

Board's Overview Chapter 3 Table D and E

Covering: Key Supporting Information



Chapter 3 Water service key supporting information

Guidance

The company is asked to report the amount of activity carried out in replacing and refurbishing above and below ground assets as a consequence of their SBP capital maintenance programmes.

The company should also comment on significant activity undertaken to enhance service levels. The commentary should describe how the improvements have been effected and measured with reference where possible to levels of service indicators.

Water resources, supply and demand

The company should report on the current water resource position against current water resource plans. The company should highlight any emerging difficulties in terms of security margins in individual resource zones or at a company level. Any restrictions placed on the use of water during the year should be explained with details of the duration of restrictions, the type of restrictions in place and the regions affected. Finally, the company should report on measures to manage demand including those to encourage the efficient use of water by customers and the number of meters installed, both on a selective and optancy basis.

Sewerage service key supporting information

Guidance

The company is asked to report the amount of activity carried out in replacing and refurbishing above and below ground assets as a consequence of their SBP capital maintenance programmes.

The company should also comment on significant activity undertaken to enhance service levels. The commentary should describe how the improvements have been effected and measured with reference where possible to levels of service indicators.

Sustainable procurement

The company is asked to describe briefly their policy and practice towards attaining sustainable procurement making reference to the British Water 'Guide to Sustainable Procurement' and the Confederation of Construction 'Clients' Charter' where appropriate.

Reporter's commentary on this issue is also required (see also the Introduction to the Annual Information return).



Table D line definitions

A OPERATING EXPENDITURE/PROPERTY ANALYSIS

1	Base service – operating expenditure/property served	£/prop	2dp
Definition	The level of operating expenditure on the water network required to maintain the quantity and quality of outputs and levels of service provided by the water service in the report year. Operating expenditure excludes current cost depreciation and the infrastructure renewals charge. Base opex includes the opex incurred in the provision of services to third parties. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35, line 1 multiplied by 1,000 div line 31.	ided by tal	ble D,
Responsibility	Comparative Efficiency and Performance Team	•	•

2	Enhanced service – additional operating expenditure/property served	£/prop	2dp
Definition	This is additional operating expenditure in relation year which arises from enhancements to the level provided to customers. An enhancement is achie provision of identifiable, measurable, and permare improvements in service levels above the most reestablished company-wide base level of service additional to improvements which result from experiments categories. Allocation of expenditure to established company-wide base level from experiments which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to established company-wide base level of service additional to improvements which result from experiments expenditure to establish experiments.	el of service ved throughent steppe ecently and which a enditure in enhanced	e h the ed are
Primary Purpose	Informing relative performance and efficiency ass	sessments.	
Processing rule	Calculated: sum of table 35, line 10 multiplied by table D, line 31.	1,000 divid	ded by
Responsibility	Comparative Efficiency and Performance Team		

3	Improving and maintaining supply demand balance – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to which results capital investment for maintaining ar supply demand balance, including new development includes enhancements to the security of supply. If £/property.	nd improvi ent; This	ng the
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: The sum of table 35 lines 15 and 17 a 1,000 divided by table D, line 31.	II multiplie	d by
Responsibility	Network Regulation Team		



4	Quality enhancements – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to year for all new, and enhancements of, existing we assets to comply with legal obligations or Ministe. The primary need for the work should be confirmed regulators and allowed for in the SBP funding. Exproperty.	vater servic rial guidanc ed by quali	e ce. ty
Primary Purpose	Informing relative performance and efficiency ass	essments.	
Processing rule	Calculated: table 35, line 8 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Network Regulation Team		

5	New outputs/obligations – additional operating expenditure/property served	£/prop	2dp
Definition	The net additional operating expenditure compared with the SBP base year for enhancement opex to deal with new outputs required from the company for the water service, but not included in the original SBP funding or a subsequent interim determination; expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency ass	essments.	
Processing rule	Calculated: table 35 line 19 multiplied by 1,000, divided by table D line 31.		
Responsibility	Comparative Efficiency and Performance Team		

