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NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE A - WATER SERVICE - KEY OUTPUTS AND SERVICE DELIVERY

DESCRIPTION			UNITS	DP	BASE YEAR SBP 2006-07	REPORT YEAR 2007-08
A SERVICE AND PERFORMANCE						
1	DG2 Percentage of properties receiving low water pressure		%	2		
2	DG3 Overall performance score		nr	2		
3	DG4 % population - hosepipe restrictions		%	1		
4	DG4 % population - drought orders		%	1		
5	DG6 Percentage dealt with within 5 working days		%	1		
6	DG7 Percentage dealt with within 10 working days		%	1		
7	DG8 Bills for metered customers – performance		%	1		
8	DG9 Percentage of calls abandoned		%	1		
9	DG9 Percentage of calls receiving the engaged tone		%	1		
10	Water ESL (1) enter description (including units)					
11	Water ESL (2) enter description (including units)					
B DRINKING WATER QUALITY OUTPUTS						
12	% mean zonal compliance with drinking water Regulations		%	2		
13	% mean zonal compliance with PCV for iron at the tap		%	2		
14	Water treatment works improvements		nr	0		
14A	Water treatment works improvements (PPP)		nr	0		
15	Distribution mains renovated for quality		km	2		
16	Distribution mains cleaned for quality		km	2		
C ENVIRONMENTAL WATER OUTPUTS						
17	Environmental impact - number of investigations		nr	0		
18	Environmental impact - number of options appraisals		nr	0		
19	Other environmental improvements		nr	0		
D SERVICEABILITY						
20	Mains bursts per 1,000 km		nr	0		
21	Water treatment work coliform non-compliance		%	2		
22	Water Infrastructure		text			
23	Water non-infrastructure		text			
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES						
24	Water infrastructure (1)				Description	
25	Water infrastructure (2)				text	
26	Water non-infrastructure (1)				text	
27	Water non-infrastructure (2)				text	

SERVICEABILITY ASSESSMENT
S Stable
M Marginal
I Improving
D Deteriorating

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE B - SEWERAGE SERVICE - KEY OUTPUTS AND SERVICE DELIVERY - WATER SERVICE

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08
A SERVICE PERFORMANCE				
Sewer flooding- internal				
1 2 in 10 risk at end of year	nr	0		
2 1 in 10 risk at end of year	nr	0		
3 1 in 20 risk at end of year	nr	0		
4 Properties flooded in the year (overloaded sewers)	nr	0		
5 Properties flooded in the year (other causes)	nr	0		
Sewer flooding- external				
6 Areas flooded externally in the year (overloaded sewers)	nr	0		
7 Areas flooded externally in the year (other causes)	nr	0		
B QUALITY & ENVIRONMENTAL COMPLIANCE - NIW				
8 % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9 % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10 % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11 % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12 % of intermittent discharges satisfactory	%	2		
13 Percentage unsatisfactory sludge disposal	%	2		
B1 QUALITY & ENVIRONMENTAL COMPLIANCE - PPP				
8a % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9a % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10a % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11a % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12a % of intermittent discharges satisfactory	%	2		
13a Percentage unsatisfactory sludge disposal	%	2		
B2 QUALITY & ENVIRONMENTAL COMPLIANCE - TOTAL				
8b % of sewage treatment works discharges non-compliant (WO consents)	%	1		
9b % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1		
10b % of total p.e. served by sewage treatment works in breach of WO consent (LUT)	%	1		
11b % of total p.e. served by sewage treatment works in breach of UWWTD consent (LUT)	%	1		
12b % of intermittent discharges satisfactory	%	2		
13b Percentage unsatisfactory sludge disposal	%	2		
C QUALITY AND ENVIRONMENTAL ACTIVITIES AND OUTPUTS				
14 Unsatisfactory intermittent discharges dealt with	nr	0		
15 First time sewerage schemes - properties	prop	0		
16 Sewage treatment works improved	nr	0		
17 Additional sewage sludge arising from new quality obligations since April 2005	tds	1		
18 Total sewage sludge produced (inc. PPP)	tds	1		
19 Number of investigations completed related to the quality programme	nr	0		
D SERVICEABILITY TO CUSTOMERS				
20 Sewer collapses per 1,000 km	nr	1		
21 Nr of pollution incidents at CSOs and foul sewers (categories 1, 2 and 3)	nr	0		
22 Percentage of sewage treatment works discharges failing numeric consents	%	2		
23 Sewerage infrastructure	text			
24 Sewerage non- infrastructure	text			
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES			Description	
25 Sewerage infrastructure (1)			text	
26 Sewerage infrastructure (2)			text	
27 Sewerage non-infrastructure (1)			text	
28 Sewerage non-infrastructure (2)			text	

SERVICEABILITY ASSESSMENT	
S Stable	
M Marginal	
I Improving	
D Deteriorating	

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE C - EXPENDITURE & FINANCIAL PERFORMANCE MEASURES

DESCRIPTION		UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A TOTAL EXPENDITURE						
1	Total operating expenditure - water service (excl. PPP)	£m	3			
1a	Total operating expenditure (PPP) - water service	£m	3			
2	Total capital expenditure (excl. adopted and nil cost assets)	£m	3			
3	Total operating expenditure - sewerage service (excl. PPP)	£m	3			
3a	Total operating expenditure (PPP) - sewerage service	£m	3			
4	Total capital expenditure (excluding adopted and nil cost assets)	£m	3			
B CURRENT COST ACCOUNTS - PROFIT & LOSS						
5	Total Turnover	£m	3			
6	Current cost operating costs (including CCD & IRC)	£m	3			
7	Current cost operating profit	£m	3			
C CAPITAL BASE & POST TAX RETURN						
8	Capital Value Year - End (outturn)	£m	3			
9	Total net debt	£m	3			
10a	Post tax return on capital	%	2			
10b	Pre tax return on capital	%	2			
D KEY FINANCIAL INDICATORS						
11	Cash interest cover (funds from operations; gross interest)	ratio	2			
12	Adjusted cash interest cover (funds from operation less capital charges; gross interest)	ratio	2			
13	Adjusted cash interest cover (funds from operation less capital maintenance; gross interest)	ratio	2			
14	Funds from operations: debt	ratio	2			
15	Retained cash flow: debt	ratio	2			
16	Gearing: D/RCV	%	2			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE D - WATER SERVICE: KEY SUPPORTING INFORMATION

DESCRIPTION			UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A OPERATING EXPENDITURE/PROPERTY ANALYSIS							
1	Base service - operating expenditure/property served	£/prop	2				
2	Enhanced service - additional operating expenditure/property served	£/prop	2				
3	Improving and maintaining supply demand balance – additional operating expenditure/property	£/prop	2				
4	Quality enhancements - additional operating expenditure/property served	£/prop	2				
5	New outputs/obligations – additional operating expenditure/property served	£/prop	2				
6	Water service - total operating expenditure/property served	£/prop	2				
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS							
7	Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2				
8	Enhanced service - additional capital expenditure/property served	£/prop	2				
9	Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2				
10	Quality enhancements - additional capital expenditure/property served	£/prop	2				
11	New outputs/obligations – additional capital expenditure/property served	£/prop	2				
12	Water service - total capital expenditure/property served	£/prop	2				
C CAPITAL WORKS ACTIVITY							
13	Number of existing water treatment works refurbished for maintenance (excl.. PPP)	nr	0				
13a	Number of existing water treatment works refurbished for maintenance (PPP)	nr	0				
14	Capacity of refurbished water treatment works for maintenance (excl. PPP)	MI/d	3				
14a	Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3				
15	Mains relined	km	2				
16	Mains renewed	km	2				
17	Total mains relined & renewed	km	2				
D WATER BALANCE							
18	Distribution input (inc. PPP)	MI/d	2				
19	Total leakage	MI/d	2				
20	Total water savings achieved/assumed	MI/d	2				
21	Water delivered	MI/d	2				
22	Security of supply index (planned levels of service)	nr	2				
23	Security of supply index (reference levels of service)	nr	2				
E METERING							
24	Number of household meters renewed	nr	0				
25	Meter optants installed	nr	0				
26	Selective meters - installed	nr	0				
27	Percentage of households metered	%	1				
F OTHER KEY SUPPORTING INFORMATION							
28	Statutory GSS - Total number of GSS events: water and sewerage service	nr	0				
29	Customers on the special assistance register	nr	0				
30	Total revenue outstanding < 48 months as % of annual forecast revenue	%	2				
31	Average connected properties - water (excluding void properties)	000	0				

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE E - SEWERAGE SERVICE: KEY SUPPORTING INFORMATION

DESCRIPTION			UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09
A OPERATING EXPENDITURE / PROPERTY ANALYSIS							
1	Base service - operating expenditure/property served	£/prop	2				
2	Enhanced service - additional operating expenditure/property served	£/prop	2				
3	Supply/demand balance - additional operating expenditure/property served	£/prop	2				
4	Quality enhancements - additional operating expenditure/property served	£/prop	2				
5	New outputs/obligations - additional operating expenditure	£/prop	2				
6	Sewerage service - Total operating expenditure/property served	£/prop	2				
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS							
7	Base service - Capital expenditure/property served (infrastructure and non-infrastructure)	£/prop	2				
8	Enhanced service - additional capital expenditure/property served	£/prop	2				
9	Supply/demand balance - additional capital expenditure/property served	£/prop	2				
10	Quality enhancements - additional capital expenditure/property served	£/prop	2				
11	New outputs/obligations - additional capital expenditure	£/prop	2				
12	Sewerage service - Total capital expenditure/property served	£/prop	2				
C CAPITAL WORKS ACTIVITY							
13	Sewers renovated	km	2				
14	Sewers replaced	km	2				
15	Total sewers renovated and replaced	km	2				
16	Number of sewage treatment works refurbished for maintenance (excl. PPP)	nr	0				
16a	Number of sewage treatment works refurbished for maintenance (PPP)	nr	0				
17	P.e. of refurbished sewage treatment works for maintenance (excl. PPP)	000	0				
17a	P.e. of refurbished sewage treatment works for maintenance (PPP)	000	0				
D SEWER FLOODING ACTIVITY							
18	Internal property flooding solved by company action	nr	0				
19	External only flooding problems solved by company action	nr	0				
20	External linked problems solved by company action	nr	0				
21	Reduction in internal flooding due to other causes	nr	0				
22	Internal property flooding benefiting from mitigation	nr	0				
23	External property/area flooding benefiting from mitigation	nr	0				
E OTHER KEY SUPPORTING INFORMATION							
24	Volume waste water returned	MI/d	2				
25	Average connected properties - sewerage (excluding void properties)	000	0				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 1 KEY OUTPUTS
WATER SERVICE - 1**

DESCRIPTION		UNITS	DP	1		2		3	
				BASE		REPORTING		REPORTING	
				YEAR SBP		YEAR - 1		YEAR	
				2006-07	CG	2007-08	CG	2008-09	CG
A	HOUSEHOLD - LEAKAGE								
1	Number of household supply pipes repaired	nr	0						
2	Number of household supply pipes repaired free	nr	0						
3	Number of household supply pipes repaired - subsidised	nr	0						
4	Number of household supply pipes replaced	nr	0						
5	Number of household supply pipes replaced free	nr	0						
6	Number of household supply pipes replaced - subsidised	nr	0						
7	Total savings achieved/assumed	MI/d	2						
8	Total cost of initiative	£000	2						
B	HOUSEHOLD - WATER EFFICIENCY METHODS								
9	Number of cistern devices distributed to households	nr	0						
10	Number of cistern devices installed	nr	0						
11	Total savings achieved/assumed	MI/d	2						
12	Total cost of initiative	£000	2						
13	Number of water butts distributed to households	nr	0						
14	Number of water butts installed	nr	0						
15	Total savings achieved/assumed	MI/d	2						
16	Total cost of initiative	£000	2						
17	Number of water audit packs distributed to households	nr	0						
18	Total savings achieved/assumed	MI/d	2						
19	Total cost of initiative	£000	2						
20	Number of water audits carried out by the company in households	nr	0						
21	Total savings achieved/assumed	MI/d	2						
22	Total cost of initiative	£000	2						
C	NON HOUSEHOLD - WATER EFFICIENCY METHODS								
23	Self water audit packs distributed to commercial customers by co.	nr	0						
24	Total savings achieved/assumed	MI/d	2						
25	Total cost of initiative	£000	2						
26	Water audits at commercial premises completed by co. or agent	nr	0						
27	Total savings achieved/assumed	MI/d	2						
28	Total cost of initiative	£000	2						
D	TOTALS								
29	Total savings achieved/assumed	MI/d	2						
30	Total cost of initiatives	£000	2						
E	OTHER WATER EFFICIENCY METHODS								
31	Other efficiency methods - company choice (company to enter description and multiple lines if required)	Unit	0						
32	Total savings achieved/assumed	MI/d	2						
33	Total cost of initiative	£000	2						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 2 KEY OUTPUTS
WATER SERVICE - 2**

