittent discharges dealt with nr 0 prop 0 15 First time sewerage schemes - properties 16 Sewage treatment works improved nr 0 17 Additional sewage sludge arising from new quality obligations since April 2005 ttds 1 ttds 18 Total sewage sludge produced (inc. PPP) 19 Number of investigations completed related to the quality programme nr 0 D SERVICEABILITY TO CUSTOMERS 20 Sewer collapses per 1,000 km 21 Nr of pollution incidents at CSOs and foul sewers (categories 1, 2 and 3) nr 0 22 Percentage of sewage treatment works discharges failing numeric consents % 2 23 Sewerage infrastructure text 24 Sewerage non- infrastructure text E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES Description 25 Sewerage infrastructure (1) text 26 Sewerage infrastructure (2) text 27 Sewerage non-infrastructure (1) text 28 Sewerage non-infrastructure (2) text

	SERVICEABILITY ASSESSMENT
S	Stable
М	Marginal
Ι	Improving
D	Deteriorating

ANNUAL RETURN - BOARD'S OVERVIEW TABLE C - EXPENDITURE & FINANCIAL PERFORMANCE MEASURES

	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
Α	TOTAL EXPENDITURE	1			
1	Total operating expenditure - water service	£m	3		
1a	Total operating expenditure (PPP) - water service	£m	3		
2	Total capital expenditure (excl. adopted and nil cost assets)	£m	3		
3	Total operating expenditure - sewerage service	£m	3		
3a	- 0 - ,	£m	3		
4	Total capital expenditure (excluding adopted and nil cost assets)	£m	3		
В	CURRENT COST ACCOUNTS - PROFIT & LOSS	ĭ			
5	Total Turnover	£m	3		
	Current cost operating costs (including CCD & IRC)	£m	3		
7	Current cost operating profit	£m	3		
		1			
	CAPITAL BASE & POST TAX RETURN				
	Capital Value Year - End (outturn)	£m	3		
9	Total net debt	£m	3		
10	Post tax return on capital	%	2		
D	KEY FINANCIAL INDICATORS	1			
11	Cash interest cover (funds from operations; gross interest)	ratio	2		
12	Adjusted cash interest cover (funds from operation less capital charges; gross interest)	ratio	2		
13	Adjusted cash interest cover (funds from operation less capital maintenance; gross interest)	ratio	2		
14	Funds from operations: debt	ratio	2		
15	Retained cash flow: debt	ratio	2		
16	Gearing: D/RCV	%	2		

ANNUAL RETURN - BOARD'S OVERVIEW

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
OPERATING EXPENDITURE/PROPERTY ANALYSIS]			
Base service - operating expenditure/property served	£/prop	2		
Enhanced service - additional operating expenditure/property served	£/prop	2		
Improving and maintaining supply demand balance – additional operating expenditure/property	£/prop	2		
Quality enhancements - additional operating expenditure/property served	£/prop	2		
New outputs/obligations – additional operating expenditure/property served	£/prop	2		
Water service - total operating expenditure/property served	£/prop	2		
CAPITAL EXPENDITURE/PROPERTY ANALYSIS]			
Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2		
B Enhanced service - additional capital expenditure/property served	£/prop	2		
Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2		
0 Quality enhancements - additional capital expenditure/property served	£/prop	2		
1 New outputs/obligations – additional capital expenditure/property served	£/prop	2		
2 Water service - total capital expenditure/property served	£/prop	2		
C CAPITAL WORKS ACTIVITY				
Number of existing water treatment works refurbished for maintenance	nr	0		
Ba Number of existing water treatment works refurbished for maintenance (PPP)	nr	0		
4 Capacity of refurbished water treatment works for maintenance	MI/d	3		
la Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3		
5 Mains relined	km	2		
6 Mains renewed	km	2		
7 Total mains relined & renewed	km	2		
WATER BALANCE]			
8 Distribution input (inc. PPP)	MI/d	2		
9 Total leakage	MI/d	2		
0 Total water savings achieved/assumed	MI/d	2		
1 Water delivered	MI/d	2		
2 Security of supply index (planned levels of service)	nr	2		
3 Security of supply index (reference levels of service)	nr	2		
METERING]			
4 Number of household meters renewed	nr	0		
5 Meter optants installed	nr	0		
6 Selective meters - installed	nr	0		
7 Percentage of households metered	%	1		
OTHER KEY SUPPORTING INFORMATION				
8 Statutory GSS - Total number of GSS events: water and sewerage service	nr	0		
9 Customers on the special assistance register	nr	0		
Total revenue outstanding < 48 months as % of annual forecast revenue	%	2		
1 Average connected properties - water (excluding void properties)	000	0		

ANNUAL RETURN - BOARD'S OVERVIEW

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
OPERATING EXPENDITURE / PROPERTY ANALYSIS				
Base service - operating expenditure/property served	£/prop	2		
Enhanced service - additional operating expenditure/property served	£/prop	2		
Supply/demand balance - additional operating expenditure/property served	£/prop	2		
Quality enhancements - additional operating expenditure/property served	£/prop	2		
New outputs/obligations - additional operating expenditure	£/prop	2		
Sewerage service - Total operating expenditure/property served	£/prop	2		
CAPITAL EXPENDITURE/PROPERTY ANALYSIS				
Base service - Capital expenditure/property served (infrastructure and non-infrastruc	£/prop	2		
Enhanced service - additional capital expenditure/property served	£/prop	2		
Supply/demand balance - additional capital expenditure/property served	£/prop	2		
Quality enhancements - additional capital expenditure/property served	£/prop	2		
New outputs/obligations - additional capital expenditure	£/prop	2		
Sewerage service - Total capital expenditure/property served	£/prop	2		
CAPITAL WORKS ACTIVITY				
B Sewers renovated	km	2		
Sewers replaced	km	2		
Total sewers renovated and replaced	km	2		
Number of sewage treatment works refurbished for maintenance	nr	0		
a Number of sewage treatment works refurbished for maintenance (PPP)	nr	0		
P.e. of refurbished sewage treatment works for maintenance	000	0		
a P.e. of refurbished sewage treatment works for maintenance (PPP)	000	0		
SEWER FLOODING ACTIVITY				
Internal property flooding solved by company action	nr	0		
External only flooding problems solved by company action	nr	0		
External linked problems solved by company action	nr	0		
Reduction in internal flooding due to other causes	nr	0		
Internal property flooding benefiting from mitigation	nr	0		
External property/area flooding benefiting from mitigation	nr	0		
OTHER KEY SUPPORTING INFORMATION				
Volume waste water returned	MI/d	2		
Average connected properties - sewerage (excluding void properties)	000	0		

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 1 KEY OUTPUTS **WATER SERVICE - 1** REPORTING **BASE** UNITS DP YEAR SBP **DESCRIPTION** YEAR 2007-08 CG 2006-07 CG A HOUSEHOLD - LEAKAGE 1 Number of household supply pipes repaired nr 0 2 Number of household supply pipes repaired free nr 0 3 Number of household supply pipes repaired - subsidised nr 0 4 Number of household supply pipes replaced 0 nr 5 Number of household supply pipes replaced free nr 0 6 Number of household supply pipes replaced - subsidised nr 0 7 Total savings achieved/assumed MI/d 2 £000 2 8 Total cost of initiative B HOUSEHOLD - WATER EFFICIENCY METHODS 9 Number of cistern devices distributed to households nr 0 10 Number of cistern devices installed nr 0 11 Total savings achieved/assumed MI/d 2 12 Total cost of initiative £000 2 13 Number of water butts distributed to households nr 0 0 14 Number of water butts installed nr MI/d 2 15 Total savings achieved/assumed 16 Total cost of initiative £000 2 17 Number of water audit packs distributed to households 0 nr 18 Total savings achieved/assumed MI/d 2 19 Total cost of initiative £000 2 20 Number of water audits carried out by the company in households nr 0 21 Total savings achieved/assumed MI/d 2 22 Total cost of initiative £000 2 C NON HOUSEHOLD - WATER EFFICIENCY METHODS 23 Self water audit packs distributed to commercial customers by co. nr 0 24 Total savings achieved/assumed MI/d 2 25 Total cost of initiative £000 2 26 Water audits at commercial premises completed by co. or agent nr 0 27 Total savings achieved/assumed MI/d 2 £000 2 28 Total cost of initiative D TOTALS 29 Total savings achieved/assumed MI/d 2 £000 2 30 Total cost of initiatives E OTHER WATER EFFICIENCY METHODS Other efficiency methods - company choice (company to enter Unit 0 description and multiple lines if required) MI/d 2 32 Total savings achieved/assumed 33 Total cost of initiative £000 2

ANNUAL INFORMATION RETURN - TABLE 2 KEY OUTPUTS WATER SERVICE - 2

				1	2	
					REPORT	ING
	DESCRIPTION	UNITS	DP	YEAR S	YEAR	
		J		2006-07	 2007-08	
Α	DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL					
	Total connected properties at year end	000	1			
	Properties below reference level at start of year	nr	0			
	Properties below reference level at end of year	nr	0			
	Properties receiving low pressure but excluded from DG2	nr	0			
В	DG3 PROPERTIES AFFECTED BY SUPPLY INTERRUPTIONS					
	(i) UNPLANNED INTERRUPTIONS					
	More than 3 hours	nr	0			
	More than 6 hours	nr	0			
	More than 12 hours	nr	0			
	More than 24 hours	nr	0			
0	(ii) PLANNED AND WARNED INTERRUPTIONS	- 111	U			
9	More than 3 hours	nr	0			
	More than 6 hours	nr	0			
	More than 12 hours	nr	0			
	More than 24 hours	nr	0			
<u>'-</u>	(iii) INTERRUPTIONS CAUSED BY THIRD PARTIES					
13	More than 3 hours	nr	0			
	More than 6 hours	nr	0			
	More than 12 hours	nr	0			
	More than 24 hours	nr	0			
	(iv) UNPLANNED INTERRUPTIONS (OVERRUNS OF PLANNED INTERRUPTIONS)					
17	More than 6 hours	nr	0			
18	More than 12 hours	nr	0			
19	More than 24 hours	nr	0			
С	POPULATION					
20	Population (winter)	000	2			
D	DG4 RESTRICTIONS ON USE OF WATER					
	% population - hosepipe restrictions	%	1			
	% population - drought orders	%	1			
	% population - sprinkler/unattended hosepipe restrictions	%	1			

ANNUAL INFORMATION RETURN - TABLE 3 KEY OUTPUTS SEWERAGE SERVICE - INTERNAL FLOODING

SEW	ERAGE SERVICE - INTERNAL FLOODING				
				1	2
				BASE	REPORTING
	DESCRIPTION	UNITS	DP	YEAR SBP	YEAR
				2006-07 CG	2007-08 CG
۸	DG5 ANNUAL FLOODING SUMMARY				
A 1		000	1		
ı	Number of domestic properties connected to sewerage system	000	l		
	(I) OVERLOADED SEWERS				
2	Properties flooded in the year (overloaded sewers)	nr	0		
3	Flooding incidents in the year (overloaded sewers)	nr	0		
4	Flooding incidents (overloaded sewers attributed to severe weather)	nr	0		
5	Props. where flooding limited to uninhabited cellars only (o/loaded sewers)	nr	0		
	(ii) OTHER CAUSES				
6	Properties flooded in the year (other causes)	nr	0		
7	Properties which have flooded more than once in the last ten years (other causes)	nr	0		
8	Flooding incidents (other causes - equipment failures)	nr	0		
	Flooding incidents (other causes - blockages)	nr	0		
10	Flooding incidents (other causes - collapses)	nr	0		
11	Props. where flooding limited to uninhabited cellars only (other causes)	nr	0		
В	DG5 PROPERTIES ON THE AT RISK REGISTER				
- 10	(i) AT RISK SUMMARY				
	2 in 10 risk at end of year	nr	0		
	1 in 10 risk at end of year	nr	0		
14	Total 1 in 10 and 2 in 10 properties at risk at end of year	nr	0		
	1 in 20 risk at end of year	nr	0		
	Props. at risk but not flooded in the past 10 yrs (excluding severe weather)	nr	0		
17	Properties not at risk of flooding internally but suffering restricted toilet use (RTU)	nr	0		
40	(ii) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 10 & 2 IN 10 REGISTERS				
	Cost beneficial problems where risk is reduced temporary measures (mitigation) Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0		
19 20	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised	nr	0		
	Non cost beneficial problems without mitigation Non cost beneficial problems without mitigation	nr	0		
۷1	(iii) ANNUAL CHANGES TO 2 IN 10 & 1 IN 10 REGISTERS	nr	U		
22	Removed by company action	nr	0		
	Removed by company action Removed because of better information	nr	0		
	Added because of better information	nr	0		
	Added because of better information Added because of increased demand	nr	0		
	(iv) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 20 REGISTER		J		
26	Cost beneficial problems where risk is reduced temporary measures (mitigation) (1 in 20)	nr	0		
	Non cost beneficial problems where risk is reduced by temporary measures (mitigation) (1 in 20)	nr	0		
	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised (1 in 20)	nr	0		
	Non cost beneficial problems without mitigation (1 in 20)	nr	0		
	(v) ANNUAL CHANGES TO THE 1 IN 20 REGISTER				
30	Removed by company action (1 in 20)	nr	0		
31	Removed because of better information (1 in 20)	nr	0		
32	Added because of better information (1 in 20)	nr	0		
33	Added because of increased demand (1 in 20)	nr	0		

ANNUAL INFORMATION RETURN - TABLE 3A KEY OUTPUTS SEWERAGE SERVICE - EXTERNAL FLOODING

						2	
				BASE		REPORT	
	DESCRIPTION	UNITS	DP	YEAR S	BP	YEAR	<u> </u>
				2006-07	CG	2007-08	CG
Α	ANNUAL FLOODING SUMMARY	1					
	(I) OVERLOADED SEWERS						
1	Areas flooded externally in the year (overloaded sewers)	nr	0				
2	Curtilege flooding incidents in the year (overloaded sewers)	nr	0				
	Highway flooding incidents (overloaded sewers)	nr	0				
4	Other flooding incidents (overloaded sewers)	nr	0				
5	Total flooding incidents (overloaded sewers)	nr	0				
6	External flooding incidents (overloaded sewers attributed to severe weather)	nr	0				
	(ii) OTHER CAUSES		1				
7	Areas flooded externally in the year (other causes)	nr	0				
	Areas which have flooded more than once in the last 10 years (other causes)	nr	0				
	Flooding incidents (other causes - equipment failure)	nr	0				
	Flooding incidents (other causes - blockages)	nr	0				
	Flooding incidents (other causes - collapses)	nr	0				
	<u> </u>						
В	AREAS ON THE 1:10, 2:10, 1:20 AT RISK REGISTER						
	(I) AT RISK SUMMARY						
	2 in 10 risk at end of year	nr	0				
	1 in 10 risk at end of year	nr	0				
	1 in 20 risk at end of year	nr	0				
15	Total at risk on the 1:10, 2:10, 1:20 register at end of year	nr	0				
	(ii) PROBLEM STATUS OF EXTERNAL AREAS ON THE 1:10, 2:10, 1:20 REGISTER						
	Cost beneficial problems where risk is reduced temporary measures (mitigation)	nr	0				
	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0				
	Cost beneficial problems awaiting solution and problems which have not been appraised	nr	0				
19	Non cost beneficial problems which have not been solved by mitigation	nr	0				
	(iii) ANNUAL CHANGES TO 1:10, 2:10, 1:20 REGISTER						
20	Removed by company action (external only)	nr	0				
21	Removed by company action (external linked)	nr	0				
22	Removed because of better information	nr	0				
23	Added because of better information	nr	0				
24	Added because of increased demand	nr	0				
25	Removed from external to internal register	nr	0				
	June return reporting requirements and definitions manu	ıal					

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 4 KEY OUTPUTS **CUSTOMER SERVICE - 1** REPORTING **BASE** UNITS DP **DESCRIPTION** YEAR SBP **YEAR** 2006-07 CG 2007-08 CG **DG6 RESPONSE TO BILLING CONTACTS - GENERAL** Total billing contacts 0 nr Number dealt with within 5 working days 0 nr 3 Number dealt with in more than 10 working days 0 nr DG6 Percentage dealt with within 5 working days % 1 Percentage dealt with in more than 10 working days % 1 5 **CONNECTED PROPERTIES** В Number of properties connected for water supply only 0 nr Number of properties connected for water and sewerage services nr 0 8 Number of properties connected for sewerage services only nr 0

ANNUAL INFORMATION RETURN - TABLE 5 KEY OUTPUTS CUSTOMER SERVICE - 2

				1	2
	DESCRIPTION	UNITS	DP	YEAR S	REPORTING YEAR 2007-08 CG
				2000 01	2001 00 00
Α	DG7 RESPONSE TO WRITTEN COMPLAINTS				
1	Total written complaints	nr	0		
2	Number dealt with within 10 working days	nr	0		
3	Percentage dealt with within 10 working days	%	1		
4	Number dealt with in more than 20 working days	nr	0		
5	Percentage dealt with in more than 20 working days	%	1		
В	DG8 BILLS FOR METERED CUSTOMERS	_			
6	Total metered accounts	nr	0		
	Metered accounts excluded from indicator	nr	0		
	(I) NO. OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING AT				
	LEAST ONE BILL DURING YEAR BASED ON METER READING:				
8	Company readings	nr	0		
	Company or customer readings (or both)	nr	0		
	(ii) NUMBER OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING:				
10	Estimated bills only	nr	0		
11	No bills received during the report year	nr	0		
	Unread by company for 2 years	nr	0		
	DG9 TELEPHONE CONTACT	7			
13	Total calls received on customer contact lines	nr	0		
	All lines busy	nr	0		
	Total of abandoned calls	nr	0		
	Call handling satisfaction	nr	2		
17	Total telephone complaints	nr	0		
	Total telephone complainte				
D	SPECIAL ASSISTANCE REGISTER				
18	Customers on the special assistance register	nr	0		