6	Water service – total operating	£/prop	2dp
	expenditure/property served		
Definition	Total operating expenditure for water services ex	pressed as	
	£/property.		
Primary Purpose	Informing relative performance and efficiency ass	essments.	
Processing rule	Calculated: sum of lines 1, 2, 3, 4 and 5.		
Responsibility	Comparative Efficiency and Performance Team		

B CAPITAL EXPENDITURE/PROPERTY ANALYSIS

7	Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2dp
Definition	The preservation and (where necessary) the repla maintenance on water service assets defined as ir and non-infrastructure in RAG 2.02 to maintain se Expressed as £/property. Expenditure is expressed net of grants and capital	nfrastructu rviceability	ire /.
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 35, lines 2 and 5 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Network Regulation Team		



8	Enhanced service – additional capital expenditure/property served	£/prop	2dp
Definition	Capital expenditure for the purpose of enhancing to service to customers. An enhancement is achieve provision of identifiable, measurable, and permane improvements in service levels above the most recestablished company-wide base level of service an additional to improvements which result from experiments of expenditure to established company-wide base level of service and additional to improvements which result from experiments of expenditure to established company-wide base level of service and its expressed as £/property.	d through ent steppe cently nd which a enditure in nhanced	the d are
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 35, line 9 multiplied by 1	1,000 divid	ded by
	table D, line 31.		
Responsibility	Comparative Efficiency and Performance Team		

9	Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2dp
Definition	The provision of water assets to provide for new control no net deterioration of existing levels of service an accommodate increased use of water by existing control nandimprove levels of service; including of the security of supply expressed as £/property. expressed net of grants and contributions.	d to customers enhancem	to ents
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35, line 11 plus line 16 minus the 35 lines 20 and 21 multiplied by 1,000 divided by t		
Responsibility	Network Regulation Team		

10	Quality enhancements – additional capital expenditure/property served	£/prop	2dp
Definition	The total capital expenditure required for the provien enhancement of existing water service assets to colligations, or Ministerial guidance. The primary nework should have been confirmed by the quality reallowed for in the original SBP funding or a subsequent determination. Expressed as £/property.	omply with eed for the egulators a	n legal e and
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35, line 7 multiplied by 1,000 dividine 31.	ided by tal	ble D,
Responsibility	Network Regulation Team		

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		ootion i c	
11	New outputs/obligations – additional capital expenditure/property served	£/prop	2dp
Definition	The capital expenditure to deal with new outputs required from the company for the water service, but not included in either the original Strategic Business Plan funding or a subsequent interim determination, expressed as £/property. Pre 2005-06 this expenditure relates to quality enhancements only.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35 line 18, multiplied by 1,000 ar table D line 31.	nd divided	by
Responsibility	Network Regulation Team		

12	Water service – total capital expenditure/property served	£/prop	2dp
Definition	The total of all expenditure for both base enhancement purposes excluding items recorded table 32 (and the Regulatory Accounts) for adoption assets at nil cost (in accordance with RAG 1.02 expenditure has been incurred. Expressed as £/pr Expenditure total excludes grants and capital cont received by the company during the report year.	d as additioned assets as the contract of the	ons in
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of lines 7, 8, 9, 10 and 11.		
Responsibility	Network Regulation Team		

C CAPITAL WORKS ACTIVITY

13	Number of existing water treatment works refurbished for maintenance	nr	0dp
Definition	Number of existing water treatment works undergoin refurbishment for capital maintenance purposes duri year. Substantive refurbishment implies capital main excess of £5m or over £100K and 10% of the gross	ng the r tenance MEA va	eport in
	the existing works at SBP price base deflated by CC)PI	
Primary Purpose	Confirming delivery of key outputs and service.		·
Processing rule	Copied: table 11, line 17.		
Responsibility	Network Regulation Team		

