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NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE A - WATER SERVICE - KEY OUTPUTS AND SERVICE DELIVERY

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORT YEAR 2007-08
A SERVICE AND PERFORMANCE				
1 DG2 Percentage of properties receiving low water pressure	%	2		
2 DG3 Overall performance score	nr	2		
3 DG4 % population - hosepipe restrictions	%	1		
4 DG4 % population - drought orders	%	1		
5 DG6 Percentage dealt with within 5 working days	%	1		
6 DG7 Percentage dealt with within 10 working days	%	1		
7 DG8 Bills for metered customers – performance	%	1		
8 DG9 Percentage of calls abandoned	%	1		
9 DG9 Percentage of calls receiving the engaged tone	%	1		
10 Water ESL (1) enter description (including units)				
11 Water ESL (2) enter description (including units)				
B DRINKING WATER QUALITY OUTPUTS				
12 % mean zonal compliance with drinking water Regulations	%	2		
13 % mean zonal compliance with PCV for iron at the tap	%	2		
14 Water treatment works improvements	nr	0		
14A Water treatment works improvements (PPP)	nr	0		
15 Distribution mains renovated for quality	km	2		
16 Distribution mains cleaned for quality	km	2		
C ENVIRONMENTAL WATER OUTPUTS				
17 Environmental impact - number of investigations	nr	0		
18 Environmental impact - number of options appraisals	nr	0		
19 Other environmental improvements	nr	0		
D SERVICEABILITY				
20 Mains bursts per 1,000 km	nr	0		
21 Water treatment work coliform non-compliance	%	2		
22 Water Infrastructure	text			
23 Water non-infrastructure	text			
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES				
24 Water infrastructure (1)			Description	
25 Water infrastructure (2)			text	
26 Water non-infrastructure (1)			text	
27 Water non-infrastructure (2)			text	

SERVICEABILITY ASSESSMENT
S Stable
M Marginal
I Improving
D Deteriorating

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE B - SEWERAGE SERVICE - KEY OUTPUTS AND SERVICE DELIVERY - WATER SERVICE

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
A SERVICE PERFORMANCE				
Sewer flooding- internal				
1 2 in 10 risk at end of year	nr	0		
2 1 in 10 risk at end of year	nr	0		
3 1 in 20 risk at end of year	nr	0		
4 Properties flooded in the year (overloaded sewers)	nr	0		
5 Properties flooded in the year (other causes)	nr	0		
Sewer flooding- external				
6 Areas flooded externally in the year (overloaded sewers)	nr	0		
7 Areas flooded externally in the year (other causes)	nr	0		
B QUALITY & ENVIRONMENTAL COMPLIANCE - NIW				
8 % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9 % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10 % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11 % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12 % of intermittent discharges satisfactory	%	2		
13 Percentage unsatisfactory sludge disposal	%	2		
B1 QUALITY & ENVIRONMENTAL COMPLIANCE - PPP				
8a % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9a % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10a % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11a % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12a % of intermittent discharges satisfactory	%	2		
13a Percentage unsatisfactory sludge disposal	%	2		
B2 QUALITY & ENVIRONMENTAL COMPLIANCE - TOTAL				
8b % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9b % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10b % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11b % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12b % of intermittent discharges satisfactory	%	2		
13b Percentage unsatisfactory sludge disposal	%	2		
C QUALITY AND ENVIRONMENTAL ACTIVITIES AND OUTPUTS				
14 Unsatisfactory intermittent discharges dealt with	nr	0		
15 First time sewerage schemes - properties	prop	0		
16 Sewerage treatment works improved	nr	0		
17 Additional sewage sludge arising from new quality obligations since April 2005	tids	1		
18 Total sewage sludge produced (inc. PPP)	tids	1		
19 Number of investigations completed related to the quality programme	nr	0		
D SERVICEABILITY TO CUSTOMERS				
20 Sewer collapses per 1,000 km	nr	1		
21 Nr of pollution incidents at CSOs and foul sewers (categories 1, 2 and 3)	nr	0		
22 Percentage of sewage treatment works discharges failing numeric consents	%	2		
23 Sewerage infrastructure	text			
24 Sewerage non- infrastructure	text			
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES				
25 Sewerage infrastructure (1)			Description	
26 Sewerage infrastructure (2)			text	
27 Sewerage non-infrastructure (1)			text	
28 Sewerage non-infrastructure (2)			text	

SERVICEABILITY ASSESSMENT

S Stable
M Marginal
I Improving
D Deteriorating

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE C - EXPENDITURE & FINANCIAL PERFORMANCE MEASURES

DESCRIPTION		UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A TOTAL EXPENDITURE						
1	Total operating expenditure - water service (excl. PPP)	£m	3			
1a	Total operating expenditure (PPP) - water service	£m	3			
2	Total capital expenditure (excl. adopted and nil cost assets)	£m	3			
3	Total operating expenditure - sewerage service (excl. PPP)	£m	3			
3a	Total operating expenditure (PPP) - sewerage service	£m	3			
4	Total capital expenditure (excluding adopted and nil cost assets)	£m	3			
B CURRENT COST ACCOUNTS - PROFIT & LOSS						
5	Total Turnover	£m	3			
6	Current cost operating costs (including CCD & IRC)	£m	3			
7	Current cost operating profit	£m	3			
C CAPITAL BASE & POST TAX RETURN						
8	Capital Value Year - End (outturn)	£m	3			
9	Total net debt	£m	3			
10a	Post tax return on capital	%	2			
10b	Pre tax return on capital	%	2			
D KEY FINANCIAL INDICATORS						
11	Cash interest cover (funds from operations; gross interest)	ratio	2			
12	Adjusted cash interest cover (funds from operation less capital charges; gross interest)	ratio	2			
13	Adjusted cash interest cover (funds from operation less capital maintenance; gross interest)	ratio	2			
14	Funds from operations: debt	ratio	2			
15	Retained cash flow: debt	ratio	2			
16	Gearing: D/RVC	%	2			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE D - WATER SERVICE: KEY SUPPORTING INFORMATION

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A OPERATING EXPENDITURE/PROPERTY ANALYSIS					
1 Base service - operating expenditure/property served	£/prop	2			
2 Enhanced service - additional operating expenditure/property served	£/prop	2			
3 Improving and maintaining supply demand balance – additional operating expenditure/property	£/prop	2			
4 Quality enhancements - additional operating expenditure/property served	£/prop	2			
5 New outputs/obligations – additional operating expenditure/property served	£/prop	2			
6 Water service - total operating expenditure/property served	£/prop	2			
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS					
7 Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2			
8 Enhanced service - additional capital expenditure/property served	£/prop	2			
9 Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2			
10 Quality enhancements - additional capital expenditure/property served	£/prop	2			
11 New outputs/obligations – additional capital expenditure/property served	£/prop	2			
12 Water service - total capital expenditure/property served	£/prop	2			
C CAPITAL WORKS ACTIVITY					
13 Number of existing water treatment works refurbished for maintenance (excl.. PPP)	nr	0			
13a Number of existing water treatment works refurbished for maintenance (PPP)	nr	0			
14 Capacity of refurbished water treatment works for maintenance (excl. PPP)	MI/d	3			
14a Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3			
15 Mains relined	km	2			
16 Mains renewed	km	2			
17 Total mains relined & renewed	km	2			
D WATER BALANCE					
18 Distribution input (inc. PPP)	MI/d	2			
19 Total leakage	MI/d	2			
20 Total water savings achieved/assumed	MI/d	2			
21 Water delivered	MI/d	2			
22 Security of supply index (planned levels of service)	nr	2			
23 Security of supply index (reference levels of service)	nr	2			
E METERING					
24 Number of household meters renewed	nr	0			
25 Meter optants installed	nr	0			
26 Selective meters - installed	nr	0			
27 Percentage of households metered	%	1			
F OTHER KEY SUPPORTING INFORMATION					
28 Statutory GSS - Total number of GSS events: water and sewerage service	nr	0			
29 Customers on the special assistance register	nr	0			
30 Total revenue outstanding < 48 months as % of annual forecast revenue	%	2			
31 Average connected properties - water (excluding void properties)	000	0			

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE E - SEWERAGE SERVICE: KEY SUPPORTING INFORMATION

DESCRIPTION		UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A OPERATING EXPENDITURE / PROPERTY ANALYSIS						
1	Base service - operating expenditure/property served	£/prop	2			
2	Enhanced service - additional operating expenditure/property served	£/prop	2			
3	Supply/demand balance - additional operating expenditure/property served	£/prop	2			
4	Quality enhancements - additional operating expenditure/property served	£/prop	2			
5	New outputs/obligations - additional operating expenditure	£/prop	2			
6	Sewerage service - Total operating expenditure/property served	£/prop	2			
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS						
7	Base service - Capital expenditure/property served (infrastructure and non-infrastruc	£/prop	2			
8	Enhanced service - additional capital expenditure/property served	£/prop	2			
9	Supply/demand balance - additional capital expenditure/property served	£/prop	2			
10	Quality enhancements - additional capital expenditure/property served	£/prop	2			
11	New outputs/obligations - additional capital expenditure	£/prop	2			
12	Sewerage service - Total capital expenditure/property served	£/prop	2			
C CAPITAL WORKS ACTIVITY						
13	Sewers renovated	km	2			
14	Sewers replaced	km	2			
15	Total sewers renovated and replaced	km	2			
16	Number of sewage treatment works refurbished for maintenance (excl. PPP)	nr	0			
16a	Number of sewage treatment works refurbished for maintenance (PPP)	nr	0			
17	P.e. of refurbished sewage treatment works for maintenance (excl. PPP)	000	0			
17a	P.e. of refurbished sewage treatment works for maintenance (PPP)	000	0			
D SEWER FLOODING ACTIVITY						
18	Internal property flooding solved by company action	nr	0			
19	External only flooding problems solved by company action	nr	0			
20	External linked problems solved by company action	nr	0			
21	Reduction in internal flooding due to other causes	nr	0			
22	Internal property flooding benefiting from mitigation	nr	0			
23	External property/area flooding benefiting from mitigation	nr	0			
E OTHER KEY SUPPORTING INFORMATION						
24	Volume waste water returned	MI/d	2			
25	Average connected properties - sewerage (excluding void properties)	000	0			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 1 KEY OUTPUTS
WATER SERVICE - 1

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR - 1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A HOUSEHOLD - LEAKAGE								
1	Number of household supply pipes repaired	nr	0					
2	Number of household supply pipes repaired free	nr	0					
3	Number of household supply pipes repaired - subsidised	nr	0					
4	Number of household supply pipes replaced	nr	0					
5	Number of household supply pipes replaced free	nr	0					
6	Number of household supply pipes replaced - subsidised	nr	0					
7	Total savings achieved/assumed	MI/d	2					
8	Total cost of initiative	£000	2					
B HOUSEHOLD - WATER EFFICIENCY METHODS								
9	Number of cistern devices distributed to households	nr	0					
10	Number of cistern devices installed	nr	0					
11	Total savings achieved/assumed	MI/d	2					
12	Total cost of initiative	£000	2					
13	Number of water butts distributed to households	nr	0					
14	Number of water butts installed	nr	0					
15	Total savings achieved/assumed	MI/d	2					
16	Total cost of initiative	£000	2					
17	Number of water audit packs distributed to households	nr	0					
18	Total savings achieved/assumed	MI/d	2					
19	Total cost of initiative	£000	2					
20	Number of water audits carried out by the company in households	nr	0					
21	Total savings achieved/assumed	MI/d	2					
22	Total cost of initiative	£000	2					
C NON HOUSEHOLD - WATER EFFICIENCY METHODS								
23	Self water audit packs distributed to commercial customers by co.	nr	0					
24	Total savings achieved/assumed	MI/d	2					
25	Total cost of initiative	£000	2					
26	Water audits at commercial premises completed by co. or agent	nr	0					
27	Total savings achieved/assumed	MI/d	2					
28	Total cost of initiative	£000	2					
D TOTALS								
29	Total savings achieved/assumed	MI/d	2					
30	Total cost of initiatives	£000	2					
E OTHER WATER EFFICIENCY METHODS								
31	Other efficiency methods - company choice (company to enter description and multiple lines if required)	Unit	0					
32	Total savings achieved/assumed	MI/d	2					
33	Total cost of initiative	£000	2					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 2 KEY OUTPUTS
WATER SERVICE - 2**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL								
1 Total connected properties at year end	000	1						
2 Properties below reference level at start of year	nr	0						
3 Properties below reference level at end of year	nr	0						
4 Properties receiving low pressure but excluded from DG2	nr	0						
4a DG2 Properties with pressure below a surrogate level of 7.5m at end of year	nr	0						
B DG3 PROPERTIES AFFECTED BY SUPPLY INTERRUPTIONS								
(i) UNPLANNED INTERRUPTIONS								
5 More than 3 hours	nr	0						
6 More than 6 hours	nr	0						
7 More than 12 hours	nr	0						
8 More than 24 hours	nr	0						
(ii) PLANNED AND WARNED INTERRUPTIONS								
9 More than 3 hours	nr	0						
10 More than 6 hours	nr	0						
11 More than 12 hours	nr	0						
12 More than 24 hours	nr	0						
(iii) INTERRUPTIONS CAUSED BY THIRD PARTIES								
13 More than 3 hours	nr	0						
14 More than 6 hours	nr	0						
15 More than 12 hours	nr	0						
16 More than 24 hours	nr	0						
(iv) UNPLANNED INTERRUPTIONS (OVERRUNS OF PLANNED INTERRUPTIONS)								
17 More than 6 hours	nr	0						
18 More than 12 hours	nr	0						
19 More than 24 hours	nr	0						
C POPULATION								
20 Population (winter) (total)	000	2						
20a Population (winter) (NI Water only - estimated)	000	2						
20b Population (winter) (PPP only - estimated)	000	2						
D DG4 RESTRICTIONS ON USE OF WATER								
21 % population - hosepipe restrictions	%	1						
22 % population - drought orders	%	1						
23 % population - sprinkler/unattended hosepipe restrictions	%	1						