ANNUAL INFORMATION RETURN - TABLE 5A KEY OUTPUTS Customer complaints data for Consumer Council for Northern Ireland

						_	
	DECODIDETION				BASE		NG
	DESCRIPTION	UNITS	DP	YEAR S		YEAR	
				2006-07	CG	2007-08	CG
Δ	TOTAL WRITTEN COMPLAINTS						
1	Total written complaints	nr	0				
2	Number dealt with within 10 working days	nr	0				
	Number dealt with in more than 20 working days	nr	0				
	CATEGORY OF WRITTEN COMPLAINTS	111	U				
В							
L	(i) Charges and Bills						
4	Total written complaints about charging and billing issues	nr	0				
5	Total written complaints about charging and billing issues escalated to second stage r	nr	0				
	(ii) Water Service						
6	Total written complaints about water service issues	nr	0				
7	Total written complaints about water service issues escalated to second stage review	nr	0				
	(iii) Sewerage Service						
8	Total written complaints about sewerage service issues	nr	0				
9	Total written complaints about sewerage service issues escalated to second stage rev	nr	0				
	(iv) Metering						
10	Total written complaints about metering issues	nr	0				
11	Total written complaints about metering issues escalated to second stage review	nr	0				
	(v) Other activities						
12	Total written complaints about other service issues	nr	0				
13	Total written complaints about other service issues	nr	0				
	_						

NORTHERN IRELAND WATER LIMTED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 6 KEY OUTPUTS **CUSTOMER SERVICE STANDARDS BASE** REPORTING UNITS DP **DESCRIPTION** YEAR SBP YEAR 2007-08 CG 2006-07 CG A GSS - APPOINTMENTS Failure to specify am/pm or provide 2 hour slot (Events) 0 nr Failure to keep appointment (Events) 0 nr Failure to correctly cancel an appointment (Events) 0 nr Enhanced GSS criteria (Events) 0 **GSS - WRITTEN ACCOUNT QUERIES ACCOUNT QUERIES** Failure to despatch a substantive reply within 10 working days 0 Enhanced GSS criteria (Events) 0 nr **PAYMENT ARRANGEMENTS** Failure to despatch a substantive reply within 5 working days 0 nr where request cannot be met (Events) Enhanced GSS criteria (Events) 0 nr **GSS - WRITTEN COMPLAINTS** Failure to despatch a substantive reply within 10 working days 0 nr Enhanced GSS criteria (Events) 0 nr **GSS - NOTICE OF INTERRUPTIONS TO SUPPLY** Failure to warn for planned interruptions of more than 4 hours 0 Enhanced GSS criteria (Events) 0 nr **GSS - SUPPLY NOT DULY RESTORED** PLANNED INTERRUPTIONS 13 Failure to restore supply within period specified in notice 0 nr **UNPLANNED INTERRUPTIONS** Failure to restore supply within 48 hours for emergency works 0 nr strategic main (Events) Failure to restore supply within 12 hours for emergency works -0 15 not strategic main (Events) Enhanced GSS criteria (Events) 0 nr **GSS - PRESSURE STANDARD** Failure to maintain minimum pressure standard (Events) 0 nr Enhanced GSS criteria (Events) nr 0 **GSS - SEWER FLOODING - Internal** G 19 Flooding from sewers entering properties (Events) 0 Enhanced GSS criteria (Events) 0 nr **ALL REGULATIONS** Number of Events where payment has not made as allowed by 0 21 nr exclusions in regulations e.g.severe weather or 3rd party action **GSS PENALTY PAYMENTS MADE -ALL CATEGORIES** Penalty payments made under regulations 6, 7 & 7b (Automatic 22 0 nr Events) Penalty payments made under regulations 3, 4, & 5 (Claimed 23 0 nr Enhanced GSS criteria (Events) e.g automatic payment for 0 nr claimed and for late EGSS Total penalty payments made (value) £ 0 STATUTORY, ENHANCED GSS & COMPANY CUSTOMER Statutory GSS - total events (number) 0 nr Statutory GSS - payments made (number) 0 nr Statutory GSS - payments made (value) £ 0 Enhanced GSS - total events (number) nr 0 Enhanced GSS - payments made (number) 0 nr 31 Enhanced GSS - payments made (value) £ 0 Company Customer Charter - payments made (number) 0 nr Company Customer Charter - payments made (value) £ 0

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 6A BAD DEBT **OUTSTANDING REVENUE AND BREAKDOWN OF CUSTOMER SERVICES OPERATING EXPENDITURE** REPORTING **BASE DESCRIPTION** UNITS DP YEAR SBP YEAR 2007-08 2006-07 A REVENUE OUTSTANDING - MEASURED HOUSEHOLDS Total revenue outstanding < 48 months (measured households) £m Number of measured households with outstanding revenue < 48 months 0 nr Revenue outstanding < 3 months (measured households) 3 3 £m 4 Number of measured households with outstanding revenue < 3 months 0 nr 5 Revenue outstanding 3 - 12 months (measured households) £m 3 6 Number of measured households with outstanding revenue 3 - 12 months 0 nr 3 Revenue outstanding 12 - 24 months (measured households) £m 8 Number of measured households with outstanding revenue 12 - 24 months 0 9 Revenue outstanding 24 - 36 months (measured households) £m 3 10 Number of measured households with outstanding revenue 24 - 36 months 0 nr 11 Revenue outstanding 36 - 48 months (measured households) 3 £m 12 Number of measured households with outstanding revenue 36 - 48 months nr 0 13 Revenue outstanding > 48 months (measured households) £m 3 14 Number of measured households with outstanding revenue > 48 months 0 nr **B** REVENUE OUTSTANDING - UNMEASURED HOUSEHOLDS 15 Total revenue outstanding < 48 months (unmeasured households) 3 16 Number of unmeasured households with outstanding revenue < 48 months 0 nr 17 Revenue outstanding <3 months (unmeasured households) £m 3 18 Number of unmeasured households with outstanding revenue < 3 months 0 19 Revenue outstanding 3 -12 months (unmeasured households) £m 3 20 Number of unmeasured households with outstanding revenue 3 - 12 months 0 nr Revenue outstanding 12-24 months (unmeasured households) £m 3 22 Number unmeasured households with outstanding revenue 12 - 24 months 0 23 Revenue outstanding 24-36 months (unmeasured households) £m 3 24 Number of unmeasured households with outstanding revenue 24 - 36 months 0 nr 25 Revenue outstanding 36 -48 months (unmeasured households) £m 3 26 Number of unmeasured households with outstanding revenue 36 - 48 months nr 0 27 | Revenue outstanding >48 months (unmeasured households) £m 3 28 Number of unmeasured households with outstanding revenue > 48 months 0 nr C REVENUE OUTSTANDING - NON-HOUSEHOLDS 29 Revenue outstanding non-households £m 3 D REVENUE WRITTEN OFF 30 Amount of revenue written off from measured households £m 3 30a Amount of revenue written off from measured non-households 3 £m 31 Amount of revenue written off from unmeasured households 3 £m 3 31a Amount of revenue written off from unmeasured non-households £m **E CUSTOMER SERVICES OPERATING EXPENDITURE** 32 General customer services operating expenditure 33 Outstanding revenue collection operating expenditure (households) £m 3 34 Donations to charitable trusts assisting customers in debt (households) fт 35 Operating expenditure due to vulnerable household customers £m

36 Total customer services operating expenditure

£m

ANNUAL INFORMATION RETURN - TABLE 6B VULNERABLE CUSTOMERS APPLICATIONS FOR VULNERABLE CUSTOMER STATUS

			1	2		
	DESCRIPTION	UNITS	DP	YEA	AR SBP 006-07	REPORTING YEAR 2007-08
1	Applications - large families	nr	0			
2	Successful applications - large families	nr	0			
3	Applications - medical conditions	nr	0			
4	Successful applications - medical conditions	nr	0			
5	Total number of applications	nr	0			
6	Total number of successful applications	nr	0			

ANN	THERN IRELAND WATER LIMITED - ANNUAL INFO					
WAT	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	2 REPORTING YEAR 2007-08	3 CURRENT YEAR 2008-09
A	PROPERTIES	000				
2	Household properties connected during the year Non-household properties connected during the year	000	3			
В	BILLING					
3	Households billed unmeasured water	000	3			
4	Households billed measured water (external meter)	000	3			
<u>5</u>	Households billed measured water (not external meter) Households billed water	000	3			
7	Household properties (water supply area)	000	3			
8	Non-households billed unmeasured water	000	3			
9	Non-households billed measured water	000	3			
10	Non-households billed water	000	3			
11	Non-household properties (water supply area)	000	3			
12	Void properties	000	3			
С	POPULATION					
13	Population - households billed unmeasured water	000	2			
	Population - households billed measured water	000	2			
15	Population - non-households billed unmeasured water	000	2			
16	Population - non-households billed measured water	000	2			
17	Population - total	000	2			

ANN	THERN IRELAND WATER LIMITED - ANNUAL INFO					
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	2 REPORTING YEAR 2007-08	3 CURRENT YEAR 2008-09
Α	PROPERTIES					
	Household properties connected during the year	000	3			
2	Non-household properties connected during the year	000	3			
В	BILLING					
3	Households billed unmeasured water	000	3			
4	Households billed measured water (external meter)	000	3			
5	Households billed measured water (not external meter)	000	3			
6	Households billed water	000	3			
7	Household properties (water supply area)	000	3			
8	Non-households billed unmeasured water	000	3			
9	Non-households billed measured water	000	3			
10	Non-households billed water	000	3			
11	Non-household properties (water supply area)	000	3			
12	Void properties	000	3			
С	POPULATION					
	Population - households billed unmeasured water	000	2			
	Population - households billed measured water	000	2			
	Population - non-households billed unmeasured water	000	2			
	Population - non-households billed measured water	000	2			
	Population - total	000	2			

ANNUAL INFORMATION RETURN - TABLE 8 NON FINANCIAL MEASURES WATER METERING

				1	2
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
Α	HOUSEHOLD METER INSTALLATION				
1	Selective meters - installed	nr	0		
2	Meter optants installed	nr	0		
3	Meters installed - external meter with existing boundary box	nr	0		
4	Meters installed - external meter without boundary box	nr	0		
5	Meters installed - internal meter	nr	0		
6	No. of meter installation requests outstanding for greater than three months	nr	0		
В	WATER DEMAND AT RECENTLY METERED PROPERTIES				
7	Average water billed - selective metered properties	l/prop/d	2		
8	Average water billed - optionally metered properties	l/prop/d	2		

NORTHERN IRELAND WATER LIMITED COMPANY - ANNUAL INFORMATION RETURN NORTHERN IRELAND WATER LIMITED COMPANY - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES **WATER QUALITY** WATER QUALITY (PPP) 2 REPORTING BASE BASE REPORTING UNITS DP YEAR SBP UNITS DP DESCRIPTION YEAR DESCRIPTION YEAR SBP YEAR 2006-07 CG 2007-08 CG 2006-07 CG 2007-08 CG A WATER TREATMENT AND DISTRIBUTION A WATER TREATMENT AND DISTRIBUTION Ml/d 3 Ml/d 3 1 Distribution input affected by Article 31 undertakings (or ADs) 1 Distribution input affected by Article 31 undertakings (or ADs) 2 Distribution input affected by new Article 31 (or ADs) since start of report year. 2 Distribution input affected by new Article 31 (or ADs) since start of report year. Ml/d 3 Ml/d 3 3 Percentage distribution input not affected by Article 31s (or ADs) % 3 3 Percentage distribution input not affected by Article 31s (or ADs) % 3 4 Percentage properties in WSZs affected by Article 31s in distribution % 3 4 Percentage properties in WSZs affected by Article 31s in distribution % 3 5 Percentage properties in WSZs affected by new Article 31s in distribution % 3 5 Percentage properties in WSZs affected by new Article 31s in distribution % 3 B DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI B DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI 6 Raw water deterioration Ml/d 3 6 Raw water deterioration Ml/d 3 7 Conditioning water supplies to reduce plumbosolvency Ml/d 3 7 Conditioning water supplies to reduce plumbosolvency Ml/d 3 8 Reducing the risk from Cryptosporidium Ml/d 3 8 Reducing the risk from Cryptosporidium MI/d 3 9 Other Ml/d 3 Ml/d 3 9 Other

/VA	TER DELIVERED			1		2	3
				BAS	E	REPORTING	
	DESCRIPTION	UNITS	DP	YEAR S		YEAR	YEAR
				2006-07	CG	2007-08 C	2008-09
Α	WATER DELIVERED - VOLUMES]					
1	Billed measured household	Ml/d	2				
2	Billed measured non-household	Ml/d	2				
3	Billed measured	Ml/d	2				
4	Billed unmeasured household	Ml/d	2				
5	Billed unmeasured non-household	Ml/d	2				
6	Billed unmeasured	MI/d	2				
В	WATER DELIVERED - COMPONENTS	1					
7	Estimated water delivered per unmeasured non-household	l/prop/d	2				
7a	Estimated water delivered per unmeasured household	l/prop/d	-				
	Per capita consumption (unmeas'd h'hold - excl s/pipe leakage)	l/h/d	2				
9	Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2				_
10	Underground supply pipe leakage (unmeas'd households)	l/prop/d	2				
	Underground supply pipe leakage (ext. metered households)	l/prop/d	-				
	Underground supply pipe leakage (other metered h'holds)	l/prop/d	-				
13	Underground supply pipe leakage (void properties)	l/prop/d	2				
14	Meter under-registration (measured households)	Ml/d	2				
15	Meter under-registration (measured non-households)	MI/d	2				
	Distribution system operational use	MI/d	2				
17	Water taken legally unbilled	Ml/d	2				
	Water taken illegally unbilled	Ml/d	2				
19	Water taken unbilled	Ml/d	2				
	Water delivered (potable)	MI/d	2				
	Water delivered (non-potable)	MI/d	2				
	Water delivered (non-standard rates: potable)	MI/d	2				
	Water delivered (non-standard rates: non-potable)	MI/d	2				
	Distribution losses	MI/d	2				_
	Total leakage	MI/d	2				
	Distribution input	MI/d	2				
	Bulk supply imports	MI/d	2				
	Bulk supply exports	MI/d	2				
	Water treated at own works to own customers	MI/d	2				_
30	Overall water balance	cg	l				
С	SECURITY OF SUPPLY	1					
	Security of supply index - company's planned levels of service	nr	2				

	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR 2007-08 CG	CURRENT YEAR 2008-09
				2000 07 00	2007 00 00	2000 00
<u>A</u>	WATER DELIVERED - VOLUMES	NAL/-L				
1	Billed measured household	Ml/d	2			
2	Billed measured non-household	Ml/d	2			
3	Billed measured	Ml/d	2			
4	Billed unmeasured household	Ml/d	2			
5	Billed unmeasured non-household	Ml/d	2			
6	Billed unmeasured	Ml/d	2			
В	WATER DELIVERED - COMPONENTS]				
7	Estimated water delivered per unmeasured non-household	l/prop/d	2			
	Estimated water delivered per unmeasured household	l/prop/d				
8	Per capita consumption (unmeas'd h'hold - excl s/pipe leakage)	l/h/d	2			
	Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2			
	Underground supply pipe leakage (unmeas'd households)	l/prop/d				
	Underground supply pipe leakage (ext. metered households)	l/prop/d				
	Underground supply pipe leakage (other metered h'holds)	l/prop/d				
	Underground supply pipe leakage (void properties)	l/prop/d				
	Meter under-registration (measured households)	Ml/d	2			
	Meter under-registration (measured non-households)	Ml/d	2			
	Distribution system operational use	Ml/d	2			
	Water taken legally unbilled	Ml/d	2			
	Water taken illegally unbilled	Ml/d	2			
	Water taken unbilled	Ml/d	2			
	Water delivered (potable)	Ml/d	2			
	Water delivered (non-potable)	Ml/d	2			
	Water delivered (non-standard rates: potable)	Ml/d	2			
	Water delivered (non-standard rates: non-potable)	Ml/d	2			
	Distribution losses	Ml/d	2			
	Total leakage	Ml/d	2			
	Distribution input	Ml/d	2			
	Bulk supply imports	Ml/d	2			
	Bulk supply exports	Ml/d	2			
	Water treated at own works to own customers	Ml/d	2			
	Overall water balance	cg				
		<u>cg</u>				
	SECURITY OF SUPPLY					
4 1	Security of supply index - company's planned levels of service	nr	2			

This calculation contains a number of simplifying assumptions in order to avoid more onerous data requests.