DESCRIPTION			UNITS	DP	1		2		3	
					BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
					2006-07	CG	2007-08	CG	2008-09	CG
A	DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL									
1	Total connected properties at year end		000	1						
2	Properties below reference level at start of year		nr	0						
3	Properties below reference level at end of year		nr	0						
4	Properties receiving low pressure but excluded from DG2		nr	0						
4a	DG2 Properties with pressure below a surrogate level of 7.5m at end of year		nr	0						
B	DG3 PROPERTIES AFFECTED BY SUPPLY INTERRUPTIONS									
	(i) UNPLANNED INTERRUPTIONS									
5	More than 3 hours		nr	0						
6	More than 6 hours		nr	0						
7	More than 12 hours		nr	0						
8	More than 24 hours		nr	0						
	(ii) PLANNED AND WARNED INTERRUPTIONS									
9	More than 3 hours		nr	0						
10	More than 6 hours		nr	0						
11	More than 12 hours		nr	0						
12	More than 24 hours		nr	0						
	(iii) INTERRUPTIONS CAUSED BY THIRD PARTIES									
13	More than 3 hours		nr	0						
14	More than 6 hours		nr	0						
15	More than 12 hours		nr	0						
16	More than 24 hours		nr	0						
	(iv) UNPLANNED INTERRUPTIONS (OVERRUNS OF PLANNED INTERRUPTIONS)									
17	More than 6 hours		nr	0						
18	More than 12 hours		nr	0						
19	More than 24 hours		nr	0						
C	POPULATION									
20	Population (winter) (total)		000	2						
20a	Population (winter) (NI Water only - estimated)		000	2						
20b	Population (winter) (PPP only - estimated)		000	2						
D	DG4 RESTRICTIONS ON USE OF WATER									
21	% population - hosepipe restrictions		%	1						
22	% population - drought orders		%	1						
23	% population - sprinkler/unattended hosepipe restrictions		%	1						

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 3 KEY OUTPUTS
SEWERAGE SERVICE - INTERNAL FLOODING

				1		2		3			
DESCRIPTION				UNITS	DP	BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
						2006-07	CG	2007-08	CG	2008-09	CG
A DG5 ANNUAL FLOODING SUMMARY											
1	Number of domestic properties connected to sewerage system			000	1						
(I) OVERLOADED SEWERS											
2	Properties flooded in the year (overloaded sewers)			nr	0						
3	Flooding incidents in the year (overloaded sewers)			nr	0						
4	Flooding incidents (overloaded sewers attributed to severe weather)			nr	0						
5	Props. where flooding limited to uninhabited cellars only (o/loaded sewers)			nr	0						
(ii) OTHER CAUSES											
6	Properties flooded in the year (other causes)			nr	0						
7	Properties which have flooded more than once in the last ten years (other causes)			nr	0						
8	Flooding incidents (other causes - equipment failures)			nr	0						
9	Flooding incidents (other causes - blockages)			nr	0						
10	Flooding incidents (other causes - collapses)			nr	0						
11	Props. where flooding limited to uninhabited cellars only (other causes)			nr	0						
B DG5 PROPERTIES ON THE AT RISK REGISTER											
(i) AT RISK SUMMARY											
12	2 in 10 risk at end of year			nr	0						
13	1 in 10 risk at end of year			nr	0						
14	Total 1 in 10 and 2 in 10 properties at risk at end of year			nr	0						
15	1 in 20 risk at end of year			nr	0						
16	Props. at risk but not flooded in the past 10 yrs (excluding severe weather)			nr	0						
17	Properties not at risk of flooding internally but suffering restricted toilet use (RTU)			nr	0						
(ii) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 10 & 2 IN 10 REGISTERS											
18	Cost beneficial problems where risk is reduced temporary measures (mitigation)			nr	0						
19	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)			nr	0						
20	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised			nr	0						
21	Non cost beneficial problems without mitigation			nr	0						
(iii) ANNUAL CHANGES TO 2 IN 10 & 1 IN 10 REGISTERS											
22	Removed by company action			nr	0						
23	Removed because of better information			nr	0						
24	Added because of better information			nr	0						
25	Added because of increased demand			nr	0						
(iv) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 20 REGISTER											
26	Cost beneficial problems where risk is reduced temporary measures (mitigation) (1 in 20)			nr	0						
27	Non cost beneficial problems where risk is reduced by temporary measures (mitigation) (1 in 20)			nr	0						
28	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised (1 in 20)			nr	0						
29	Non cost beneficial problems without mitigation (1 in 20)			nr	0						
(v) ANNUAL CHANGES TO THE 1 IN 20 REGISTER											
30	Removed by company action (1 in 20)			nr	0						
31	Removed because of better information (1 in 20)			nr	0						
32	Added because of better information (1 in 20)			nr	0						
33	Added because of increased demand (1 in 20)			nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 3A KEY OUTPUTS
SEWERAGE SERVICE - EXTERNAL FLOODING (including PPP)**

DESCRIPTION			UNITS	DP	1		2		3	
					BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
					2006-07	CG	2007-08	CG	2008-09	CG
A	ANNUAL FLOODING SUMMARY									
	(i) OVERLOADED SEWERS									
1	Areas flooded externally in the year (overloaded sewers)		nr	0						
2	Curtilege flooding incidents in the year (overloaded sewers)		nr	0						
3	Highway flooding incidents (overloaded sewers)		nr	0						
4	Other flooding incidents (overloaded sewers)		nr	0						
5	Total flooding incidents (overloaded sewers)		nr	0						
6	External flooding incidents (overloaded sewers attributed to severe weather)		nr	0						
	(ii) OTHER CAUSES									
7	Areas flooded externally in the year (other causes)		nr	0						
8	Areas which have flooded more than once in the last 10 years (other causes)		nr	0						
9	Flooding incidents (other causes - equipment failure)		nr	0						
10	Flooding incidents (other causes - blockages)		nr	0						
11	Flooding incidents (other causes - collapses)		nr	0						
B	AREAS ON THE 1:10, 2:10, 1:20 AT RISK REGISTER									
	(i) AT RISK SUMMARY									
12	2 in 10 risk at end of year		nr	0						
13	1 in 10 risk at end of year		nr	0						
14	1 in 20 risk at end of year		nr	0						
15	Total at risk on the 1:10, 2:10, 1:20 register at end of year		nr	0						
	(ii) PROBLEM STATUS OF EXTERNAL AREAS ON THE 1:10, 2:10, 1:20 REGISTER									
16	Cost beneficial problems where risk is reduced temporary measures (mitigation)		nr	0						
17	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)		nr	0						
18	Cost beneficial problems awaiting solution and problems which have not been appraised		nr	0						
19	Non cost beneficial problems which have not been solved by mitigation		nr	0						
	(iii) ANNUAL CHANGES TO 1:10, 2:10, 1:20 REGISTER									
20	Removed by company action (external only)		nr	0						
21	Removed by company action (external linked)		nr	0						
22	Removed because of better information		nr	0						
23	Added because of better information		nr	0						
24	Added because of increased demand		nr	0						
25	Removed from external to internal register		nr	0						

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 4 KEY OUTPUTS
CUSTOMER SERVICE - 1

DESCRIPTION				1		2		3	
				BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
				2006-07	CG	2007-08	CG	2008-09	CG
A	DG6 RESPONSE TO BILLING CONTACTS - GENERAL								
1	Total billing contacts	nr	0						
2	Number dealt with within 5 working days	nr	0						
3	Number dealt with in more than 10 working days	nr	0						
4	DG6 Percentage dealt with within 5 working days	%	1						
5	Percentage dealt with in more than 10 working days	%	1						
B	CONNECTED PROPERTIES								
6	Number of properties connected for water supply only	nr	0						
7	Number of properties connected for water and sewerage services	nr	0						
8	Number of properties connected for sewerage services only	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 5 KEY OUTPUTS CUSTOMER SERVICE - 2

DESCRIPTION			UNITS	DP	1		2		3	
					BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
					2006-07	CG	2007-08	CG	2008-09	CG
A	DG7 RESPONSE TO WRITTEN COMPLAINTS									
1	Total written complaints		nr	0						
2	Number dealt with within 10 working days		nr	0						
3	Percentage dealt with within 10 working days		%	1						
4	Number dealt with in more than 20 working days		nr	0						
5	Percentage dealt with in more than 20 working days		%	1						
B	DG8 BILLS FOR METERED CUSTOMERS									
6	Total metered accounts		nr	0						
7	Metered accounts excluded from indicator		nr	0						
	(i) NO. OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING AT LEAST ONE BILL DURING YEAR BASED ON METER READING:									
8	Company readings		nr	0						
9	Company or customer readings (or both)		nr	0						
	(ii) NUMBER OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING:									
10	Estimated bills only		nr	0						
11	No bills received during the report year		nr	0						
12	Unread by company for 2 years		nr	0						
C	DG9 TELEPHONE CONTACT									
13	Total calls received on customer contact lines		nr	0						
14	All lines busy		nr	0						
15	Total of abandoned calls		nr	0						
16	Call handling satisfaction		nr	2						
17	Total telephone complaints		nr	0						
D	SPECIAL ASSISTANCE REGISTER									
18	Customers on the special assistance register		nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 5A KEY OUTPUTS

Customer complaints data for Consumer Council for Northern Ireland

DESCRIPTION		UNITS	DP	1		2		3	
				BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
				2006-07	CG	2007-08	CG	2008-09	CG
A	TOTAL WRITTEN COMPLAINTS								
1	Total written complaints	nr	0						
2	Number dealt with within 10 working days	nr	0						
3	Number dealt with in more than 20 working days	nr	0						
B	CATEGORY OF WRITTEN COMPLAINTS								
	(i) Charges and Bills								
4	Total written complaints about charging and billing issues	nr	0						
5	Total written complaints about charging and billing issues escalated to second stage	nr	0						
	(ii) Water Service								
6	Total written complaints about water service issues	nr	0						
7	Total written complaints about water service issues escalated to second stage review	nr	0						
	(iii) Sewerage Service								
8	Total written complaints about sewerage service issues	nr	0						
9	Total written complaints about sewerage service issues escalated to second stage review	nr	0						
	(iv) Metering								
10	Total written complaints about metering issues	nr	0						
11	Total written complaints about metering issues escalated to second stage review	nr	0						
	(v) Other activities								
12	Total written complaints about other service issues	nr	0						
13	Total written complaints about other service issues	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6 KEY OUTPUTS
CUSTOMER SERVICE STANDARDS**

DESCRIPTION		UNITS	DP	1		2		3	
				BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
				2006-07	CG	2007-08	CG	2008-09	CG
A GSS - APPOINTMENTS									
1	Failure to specify am/pm or provide 2 hour slot (Events)	nr	0						
2	Failure to keep appointment (Events)	nr	0						
3	Failure to correctly cancel an appointment (Events)	nr	0						
4	Enhanced GSS criteria (Events)	nr	0						
B GSS - WRITTEN ACCOUNT QUERIES									
ACCOUNT QUERIES									
5	Failure to despatch a substantive reply within 10 working days (Events)	nr	0						
6	Enhanced GSS criteria (Events)	nr	0						
PAYMENT ARRANGEMENTS									
7	Failure to despatch a substantive reply within 5 working days where request cannot be met (Events)	nr	0						
8	Enhanced GSS criteria (Events)	nr	0						
C GSS - WRITTEN COMPLAINTS									
9	Failure to despatch a substantive reply within 10 working days	nr	0						
10	Enhanced GSS criteria (Events)	nr	0						
D GSS - NOTICE OF INTERRUPTIONS TO SUPPLY									
11	Failure to warn for planned interruptions of more than 4 hours	nr	0						
12	Enhanced GSS criteria (Events)	nr	0						
E GSS - SUPPLY NOT DULY RESTORED									
PLANNED INTERRUPTIONS									
13	Failure to restore supply within period specified in notice	nr	0						
UNPLANNED INTERRUPTIONS									
14	Failure to restore supply within 48 hours for emergency works - strategic main (Events)	nr	0						
15	Failure to restore supply within 12 hours for emergency works - not strategic main (Events)	nr	0						
16	Enhanced GSS criteria (Events)	nr	0						
F GSS - PRESSURE STANDARD									
17	Failure to maintain minimum pressure standard (Events)	nr	0						
18	Enhanced GSS criteria (Events)	nr	0						
G GSS - SEWER FLOODING - Internal									
19	Flooding from sewers entering properties (Events)	nr	0						
H GSS - SEWER FLOODING -External									
20	Flooding from sewers entering customers land (Events)	nr	0						
I ALL REGULATIONS									
21	Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action	nr	0						
J GSS PENALTY PAYMENTS MADE -ALL CATEGORIES									
22	Penalty payments made under regulations 6, 7 & 7b (Automatic Events)	nr	0						
23	Penalty payments made under regulations 3, 4, & 5 (Claimed Events)	nr	0						
24	Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS	nr	0						
25	Total penalty payments made (value)	£	0						
K STATUTORY, ENHANCED GSS & COMPANY CUSTOMER									
26	Statutory GSS - total events (number)	nr	0						
27	Statutory GSS - payments made (number)	nr	0						
28	Statutory GSS - payments made (value)	£	0						
29	Enhanced GSS - total events (number)	nr	0						
30	Enhanced GSS - payments made (number)	nr	0						
31	Enhanced GSS - payments made (value)	£	0						
32	Company Customer Charter - payments made (number)	nr	0						
33	Company Customer Charter - payments made (value)	£	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6A BAD DEBT
OUTSTANDING REVENUE AND BREAKDOWN OF CUSTOMER SERVICES OPERATING EXPENDITURE**