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 3 KEY OUTPUTS
SEWERAGE SERVICE - INTERNAL FLOODING

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A DG5 ANNUAL FLOODING SUMMARY								
1	Number of domestic properties connected to sewerage system	000	1					
(i) OVERLOADED SEWERS								
2	Properties flooded in the year (overloaded sewers)	nr	0					
3	Flooding incidents in the year (overloaded sewers)	nr	0					
4	Flooding incidents (overloaded sewers attributed to severe weather)	nr	0					
5	Props. where flooding limited to uninhabited cellars only (o/loaded sewers)	nr	0					
(ii) OTHER CAUSES								
6	Properties flooded in the year (other causes)	nr	0					
7	Properties which have flooded more than once in the last ten years (other causes)	nr	0					
8	Flooding incidents (other causes - equipment failures)	nr	0					
9	Flooding incidents (other causes - blockages)	nr	0					
10	Flooding incidents (other causes - collapses)	nr	0					
11	Props. where flooding limited to uninhabited cellars only (other causes)	nr	0					
B DG5 PROPERTIES ON THE AT RISK REGISTER								
(i) AT RISK SUMMARY								
12	2 in 10 risk at end of year	nr	0					
13	1 in 10 risk at end of year	nr	0					
14	Total 1 in 10 and 2 in 10 properties at risk at end of year	nr	0					
15	1 in 20 risk at end of year	nr	0					
16	Props. at risk but not flooded in the past 10 yrs (excluding severe weather)	nr	0					
17	Properties not at risk of flooding internally but suffering restricted toilet use (RTU)	nr	0					
(ii) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 10 & 2 IN 10 REGISTERS								
18	Cost beneficial problems where risk is reduced temporary measures (mitigation)	nr	0					
19	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0					
20	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised	nr	0					
21	Non cost beneficial problems without mitigation	nr	0					
(iii) ANNUAL CHANGES TO 2 IN 10 & 1 IN 10 REGISTERS								
22	Removed by company action	nr	0					
23	Removed because of better information	nr	0					
24	Added because of better information	nr	0					
25	Added because of increased demand	nr	0					
(iv) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 20 REGISTER								
26	Cost beneficial problems where risk is reduced temporary measures (mitigation) (1 in 20)	nr	0					
27	Non cost beneficial problems where risk is reduced by temporary measures (mitigation) (1 in 20)	nr	0					
28	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised (1 in 20)	nr	0					
29	Non cost beneficial problems without mitigation (1 in 20)	nr	0					
(v) ANNUAL CHANGES TO THE 1 IN 20 REGISTER								
30	Removed by company action (1 in 20)	nr	0					
31	Removed because of better information (1 in 20)	nr	0					
32	Added because of better information (1 in 20)	nr	0					
33	Added because of increased demand (1 in 20)	nr	0					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 3A KEY OUTPUTS
SEWERAGE SERVICE - EXTERNAL FLOODING (including PPP)**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ANNUAL FLOODING SUMMARY								
(i) OVERLOADED SEWERS								
1 Areas flooded externally in the year (overloaded sewers)	nr	0						
2 Curtilege flooding incidents in the year (overloaded sewers)	nr	0						
3 Highway flooding incidents (overloaded sewers)	nr	0						
4 Other flooding incidents (overloaded sewers)	nr	0						
5 Total flooding incidents (overloaded sewers)	nr	0						
6 External flooding incidents (overloaded sewers attributed to severe weather)	nr	0						
(ii) OTHER CAUSES								
7 Areas flooded externally in the year (other causes)	nr	0						
8 Areas which have flooded more than once in the last 10 years (other causes)	nr	0						
9 Flooding incidents (other causes - equipment failure)	nr	0						
10 Flooding incidents (other causes - blockages)	nr	0						
11 Flooding incidents (other causes - collapses)	nr	0						
B AREAS ON THE 1:10, 2:10, 1:20 AT RISK REGISTER								
(i) AT RISK SUMMARY								
12 2 in 10 risk at end of year	nr	0						
13 1 in 10 risk at end of year	nr	0						
14 1 in 20 risk at end of year	nr	0						
15 Total at risk on the 1:10, 2:10, 1:20 register at end of year	nr	0						
(ii) PROBLEM STATUS OF EXTERNAL AREAS ON THE 1:10, 2:10, 1:20 REGISTER								
16 Cost beneficial problems where risk is reduced temporary measures (mitigation)	nr	0						
17 Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0						
18 Cost beneficial problems awaiting solution and problems which have not been appraised	nr	0						
19 Non cost beneficial problems which have not been solved by mitigation	nr	0						
(iii) ANNUAL CHANGES TO 1:10, 2:10, 1:20 REGISTER								
20 Removed by company action (external only)	nr	0						
21 Removed by company action (external linked)	nr	0						
22 Removed because of better information	nr	0						
23 Added because of better information	nr	0						
24 Added because of increased demand	nr	0						
25 Removed from external to internal register	nr	0						

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 4 KEY OUTPUTS
CUSTOMER SERVICE - 1**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A DG6 RESPONSE TO BILLING CONTACTS - GENERAL								
1	Total billing contacts	nr	0					
2	Number dealt with within 5 working days	nr	0					
3	Number dealt with in more than 10 working days	nr	0					
4	DG6 Percentage dealt with within 5 working days	%	1					
5	Percentage dealt with in more than 10 working days	%	1					
B CONNECTED PROPERTIES								
6	Number of properties connected for water supply only	nr	0					
7	Number of properties connected for water and sewerage services	nr	0					
8	Number of properties connected for sewerage services only	nr	0					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 5 KEY OUTPUTS
CUSTOMER SERVICE - 2**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A DG7 RESPONSE TO WRITTEN COMPLAINTS								
1	Total written complaints	nr	0					
2	Number dealt with within 10 working days	nr	0					
3	Percentage dealt with within 10 working days	%	1					
4	Number dealt with in more than 20 working days	nr	0					
5	Percentage dealt with in more than 20 working days	%	1					
B DG8 BILLS FOR METERED CUSTOMERS								
6	Total metered accounts	nr	0					
7	Metered accounts excluded from indicator	nr	0					
(i) NO. OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING AT LEAST ONE BILL DURING YEAR BASED ON METER READING:								
8	Company readings	nr	0					
9	Company or customer readings (or both)	nr	0					
(ii) NUMBER OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING:								
10	Estimated bills only	nr	0					
11	No bills received during the report year	nr	0					
12	Unread by company for 2 years	nr	0					
C DG9 TELEPHONE CONTACT								
13	Total calls received on customer contact lines	nr	0					
14	All lines busy	nr	0					
15	Total of abandoned calls	nr	0					
16	Call handling satisfaction	nr	2					
17	Total telephone complaints	nr	0					
D SPECIAL ASSISTANCE REGISTER								
18	Customers on the special assistance register	nr	0					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 5A KEY OUTPUTS

Customer complaints data for Consumer Council for Northern Ireland

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A TOTAL WRITTEN COMPLAINTS								
1 Total written complaints	nr	0						
2 Number dealt with within 10 working days	nr	0						
3 Number dealt with in more than 20 working days	nr	0						
B CATEGORY OF WRITTEN COMPLAINTS								
(i) Charges and Bills								
4 Total written complaints about charging and billing issues	nr	0						
5 Total written complaints about charging and billing issues escalated to second stage	nr	0						
(ii) Water Service								
6 Total written complaints about water service issues	nr	0						
7 Total written complaints about water service issues escalated to second stage review	nr	0						
(iii) Sewerage Service								
8 Total written complaints about sewerage service issues	nr	0						
9 Total written complaints about sewerage service issues escalated to second stage review	nr	0						
(iv) Metering								
10 Total written complaints about metering issues	nr	0						
11 Total written complaints about metering issues escalated to second stage review	nr	0						
(v) Other activities								
12 Total written complaints about other service issues	nr	0						
13 Total written complaints about other service issues	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6 KEY OUTPUTS
CUSTOMER SERVICE STANDARDS**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A GSS - APPOINTMENTS								
1	Failure to specify am/pm or provide 2 hour slot (Events)	nr	0					
2	Failure to keep appointment (Events)	nr	0					
3	Failure to correctly cancel an appointment (Events)	nr	0					
4	Enhanced GSS criteria (Events)	nr	0					
B GSS - WRITTEN ACCOUNT QUERIES								
ACCOUNT QUERIES								
5	Failure to despatch a substantive reply within 10 working days (Events)	nr	0					
6	Enhanced GSS criteria (Events)	nr	0					
PAYMENT ARRANGEMENTS								
7	Failure to despatch a substantive reply within 5 working days where request cannot be met (Events)	nr	0					
8	Enhanced GSS criteria (Events)	nr	0					
C GSS - WRITTEN COMPLAINTS								
9	Failure to despatch a substantive reply within 10 working days	nr	0					
10	Enhanced GSS criteria (Events)	nr	0					
D GSS - NOTICE OF INTERRUPTIONS TO SUPPLY								
11	Failure to warn for planned interruptions of more than 4 hours	nr	0					
12	Enhanced GSS criteria (Events)	nr	0					
E GSS - SUPPLY NOT DULY RESTORED								
PLANNED INTERRUPTIONS								
13	Failure to restore supply within period specified in notice	nr	0					
UNPLANNED INTERRUPTIONS								
14	Failure to restore supply within 48 hours for emergency works - strategic main (Events)	nr	0					
15	Failure to restore supply within 12 hours for emergency works - not strategic main (Events)	nr	0					
16	Enhanced GSS criteria (Events)	nr	0					
F GSS - PRESSURE STANDARD								
17	Failure to maintain minimum pressure standard (Events)	nr	0					
18	Enhanced GSS criteria (Events)	nr	0					
G GSS - SEWER FLOODING - Internal								
19	Flooding from sewers entering properties (Events)	nr	0					
H GSS - SEWER FLOODING - External								
20	Flooding from sewers entering customers land (Events)	nr	0					
I ALL REGULATIONS								
21	Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action	nr	0					
J GSS PENALTY PAYMENTS MADE -ALL CATEGORIES								
22	Penalty payments made under regulations 6, 7 & 7b (Automatic Events)	nr	0					
23	Penalty payments made under regulations 3, 4, & 5 (Claimed Events)	nr	0					
24	Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS	nr	0					
25	Total penalty payments made (value)	£	0					
K STATUTORY, ENHANCED GSS & COMPANY CUSTOMER								
26	Statutory GSS - total events (number)	nr	0					
27	Statutory GSS - payments made (number)	nr	0					
28	Statutory GSS - payments made (value)	£	0					
29	Enhanced GSS - total events (number)	nr	0					
30	Enhanced GSS - payments made (number)	nr	0					
31	Enhanced GSS - payments made (value)	£	0					
32	Company Customer Charter - payments made (number)	nr	0					
33	Company Customer Charter - payments made (value)	£	0					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6A BAD DEBT
OUTSTANDING REVENUE AND BREAKDOWN OF CUSTOMER SERVICES OPERATING EXPENDITURE**

DESCRIPTION	UNITS	DP	1	2	3	CG
			BASE YEAR SBP 2006-07	REPORTING YEAR -1 2007-08	REPORTING YEAR 2008-09	
A REVENUE OUTSTANDING - MEASURED HOUSEHOLDS						
1 Total revenue outstanding < 48 months (measured households)	£m	3				
2 Number of measured households with outstanding revenue < 48 months	nr	0				
3 Revenue outstanding < 3 months (measured households)	£m	3				
4 Number of measured households with outstanding revenue < 3 months	nr	0				
5 Revenue outstanding 3 - 12 months (measured households)	£m	3				
6 Number of measured households with outstanding revenue 3 - 12 months	nr	0				
7 Revenue outstanding 12 - 24 months (measured households)	£m	3				
8 Number of measured households with outstanding revenue 12 - 24 months	nr	0				
9 Revenue outstanding 24 - 36 months (measured households)	£m	3				
10 Number of measured households with outstanding revenue 24 - 36 months	nr	0				
11 Revenue outstanding 36 - 48 months (measured households)	£m	3				
12 Number of measured households with outstanding revenue 36 - 48 months	nr	0				
13 Revenue outstanding > 48 months (measured households)	£m	3				
14 Number of measured households with outstanding revenue > 48 months	nr	0				
B REVENUE OUTSTANDING - UNMEASURED HOUSEHOLDS						
15 Total revenue outstanding < 48 months (unmeasured households)	£m	3				
16 Number of unmeasured households with outstanding revenue < 48 months	nr	0				
17 Revenue outstanding <3 months (unmeasured households)	£m	3				
18 Number of unmeasured households with outstanding revenue < 3 months	nr	0				
19 Revenue outstanding 3 -12 months (unmeasured households)	£m	3				
20 Number of unmeasured households with outstanding revenue 3 - 12 months	nr	0				
21 Revenue outstanding 12-24 months (unmeasured households)	£m	3				
22 Number unmeasured households with outstanding revenue 12 - 24 months	nr	0				
23 Revenue outstanding 24-36 months (unmeasured households)	£m	3				
24 Number of unmeasured households with outstanding revenue 24 - 36 months	nr	0				
25 Revenue outstanding 36 -48 months (unmeasured households)	£m	3				
26 Number of unmeasured households with outstanding revenue 36 - 48 months	nr	0				
27 Revenue outstanding >48 months (unmeasured households)	£m	3				
28 Number of unmeasured households with outstanding revenue > 48 months	nr	0				
C REVENUE OUTSTANDING - MEASURED NON HOUSEHOLDS						
29 Total revenue outstanding < 48 months (measured non households)	£m	3				
30 Number of measured non households with outstanding revenue < 48 months	nr	0				
31 Revenue outstanding < 3 months (measured non households)	£m	3				
32 Number of measured non households with outstanding revenue < 3 months	nr	0				
33 Revenue outstanding 3 - 12 months (measured non households)	£m	3				
34 Number of measured non households with outstanding revenue 3 - 12 months	nr	0				
35 Revenue outstanding 12 - 24 months (measured non households)	£m	3				
36 Number of measured non households with outstanding revenue 12 - 24 months	nr	0				
37 Revenue outstanding 24 - 36 months (measured non households)	£m	3				
38 Number of measured non households with outstanding revenue 24 - 36 months	nr	0				
39 Revenue outstanding 36 - 48 months (measured non households)	£m	3				
40 Number of measured non households with outstanding revenue 36 - 48 months	nr	0				
41 Revenue outstanding > 48 months (measured non households)	£m	3				
42 Number of measured non households with outstanding revenue > 48 months	nr	0				
D REVENUE OUTSTANDING - UNMEASURED NON HOUSEHOLDS						
43 Total revenue outstanding < 48 months (unmeasured non households)	£m	3				
44 Number of unmeasured non households with outstanding revenue < 48 months	nr	0				
45 Revenue outstanding <3 months (unmeasured non households)	£m	3				
46 Number of unmeasured non households with outstanding revenue < 3 months	nr	0				
47 Revenue outstanding 3 -12 months (unmeasured non households)	£m	3				
48 Number of unmeasured non households with outstanding revenue 3 - 12 months	nr	0				
49 Revenue outstanding 12-24 months (unmeasured non households)	£m	3				
50 Number unmeasured non households with outstanding revenue 12 - 24 months	nr	0				
51 Revenue outstanding 24-36 months (unmeasured non households)	£m	3				
52 Number of unmeasured non households with outstanding revenue 24 - 36 months	nr	0				
53 Revenue outstanding 36 -48 months (unmeasured non households)	£m	3				
54 Number of unmeasured non households with outstanding revenue 36 - 48 months	nr	0				
55 Revenue outstanding >48 months (unmeasured non households)	£m	3				
56 Number of unmeasured non households with outstanding revenue > 48 months	nr	0				
D REVENUE WRITTEN OFF						
57 Amount of revenue written off from measured households	£m	3				
57a Amount of revenue written off from measured non-households	£m	3				
58 Amount of revenue written off from unmeasured households	£m	3				
58a Amount of revenue written off from unmeasured non-households	£m	3				
E CUSTOMER SERVICES OPERATING EXPENDITURE						
59 General customer services operating expenditure Total	£m	3				
i						
ii						
iii						
iv						
60 Outstanding revenue collection operating expenditure (households)	£m	3				
61 Donations to charitable trusts assisting customers in debt (households)	£m	3				
62 Operating expenditure due to vulnerable household customers	£m	3				
63 Total customer services operating expenditure	£m	3				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6B VULNERABLE CUSTOMERS
APPLICATIONS FOR VULNERABLE CUSTOMER STATUS**