Companies should explain in their commentary should these simplifying assumptions result in a significantly different estimate of total leakage different estimate of total leakage

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Planned level of service

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (Ml/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
													<u></u>
Total													

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Reference levels of service

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)		distribution	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit² x % population affected x 100)	Security of supply index
					_								
Total]		



ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Critical period

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total											1		



ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Environment and Heritage Service Agency Data - annual average out-turns

	DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
\	BASIC RESOURCES					
	Deployable output	Ml/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
3	RAW WATER					
4	Raw water abstracted	Ml/d	2dp			
5	Raw water exported	MI/d	2dp			
6	Raw water retained	Ml/d	2dp			
7	Raw water imported	Ml/d	2dp			
8	Raw water collected	MI/d	2dp			
9	Raw water losses	MI/d	2dp			
0	Raw water operational use	MI/d	2dp			
2	Non potable supplies Raw water into treatment	MI/d MI/d	2dp 2dp			
	1	IVII/U	zup			
<u> </u>	POTABLE WATER TO POINT OF DELIVERY	D 417 1				I
3	Treatment works losses	MI/d	2dp			
5	Treatment works operational use Potable water produced	MI/d MI/d	2dp 2dp			
16	Potable water imports	MI/d	2dp			
17	Potable water exports	MI/d	2dp			
18	Distribution input	MI/d	2dp			
19	Distribution losses	MI/d	2dp			
20	Water taken	MI/d	2dp			
<u></u> 21	Distribution system operational use	MI/d	2dp			
22	Water delivered	MI/d	2dp			
D	POTABLE WATER CUSTOMER BASE					
23	Unmeasured household - population	000's	3dp			
<u></u> 24	Unmeasured household - properties	000's	3dp			
25	Unmeasured household - occupancy rate	h/pr	2dp			
26	Measured household - population	000's	3dp			
27	Measured household - properties	000's	3dp			
28	Measured household - occupancy rate	h/pr	2dp			
29	Unmeasured non household population	000's	3dp			
30	Unmeasured non household - properties	000's	3dp			
31	Measured non household - population	000's	3dp			
32	Measured non household - properties	000's	3dp			
33 34	Total population Void household - properties	000's	3dp			
34 35	Void nouseholds - properties Void non households - properties	000's 000's	3dp 3dp			
36	Total properties	000's	3dp			
			1=			
E 37	POTABLE WATER DELIVERED Water taken unbilled	MI/d	2dp			
38	Water taken unblied Water delivered billed	MI/d	2dp			
39	Unmeasured household water delivered	MI/d	2dp			
40	Unmeasured household - uspl	MI/d	2dp			
41	Unmeasured household - consumption	MI/d	2dp			
42	Unmeasured household - pcc	l/h/d	2dp			
43	Measured household water delivered	MI/d	2dp			
44	Measured household - uspl	MI/d	2dp			
45	Measured household - consumption	MI/d	2dp			
46	Measured household - pcc	MI/d	2dp			
1 7	Unmeasured non-household water delivered	MI/d	2dp			
48	Unmeasured non-household - uspl	MI/d	2dp			
4 <u>9</u>	Unmeasured non household - consumption	MI/d	2dp			
50	Measured non household water delivered	MI/d	2dp			
51 52	Measured non household - uspl Measured non household - consumption	MI/d MI/d	2dp			
<u>52</u> 53	Void properties - uspl	MI/d	2dp 2dp			
			~~			
F 54	LEAKAGE Total lookage	N // I / =1	2015			
	Total leakage	MI/d	2dp			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES (PPP)
Environment and Heritage Service Agency Data - annual average out-turns

	DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
Δ	BASIC RESOURCES					
1	Deployable output	MI/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
В	RAW WATER					
4	Raw water abstracted	MI/d	2dp			
5	Raw water exported	MI/d	2dp			
6	Raw water retained	MI/d	2dp			
7	Raw water imported	MI/d	2dp			
8	Raw water collected	MI/d	2dp			
9	Raw water losses	MI/d	2dp			
10	Raw water operational use	MI/d	2dp			
11	Non potable supplies	MI/d	2dp			
12	Raw water into treatment	MI/d	2dp			
С	POTABLE WATER TO POINT OF DELIVERY					
13	Treatment works losses	MI/d	2dp			
14	Treatment works operational use	MI/d	2dp			
15	Potable water produced	MI/d	2dp			
16	Potable water imports	MI/d	2dp			
17	Potable water exports	MI/d	2dp			
18	Distribution input	MI/d	2dp			
19	Distribution losses	MI/d	2dp			
20	Water taken	MI/d	2dp			
21_	Distribution system operational use	MI/d	2dp			
22	Water delivered	MI/d	2dp			
D	POTABLE WATER CUSTOMER BASE					
23	Unmeasured household - population	000's	3dp			
<u></u> 24	Unmeasured household - properties	000's	3dp			
	Unmeasured household - occupancy rate	h/pr	2dp			
		000's	3dp			
27	Measured household - properties	000's	3dp			
28	Measured household - occupancy rate	h/pr	2dp			
29	Unmeasured non household population	000's	3dp			
30	Unmeasured non household - properties	000's	3dp			
31	Measured non household - population	000's	3dp			
32		000's	3dp			
33		000's	3dp			
34		000's	3dp			
	Void non households - properties	000's	3dp			
36	Total properties	000's	3dp			
Е	POTABLE WATER DELIVERED					
37	Water taken unbilled	MI/d	2dp			
38		MI/d	2dp			
39	Unmeasured household water delivered	MI/d	2dp			
40	Unmeasured household - uspl	MI/d	2dp			
41	Unmeasured household - consumption	MI/d	2dp			
42		l/h/d	2dp			
43 44		MI/d MI/d	2dp			
44 45		MI/d	2dp 2dp			
45 46		MI/d	2dp			
46 47	Unmeasured non-household water delivered	MI/d	2dp			
48	Unmeasured non-household - uspl	MI/d	2dp			
40 49	Unmeasured non household - consumption	MI/d	2dp			
	Measured non household water delivered	MI/d	2dp			
		MI/d	2dp			
50	IMEASURED HOLLHOUSEHOLD - USDI					
	Measured non household - uspl Measured non household - consumption	MI/d	2dp			
50 51		MI/d MI/d	2dp 2dp			
50 51 52 53	Measured non household - consumption Void properties - uspl	_				
50 51 52	Measured non household - consumption	_				

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES Environment and Heritage Service Agency Data - critical period

	DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
<u> </u>	BASIC RESOURCES					
	Deployable output	MI/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
3	RAW WATER					
<u> </u>	Raw water abstracted	MI/d	2dp			
5	Raw water exported	MI/d	2dp			
;	Raw water retained	MI/d	2dp			
•	Raw water imported	MI/d	2dp			
}	Raw water collected	MI/d	2dp			
<u> </u>	Raw water losses	MI/d	2dp			
0	Raw water operational use Non potable supplies	MI/d	2dp			
<u>1</u> 2	Raw water into treatment	MI/d MI/d	2dp 2dp			
			Zup			
<u>; </u>	POTABLE WATER TO POINT OF DELIVERY	N 41 / -1	0.1-			
3	Treatment works losses	MI/d	2dp			
<u>4</u> 5	Treatment works operational use Potable water produced	MI/d MI/d	2dp 2dp			
<u>5</u> 6	Potable water imports	MI/d	2dp			
7	Potable water exports	MI/d	2dp			
8	Distribution input	MI/d	2dp			
9	Distribution losses	MI/d	2dp			
0	Water taken	MI/d	2dp			
1	Distribution system operational use	MI/d	2dp			
2	Water delivered	MI/d	2dp			
)	POTABLE WATER CUSTOMER BASE					
3	Unmeasured household - population	000's	3dp			
4	Unmeasured household - properties	000's	3dp			
5	Unmeasured household - occupancy rate	h/pr	2dp			
<u>6</u>	Measured household - population	000's	3dp			
7 <u> </u>	Measured household - properties Measured household - occupancy rate	000's h/pr	3dp 2dp			
9	Unmeasured non household population	000's	3dp			
0	Unmeasured non household - properties	000's	3dp			
1	Measured non household - population	000's	3dp			
2	Measured non household - properties	000's	3dp			
3	Total population	000's	3dp			
4	Void household - properties	000's	3dp			
<u>5</u> 6	Void non households - properties	000's	3dp			
0	Total properties	000's	3dp			
	POTABLE WATER DELIVERED					
7 R	Water taken unbilled Water delivered billed	MI/d MI/d	2dp 2dp			
8 <u> </u>	Unmeasured household water delivered	MI/d	2dp			
<u>9</u> 0	Unmeasured household - uspl	MI/d	2dp			
1	Unmeasured household - consumption	MI/d	2dp			
2	Unmeasured household - pcc	l/h/d	2dp			
3	Measured household water delivered	MI/d	2dp			
4	Measured household - uspl	MI/d	2dp			
5_	Measured household - consumption	MI/d	2dp			
<u>6</u>	Measured household - pcc	MI/d	2dp			
7 <u> </u>	Unmeasured non-household water delivered Unmeasured non-household - uspl	MI/d MI/d	2dp 2dp			
<u>8</u> 9	Unmeasured non-nousehold - consumption	MI/d	2dp			
<u>9</u> 0	Measured non household water delivered	MI/d	2dp			
1	Measured non household - uspl	MI/d	2dp			
2	Measured non household - consumption	MI/d	2dp			
3	Void properties - uspl	MI/d	2dp			
:	LEAKAGE					
4	Total leakage	MI/d	2dp			
	Total leakage	l/prop/d				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

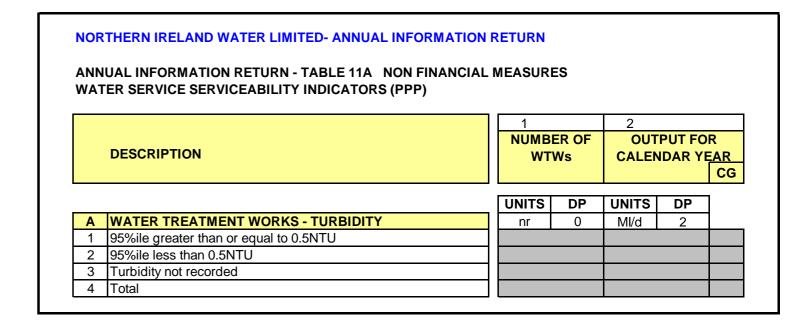
ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES (PPP)
Environment and Heritage Service Agency Data - critical period

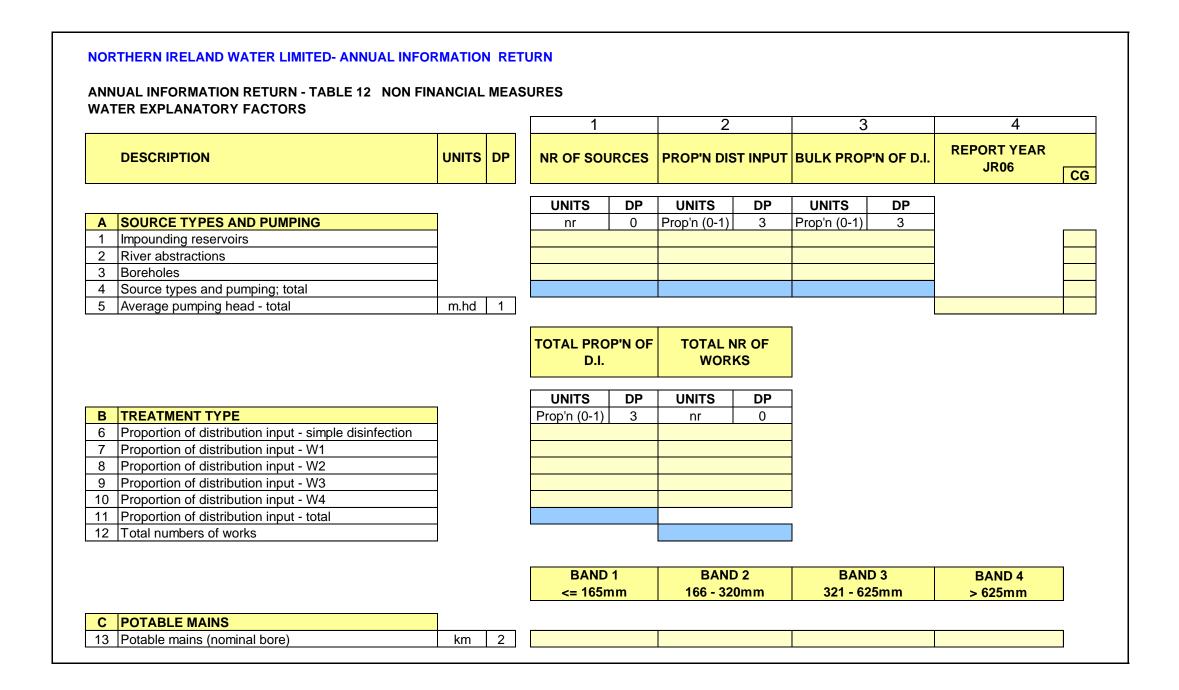
DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES					
Deployable output	MI/d	2dp			
2 Outage allowance	MI/d	2dp			
3 Water available for use	MI/d	2dp			
B RAW WATER					
4 Raw water abstracted	Ml/d	2dp			
5 Raw water exported	MI/d	2dp			
6 Raw water retained	MI/d	2dp			
7 Raw water imported	MI/d	2dp			
8 Raw water collected	Ml/d	2dp			
9 Raw water losses	MI/d	2dp			
10 Raw water operational use	MI/d	2dp			
11 Non potable supplies	MI/d	2dp			
12 Raw water into treatment	MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY	1				
13 Treatment works losses	Ml/d	2dp			
14 Treatment works operational use	MI/d	2dp			
15 Potable water produced	MI/d	2dp			
16 Potable water imports	MI/d	2dp			
17 Potable water exports	MI/d	2dp			
18 Distribution input	MI/d	2dp			
19 Distribution losses	MI/d	2dp			
20 Water taken21 Distribution system operational use	MI/d MI/d	2dp 2dp			
22 Water delivered	MI/d	2dp			
ZZ Water delivered	IVII/ G	Zup			
D POTABLE WATER CUSTOMER BASE					
23 Unmeasured household - population	000's	3dp			
24 Unmeasured household - properties	000's	3dp			
25 Unmeasured household - occupancy rate	h/pr	2dp			
26 Measured household - population	000's	3dp			
27 Measured household - properties	000's	3dp			
28 Measured household - occupancy rate	h/pr	2dp			
29 Unmeasured non household population30 Unmeasured non household - properties	000's 000's	3dp 3dp			
31 Measured non household - population	000's	3dp			
32 Measured non household - properties	000's	3dp			
33 Total population	000's	3dp			
34 Void household - properties	000's	3dp			
35 Void non households - properties	000's	3dp			
36 Total properties	000's	3dp			
E POTABLE WATER DELIVERED					
37 Water taken unbilled	MI/d	2dp			
38 Water delivered billed	MI/d	2dp			
39 Unmeasured household water delivered	MI/d	2dp			
40 Unmeasured household - uspl	MI/d	2dp			
41 Unmeasured household - consumption	MI/d	2dp			
42 Unmeasured household - pcc	l/h/d	2dp			
43 Measured household water delivered	MI/d	2dp			
44 Measured household - uspl	MI/d	2dp			
45 Measured household - consumption	MI/d	2dp			
46 Measured household - pcc	MI/d	2dp			
47 Unmeasured non-household water delivered	MI/d	2dp			
48 Unmeasured non-household - uspl	MI/d	2dp			
49 Unmeasured non household - consumption	MI/d	2dp			
50 Measured non household water delivered	MI/d MI/d	2dp			
51 Measured non household - uspl52 Measured non household - consumption	MI/d	2dp 2dp			
53 Void properties - uspl	MI/d	2dp			
	1VII/ U	<u>-</u> up			
F LEAKAGE	N 41/ 1	0.1.			
54 Total leakage	MI/d	2dp			
55 Total leakage	l/prop/d	∠ap			

	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	2 REPORTING YEAR 2007-08 CG
Α	ASSET BALANCE AT APRIL 1				
1	Total length of mains	km	2		
В	CHANGES DURING REPORT YEAR				
2	Mains renewed	km	2		
3	Mains relined	km	2		
4	Mains cleaned (total)	km	2		
5	Distribution mains cleaned for quality	km	2		
6	New mains	km	2		
7	Mains abandoned and other changes	km	2		
8	Lead communication pipes replaced - quality	nr	0		
9	Lead communication pipes replaced - maintenance or other	nr	0		
10	Communication pipes replaced - other	nr	0		
11	Mains bursts per 1000km	nr	0		
^	ASSET BALANCE AT MARCH 31				
C 12	Total length of mains	km	2		
D	DISTRIBUTION STUDIES		_		
13	Cumulative number of distribution zone studies completed	nr	0		
14	Distribution zone studies ongoing	nr	0		
15	Total distribution zones identified for study	nr	0		
16	Cumulative % distribution zone studies completed	%	1		
17	Percentage population/properties - completed studies	%	1		
	OTHER WATER SERVICE ACTIVITIES				
	OTHER WATER SERVICE ACTIVITIES	km	2		
	Length of aqueducts refurbished for maintenance Substantive refurb. work - dams & impounding reservoirs (maintenance)	km nr	0		
18	TOUGHOUSE TELLID. WOLK - DALIS & HIDOUGIONIO TESELVOILS HITAINEDAUCE)	nr	0		
18 19		nr			
18 19 20	Number of existing water treatment works refurbished for maintenance	nr Ml/d	3		
18 19 20 21	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance	MI/d	3		
18 19 20 21 22	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality	MI/d nr	0		
18 19 20 21 22 23	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality	MI/d nr MI/d	0		
18 19 20 21 22 23 24	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality Number of pumping stations refurbished for maintenance	MI/d nr MI/d nr	0 0 0		
18 19 20 21 22 23 24 25	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality Number of pumping stations refurbished for maintenance Number of service reservoirs & water towers refurbished for maintenance	MI/d nr MI/d nr	0 0 0 0		
18 19 20 21 22 23 24 25 26	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality Number of pumping stations refurbished for maintenance Number of service reservoirs & water towers refurbished for maintenance Number of household meters renewed	MI/d nr MI/d nr nr	0 0 0 0 0		
18 19 20 21 22 23 24 25 26 27	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality Number of pumping stations refurbished for maintenance Number of service reservoirs & water towers refurbished for maintenance Number of household meters renewed Number of security related improvements	MI/d nr MI/d nr nr nr	0 0 0 0 0		
18 19 20 21 22 23 24 25 26 27 28 29	Number of existing water treatment works refurbished for maintenance Capacity of refurbished water treatment works for maintenance Number of new or enhanced water treatment works for quality Distribution input of new or enhanced water treatment works for quality Number of pumping stations refurbished for maintenance Number of service reservoirs & water towers refurbished for maintenance Number of household meters renewed	MI/d nr MI/d nr nr	0 0 0 0 0		