DESCRIPTION		UNITS	DP	1 BASE YEAR SBP 2006-07	2 REPORTING YEAR -1 2007-08	3 REPORTING YEAR 2008-09	CG
A REVENUE OUTSTANDING - MEASURED HOUSEHOLDS							
1	Total revenue outstanding < 48 months (measured households)	£m	3				
2	Number of measured households with outstanding revenue < 48 months	nr	0				
3	Revenue outstanding < 3 months (measured households)	£m	3				
4	Number of measured households with outstanding revenue < 3 months	nr	0				
5	Revenue outstanding 3 - 12 months (measured households)	£m	3				
6	Number of measured households with outstanding revenue 3 - 12 months	nr	0				
7	Revenue outstanding 12 - 24 months (measured households)	£m	3				
8	Number of measured households with outstanding revenue 12 - 24 months	nr	0				
9	Revenue outstanding 24 - 36 months (measured households)	£m	3				
10	Number of measured households with outstanding revenue 24 - 36 months	nr	0				
11	Revenue outstanding 36 - 48 months (measured households)	£m	3				
12	Number of measured households with outstanding revenue 36 - 48 months	nr	0				
13	Revenue outstanding > 48 months (measured households)	£m	3				
14	Number of measured households with outstanding revenue > 48 months	nr	0				
B REVENUE OUTSTANDING - UNMEASURED HOUSEHOLDS							
15	Total revenue outstanding < 48 months (unmeasured households)	£m	3				
16	Number of unmeasured households with outstanding revenue < 48 months	nr	0				
17	Revenue outstanding <3 months (unmeasured households)	£m	3				
18	Number of unmeasured households with outstanding revenue < 3 months	nr	0				
19	Revenue outstanding 3 -12 months (unmeasured households)	£m	3				
20	Number of unmeasured households with outstanding revenue 3 - 12 months	nr	0				
21	Revenue outstanding 12-24 months (unmeasured households)	£m	3				
22	Number unmeasured households with outstanding revenue 12 - 24 months	nr	0				
23	Revenue outstanding 24-36 months (unmeasured households)	£m	3				
24	Number of unmeasured households with outstanding revenue 24 - 36 months	nr	0				
25	Revenue outstanding 36 -48 months (unmeasured households)	£m	3				
26	Number of unmeasured households with outstanding revenue 36 - 48 months	nr	0				
27	Revenue outstanding >48 months (unmeasured households)	£m	3				
28	Number of unmeasured households with outstanding revenue > 48 months	nr	0				
C REVENUE OUTSTANDING - MEASURED NON HOUSEHOLDS							
29	Total revenue outstanding < 48 months (measured non households)	£m	3				
30	Number of measured non households with outstanding revenue < 48 months	nr	0				
31	Revenue outstanding < 3 months (measured non households)	£m	3				
32	Number of measured non households with outstanding revenue < 3 months	nr	0				
33	Revenue outstanding 3 - 12 months (measured non households)	£m	3				
34	Number of measured non households with outstanding revenue 3 - 12 months	nr	0				
35	Revenue outstanding 12 - 24 months (measured non households)	£m	3				
36	Number of measured non households with outstanding revenue 12 - 24 months	nr	0				
37	Revenue outstanding 24 - 36 months (measured non households)	£m	3				
38	Number of measured non households with outstanding revenue 24 - 36 months	nr	0				
39	Revenue outstanding 36 - 48 months (measured non households)	£m	3				
40	Number of measured non households with outstanding revenue 36 - 48 months	nr	0				
41	Revenue outstanding > 48 months (measured non households)	£m	3				
42	Number of measured non households with outstanding revenue > 48 months	nr	0				
D REVENUE OUTSTANDING - UNMEASURED NON HOUSEHOLDS							
43	Total revenue outstanding < 48 months (unmeasured non households)	£m	3				
44	Number of unmeasured non households with outstanding revenue < 48 months	nr	0				
45	Revenue outstanding <3 months (unmeasured non households)	£m	3				
46	Number of unmeasured non households with outstanding revenue < 3 months	nr	0				
47	Revenue outstanding 3 -12 months (unmeasured non households)	£m	3				
48	Number of unmeasured non households with outstanding revenue 3 - 12 months	nr	0				
49	Revenue outstanding 12-24 months (unmeasured non households)	£m	3				
50	Number unmeasured non households with outstanding revenue 12 - 24 months	nr	0				
51	Revenue outstanding 24-36 months (unmeasured non households)	£m	3				
52	Number of unmeasured non households with outstanding revenue 24 - 36 months	nr	0				
53	Revenue outstanding 36 -48 months (unmeasured non households)	£m	3				
54	Number of unmeasured non households with outstanding revenue 36 - 48 months	nr	0				
55	Revenue outstanding >48 months (unmeasured non households)	£m	3				
56	Number of unmeasured non households with outstanding revenue > 48 months	nr	0				
D REVENUE WRITTEN OFF							
57	Amount of revenue written off from measured households	£m	3				
57a	Amount of revenue written off from measured non-households	£m	3				
58	Amount of revenue written off from unmeasured households	£m	3				
58a	Amount of revenue written off from unmeasured non-households	£m	3				
E CUSTOMER SERVICES OPERATING EXPENDITURE							
59	General customer services operating expenditure Total	£m	3				
i							
ii							
iii							
iv							
60	Outstanding revenue collection operating expenditure (households)	£m	3				
61	Donations to charitable trusts assisting customers in debt (households)	£m	3				
62	Operating expenditure due to vulnerable household customers	£m	3				
63	Total customer services operating expenditure	£m	3				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6B VULNERABLE CUSTOMERS
APPLICATIONS FOR VULNERABLE CUSTOMER STATUS**

				1	2	3
DESCRIPTION				BASE YEAR SBP 2006-07	REPORTING YEAR -1 2007-08	REPORTING YEAR 2008-09
1	Applications - large families	nr	0			
2	Successful applications - large families	nr	0			
3	Applications - medical conditions	nr	0			
4	Successful applications - medical conditions	nr	0			
5	Total number of applications	nr	0			
6	Total number of successful applications	nr	0			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 7 NON FINANCIAL MEASURES
WATER PROPERTIES & POPULATION**

DESCRIPTION				1 BASE YEAR SBP 2006-07	2 REPORTING YEAR -1 2007-08	3 REPORTING YEAR 2008-09	4 CURRENT YEAR 2009-10
UNITS	DP						
A PROPERTIES							
1	Household properties connected during the year	000	3				
2	Non-household properties connected during the year	000	3				
B BILLING							
3	Households billed unmeasured water	000	3				
4	Households billed measured water (external meter)	000	3				
5	Households billed measured water (not external meter)	000	3				
6	Households billed water	000	3				
7	Household properties (water supply area)	000	3				
8	Non-households billed unmeasured water	000	3				
9	Non-households billed measured water	000	3				
10	Non-households billed water	000	3				
11	Non-household properties (water supply area)	000	3				
12	Void properties	000	3				
C POPULATION							
13	Population - households billed unmeasured water	000	2				
14	Population - households billed measured water	000	2				
15	Population - non-households billed unmeasured water	000	2				
16	Population - non-households billed measured water	000	2				
17	Population - total	000	2				

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 8 NON FINANCIAL MEASURES WATER METERING

DESCRIPTION				1 BASE YEAR SBP 2006-07	2 REPORTING YEAR -1 2007-08	3 REPORTING YEAR 2008-09	CG
UNITS	DP						
A HOUSEHOLD METER INSTALLATION							
1	Selective meters - installed	nr	0				
2	Meter optants installed	nr	0				
3	Meters installed - external meter with existing boundary box	nr	0				
4	Meters installed - external meter without boundary box	nr	0				
5	Meters installed - internal meter	nr	0				
6	No. of meter installation requests outstanding for greater than three months	nr	0				
B WATER DEMAND AT RECENTLY METERED PROPERTIES							
7	Average water billed - selective metered properties	l/prop/d	2				
8	Average water billed - optionally metered properties	l/prop/d	2				

NORTHERN IRELAND WATER LIMITED COMPANY - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES WATER QUALITY

DESCRIPTION			UNITS	DP	1		2		3	
					BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
					2006-07	CG	2007-08	CG	2008-09	CG
A WATER TREATMENT AND DISTRIBUTION										
1	Distribution input affected by Article 31 undertakings (or ADs)		MI/d	3						
2	Distribution input affected by new Article 31 (or ADs) since start of report year.		MI/d	3						
3	Percentage distribution input not affected by Article 31s (or ADs)		%	3						
4	Percentage properties in WSZs affected by Article 31s in distribution		%	3						
5	Percentage properties in WSZs affected by new Article 31s in distribution		%	3						
B DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI										
6	Raw water deterioration		MI/d	3						
7	Conditioning water supplies to reduce plumbosolvency		MI/d	3						
8	Reducing the risk from Cryptosporidium		MI/d	3						
9	Other		MI/d	3						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR		CURRENT YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG	2009-2010	
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (PPP only)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR		CURRENT YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG	2009-10	
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (Total)

DESCRIPTION	UNITS	DP	1		2		3		4	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR		CURRENT YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG	2009-2010	
A WATER DELIVERED - VOLUMES										
1 Billed measured household	M/d	2								
2 Billed measured non-household	M/d	2								
3 Billed measured	M/d	2								
4 Billed unmeasured household	M/d	2								
5 Billed unmeasured non-household	M/d	2								
6 Billed unmeasured	M/d	2								
B WATER DELIVERED - COMPONENTS										
7 Estimated water delivered per unmeasured non-household	l/prop/d	2								
7a Estimated water delivered per unmeasured household	l/prop/d	2								
8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakag	l/h/d	2								
9 Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2								
10 Underground supply pipe leakage (unmeas'd households)	l/prop/d	2								
11 Underground supply pipe leakage (ext. metered households)	l/prop/d	2								
12 Underground supply pipe leakage (other metered h'holds)	l/prop/d	2								
13 Underground supply pipe leakage (void properties)	l/prop/d	2								
14 Meter under-registration (measured households)	M/d	2								
15 Meter under-registration (measured non-households)	M/d	2								
16 Distribution system operational use	M/d	2								
17 Water taken legally unbilled	M/d	2								
18 Water taken illegally unbilled	M/d	2								
19 Water taken unbilled	M/d	2								
20 Water delivered (potable)	M/d	2								
21 Water delivered (non-potable)	M/d	2								
22 Water delivered (non-standard rates: potable)	M/d	2								
23 Water delivered (non-standard rates: non-potable)	M/d	2								
24 Distribution losses	M/d	2								
25 Total leakage	M/d	2								
26 Distribution input	M/d	2								
27 Bulk supply imports	M/d	2								
28 Bulk supply exports	M/d	2								
29 Water treated at own works to own customers	M/d	2								
30 Overall water balance	cg									
C SECURITY OF SUPPLY										
31 Security of supply index - company's planned levels of service	nr	2								
32 Security of supply index - reference levels of service	nr	2								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Planned level of service

[illegible]

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Reference levels of service

[illegible]

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Critical period

[illegible]

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES
Environment and Heritage Service Agency Data - annual average out-turns

DESCRIPTION		UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES						
1	Deployable output	MI/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
B RAW WATER						
4	Raw water abstracted	MI/d	2dp			
5	Raw water exported	MI/d	2dp			
6	Raw water retained	MI/d	2dp			
7	Raw water imported	MI/d	2dp			
8	Raw water collected	MI/d	2dp			
9	Raw water losses	MI/d	2dp			
10	Raw water operational use	MI/d	2dp			
11	Non potable supplies	MI/d	2dp			
12	Raw water into treatment	MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY						
13	Treatment works losses	MI/d	2dp			
14	Treatment works operational use	MI/d	2dp			
15	Potable water produced	MI/d	2dp			
16	Potable water imports	MI/d	2dp			
17	Potable water exports	MI/d	2dp			
18	Distribution input	MI/d	2dp			
19	Distribution losses	MI/d	2dp			
20	Water taken	MI/d	2dp			
21	Distribution system operational use	MI/d	2dp			
22	Water delivered	MI/d	2dp			
D POTABLE WATER CUSTOMER BASE						
23	Unmeasured household - population	000's	3dp			
24	Unmeasured household - properties	000's	3dp			
25	Unmeasured household - occupancy rate	h/pr	2dp			
26	Measured household - population	000's	3dp			
27	Measured household - properties	000's	3dp			
28	Measured household - occupancy rate	h/pr	2dp			
29	Unmeasured non household population	000's	3dp			
30	Unmeasured non household - properties	000's	3dp			
31	Measured non household - population	000's	3dp			
32	Measured non household - properties	000's	3dp			
33	Total population	000's	3dp			
34	Void household - properties	000's	3dp			
35	Void non households - properties	000's	3dp			
36	Total properties	000's	3dp			
E POTABLE WATER DELIVERED						
37	Water taken unbilled	MI/d	2dp			
38	Water delivered billed	MI/d	2dp			
39	Unmeasured household water delivered	MI/d	2dp			
40	Unmeasured household - uspl	MI/d	2dp			
41	Unmeasured household - consumption	MI/d	2dp			
42	Unmeasured household - pcc	l/h/d	2dp			
43	Measured household water delivered	MI/d	2dp			
44	Measured household - uspl	MI/d	2dp			
45	Measured household - consumption	MI/d	2dp			
46	Measured household - pcc	MI/d	2dp			
47	Unmeasured non-household water delivered	MI/d	2dp			
48	Unmeasured non-household - uspl	MI/d	2dp			
49	Unmeasured non household - consumption	MI/d	2dp			
50	Measured non household water delivered	MI/d	2dp			
51	Measured non household - uspl	MI/d	2dp			
52	Measured non household - consumption	MI/d	2dp			
53	Void properties - uspl	MI/d	2dp			
F LEAKAGE						
54	Total leakage	MI/d	2dp			
55	Total leakage	l/prop/d	2dp			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Environment and Heritage Service Agency Data - critical period