				1	2	3
				BASE YEAR SBP 2006-07	REPORTING YEAR -1 2007-08	REPORTING YEAR 2008-09
DESCRIPTION		UNITS	DP			
1	Applications - large families	nr	0			
2	Successful applications - large families	nr	0			
3	Applications - medical conditions	nr	0			
4	Successful applications - medical conditions	nr	0			
5	Total number of applications	nr	0			
6	Total number of successful applications	nr	0			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 7 NON FINANCIAL MEASURES
WATER PROPERTIES & POPULATION**

DESCRIPTION		UNITS	DP	1	2	3	4
				BASE YEAR SBP 2006-07	REPORTING YEAR -1 2007-08	REPORTING YEAR 2008-09	CURRENT YEAR 2009-10
A PROPERTIES							
1	Household properties connected during the year	000	3				
2	Non-household properties connected during the year	000	3				
B BILLING							
3	Households billed unmeasured water	000	3				
4	Households billed measured water (external meter)	000	3				
5	Households billed measured water (not external meter)	000	3				
6	Households billed water	000	3				
7	Household properties (water supply area)	000	3				
8	Non-households billed unmeasured water	000	3				
9	Non-households billed measured water	000	3				
10	Non-households billed water	000	3				
11	Non-household properties (water supply area)	000	3				
12	Void properties	000	3				
C POPULATION							
13	Population - households billed unmeasured water	000	2				
14	Population - households billed measured water	000	2				
15	Population - non-households billed unmeasured water	000	2				
16	Population - non-households billed measured water	000	2				
17	Population - total	000	2				

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 8 NON FINANCIAL MEASURES
WATER METERING**

DESCRIPTION		UNITS	DP	1	2	3	CG
				BASE YEAR SBP 2006-07	REPORTING YEAR -1 2007-08	REPORTING YEAR 2008-09	
A HOUSEHOLD METER INSTALLATION							
1	Selective meters - installed	nr	0				
2	Meter optants installed	nr	0				
3	Meters installed - external meter with existing boundary box	nr	0				
4	Meters installed - external meter without boundary box	nr	0				
5	Meters installed - internal meter	nr	0				
6	No. of meter installation requests outstanding for greater than three months	nr	0				
B WATER DEMAND AT RECENTLY METERED PROPERTIES							
7	Average water billed - selective metered properties	l/prop/d	2				
8	Average water billed - optionally metered properties	l/prop/d	2				

NORTHERN IRELAND WATER LIMITED COMPANY - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES
WATER QUALITY**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A WATER TREATMENT AND DISTRIBUTION								
1	Distribution input affected by Article 31 undertakings (or ADs)	MI/d	3					
2	Distribution input affected by new Article 31 (or ADs) since start of report year.	MI/d	3					
3	Percentage distribution input not affected by Article 31s (or ADs)	%	3					
4	Percentage properties in WSZs affected by Article 31s in distribution	%	3					
5	Percentage properties in WSZs affected by new Article 31s in distribution	%	3					
B DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI								
6	Raw water deterioration	MI/d	3					
7	Conditioning water supplies to reduce plumbosolvency	MI/d	3					
8	Reducing the risk from Cryptosporidium	MI/d	3					
9	Other	MI/d	3					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG	CURRENT YEAR 2009-2010	CG
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (PPP only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG	CURRENT YEAR 2009-10	CG
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (Total)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG	CURRENT YEAR 2009-2010	CG
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Planned level of service

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (M/d)	Bulk imports (M/d)	Bulk exports (M/d)	Dry year distribution input (M/d)	Reporting year distribution input (M/d)	Dry year available headroom (M/d)	Target headroom (M/d)	Surplus/deficit (M/d)	Percentage deficit (M/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Reference levels of service

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (M/d)	Bulk imports (M/d)	Bulk exports (M/d)	Dry year distribution input (M/d)	Reporting year distribution input (M/d)	Dry year available headroom (M/d)	Target headroom (M/d)	Surplus/deficit (M/d)	Percentage deficit (M/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Critical period

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (M/d)	Bulk imports (M/d)	Bulk exports (M/d)	Dry year distribution input (M/d)	Reporting year distribution input (M/d)	Dry year available headroom (M/d)	Target headroom (M/d)	Surplus/deficit (M/d)	Percentage deficit (M/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Environment and Heritage Service Agency Data - annual average out-turns

DESCRIPTION			UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES							
1	Deployable output		MI/d	2dp			
2	Outage allowance		MI/d	2dp			
3	Water available for use		MI/d	2dp			
B RAW WATER							
4	Raw water abstracted		MI/d	2dp			
5	Raw water exported		MI/d	2dp			
6	Raw water retained		MI/d	2dp			
7	Raw water imported		MI/d	2dp			
8	Raw water collected		MI/d	2dp			
9	Raw water losses		MI/d	2dp			
10	Raw water operational use		MI/d	2dp			
11	Non potable supplies		MI/d	2dp			
12	Raw water into treatment		MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY							
13	Treatment works losses		MI/d	2dp			
14	Treatment works operational use		MI/d	2dp			
15	Potable water produced		MI/d	2dp			
16	Potable water imports		MI/d	2dp			
17	Potable water exports		MI/d	2dp			
18	Distribution input		MI/d	2dp			
19	Distribution losses		MI/d	2dp			
20	Water taken		MI/d	2dp			
21	Distribution system operational use		MI/d	2dp			
22	Water delivered		MI/d	2dp			
D POTABLE WATER CUSTOMER BASE							
23	Unmeasured household - population		000's	3dp			
24	Unmeasured household - properties		000's	3dp			
25	Unmeasured household - occupancy rate		h/pr	2dp			
26	Measured household - population		000's	3dp			
27	Measured household - properties		000's	3dp			
28	Measured household - occupancy rate		h/pr	2dp			
29	Unmeasured non household population		000's	3dp			
30	Unmeasured non household - properties		000's	3dp			
31	Measured non household - population		000's	3dp			
32	Measured non household - properties		000's	3dp			
33	Total population		000's	3dp			
34	Void household - properties		000's	3dp			
35	Void non households - properties		000's	3dp			
36	Total properties		000's	3dp			
E POTABLE WATER DELIVERED							
37	Water taken unbilled		MI/d	2dp			
38	Water delivered billed		MI/d	2dp			
39	Unmeasured household water delivered		MI/d	2dp			
40	Unmeasured household - uspl		MI/d	2dp			
41	Unmeasured household - consumption		MI/d	2dp			
42	Unmeasured household - pcc		l/h/d	2dp			
43	Measured household water delivered		MI/d	2dp			
44	Measured household - uspl		MI/d	2dp			
45	Measured household - consumption		MI/d	2dp			
46	Measured household - pcc		MI/d	2dp			
47	Unmeasured non-household water delivered		MI/d	2dp			
48	Unmeasured non-household - uspl		MI/d	2dp			
49	Unmeasured non household - consumption		MI/d	2dp			
50	Measured non household water delivered		MI/d	2dp			
51	Measured non household - uspl		MI/d	2dp			
52	Measured non household - consumption		MI/d	2dp			
53	Void properties - uspl		MI/d	2dp			
F LEAKAGE							
54	Total leakage		MI/d	2dp			
55	Total leakage		l/prop/d	2dp			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Environment and Heritage Service Agency Data - critical period

DESCRIPTION				UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES								
1	Deployable output			MI/d	2dp			
2	Outage allowance			MI/d	2dp			
3	Water available for use			MI/d	2dp			
B RAW WATER								
4	Raw water abstracted			MI/d	2dp			
5	Raw water exported			MI/d	2dp			
6	Raw water retained			MI/d	2dp			
7	Raw water imported			MI/d	2dp			
8	Raw water collected			MI/d	2dp			
9	Raw water losses			MI/d	2dp			
10	Raw water operational use			MI/d	2dp			
11	Non potable supplies			MI/d	2dp			
12	Raw water into treatment			MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY								
13	Treatment works losses			MI/d	2dp			
14	Treatment works operational use			MI/d	2dp			
15	Potable water produced			MI/d	2dp			
16	Potable water imports			MI/d	2dp			
17	Potable water exports			MI/d	2dp			
18	Distribution input			MI/d	2dp			
19	Distribution losses			MI/d	2dp			
20	Water taken			MI/d	2dp			
21	Distribution system operational use			MI/d	2dp			
22	Water delivered			MI/d	2dp			
D POTABLE WATER CUSTOMER BASE								
23	Unmeasured household - population			000's	3dp			
24	Unmeasured household - properties			000's	3dp			

25	Unmeasured household - occupancy rate	h/pr	2dp
26	Measured household - population	000's	3dp
27	Measured household - properties	000's	3dp
28	Measured household - occupancy rate	h/pr	2dp
29	Unmeasured non household population	000's	3dp
30	Unmeasured non household - properties	000's	3dp
31	Measured non household - population	000's	3dp
32	Measured non household - properties	000's	3dp
33	Total population	000's	3dp
34	Void household - properties	000's	3dp
35	Void non households - properties	000's	3dp
36	Total properties	000's	3dp

E	POTABLE WATER DELIVERED
----------	--------------------------------

37	Water taken unbilled	MI/d	2dp
38	Water delivered billed	MI/d	2dp
39	Unmeasured household water delivered	MI/d	2dp
40	Unmeasured household - uspl	MI/d	2dp
41	Unmeasured household - consumption	MI/d	2dp
42	Unmeasured household - pcc	l/h/d	2dp
43	Measured household water delivered	MI/d	2dp
44	Measured household - uspl	MI/d	2dp
45	Measured household - consumption	MI/d	2dp
46	Measured household - pcc	MI/d	2dp
47	Unmeasured non-household water delivered	MI/d	2dp
48	Unmeasured non-household - uspl	MI/d	2dp
49	Unmeasured non household - consumption	MI/d	2dp
50	Measured non household water delivered	MI/d	2dp
51	Measured non household - uspl	MI/d	2dp
52	Measured non household - consumption	MI/d	2dp
53	Void properties - uspl	MI/d	2dp

F	LEAKAGE
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54	Total leakage	MI/d	2dp
55	Total leakage	l/prop/d	2dp

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	Ml/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	Ml/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (PPP Only)

DESCRIPTION	UNITS	DP	1		2		2	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	Ml/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	Ml/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (Total)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	Ml/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	Ml/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS (NIW Only)

DESCRIPTION	1		2		CG
	NUMBER OF WTWs	OUTPUT FOR CALENDAR YEAR	UNITS	DP	
A WATER TREATMENT WORKS - TURBIDITY	nr	0	MI/d	2	
1 95%ile greater than or equal to 0.5NTU					
2 95%ile less than 0.5NTU					
3 Turbidity not recorded					
4 Total					

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS (PPP Only)

DESCRIPTION	1		2		CG
	NUMBER OF WTWs	OUTPUT FOR CALENDAR YEAR	UNITS	DP	
A WATER TREATMENT WORKS - TURBIDITY	nr	0	MI/d	2	
1 95%ile greater than or equal to 0.5NTU					
2 95%ile less than 0.5NTU					
3 Turbidity not recorded					
4 Total					

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS - (Total)

DESCRIPTION	1		2		CG
	NUMBER OF WTWs	OUTPUT FOR CALENDAR YEAR	UNITS	DP	
A WATER TREATMENT WORKS - TURBIDITY	nr	0	MI/d	2	
1 95%ile greater than or equal to 0.5NTU					
2 95%ile less than 0.5NTU					
3 Turbidity not recorded					
4 Total					

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2008-09	CG			
A SOURCE TYPES AND PUMPING										
1 Impounding reservoirs										
2 River abstractions										
3 Boreholes										
4 Source types and pumping, total										
5 Average pumping head - total	m.hd	1								
			TOTAL PROP'N OF D.I.		TOTAL NR OF WORKS					
			UNITS	DP	UNITS	DP				
			Prop'n (0-1)	3	nr	0				
B TREATMENT TYPE										
6 Proportion of distribution input - simple disinfection										
7 Proportion of distribution input - W1										
8 Proportion of distribution input - W2										
9 Proportion of distribution input - W3										
10 Proportion of distribution input - W4										
11 Proportion of distribution input - total										
12 Total numbers of works										
			BAND 1	BAND 2	BAND 3	BAND 4				
			<= 165mm	166 - 320mm	321 - 625mm	> 625mm				
C POTABLE MAINS										
13 Potable mains (nominal bore)	km	2								

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2008-09	CG			
A SOURCE TYPES AND PUMPING										
1 Impounding reservoirs										
2 River abstractions										
3 Boreholes										
4 Source types and pumping, total										
5 Average pumping head - total	m.hd	1								
			TOTAL		TOTAL NR					
			UNITS	DP	UNITS	DP				
			Prop'n (0-1)	3	nr	0				
B TREATMENT TYPE										
6 Proportion of distribution input - simple disinfection										
7 Proportion of distribution input - W1										
8 Proportion of distribution input - W2										
9 Proportion of distribution input - W3										
10 Proportion of distribution input - W4										
11 Proportion of distribution input - total										
12 Total numbers of works										
			BAND 1	BAND 2	BAND 3	BAND 4				
			<= 165mm	166 - 320mm	321 - 625mm	> 625mm				
C POTABLE MAINS										
13 Potable mains (nominal bore)	km	2								

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (Total)