				1	2
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR 2007-08 CG
Α	ASSET BALANCE AT APRIL 1				
1	Total length of mains	km	2		
1	Trotal longith of mails	I			
В	CHANGES DURING REPORT YEAR				
2	Mains renewed	km	2		
3	Mains relined	km	2		
4	Mains cleaned (total)	km	2		
5	Distribution mains cleaned for quality	km	2		
6	New mains	km	2		
7	Mains abandoned and other changes	km	2		
8	Lead communication pipes replaced - quality	nr	0		
9	Lead communication pipes replaced - maintenance or other	nr	0		
10	Communication pipes replaced - other	nr	0		
	Mains bursts per 1000km	nr	0		
С	ASSET BALANCE AT MARCH 31				
	Total length of mains	km	2		
D	DISTRIBUTION STUDIES				
_	Cumulative number of distribution zone studies completed	pr	^		
	Distribution zone studies ongoing	nr	0		
	Total distribution zones identified for study	nr	0		
	Cumulative % distribution zone studies completed	nr %	1		
	Percentage population/properties - completed studies	%	1		
			•		
	OTHER WATER SERVICE ACTIVITIES	lone			
	Length of aqueducts refurbished for maintenance	km	2		
	Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0		
20	Number of existing water treatment works refurbished for maintenance	nr M/d	0		
	Capacity of refurbished water treatment works for maintenance	MI/d	3		
22	Number of new or enhanced water treatment works for quality	nr N41/al	0		
23	Distribution input of new or enhanced water treatment works for quality	MI/d	0		
24	Number of pumping stations refurbished for maintenance	nr	0		
	Number of service reservoirs & water towers refurbished for maintenance	nr	0		
	Number of household meters renewed	nr	0		
	Number of security related improvements	nr	0		
28	Environmental impact - number of investigations Environmental impact - number of options appraisals	nr	0		
		nr	0		

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES WATER SERVICE SERVICEABILITY INDICATORS **OUTPUT FOR** NUMBER OF DESCRIPTION CALENDAR WTWs CG YEAR UNITS DP UNITS DP A WATER TREATMENT WORKS - TURBIDITY nr 0 MI/d 1 95%ile greater than or equal to 0.5NTU 2 95%ile less than 0.5NTU 3 Turbidity not recorded 4 Total





			1		2		3		4
	DESCRIPTION	UNITS DP	NR OF		PROP'N		BULK		REPORT YEAR
			UNITS	DP	UNITS	DP	UNITS	DP	
Α	SOURCE TYPES AND PUMPING		nr	0	Prop'n (0-1)	3	Prop'n (0-1)	3	
1	Impounding reservoirs								
2	River abstractions]
3	Boreholes								
4	Source types and pumping; total								
5	Average pumping head - total	m.hd 1							
							_		
			UNITS	DP	UNITS	DP			
В	TREATMENT TYPE		UNITS Prop'n (0-1)	DP 3	UNITS nr	DP 0			
	TREATMENT TYPE Proportion of distribution input - simple disinfection				+				
6 7	Proportion of distribution input - simple disinfection Proportion of distribution input - W1				+				
6 7 8	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2				+				
6 7 8 9	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3				+				
6 7 8 9	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3 Proportion of distribution input - W4				+				
6 7 8 9 10	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3 Proportion of distribution input - W4 Proportion of distribution input - total				+				
7 8 9 10	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3 Proportion of distribution input - W4				+				
6 7 8 9 10	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3 Proportion of distribution input - W4 Proportion of distribution input - total				+				
6 7 8 9 10	Proportion of distribution input - simple disinfection Proportion of distribution input - W1 Proportion of distribution input - W2 Proportion of distribution input - W3 Proportion of distribution input - W4 Proportion of distribution input - total				+		BAND 3		BAND 4

SEV	VERAGE PROPERTIES & POPULATION			1			
	DESCRIPTION	UNITS	DP	BASE YEAR SBE		REPORTIN YEAR	
				2006-07	CG	2007-08	CG
Α	PROPERTIES						
1	Households properties connected during the year	000	3				
2	Non-households properties connected during the year	000	3				
В	BILLING						
3	Households billed unmeasured sewage	000	3				
4	Households billed measured sewage	000	3				
5	Households billed sewage	000	3				
6	Non-households billed unmeasured sewage	000	3				
7	Non-households billed measured sewage	000	3				
8	Non-households billed sewage	000	3				
9	Void properties	000	3				

, L V	VERAGE PROPERTIES & POPULATION (PPP)			1	7 2
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR
Α	PROPERTIES				
1	Households properties connected during the year	000	3		
2	Non-households properties connected during the year	000	3		
В	BILLING				
3	Households billed unmeasured sewage	000	3		
4	Households billed measured sewage	000	3		
5	Households billed sewage	000	3		
6	Non-households billed unmeasured sewage	000	3		
7	Non-households billed measured sewage	000	3		
8	Non-households billed sewage	000	3		
9	Void properties	000	3		

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 14 NON FINANCIAL MEASURES SEWAGE COLLECTED REPORTING BASE **DESCRIPTION** UNITS DP YEAR SBP YEAR 2007-08 CG 2006-07 CG A SEWAGE - VOLUMES 1 Volume unmeasured household sewage 2 Volume unmeasured non-household sewage 3 Volume unmeasured sewage MI/d 2 MI/d 2 MI/d 2 MI/d 2 4 Volume measured household domestic sewage 5 Volume measured non - household domestic sewag MI/d 2 6 Volume trade effluent MI/d 2 MI/d 2 7 Volume waste water returned

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN							
	NFORMATION RETURN - TABLE 14 NON FINANCIAL COLLECTED	MEASURES	3	1		2	
DESCRIPTION		UNITS	DP	BASE YEAR SBP 2006-07	CG	REPORTING YEAR 2007-08 CG	
Α	SEWAGE - VOLUMES						
1	Volume unmeasured household sewage	MI/d	2				
2	Volume unmeasured non-household sewage	MI/d	2				
3	Volume unmeasured sewage	MI/d	2				
4	Volume measured household domestic sewage	MI/d	2				
5	Volume measured non - household domestic sewage	MI/d	2				
6	Volume trade effluent	MI/d	2				
	Volume waste water returned	MI/d	2				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES **SEWAGE TREATMENT (PPP)** SEWAGE TREATMENT BASE REPORTING **BASE** REPORTING DESCRIPTION UNITS DP YEAR SBP YEAR DESCRIPTION UNITS DP YEAR SBP YEAR 2007-08 CG 2006-07 CG 2007-08 CG 2006-07 CG A SEWAGE - LOADS A SEWAGE - LOADS 1 Trade effluent load receiving secondary treatment (BOD/year) tonnes 1 1 Trade effluent load receiving secondary treatment (BOD/year) tonnes 1 2 Total load receiving secondary treatment (BOD/year) 2 Total load receiving secondary treatment (BOD/year) tonnes 1 tonnes 1 3 Total load receiving primary treatment only (BOD/year) 3 Total load receiving primary treatment only (BOD/year) tonnes 1 tonnes 1 4 Total load receiving preliminary treatment only (BOD/year) tonnes 1 4 Total load receiving preliminary treatment only (BOD/year) tonnes 1 5 Total load entering sewerage system (BOD/year) 5 Total load entering sewerage system (BOD/year) tonnes 1 tonnes 1 6 Equivalent population served (resident) 000 2 6 Equivalent population served (resident) 000 2 7 Equivalent population served (resident) (numerical consents) 000 2 7 Equivalent population served (resident) (numerical consents) 000 2 B SEWERAGE - SERVICE FACILITIES B SEWERAGE - SERVICE FACILITIES 8 Number of sewage treatment works 8 Number of sewage treatment works nr 0 nr 0 9 Treatment capacity available (BOD5/day) tonnes 1 9 Treatment capacity available (BOD5/day) tonnes 1 10 Number of STWs providing nutrient removal nr 0 10 Number of STWs providing nutrient removal nr 0 11 Equivalent population served by STWs providing nutrient removal 000 2 11 Equivalent population served by STWs providing nutrient removal 000 2 12 Number of STWs providing pathogen reduction 0 12 Number of STWs providing pathogen reduction 0 nr nr 000 2 13 Equivalent population served by STWs providing disinfection 000 2 13 Equivalent population served by STWs providing disinfection C SEWAGE - SLUDGE DISPOSAL C SEWAGE - SLUDGE DISPOSAL 14 Percentage unsatisfactory sludge disposal 14 Percentage unsatisfactory sludge disposal 2 % 2 15 Total sewage sludge produced 15 Total sewage sludge produced ttds 1 ttds 1 16 Total sewage sludge disposal 16 Total sewage sludge disposal ttds 1 ttds 1 17 Additional sewage sludge arising from new quality obligations since 2005 ttds 1 17 Additional sewage sludge arising from new quality obligations since 2005 ttds 1

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES SEWERAGE SERVICE ACTIVITIES BASE REPORTING UNITS DP DESCRIPTION YEAR SBP YEAR 2006-07 CG 2007-08 CG A ASSET BALANCE AT APRIL 1 1 Total length of sewers km 2 2 Total length of "critical" sewers B CHANGES DURING REPORT YEAR 3 New "critical" sewers 2 4 "Critical" sewers - inspection by CCTV/man entry 2 km 5 "Critical" sewers - renovated km 2 6 "Critical" sewers - replaced km 2 7 Abandoned "critical" sewers and other changes km 2 8 New "non-critical" sewers 2 km 9 "Non-critical" sewers - renovated 2 km 10 "Non-critical" sewers - replaced km 2 11 Abandoned "non-critical" sewers and other changes km 2 12 Sewer collapses per 1,000km nr 13 Sewer blockages per 1,000km nr 1 C ASSET BALANCE AT MARCH 31 14 Total length of sewers 15 Total length of "critical" sewers D INTERMITTENT DISCHARGES 16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS) 0 nr 16b Number of unsatisfactory intermittent discharges CSOs (EHS) nr 0 17a Number of intermittent discharges excluding CSOs 0 nr 17b Number of CSOs nr 0 E DRAINAGE AREA PLANS 18 Cumulative number of drainage area plans completed 19 Number of drainage area plan studies in progress at the report end of the report nr 20 Total sewerage drainage areas 21 Cumulative % drainage area plan studies completed 22 % population/properties covered by completed studies F OTHER SEWERAGE SERVICE ACTIVITIES 23 Number of intermittent discharges refurbished for maintenance 0 24 Number of sewage treatment works refurbished for maintenance nr 0 25 P.e. of refurbished sewage treatment works for maintenance 000 0 26 Number of new or enhanced sewage treatment works for quality 0 nr 27 P.e. of new or enhanced sewage treatment works for quality 000 0 28 First time sewerage - number of schemes completed 0 nr 29 First time sewerage schemes - properties nr 0 30 Number of sludge treatment works refurbished for maintenance nr 0 31 Number of pumping stations refurbished for maintenance 0 32 Number of sea outfalls refurbished for maintenance 0 nr 33 Number of investigations completed related to the quality programme 0 nr

SEW	UAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES 'ERAGE SERVICE ACTIVITIES (PPP)				
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR 2007-08 CG
_				2000-07 00	2007-00 00
Α	ASSET BALANCE AT APRIL 1	1			
2	Total length of sewers Total length of "critical" sewers	km km	2		
В	CHANGES DURING REPORT YEAR				
3	New "critical" sewers	km	2		
4	"Critical" sewers - inspection by CCTV/man entry	km	2		
5	"Critical" sewers - renovated	km	2		
6	"Critical" sewers - replaced	km	2		
7	Abandoned "critical" sewers and other changes	km	2		
8	New "non-critical" sewers	km	2		
9	"Non-critical" sewers - renovated	km	2		
10	"Non-critical" sewers - replaced	km	2		
11	Abandoned "non-critical" sewers and other changes	km	2		
	Sewer collapses per 1,000km	nr	1		
13	Sewer blockages per 1,000km	nr	1		
С	ASSET BALANCE AT MARCH 31				
	Total length of sewers	km	2		
15	Total length of "critical" sewers	km	2		
D	INTERMITTENT DISCHARGES				
16a	Number of unsatisfactory intermittent discharges -excluding CSOs (EHS)	nr	0		
16b	Number of unsatisfactory intermittent discharges - CSOs	nr	0		
	Number of intermittent discharges excluding CSOs	nr	0		
17b	Number of CSOs	nr	0		
Е	DRAINAGE AREA PLANS				
	Cumulative number of drainage area plans completed	nr	0		
19	Number of drainage area plan studies in progress at the report end of the report	nr	0		
20	Total sewerage drainage areas	nr	0		
	Cumulative % drainage area plan studies completed	%	1		
22	% population/properties covered by completed studies	%	1		
F	OTHER SEWERAGE SERVICE ACTIVITIES				
	Number of intermittent discharges refurbished for maintenance	nr	0		
	Number of sewage treatment works refurbished for maintenance	nr	0		
	P.e. of refurbished sewage treatment works for maintenance	000	0		
	Number of new or enhanced sewage treatment works for quality	nr	0		
27	P.e. of new or enhanced sewage treatment works for quality	000	0		
28	First time sewerage - number of schemes completed	nr	0		
29	First time sewerage schemes - properties	nr	0		
	Ni wakan afali daa taasta aat wada aafa wakisha daa wasista waxa	nr	0		
30	Number of sludge treatment works refurbished for maintenance	111	0		
30 31	Number of sluage treatment works returbished for maintenance Number of pumping stations refurbished for maintenance Number of sea outfalls refurbished for maintenance	nr	0		

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 16A NON FINANCIAL MEASURES SEWERAGE SERVICE SERVICEABILITY INDICATORS 1 UNITS DP DESCRIPTION 2007-08 CG A SEWERS - MAINTENANCE Total number of rising main failures 0 nr 2 Total number of gravity sewer collapses 0 nr Total number of sewer blockages 0 nr Total number of equipment failures repaired 0 nr

SEWERAGE SERVICE SERVICEABILITY INDICATORS			1		2	3	4	
DESCRIPTION	UNITS	DP	NUMBER OF	STW's	PERCENTAGE OF ST			
			UNITS	DP	UNITS		DP	
			nr	0	%		11	
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE					EVENT (a) Max > 2	EVENT (b) 95%	ile > EVENT (c) Mean > 0.5	
1 Equivalent population band 3 to 6						_		
2 Excluded STWs	nr	0					•	•
3 Total STWs	nr	0						
			NUMBER OF		PERCENTAGE OF S EVENTS FOREC		URRENT YEAR	
			UNITS	DP	UNITS		DP	
			nr		%		1	
B SEWAGE TREATMENT WORKS - SS PERFORMANCE					EVENT (a) Max > 2	EVENT (b) 95%	ile > EVENT (c) Mean > 0.5	
4 Equivalent population band 3 to 6								
5 Excluded STWs	nr	0						
6 Total STWs	nr	0						
			NUMBER OF	STW's	PERCENTAGE OF S EVENTS FOREC			
			UNITS	DP	UNITS		DP	
			nr		%		1	
					EVENT (a) Max > 2	EVENT (b) 95%		
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE					EVENT (a) Wax > 2	1	Mean > 0.5	
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE 7 Equivalent population band 3 to 6					EVENT (a) Wax > 2	1	Mean > 0.5	
	nr	0			EVENT (a) Max > 2	1	Mean > 0.5	

			1		2	3		4	
			NUMBER OF		PERCENTAGE				
DESCRIPTION	UNITS	DP							_
			UNITS	DP	UNITS		DP		#
			nr	0	%		1		+
			111	<u> </u>	/0				١
					EVENT (a) Max >	EVENT (b)		EVENT (c)	
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE									
1 Equivalent population band 3 to 6									
2 Excluded STWs	nr	0							
3 Total STWs	nr	0							
			NUMBER OF		PERCENTAGE				_
			NONDER OF		TERCENTAGE				
									/ F
			UNITS	DP	UNITS		DP		T
			nr		%		1		
				•			'		_
					EVENT (a) Max >	EVENT (b)		EVENT (c)	
B SEWAGE TREATMENT WORKS - SS PERFORMANCE									4
4 Equivalent population band 3 to 65 Excluded STWs									_
5 Excluded STWs 6 Total STWs	nr nr	0							
6 Total STVVS	111	U							
			NUMBER OF		PERCENTAGE				
			UNITS	DP	UNITS		DP		╈
			nr	1	%		1		1
				'			!		_
					EVENT (a) Max >	EVENT (b)		EVENT (c)	
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE									
7 Equivalent population band 3 to 6									T
8 Excluded STWs	nr	0							
9 Total STWs		0							