DESCRIPTION	UNITS	DP
-------------	-------	----

A	BASIC RESOURCES		
1	Deployable output	MI/d	2dp
2	Outage allowance	MI/d	2dp
3	Water available for use	MI/d	2dp

B	RAW WATER		
4	Raw water abstracted	MI/d	2dp
5	Raw water exported	MI/d	2dp
6	Raw water retained	MI/d	2dp
7	Raw water imported	MI/d	2dp
8	Raw water collected	MI/d	2dp
9	Raw water losses	MI/d	2dp
10	Raw water operational use	MI/d	2dp
11	Non potable supplies	MI/d	2dp
12	Raw water into treatment	MI/d	2dp

C	POTABLE WATER TO POINT OF DELIVERY		
13	Treatment works losses	MI/d	2dp
14	Treatment works operational use	MI/d	2dp
15	Potable water produced	MI/d	2dp
16	Potable water imports	MI/d	2dp
17	Potable water exports	MI/d	2dp
18	Distribution input	MI/d	2dp
19	Distribution losses	MI/d	2dp
20	Water taken	MI/d	2dp
21	Distribution system operational use	MI/d	2dp
22	Water delivered	MI/d	2dp

D	POTABLE WATER CUSTOMER BASE		
23	Unmeasured household - population	000's	3dp
24	Unmeasured household - properties	000's	3dp

RESOURCE ZONE	RESOURCE ZONE	Total
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NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	MI/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	MI/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (PPP Only)

DESCRIPTION	UNITS	DP	1		2		2	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	MI/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	MI/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (Total)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of mains	km	2						
B CHANGES DURING REPORT YEAR								
2 Mains renewed	km	2						
3 Mains relined	km	2						
4 Mains cleaned (total)	km	2						
5 Distribution mains cleaned for quality	km	2						
6 New mains	km	2						
7 Mains abandoned and other changes	km	2						
8 Lead communication pipes replaced - quality	nr	0						
9 Lead communication pipes replaced - maintenance or other	nr	0						
10 Communication pipes replaced - other	nr	0						
11 Mains bursts per 1000km	nr	0						
C ASSET BALANCE AT MARCH 31								
12 Total length of mains	km	2						
D DISTRIBUTION STUDIES								
13 Cumulative number of distribution zone studies completed	nr	0						
14 Distribution zone studies ongoing	nr	0						
15 Total distribution zones identified for study	nr	0						
16 Cumulative % distribution zone studies completed	%	1						
17 Percentage population/properties - completed studies	%	1						
E OTHER WATER SERVICE ACTIVITIES								
18 Length of aqueducts refurbished for maintenance	km	2						
19 Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0						
20 Number of existing water treatment works refurbished for maintenance	nr	0						
21 Capacity of refurbished water treatment works for maintenance	MI/d	3						
22 Number of new or enhanced water treatment works for quality	nr	0						
23 Distribution input of new or enhanced water treatment works for quality	MI/d	0						
24 Number of pumping stations refurbished for maintenance	nr	0						
25 Number of service reservoirs & water towers refurbished for maintenance	nr	0						
26 Number of household meters renewed	nr	0						
27 Number of security related improvements	nr	0						
28 Environmental impact - number of investigations	nr	0						
29 Environmental impact - number of options appraisals	nr	0						
30 Other environmental improvements	nr	0						

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS (NIW Only)

A WATER TREATMENT WORKS - TURBIDITY		nr	0	ML/d	2
1	95%ile greater than or equal to 0.5NTU				
2	95%ile less than 0.5NTU				
3	Turbidity not recorded				
4	Total				

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS (PPP Only)

A WATER TREATMENT WORKS - TURBIDITY		nr	0	ML/d	2
1	95%ile greater than or equal to 0.5NTU				
2	95%ile less than 0.5NTU				
3	Turbidity not recorded				
4	Total				

ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS - (Total)

A	WATER TREATMENT WORKS - TURBIDITY	nr	0	MI/d	2
1	95%ile greater than or equal to 0.5NTU				
2	95%ile less than 0.5NTU				
3	Turbidity not recorded				
4	Total				

ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (NIW Only)

A	SOURCE TYPES AND PUMPING
1	Impounding reservoirs
2	River abstractions
3	Boreholes
4	Source types and pumping; total
5	Average pumping head - total

B	TREATMENT TYPE
6	Proportion of distribution input - simple disinfection
7	Proportion of distribution input - W1
8	Proportion of distribution input - W2
9	Proportion of distribution input - W3
10	Proportion of distribution input - W4
11	Proportion of distribution input - total
12	Total numbers of works

C	POTABLE MAINS
13	Potable mains (nominal bore)

ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS (PPP Only)

A	SOURCE TYPES AND PUMPING
1	Impounding reservoirs
2	River abstractions
3	Boreholes
4	Source types and pumping: total
5	Average pumping head - total

B	TREATMENT TYPE
6	Proportion of distribution input - simple disinfection
7	Proportion of distribution input - W1
8	Proportion of distribution input - W2
9	Proportion of distribution input - W3
10	Proportion of distribution input - W4
11	Proportion of distribution input - total
12	Total numbers of works

C	POTABLE MAINS
13	Potable mains (nominal bore)

ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (Total)

A	SOURCE TYPES AND PUMPING
1	Impounding reservoirs
2	River abstractions
3	Boreholes
4	Source types and pumping; total
5	Average pumping head - total

B	TREATMENT TYPE
6	Proportion of distribution input - simple dist
7	Proportion of distribution input - W1
8	Proportion of distribution input - W2
9	Proportion of distribution input - W3
10	Proportion of distribution input - W4
11	Proportion of distribution input - total
12	Total numbers of works

C	POTABLE MAINS
13	Potable mains (nominal bore)

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 13 NON FINANCIAL MEASURES SEWERAGE PROPERTIES & POPULATION

DESCRIPTION				1		2		3	
				BASE YEAR SBP 2006-07		REPORTING YEAR -1 2007-08		REPORTING YEAR 2008-09	
				CG		CG		CG	
A PROPERTIES									
1	Households properties connected during the year	000	3						
2	Non-households properties connected during the year	000	3						
B BILLING									
3	Households billed unmeasured sewage	000	3						
4	Households billed measured sewage	000	3						
5	Households billed sewage	000	3						
6	Non-households billed unmeasured sewage	000	3						
7	Non-households billed measured sewage	000	3						
8	Non-households billed sewage	000	3						
9	Void properties	000	3						
C POPULATION									
10	Total connected population	000	3						

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 14 NON FINANCIAL MEASURES
SEWAGE COLLECTED

DESCRIPTION				1		2		3	
				BASE YEAR SBP 2006-07		REPORTING YEAR -1 2007-08		REPORTING YEAR 2008-09	
				UNITS	DP	CG	CG	CG	CG
A	SEWAGE - VOLUMES								
1	Volume unmeasured household sewage	MI/d	2						
2	Volume unmeasured non-household sewage	MI/d	2						
3	Volume unmeasured sewage	MI/d	2						
4	Volume measured household domestic sewage	MI/d	2						
5	Volume measured non - household domestic sewage	MI/d	2						
6	Volume trade effluent	MI/d	2						
7	Volume waste water returned	MI/d	2						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN														
ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES														
SEWAGE TREATMENT (NIW Only)														
DESCRIPTION			UNITS	DP	1		2		3					
					BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG				
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)		tonnes	1										
2	Total load receiving secondary treatment (BOD/year)		tonnes	1										
3	Total load receiving primary treatment only (BOD/year)		tonnes	1										
4	Total load receiving preliminary treatment only (BOD/year)		tonnes	1										
5	Total load entering sewerage system (BOD/year)		tonnes	1										
6	Equivalent population served (resident)		000	2										
7	Equivalent population served (resident) (numerical consents)		000	2										
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works		nr	0										
9	Treatment capacity available (BOD5/day)		tonnes	1										
10	Number of STWs providing nutrient removal		nr	0										
11	Equivalent population served by STWs providing nutrient removal		000	2										
12	Number of STWs providing pathogen reduction		nr	0										
13	Equivalent population served by STWs providing disinfection		000	2										
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal		%	2										
15	Total sewage sludge produced		ttds	1										
16	Total sewage sludge disposal		ttds	1										
17	Additional sewage sludge arising from new quality obligations since 2006-07		ttds	1										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN														
ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES														
SEWAGE TREATMENT (PPP Only)														
DESCRIPTION			UNITS	DP	1		2		3					
					BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG				
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)		tonnes	1										
2	Total load receiving secondary treatment (BOD/year)		tonnes	1										
3	Total load receiving primary treatment only (BOD/year)		tonnes	1										
4	Total load receiving preliminary treatment only (BOD/year)		tonnes	1										
5	Total load entering sewerage system (BOD/year)		tonnes	1										
6	Equivalent population served (resident)		000	2										
7	Equivalent population served (resident) (numerical consents)		000	2										
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works		nr	0										
9	Treatment capacity available (BOD5/day)		tonnes	1										
10	Number of STWs providing nutrient removal		nr	0										
11	Equivalent population served by STWs providing nutrient removal		000	2										
12	Number of STWs providing pathogen reduction		nr	0										
13	Equivalent population served by STWs providing disinfection		000	2										
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal		%	2										
15	Total sewage sludge produced		ttds	1										
16	Total sewage sludge disposal		ttds	1										
17	Additional sewage sludge arising from new quality obligations since 2006-07		ttds	1										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN														
ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES														
SEWAGE TREATMENT (Total)														
DESCRIPTION			UNITS	DP	1		2		3					
					BASE YEAR SBP 2006-07	CG	REPORTING YEAR -1 2007-08	CG	REPORTING YEAR 2008-09	CG				
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)		tonnes	1										
2	Total load receiving secondary treatment (BOD/year)		tonnes	1										
3	Total load receiving primary treatment only (BOD/year)		tonnes	1										
4	Total load receiving preliminary treatment only (BOD/year)		tonnes	1										
5	Total load entering sewerage system (BOD/year)		tonnes	1										
6	Equivalent population served (resident)		000	2										
7	Equivalent population served (resident) (numerical consents)		000	2										
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works		nr	0										
9	Treatment capacity available (BOD5/day)		tonnes	1										
10	Number of STWs providing nutrient removal		nr	0										
11	Equivalent population served by STWs providing nutrient removal		000	2										
12	Number of STWs providing pathogen reduction		nr	0										
13	Equivalent population served by STWs providing disinfection		000	2										
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal		%	2										
15	Total sewage sludge produced		ttds	1										
16	Total sewage sludge disposal		ttds	1										
17	Additional sewage sludge arising from new quality obligations since 2006-07		ttds	1										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (NIW Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges CSOs (EHS)	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (PPP Only)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges -excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges - CSOs	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (Total)

DESCRIPTION	UNITS	DP	1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A ASSET BALANCE AT APRIL 1								
1 Total length of sewers	km	2						
2 Total length of "critical" sewers	km	2						
B CHANGES DURING REPORT YEAR								
3 New "critical" sewers	km	2						
4 "Critical" sewers - inspection by CCTV/man entry	km	2						
5 "Critical" sewers - renovated	km	2						
6 "Critical" sewers - replaced	km	2						
7 Abandoned "critical" sewers and other changes	km	2						
8 New "non-critical" sewers	km	2						
9 "Non-critical" sewers - renovated	km	2						
10 "Non-critical" sewers - replaced	km	2						
11 Abandoned "non-critical" sewers and other changes	km	2						
12 Sewer collapses per 1,000km	nr	1						
13 Sewer blockages per 1,000km	nr	1						
C ASSET BALANCE AT MARCH 31								
14 Total length of sewers	km	2						
15 Total length of "critical" sewers	km	2						
D INTERMITTENT DISCHARGES								
16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS)	nr	0						
16b Number of unsatisfactory intermittent discharges CSOs (EHS)	nr	0						
17a Number of intermittent discharges excluding CSOs	nr	0						
17b Number of CSOs	nr	0						
E DRAINAGE AREA PLANS								
18 Cumulative number of drainage area plans completed	nr	0						
19 Number of drainage area plan studies in progress at the report end of the report	nr	0						
20 Total sewerage drainage areas	nr	0						
21 Cumulative % drainage area plan studies completed	%	1						
22 % population/properties covered by completed studies	%	1						
F OTHER SEWERAGE SERVICE ACTIVITIES								
23 Number of intermittent discharges refurbished for maintenance	nr	0						
24 Number of sewage treatment works refurbished for maintenance	nr	0						
25 P.e. of refurbished sewage treatment works for maintenance	000	0						
26 Number of new or enhanced sewage treatment works for quality	nr	0						
27 P.e. of new or enhanced sewage treatment works for quality	000	0						
28 First time sewerage - number of schemes completed	nr	0						
29 First time sewerage schemes - properties	nr	0						
30 Number of sludge treatment works refurbished for maintenance	nr	0						
31 Number of pumping stations refurbished for maintenance	nr	0						
32 Number of sea outfalls refurbished for maintenance	nr	0						
33 Number of investigations completed related to the quality programme	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16A NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS**