DESCRIPTION	UNITS	DP	1		2		3		4	
			NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2008-09	CG			
A SOURCE TYPES AND PUMPING										
1 Impounding reservoirs										
2 River abstractions										
3 Boreholes										
4 Source types and pumping, total										
5 Average pumping head - total	m.hd	1								
			TOTAL		TOTAL NR					
			UNITS	DP	UNITS	DP				
			Prop'n (0-1)	3	nr	0				
B TREATMENT TYPE										
6 Proportion of distribution input - simple disinfection										
7 Proportion of distribution input - W1										
8 Proportion of distribution input - W2										
9 Proportion of distribution input - W3										
10 Proportion of distribution input - W4										
11 Proportion of distribution input - total										
12 Total numbers of works										
			BAND 1	BAND 2	BAND 3	BAND 4				
			<= 165mm	166 - 320mm	321 - 625mm	> 625mm				
C POTABLE MAINS										
13 Potable mains (nominal bore)	km	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 13 NON FINANCIAL MEASURES
SEWERAGE PROPERTIES & POPULATION**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A PROPERTIES								
1 Households properties connected during the year	000	3						
2 Non-households properties connected during the year	000	3						
B BILLING								
3 Households billed unmeasured sewage	000	3						
4 Households billed measured sewage	000	3						
5 Households billed sewage	000	3						
6 Non-households billed unmeasured sewage	000	3						
7 Non-households billed measured sewage	000	3						
8 Non-households billed sewage	000	3						
9 Void properties	000	3						
C POPULATION								
10 Total connected population	000	3						

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 14 NON FINANCIAL MEASURES
SEWAGE COLLECTED**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A SEWAGE - VOLUMES								
1	Volume unmeasured household sewage	MI/d	2					
2	Volume unmeasured non-household sewage	MI/d	2					
3	Volume unmeasured sewage	MI/d	2					
4	Volume measured household domestic sewage	MI/d	2					
5	Volume measured non - household domestic sewage	MI/d	2					
6	Volume trade effluent	MI/d	2					
7	Volume waste water returned	MI/d	2					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A SEWAGE - LOADS								
1 Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1						
2 Total load receiving secondary treatment (BOD/year)	tonnes	1						
3 Total load receiving primary treatment only (BOD/year)	tonnes	1						
4 Total load receiving preliminary treatment only (BOD/year)	tonnes	1						
5 Total load entering sewerage system (BOD/year)	tonnes	1						
6 Equivalent population served (resident)	000	2						
7 Equivalent population served (resident) (numerical consents)	000	2						
B SEWAGE - SERVICE FACILITIES								
8 Number of sewage treatment works	nr	0						
9 Treatment capacity available (BOD5/day)	tonnes	1						
10 Number of STWs providing nutrient removal	nr	0						
11 Equivalent population served by STWs providing nutrient removal	000	2						
12 Number of STWs providing pathogen reduction	nr	0						
13 Equivalent population served by STWs providing disinfection	000	2						
C SEWAGE - SLUDGE DISPOSAL								
14 Percentage unsatisfactory sludge disposal	%	2						
15 Total sewage sludge produced	ttds	1						
16 Total sewage sludge disposal	ttds	1						
17 Additional sewage sludge arising from new quality obligations since 2006-07	ttds	1						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A SEWAGE - LOADS								
1 Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1						
2 Total load receiving secondary treatment (BOD/year)	tonnes	1						
3 Total load receiving primary treatment only (BOD/year)	tonnes	1						
4 Total load receiving preliminary treatment only (BOD/year)	tonnes	1						
5 Total load entering sewerage system (BOD/year)	tonnes	1						
6 Equivalent population served (resident)	000	2						
7 Equivalent population served (resident) (numerical consents)	000	2						
B SEWAGE - SERVICE FACILITIES								
8 Number of sewage treatment works	nr	0						
9 Treatment capacity available (BOD5/day)	tonnes	1						
10 Number of STWs providing nutrient removal	nr	0						
11 Equivalent population served by STWs providing nutrient removal	000	2						
12 Number of STWs providing pathogen reduction	nr	0						
13 Equivalent population served by STWs providing disinfection	000	2						
C SEWAGE - SLUDGE DISPOSAL								
14 Percentage unsatisfactory sludge disposal	%	2						
15 Total sewage sludge produced	ttds	1						
16 Total sewage sludge disposal	ttds	1						
17 Additional sewage sludge arising from new quality obligations since 2006-07	ttds	1						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (Total)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A SEWAGE - LOADS								
1 Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1						
2 Total load receiving secondary treatment (BOD/year)	tonnes	1						
3 Total load receiving primary treatment only (BOD/year)	tonnes	1						
4 Total load receiving preliminary treatment only (BOD/year)	tonnes	1						
5 Total load entering sewerage system (BOD/year)	tonnes	1						
6 Equivalent population served (resident)	000	2						
7 Equivalent population served (resident) (numerical consents)	000	2						
B SEWAGE - SERVICE FACILITIES								
8 Number of sewage treatment works	nr	0						
9 Treatment capacity available (BOD5/day)	tonnes	1						
10 Number of STWs providing nutrient removal	nr	0						
11 Equivalent population served by STWs providing nutrient removal	000	2						
12 Number of STWs providing pathogen reduction	nr	0						
13 Equivalent population served by STWs providing disinfection	000	2						
C SEWAGE - SLUDGE DISPOSAL								
14 Percentage unsatisfactory sludge disposal	%	2						
15 Total sewage sludge produced	ttds	1						
16 Total sewage sludge disposal	ttds	1						
17 Additional sewage sludge arising from new quality obligations since 2006-07	ttds	1						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges CSOs (EHS)	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges -excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges - CSOs	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (Total)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges CSOs (EHS)	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16A NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS**

				1		
DESCRIPTION				UNITS	DP	2008-09
						CG
A	SEWERS - MAINTENANCE					
1	Total number of rising main failures			nr	0	
2	Total number of gravity sewer collapses			nr	0	
3	Total number of sewer blockages			nr	0	
4	Total number of equipment failures repaired			nr	0	

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3		4		CG
			UNITS	DP	UNITS	DP	UNITS	DP	UNITS	DP	
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR						
			nr	0	%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE											
1	Equivalent population band 3 to 6										
2	Excluded STW's	nr	0								
3	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO SS EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
B SEWAGE TREATMENT WORKS - SS PERFORMANCE											
4	Equivalent population band 3 to 6										
5	Excluded STW's	nr	0								
6	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO NH3 EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE											
7	Equivalent population band 3 to 6										
8	Excluded STW's	nr	0								
9	Total STW's	nr	0								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3		4		CG
			UNITS	DP	UNITS	DP	UNITS	DP	UNITS	DP	
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR						
			nr	0	%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE											
1	Equivalent population band 3 to 6										
2	Excluded STW's	nr	0								
3	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO SS EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
B SEWAGE TREATMENT WORKS - SS PERFORMANCE											
4	Equivalent population band 3 to 6										
5	Excluded STW's	nr	0								
6	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO NH3 EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE											
7	Equivalent population band 3 to 6										
8	Excluded STW's	nr	0								
9	Total STW's	nr	0								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN
ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (Total)

DESCRIPTION	UNITS	DP	1		2		3		4		CG
			UNITS	DP	UNITS	DP	UNITS	DP	UNITS	DP	
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR						
			nr	0	%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE											
1	Equivalent population band 3 to 6										
2	Excluded STW's	nr	0								
3	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO SS EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
B SEWAGE TREATMENT WORKS - SS PERFORMANCE											
4	Equivalent population band 3 to 6										
5	Excluded STW's	nr	0								
6	Total STW's	nr	0								
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO NH3 EVENTS FORECAST FOR THE CURRENT YEAR						
			nr		%		%		%		1
					EVENT (a) Max > 2		EVENT (b) 95%ile > 1		EVENT (c) Mean > 0.5		
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE											
7	Equivalent population band 3 to 6										
8	Excluded STW's	nr	0								
9	Total STW's	nr	0								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 17A SEWERAGE EXPLANATORY FACTORS
SEWERAGE SUB - AREA EXPLANATORY FACTORS**

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9
			AREA 1 CG	AREA 2 CG	AREA 3 CG	AREA 4 CG	AREA 5 CG	AREA 6 CG	AREA 7 CG	AREA 8 CG	Total CG
A SEWERAGE SUB AREAS GENERAL											
	Area name:-										
1	Annual average resident connected population	000	1								
2	Annual average non-resident population	000	1								
3	Volume of sewage collected (daily average)	MI/d	1								
4	Total connected properties	nr	0								
5	Area of Sewerage District	km ²	0								
B SEWERAGE DATA											
6	Total length of sewer	km	0								
C Costs											
7	Sewerage: Direct Costs	£000	0								
8	Sewerage: Power Costs	£000	0								
9	Sewerage: Service Charges	£000	0								
10	Sewerage: General & Support Expenditure	£000	0								
11	Sewerage: Functional Expenditure	£000	0								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17B SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - LARGE WORKS INFORMATION DATABASE (NIW Only)

DESCRIPTION	UNITS	DP	TOTAL	1					80
				CG	CG	CG	CG	CG	
1 Works Name									
A WORKS SIZE									
2 Population equivalent of total load received	000	0							
B EFFLUENT CONSENT STANDARD									
3 Suspended solids consent	mg/l	0							
4 BOD5 consent	mg/l	0							
5 COD consent	mg/l	0							
6 Ammonia consent	mg/l	0							
7 Phosphates consent	mg/l	0							
C TREATMENT CATEGORY									
8 Classification of Treatment Works									
D COSTS									
9 Direct cost	£000	0							
10 Power costs	£000	0							
11 Service Charges	£000	0							
12 General and support expenditure	£000	0							
13 Functional expenditure	£000	0							
14 Estimated terminal pumping costs	£000	0							
15 Estimated sludge costs	£000	0							

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17B SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - LARGE WORKS INFORMATION DATABASE (PPP Only)

DESCRIPTION	UNITS	DP	TOTAL	1					80
				CG	CG	CG	CG	CG	
1 Works Name									
A WORKS SIZE									
2 Population equivalent of total load received	000	0							
B EFFLUENT CONSENT STANDARD									
3 Suspended solids consent	mg/l	0							
4 BOD5 consent	mg/l	0							
5 COD consent	mg/l	0							
6 Ammonia consent	mg/l	0							
7 Phosphates consent	mg/l	0							
C TREATMENT CATEGORY									
8 Classification of Treatment Works									
D COSTS									
9 Direct cost (payment by Concessionaire to NIW)	£000	0							
9a Total Unitary Charge	£0	0							
10 Power costs	£000	0							
11 Service Charges	£000	0							
12 General and support expenditure (NIW)	£000	0							
12a General and Support (PPP operator only)	£0	0							
13 Total functional expenditure (NIW and PPP)	£000	0							
14 Estimated terminal pumping costs	£000	0							
15 Estimated sludge costs	£000	0							

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (NIW Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY			SEA OUTFALLS				
	ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1	Number of STWs in size band 1	nr	0										
2	Number of STWs in size band 2	nr	0										
3	Number of STWs in size band 3	nr	0										
4	Number of STWs in size band 4	nr	0										
5	Number of STWs in size band 5	nr	0										
B LARGE WORKS													
6	Number of STWs in size band 6	nr	0										
7	Total numbers of STWs	nr	0										
C SMALL WORKS WITH AMMONIA CONSENTS													
8	Number of small STWs with NH ₃ consent (5 - 10mg/l)	nr	0										
9	Number of small STWs with NH ₃ consent (< = 5mg/l)	nr	0										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (PPP Only)

DESCRIPTION	UNITS	DP	1
			PRIMARY
A SMALL WORKS			
1	Number of STWs in size band 1	nr	0
2	Number of STWs in size band 2	nr	0
3	Number of STWs in size band 3	nr	0
4	Number of STWs in size band 4	nr	0
5	Number of STWs in size band 5	nr	0
B LARGE WORKS			
6	Number of STWs in size band 6	nr	0
7	Total numbers of STWs	nr	0
C SMALL WORKS WITH AMMONIA CONSENTS			
8	Number of small STWs with NH ₃ consent (5 - 10mg/l)	nr	0
9	Number of small STWs with NH ₃ consent (< = 5mg/l)	nr	0

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWERAGE TREATMENT WORKS - NUMBERS (Total)

2	3	4	5	6	7	8	9	10	11
TREATMENT CATEGORY									TOTAL
SECONDARY	TERTIARY				SEA OUTFALLS				
ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	

DESCRIPTION		UNITS	DP	1	2	3	4	5	6	7	8
				TREATMENT CATEGORY							
				PRIMARY	SECONDARY		TERTIARY				PRELIMINARY TREATMENT
					ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	
A SMALL WORKS											
1	Number of STWs in size band 1	nr	0								
2	Number of STWs in size band 2	nr	0								
3	Number of STWs in size band 3	nr	0								
4	Number of STWs in size band 4	nr	0								
5	Number of STWs in size band 5	nr	0								
B LARGE WORKS											
6	Number of STWs in size band 6	nr	0								
7	Total numbers of STWs	nr	0								
C SMALL WORKS WITH AMMONIA CONSENTS											
8	Number of small STWs with NH3 consent (5 - 10mg/l)	nr	0								
9	Number of small STWs with NH3 consent (< = 5mg/l)	nr	0								

9	10	11
SEA OUTFALLS		TOTAL
SCREENED	UNSCREENED	

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN													
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - LOADS (NW Only)													
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY									TOTAL	CG
			PRIMARY	SECONDARY	TERTIARY				SEA OUTFALLS				
			ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		
A SMALL WORKS													
1 Load received by STWs in size band 1	kg BOD5/day	0											
2 Load received by STWs in size band 2	kg BOD5/day	0											
3 Load received by STWs in size band 3	kg BOD5/day	0											
4 Load received by STWs in size band 4	kg BOD5/day	0											
5 Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS													
6 Load received by STWs in size band 6	kg BOD5/day	0											
7 Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9 Load rec'd by small STW w. NH3 consent (< = 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN													
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - LOADS (PPP Only)													
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY									TOTAL	CG
			PRIMARY	SECONDARY	TERTIARY				SEA OUTFALLS				
			ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		
A SMALL WORKS													
1 Load received by STWs in size band 1	kg BOD5/day	0											
2 Load received by STWs in size band 2	kg BOD5/day	0											
3 Load received by STWs in size band 3	kg BOD5/day	0											
4 Load received by STWs in size band 4	kg BOD5/day	0											
5 Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS													
6 Load received by STWs in size band 6	kg BOD5/day	0											
7 Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9 Load rec'd by small STW w. NH3 consent (< = 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN													
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - LOADS (Total)													
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY									TOTAL	CG
			PRIMARY	SECONDARY	TERTIARY				SEA OUTFALLS				
			ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		
A SMALL WORKS													
1 Load received by STWs in size band 1	kg BOD5/day	0											
2 Load received by STWs in size band 2	kg BOD5/day	0											
3 Load received by STWs in size band 3	kg BOD5/day	0											
4 Load received by STWs in size band 4	kg BOD5/day	0											
5 Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS													
6 Load received by STWs in size band 6	kg BOD5/day	0											
7 Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9 Load rec'd by small STW w. NH3 consent (< = 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED											
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS											
SEWAGE TREATMENT WORKS - COSTS (NIW Only)											
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY								TOTAL
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	SEA OUTFALLS PRELIMINARY TREATMENT	
A SMALL WORKS											
1 Direct costs of STWs in size band 1	€000	3									
2 Direct costs of STWs in size band 2	€000	3									
3 Direct costs of STWs in size band 3	€000	3									
4 Direct costs of STWs in size band 4	€000	3									
5 Direct costs of STWs in size band 5	€000	3									
B LARGE WORKS											
6 Direct costs of STWs in size band 6	€000	3									
C ALL WORKS											
7 Total direct costs of STWs - all sizes	€000	3									
8 Sludge Treatment and Disposal Adjustmen	€000	3									
9 Sewage Treatment: Direct costs	€000	3									
10 Sewage Treatment: Power costs	€000	3									
11 Sewage Treatment: service charges	€000	3									
12 Sewage Treatment: General and Support	€000	3									
13 Sewage Treatment: Functional Expenditure	€000	3									