NNUAL INFORMATION RETURN - TABLE 17A EWERAGE SUB - AREA EXPLANATORY FACT		EXPLANATORY I	ACTORS								ANNUAL INFORMATION RETURN - TABLE 17 SEWERAGE SUB - AREA EXPLANATORY FA		EXPLANATOR	RY FACTORS							
		1	2	3	4	5	6	7	8	9			1	2	3	4	5	6	7	8	6
DESCRIPTION	UNITS DP	AREA 1	AREA 2	AREA 3	AREA 4	AREA 5	AREA 6	AREA 7	AREA 8	Total CG	DESCRIPTION	UNITS DP	AREA 1	AREA 2	AREA 3	AREA 4	AREA 5	AREA 6	AREA 7	AREA 8	CG
		CG	CG	CG	CG	CG	CG	CG	CG	CG				.6	5 66	CG	CG	CG	CG		<u> </u>
SEWERAGE SUB AREAS A GENERAL											SEWERAGE SUB AREAS A GENERAL										
Area name:-											Area name:-										
Annual average resident connected population	000 1										Annual average resident connected populat	tion 000 1									
Annual average non-resident population	000 1										2 Annual average non-resident population	000 1									
Volume of sewage collected (daily average)	MI/d 1										3 Volume of sewage collected (daily average)) Ml/d 1									
Total connected properties	nr 0										4 Total connected properties	nr 0									
Area of Sewerage District	km^2 0										5 Area of Sewerage District	km^2 0									
SEWERAGE DATA											B SEWERAGE DATA										
Total length of sewer	km 0										6 Total length of sewer	km 0									
Costs											C Costs										
Sewerage: Direct Costs	£000 0										7 Sewerage: Direct Costs	£000 0									
Sewerage: Power Costs	£000 0										8 Sewerage: Power Costs	£000 0									
Sewerage: Service Charges	£000 0										9 Sewerage: Service Charges	£000 0									
Sewerage: General & Support Expenditure	£000 0 £000 0										10 Sewerage: General & Support Expenditure										
Sewerage: Functional Expenditure	£000 0										11 Sewerage: Functional Expenditure	£000 0									

EWAGE TREATMENT WORKS - LARGE WOR	NS INFO	INNA	ION DAIA	1		~	 Т	~	80
DESCRIPTION	UNITS	DP	TOTAL	·	CG	CG	CG	CG	
Name									
WORKS SIZE									
Population equivalent of total load received	000	0							
EFFLUENT CONSENT STANDARD									
Suspended solids consent	mg/l	0							
BOD5 consent	mg/l	0							
COD consent	mg/l	0							
Ammonia consent	mg/l	0							
Phosphates consent	mg/l	0							
TREATMENT CATEGORY									
Classification of Treatment Works									
	1								
COSTS	0000			l	i				
Direct cost	£000	0					-		
Power costs	£000	0					-		
1 Service Charges 2 General and support expenditure	£000	0					-		
3 Functional expenditure	£000	0							
Estimated terminal pumping costs	£000	0							
T Leathnated terminal pullipling 60sts	2000	U			l		ı L		

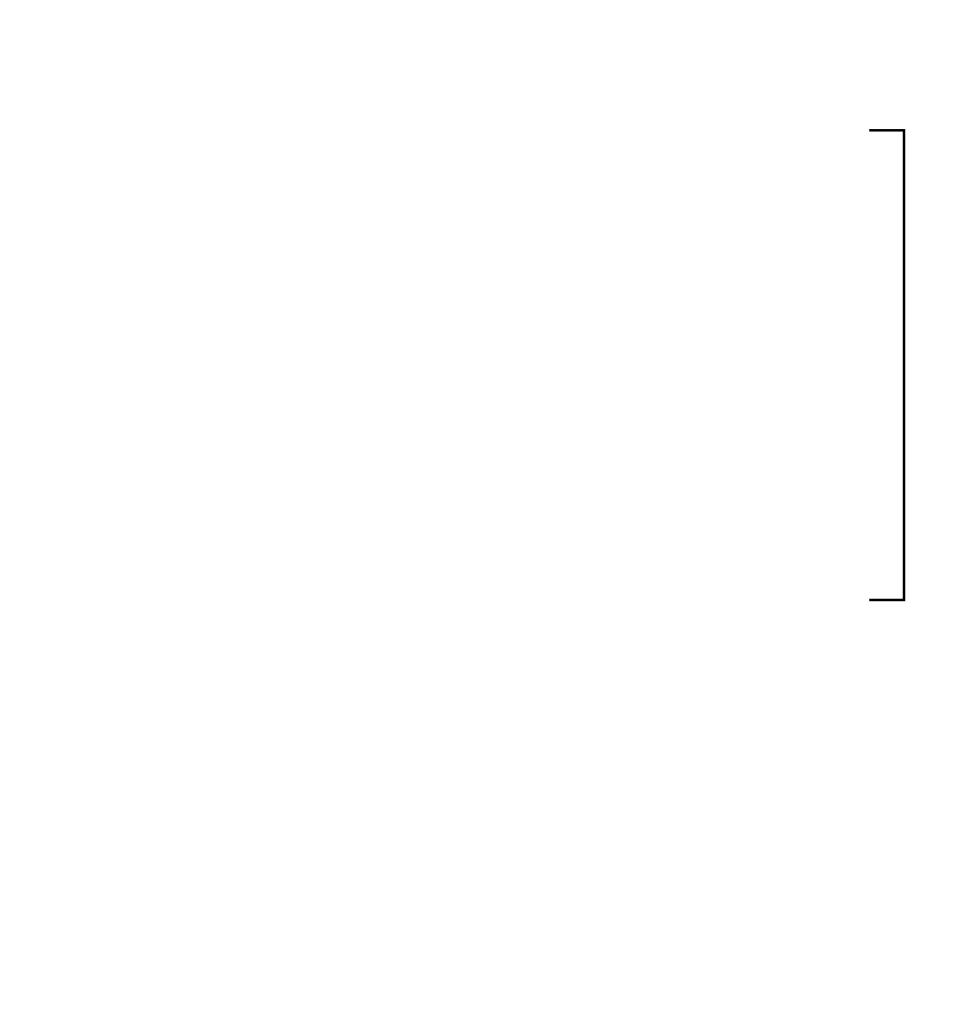
NOI	RTHERN IRELAND WATER LIMITED - ANNU	AL INFO	RMAT	ON RETU	RN								
	NUAL INFORMATION RETURN - TABLE 17B VAGE TREATMENT WORKS - LARGE WOR					S							
					1		~		~	~		80	
	DESCRIPTION	UNITS	DP	TOTAL		CG		CG	СС	<u>, </u>	CG		CG
						CG		CG		9	LG		LG
1	Name]		
Α	WORKS SIZE												
2	Population equivalent of total load received	000	0										
В	EFFLUENT CONSENT STANDARD												
	Suspended solids consent	mg/l	0										
	BOD5 consent	mg/l	0								1		
5	COD consent	mg/l	0								1		
	Ammonia consent	mg/l	0										
	Phosphates consent	mg/l	0										
С	TREATMENT CATEGORY												
	Classification of Treatment Works												
D	COSTS												
	Direct cost	£000	0										
	Total Unitary Charge	£0	0										
	Power costs	£000	0										
	Service Charges	£000	0								_		_
	General and support expenditure (NIW)	£000	0										
	Functional expenditure	£000	0										
	Estimated terminal pumping costs	£000	0								_		_
15	Estimated sludge costs	£000	0										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS SEWAGE TREATMENT WORKS - NUMBERS 2 3 4 6 8 9 10 11 TREATMENT CATEGORY UNITS DP **DESCRIPTION** SEA OUTFALLS SECONDARY TERTIARY **TOTAL** PRIMARY **PRELIMINARY** ACTIVATED BIOLOGICAL SCREENED UNSCREENED **A2 B**1 **B2 A1 TREATMENT** A SMALL WORKS 1 Number of STWs in size band 1 nr 0 2 Number of STWs in size band 2 nr 0 3 Number of STWs in size band 3 nr 0 4 Number of STWs in size band 4 nr 0 5 Number of STWs in size band 5 nr 0 B LARGE WORKS 6 Number of STWs in size band 6 nr 0 7 Total numbers of STWs nr 0 C SMALL WORKS WITH AMMONIA CONSENTS 8 Number of small STWs with NH₃ consent (5 - 10mg/l) nr 0 9 Number of small STWs with NH₃ consent (< = 5mg/l) nr 0

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS

EWAGE TREATMENT WORKS - NUMBERS (FFF)		1	2	3	4	5	6	7	8	9	10	11
	UNITS					TREATM	ENT CATEGORY	,				
DESCRIPTION	DP	PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS			TOTAL
			ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	
A SMALL WORKS												
1 Number of STWs in size band 1	nr 0											
2 Number of STWs in size band 2	nr 0											
3 Number of STWs in size band 3	nr 0											
4 Number of STWs in size band 4	nr 0											
5 Number of STWs in size band 5	nr 0											
B LARGE WORKS												
6 Number of STWs in size band 6	nr 0											
7 Total numbers of STWs	nr 0											
C SMALL WORKS WITH AMMONIA CONSENTS			_							•		
8 Number of small STWs with NH3 consent (5 - 10mg/l)	nr 0											
9 Number of small STWs with NH3 consent (< = 5mg/l)	nr 0											



WAGE TREATMENT WORKS - LOADS		1	2	3	4	5 6	7	8	9	10	11	╗┃╶╴	WAGE TREATMENT WORKS - LOADS (PPP)		1	2	3	4	5 6	7	8	9	10
						REATMENT CAT	FEGORY			10				UNITS DP				TREATMEN	CATEGORY				
DESCRIPTION			SECO	NDARY		TERTIARY			SEA OUTFALLS				DESCRIPTION		PRIMARY	SECONDARY	1	TERTIA			SEA OUTFALLS		
	UNITS DP	PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	A 1	A2 B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	CG					ACTIVATED SLUDGE	BIOLOGICAL	A1	A2 B1	В2	PRELIMINARY TREATMENT	SCREENED	UNSCREENE
SMALL WORKS												A	A SMALL WORKS										
Load received by STWs in size band 1	kg BOD ₅ /day 0											1	Load received by STWs in size band 1	kg BOD5/day 0									
Load received by STWs in size band 2	kg BOD ₅ /day 0											2	Load received by STWs in size band 2	kg BOD5/day 0									
Load received by STWs in size band 3	kg BOD ₅ /day 0											3	B Load received by STWs in size band 3	kg BOD5/day 0									
Load received by STWs in size band 4	kg BOD ₅ /day 0											4	Load received by STWs in size band 4	kg BOD5/day 0									
Load received by STWs in size band 5	kg BOD ₅ /day 0												Load received by STWs in size band 5	kg BOD5/day 0									
LARGE WORKS												В	LARGE WORKS										
Load received by STWs in size band 6	kg BOD ₅ /day 0											6	Load received by STWs in size band 6	kg BOD5/day 0									
Total loads rec'd (daily average all size bands)	kg BOD₅/day 0											7	Total loads rec'd (daily average all size bands)	kg BOD5/day 0									
SMALL WORKS WITH AMMONIA CONSENTS												С	SMALL WORKS WITH AMMONIA CONSENTS										
Load rec'd by small STW w. NH ₃ consent (5 - 10mg/) kg BOD ₅ /day 0											8	B Load rec'd by small STW w. NH3 consent (5 - 10mg/l	l) kg BOD5/day 0									
Load rec'd by small STW w. NH ₃ consents (< = 5mg) kg BOD ₅ /day 0											9	Load rec'd by small STW w. NH3 consents (< = 5mg/	/l) kg BOD5/day 0									

NNUAL INFORMATION RETURN - TABLE 17F EWAGE TREATMENT WORKS - COSTS (incl. F		XPLANATORY F	ACTORS										ANNUAL INFORMATION RETURN - TABLE 17F SI SEWAGE TREATMENT WORKS - COSTS (PPP only		XPLANATORY FA	CTORS								
		1	2	3	4	5	6	7	8	9	10	11			1	2	3	4	5	6	7	8	9	10
							ENT CATEGO	DRY						DP										
DESCRIPTION	UNITS DP			NDARY		TER	<u> </u>			SEA OUTFALLS		TOTAL	DESCRIPTION	UNITS	PRIMARY			TERTIAR				SEA OUTFALLS		
		PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1		PRELIMINARY TREATMENT	SCREENED	UNSCREENED					ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENE
A SMALL WORKS	1												A SMALL WORKS	1										
1 Direct costs of STWs in size band 1	£000 3												Direct costs of STWs in size band 1	£000 3										
2 Direct costs of STWs in size band 2	£000 3												2 Direct costs of STWs in size band 2	£000 3										
Direct costs of STWs in size band 3	£000 3												3 Direct costs of STWs in size band 3	£000 3										
4 Direct costs of STWs in size band 4	£000 3												4 Direct costs of STWs in size band 4	£000 3										
5 Direct costs of STWs in size band 5	£000 3 £000 3 £000 3												4 Direct costs of STWs in size band 4 5 Direct costs of STWs in size band 5	£000 3 £000 3 £000 3 £000 3										
B LARGE WORKS	1												B LARGE WORKS	1										
6 Direct costs of STWs in size band 6	£000 3												6 Direct costs of STWs in size band 6	£000 3										
C ALL WORKS	1												C ALL WORKS	1										
7 Total direct costs of STWs - all sizes	£000 3												7 Total direct costs of STWs - all sizes	£000 3										
	£000 3												8 Sludge Treatment and Disposal Adjustments	£000 3										
Sludge Treatment and Disposal Adjustments Sewage Treatment: Direct costs	£000 3												9 Sewage Treatment: Direct costs	£000 3										
Sewage Treatment: Power costs	£000 3												10 Sewage Treatment: Power costs	£000 3										
Sewage Treatment: service charges	£000 3 £000 3												11 Sewage Treatment: service charges	£000 3										
2 Sewage Treatment: General and Support	£000 3												1 12 Sewage Treatment: General and Support (NIW)	£000 3										
13 Sewage Treatment: Functional Expenditure	£000 3												13 Sewage Treatment: Functional Expenditure	£000 3										

NORTHERN IRELAND WATER LIMITED											NORTHERN IRELAND WATER LIMITED										
ANNUAL INFORMATION RETURN - TABLE 17 SLUDGE TREATMENT AND DISPOSAL INFOR		EXPLANATORY FACT	TORS								ANNUAL INFORMATION RETURN - TABLE 17G SLUDGE TREATMENT AND DISPOSAL INFORM		LANATORY FACTOR	S							
		1	2	3	4	5	6	7	8	9			1	2	3	4	5	6	7	8	9
DESCRIPTION	UNITS DP	FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL CG	FARMLAND ADVANCED	INCINERATION	LANDFILL CO	COMPOSTED	LAND RECLAMATION	OTHER CG	TOTAL	DESCRIPTION	UNITS DP	FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL	FARMLAND ADVANCED CO	INCINERATION G	LANDFILL CG	COMPOSTED	LAND RECLAMATION C		TOTAL
															-					-	
Resident population served	000 1 ttds 1										Resident population served	000 1									
2 Amount of sewage sludge	ttds 1										2 Amount of sewage sludge	ttds 1									
3 Sludge treatment: direct costs	£000 3										3 Sludge treatment: direct costs	£000 3 £000 3									
4 Sludge disposal: direct costs	£000 3										4 Sludge disposal: direct costs	£000 3									
5 Sludge treatment & disposal: direct costs	£000 3										5 Sludge treatment & disposal: direct costs	£000 3									
6 Sludge treatment & disposal: power costs	£000 3										6 Sludge treatment & disposal: power costs	£000 3									
7 Sludge treatment & disposal: service char	ges £000 3										7 Sludge treatment & disposal: service charge	£000 3 £000 3 es £000 3									
8 Sludge treatment & disposal: general & su9 Sludge treatment & disposal: functional ex	ppd £000 3										8 Sludge treatment & disposal: general & sup	port ext £000 3									
9 Sludge treatment & disposal: functional ex	pen £000 3										9 Sludge treatment & disposal: functional exp	enditure £000 3									

10 / 2000 / 1000	UNT FOR YEAR ENDING	31 WARCH		1	2
DESCRIPTION		UNITS	DP	2006-07	2007-08
1 Turnover		£m	3		
2 Operating costs (exclu	ding HCD)	£m	3		
3 Historical cost depreci		£m	3		
4 Operating income		£m	3		
5 Operating profit		£m	3		
6 Other income		£m	3		
7 Net interest receivable	e less payable	£m	3		
B Profit on ordinary activ	vities before taxation	£m	3		
9 Current tax		£m	3		
0 Deferred tax		£m	3		
1 Profit on ordinary activ	vities after taxation	£m	3		
2 Extraordinary items		£m	3		
3 Profit for the year		£m	3		
4 Dividends		£m	3		

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ANNUAL INFORMATION RETURN - TABLE 18A REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO TAXATION CHARGE