DESCRIPTION				1	
				2008-09	CG
A SEWERS - MAINTENANCE					
1	Total number of rising main failures	nr	0		
2	Total number of gravity sewer collapses	nr	0		
3	Total number of sewer blockages	nr	0		
4	Total number of equipment failures repaired	nr	0		

ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (NIW Only)

A	SEWAGE TREATMENT WORKS - BOD PERFORMANCE
1	Equivalent population band 3 to 6
2	Excluded STWs
3	Total STWs

B	SEWAGE TREATMENT WORKS - SS PERFORMANCE
4	Equivalent population band 3 to 6
5	Excluded STWs
6	Total STWs

C	SEWAGE TREATMENT WORKS - NH3 PERFORMANCE
7	Equivalent population band 3 to 6
8	Excluded STWs
9	Total STWs

ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (PPP Only)

A	SEWAGE TREATMENT WORKS - BOD PERFORMANCE
1	Equivalent population band 3 to 6
2	Excluded STWs
3	Total STWs

B	SEWAGE TREATMENT WORKS - SS PERFORMANCE
4	Equivalent population band 3 to 6
5	Excluded STWs
6	Total STWs

C	SEWAGE TREATMENT WORKS - NH3 PERFORMANCE
7	Equivalent population band 3 to 6
8	Excluded STWs
9	Total STWs

ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (Total)

A	SEWAGE TREATMENT WORKS - BOD PERFORMANCE
1	Equivalent population band 3 to 6
2	Excluded STWs
3	Total STWs

B	SEWAGE TREATMENT WORKS - SS PERFORMANCE
4	Equivalent population band 3 to 6
5	Excluded STWs
6	Total STWs

C	SEWAGE TREATMENT WORKS - NH3 PERFORMANCE
7	Equivalent population band 3 to 6
8	Excluded STWs
9	Total STWs

NORTHERN IRELAND WATER LIMITED - ANNNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17A SEWERAGE EXPLANATORY FACTORS
SEWERAGE SUB - AREA EXPLANATORY FACTORS

				1	2	3	4	5	6	7	8	9
DESCRIPTION				AREA 1	AREA 2	AREA 3	AREA 4	AREA 5	AREA 6	AREA 7	AREA 8	Total
UNITS				CG	CG	CG	CG	CG	CG	CG	CG	CG
DP												
A	SEWERAGE SUB AREAS GENERAL											
	Area name:-											
1	Annual average resident connected population	000	1									
2	Annual average non-resident population	000	1									
3	Volume of sewage collected (daily average)	MI/d	1									
4	Total connected properties	nr	0									
5	Area of Sewerage District	km ²	0									
B	SEWERAGE DATA											
6	Total length of sewer	km	0									
C	Costs											
7	Sewerage: Direct Costs	£000	0									
8	Sewerage: Power Costs	£000	0									
9	Sewerage: Service Charges	£000	0									
10	Sewerage: General & Support Expenditure	£000	0									
11	Sewerage: Functional Expenditure	£000	0									

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17B SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - LARGE WORKS INFORMATION DATABASE (NIW Only)

DESCRIPTION	UNITS	DP	TOTAL	1	2	3	4	5	6	7	80
				CG	CG	CG	CG	CG	CG	CG	
1 Works Name											
A WORKS SIZE											
2 Population equivalent of total load received	000	0									
B EFFLUENT CONSENT STANDARD											
3 Suspended solids consent	mg/l	0									
4 BOD5 consent	mg/l	0									
5 COD consent	mg/l	0									
6 Ammonia consent	mg/l	0									
7 Phosphates consent	mg/l	0									
C TREATMENT CATEGORY											
8 Classification of Treatment Works											
D COSTS											
9 Direct cost	£000	0									
10 Power costs	£000	0									
11 Service Charges	£000	0									
12 General and support expenditure	£000	0									
13 Functional expenditure	£000	0									
14 Estimated terminal pumping costs	£000	0									
15 Estimated sludge costs	£000	0									

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17B SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - LARGE WORKS INFORMATION DATABASE (PPP Only)

DESCRIPTION	UNITS	DP	TOTAL	1	2	3	4	5	6	7	80
				CG	CG	CG	CG	CG	CG	CG	
1 Works Name											
A WORKS SIZE											
2 Population equivalent of total load received	000	0									
B EFFLUENT CONSENT STANDARD											
3 Suspended solids consent	mg/l	0									
4 BOD5 consent	mg/l	0									
5 COD consent	mg/l	0									
6 Ammonia consent	mg/l	0									
7 Phosphates consent	mg/l	0									
C TREATMENT CATEGORY											
8 Classification of Treatment Works											
D COSTS											
9 Direct cost (payment by Concessionaire to NIW)	£000	0									
9a Total Unitary Charge	£0	0									
10 Power costs	£000	0									
11 Service Charges	£000	0									
12 General and support expenditure (NIW)	£000	0									
12a General and Support (PPP operator only)	£0	0									
13 Total functional expenditure (NIW and PPP)	£000	0									
14 Estimated terminal pumping costs	£000	0									
15 Estimated sludge costs	£000	0									

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (NIW Only)

DESCRIPTION			UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	
					TREATMENT CATEGORY										TOTAL	
					PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS				
						ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		
A	SMALL WORKS															
1	Number of STWs in size band 1				nr	0										
2	Number of STWs in size band 2				nr	0										
3	Number of STWs in size band 3				nr	0										
4	Number of STWs in size band 4				nr	0										
5	Number of STWs in size band 5				nr	0										
B	LARGE WORKS															
6	Number of STWs in size band 6				nr	0										
7	Total numbers of STWs				nr	0										
C	SMALL WORKS WITH AMMONIA CONSENTS															
8	Number of small STWs with NH ₃ consent (5 - 10mg/l)				nr	0										
9	Number of small STWs with NH ₃ consent (< = 5mg/l)				nr	0										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (PPP Only)

DESCRIPTION					1
			UNITS	DP	
					PRIMARY
A	SMALL WORKS				
1	Number of STWs in size band 1	nr	0		
2	Number of STWs in size band 2	nr	0		
3	Number of STWs in size band 3	nr	0		
4	Number of STWs in size band 4	nr	0		
5	Number of STWs in size band 5	nr	0		
B	LARGE WORKS				
6	Number of STWs in size band 6	nr	0		
7	Total numbers of STWs	nr	0		
C	SMALL WORKS WITH AMMONIA CONSENTS				
8	Number of small STWs with NH3 consent (5 - 10mg/l)	nr	0		
9	Number of small STWs with NH3 consent (< = 5mg/l)	nr	0		

[illegible]

9	10	11
SEA OUTFALLS		TOTAL
SCREENED	UNSCREENED	

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN															
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS															
SEWAGE TREATMENT WORKS - LOADS (NIW Only)															
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11		
			TREATMENT CATEGORY										TOTAL	CG	
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS					
				ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED			
A SMALL WORKS															
1 Load received by STWs in size band 1	kg BOD ₅ /day	0													
2 Load received by STWs in size band 2	kg BOD ₅ /day	0													
3 Load received by STWs in size band 3	kg BOD ₅ /day	0													
4 Load received by STWs in size band 4	kg BOD ₅ /day	0													
5 Load received by STWs in size band 5	kg BOD ₅ /day	0													
B LARGE WORKS															
6 Load received by STWs in size band 6	kg BOD ₅ /day	0													
7 Total loads rec'd (daily average all size bands)	kg BOD ₅ /day	0													
C SMALL WORKS WITH AMMONIA CONSENTS															
8 Load rec'd by small STW w. NH ₃ consent (5 - 10mg)	kg BOD ₅ /day	0													
9 Load rec'd by small STW w. NH ₃ consents (≤ 5mg)	kg BOD ₅ /day	0													

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN													
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - LOADS (PPP Only)													
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	TREATMENT CATEGORY				SEA OUTFALLS PRELIMINARY TREATMENT	SCREENED	UNSCREENED	TOTAL
						A1	A2	B1	B2				
A SMALL WORKS													
1 Load received by STWs in size band 1	kg BOD5/day	0											
2 Load received by STWs in size band 2	kg BOD5/day	0											
3 Load received by STWs in size band 3	kg BOD5/day	0											
4 Load received by STWs in size band 4	kg BOD5/day	0											
5 Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS													
6 Load received by STWs in size band 6	kg BOD5/day	0											
7 Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9 Load rec'd by small STW w. NH3 consents (<= 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN													
ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - LOADS (Total)													
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			PRIMARY	TREATMENT CATEGORY								TOTAL	CG
				ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	SEA OUTFALLS			
										PRELIMINARY TREATMENT	SCREENED		
A SMALL WORKS													
1 Load received by STWs in size band 1	kg BOD5/day	0											
2 Load received by STWs in size band 2	kg BOD5/day	0											
3 Load received by STWs in size band 3	kg BOD5/day	0											
4 Load received by STWs in size band 4	kg BOD5/day	0											
5 Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS													
6 Load received by STWs in size band 6	kg BOD5/day	0											
7 Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9 Load rec'd by small STW w. NH3 consents (≤ 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - COSTS (NIW Only)													
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SEA OUTFALLS SCREENED	UNSCREENED	
A SMALL WORKS													
1 Direct costs of STWs in size band 1	€000	3											
2 Direct costs of STWs in size band 2	€000	3											
3 Direct costs of STWs in size band 3	€000	3											
4 Direct costs of STWs in size band 4	€000	3											
5 Direct costs of STWs in size band 5	€000	3											
B LARGE WORKS													
6 Direct costs of STWs in size band 6	€000	3											
C ALL WORKS													
7 Total direct costs of STWs - all sizes	€000	3											
8 Sludge Treatment and Disposal Adjustment	€000	3											
9 Sewage Treatment: Direct costs	€000	3											
10 Sewage Treatment: Power costs	€000	3											
11 Sewage Treatment: service charges	€000	3											
12 Sewage Treatment: General and Support	€000	3											
13 Sewage Treatment: Functional Expenditure	€000	3											

NORTHERN IRELAND WATER LIMITED														
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS														
SEWAGE TREATMENT WORKS - COSTS (PPP only)														
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	
			PRIMARY	SECONDARY		TREATMENT CATEGORY				SEA OUTFALLS				TOTAL
				ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		
A SMALL WORKS														
1 Direct costs of STWs in size band 1	€000	3												
2 Direct costs of STWs in size band 2	€000	3												
3 Direct costs of STWs in size band 3	€000	3												
4 Direct costs of STWs in size band 4	€000	3												
5 Direct costs of STWs in size band 5	€000	3												
B LARGE WORKS														
6 Direct costs of STWs in size band 6	€000	3												
C ALL WORKS														
7 Total direct costs of STWs - all sizes	€000	3												
8 Sludge Treatment and Disposal Adjustments	€000	3												
9 Sewage Treatment: Direct costs	€000	3												
10 Sewage Treatment: Power costs	€000	3												
11 Sewage Treatment: service charges	€000	3												
12 Sewage Treatment: General and Support (NW)	€000	3												
12a Sewage Treatment: General and Support (PPP operator only)	€000	3												
13 Sewage Treatment: Functional Expenditure	€000	3												

NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS													
SEWAGE TREATMENT WORKS - COSTS (Total)													
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY								SEA OUTFALLS		TOTAL
			PRIMARY	SECONDARY ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	
A SMALL WORKS													
1 Direct costs of STWs in size band 1	€000	3											
2 Direct costs of STWs in size band 2	€000	3											
3 Direct costs of STWs in size band 3	€000	3											
4 Direct costs of STWs in size band 4	€000	3											
5 Direct costs of STWs in size band 5	€000	3											
B LARGE WORKS													
6 Direct costs of STWs in size band 6	€000	3											
C ALL WORKS													
7 Total direct costs of STWs - all sizes	€000	3											
8 Sludge Treatment and Disposal Adjustments	€000	3											
9 Sewage Treatment: Direct costs	€000	3											
10 Sewage Treatment: Power costs	€000	3											
11 Sewage Treatment: service charges	€000	3											
12 Sewage Treatment: General and Support	€000	3											
12a) Sewage Treatment: General and Support (PPP operator)	€000	3											
13 Sewage Treatment: Functional Expenditure	€000	3											

NORTHERN IRELAND WATER LIMITED												
ANNUAL INFORMATION RETURN - TABLE 17G: SEWERAGE EXPLANATORY FACTORS												
SLUDGE TREATMENT AND DISPOSAL INFORMATION (NIW Only)												
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	
			FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL CG	FARMLAND ADVANCED CG	INCINERATION CG	LANDFILL CG	COMPOSTED CG	LAND RECLAMATION CG	OTHER CG	TOTAL CG	CG
1 Resident population served	000	1										
2 Amount of sewage sludge	kg	1										
3 Sludge treatment direct costs	€000	3										
4 Sludge disposal direct costs	€000	3										
5 Sludge treatment & disposal direct costs	€000	3										
6 Sludge treatment & disposal power costs	€000	3										
7 Sludge treatment & disposal service charges	€000	3										
8 Sludge treatment & disposal general & support exp	€000	3										
9 Sludge treatment & disposal functional expend	€000	3										