NORTHERN IRELAND WATER LIMITED											
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS											
SEWAGE TREATMENT WORKS - COSTS (PPP only)											
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY								TOTAL
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	SEA OUTFALLS PRELIMINARY TREATMENT	
A SMALL WORKS											
1 Direct costs of STWs in size band 1	€000	3									
2 Direct costs of STWs in size band 2	€000	3									
3 Direct costs of STWs in size band 3	€000	3									
4 Direct costs of STWs in size band 4	€000	3									
5 Direct costs of STWs in size band 5	€000	3									
B LARGE WORKS											
6 Direct costs of STWs in size band 6	€000	3									
C ALL WORKS											
7 Total direct costs of STWs - all sizes	€000	3									
8 Sludge Treatment and Disposal Adjustments	€000	3									
9 Sewage Treatment: Direct costs	€000	3									
10 Sewage Treatment: Power costs	€000	3									
11 Sewage Treatment: service charges	€000	3									
12 Sewage Treatment: General and Support (NW)	€000	3									
12a Sewage Treatment: General and Support (PPP operator only)	€000	3									
13 Sewage Treatment: Functional Expenditure	€000	3									

NORTHERN IRELAND WATER LIMITED											
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS											
SEWAGE TREATMENT WORKS - COSTS (Total)											
DESCRIPTION	UNITS	DP	TREATMENT CATEGORY								TOTAL
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	SEA OUTFALLS PRELIMINARY TREATMENT	
A SMALL WORKS											
1 Direct costs of STWs in size band 1	€000	3									
2 Direct costs of STWs in size band 2	€000	3									
3 Direct costs of STWs in size band 3	€000	3									
4 Direct costs of STWs in size band 4	€000	3									
5 Direct costs of STWs in size band 5	€000	3									
B LARGE WORKS											
6 Direct costs of STWs in size band 6	€000	3									
C ALL WORKS											
7 Total direct costs of STWs - all sizes	€000	3									
8 Sludge Treatment and Disposal Adjustments	€000	3									
9 Sewage Treatment: Direct costs	€000	3									
10 Sewage Treatment: Power costs	€000	3									
11 Sewage Treatment: service charges	€000	3									
12 Sewage Treatment: General and Support	€000	3									
12a Sewage Treatment: General and Support (PPP operator)	€000	3									
13 Sewage Treatment: Functional Expenditure	€000	3									

NORTHERN IRELAND WATER LIMITED																				
ANNUAL INFORMATION RETURN - TABLE 17G SEWERAGE EXPLANATORY FACTORS																				
SLUDGE TREATMENT AND DISPOSAL INFORMATION (MWH Only)																				
DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7		8		9	
			FARMLAND UNTREATED	CG	FARMLAND CONVENTIONAL	CG	FARMLAND ADVANCED	CG	INCINERATION	CG	LANDFILL	CG	COMPOSTED	CG	LAND RECLAMATION	CG	OTHER	CG	TOTAL	CG
1 Resident population served	000	1																		
2 Amount of sewage sludge	kg	1																		
3 Sludge treatment direct costs	€000	3																		
4 Sludge disposal direct costs	€000	3																		
5 Sludge treatment & disposal direct costs	€000	3																		
6 Sludge treatment & disposal power costs	€000	3																		
7 Sludge treatment & disposal service charges	€000	3																		
8 Sludge treatment & disposal general & support exp	€000	3																		
9 Sludge treatment & disposal functional expend	€000	3																		

NORTHERN IRELAND WATER LIMITED																				
ANNUAL INFORMATION RETURN - TABLE 17G SEWERAGE EXPLANATORY FACTORS																				
SLUDGE TREATMENT AND DISPOSAL INFORMATION (PPP Only)																				
DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7		8		9	
			FARMLAND UNTREATED	CG	FARMLAND CONVENTIONAL	CG	FARMLAND ADVANCED	CG	INCINERATION	CG	LANDFILL	CG	COMPOSTED	CG	LAND RECLAMATION	CG	OTHER	CG	TOTAL	CG
1 Resident population served	000	1																		
2 Amount of sewage sludge	kg	1																		
3 Sludge treatment direct costs	€000	3																		
4 Sludge disposal direct costs	€000	3																		
5 Sludge treatment & disposal direct costs	€000	3																		
6 Sludge treatment & disposal power costs	€000	3																		
7 Sludge treatment & disposal service charges	€000	3																		
8 Sludge treatment & disposal general & support exp	€000	3																		
9 Sludge treatment & disposal functional expenditure	€000	3																		

NORTHERN IRELAND WATER LIMITED																				
ANNUAL INFORMATION RETURN - TABLE 17G SEWERAGE EXPLANATORY FACTORS																				
SLUDGE TREATMENT AND DISPOSAL INFORMATION (Total)																				
DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7		8		9	
			FARMLAND UNTREATED	CG	FARMLAND CONVENTIONAL	CG	FARMLAND ADVANCED	CG	INCINERATION	CG	LANDFILL	CG	COMPOSTED	CG	LAND RECLAMATION	CG	OTHER	CG	TOTAL	CG
1 Resident population served	000	1																		
2 Amount of sewage sludge	kg	1																		
3 Sludge treatment direct costs	€000	3																		
4 Sludge disposal direct costs	€000	3																		
5 Sludge treatment & disposal direct costs	€000	3																		
6 Sludge treatment & disposal power costs	€000	3																		
7 Sludge treatment & disposal service charges	€000	3																		
8 Sludge treatment & disposal general & support exp	€000	3																		
9 Sludge treatment & disposal functional expenditure	€000	3																		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH**

				1	2
DESCRIPTION				2007-08	2008-09
1	Turnover	£m	3		
2	Operating costs (excluding HCD)	£m	3		
3	Historical cost depreciation	£m	3		
4	Operating income	£m	3		
5	Operating profit	£m	3		
6	Other income	£m	3		
7	Net interest receivable less payable	£m	3		
8	Profit on ordinary activities before taxation	£m	3		
9	Current tax	£m	3		
10	Deferred tax	£m	3		
11	Profit on ordinary activities after taxation	£m	3		
12	Extraordinary items	£m	3		
13	Profit for the year	£m	3		
14	Dividends	£m	3		
15	Retained profit for the year	£m	3		

ANNUAL INFORMATION RETURN - TABLE 18A REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO TAXATION CHARGE

DESCRIPTION	UNITS	DP	1	2
			2007-08	2008-09
A CALCULATION OF TRADING PROFIT				
1	HCA Operating profit	£m	3	
2	Total HCA Depreciation	£m	3	
3	Infrastructure renewals charge	£m	3	
4	Deduction for capitalised revenue expenditure	£m	3	
5	Trading profit	£m	3	
B DEDUCTIONS TO TRADING PROFIT				
6	Depreciation - Capitalised revenue expenditure - Non -infra	£m	3	
7	Depreciation - Capitalised revenue expenditure - Infra	£m	3	
8	Total interest charge	£m	3	
9	Capital allowances utilised - General pool	£m	3	
10	Capital allowances utilised - Long life pool	£m	3	
11	Industrial building allowance utilised	£m	3	
12	Other deductions	£m	3	
13	Total deductions	£m	3	
C ADDITIONS TO TRADING PROFIT				
14	Grants and contributions taxable on receipt	£m	3	
15	Other additions	£m	3	
16	Total additions	£m	3	
17	Trading profit for tax	£m	3	
18	Adjusted trading profit for tax	£m	3	
19	Current tax charge	£m	3	
20	Prior year adjustments	£m	3	
21	Payments for group relief	£m	3	
22	Total current tax charge	£m	3	

ANNUAL INFORMATION RETURN - TABLE 18B REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
 ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES

DESCRIPTION	UNITS	DP	1	2	3	4
			2007/08	% 2007 -08	2008/09	% 2008 -09
A CAPITAL EXPENDITURE CATEGORIES						
1	Assets qualifying for 100% first year allowances	£m	3			
2	Assets to be included in the general pool (25%)	£m	3			
3	Assets qualifying for the long life pool (6%)	£m	3			
4	Assets qualifying for the Industrial buildings allowance	£m	3			
5	Assets purchased under Finance leasing	£m	3			
6	Capitalised revenue expenditure deducted in year of spend	£m	3			
7	Capitalised revenue expenditure depreciated - Non infra	£m	3			
8	Capitalised revenue expenditure depreciated - Infra	£m	3			
9	Capitalised revenue expenditure not depreciated	£m	3			
10	Other assets not qualifying for capital allowances or revenue deductions	£m	3			
11	Grants and contributions taxable on receipt	£m	3			
12	Total capitalised expenditure including IRE	£m	3			
B ADDITIONAL INFORMATION						
13	Average asset life - Non infrastructure	Years	0			
14	Average asset life - Infrastructure	Years	0			
15	Closing pool of capital allowances - general pool	£m	3			
16	Closing pool of capital allowances - long life pool	£m	3			
17	Residual IBA's	£m	3			
18	Losses brought forward	£m	3			
19	PPP expenditure qualifying for capital allowances	£m	3			

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18C REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES**

DESCRIPTION		UNITS	DP	1	2
				2007-08	2008-09
A	CAPITAL EXPENDITURE CATEGORIES				
1	Profit for the year	£m	3		
2	Actuarial gains/losses on post employment plans	£m	3		
3	Other gains and losses	£m	3		
4	Total recognised gains and losses for the year	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18d REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES**

DESCRIPTION		UNITS	DP	1	2
				2007-08	2008-09
A DIVIDEND ANALYSIS					
1	Dividends in respect of a financial re-organisation	£m	3		
2	Other ordinary dividends	£m	3		
3	Total dividends	£m	3		
B INTEREST ANALYSIS					
4	Interest receivable/payable on intercompany balances	£m	3		
5	Interest receivable/payable in respect of a financial re-organisation	£m	3		
6	Indexation element of index-linked bonds	£m	3		
7	Preference share dividends	£m	3		
8	Other interest receivable	£m	3		
9	Other interest payable	£m	3		
10	Other finance charges - post employment costs	£m	3		
11	Other finance charges	£m	3		
12	Total net interest	£m	3		

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 19 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
BALANCE SHEET AS AT 31 MARCH

DESCRIPTION	UNITS	DP	1	2
			2007-08	2008-09
A FIXED ASSETS				
1 Tangible fixed assets	£m	3		
2 Investment - loan to group company	£m	3		
3 Investment - other	£m	3		
4 Total fixed assets	£m	3		
B CURRENT ASSETS				
5 Stocks	£m	3		
6 Debtors	£m	3		
7 Cash	£m	3		
8 Short term deposits	£m	3		
9 Infrastructure renewals prepayment	£m	3		
10 Total current assets	£m	3		
C CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR				
11 Overdrafts	£m	3		
12 Infrastructure renewals accrual	£m	3		
13 Creditors	£m	3		
14 Borrowings	£m	3		
15 Corporation tax payable	£m	3		
16 Ordinary share dividends payable	£m	3		
17 Preference share dividends payable	£m	3		
18 Total creditors	£m	3		
19 Net current assets	£m	3		
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR				
20 Borrowings	£m	3		
21 Other creditors	£m	3		
22 Total creditors	£m	3		
E PROVISION FOR LIABILITIES AND CHARGES				
23 Deferred tax provision	£m	3		
24 Deferred income - grants and contributions	£m	3		
25 Post employment asset / (liabilities)	£m	3		
26 Other provisions	£m	3		
F PREFERENCE SHARE CAPITAL				
27 Preference share capital	£m	3		
28 Net assets employed	£m	3		
G CAPITAL AND RESERVES				
29 Called up share capital	£m	3		
30 Share premium	£m	3		
31 Profit and loss account	£m	3		
32 Other reserves	£m	3		
33 Capital and reserves	£m	3		

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 20 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH 2009**

DESCRIPTION				UNITS		DP		1	2
				2007-08		2008-09			
1	Turnover	£m	3						
2	Current cost operating costs (including CCD & IRC)	£m	3						
3	Operating income	£m	3						
4	Working capital adjustment	£m	3						
5	Current cost operating profit	£m	3						
6	Other income	£m	3						
7	Net interest receivable less payable	£m	3						
8	Financing adjustment	£m	3						
9	Current cost profit before taxation	£m	3						
10	Current tax	£m	3						
11	Deferred tax	£m	3						
12	Current cost profit on ordinary activities	£m	3						
13	Extraordinary items	£m	3						
14	Current cost profit attributable to shareholders	£m	3						
15	Dividends	£m	3						
16	Current cost profit retained	£m	3						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE (NIW Only)

DESCRIPTION	UNITS	DP	1	2	3
			WATER RESOURCES & TREATMENT	WATER DISTRIBUTION	WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER					
A DIRECT COSTS					
1 Employment costs	£m	3			
2 Power	£m	3			
3 Agencies	£m	3			
4 Hired and contracted services	£m	3			
5 Associated companies	£m	3			
6 Materials and consumables	£m	3			
7 Service charges	£m	3			
8 Bulk supply imports	£m	3			
9 Other direct costs	£m	3			
10 Total direct costs	£m	3			
11 General and support expenditure	£m	3			
12 Functional expenditure	£m	3			
B OPERATING EXPENDITURE					
13 Customer services	£m	3			
14 Scientific services	£m	3			
15 Other business activities	£m	3			
16 Total business activities	£m	3			
17 Rates	£m	3			
18 Doubtful debts	£m	3			
19 Exceptional items	£m	3			
20 Total opex less third party services	£m	3			
21 Third party services - opex	£m	3			
21a Total PPP Unitary Charges	£m	3			
22 Total operating expenditure	£m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23 Reactive and planned maintenance infrastructure	£m	3			
24 Reactive and planned maintenance non-infrastructure	£m	3			
D CAPITAL MAINTENANCE					
25 Infrastructure renewals charge (excluding third party services)	£m	3			
26 Current cost depreciation (allocated)	£m	3			
27 Amortisation of deferred credits	£m	3			
28 Amortisation of intangible assets	£m	3			
29 Business activities current cost depreciation (non-allocated)	£m	3			
30 Capital maintenance excluding third party services	£m	3			
31 Third party services - current cost depreciation	£m	3			
32 Third party services - infrastructure renewals charge	£m	3			
33 Total capital maintenance	£m	3			
34 Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE - (PPP Only)