	DESCRIPTION	UNITS	DP	2007-08
Α	CALCULATION OF TRADING PROFIT	1		<u></u>
1	HCA Operating profit	£m	3	
2	Total HCA Depreciation	£m	3	
3	Infrastructure renewals charge	£m	3	
4	Deduction for capitalised revenue expenditure	£m	3	
5	Trading profit	£m	3	
_	DEDUCTIONS TO TRADING PROFIT	1		
B	DEDUCTIONS TO TRADING PROFIT Depreciation - Capitalised revenue expenditure - Non -infra	£m	3	
7	Depreciation - Capitalised revenue expenditure - Infra	£m	3	
8	Total interest charge	£m	3	
9	Capital allowances utilised - General pool	£m	3	
9 10	Capital allowances utilised - General pool	£m	3	
11	Industrial building allowance utilised	£m	3	
<u>11</u> 12	Other deductions	£m	3	
13	Total deductions		3	
13	Total deductions	£m	3	
С	ADDITIONS TO TRADING PROFIT			
14	Grants and contributions taxable on receipt	£m	3	
15	Other additions	£m	3	
16	Total additions	£m	3	
17	Trading profit for tax	£m	3	
18	Adjusted trading profit for tax	£m	3	
19	Current tax charge	£m	3	
	Prior year adjustments	£m	3	
<u>20 </u>	Payments for group relief	£m	3	
<u>21</u> 22	Total current tax charge	£m	3	

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ANNUAL INFORMATION RETURN - TABLE 18B REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES

				1	2
	DESCRIPTION	UNITS	DP	2007/08	% 2007 -08
Α	CAPITAL EXPENDITURE CATEGORIES				
1	Assets qualifying for 100% first year allowances	£m	3		
2	Assets to be included in the general pool (25%)	£m	3		
3	Assets qualifying for the long life pool (6%)	£m	3		
4	Assets qualifying for the Industrial buildings allowance	£m	3		
5	Assets purchased under Finance leasing	£m	3		
6	Capitalised revenue expenditure deducted in year of spend	£m	3		
7	Capitalised revenue expenditure depreciated - Non infra	£m	3		
8	Capitalised revenue expenditure depreciated - Infra	£m	3		
9	Capitalised revenue expenditure not depreciated	£m	3		
10	Other assets not qualifying for capital allowances or revenue deductions	£m	3		
11	Grants and contributions taxable on receipt	£m	3		
12	Total capitalised expenditure including IRE	£m	3		
В	ADDITIONAL INFORMATION	1			
13	Average asset life - Non infrastructure	Years	0		
14	Average asset life - Infrastructure	Years	0		
15	Closing pool of capital allowances - general pool	£m	3		
16	Closing pool of capital allowances - long life pool	£m	3		
17	Residual IBA's	£m	3		
18	Losses brought forward	£m	3		
19	PPP expenditure qualifying for capital allowances	£m	3		

ANNUAL INFORMATION RETURN - TABLE 18C REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES

STA	TEMENT OF TOTAL RECOGNISED GAINS AND LOSSES				
				1	2
	DESCRIPTION	DP	2006-07	2007-08	
Α	CAPITAL EXPENDITURE CATEGORIES	1			
1	Profit for the year	£m	3		
2	Actuarial gains/losses on post employment plans	£m	3		
3	Other gains and losses	£m	3		
4	Total recognised gains and losses for the year	£m	3		

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 18d REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES UNITS DP **DESCRIPTION** 2006-07 2007-08 A DIVIDEND ANALYSIS 1 Dividends in respect of a financial re-organisation £m 3 3 2 Other ordinary dividends £m 3 Total dividends 3 £m B INTEREST ANALYSIS 4 Interest receivable/payable on intercompany balances 3 3 3 3 3 3 3 3 £m Interest receivable/payable in respect of a financial re-organisation Indexation element of index-linked bonds £m £m 7 Preference share dividends £m 8 Other interest receivable £m 9 Other interest payable £m 10 Other finance charges - post employment costs £m 11 Other finance charges £m 12 Total net interest £m

	ANCE SHEET AS AT 31 MARCH			1	2
	DESCRIPTION	UNITS	DP	2006-07	2007-08
Α	FIXED ASSETS				
1	Tangible fixed assets	£m	3		
2	Investment - loan to group company	£m	3		
3	Investment - other	£m	3		
4	Total fixed assets	£m	3		
В	CURRENT ASSETS				
5	Stocks	£m	3		
	Debtors	£m	3		
7	Cash	£m	3		
	Short term deposits	£m	3		
9	Infrastructure renewals prepayment	£m	3		
10	Total current assets	£m	3		
	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
	Overdrafts	£m	3		
	Infrastructure renewals accrual	£m	3		
	Creditors	£m	3		
	Borrowings	£m	3		
15	Corporation tax payable	£m	3		
16	Ordinary share dividends payable	£m	3		
	Preference share dividends payable	£m	3		
18	Total creditors	£m	3		
19	Net current assets	£m	3		
D	CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE Y	'EAR			
	Borrowings	£m	3		
21	Other creditors	£m	3		
22	Total creditors	£m	3		
	PROVISION FOR LIABILITIES AND CHARGES				
	Deferred tax provision	£m	3		
	Deferred income - grants and contributions	£m	3		
	Post employment asset / (liabilities)	£m	3		
26	Other provisions	£m	3		
	PREFERENCE SHARE CAPITAL				
27	Preference share capital	£m	3		
28	Net assets employed	£m	3		
	CAPITAL AND RESERVES		,		
	Called up share capital	£m	3		
30	Share premium	£m	3		
31	Profit and loss account	£m	3		
32	Other reserves	£m	3		
	Capital and reserves	£m	3		

ANNUAL INFORMATION RETURN - TABLE 19a ANALYSIS OF BORROWINGS DUE AFTER MORE THAN ONE YEAR (HISTORICAL COST ACCOUNTING) BALANCE SHEET AS AT 31 MARCH

1	2	3	4	5	6	7	8	9
DESCRIPTION	YEARS TO MATURITY	PRINCIPAL SUM	Years to maturity x principle sum	REAL COUPON	NOMINAL INTEREST RATE	FULL YEAR EQUIVALENT NOMINAL INTEREST COST	FULL YEAR EQUIVALENT REAL CASH INTEREST PAYMENT £m	CARRYING VALUE
		3dp		70	70	3dp	3dp	3dp
						· · ·		·
A BORROWINGS IN HEDGING RELATIONSHIPS A1 Fixed rate instruments								
1								
50								
A2 Floating rate instruments		1						
51								
100								
A3 Index linked instruments								
101								
150								
TOTAL FOR HEDGING INSTRUMENTS								
B BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
B1 Fixed rate instruments								
151								
200								
B2 Floating rate instruments 201								
II .								
250								
B3 Index linked instruments								
251								
300								
TOTAL FOR BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
C OTHER PORPOWINGS			-					
C OTHER BORROWINGS C1 Fixed rate instruments								
301								
350								
C2 Floating rate instruments 351		1						
"								
400								
C3 Index linked instruments								
401								
450								
TOTAL FOR OTHER BORROWINGS								
D TOTALS]				
				1				
E RPI assumption]						
ANALYSIS								
F INDICATIVE INTEREST RATES		-						
F1 Nominal interest F2 Cash interest		-						
		1						
G INDICATIVE DEBT PORTFOLIO BREAKDOWN		1						
G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt		+						
G3 Index linked debt as percentage of total debt]						
G4 Fixed rate debt and index linked debt as percentage of total debt G5 Weighted average years to maturity		-						
OU 1. Signiou at olago you to matality		1						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 20 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH 2008

	THE AND EGGS ACCOUNT FOR TEAR ENDING ST			1	2
	DESCRIPTION	UNITS	DP	2006-07	2007-08
1	Turnover	£m	3		
2	Current cost operating costs (including CCD & IRC)	£m	3		
3	Operating income	£m	3		
4	Working capital adjustment	£m	3		
5	Current cost operating profit	£m	3		
6	Other income	£m	3		
7	Net interest receivable less payable	£m	3		
8	Financing adjustment	£m	3		
9	Current cost profit before taxation	£m	3		
10	Current tax	£m	3		
11	Deferred tax	£m	3		
12	Current cost profit on ordinary activities	£m	3		
13	Extraordinary items	£m	3		
14	Current cost profit attributable to shareholders	£m	3		
15	Dividends	£m	3		
16	Current cost profit retained	£m	3		

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) **ACTIVITY COSTING ANALYSIS - WATER SERVICE (incl. PPP)** 2 3 WATER WATER SERVICE WATER UNITS DP **DESCRIPTION RESOURCES & DISTRIBUTION TOTAL TREATMENT** SERVICE ANALYSIS - WATER A DIRECT COSTS 1 Employment costs £m 3 2 Power 3 £m 3 Agencies £m 3 4 Hired and contracted services £m 3 5 Associated companies £m 3 6 Materials and consumables £m 3 3 7 Service charges £m 8 Bulk supply imports £m 3 9 Other direct costs 3 £m 10 Total direct costs 3 £m 3 11 General and support expenditure £m 12 Functional expenditure £m 3 **B** OPERATING EXPENDITURE 13 Customer services £m 3 14 Scientific services £m 3 3 15 Other business activities £m 3 16 Total business activities £m 3 17 Rates £m 18 Doubtful debts £m 3 3 19 Exceptional items £m 3 20 Total opex less third party services £m 21 Third party services - opex £m 3 3 21a Total PPP Unitary Charges £m 3 22 Total operating expenditure £m C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX) 23 Reactive and planned maintenance infrastructure £m 3 24 Reactive and planned maintenance non-infrastructure £m 3 D CAPITAL MAINTENANCE 25 Infrastructure renewals charge (excluding third party services) £m 3 26 Current cost depreciation (allocated) 3 £m 27 Amortisation of deferred credits £m 3 28 Amortisation of intangible assets £m 3 29 Business activities current cost depreciation (non-allocated) £m 3 30 Capital maintenance excluding third party services 3 £m 3 31 Third party services - current cost depreciation £m 32 Third party services - infrastructure renewals charge £m 3 3 33 Total capital maintenance £m 34 Total operating costs 3 £m

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) **ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (incl. PPP)** SLUDGE **SEWERAGE SEWAGE** UNITS DP **DESCRIPTION SEWERAGE TREATMENT & TREATMENT SERVICE TOTAL DISPOSAL SERVICE ANALYSIS - SEWERAGE** A DIRECT COSTS Employment costs 3 £m 3 2 Power £m 3 3 Agencies £m 4 Hired and contracted services 3 £m 5 Associated companies 3 £m 3 Materials and consumables £m 7 Service charges £m 3 3 Other direct costs £m 3 9 Total direct costs £m 3 10 General and support expenditure £m 11 Functional expenditure 3 £m B OPERATING EXPENDITURE 12 Customer services £m 3 13 Scientific services 3 £m 14 Other business activities 3 £m 15 Total business activities 3 £m 3 16 Rates £m 17 Doubtful debts £m 3 18 Exceptional items £m 3 3 19 Total opex less third party services £m 3 20 Third party services - opex £m 20a Total PPP Unitary Charges 3 £m 3 21 Total operating expenditure £m C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX) 22 Reactive and planned maintenance infrastructure £m 3 23 Reactive and planned maintenance non-infrastructure 3 £m D CAPITAL MAINTENANCE 24 Infrastructure renewals charge (excluding third party services) 3 £m 25 Current cost depreciation (allocated) £m 3 26 Amortisation of deferred credits £m 3 27 Amortisation of intangible assets £m 3 28 Business activities current cost depreciation (non-allocated) £m 3 29 Capital maintenance excluding third party services £m 3 30 Third party services - current cost depreciation £m 3 31 Third party services - infrastructure renewals charge 3 £m 32 Total capital maintenance £m 3 33 Total operating costs £m 3

ANNUAL INFORMATION RETURN - TABLE 23 REGULATORY ACCOUNTS ANALYSIS OF TURNOVER AND OPERATING INCOME

				1	2	3	4	5	6
					2006-07			2007-08	
	DESCRIPTION		DP	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS
Α	TURNOVER								
	Unmeasured - household	£m	3						
2	Unmeasured - non- household	£m	3						
3	Unmeasured	£m	3						
4	Measured - household	£m	3						
5	Measured - non- household	£m	3						
6	Measured	£m	3						
7	Trade effluent	£m	3						
8	Large user and special agreement	£m	3						
9	Revenue grants	£m	3						
10	Non potable water large user and special agreements	£m	3						
11	Rechargeable works	£m	3						
12	Bulk supplies/inter company payments	£m	3						
	Other appointed business (third party)	£m	3						
	Third party services (excluding non-potable water)	£m	3						
15	Other sources (excluding large users, third parties and special agreements	£m	3						
16	Total turnover	£m	3						
В	OPERATING INCOME								
	Current cost profit or loss on sale of fixed assets	£m	3						
	Exceptional items	£m	3						
	Other operating income	£m	3						
20	Total operating income	£m	3						
С	WORKING CAPITAL ADJUSTMENT								
	Working capital adjustment	£m	3						

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 24 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) **BALANCE SHEET AS AT 31 MARCH 2008** 1 2 UNITS DP 2006-07 **DESCRIPTION** 2007-08 A FIXED ASSETS Tangible assets £m 3 3 Third party contributions £m B OTHER OPERATING ASSETS AND LIABILITIES Working capital 3 3 £m Cash 3 4 £m 5 Short term deposits £m 3 Overdrafts £m 3 6 Infrastructure renewals prepayment/(accrual) 3 7 £m 8 Net operating assets £m 3 C NON-OPERATING ASSETS AND LIABILITIES Borrowings 3 £m 10 Non-trade debtors 3 £m Non-trade creditors due within one year 3 £m 3 Investment - loan to group company £m 13 Investment - other £m 3 14 Corporation tax payable 3 £m 15 Ordinary share dividends payable £m 3 16 Preference share dividends payable £m 3 D | CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR 17 Borrowings £m 3 18 Other creditors £m 3 **E PROVISION FOR LIABILITIES AND CHARGES** 19 Deferred tax provision £m 3 20 Post employment asset / (liabilities) 3 £m 3 21 Other provisions £m F PREFERENCE SHARE CAPITAL 22 Preference share capital 3 £m 3 23 Net assets employed £m G CAPITAL AND RESERVES 24 Called up share capital £m 3 Share premium £m 3 26 Profit and loss account 3 £m 27 Current cost reserve at 31 March 3 £m 28 Other reserves £m 3 29 Total capital and reserves 3 £m

ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)

ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) ANALYSIS OF FIXED ASSETS BY ASSET TYPE (incl. PPP)											
//			1	2	3	4	5	6	7	8	9
				WATER	SERVICE			SEWERAG	E SERVICE		
DESCRIPTION	UNITS	DP	INFRASTRUCTURE ASSETS	OPERATIONAL ASSETS	OTHER TANGIBLE ASSETS	SUBTOTAL	INFRASTRUCTURE ASSETS	OPERATIONAL ASSETS	OTHER TANGIBLE ASSETS	SUBTOTAL	TOTAL
A GROSS REPLACEMENT COST	1										
Gross replacement cost at 1 April	£m	3									
2 AMP adjustment	£m	3									
3 RPI adjustment	£m	3									
4 Disposals	£m	3									
5 Additions	£m	3									
6 Gross replacement cost at 31 March	£m	3									
B DEPRECIATION	1										
7 Depreciation at 1 April	£m	3									
8 AMP adjustment	£m	3									
9 AMP adjustment - gross MEA revaluation	£m	3									
10 AMP adjmt - amendment to remaining useful econ. lives	£m	3									
11 RPI adjustment	£m	3									
12 Disposals	£m	3									
13 Charge for year	£m	3									
14 Depreciation at 31 March	£m	3									
				_							
15 Net book amount at 31 March	£m	3									
16 Net book amount at 1 April	£m	3									

ANNUAL INFORMATION RETURN - TABLE 26 REGULATORY ACCOUNTS WORKING CAPITAL

		1	2		
	DESCRIPTION	UNITS	DP	2006-07	2007-08
1	Stocks	£m	3		
2	Trade debtors - measured household	£m	3		
3	Trade debtors - unmeasured household	£m	3		
4	Trade debtors - measured non household	£m	3		
5	Trade debtors - unmeasured non household	£m	3		
6	Other trade debtors	£m	3		
7	Measured income accrual	£m	3		
8	Prepayments and other debtors	£m	3		
9	Trade creditors	£m	3		
10	Deferred income - customer advance receipts	£m	3		
11	Short term capital creditors	£m	3		
12	Accruals and other creditors	£m	3		
13	Total working capital	£m	3		

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 27 REGULATORY ACCOUNTS **MOVEMENT ON CURRENT COST RESERVE** 2 1 **DESCRIPTION** UNITS DP 2007-08 2006-07 Current cost reserve at 1 April 3 £m 3 2 AMP adjustment £m A RPI ADJUSTMENTS 3 Fixed assets £m 3 4 Working capital adjustment 3 £m 5 Financing adjustment £m 3 6 Grants and third party contributions £m 3 3 Current cost reserve at 31 March £m