NORTHERN IRELAND WATER LIMITED												
ANNUAL INFORMATION RETURN - TABLE 17G: SEWERAGE EXPLANATORY FACTORS												
SLUDGE TREATMENT AND DISPOSAL INFORMATION (PPP Only)												
DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	
			FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL CG	FARMLAND ADVANCED CG	INCINERATION CG	LANDFILL CG	COMPOSTED CG	LAND RECLAMATION CG	OTHER CG	TOTAL CG	CG
1 Resident population served	000	1										
2 Amount of sewage sludge	kg	1										
3 Sludge treatment direct costs	€000	3										
4 Sludge disposal direct costs	€000	3										
5 Sludge treatment & disposal direct costs	€000	3										
6 Sludge treatment & disposal power costs	€000	3										
7 Sludge treatment & disposal service charges	€000	3										
8 Sludge treatment & disposal general & support exp	€000	3										
9 Sludge treatment & disposal functional expenditure	€000	3										

NORTHERN IRELAND WATER LIMITED												
ANNUAL INFORMATION RETURN - TABLE 17G: SEWERAGE EXPLANATORY FACTORS												
SLUDGE TREATMENT AND DISPOSAL INFORMATION (Total)												
DESCRIPTION	UNITS		1	2	3	4	5	6	7	8	9	
			FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL CG	FARMLAND ADVANCED CG	INCINERATION CG	LANDFILL CG	COMPOSTED CG	LAND RECLAMATION CG	OTHER CG	TOTAL CG	CG
1 Resident population served	000	1										
2 Amount of sewage sludge	kg	1										
3 Sludge treatment direct costs	€000	3										
4 Sludge disposal direct costs	€000	3										
5 Sludge treatment & disposal direct costs	€000	3										
6 Sludge treatment & disposal power costs	€000	3										
7 Sludge treatment & disposal service charges	€000	3										
8 Sludge treatment & disposal general & support exp	€000	3										
9 Sludge treatment & disposal functional expenditure	€000	3										

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 18 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH

DESCRIPTION				1	2
				2007-08	2008-09
1	Turnover	£m	3		
2	Operating costs (excluding HCD)	£m	3		
3	Historical cost depreciation	£m	3		
4	Operating income	£m	3		
5	Operating profit	£m	3		
6	Other income	£m	3		
7	Net interest receivable less payable	£m	3		
8	Profit on ordinary activities before taxation	£m	3		
9	Current tax	£m	3		
10	Deferred tax	£m	3		
11	Profit on ordinary activities after taxation	£m	3		
12	Extraordinary items	£m	3		
13	Profit for the year	£m	3		
14	Dividends	£m	3		
15	Retained profit for the year	£m	3		

ANNUAL INFORMATION RETURN - TABLE 18A REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO TAXATION CHARGE

DESCRIPTION				1	2
				2007-08	2008-09
A CALCULATION OF TRADING PROFIT					
1	HCA Operating profit	£m	3		
2	Total HCA Depreciation	£m	3		
3	Infrastructure renewals charge	£m	3		
4	Deduction for capitalised revenue expenditure	£m	3		
5	Trading profit	£m	3		
B DEDUCTIONS TO TRADING PROFIT					
6	Depreciation - Capitalised revenue expenditure - Non -infra	£m	3		
7	Depreciation - Capitalised revenue expenditure - Infra	£m	3		
8	Total interest charge	£m	3		
9	Capital allowances utilised - General pool	£m	3		
10	Capital allowances utilised - Long life pool	£m	3		
11	Industrial building allowance utilised	£m	3		
12	Other deductions	£m	3		
13	Total deductions	£m	3		
C ADDITIONS TO TRADING PROFIT					
14	Grants and contributions taxable on receipt	£m	3		
15	Other additions	£m	3		
16	Total additions	£m	3		
17	Trading profit for tax	£m	3		
18	Adjusted trading profit for tax	£m	3		
19	Current tax charge	£m	3		
20	Prior year adjustments	£m	3		
21	Payments for group relief	£m	3		
22	Total current tax charge	£m	3		

ANNUAL INFORMATION RETURN - TABLE 18B REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES

DESCRIPTION				1	2	3	4
				2007/08	% 2007 -08	2008/09	% 2008 -09
A CAPITAL EXPENDITURE CATEGORIES							
1	Assets qualifying for 100% first year allowances	£m	3				
2	Assets to be included in the general pool (25%)	£m	3				
3	Assets qualifying for the long life pool (6%)	£m	3				
4	Assets qualifying for the Industrial buildings allowance	£m	3				
5	Assets purchased under Finance leasing	£m	3				
6	Capitalised revenue expenditure deducted in year of spend	£m	3				
7	Capitalised revenue expenditure depreciated - Non infra	£m	3				
8	Capitalised revenue expenditure depreciated - Infra	£m	3				
9	Capitalised revenue expenditure not depreciated	£m	3				
10	Other assets not qualifying for capital allowances or revenue deductions	£m	3				
11	Grants and contributions taxable on receipt	£m	3				
12	Total capitalised expenditure including IRE	£m	3				
B ADDITIONAL INFORMATION							
13	Average asset life - Non infrastructure	Years	0				
14	Average asset life - Infrastructure	Years	0				
15	Closing pool of capital allowances - general pool	£m	3				
16	Closing pool of capital allowances - long life pool	£m	3				
17	Residual IBA's	£m	3				
18	Losses brought forward	£m	3				
19	PPP expenditure qualifying for capital allowances	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18C REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES**

DESCRIPTION				1	2
				2007-08	2008-09
A	CAPITAL EXPENDITURE CATEGORIES				
1	Profit for the year	£m	3		
2	Actuarial gains/losses on post employment plans	£m	3		
3	Other gains and losses	£m	3		
4	Total recognised gains and losses for the year	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18d REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES**

				1	2
DESCRIPTION				2007-08	2008-09
A	DIVIDEND ANALYSIS				
1	Dividends in respect of a financial re-organisation	£m	3		
2	Other ordinary dividends	£m	3		
3	Total dividends	£m	3		
B	INTEREST ANALYSIS				
4	Interest receivable/payable on intercompany balances	£m	3		
5	Interest receivable/payable in respect of a financial re-organisation	£m	3		
6	Indexation element of index-linked bonds	£m	3		
7	Preference share dividends	£m	3		
8	Other interest receivable	£m	3		
9	Other interest payable	£m	3		
10	Other finance charges - post employment costs	£m	3		
11	Other finance charges	£m	3		
12	Total net interest	£m	3		

ANNUAL INFORMATION RETURN - TABLE 19 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
BALANCE SHEET AS AT 31 MARCH

				1	2
DESCRIPTION				2007-08	2008-09
A FIXED ASSETS					
1	Tangible fixed assets	£m	3		
2	Investment - loan to group company	£m	3		
3	Investment - other	£m	3		
4	Total fixed assets	£m	3		
B CURRENT ASSETS					
5	Stocks	£m	3		
6	Debtors	£m	3		
7	Cash	£m	3		
8	Short term deposits	£m	3		
9	Infrastructure renewals prepayment	£m	3		
10	Total current assets	£m	3		
C CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR					
11	Overdrafts	£m	3		
12	Infrastructure renewals accrual	£m	3		
13	Creditors	£m	3		
14	Borrowings	£m	3		
15	Corporation tax payable	£m	3		
16	Ordinary share dividends payable	£m	3		
17	Preference share dividends payable	£m	3		
18	Total creditors	£m	3		
19	Net current assets	£m	3		
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR					
20	Borrowings	£m	3		
21	Other creditors	£m	3		
22	Total creditors	£m	3		
E PROVISION FOR LIABILITIES AND CHARGES					
23	Deferred tax provision	£m	3		
24	Deferred income - grants and contributions	£m	3		
25	Post employment asset / (liabilities)	£m	3		
26	Other provisions	£m	3		
F PREFERENCE SHARE CAPITAL					
27	Preference share capital	£m	3		
28	Net assets employed	£m	3		
G CAPITAL AND RESERVES					
29	Called up share capital	£m	3		
30	Share premium	£m	3		
31	Profit and loss account	£m	3		
32	Other reserves	£m	3		
33	Capital and reserves	£m	3		

ANNUAL INFORMATION RETURN - TABLE 19a ANALYSIS OF BORROWINGS DUE AFTER MORE THAN ONE YEAR (HISTORICAL COST ACCOUNTING)
BALANCE SHEET AS AT 31 MARCH

	1	2	3	4	5	6	7	8	9
	DESCRIPTION	YEARS TO MATURITY	PRINCIPAL SUM £m 3dp	Years to maturity x principle sum	REAL COUPON %	NOMINAL INTEREST RATE %	FULL YEAR EQUIVALENT NOMINAL INTEREST COST £m 3dp	FULL YEAR EQUIVALENT REAL CASH INTEREST PAYMENT £m 3dp	CARRYING VALUE £m 3dp
A	BORROWINGS IN HEDGING RELATIONSHIPS								
A1	Fixed rate instruments								
1									
"									
50									
A2	Floating rate instruments								
51									
"									
100									
A3	Index linked instruments								
101									
"									
150									
	TOTAL FOR HEDGING INSTRUMENTS								
B	BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
B1	Fixed rate instruments								
151									
"									
200									
B2	Floating rate instruments								
201									
"									
250									
B3	Index linked instruments								
251									
"									
300									
	TOTAL FOR BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
C	OTHER BORROWINGS								
C1	Fixed rate instruments								
301									
"									
350									
C2	Floating rate instruments								
351									
"									
400									
C3	Index linked instruments								
401									
"									
450									
	TOTAL FOR OTHER BORROWINGS								
D	TOTALS								
E	RPI assumption								
F	ANALYSIS								
F	INDICATIVE INTEREST RATES								
F1	Nominal interest								
F2	Cash interest								
G	INDICATIVE DEBT PORTFOLIO BREAKDOWN								
G1	Floating rate debt as percentage of total debt								
G2	Fixed rate debt as percentage of total debt								
G3	Index linked debt as percentage of total debt								
G4	Fixed rate debt and index linked debt as percentage of total debt								
G5	Weighted average years to maturity								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 20 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH 2009

				1	2
DESCRIPTION				2007-08	2008-09
1	Turnover	£m	3		
2	Current cost operating costs (including CCD & IRC)	£m	3		
3	Operating income	£m	3		
4	Working capital adjustment	£m	3		
5	Current cost operating profit	£m	3		
6	Other income	£m	3		
7	Net interest receivable less payable	£m	3		
8	Financing adjustment	£m	3		
9	Current cost profit before taxation	£m	3		
10	Current tax	£m	3		
11	Deferred tax	£m	3		
12	Current cost profit on ordinary activities	£m	3		
13	Extraordinary items	£m	3		
14	Current cost profit attributable to shareholders	£m	3		
15	Dividends	£m	3		
16	Current cost profit retained	£m	3		

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE (NIW Only)

DESCRIPTION			UNITS	DP	1 WATER RESOURCES & TREATMENT	2 WATER DISTRIBUTION	3 WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER							
A DIRECT COSTS							
1	Employment costs		£m	3			
2	Power		£m	3			
3	Agencies		£m	3			
4	Hired and contracted services		£m	3			
5	Associated companies		£m	3			
6	Materials and consumables		£m	3			
7	Service charges		£m	3			
8	Bulk supply imports		£m	3			
9	Other direct costs		£m	3			
10	Total direct costs		£m	3			
11	General and support expenditure		£m	3			
12	Functional expenditure		£m	3			
B OPERATING EXPENDITURE							
13	Customer services		£m	3			
14	Scientific services		£m	3			
15	Other business activities		£m	3			
16	Total business activities		£m	3			
17	Rates		£m	3			
18	Doubtful debts		£m	3			
19	Exceptional items		£m	3			
20	Total opex less third party services		£m	3			
21	Third party services - opex		£m	3			
21a	Total PPP Unitary Charges		£m	3			
22	Total operating expenditure		£m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)							
23	Reactive and planned maintenance infrastructure		£m	3			
24	Reactive and planned maintenance non-infrastructure		£m	3			
D CAPITAL MAINTENANCE							
25	Infrastructure renewals charge (excluding third party services)		£m	3			
26	Current cost depreciation (allocated)		£m	3			
27	Amortisation of deferred credits		£m	3			
28	Amortisation of intangible assets		£m	3			
29	Business activities current cost depreciation (non-allocated)		£m	3			
30	Capital maintenance excluding third party services		£m	3			
31	Third party services - current cost depreciation		£m	3			
32	Third party services - infrastructure renewals charge		£m	3			
33	Total capital maintenance		£m	3			
34	Total operating costs		£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE - (PPP Only)