13a	Number of existing water treatment works refurbished for maintenance (PPP)	nr	0dp
Definition	Number of existing water treatment works undergoin refurbishment for capital maintenance purposes duri year by PPP contractors. Substantive refurbishment capital maintenance in excess of £5m or over £100k the gross MEA value of the existing works at SBP pr deflated by COPI.	ng the r implies (and 10	eport % of
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 17 (PPP).		
Responsibility	Network Regulation Team	•	•



14	Capacity of refurbished water treatment works for maintenance	MI/d	3dp
Definition	Capacity in MI/day of existing water treatment works substantive refurbishment for capital maintenance produring the report year. Substantive refurbishment im maintenance in excess of 25% or more of the gross the existing works.	urposes plies ca	pital
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 18.	•	·
Responsibility	Network Regulation Team	•	·

14a	Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3dp
Definition	Capacity in MI/day of existing water treatment works substantive refurbishment for capital maintenance produring the report year by PPP contractor. Substantive refurbishment implies capital maintenance in excess more of the gross MEA value of the existing works.	urposes 'e	J
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 18 (PPP).		
Responsibility	Network Regulation Team		

15	Mains relined	km	2dp
Definition	Length of mains relined in report year. Include all cerepoxy relining.	ment an	ıd
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 3.		
Responsibility	Network Regulation Team		

16	Mains renewed	km	2dp
Definition	Length of mains renewed in report year. Include mains whose prime purpose is renewal of an existing main, even where existing main remains in service (i.e. is not abandoned immediately on commissioning of new main). Include mains sleeving/pipe cracking/sliplining where used for this category of work, and record any original main as abandoned. An adjustment to size classification should be made where renewal activity results in upsizing or downsizing of mains.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 2.		·
Responsibility	Network Regulation Team		

17	Total mains relined and renewed	km	2dp
Definition	Total length of mains relined and renewed in the rep	ort year	
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 11, lines 2 and 3.		
Responsibility	Network Regulation Team		



D WATER BALANCE

18	Distribution input	MI/d	2dp
Definition	Distribution input is the average amount of potable water entering the distribution system and supplied to customers within the company's area of supply. It is expected to be equal to metered distribution input. This will also include distribution input from any PPP works.		
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: table 10, line 26 and PPP.		·
Responsibility	Comparative Efficiency and Performance Team	•	

19	Total leakage	MI/d	2dp
Definition	This calculated figure sums distribution losses and supply pipe leakage. It is included to ensure that the estimates for these volumes are consistent with their leakage delivered from night flow measurements and trunk main tests after deducting allowances losses and customer night use for the measured night	he com r estima and res for plu	pany's ates of servoir mbing
Primary Purpose	Checking compliance with statutory and Licence requirements.		
Processing rule	Copied: table 10, line 25.		
Responsibility	Comparative Efficiency and Performance Team	•	

20	Total water savings achieved/assumed	MI/d	2dp
Definition	The total water savings achieved/assumed as a result of the company's water efficiency strategy and supply pipe leakage reduction.		
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: table 1 line 29.		
Responsibility	Comparative Efficiency and Performance Team		

21	Water delivered	MI/d	2dp
Definition	All potable and non-potable water supplied as part of the		
	appointed business.		
Primary Purpose	Checking compliance with statutory and Licence requirements.		
Processing rule	Calculated: sum of table 10 lines 20 and 21.		
Responsibility	Comparative Efficiency and Performance Team		



		• • •	7.10.010.
22	Security of supply index (planned levels of service)	nr	2dp
Definition	Security of supply index calculated using the levels of scompany uses to plan its supply/demand balance. Guidance on the calculation of the security of supply in found in Ofwat's RD 03/02. For your calculation, bulk is exports should be the agreed or contractual maximum dry year DI should represent the reporting year DI adju represent dry year demand, and WAFU should be reported to the Environment Agency Water Planning Guidelines definition (excluding imports and exercise provided to all customers meets or betters the plevel of service.	ndex of important amounts amounts the distribution of the control	e the can be ts and ints, co n urce cs).
Primary Purpose	Checking compliance with statutory and Licence requir	remer	ıts.
Processing rule	Copied: table 10 line 31.		
Responsibility	Network Regulation Team		