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 28 REGULATORY ACCOUNTS **CASH FLOW STATEMENT FOR YEAR ENDING 31 MARCH** 2 UNITS DP **DESCRIPTION** 2006-07 2007-08 1 Net cashflow from operating activities £m 3 A RETURN ON INVESTMENTS & SERVICING OF FINANCE 2 Interest received £m 3 3 Interest paid 3 £m 4 Interest in finance lease rentals 3 £m 5 Non-equity dividends paid £m 3 6 Net cashflow from returns on investments & servicing of finance £m 3 B TAXATION 7 Taxation (paid)/received £m 3 C CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT 8 Gross cost of purchase of fixed assets £m 3 3 9 Receipts of grants and contributions £m 10 Infrastructure renewals expenditure £m 3 11 Disposal of fixed assets 3 £m 12 Movements on long term loans to group companies £m 3 3 13 Net cashflow from investing activities £m D ACQUISITIONS AND DISPOSALS 14 Acquisitions and disposals £m 3 **E EQUITY DIVIDENDS** 15 Equity dividends paid £m 3 F MANAGEMENT OF LIQUID RESOURCES 16 Net cashflow from management of liquid resources 3 £m 17 Net cashflow before financing £m 3 G FINANCING 18 Capital in finance lease rentals £m 3 19 New bank loans taken out 3 £m 20 Repayment of bank loans £m 3 21 Proceeds from share issues 3 £m 22 Net cash inflow from financing £m 3 23 Increase/(decrease) in cash in the year £m Ω

ANNUAL INFORMATION RETURN - TABLE 29 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITIES

				1	2
	DESCRIPTION	UNITS	DP	2006-07	2007-08
1	Current cost operating profit	£m	3		
2	Working capital adjustment	£m	3		
3	Movement in working capital	£m	3		
4	Receipts from other income	£m	3		
5	Depreciation	£m	3		
6	Current cost profit on sale of fixed assets	£m	3		
7	Infrastructure renewals charge	£m	3		
8	Other non-cash profit and loss items	£m	3		
9	Net cash flow from operating activities	£m	3		

NORTHERN IRELAND WATER LIMITED COMMERCIAL IN CONFIDENCE ANNUAL INFORMATION RETURN - TABLE 30 REGULATORY ACCOUNTS TRANSACTIONS WITH ASSOCIATED COMPANIES: CAPEX 3 4 5 **PERCENTAGE OF ASSOCIATE** DESCRIPTION NR £000 TOTAL A COMPETITIVE LETTING 98 99 TOTAL FOR COMPETITIVE LETTING OTHER MARKET TESTING 100 198 199 TOTAL FOR OTHER MARKET TESTING NO MARKET 200 298 299 TOTAL FOR NO MARKET 300 TOTAL

NORTHERN IRELAND WATER LIMITED COMMERCIAL IN CONFIDENCE ANNUAL INFORMATION RETURN - TABLE 31 REGULATORY ACCOUNTS TRANSACTIONS WITH ASSOCIATED COMPANIES: PROFIT AND LOSS CHARGES 4 5 DESCRIPTION PERCENTAGE OF TOTAL NR ASSOCIATE £000 A | COMPETITIVE LETTING 1 98 99 TOTAL FOR COMPETITIVE LETTING B OTHER MARKET TESTING 100 199 TOTAL FOR OTHER MARKET TESTING C NO MARKET 200 299 TOTAL FOR NO MARKET 300 TOTAL

IALYSIS OF FIXED ASSET ADDITIONS AND ASSET N			1	2	3	4	5	6	7
				WATER SERVICE			SEWERAGE SERVICE		1
DESCRIPTION	UNITS	DP	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	SUBTOTAL	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	SUBTOTAL	тот
A ADDITIONS -NEW ASSETS (ENHANCEMENT)									
1 Water resource facilities	£m	3							
2 Water treatment works	£m	3							
3 Water distribution mains	£m	3							
Service reservoirs and water towers	£m	3							
5 Pumping stations	£m	3							
Water management and general	£m	3							
Sewerage	£m	3							
Sea outfalls and headworks	£m	3							
Sewage treatment works	£m	3							1
0 Sludge treatment works	£m	3							1
1 Sludge disposal	£m	3							1
2 In-line pumping stations	£m	3							1
3 Terminal pumping stations	£m	3							1
4 Sewerage management and general	£m	3							1
5 Total infrastructure additions (Enhancement)	£m	3							1
6 Total non-infrastructure additions (Enhancement)	£m	3							1
7 Total additions (Enhancement)	£m	3							
B BASE SERVICE PROVISION									
8 Water resource facilities	£m	3							
9 Water treatment works	£m	3							
0 Water distribution mains	£m	3							
1 Service reservoirs and water towers	£m	3							
2 Pumping stations	£m	3							
3 Water management and general	£m	3							
4 Sewerage	£m	3							
5 Sea outfalls and headworks	£m	3							
6 Sewage treatment works	£m	3							1
7 Sludge treatment works	£m	3							1
8 Sludge disposal	£m	3							1
9 In-line pumping stations	£m	3							1
0 Terminal pumping stations	£m	3							1
1 Sewerage management and general	£m	3							1
2 Total infrastructure renewals (Base)	£m	3							1
3 Total non-infrastructure expenditure (Base)	£m	3							1
4 Total expenditure (Base service provision)	£m	3							1

NNUAL INFORMATION RETURN - TABLE 32 FINANC NALYSIS OF FIXED ASSET ADDITIONS AND ASSET N									
			1	2	3	4	5	6	
			WATER SERVICE			SEWERAGE SERVICE			Т
DESCRIPTION	UNITS	DP	INFRASTRUCTURE	NON-INFRASTRUCTURE	SUBTOTAL	INFRASTRUCTURE	NON-INFRASTRUCTURE	SUBTOTAL	
A ADDITIONS -NEW ASSETS (ENHANCEMENT)									
Water resource facilities	£m	3		I					
2 Water treatment works	£m	3							
3 Water distribution mains	£m	3							
4 Service reservoirs and water towers	£m	3							
5 Pumping stations	£m	3							
6 Water management and general	£m	3							
7 Sewerage	£m	3							
8 Sea outfalls and headworks	£m	3							
9 Sewage treatment works	£m	3							
O Sludge treatment works	£m	3							
1 Sludge disposal	£m	3							
2 In-line pumping stations	£m	3							
Terminal pumping stations	£m	3							
Sewerage management and generalTotal infrastructure additions (Enhancement)	£m £m	3		1					
16 Total non-infrastructure additions (Enhancement)	£m	3							
17 Total additions (Enhancement)	£m	3							
Total additions (Efficiency)	2111	1 3							
B BASE SERVICE PROVISION									
8 Water resource facilities	£m	3							
19 Water treatment works	£m	3							
20 Water distribution mains	£m	3							
21 Service reservoirs and water towers	£m	3							
Pumping stations	£m	3							
23 Water management and general	£m	3							
24 Sewerage	£m	3							
25 Sea outfalls and headworks	£m	3							
26 Sewage treatment works	£m	3							
27 Sludge treatment works	£m	3							
8 Sludge disposal	£m	3							
9 In-line pumping stations	£m	3							
Terminal pumping stations Sewerage management and general	£m £m	3							
31 Sewerage management and general	ı £M	1 J I							

ANNUAL INFORMATION RETURN - TABLE 32A FINANCIAL MEASURES

SEWERAGE SERVICE BASE SERVICE MAINTENANCE EXPENDITURE DATA FOR CAPITAL MAINTENANCE ECONOMETRICS (CCA) (excl. PPP)

					1
	DESCRIPTION	U	NITS	DP	2007-08
Α	SEWERAGE INFRASTRUCTURE				
1	Sub-regional area 1		£m	3	
2	Sub-regional area 2		£m	3	
3	Sub-regional area 3		£m	3	
4	Sub-regional area 4		£m	3	
5	Sub-regional area 5		£m	3	
6	Sub-regional area 6		£m	3	
7	Sub-regional area 7		£m	3	
8	Sub-regional area 8		£m	3	
9	Sub-regional area 9		£m	3	
10	Sub-regional area 10		£m	3	
11	Sub-regional area 11		£m	3	
12	Total		£m	3	
В	SEWERAGE NON - INFRASTRUCTURE			-	
13	Sub-regional area 1		£m	3	
14	Sub-regional area 2		£m	3	
17 15	Sub-regional area 3		£m	3	
16	Sub-regional area 4		£m	3	
17	Sub-regional area 5		£m	3	
17 18	Sub-regional area 6		£m	3	
19	Sub-regional area 7		£m	3	
20	Sub-regional area 8		£m	3	
<u>20 </u>	Sub-regional area 9		£m	3	
<u>21</u> 22	Sub-regional area 10		£m	3	
<u>22</u> 23	Sub-regional area 11		£m	3	
<u>23 </u>	Total		£m	3	
			2111		
С	SEWAGE TREATMENT		_		
25	Sub-regional area 1		£m	3	
26	Sub-regional area 2		£m	3	
27	Sub-regional area 3		£m	3	
28	Sub-regional area 4		£m	3	
29	Sub-regional area 5		£m	3	
30	Sub-regional area 6		£m	3	
31	Sub-regional area 7		£m	3	
32	Sub-regional area 8		£m	3	
33	Sub-regional area 9		£m	3	
34	Sub-regional area 10		£m	3	
35	Sub-regional area 11		£m	3	
36	Total		£m	3	
D	SLUDGE TREATMENT AND DISPOSAL				
37	Sub-regional area 1		£m	3	
38	Sub-regional area 2		£m	3	
39	Sub-regional area 3		£m	3	
40	Sub-regional area 4		£m	3	
41	Sub-regional area 5		£m	3	
42	Sub-regional area 6		£m	3	

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 32A FINANCIAL MEASURES SEWERAGE SERVICE BASE SERVICE MAINTENANCE EXPENDITURE DATA FOR CAPITAL MAINTENANCE ECONOMETRICS (PPP)

					1
	DESCRIPTION	UNI	TS	DP	2007-08
Α	SEWERAGE INFRASTRUCTURE				
1	Sub-regional area 1	£r	n	3	
2	Sub-regional area 2	£r	n	3	
3	Sub-regional area 3	£r	n	3	
4	Sub-regional area 4	£r	n	3	
5	Sub-regional area 5	£r	n	3	
6	Sub-regional area 6	£r	n	3	
7	Sub-regional area 7	£r	n	3	
8	Sub-regional area 8	£r	n	3	
9	Sub-regional area 9	£r	n	3	
10	Sub-regional area 10	£r	n	3	
11	Sub-regional area 11	£r	n	3	
12	Total	£r	n	3	
В	SEWERAGE NON - INFRASTRUCTURE				
13	Sub-regional area 1	£r	n	3	
14	Sub-regional area 2	£r		3	
15	Sub-regional area 3	£r		3	
16	Sub-regional area 4	£r		3	
17	Sub-regional area 5	£r		3	
18	Sub-regional area 6	£r		3	
19	Sub-regional area 7	£r		3	
20	Sub-regional area 8	£r		3	
<u>20</u> 21	Sub-regional area 9	£r		3	
22	Sub-regional area 10	£r		3	
23	Sub-regional area 11	£r		3	
24	Total	£r		3	
С	SEWAGE TREATMENT			,	
25	Sub-regional area 1	£r		3	
	Sub-regional area 2	£r		3	
<u>20 </u>	Sub-regional area 3	£r		3	
		£r		3	
20 29		£r		3	
	Sub-regional area 6	£r		3	
30 31	Sub-regional area 7	£r		3	
31 32		£r		3	
<u>32</u> 33		£r		3	
<u>33</u> 34		£r		3	
35	Sub-regional area 10	£r		3	
36	Total	£r		3	
		2.1	•		
D 27	SLUDGE TREATMENT AND DISPOSAL	C			
37 38		£r		3	
		£r			
<u>39</u>	Sub-regional area 3	£r		3	
40	U U	£r		3	
41	Sub-regional area 5	£r		3	
42	Sub-regional area 6	£r	n	3	

43	Sub-regional area 7	£m	3	
44	Sub-regional area 8	£m	3	
45	Sub-regional area 9	£m	3	
46	Sub-regional area 10	£m	3	
47	Sub-regional area 11	£m	3	
48	Total	£m	3	

43	Sub-regional area 7	£m	3	
44	Sub-regional area 8	£m	3	
45	Sub-regional area 9	£m	3	
46	Sub-regional area 10	£m	3	
47	Sub-regional area 11	£m	3	
48	Total	£m	3	

NORTHERN IRELAND WATER LIMITED								NORTI	HERN IRELAND WATER LIMITED								
ANNUAL INFORMATION RETURN - TABLE 33 FINA DEPRECIATION CHARGE BY ASSET TYPE	ANCIAL MEASUR	ES (CURRENT COS	ST ACCOUNTIN	G)					AL INFORMATION RETURN - TABLE 33 FINANCIA ECIATION CHARGE BY ASSET TYPE (PPP)	L MEAS	JRES	(CURRENT CO	ST ACCOUNT	ING)			
		1	2	3	4	5	6					1	2	3	4	5	6
		WATER SI		SERERAGE		TO						WATER S			E SERVICE	TOT	
DESCRIPTION	UNITS DP	BASE YEAR SBP		REPORT	REPORT	REPORT	REPORT		ESCRIPTION	UNITS	DP	BASE YEAR	REPORT	REPORT	REPORT	REPORT	REPORT
		2006-07	YEAR 2007-	YEAR - 1 2006-	YEAR 2007-08	YEAR - 1	YEAR 2007-					2006-07	2007-08	2006-07	2007-08	2006-07	2007-08
A DEPRECIATION CHARGE FOR THE YEAR								AD	EPRECIATION CHARGE FOR THE YEAR								
1 CCD on enhancement assets	£m 3							1 C	CCD on enhancement assets	£m	3						
2 CCD on MNI assets	£m 3							2 C	CCD on MNI assets	£m	3						
3 Total depreciation charge for the year	£m 3							3 T	otal depreciation charge for the year	£m	3						
										_							
B INFRASTRUCTURE RENEWALS CHARGES, EXPENDITURE AND PROVISION									NFRASTRUCTURE RENEWALS CHARGES, EXPENDITURE AND PROVISION								
4 Infrastructure renewals expenditure	£m 3								nfrastructure renewals expenditure	£m	3						
5 Infrastructure renewals charges	£m 3								ofrastructure renewals charges	£m	3						
6 Infrastructure renewals prepayment/ (accrual)	£m 3								nfrastructure renewals prepayment/ (accrual)	£m	3						
								'I 	, , , , , , , , , , , , , , , , , ,	•							

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING) ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES SEWERAGE SERVICE WATER SERVICE DESCRIPTION UNITS DP REPORT YEAR 2007-BASE YEAR SBP REPORT YEAR 2007-BASE YEAR SBP 2006-07 80 2006-07 ACCOUNTING FIXED ASSET ADDITIONS NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY A ASSET LIFE 1 Very Short £m 3 2 Short £m 3 3 Medium £m 3 4 Medium long £m 3 5 Long £m 3 6 Land £m 3 7 Land Disposals £m 3 8 Total £m 3 NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY B ASSET LIFE 9 Very Short £m 3 10 Short £m 3 11 Medium £m 3 12 Medium long £m 3 13 Long £m 3 14 Total £m 3 C NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS) 15 Very Short years 0 16 Short years 0 17 Medium years 0 18 Medium long years 0 19 Long years 0

NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 35 FINANCIAL MEASURES WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP) REPORTING BASE DESCRIPTION UNITS DP YEAR SBP YEAR 2006-07 CG 2007-08 CG A BASE SERVICE PROVISION 1 Base operating expenditure £m 3 2 Infrastructure renewals expenditure (net) £m 3 3 MNI - gross of grants and contributions 3 £m £m 3 4 MNI - grants and contributions 5 MNI - net of grants and contributions 3 £m 3 6 Infrastructure renewals expenditure (Gross) £m B QUALITY ENHANCEMENTS 7 Capex: Total quality enhancement programme £m 8 Opex: Total quality enhancement programme £m 3 C ENHANCED SERVICE LEVELS 9 Capital expenditure - customer service £m 3 10 Additional operating expenditure - customer service 3 £m D MAINTAINING AND IMPROVING SUPPLY/DEMAND 11 Capital expenditure supply/demand balance £m 3 12 Capex - new development £m 3 13 Capex - growth 3 £m 14 Capex - free meter "selective and optants" £m 3 15 Additional operating expenditure supply/demand balance £m 3 16 Capital expenditure - security of supply £m 3 17 Additional operating expenditure - security of supply £m 3 NEW OUTPUTS/OBLIGATIONS SINCE THE SBP 18 New outputs/obligations - capex £m 3 19 New outputs/obligations - opex GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS 20 Infrastructure charge receipts - new connections £m 21 Enhancement requisitions, grants and contributions £m G ADOPTED ASSETS, NILL COST ASSETS 22 Assets adopted or acquired at nil cost £m 3 23 Adopted assets in return for a payment £m 3 H EXPENDITURE TOTALS 24 Total operating expenditure £m 3 25 Infrastructure renewals expenditure (net) £m 3 26 Total asset additions 3 £m 27 Total enhancement capital contributions £m 3 28 Total capital expenditure (excl. adopted and nil cost assets) £m 3

ANNUAL INFORMATION RETURN - TABLE 35A FINANCIAL MEASURES WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)

RPI Inflator (Operating Expenditure) base year to report year prices COPI Inflator (Capital Expenditure) base year to report year prices