DESCRIPTION			UNITS	DP	1 WATER RESOURCES & TREATMENT	2 WATER DISTRIBUTION	3 WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER							
A DIRECT COSTS							
1	Employment costs		£m	3			
2	Power		£m	3			
3	Agencies		£m	3			
4	Hired and contracted services		£m	3			
5	Associated companies		£m	3			
6	Materials and consumables		£m	3			
7	Service charges		£m	3			
8	Bulk supply imports		£m	3			
9	Other direct costs		£m	3			
10	Total direct costs (payment by Concessionaire to Operating Company)		£m	3			
11	General and support expenditure (NIW Only)		£m	3			
11a	General and Support (PPP operator only)		£m	3			
12	Functional expenditure (NIW and PPP)		£m	3			
B OPERATING EXPENDITURE							
13	Customer services		£m	3			
14	Scientific services		£m	3			
15	Other business activities		£m	3			
16	Total business activities		£m	3			
17	Rates		£m	3			
18	Doubtful debts		£m	3			
19	Exceptional items		£m	3			
20	Total opex less third party services		£m	3			
21	Third party services - opex		£m	3			
21a	Total PPP Unitary Charges		£m	3			
22	Total operating expenditure		£m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)							
23	Reactive and planned maintenance infrastructure		£m	3			
24	Reactive and planned maintenance non-infrastructure		£m	3			
D CAPITAL MAINTENANCE							
25	Infrastructure renewals charge (excluding third party services)		£m	3			
26	Current cost depreciation (allocated)		£m	3			
27	Amortisation of deferred credits		£m	3			
28	Amortisation of intangible assets		£m	3			
29	Business activities current cost depreciation (non-allocated)		£m	3			
30	Capital maintenance excluding third party services		£m	3			
31	Third party services - current cost depreciation		£m	3			
32	Third party services - infrastructure renewals charge		£m	3			
33	Total capital maintenance		£m	3			
34	Total operating costs		£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE - (TOTAL)

DESCRIPTION		UNITS	DP	1 WATER RESOURCES & TREATMENT	2 WATER DISTRIBUTION	3 WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER						
A	DIRECT COSTS					
1	Employment costs	£m	3			
2	Power	£m	3			
3	Agencies	£m	3			
4	Hired and contracted services	£m	3			
5	Associated companies	£m	3			
6	Materials and consumables	£m	3			
7	Service charges	£m	3			
8	Bulk supply imports	£m	3			
9	Other direct costs	£m	3			
10	Total direct costs	£m	3			
11	General and support expenditure	£m	3			
11a	General and Support (PPP operator only)	£m	3			
12	Functional expenditure	£m	3			
B	OPERATING EXPENDITURE					
13	Customer services	£m	3			
14	Scientific services	£m	3			
15	Other business activities	£m	3			
16	Total business activities	£m	3			
17	Rates	£m	3			
18	Doubtful debts	£m	3			
19	Exceptional items	£m	3			
20	Total opex less third party services	£m	3			
21	Third party services - opex	£m	3			
21a	Total PPP Unitary Charges	£m	3			
22	Total operating expenditure	£m	3			
C	REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23	Reactive and planned maintenance infrastructure	£m	3			
24	Reactive and planned maintenance non-infrastructure	£m	3			
D	CAPITAL MAINTENANCE					
25	Infrastructure renewals charge (excluding third party services)	£m	3			
26	Current cost depreciation (allocated)	£m	3			
27	Amortisation of deferred credits	£m	3			
28	Amortisation of intangible assets	£m	3			
29	Business activities current cost depreciation (non-allocated)	£m	3			
30	Capital maintenance excluding third party services	£m	3			
31	Third party services - current cost depreciation	£m	3			
32	Third party services - infrastructure renewals charge	£m	3			
33	Total capital maintenance	£m	3			
34	Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED					
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)					
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (NIW Only)					
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL
SERVICE ANALYSIS - SEWERAGE					
A DIRECT COSTS					
1 Employment costs	€m	3			
2 Power	€m	3			
3 Agencies	€m	3			
4 Hired and contracted services	€m	3			
5 Associated companies	€m	3			
6 Materials and consumables	€m	3			
7 Service charges	€m	3			
8 Other direct costs	€m	3			
9 Total direct costs	€m	3			
10 General and support expenditure	€m	3			
11 Functional expenditure	€m	3			
B OPERATING EXPENDITURE					
12 Customer services	€m	3			
13 Scientific services	€m	3			
14 Other business activities	€m	3			
15 Total business activities	€m	3			
16 Rates	€m	3			
17 Doubtful debts	€m	3			
18 Exceptional items	€m	3			
19 Total open less third party services	€m	3			
20 Third party services - open	€m	3			
20a Total PPP Unitary Charges	€m	3			
21 Total operating expenditure	€m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
22 Reactive and planned maintenance infrastructure	€m	3			
23 Reactive and planned maintenance non-infrastructure	€m	3			
D CAPITAL MAINTENANCE					
24 Infrastructure renewals charge (excluding third party services)	€m	3			
25 Current cost depreciation (allocated)	€m	3			
26 Amortisation of deferred credits	€m	3			
27 Amortisation of intangible assets	€m	3			
28 Business activities current cost depreciation (non-allocated)	€m	3			
29 Capital maintenance excluding third party services	€m	3			
30 Third party services - current cost depreciation	€m	3			
31 Third party services - infrastructure renewals charge	€m	3			
32 Total capital maintenance	€m	3			
33 Total operating costs	€m	3			

NORTHERN IRELAND WATER LIMITED					
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)					
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (PPP Only)					
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL
SERVICE ANALYSIS - SEWERAGE					
A DIRECT COSTS					
1 Employment costs	€m	3			
2 Power	€m	3			
3 Agencies	€m	3			
4 Hired and contracted services	€m	3			
5 Associated companies	€m	3			
6 Materials and consumables	€m	3			
7 Service charges	€m	3			
8 Other direct costs	€m	3			
9 Total direct costs (payment by Concessionaire to Operating Company)	€m	3			
10 General and support expenditure (NIW Only)	€m	3			
10a General and Support (PPP operator only)	€m	3			
11 Functional expenditure (NIW and PPP)	€m	3			
B OPERATING EXPENDITURE					
12 Customer services	€m	3			
13 Scientific services	€m	3			
14 Other business activities	€m	3			
15 Total business activities	€m	3			
16 Rates	€m	3			
17 Doubtful debts	€m	3			
18 Exceptional items	€m	3			
19 Total open less third party services	€m	3			
20 Third party services - open	€m	3			
20a Total PPP Unitary Charges	€m	3			
21 Total operating expenditure	€m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
22 Reactive and planned maintenance infrastructure	€m	3			
23 Reactive and planned maintenance non-infrastructure	€m	3			
D CAPITAL MAINTENANCE					
24 Infrastructure renewals charge (excluding third party services)	€m	3			
25 Current cost depreciation (allocated)	€m	3			
26 Amortisation of deferred credits	€m	3			
27 Amortisation of intangible assets	€m	3			
28 Business activities current cost depreciation (non-allocated)	€m	3			
29 Capital maintenance excluding third party services	€m	3			
30 Third party services - current cost depreciation	€m	3			
31 Third party services - infrastructure renewals charge	€m	3			
32 Total capital maintenance	€m	3			
33 Total operating costs	€m	3			

NORTHERN IRELAND WATER LIMITED					
ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)					
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (Total)					
DESCRIPTION	UNITS	DP	1 SEWERAGE	2 SEWAGE TREATMENT	3 SLUDGE TREATMENT & DISPOSAL
SERVICE ANALYSIS - SEWERAGE					
A DIRECT COSTS					
1 Employment costs	€m	3			
2 Power	€m	3			
3 Agencies	€m	3			
4 Hired and contracted services	€m	3			
5 Associated companies	€m	3			
6 Materials and consumables	€m	3			
7 Service charges	€m	3			
8 Other direct costs	€m	3			
9 Total direct costs	€m	3			
10 General and support expenditure	€m	3			
10a General and Support (PPP operator only)	€m	3			
11 Functional expenditure	€m	3			
B OPERATING EXPENDITURE					
12 Customer services	€m	3			
13 Scientific services	€m	3			
14 Other business activities	€m	3			
15 Total business activities	€m	3			
16 Rates	€m	3			
17 Doubtful debts	€m	3			
18 Exceptional items	€m	3			
19 Total open less third party services	€m	3			
20 Third party services - open	€m	3			
20a Total PPP Unitary Charges	€m	3			
21 Total operating expenditure	€m	3			
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
22 Reactive and planned maintenance infrastructure	€m	3			
23 Reactive and planned maintenance non-infrastructure	€m	3			
D CAPITAL MAINTENANCE					
24 Infrastructure renewals charge (excluding third party services)	€m	3			
25 Current cost depreciation (allocated)	€m	3			
26 Amortisation of deferred credits	€m	3			
27 Amortisation of intangible assets	€m	3			
28 Business activities current cost depreciation (non-allocated)	€m	3			
29 Capital maintenance excluding third party services	€m	3			
30 Third party services - current cost depreciation	€m	3			
31 Third party services - infrastructure renewals charge	€m	3			
32 Total capital maintenance	€m	3			
33 Total operating costs	€m	3			

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 23 REGULATORY ACCOUNTS
ANALYSIS OF TURNOVER AND OPERATING INCOME**

DESCRIPTION				UNITS	DP	1	2	3	4	5	6	CG
						2007-08			2008-09			
						WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	
A	TURNOVER											
1	Unmeasured - household			£m	3							
2	Unmeasured - non- household			£m	3							
3	Unmeasured			£m	3							
4	Measured - household			£m	3							
5	Measured - non- household			£m	3							
6	Measured			£m	3							
7	Trade effluent			£m	3							
8	Large user and special agreement			£m	3							
9	Revenue grants			£m	3							
10	Non potable water large user and special agreements			£m	3							
11	Rechargeable works			£m	3							
12	Bulk supplies/inter company payments			£m	3							
13	Other appointed business (third party)			£m	3							
14	Third party services (excluding non-potable water)			£m	3							
15	Other sources (excluding large users, third parties and special agreements)			£m	3							
16	Total turnover			£m	3							
B	OPERATING INCOME											
17	Current cost profit or loss on sale of fixed assets			£m	3							
18	Exceptional items			£m	3							
19	Other operating income			£m	3							
20	Total operating income			£m	3							
C	WORKING CAPITAL ADJUSTMENT											
21	Working capital adjustment			£m	3							

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 24 REGULATORY ACCOUNTS (CURRENT COST)
BALANCE SHEET AS AT 31 MARCH 2009**

				1	2
DESCRIPTION				2007-08	2008-09
A FIXED ASSETS					
1	Tangible assets	£m	3		
2	Third party contributions	£m	3		
B OTHER OPERATING ASSETS AND LIABILITIES					
3	Working capital	£m	3		
4	Cash	£m	3		
5	Short term deposits	£m	3		
6	Overdrafts	£m	3		
7	Infrastructure renewals prepayment/(accrual)	£m	3		
8	Net operating assets	£m	3		
C NON-OPERATING ASSETS AND LIABILITIES					
9	Borrowings	£m	3		
10	Non-trade debtors	£m	3		
11	Non-trade creditors due within one year	£m	3		
12	Investment - loan to group company	£m	3		
13	Investment - other	£m	3		
14	Corporation tax payable	£m	3		
15	Ordinary share dividends payable	£m	3		
16	Preference share dividends payable	£m	3		
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR					
17	Borrowings	£m	3		
18	Other creditors	£m	3		
E PROVISION FOR LIABILITIES AND CHARGES					
19	Deferred tax provision	£m	3		
20	Post employment asset / (liabilities)	£m	3		
21	Other provisions	£m	3		
F PREFERENCE SHARE CAPITAL					
22	Preference share capital	£m	3		
23	Net assets employed	£m	3		
G CAPITAL AND RESERVES					
24	Called up share capital	£m	3		
25	Share premium	£m	3		
26	Profit and loss account	£m	3		
27	Current cost reserve at 31 March	£m	3		
28	Other reserves	£m	3		
29	Total capital and reserves	£m	3		

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ANALYSIS OF FIXED ASSETS BY ASSET TYPE (incl. PPP)

DESCRIPTION			1				2				3				4				5				6				7				8				9			
			UNITS				DP				WATER SERVICE				SEWERAGE SERVICE				TOTAL																			
			INFRASTRUCTURE ASSETS				OPERATIONAL ASSETS				OTHER TANGIBLE ASSETS				SUBTOTAL				INFRASTRUCTURE ASSETS				OPERATIONAL ASSETS				OTHER TANGIBLE ASSETS				SUBTOTAL							
A GROSS REPLACEMENT COST																																						
1	Gross replacement cost at 1 April	£m	3																																			
2	AMP adjustment	£m	3																																			
3	RPI adjustment	£m	3																																			
4	Disposals	£m	3																																			
5	Additions	£m	3																																			
6	Gross replacement cost at 31 March	£m	3																																			
B DEPRECIATION																																						
7	Depreciation at 1 April	£m	3																																			
8	AMP adjustment	£m	3																																			
9	AMP adjustment - gross MEA revaluation	£m	3																																			
10	AMP adjmt - amendment to remaining useful econ. lives	£m	3																																			
11	RPI adjustment	£m	3																																			
12	Disposals	£m	3																																			
13	Charge for year	£m	3																																			
14	Depreciation at 31 March	£m	3																																			
15	Net book amount at 31 March	£m	3																																			
16	Net book amount at 1 April	£m	3																																			

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 26 REGULATORY ACCOUNTS
WORKING CAPITAL**

				1	2
DESCRIPTION				2007-08	2008-09
UNITS	DP				
1	Stocks	£m	3		
2	Trade debtors - measured household	£m	3		
3	Trade debtors - unmeasured household	£m	3		
4	Trade debtors - measured non household	£m	3		
5	Trade debtors - unmeasured non household	£m	3		
6	Other trade debtors	£m	3		
7	Measured income accrual	£m	3		
8	Prepayments and other debtors	£m	3		
9	Trade creditors	£m	3		
10	Deferred income - customer advance receipts	£m	3		
11	Short term capital creditors	£m	3		
12	Accruals and other creditors	£m	3		
13	Total working capital	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 27 REGULATORY ACCOUNTS
MOVEMENT ON CURRENT COST RESERVE**