23	Security of supply index (reference levels of service)	nr	2dp	
Definition	Security of supply index calculated under the common reference levels of service			
	Guidance on the calculation of the security of supply found in Ofwat's RD 03/02. For your calculation, bull exports should be the agreed or contractual maximular dry year DI should represent the reporting year DI acrepresent dry year demand, and WAFU should be recolumn 1 according to the Environment Agency Wat Planning Guidelines definition (excluding imports and A score of 100 will indicate a company where the acservice provided to all customers meets or betters the level of service.	k import m amou djusted eported er Reso d export tual leve	s and unts, to in urce ts).	
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.	
Processing rule	Copied: table 10 line 32.			
Responsibility	Network Regulation Team			

E METERING

24	Number of household meters renewed	nr	0dp
Definition	The total number of household meters renewed at household		
	properties during the report year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11 line 26.		
Responsibility	Network Regulation Team		



25	Meter optants installed	nr	0dp
Definition	The total number of meter optants installed at existing household properties during the year. Include meters installed at household properties fitted in any locations (e.g. internal, external in garden, external at boundary etc).		
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 2.		
Responsibility	Network Regulation Team		

26	Selective meters – installed	nr	0dp
Definition	The number of meters installed during the year at exhousehold properties at the behest of the company. Include meters installed at household properties fitte location (e.g. internal, external in garden, external at etc). Exclude all meters installed for meter optants.	d in any	
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 1.	•	·
Responsibility	Network Regulation Team		

27	Percentage of households metered	%	2dp
Definition	The total number of households charged on a measure		sis as
	a percentage of the total number of billed household	s.	
Primary Purpose	Informing future price limit determinations.		
Processing rule	Calculated: the sum of table 7, lines 4 and 5 divided	by table	e 7,
	line 6 multiplied by 100.		
Responsibility	Network Regulation Team		-

F OTHER KEY SUPPORTING INFORMATION

28	Statutory GSS - Total number of GSS events:	nr	0dp
	water and sewerage service		
Definition	The total number of GSS events for failure to meet statutory GSS standards.		
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: Table 6 line 26.		
Responsibility	Comparative Efficiency and Performance Team		

29	Customers on the special assistance register	nr	0dp
Definition	Number of customers on special assistance register.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 5, line 18.		
Responsibility	Comparative Efficiency and Performance Team		



30	Total household revenue outstanding < 48 months as % of annual household turnover	%	2dp
Definition	The total amount of revenue outstanding from house than 48 months (the sum of table 6a lines 1 and 15) percentage of household turnover for the report year table 23 lines 1 and 4.	as a	
Primary Purpose	Informing future price limit determinations.		
Processing rule	Calculated: The sum of lines 1 and 15 table 6a divide sum of lines 1 and 4 table 23.	ed by th	ie
Responsibility	Comparative Efficiency and Performance Team		

31	Average connected properties – water (excluding void properties)	000	0dp
Definition	Average number of properties connected to the water excluding void properties.	er main	
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Calculated: the sum of table 7 lines 7 and 11.		
Responsibility	Comparative Efficiency and Performance Team		



Table E line definitions

A OPERATING EXPENDITURE / PROPERTY ANALYSIS

1	Base service – operating expenditure/property served	£/prop	2dp
Definition	The level of operating expenditure on the sewerage network required to maintain the quantity and quality of outputs and the levels of service provided by the sewerage service in the report year. Operating expenditure excludes current cost depreciation and the infrastructure renewals charge. Base opex includes the opex incurred in the provision of services to third parties. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36, line 1 multiplied by 1,000 divided by table E, line 25.		
Responsibility	Comparative Efficiency and Performance Team		