COPI inflator (Capital Expenditure) base year to report year prices							
			1	2	3	4	5
DESCRIPTION	UNITS	DP	SBP PROJECTIONS FOR 2007/08	SPR PROJECTIONS	ACTUAL 2007/08 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES	% DIFFERENCE FROM REVISED SBP FIGURES
	•						DP 2
A BASE SERVICE PROVISION							
Base operating expenditure	£m	3					
2 Infrastructure renewals expenditure (net)	£m	3					
3 MNI (gross of grants and contributions)	£m	3					
4 MNI grants- grants and contributions	£m	3					
5 MNI (net of grants and contributions)	£m	3					
D QUALITY ENHANGENER							_
B QUALITY ENHANCEMENTS	0						
6 Capex - total quality enhancement programme	£m	3					
7 Opex - total quality enhancement programme	£m	3					
C ENHANCED SERVICE LEVELS							
8 Capital expenditure - customer service	£m	3					
9 Additional operating expenditure - customer service	£m	3					
	Ų.						
D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE							
10 Capital expenditure supply/demand balance	£m	3					
11 Total enhancement capital contributions	£m						
12 Capex net of enhancement capital contributions	£m	3					
13 Additional operating expenditure supply/demand balance	£m	3					
14 Capital expenditure - security of supply	£m	3					
15 Additional operating expenditure - security of supply	£m	3					
E EXPENDITURE TOTALS							
16 Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3					
17 Total opex excluding new outputs	£m	3					
18 Total gross capex - gross of grants (ire net) and including new outputs	£m	3					
19 Total opex including new outputs	£m	3					
1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2							

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN **COMMERCIAL IN CONFIDENCE** ANNUAL INFORMATION RETURN - TABLE 35B FINANCIAL MEASURES WATER SERVICE - CAPEX VARIANCE FROM SBP CUMULATIVE **DESCRIPTION** UNITS DP **VARIANCE 2007-10** REPORT YEAR A REALLOCATION OF SBP DETERMINATION 1 Base service provision - infrastructure assets 3 £m 2 Base service provision - non-infrastructure assets £m 3 3 Enhanced service levels £m 3 4 Maintaining supply/demand balance 3 £m 5 Quality enhancements £m 3 6 Total £m 3 B OUTPUTS OVER - OR UNDER ACHIEVED 7 Base service provision - infrastructure assets 3 £m 8 Base service provision - non-infrastructure assets 3 £m 9 Enhanced service levels £m 3 10 Maintaining supply/demand balance £m 3 11 Quality enhancements £m 3 3 12 Total £m C DIFFERENT TIMING OF EXPENDITURE 13 Base service provision - infrastructure assets £m 3 14 Base service provision - non-infrastructure assets £m 3 15 Enhanced service levels £m 3 16 Maintaining supply/demand balance 3 £m 17 Quality enhancements 3 £m 3 18 Total £m D EFFICIENCY SAVINGS 19 Base service provision - infrastructure assets £m 3 20 Base service provision - non-infrastructure assets £m 3 3 21 Enhanced service levels £m 22 Maintaining supply/demand balance 3 £m 23 Quality enhancements 3 £m 3 24 Total £m 25 Total variance 3 £m

	ERAGE SERVICE - EXPENDITURE BY PURPOSE (incl	,		1		2
	DESCRIPTION	UNITS	DP	BASE YEA		REPORTING YEAR
				2006-07	CG	2007-08 CG
Α	BASE SERVICE PROVISION					
1	Base operating expenditure	£m	3			
2	Infrastructure renewals expenditure (net)	£m	3			
3	MNI (gross of grants and contributions)	£m	3			
4	MNI - grants and contributions	£m	3			
5	MNI - net of grants and contributions	£m	3			
6	Infrastructure renewals expenditure (Gross)	£m	3			
	I					
В	QUALITY ENHANCEMENTS	0				
7	Capex - total quality enhancement programme	£m	3			
8	Opex - total quality enhancement programme	£m	3			
С	ENHANCED SERVICE LEVELS					
9	Capital expenditure - customer service	£m	3			
10	Additional operating expenditure - customer service	£m	3			
D	IMPROVING SUPPLY/DEMAND BALANCE					
11	Capital expenditure supply/demand balance	£m	3			
12	Capex - new development	£m	3			
13	Capex - growth - sewage	£m	3			
	Capex - growth - sewage treatment	£m	3			
15	Additional operating expenditure supply/demand balance	£m	3			
E	NEW OUTPUTS/OBLIGATIONS SINCE THE SBP					
16	New outputs/obligations - capex	£m	3			
17	New outputs/obligations - opex	£m	3			
F	GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS					
18	Infrastructure charge receipts - new connections	£m	3			
19	Enhancement requisitions, grants and contributions	£m	3			
G	ADOPTED ASSETS, NIL COST ASSETS	0 :-				
20	Assets adopted or acquired at nil cost	£m	3			
Н	EXPENDITURE TOTALS					
21	Total operating expenditure	£m	3			
22	Infrastructure renewals expenditure (net)	£m	3			
23	Total asset additions	£m	3			
24	Total enhancement capital contributions	£m	3			

ANNUAL INFORMATION RETURN - TABLE 36A FINANCIAL MEASURES SEWERAGE SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)

RPI Inflator (Operating Expenditure) base year to report year prices COPI Inflator (Capital Expenditure) base year to report year prices

			1	2	3	4	5
DESCRIPTION	UNITS	DP	SBP PROJECTIONS FOR 2007-08	SBP PROJECTIONS UNPLIFTED FOR COPI AND RPI FOR 2007-08	ACTUAL 2007-08 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES	% DIFFERENCI FROM REVISED SBP FIGURES
						DP	2
BASE SERVICE PROVISION							
Base operating expenditure	£m	3					
Infrastructure renewals expenditure (net)	£m	3					
MNI (gross of grants and contributions)	£m	3					
MNI - grants and contributions	£m	3					
MNI (net of grants and contributions)	£m	3					
OUALITY FAILANCEMENTS							
QUALITY ENHANCEMENTS	0						
Capex: Total quality enhancement programme	£m	3					
Opex: Total quality enhancement programme	£m	3					
ENHANCED SERVICE LEVELS							
Capital expenditure	£m	3					
Additional operating expenditure - customer service	£m	3					
MAINTAINING SUPPLY/DEMAND BALANCE							
Capital expenditure supply/demand balance	£m	3					
Total enhancement capital contributions	£m	3					
Capex net of enhancement capital contributions	£m	3					
Additional operating expenditure supply/demand balance	£m	3					
EXPENDITURE TOTALS							
Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3					
Total opex (excluding new outputs)	£m	3					
Total gross capex - gross of grants (ire net) and including new outputs	£m	3					
Total opex including new outputs	£m	3					

COMMERCIAL IN CONFIDENCE

ANNUAL INFORMATION RETURN - TABLE 36B FINANCIAL MEASURES

	DESCRIPTION	UNITS	DP	CUMULATIVE VARIANCE 2007-10 REPORT YEAR PRICES
Α	REALLOCATION OF FINAL DETERMINATION			
1	Base service provision - infrastructure assets	£m	3	
2	Base service provision - non-infrastructure assets	£m	3	
3	Enhanced service levels	£m	3	
4	Maintaining supply/demand balance	£m	3	
5	Quality enhancements	£m	3	
6	Total	£m	3	
В	OUTPUTS OVER - OR UNDER ACHIEVED			
	Base service provision - infrastructure assets	£m	3	
	Base service provision - non-infrastructure assets	£m	3	
9	Enhanced service levels	£m	3	
	Maintaining supply/demand balance	£m	3	
	Quality enhancements	£m	3	
12	Total	£m	3	
С	DIFFERENT TIMING OF EXPENDITURE			
	Base service provision - infrastructure assets	£m	3	
		£m	3	
	Base service provision - non-infrastructure assets	£m	3	
	Enhanced service levels	£m	3	
	Maintaining supply/demand balance	£m	3	
17 18	Quality enhancements Total	£m	3	
10	Total	LIII	3	
D	EFFICIENCY SAVINGS			
19	Base service provision - infrastructure assets	£m	3	
20	Base service provision - non-infrastructure assets	£m	3	
21	Enhanced service levels	£m	3	
22	Maintaining supply/demand balance	£m	3	
23	Quality enhancements	£m	3	
24	Total	£m	3	

				1		2	
	Opex: Completion of programme of work funded prior to the S WATER TREATMENT Capex: Nitrates Capex: Pesticides Capex: Cryptosporidium			BASE		REPORT	
	DESCRIPTION	UNITS	DP	YEAR S		YEAR	_
				2006-07	CG	2007-08	
Α	OBLIGATIONS PRIOR TO THE SBP						
	Capex: Completion of programme of work funded prior to the SBF	£m	3				Τ
	Opex: Completion of programme of work funded prior to the SBP	£m	3				T
В	WATER TREATMENT						
3	Capex: Nitrates	£m	3				Τ
	•	£m	3				T
5	Capex: Cryptosporidium	£m	3				T
6	Capex: Lead water conditioning	£m	3				T
	Capex : Other parameters	£m	3				T
8	Opex: Water treatment	£m	3				Ī
С	WATER DISTRIBUTION						
	Capex: Total S19 distribution expenditure	£m	3				Т
	Capex: Distribution expenditure allocated to quality	£m	3				t
	Capex: Lead communication pipes	£m	3				t
	Opex: Quality distribution	£m	3				t
•							_
	SECURITY RELATED MEASURES						_
	Capex: Security-related	£m	3				1
14	Opex: Security-related	£m	3				L
Е	ENVIRONMENTAL PROGRAMME						
15	Capex: Investigations	£m	3				Т
	Capex: Options appraisals/implementations	£m	3				T
	Opex: Environmental obligations	£m	3				T

				1	2	
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR 2007-08 C	
Α	OBLIGATIONS PRIOR TO THE SBP					
1	Capex: Completion of programme of work funded prior to the SBF	£m	3			
2	Opex: Completion of programme of work funded prior to the SBP		3			
_	WATER TREATMENT	Ī				
B	WATER TREATMENT Capex: Nitrates	£m	3			
4	Capex: Nitrates Capex: Pesticides	£m	3			
5	Capex: Cryptosporidium	£m	3			
6	Capex: Lead water conditioning	£m	3			
7	Capex: Other parameters	£m	3			
8	Opex: Water treatment	£m	3			
С	WATER DISTRIBUTION					
9	Capex: Total S19 distribution expenditure	£m	3			
10	Capex: Distribution expenditure allocated to quality	£m	3			
11	Capex: Lead communication pipes	£m	3			
12	Opex: Quality distribution	£m	3			
	SECURITY RELATED MEASURES					
	Capex: Security-related	£m	3			
14	Opex: Security-related	£m	3			
	ENVIRONMENTAL PROGRAMME					
	Capex: Investigations	£m	3			
	Capex: Options appraisals/implementations	£m	3			
17	Opex: Environmental obligations	£m	3			
F	CAPEX & OPEX TOTALS					
	Capex: Total quality enhancement (water)	£m	3			
19	Opex: Total quality enhancement (water)	£m	3			

				3 BASE	4	
	DESCRIPTION	UNITS	DP	YEAR SBP	REPORTING YEAR	
	DESCRIPTION	ONTS		2006-07 CG	2007-08 C	
Α	OBLIGATIONS PRIOR TO THE SBP					
1	Capex: Completion of programme of work funded prior to the SBP - continuous discharge	£m	3			
2	Capex: Completion of programme of work funded prior to the SBP - intermittent discharge	£m	3			
3	Capex: Completion of programme of work funded prior to the SBP – sewage sludge management	£m	3			
4	Opex: Completion of programme of work funded prior to the SBP	£m	3			
В	INTERMITTENT DISCHARGES					
	Capex: Unsatisfactory intermittent discharges	£m	3			
	Opex: Unsatisfactory intermittent discharges	£m	3			
		_			· · · · · · · · · · · · · · · · · · ·	
C	EU DIRECTIVES	0				
	Capex: Continuous discharges - UWWTD	£m	3			
	Opex: Continuous discharges - UWWTD	£m	3			
	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3			
	Opex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3			
	Capex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3			
	Opex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3			
	Capex: Continuous and intermittent discharges – Habitats Directive	£m	3			
	Opex: Continuous and intermittent discharges – Habitats/ Directive	£m	3			
	Capex: Continuous and intermittent discharges – Other EU Directives Opex: Continuous and intermittent discharges – Other EU Directives	£m £m	3			
	OTHER ENVIRONMENTAL PROGRAMMES					
17	Capex: First Time Sewerage	£m	3			
	Opex: First Time Sewerage	£m	3			
	Capex: CRoW Act-	£m	3			
20	Opex: CRoW Act	£m	3			
21	Capex: Chemicals – endocrine disruptor schemes	£m	3			
	Opex: Chemicals – endocrine disruptor schemes	£m	3			
	Capex: Other cost drivers	£m	3			
24	Opex: Other cost drivers	£m	3			
Ε	INVESTIGATIONS					
25	Capex: Investigations	£m	3			
26	Opex: Investigations	£m	3			
F	SEWAGE SLUDGE MANAGEMENT					
27	Capex: Enhanced sewage sludge management	£m	3			
28	Opex: Enhanced sewage sludge management	£m	3			
G	CAPEX & OPEX TOTALS					
29	Capex: Total quality enhancement programme – sewerage service	£m	3			
	Opex: Total quality enhancement programme – sewerage service	£m	3			

				1		2 PEROPTING	
	DESCRIPTION	UNITS	DP	BASE YEAR SBP		REPORTING YEAR	
	DESCRIPTION			2006-07		2007-08	CG
٨	OBLIGATIONS PRIOR TO THE SBP						
1	Capex: Completion of programme of work funded prior to the SBP - continuous discharge	£m	3				
2	Capex: Completion of programme of work funded prior to the SBP - intermittent discharge	£m	3				
3	Capex: Completion of programme of work funded prior to the SBP – sewage sludge management	£m	3				
4	Opex: Completion of programme of work funded prior to the SBP	£m	3				
В	INTERMITTENT DISCHARGES		_				
5	Capex: Unsatisfactory intermittent discharges	£m	3				-
6	Opex: Unsatisfactory intermittent discharges	£m	3				
С	EU DIRECTIVES						
7	Capex: Continuous discharges - UWWTD	£m	3				
8	Opex: Continuous discharges - UWWTD	£m	3				
9	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3				
10	Opex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3				
11	Capex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3				
12	Opex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3				
13	Capex: Continuous and intermittent discharges – Habitats Directive	£m	3				
14	Opex: Continuous and intermittent discharges – Habitats/ Directive	£m	3				
15	Capex: Continuous and intermittent discharges – Other EU Directives	£m	3				
16	Opex: Continuous and intermittent discharges – Other EU Directives	£m	3				
D	OTHER ENVIRONMENTAL PROGRAMMES						
17	Capex: First Time Sewerage	£m	3				
18	Opex: First Time Sewerage	£m	3				
19	Capex: CRoW Act-	£m	3				
20	Opex: CRoW Act	£m	3				
21	Capex: Chemicals – endocrine disruptor schemes	£m	3				
22	Opex: Chemicals – endocrine disruptor schemes	£m	3				
23	Capex: Other cost drivers	£m	3				
24	Opex: Other cost drivers	£m	3				
Е	INVESTIGATIONS						
25	Capex: Investigations	£m	3				
	Opex: Investigations	£m	3				
E	SEWAGE SLUDGE MANAGEMENT						
27	Capex: Enhanced sewage sludge management	£m	3				
20	Opex: Enhanced sewage sludge management	£m	3				

	CEEDS FROM THE DISPOSALS OF PROTECTED LAND 1	2	3	4	5	6	7
DESCRIPTION		INTEREST	NAME OF PURCHASER	GROSS PROCEEDS £000	OFFSETTING COSTS £000	NET PROCEEDS £000	
Α	SUMMARY						
1	INTER-COMPANY TRANSACTIONS						
2	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS						
3	THIRD PARTY SALES						
4	TOTALS						
5 ~ ~ ~ 199							
	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS IN EXCESS OF £10,000 (Enter as negative proceed)						
~		-					
~							
299							
D	THIRD PARTY SALES IN EXCESS OF £100,000						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN- TABLE 41 KEY OUTPUTS **HEALTH & SAFETY INFORMATION (incl. PPP)** 2 BASE REPORTING UNITS DP YEAR SBP **DESCRIPTION YEAR** 2006-07 CG 2007-08 CG LOST TIME DUE TO SICKNESS AND ACCIDENTS AND INCIDENCE OF OCCUPATIONAL ILL HEALTH 1 Employee total nr 2 Total days lost due to sickness, accident and occupational ill health 0 nr 3 Total days lost - rate per 1000 employees 2 nr 4 Number of incidents of occupational ill health 0 nr 5 Incidents of occupational ill health - rate per 1000 employees 2 nr **B RIDDOR REPORTS** 6 Total RIDDOR incidents nr 7 RIDDOR - rate per 1000 employees 2 nr 8 3-day accident rate per 1000 employees 2 nr 9 Major/fatal accident rate per 1000 employees nr CONTRACTORS' LOST TIME DUE TO SICKNESS AND ACCIDENTS, AND INCIDENCE OF OCCUPATIONAL ILL HEALTH 10 Contractors' employees total 0 nr 11 Total days lost due to sickness, accident and occupational ill health 0 nr 12 Total days lost - rate per 1000 employees 2 nr 13 Number of incidents of occupational ill health 0 nr 14 Incidents of occupational ill health - rate per 1000 employees 2 nr D CONTRACTORS' RIDDOR REPORTS 15 Total RIDDOR incidents 0 nr 16 RIDDOR - rate per 1000 contractors' employees 2 nr 17 3-day accident rate per 1000 contractors' employees nr 0 18 Major/fatal accident rate per 1000 contractors' employees nr