DESCRIPTION	UNITS	DP	1	2	3
			WATER RESOURCES & TREATMENT	WATER DISTRIBUTION	WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER					
A DIRECT COSTS					
1 Employment costs	£m	3			
2 Power	£m	3			
3 Agencies	£m	3			
4 Hired and contracted services	£m	3			
5 Associated companies	£m	3			
6 Materials and consumables	£m	3			
7 Service charges	£m	3			
8 Bulk supply imports	£m	3			
9 Other direct costs	£m	3			
10 Total direct costs (payment by Concessionaire to Operating Company)	£m	3			
11 General and support expenditure (NIW Only)	£m	3			
11a General and Support (PPP operator only)	£m	3			
12 Functional expenditure (NIW and PPP)	£m	3			
B OPERATING EXPENDITURE					
13 Customer services	£m	3			
14 Scientific services	£m	3			
15 Other business activities	£m	3			
16 Total business activities	£m	3			
17 Rates	£m	3			
18 Doubtful debts	£m	3			
19 Exceptional items	£m	3			
20 Total opex less third party services	£m	3			
21 Third party services - opex	£m	3			
21a Total PPP Unitary Charges	£m	3			
22 Total operating expenditure	£m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23 Reactive and planned maintenance infrastructure	£m	3			
24 Reactive and planned maintenance non-infrastructure	£m	3			
D CAPITAL MAINTENANCE					
25 Infrastructure renewals charge (excluding third party services)	£m	3			
26 Current cost depreciation (allocated)	£m	3			
27 Amortisation of deferred credits	£m	3			
28 Amortisation of intangible assets	£m	3			
29 Business activities current cost depreciation (non-allocated)	£m	3			
30 Capital maintenance excluding third party services	£m	3			
31 Third party services - current cost depreciation	£m	3			
32 Third party services - infrastructure renewals charge	£m	3			
33 Total capital maintenance	£m	3			
34 Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE - (TOTAL)

DESCRIPTION		UNITS	DP	1 WATER RESOURCES & TREATMENT	2 WATER DISTRIBUTION	3 WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER						
A	DIRECT COSTS					
1	Employment costs	£m	3			
2	Power	£m	3			
3	Agencies	£m	3			
4	Hired and contracted services	£m	3			
5	Associated companies	£m	3			
6	Materials and consumables	£m	3			
7	Service charges	£m	3			
8	Bulk supply imports	£m	3			
9	Other direct costs	£m	3			
10	Total direct costs	£m	3			
11	General and support expenditure	£m	3			
11a	General and Support (PPP operator only)	£m	3			
12	Functional expenditure	£m	3			
B	OPERATING EXPENDITURE					
13	Customer services	£m	3			
14	Scientific services	£m	3			
15	Other business activities	£m	3			
16	Total business activities	£m	3			
17	Rates	£m	3			
18	Doubtful debts	£m	3			
19	Exceptional items	£m	3			
20	Total opex less third party services	£m	3			
21	Third party services - opex	£m	3			
21a	Total PPP Unitary Charges	£m	3			
22	Total operating expenditure	£m	3			
C	REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23	Reactive and planned maintenance infrastructure	£m	3			
24	Reactive and planned maintenance non-infrastructure	£m	3			
D	CAPITAL MAINTENANCE					
25	Infrastructure renewals charge (excluding third party services)	£m	3			
26	Current cost depreciation (allocated)	£m	3			
27	Amortisation of deferred credits	£m	3			
28	Amortisation of intangible assets	£m	3			
29	Business activities current cost depreciation (non-allocated)	£m	3			
30	Capital maintenance excluding third party services	£m	3			
31	Third party services - current cost depreciation	£m	3			
32	Third party services - infrastructure renewals charge	£m	3			
33	Total capital maintenance	£m	3			
34	Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED						
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)						
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (NIW Only)						
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWERAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL	4 SEWERAGE SERVICE TOTAL
SERVICE ANALYSIS - SEWERAGE						
A. DIRECT COSTS						
1. Employment costs	Em	3				
2. Power	Em	3				
3. Agencies	Em	3				
4. Hired and contracted services	Em	3				
5. Associated companies	Em	3				
6. Materials and consumables	Em	3				
7. Service charges	Em	3				
8. Other direct costs	Em	3				
9. Total direct costs	Em	3				
10. General and support expenditure	Em	3				
11. Functional expenditure	Em	3				
B. OPERATING EXPENDITURE						
12. Customer services	Em	3				
13. Scientific services	Em	3				
14. Other business activities	Em	3				
15. Total business activities	Em	3				
16. Rates	Em	3				
17. Donated assets	Em	3				
18. Exceptional items	Em	3				
19. Total dep. less third party services	Em	3				
20. Third party services - ope	Em	3				
20a Total PPP Unitary Charges	Em	3				
21. Total operating expenditure	Em	3				
C. REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22. Reactive and planned maintenance infrastructure	Em	3				
23. Reactive and planned maintenance non-infrastructure	Em	3				
D. CAPITAL MAINTENANCE						
24. Infrastructure renewals charge (excluding third party services)	Em	3				
25. Current cost depreciation (allocated)	Em	3				
26. Amortisation of deferred credits	Em	3				
27. Amortisation of intangible assets	Em	3				
28. Business activities current cost depreciation (non-allocated)	Em	3				
29. Capital maintenance excluding third party services	Em	3				
30. Third party services - current cost depreciation	Em	3				
31. Third party services - infrastructure renewals charge	Em	3				
32. Total capital maintenance	Em	3				
33. Total operating costs	Em	3				

NORTHERN IRELAND WATER LIMITED						
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)						
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (PPP Only)						
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWERAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL	4 SEWERAGE SERVICE TOTAL
SERVICE ANALYSIS - SEWERAGE						
A. DIRECT COSTS						
1. Employment costs	Em	3				
2. Power	Em	3				
3. Agencies	Em	3				
4. Hired and contracted services	Em	3				
5. Associated companies	Em	3				
6. Materials and consumables	Em	3				
7. Service charges	Em	3				
8. Other direct costs	Em	3				
9. Total direct costs (payment by Concessionaire to Operating Company)	Em	3				
10. General and support expenditure (NIW Only)	Em	3				
10a (General and Support (PPP operator only))	Em	3				
11. Functional expenditure (NIW and PPP)	Em	3				
B. OPERATING EXPENDITURE						
12. Customer services	Em	3				
13. Scientific services	Em	3				
14. Other business activities	Em	3				
15. Total business activities	Em	3				
16. Rates	Em	3				
17. Donated assets	Em	3				
18. Exceptional items	Em	3				
19. Total dep. less third party services	Em	3				
20. Third party services - ope	Em	3				
20a Total PPP Unitary Charges	Em	3				
21. Total operating expenditure	Em	3				
C. REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22. Reactive and planned maintenance infrastructure	Em	3				
23. Reactive and planned maintenance non-infrastructure	Em	3				
D. CAPITAL MAINTENANCE						
24. Infrastructure renewals charge (excluding third party services)	Em	3				
25. Current cost depreciation (allocated)	Em	3				
26. Amortisation of deferred credits	Em	3				
27. Amortisation of intangible assets	Em	3				
28. Business activities current cost depreciation (non-allocated)	Em	3				
29. Capital maintenance excluding third party services	Em	3				
30. Third party services - current cost depreciation	Em	3				
31. Third party services - infrastructure renewals charge	Em	3				
32. Total capital maintenance	Em	3				
33. Total operating costs	Em	3				

NORTHERN IRELAND WATER LIMITED						
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)						
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (Totals)						
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWERAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL	4 SEWERAGE SERVICE TOTAL
SERVICE ANALYSIS - SEWERAGE						
A. DIRECT COSTS						
1. Employment costs	Em	3				
2. Power	Em	3				
3. Agencies	Em	3				
4. Hired and contracted services	Em	3				
5. Associated companies	Em	3				
6. Materials and consumables	Em	3				
7. Service charges	Em	3				
8. Other direct costs	Em	3				
9. Total direct costs	Em	3				
10. General and support expenditure	Em	3				
10a (General and Support (PPP operator only))	Em	3				
11. Functional expenditure	Em	3				
B. OPERATING EXPENDITURE						
12. Customer services	Em	3				
13. Scientific services	Em	3				
14. Other business activities	Em	3				
15. Total business activities	Em	3				
16. Rates	Em	3				
17. Donated assets	Em	3				
18. Exceptional items	Em	3				
19. Total dep. less third party services	Em	3				
20. Third party services - ope	Em	3				
20a Total PPP Unitary Charges	Em	3				
21. Total operating expenditure	Em	3				
C. REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22. Reactive and planned maintenance infrastructure	Em	3				
23. Reactive and planned maintenance non-infrastructure	Em	3				
D. CAPITAL MAINTENANCE						
24. Infrastructure renewals charge (excluding third party services)	Em	3				
25. Current cost depreciation (allocated)	Em	3				
26. Amortisation of deferred credits	Em	3				
27. Amortisation of intangible assets	Em	3				
28. Business activities current cost depreciation (non-allocated)	Em	3				
29. Capital maintenance excluding third party services	Em	3				
30. Third party services - current cost depreciation	Em	3				
31. Third party services - infrastructure renewals charge	Em	3				
32. Total capital maintenance	Em	3				
33. Total operating costs	Em	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 23 REGULATORY ACCOUNTS
ANALYSIS OF TURNOVER AND OPERATING INCOME**

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	CG
			2007-08			2008-09			
			WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	
A TURNOVER									
1 Unmeasured - household	£m	3							
2 Unmeasured - non- household	£m	3							
3 Unmeasured	£m	3							
4 Measured - household	£m	3							
5 Measured - non- household	£m	3							
6 Measured	£m	3							
7 Trade effluent	£m	3							
8 Large user and special agreement	£m	3							
9 Revenue grants	£m	3							
10 Non potable water large user and special agreements	£m	3							
11 Rechargeable works	£m	3							
12 Bulk supplies/inter company payments	£m	3							
13 Other appointed business (third party)	£m	3							
14 Third party services (excluding non-potable water)	£m	3							
15 Other sources (excluding large users, third parties and special agreements)	£m	3							
16 Total turnover	£m	3							
B OPERATING INCOME									
17 Current cost profit or loss on sale of fixed assets	£m	3							
18 Exceptional items	£m	3							
19 Other operating income	£m	3							
20 Total operating income	£m	3							
C WORKING CAPITAL ADJUSTMENT									
21 Working capital adjustment	£m	3							

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 24 REGULATORY ACCOUNTS (CURRENT COST)
BALANCE SHEET AS AT 31 MARCH 2009**

				1	2
DESCRIPTION				2007-08	2008-09
	UNITS	DP			
A FIXED ASSETS					
1	Tangible assets	£m	3		
2	Third party contributions	£m	3		
B OTHER OPERATING ASSETS AND LIABILITIES					
3	Working capital	£m	3		
4	Cash	£m	3		
5	Short term deposits	£m	3		
6	Overdrafts	£m	3		
7	Infrastructure renewals prepayment/(accrual)	£m	3		
8	Net operating assets	£m	3		
C NON-OPERATING ASSETS AND LIABILITIES					
9	Borrowings	£m	3		
10	Non-trade debtors	£m	3		
11	Non-trade creditors due within one year	£m	3		
12	Investment - loan to group company	£m	3		
13	Investment - other	£m	3		
14	Corporation tax payable	£m	3		
15	Ordinary share dividends payable	£m	3		
16	Preference share dividends payable	£m	3		
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR					
17	Borrowings	£m	3		
18	Other creditors	£m	3		
E PROVISION FOR LIABILITIES AND CHARGES					
19	Deferred tax provision	£m	3		
20	Post employment asset / (liabilities)	£m	3		
21	Other provisions	£m	3		
F PREFERENCE SHARE CAPITAL					
22	Preference share capital	£m	3		
23	Net assets employed	£m	3		
G CAPITAL AND RESERVES					
24	Called up share capital	£m	3		
25	Share premium	£m	3		
26	Profit and loss account	£m	3		
27	Current cost reserve at 31 March	£m	3		
28	Other reserves	£m	3		
29	Total capital and reserves	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ANALYSIS OF FIXED ASSETS BY ASSET TYPE (incl. PPP)**

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9
			WATER SERVICE				SEWERAGE SERVICE				TOTAL
			INFRASTRUCTURE ASSETS	OPERATIONAL ASSETS	OTHER TANGIBLE ASSETS	SUBTOTAL	INFRASTRUCTURE ASSETS	OPERATIONAL ASSETS	OTHER TANGIBLE ASSETS	SUBTOTAL	
A GROSS REPLACEMENT COST											
1	Gross replacement cost at 1 April	£m	3								
2	AMP adjustment	£m	3								
3	RPI adjustment	£m	3								
4	Disposals	£m	3								
5	Additions	£m	3								
6	Gross replacement cost at 31 March	£m	3								
B DEPRECIATION											
7	Depreciation at 1 April	£m	3								
8	AMP adjustment	£m	3								
9	AMP adjustment - gross MEA revaluation	£m	3								
10	AMP adjmt - amendment to remaining useful econ. lives	£m	3								
11	RPI adjustment	£m	3								
12	Disposals	£m	3								
13	Charge for year	£m	3								
14	Depreciation at 31 March	£m	3								
15	Net book amount at 31 March	£m	3								
16	Net book amount at 1 April	£m	3								

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 26 REGULATORY ACCOUNTS
WORKING CAPITAL**

				1	2
				2007-08	2008-09
DESCRIPTION		UNITS	DP		
1	Stocks	£m	3		
2	Trade debtors - measured household	£m	3		
3	Trade debtors - unmeasured household	£m	3		
4	Trade debtors - measured non household	£m	3		
5	Trade debtors - unmeasured non household	£m	3		
6	Other trade debtors	£m	3		
7	Measured income accrual	£m	3		
8	Prepayments and other debtors	£m	3		
9	Trade creditors	£m	3		
10	Deferred income - customer advance receipts	£m	3		
11	Short term capital creditors	£m	3		
12	Accruals and other creditors	£m	3		
13	Total working capital	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 27 REGULATORY ACCOUNTS
MOVEMENT ON CURRENT COST RESERVE**