2	Enhanced service – additional operating expenditure/property served	£/prop	2dp
Definition	This is additional operating expenditure in relation year which arises from enhancements to the level provided to customers other than enhancements to supply. An enhancement is achieved through the pidentifiable, measurable and permanent stepped in service levels above the most recently established base level of service and which are additional to in which result from expenditure in other purpose call Allocation of expenditure to enhanced service level represent expenditure solely for this purpose. Exp £/property.	of service o security provision of mprovement of the company of th	of of of ents in -wide
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: table 36, line 10 multiplied by 1,000 divided by table E, line 25.		
Responsibility	Comparative Efficiency and Performance Team		

3	Supply/demand balance – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to the base year which results from the supply/demand balance capital investment, including new development. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36, line 15 multiplied by 1,000 25, table E.	divided b	y line
Responsibility	Network Regulation Team		



		ection i	maptor
4	Quality enhancements – additional operating	£/prop	2dp
	expenditure/property served		
Definition	Operating expenditure in relation to the SBP be new, or enhancements of, existing Sewerage secomply with legal obligations or Ministerial guidanneed for the work should have been confirmegulators and allowed for in the original SBI subsequent interim determination. Expressed as £	ervice ass ice. The p med by P funding	ets to rimary quality or a
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: table 36 line 8 multiplied by 1,000 divided by table E, line 25.		
Responsibility	Network Regulation Team		

5	New outputs/obligations – total operating expenditure/property served.	£/prop	2dp
Definition	The net additional operating expenditure compared to the SBP base year for enhancement opex to deal with new outputs required from the company for the sewerage service, but not included in either the original Strategic Business Plan (SBP) funding or a subsequent interim determination, expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36 line 17, multiplied by 1,000 artable E, line 25.	nd divided	by
Responsibility	Comparative Efficiency and Performance Team		

6	Sewerage service – total operating	£/prop	2dp
	expenditure/property served.		
Definition	Total operating expenditure for sewerage services	expresse	d as
	£/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of lines 1, 2, 3, 4 and 5.		
Responsibility	Comparative Efficiency and Performance Team		

B CAPITAL EXPENDITURE/PROPERTY ANALYSIS

7	Base service – capital expenditure/property served	£/pr	2dp
	(infrastructure and non-infrastructure)	ор	
Definition	The preservation and (where necessary) the replace maintenance on sewerage service assets defined as infrastructure and non-infrastructure in RAG 2.02 to serviceability. Expenditure is expressed net of grants and capital or	s maintair	า
Primary Purpose	Informing relative performance and efficiency assess	sments.	
Processing rule	Calculated: sum of table 36, lines 2 and 5 multiplied divided by table E, line 25.	by 1,00	0
Responsibility	Network Regulation Team		