DESCRIPTION				UNITS		DP		1	2
				2007-08		2008-09			
1	Current cost reserve at 1 April	£m	3						
2	AMP adjustment	£m	3						
A	RPI ADJUSTMENTS								
3	Fixed assets	£m	3						
4	Working capital adjustment	£m	3						
5	Financing adjustment	£m	3						
6	Grants and third party contributions	£m	3						
7	Current cost reserve at 31 March	£m	3						

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 28 REGULATORY ACCOUNTS
CASH FLOW STATEMENT FOR YEAR ENDING 31 MARCH**

DESCRIPTION	UNITS	DP	1	2
			2007-08	2008-09
1 Net cashflow from operating activities	£m	3		
A RETURN ON INVESTMENTS & SERVICING OF FINANCE				
2 Interest received	£m	3		
3 Interest paid	£m	3		
4 Interest in finance lease rentals	£m	3		
5 Non-equity dividends paid	£m	3		
6 Net cashflow from returns on investments & servicing of finance	£m	3		
B TAXATION				
7 Taxation (paid)/received	£m	3		
C CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT				
8 Gross cost of purchase of fixed assets	£m	3		
9 Receipts of grants and contributions	£m	3		
10 Infrastructure renewals expenditure	£m	3		
11 Disposal of fixed assets	£m	3		
12 Movements on long term loans to group companies	£m	3		
13 Net cashflow from investing activities	£m	3		
D ACQUISITIONS AND DISPOSALS				
14 Acquisitions and disposals	£m	3		
E EQUITY DIVIDENDS				
15 Equity dividends paid	£m	3		
F MANAGEMENT OF LIQUID RESOURCES				
16 Net cashflow from management of liquid resources	£m	3		
17 Net cashflow before financing	£m	3		
G FINANCING				
18 Capital in finance lease rentals	£m	3		
19 New bank loans taken out	£m	3		
20 Repayment of bank loans	£m	3		
21 Proceeds from share issues	£m	3		
22 Net cash inflow from financing	£m	3		
23 Increase/(decrease) in cash in the year	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 29 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITIES**

				1	2
				2007-08	2008-09
DESCRIPTION		UNITS	DP		
1	Current cost operating profit	£m	3		
2	Working capital adjustment	£m	3		
3	Movement in working capital	£m	3		
4	Receipts from other income	£m	3		
5	Depreciation	£m	3		
6	Current cost profit on sale of fixed assets	£m	3		
7	Infrastructure renewals charge	£m	3		
8	Other non-cash profit and loss items	£m	3		
9	Net cash flow from operating activities	£m	3		

ANNUAL INFORMATION RETURN - TABLE 30 REGULATORY ACCOUNTS
TRANSACTIONS WITH ASSOCIATED COMPANIES: CAPEX

1		2		3	4	5
ASSOCIATE		DESCRIPTION		NR	£000	PERCENTAGE OF TOTAL
A COMPETITIVE LETTING						
1						
~						
~						
~						
98						
99	TOTAL FOR COMPETITIVE LETTING					
B OTHER MARKET TESTING						
100						
~						
~						
~						
198						
199	TOTAL FOR OTHER MARKET TESTING					
C NO MARKET						
200						
~						
~						
~						
298						
299	TOTAL FOR NO MARKET					
300	TOTAL					

ANNUAL INFORMATION RETURN - TABLE 31 REGULATORY ACCOUNTS
 TRANSACTIONS WITH ASSOCIATED COMPANIES: PROFIT AND LOSS CHARGES

1		2		3	4	5
ASSOCIATE	DESCRIPTION		NR	£000	PERCENTAGE OF TOTAL	
A COMPETITIVE LETTING						
1						
~						
~						
~						
~						
98						
99	TOTAL FOR COMPETITIVE LETTING					
B OTHER MARKET TESTING						
100						
~						
~						
~						
~						
198						
199	TOTAL FOR OTHER MARKET TESTING					
C NO MARKET						
200						
~						
~						
~						
~						
298						
299	TOTAL FOR NO MARKET					
300	TOTAL					

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7
			INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	
A. ADDITIONS - NEW ASSETS (ENHANCEMENT)															
1 Water resource facilities	Em	3													
2 Water treatment works	Em	3													
3 Water distribution mains	Em	3													
4 Service reservoirs and water towers	Em	3													
5 Pumping stations	Em	3													
6 Water management and general	Em	3													
7 Sewerage	Em	3													
8 Sea outfalls and headworks	Em	3													
9 Sewage treatment works	Em	3													
10 Sludge treatment works	Em	3													
11 Sludge disposal	Em	3													
12 In-line pumping stations	Em	3													
13 Terminal pumping stations	Em	3													
14 Sewerage management and general	Em	3													
15 Total infrastructure additions (Enhancement)	Em	3													
16 Total non-infrastructure additions (Enhancement)	Em	3													
17 Total additions (Enhancement)	Em	3													
B. BASE SERVICE PROVISION															
18 Water resource facilities	Em	3													
19 Water treatment works	Em	3													
20 Water distribution mains	Em	3													
21 Service reservoirs and water towers	Em	3													
22 Pumping stations	Em	3													
23 Water management and general	Em	3													
24 Sewerage	Em	3													
25 Sea outfalls and headworks	Em	3													
26 Sewage treatment works	Em	3													
27 Sludge treatment works	Em	3													
28 Sludge disposal	Em	3													
29 In-line pumping stations	Em	3													
30 Terminal pumping stations	Em	3													
31 Sewerage management and general	Em	3													
32 Total infrastructure renewals (Base)	Em	3													
33 Total non-infrastructure expenditure (Base)	Em	3													
34 Total expenditure (Base service provision)	Em	3													

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7
			INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	
A. ADDITIONS - NEW ASSETS (ENHANCEMENT)															
1 Water resource facilities	Em	3													
2 Water treatment works	Em	3													
3 Water distribution mains	Em	3													
4 Service reservoirs and water towers	Em	3													
5 Pumping stations	Em	3													
6 Water management and general	Em	3													
7 Sewerage	Em	3													
8 Sea outfalls and headworks	Em	3													
9 Sewage treatment works	Em	3													
10 Sludge treatment works	Em	3													
11 Sludge disposal	Em	3													
12 In-line pumping stations	Em	3													
13 Terminal pumping stations	Em	3													
14 Sewerage management and general	Em	3													
15 Total infrastructure additions (Enhancement)	Em	3													
16 Total non-infrastructure additions (Enhancement)	Em	3													
17 Total additions (Enhancement)	Em	3													
B. BASE SERVICE PROVISION															
18 Water resource facilities	Em	3													
19 Water treatment works	Em	3													
20 Water distribution mains	Em	3													
21 Service reservoirs and water towers	Em	3													
22 Pumping stations	Em	3													
23 Water management and general	Em	3													
24 Sewerage	Em	3													
25 Sea outfalls and headworks	Em	3													
26 Sewage treatment works	Em	3													
27 Sludge treatment works	Em	3													
28 Sludge disposal	Em	3													
29 In-line pumping stations	Em	3													
30 Terminal pumping stations	Em	3													
31 Sewerage management and general	Em	3													
32 Total infrastructure renewals (Base)	Em	3													
33 Total non-infrastructure expenditure (Base)	Em	3													
34 Total expenditure (Base service provision)	Em	3													

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (Total)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7
			INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	WATER SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	SEWERAGE SERVICE NON-INFRASTRUCTURE ASSETS	
A. ADDITIONS - NEW ASSETS (ENHANCEMENT)															
1 Water resource facilities	Em	3													
2 Water treatment works	Em	3													
3 Water distribution mains	Em	3													
4 Service reservoirs and water towers	Em	3													
5 Pumping stations	Em	3													
6 Water management and general	Em	3													
7 Sewerage	Em	3													
8 Sea outfalls and headworks	Em	3													
9 Sewage treatment works	Em	3													
10 Sludge treatment works	Em	3													
11 Sludge disposal	Em	3													
12 In-line pumping stations	Em	3													
13 Terminal pumping stations	Em	3													
14 Sewerage management and general	Em	3													
15 Total infrastructure additions (Enhancement)	Em	3													
16 Total non-infrastructure additions (Enhancement)	Em	3													
17 Total additions (Enhancement)	Em	3													
B. BASE SERVICE PROVISION															
18 Water resource facilities	Em	3													
19 Water treatment works	Em	3													
20 Water distribution mains	Em	3													
21 Service reservoirs and water towers	Em	3													
22 Pumping stations	Em	3													
23 Water management and general	Em	3													
24 Sewerage	Em	3													
25 Sea outfalls and headworks	Em	3													
26 Sewage treatment works	Em	3													
27 Sludge treatment works	Em	3													
28 Sludge disposal	Em	3													
29 In-line pumping stations	Em	3													
30 Terminal pumping stations	Em	3													
31 Sewerage management and general	Em	3													
32 Total infrastructure renewals (Base)	Em	3													
33 Total non-infrastructure expenditure (Base)	Em	3													
34 Total expenditure (Base service provision)	Em	3													

NORTHERN IRELAND WATER LIMITED																
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)																
DEPRECIATION CHARGE BY ASSET TYPE (NIW Only)																
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				Total					
			2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09
A DEPRECIATION CHARGE FOR THE YEAR																
1. CC&D on enhancement assets	€m	3														
2. CC&D on NIW assets	€m	3														
3. Total depreciation charge for the year	€m	3														
B INFRASTRUCTURE RENEWALS CHARGES																
EXPENSITIVE AND ENVIRONMENTAL																
4. Infrastructure renewals expenditure	€m	3														
5. Infrastructure renewals charges	€m	3														
6. Infrastructure renewals prepayment/ (accrual)	€m	3														

NORTHERN IRELAND WATER LIMITED																
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)																
DEPRECIATION CHARGE BY ASSET TYPE (PPP Only)																
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				TOTAL					
			2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09
A DEPRECIATION CHARGE FOR THE YEAR																
1. CC&D on enhancement assets	€m	3														
2. CC&D on NIW assets	€m	3														
3. Total depreciation charge for the year	€m	3														
B INFRASTRUCTURE RENEWALS CHARGES EXPENSITIVE AND ENVIRONMENTAL																
4. Infrastructure renewals expenditure	€m	3														
5. Infrastructure renewals charges	€m	3														
6. Infrastructure renewals prepayment/ (accrual)	€m	3														

NORTHERN IRELAND WATER LIMITED																
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)																
DEPRECIATION CHARGE BY ASSET TYPE (Total)																
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				Total					
			2006-07	2007-08	Per SBP	Actual 08-09	CG	2006-07	2007-08	Per SBP	Actual 08-09	CG	2006-07	2007-08	Per SBP	Actual 08-09
A DEPRECIATION CHARGE FOR THE YEAR																
1. CC&D on enhancement assets	€m	3														
2. CC&D on NIW assets	€m	3														
3. Total depreciation charge for the year	€m	3														
B INFRASTRUCTURE RENEWALS CHARGES																
4. Infrastructure renewals expenditure	€m	3														
5. Infrastructure renewals charges	€m	3														
6. Infrastructure renewals prepayment/ (accrual)	€m	3														

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ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES

DESCRIPTION	UNITS	DP	1			CG	4			CG
			2006-07	2007-08	REPORT YEAR 2008-09		2006-07	2007-08	REPORT YEAR 2008-09	
ACCOUNTING FIXED ASSET ADDITIONS										
NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE										
A										
1	Very Short	£m	3							
2	Short	£m	3							
3	Medium	£m	3							
4	Medium long	£m	3							
5	Long	£m	3							
6	Land	£m	3							
7	Land Disposals	£m	3							
8	Total	£m	3							
NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE										
B										
9	Very Short	£m	3							
10	Short	£m	3							
11	Medium	£m	3							
12	Medium long	£m	3							
13	Long	£m	3							
14	Total	£m	3							
NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)										
C										
15	Very Short	years	0							
16	Short	years	0							
17	Medium	years	0							
18	Medium long	years	0							
19	Long	years	0							

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ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES - PPP

DESCRIPTION	UNITS	DP	1			CG	4			CG
			2006-07	2007-08	REPORT YEAR		2006-07	2007-08	REPORT YEAR	
ACCOUNTING FIXED ASSET ADDITIONS										
NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE										
A										
1	Very Short	£m	3							
2	Short	£m	3							
3	Medium	£m	3							
4	Medium long	£m	3							
5	Long	£m	3							
6	Land	£m	3							
7	Land Disposals	£m	3							
8	Total	£m	3							
NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE										
B										
9	Very Short	£m	3							
10	Short	£m	3							
11	Medium	£m	3							
12	Medium long	£m	3							
13	Long	£m	3							
14	Total	£m	3							
NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)										
C										
15	Very Short	years	0							
16	Short	years	0							
17	Medium	years	0							
18	Medium long	years	0							
19	Long	years	0							

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35 FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

DESCRIPTION	UNITS	DP	1		2		3	
			SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A BASE SERVICE PROVISION								
1	Base operating expenditure	£m	3					
2	Infrastructure renewals expenditure (net)	£m	3					
3	MNI - gross of grants and contributions	£m	3					
4	MNI - grants and contributions	£m	3					
5	MNI - net of grants and contributions	£m	3					
6	Infrastructure renewals expenditure (Gross)	£m	3					
B QUALITY ENHANCEMENTS								
7	Capex: Total quality enhancement programme	£m	3					
8	Opex: Total quality enhancement programme	£m	3					
C ENHANCED SERVICE LEVELS								
9	Capital expenditure - customer service	£m	3					
10	Additional operating expenditure - customer service	£m	3					
D MAINTAINING AND IMPROVING SUPPLY/DEMAND								
11	Capital expenditure supply/demand balance	£m	3					
12	Capex - new development	£m	3					
13	Capex - growth	£m	3					
14	Capex - free meter "selective and optants"	£m	3					
15	Additional operating expenditure supply/demand balance	£m	3					
16	Capital expenditure - security of supply	£m	3					
17	Additional operating expenditure - security of supply	£m	3					
E NEW OUTPUTS/OBLIGATIONS SINCE THE SBP								
18	New outputs/obligations - capex	£m	3					
19	New outputs/obligations - opex	£m	3					
F GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS								
20	Infrastructure charge receipts - new connections	£m	3					
21	Enhancement requisitions, grants and contributions	£m	3					
G ADOPTED ASSETS, NIL COST ASSETS								
22	Assets adopted or acquired at nil cost	£m	3					
23	Adopted assets in return for a payment	£m	3					
H EXPENDITURE TOTALS								
24	Total operating expenditure	£m	3					
25	Infrastructure renewals expenditure (net)	£m	3					
26	Total asset additions	£m	3					
27	Total enhancement capital contributions	£m	3					
28	Total capital expenditure (excl. adopted and nil cost assets)	£m	3					

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35A FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

RPI Inflator (Operating Expenditure) base year to report year prices
COPI Inflator (Capital Expenditure) base year to report year prices

				1	2	3	4	5	
DESCRIPTION				SBP PROJECTIONS FOR 2008/09	SBP PROJECTIONS UPLIFTED FOR RPI AND COPI	ACTUAL 2008/09 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES	% DIFFERENCE FROM REVISED SBP FIGURES	
UNITS	DP								
		DP	2						
A BASE SERVICE PROVISION									
1	Base operating expenditure	£m	3						
2	Infrastructure renewals expenditure (net)	£m	3						
3	MNI (gross of grants and contributions)	£m	3						
4	MNI grants- grants and contributions	£m	3						
5	MNI (net of grants and contributions)	£m	3						
B QUALITY ENHANCEMENTS									
6	Capex - total quality enhancement programme	£m	3						
7	Opex - total quality enhancement programme	£m	3						
C ENHANCED SERVICE LEVELS									
8	Capital expenditure - customer service	£m	3						
9	Additional operating expenditure - customer service	£m	3						
D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE									
10	Capital expenditure supply/demand balance	£m	3						
11	Total enhancement capital contributions	£m	3						
12	Capex net of enhancement capital contributions	£m	3						
13	Additional operating expenditure supply/demand balance	£m	3						
14	Capital expenditure - security of supply	£m	3						
15	Additional operating expenditure - security of supply	£m	3						
E EXPENDITURE TOTALS									
16	Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3						
17	Total opex excluding new outputs	£m	3						
18	Total gross capex - gross of grants (ire net) and including new outputs	£m	3						
19	Total opex including new outputs	£m	3						



ANNUAL INFORMATION RETURN - TABLE 35B FINANCIAL MEASURES
WATER SERVICE - CAPEX VARIANCE FROM SBP

				1
DESCRIPTION				CUMULATIVE VARIANCE 2007-10 REPORT YEAR
		UNITS	DP	
A REALLOCATION OF SBP DETERMINATION				
1	Base service provision - infrastructure assets	£m	3	
2	Base service provision - non-infrastructure assets	£m	3	
3	Enhanced service levels	£m	3	
4	Maintaining supply/demand balance	£m	3	
5	Quality enhancements	£m	3	
6	Total	£m	3	
B OUTPUTS OVER - OR UNDER ACHIEVED				
7	Base service provision - infrastructure assets	£m	3	
8	Base service provision - non-infrastructure assets	£m	3	
9	Enhanced service levels	£m	3	
10	Maintaining supply/demand balance	£m	3	
11	Quality enhancements	£m	3	
12	Total	£m	3	
C DIFFERENT TIMING OF EXPENDITURE				
13	Base service provision - infrastructure assets	£m	3	
14	Base service provision - non-infrastructure assets	£m	3	
15	Enhanced service levels	£m	3	
16	Maintaining supply/demand balance	£m	3	
17	Quality enhancements	£m	3	
18	Total	£m	3	
D EFFICIENCY SAVINGS				
19	Base service provision - infrastructure assets	£m	3	
20	Base service provision - non-infrastructure assets	£m	3	
21	Enhanced service levels	£m	3	
22	Maintaining supply/demand balance	£m	3	
23	Quality enhancements	£m	3	
24	Total	£m	3	
25	Total variance	£m	3	

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**ANNUAL INFORMATION RETURN - TABLE 36 FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A BASE SERVICE PROVISION								
1	Base operating expenditure	£m	3					
2	Infrastructure renewals expenditure (net)	£m	3					
3	MNI (gross of grants and contributions)	£m	3					
4	MNI - grants and contributions	£m	3					
5	MNI - net of grants and contributions	£m	3					
6	Infrastructure renewals expenditure (Gross)	£m	3					
B QUALITY ENHANCEMENTS								
7	Capex - total quality enhancement programme	£m	3					
8	Opex - total quality enhancement programme	£m	3					
C ENHANCED SERVICE LEVELS								
9	Capital expenditure - customer service	£m	3					
10	Additional operating expenditure - customer service	£m	3					
D IMPROVING SUPPLY/DEMAND BALANCE								
11	Capital expenditure supply/demand balance	£m	3					
12	Capex - new development	£m	3					
13	Capex - growth - sewage	£m	3					
14	Capex - growth - sewage treatment	£m	3					
15	Additional operating expenditure supply/demand balar	£m	3					
E NEW OUTPUTS/OBLIGATIONS SINCE THE SBP								
16	New outputs/obligations - capex	£m	3					
17	New outputs/obligations - opex	£m	3					
F GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS								
18	Infrastructure charge receipts - new connections	£m	3					
19	Enhancement requisitions, grants and contributions	£m	3					
G ADOPTED ASSETS, NIL COST ASSETS								
20	Assets adopted or acquired at nil cost	£m	3					
H EXPENDITURE TOTALS								
21	Total operating expenditure	£m	3					
22	Infrastructure renewals expenditure (net)	£m	3					
23	Total asset additions	£m	3					
24	Total enhancement capital contributions	£m	3					
25	Total capital expenditure (excluding adopted and nil cost)	£m	3					

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**ANNUAL INFORMATION RETURN - TABLE 36A FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

RPI Inflator (Operating Expenditure) base year to report year prices
COPI Inflator (Capital Expenditure) base year to report year prices

DESCRIPTION	UNITS	DP	1	2	3	4	5
			SBP PROJECTIONS FOR 2008-09	SBP PROJECTIONS UNPLIFTED FOR COPI AND RPI FOR 2008-09	ACTUAL 2008-09 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES DP	% DIFFERENCE FROM REVISED SBP FIGURES 2
A BASE SERVICE PROVISION							
1	Base operating expenditure	£m	3				
2	Infrastructure renewals expenditure (net)	£m	3				
3	MNI (gross of grants and contributions)	£m	3				
4	MNI - grants and contributions	£m	3				
5	MNI (net of grants and contributions)	£m	3				
B QUALITY ENHANCEMENTS							
6	Capex: Total quality enhancement programme	£m	3				
7	Opex: Total quality enhancement programme	£m	3				
C ENHANCED SERVICE LEVELS							
8	Capital expenditure	£m	3				
9	Additional operating expenditure - customer service	£m	3				
D MAINTAINING SUPPLY/DEMAND BALANCE							
10	Capital expenditure supply/demand balance	£m	3				
11	Total enhancement capital contributions	£m	3				
12	Capex net of enhancement capital contributions	£m	3				
13	Additional operating expenditure supply/demand balance	£m	3				
E EXPENDITURE TOTALS							
14	Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3				
15	Total opex (excluding new outputs)	£m	3				
16	Total gross capex - gross of grants (ire net) and including new outputs	£m	3				
17	Total opex including new outputs	£m	3				

ANNUAL INFORMATION RETURN - TABLE 36B FINANCIAL MEASURES
SEWERAGE SERVICE - CAPEX VARIANCE FROM SBP

DESCRIPTION		UNITS	DP	1 CUMULATIVE VARIANCE 2007-10 REPORT YEAR PRICES
A REALLOCATION OF FINAL DETERMINATION				
1	Base service provision - infrastructure assets	£m	3	
2	Base service provision - non-infrastructure assets	£m	3	
3	Enhanced service levels	£m	3	
4	Maintaining supply/demand balance	£m	3	
5	Quality enhancements	£m	3	
6	Total	£m	3	
B OUTPUTS OVER - OR UNDER ACHIEVED				
7	Base service provision - infrastructure assets	£m	3	
8	Base service provision - non-infrastructure assets	£m	3	
9	Enhanced service levels	£m	3	
10	Maintaining supply/demand balance	£m	3	
11	Quality enhancements	£m	3	
12	Total	£m	3	
C DIFFERENT TIMING OF EXPENDITURE				
13	Base service provision - infrastructure assets	£m	3	
14	Base service provision - non-infrastructure assets	£m	3	
15	Enhanced service levels	£m	3	
16	Maintaining supply/demand balance	£m	3	
17	Quality enhancements	£m	3	
18	Total	£m	3	
D EFFICIENCY SAVINGS				
19	Base service provision - infrastructure assets	£m	3	
20	Base service provision - non-infrastructure assets	£m	3	
21	Enhanced service levels	£m	3	
22	Maintaining supply/demand balance	£m	3	
23	Quality enhancements	£m	3	
24	Total	£m	3	
25	Total variance	£m	3	

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 37 FINANCIAL MEASURES
WATER COMPLIANCE - EXPENDITURE REPORT**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A OBLIGATIONS PRIOR TO THE SBP								
1	Capex: Completion of programme of work funded prior to the	£m	3					
2	Opex: Completion of programme of work funded prior to the	£m	3					
B WATER TREATMENT								
3	Capex: Nitrates	£m	3					
4	Capex: Pesticides	£m	3					
5	Capex: Cryptosporidium	£m	3					
6	Capex: Lead water conditioning	£m	3					
7	Capex : Other parameters	£m	3					
8	Opex: Water treatment	£m	3					
C WATER DISTRIBUTION								
9	Capex: Total S19 distribution expenditure	£m	3					
10	Capex: Distribution expenditure allocated to quality	£m	3					
11	Capex: Lead communication pipes	£m	3					
12	Opex: Quality distribution	£m	3					
D SECURITY RELATED MEASURES								
13	Capex: Security-related	£m	3					
14	Opex: Security-related	£m	3					
E ENVIRONMENTAL PROGRAMME								
15	Capex: Investigations	£m	3					
16	Capex: Options appraisals/implementations	£m	3					
17	Opex: Environmental obligations	£m	3					
F CAPEX & OPEX TOTALS								
18	Capex: Total quality enhancement (water)	£m	3					
19	Opex: Total quality enhancement (water)	£m	3					

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 38 FINANCIAL MEASURES
SEWERAGE COMPLIANCE - EXPENDITURE REPORT**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A OBLIGATIONS PRIOR TO THE SBP								
1	Capex: Completion of programme of work funded prior to the SBP - continuous discharge	£m	3					
2	Capex: Completion of programme of work funded prior to the SBP - intermittent discharge	£m	3					
3	Capex: Completion of programme of work funded prior to the SBP – sewage sludge management	£m	3					
4	Opex: Completion of programme of work funded prior to the SBP	£m	3					
B INTERMITTENT DISCHARGES								
5	Capex: Unsatisfactory intermittent discharges	£m	3					
6	Opex: Unsatisfactory intermittent discharges	£m	3					
C EU DIRECTIVES								
7	Capex: Continuous discharges - UWWTD	£m	3					
8	Opex: Continuous discharges - UWWTD	£m	3					
9	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3					
10	Opex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3					
11	Capex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3					
12	Opex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3					
13	Capex: Continuous and intermittent discharges – Habitats Directive	£m	3					
14	Opex: Continuous and intermittent discharges – Habitats/ Directive	£m	3					
15	Capex: Continuous and intermittent discharges – Other EU Directives	£m	3					
16	Opex: Continuous and intermittent discharges – Other EU Directives	£m	3					
D OTHER ENVIRONMENTAL PROGRAMMES								
17	Capex: First Time Sewerage	£m	3					
18	Opex: First Time Sewerage	£m	3					
19	Capex: CReW Act	£m	3					
20	Opex: CReW Act	£m	3					
21	Capex: Chemicals – endocrine disruptor schemes	£m	3					
22	Opex: Chemicals – endocrine disruptor schemes	£m	3					
23	Capex: Other cost drivers	£m	3					
24	Opex: Other cost drivers	£m	3					
E INVESTIGATIONS								
25	Capex: Investigations	£m	3					
26	Opex: Investigations	£m	3					
F SEWAGE SLUDGE MANAGEMENT								
27	Capex: Enhanced sewage sludge management	£m	3					
28	Opex: Enhanced sewage sludge management	£m	3					
G CAPEX & OPEX TOTALS								
29	Capex: Total quality enhancement programme – sewerage service	£m	3					
30	Opex: Total quality enhancement programme – sewerage service	£m	3					

ANNUAL INFORMATION RETURN - TABLE 39 FINANCIAL MEASURES
PROCEEDS FROM THE DISPOSALS OF PROTECTED LAND

1		2	3	4	5	6	7
DESCRIPTION		INTEREST	NAME OF PURCHASER	GROSS PROCEEDS £000	OFFSETTING COSTS £000	NET PROCEEDS £000	
A SUMMARY							
1	INTER-COMPANY TRANSACTIONS						
2	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS						
3	THIRD PARTY SALES						
4	TOTALS						
B INTER-COMPANY TRANSACTION IN EXCESS OF £50,000 (INDICATE IF CLAWBACK CLAUSE APPLIES)							CLAWBACK Y/N
5							
~							
~							
199							
C CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS IN EXCESS OF £10,000 (Enter as negative proceed)							
201							
~							
~							
299							
D THIRD PARTY SALES IN EXCESS OF £100,000							
301							
~							
~							
399							

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN- TABLE 41 KEY OUTPUTS
HEALTH & SAFETY INFORMATION**

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG
A LOST TIME DUE TO SICKNESS AND ACCIDENTS AND INCIDENCE OF OCCUPATIONAL ILL HEALTH								
1	Employee total	nr	0					
2	Total days lost due to sickness, accident and occupational ill health	nr	0					
3	Total days lost - rate per 1000 employees	nr	2					
4	Number of incidents of occupational ill health	nr	0					
5	Incidents of occupational ill health - rate per 1000 employees	nr	2					
B RIDDOR REPORTS								
6	Total RIDDOR incidents	nr	0					
7	RIDDOR - rate per 1000 employees	nr	2					
8	3-day accident rate per 1000 employees	nr	2					
9	Major/fatal accident rate per 1000 employees	nr	2					
C CONTRACTORS' LOST TIME DUE TO SICKNESS AND ACCIDENTS, AND INCIDENCE OF OCCUPATIONAL ILL HEALTH								
10	Contractors' employees total	nr	0					
11	Total days lost due to sickness, accident and occupational ill health	nr	0					
12	Total days lost - rate per 1000 employees	nr	2					
13	Number of incidents of occupational ill health	nr	0					
14	Incidents of occupational ill health - rate per 1000 employees	nr	2					
D CONTRACTORS' RIDDOR REPORTS								
15	Total RIDDOR incidents	nr	0					
16	RIDDOR - rate per 1000 contractors' employees	nr	2					
17	3-day accident rate per 1000 contractors' employees	nr	0					
18	Major/fatal accident rate per 1000 contractors' employees	nr	2					