	T=		
8	Enhanced service – additional capital	£/prop	2dp
	expenditure/property served		
Definition	Capital expenditure for the sole purpose of enhance		
	service to customers other than enhanced security		
	enhancement is achieved through the provision of		
	measurable, and permanent stepped improvemen		
	levels above the most recently established compa		
	level of service and which are additional to improv		
	result from expenditure in other purpose categorie		on of
	expenditure to enhanced service levels should rep	resent	
	expenditure solely for this purpose.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 36, line 9 multiplied by 1	,000 divid	ded by
	table E, line 25.		-
Responsibility	Comparative Efficiency and Performance Team		
9	Supply Demand Balance – additional capital	£/pr	2dp
	expenditure/property served	ор	- 1
Definition	The provision of sewerage assets to provide for ne		ners
	with no net deterioration of existing levels of service		.0.0
	accommodate increased waste water from existing		ers to
	maintain existing levels of service. Expressed as £		
	Expenditure is expressed net of grants and contrib		
Primary Purpose	Informing relative performance and efficiency asset		
Processing rule	Calculated: table 36, line 11 minus the sum of table		
i roccasing raic	and 19. Multiplied by 1,000 divided by table E, line		10
Responsibility	Network Regulation Team	C 20.	
responsibility	rectwork regulation realin		
10	Quality aphanoaments additional capital	C/prop	2dn
10	Quality enhancements – additional capital	£/prop	2dp
Definition	expenditure/property served	vision of	
Definition	The total capital expenditure required for the pro		
	enhancement of existing sewerage service assets to comply with legal obligations, or Ministerial guidance. The primary need for the		
	work should have been confirmed by the quality		ors and
Drimory Durnoss	allowed for in the SBP funding. Expressed as £/pr		
Primary Purpose	Informing relative performance and efficiency asse		
Processing rule	Calculated: table 36, line 7 multiplied by 1,000 divi	ided by ta	bie ⊑ ,
D 11 111	line 25.		
Responsibility	Network Regulation Team		
	T		
11	New outputs/obligation – additional capital	£/prop	2dp
	expenditure/property served.		
Definition	The capital expenditure to deal with new outputs r		
	the company for the sewerage service, but not inc		
	the original SBP funding or a subsequent interim of	determinat	ion,
	expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36 line 16, multiplied by 1,000 ar	nd divided	by
	table E, line 25.		

Comparative Efficiency and Performance Team

Responsibility



12	Sewerage service –Total capital expenditure/property served	£/prop	2dp
Definition	The total of all expenditure for both base service a enhancement purposes excluding items recorded table 32 (and the Regulatory Accounts) for adopte assets at nil cost (in accordance with RAG 1.02) be expenditure has been incurred. Expenditure total excludes grants and capital cont received by the company during the report year.	as additio d assets a ut where i	and
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of lines 7, 8, 9, 10 and 11.		
Responsibility	Network Regulation Team		

C CAPITAL WORKS ACTIVITY

13	Sewers renovated	km	2dp
Definition	Length of 'critical' and 'non-critical' sewers renovated	d in repo	ort
	year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 5 and 9.		
Responsibility	Network Regulation Team		

14	Sewers replaced	km	2dp
Definition	Length of 'critical' and 'non critical' sewers replaced	in the re	port
	year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 6 and 10.		
Responsibility	Asset Strategy Team		

15	Total sewers renovated and replaced	km	2dp
Definition	Total length of 'critical' and 'non-critical' sewers reno	vated a	nd
	replaced in the report year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 5, 6, 9 and 10.		
Responsibility	Network Regulation Team		

16	Number of sewage treatment works refurbished for maintenance	nr	0dp
Definition	Number of existing sewage treatment works undergout substantive refurbishment for capital maintenance pereport year. Substantive refurbishment implies capital maintenance in excess of £5m or over £100K and 10 gross MEA value of the existing works at SBP price by COPI.	urposes al 0% of th	ie
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 21		
Responsibility	Network Regulation Team		



16a	Number of sewage treatment works refurbished for maintenance (PPP)	nr	0dp
Definition	Number of existing sewage treatment works undergout substantive refurbishment for capital maintenance pureport year by a PPP contractor. Substantive refurbisimplies capital maintenance in excess of £5m or ove 10% of the gross MEA value of the existing works at base deflated by COPI.	urposes shment r £100K	and
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 21 (PPP)		
Responsibility	Network Regulation Team		

17	P.e. of refurbished sewage treatment works for maintenance	000	0dp
Definition	Capacity (p.e.) of existing sewage treatment works usubstantive refurbishment for capital maintenance pureport year. Substantive refurbishment implies capital maintenance in excess of 25% of the gross MEA valexisting works.	urposes al	in the
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 22.	•	
Responsibility	Network Regulation Team	•	

17a	P.e. of refurbished sewage treatment works for maintenance (PPP)	000	0dp
Definition	Capacity (p.e.) of existing sewage treatment works usubstantive refurbishment for capital maintenance pureport year by a PPP contractor. Substantive refurbisimplies capital maintenance in excess of 25% of the value of the existing works.	urposes shment	in the
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 22 (PPP).		
Responsibility	Network Regulation Team		

D SEWER FLOODING ACTIVITY

18	Internal property flooding solved by company action	nr	0dp
Definition	The number of properties removed from the 1 in 10 risk' register by company action. These are propertie from being at risk of flooding due to company action sewer enhancement which is linked to capital investicapital maintenance, ESL or SDB purposes) in the system.	es remo such as ment (fo	ved S or
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3 line 22.		
Responsibility	Network Regulation Team		



19	External only flooding problems solved by company action	nr	0dp
Definition	The number of external areas removed from the 1:10 'at risk' registers by company action. These are exteremoved from being at risk of flooding due to compasuch as sewer enhancement which is linked to capit (for capital maintenance, ESL or SDB purposes) in the system.	rnal are ny actic al inves	as n tment
	The company should use the commentary to explain why and the number of individual external areas add subsequently removed from the 'at risk' register during year (please see commentaries section within the guar there must be clear and auditable links between the positions and the DCF outcomes are about the positions and the DCF outcomes are about the positions.	led to al ng the r uidance)	nd eport I.
Primary Purpose	registers and the DG5 external area balance sheet. Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3a line 20		
Responsibility	Network Regulation Team		

20	External linked problems solved by company action	nr	0dp
Definition	The number of external areas removed from the 1:10 'at risk' registers by company action. These are exteremoved from being at risk of flooding due to compasuch as sewer enhancement which is linked to capita (for capital maintenance, ESL or SDB purposes) in the system. The outputs should be from schemes which internal and external flooding. The company should use the commentary to explain why and the number of individual external areas add subsequently removed from the 'at risk' register during year (please see guidance).	rnal are ny actic al inves he sewe solved the rea led to a	as on tment erage both asons
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3a line 21		
Responsibility	Network Regulation Team		·

21	Reduction in internal flooding due to other causes	nr	0dp
Definition	The reduction in the number of properties affected b	y floodir	ng
	incidents from equipment failures, blockages or colla		
	(collectively grouped as other causes) from the num	oer of	
	properties in 2006-07.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: table 3 line 6 for report year 2006-07 mir	nus the	sum
	of table 3 line 6 for report year 2007-08		
Responsibility	Network Regulation Team		



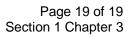
22	Internal property flooding benefiting from mitigation	nr	0dp
Definition	Total number of properties at risk of internal flooding	at leas	t once
	in ten years which have received a temporary solution	n (mitig	gation)
	to reduce the risk of flooding.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 3 lines 18 and 19.		
Responsibility	Network Regulation Team		

23	External property/area flooding benefiting from mitigation	nr	0dp
Definition	The total number of external areas registered as bei		
	flooding (1 in 10, 2 in 10 and 1 in 20) which have rectemporary solution (mitigation) to reduce the risk of f		
		iooding.	
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 3a lines 16 and 17.		·
Responsibility	Network Regulation Team		

E OTHER KEY SUPPORTING INFORMATION

24	Volume waste water returned	MI/d	2dp
Definition	Volume of water delivered to measured and unmeas	ured wa	ater
	supplies that are returned to the sewerage system.		
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Copied: table 14, line 7.		
Responsibility	Comparative Efficiency and Performance Team		

25	Average connected properties – sewerage (excluding void properties)	000	0dp
Definition	Average number of properties connected to the sew excluding void properties.	erage m	nain
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Calculated: sum of table 13, lines 5 and 8.		
Responsibility	Comparative Efficiency and Performance Team		





CHANGE CONTROL SHEET BOARD'S OVERVIEW CHAPTER 3

2008/1.0	First issue of chapter for the SBP period