DESCRIPTION				1	2
				2007-08	2008-09
UNITS	DP				
1	Current cost reserve at 1 April	£m	3		
2	AMP adjustment	£m	3		
A RPI ADJUSTMENTS					
3	Fixed assets	£m	3		
4	Working capital adjustment	£m	3		
5	Financing adjustment	£m	3		
6	Grants and third party contributions	£m	3		
7	Current cost reserve at 31 March	£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 28 REGULATORY ACCOUNTS
CASH FLOW STATEMENT FOR YEAR ENDING 31 MARCH**

DESCRIPTION			UNITS	DP	1	2
					2007-08	2008-09
1	Net cashflow from operating activities		£m	3		
A RETURN ON INVESTMENTS & SERVICING OF FINANCE						
2	Interest received		£m	3		
3	Interest paid		£m	3		
4	Interest in finance lease rentals		£m	3		
5	Non-equity dividends paid		£m	3		
6	Net cashflow from returns on investments & servicing of finance		£m	3		
B TAXATION						
7	Taxation (paid)/received		£m	3		
C CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT						
8	Gross cost of purchase of fixed assets		£m	3		
9	Receipts of grants and contributions		£m	3		
10	Infrastructure renewals expenditure		£m	3		
11	Disposal of fixed assets		£m	3		
12	Movements on long term loans to group companies		£m	3		
13	Net cashflow from investing activities		£m	3		
D ACQUISITIONS AND DISPOSALS						
14	Acquisitions and disposals		£m	3		
E EQUITY DIVIDENDS						
15	Equity dividends paid		£m	3		
F MANAGEMENT OF LIQUID RESOURCES						
16	Net cashflow from management of liquid resources		£m	3		
17	Net cashflow before financing		£m	3		
G FINANCING						
18	Capital in finance lease rentals		£m	3		
19	New bank loans taken out		£m	3		
20	Repayment of bank loans		£m	3		
21	Proceeds from share issues		£m	3		
22	Net cash inflow from financing		£m	3		
23	Increase/(decrease) in cash in the year		£m	3		

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 29 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITIES**

				1	2
DESCRIPTION				2007-08	2008-09
UNITS	DP				
1	Current cost operating profit	£m	3		
2	Working capital adjustment	£m	3		
3	Movement in working capital	£m	3		
4	Receipts from other income	£m	3		
5	Depreciation	£m	3		
6	Current cost profit on sale of fixed assets	£m	3		
7	Infrastructure renewals charge	£m	3		
8	Other non-cash profit and loss items	£m	3		
9	Net cash flow from operating activities	£m	3		

ANNUAL INFORMATION RETURN - TABLE 30 REGULATORY ACCOUNTS
TRANSACTIONS WITH ASSOCIATED COMPANIES: CAPEX

1		2		3	4	5
ASSOCIATE		DESCRIPTION		NR	£000	PERCENTAGE OF TOTAL
A	COMPETITIVE LETTING					
1						
~						
~						
~						
~						
98						
99	TOTAL FOR COMPETITIVE LETTING					
B	OTHER MARKET TESTING					
100						
~						
~						
~						
~						
198						
199	TOTAL FOR OTHER MARKET TESTING					
C	NO MARKET					
200						
~						
~						
~						
~						
298						
299	TOTAL FOR NO MARKET					
300	TOTAL					

ANNUAL INFORMATION RETURN - TABLE 31 REGULATORY ACCOUNTS
TRANSACTIONS WITH ASSOCIATED COMPANIES: PROFIT AND LOSS CHARGES

1	2	3	4	5
ASSOCIATE	DESCRIPTION	NR	£000	PERCENTAGE OF TOTAL
A COMPETITIVE LETTING				
1				
~				
~				
~				
~				
98				
99	TOTAL FOR COMPETITIVE LETTING			
B OTHER MARKET TESTING				
100				
~				
~				
~				
~				
198				
199	TOTAL FOR OTHER MARKET TESTING			
C NO MARKET				
200				
~				
~				
~				
~				
298				
299	TOTAL FOR NO MARKET			
300	TOTAL			

NORTHERN IRELAND WATER LIMITED									
ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES									
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (NIW Only)									
DESCRIPTION	UNITS	DP	1			4			7
			WATER SERVICE		SUBTOTAL	SEWERAGE SERVICE		SUBTOTAL	
INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS
A ADDITIONS -NEW ASSETS (ENHANCEMENT)									
1 Water resource facilities	Em	3							
2 Water treatment works	Em	3							
3 Water distribution mains	Em	3							
4 Service reservoirs and water towers	Em	3							
5 Pumping stations	Em	3							
6 Water management and general	Em	3							
7 Sewerage	Em	3							
8 Sea outfalls and headworks	Em	3							
9 Sewage treatment works	Em	3							
10 Sludge treatment works	Em	3							
11 Sludge disposal	Em	3							
12 In-line pumping stations	Em	3							
13 Terminal pumping stations	Em	3							
14 Sewerage management and general	Em	3							
15 Total infrastructure additions (Enhancement)	Em	3							
16 Total non-infrastructure additions (Enhancement)	Em	3							
17 Total additions (Enhancement)	Em	3							
B BASE SERVICE PROVISION									
18 Water resource facilities	Em	3							
19 Water treatment works	Em	3							
20 Water distribution mains	Em	3							
21 Service reservoirs and water towers	Em	3							
22 Pumping stations	Em	3							
23 Water management and general	Em	3							
24 Sewerage	Em	3							
25 Sea outfalls and headworks	Em	3							
26 Sewage treatment works	Em	3							
27 Sludge treatment works	Em	3							
28 Sludge disposal	Em	3							
29 In-line pumping stations	Em	3							
30 Terminal pumping stations	Em	3							
31 Sewerage management and general	Em	3							
32 Total infrastructure renewals (Base)	Em	3							
33 Total non-infrastructure expenditure (Base)	Em	3							
34 Total expenditure (Base service provision)	Em	3							

NORTHERN IRELAND WATER LIMITED									
ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES									
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (PPP Only)									
DESCRIPTION	UNITS	DP	1			4			7
			WATER SERVICE		SUBTOTAL	SEWERAGE SERVICE		SUBTOTAL	
INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS
A ADDITIONS -NEW ASSETS (ENHANCEMENT)									
1 Water resource facilities	Em	3							
2 Water treatment works	Em	3							
3 Water distribution mains	Em	3							
4 Service reservoirs and water towers	Em	3							
5 Pumping stations	Em	3							
6 Water management and general	Em	3							
7 Sewerage	Em	3							
8 Sea outfalls and headworks	Em	3							
9 Sewage treatment works	Em	3							
10 Sludge treatment works	Em	3							
11 Sludge disposal	Em	3							
12 In-line pumping stations	Em	3							
13 Terminal pumping stations	Em	3							
14 Sewerage management and general	Em	3							
15 Total infrastructure additions (Enhancement)	Em	3							
16 Total non-infrastructure additions (Enhancement)	Em	3							
17 Total additions (Enhancement)	Em	3							
B BASE SERVICE PROVISION									
18 Water resource facilities	Em	3							
19 Water treatment works	Em	3							
20 Water distribution mains	Em	3							
21 Service reservoirs and water towers	Em	3							
22 Pumping stations	Em	3							
23 Water management and general	Em	3							
24 Sewerage	Em	3							
25 Sea outfalls and headworks	Em	3							
26 Sewage treatment works	Em	3							
27 Sludge treatment works	Em	3							
28 Sludge disposal	Em	3							
29 In-line pumping stations	Em	3							
30 Terminal pumping stations	Em	3							
31 Sewerage management and general	Em	3							
32 Total infrastructure renewals (Base)	Em	3							
33 Total non-infrastructure expenditure (Base)	Em	3							
34 Total expenditure (Base service provision)	Em	3							

NORTHERN IRELAND WATER LIMITED									
ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES									
ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (Total)									
DESCRIPTION	UNITS	DP	1			4			7
			WATER SERVICE		SUBTOTAL	SEWERAGE SERVICE		SUBTOTAL	
INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS	INFRASTRUCTURE ASSETS		NON-INFRASTRUCTURE ASSETS
A ADDITIONS -NEW ASSETS (ENHANCEMENT)									
1 Water resource facilities	Em	3							
2 Water treatment works	Em	3							
3 Water distribution mains	Em	3							
4 Service reservoirs and water towers	Em	3							
5 Pumping stations	Em	3							
6 Water management and general	Em	3							
7 Sewerage	Em	3							
8 Sea outfalls and headworks	Em	3							
9 Sewage treatment works	Em	3							
10 Sludge treatment works	Em	3							
11 Sludge disposal	Em	3							
12 In-line pumping stations	Em	3							
13 Terminal pumping stations	Em	3							
14 Sewerage management and general	Em	3							
15 Total infrastructure additions (Enhancement)	Em	3							
16 Total non-infrastructure additions (Enhancement)	Em	3							
17 Total additions (Enhancement)	Em	3							
B BASE SERVICE PROVISION									
18 Water resource facilities	Em	3							
19 Water treatment works	Em	3							
20 Water distribution mains	Em	3							
21 Service reservoirs and water towers	Em	3							
22 Pumping stations	Em	3							
23 Water management and general	Em	3							
24 Sewerage	Em	3							
25 Sea outfalls and headworks	Em	3							
26 Sewage treatment works	Em	3							
27 Sludge treatment works	Em	3							
28 Sludge disposal	Em	3							
29 In-line pumping stations	Em	3							
30 Terminal pumping stations	Em	3							
31 Sewerage management and general	Em	3							
32 Total infrastructure renewals (Base)	Em	3							
33 Total non-infrastructure expenditure (Base)	Em	3							
34 Total expenditure (Base service provision)	Em	3							

NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)													
DEPRECIATION CHARGE BY ASSET TYPE (NIW Only)													
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				Total		
			2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	
A DEPRECIATION CHARGE FOR THE YEAR													
1 CC&D on enhancement assets	£m	3											
2 CC&D on MW assets	£m	3											
3 Total depreciation charge for the year	£m	3											
B INFRASTRUCTURE RENEWALS CHARGES													
EXPENDITURE AND PROVISIONS													
4 Infrastructure renewals expenditure	£m	3											
5 Infrastructure renewals charges	£m	3											
6 Infrastructure renewals provision/ (accrual)	£m	3											

NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)													
DEPRECIATION CHARGE BY ASSET TYPE (PPP Only)													
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				TOTAL		
			2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	2006-07	2007-08	Per SBP 2008-09	Actual 08-09	CG	
A DEPRECIATION CHARGE FOR THE YEAR													
1 CC&D on enhancement assets	£m	3											
2 CC&D on MW assets	£m	3											
3 Total depreciation charge for the year	£m	3											
B INFRASTRUCTURE RENEWALS CHARGES													
EXPENDITURE AND PROVISIONS													
4 Infrastructure renewals expenditure	£m	3											
5 Infrastructure renewals charges	£m	3											
6 Infrastructure renewals provision/ (accrual)	£m	3											

NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)													
DEPRECIATION CHARGE BY ASSET TYPE (Total)													
DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				Total		
			2006-07	2007-08	Per SBP	Actual 08-09	CG	2006-07	2007-08	Per SBP	Actual 08-09	CG	
A DEPRECIATION CHARGE FOR THE YEAR													
1 CC&D on enhancement assets	£m	3											
2 CC&D on MW assets	£m	3											
3 Total depreciation charge for the year	£m	3											
B INFRASTRUCTURE RENEWALS CHARGES													
EXPENDITURE AND PROVISIONS													
4 Infrastructure renewals expenditure	£m	3											
5 Infrastructure renewals charges	£m	3											
6 Infrastructure renewals provision/ (accrual)	£m	3											

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES

DESCRIPTION				UNITS	DP	1	2	3	CG	4	5	6	CG	
						WATER SERVICE				SEWERAGE SERVICE				
						2006-07	2007-08	REPORT YEAR 2008-09		2006-07	2007-08	REPORT YEAR 2008-09		
A	ACCOUNTING FIXED ASSET ADDITIONS													
	NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE													
	1 Very Short					£m	3							
	2 Short					£m	3							
	3 Medium					£m	3							
	4 Medium long					£m	3							
	5 Long					£m	3							
	6 Land					£m	3							
	7 Land Disposals					£m	3							
8 Total					£m	3								
B	NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE													
	9 Very Short					£m	3							
	10 Short					£m	3							
	11 Medium					£m	3							
	12 Medium long					£m	3							
	13 Long					£m	3							
	14 Total					£m	3							
	C	NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)												
		15 Very Short					years	0						
16 Short					years	0								
17 Medium					years	0								
18 Medium long					years	0								
19 Long					years	0								

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35 FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

			1		2		3	
DESCRIPTION	UNITS	DP	SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A BASE SERVICE PROVISION								
1	Base operating expenditure	£m	3					
2	Infrastructure renewals expenditure (net)	£m	3					
3	MNI - gross of grants and contributions	£m	3					
4	MNI - grants and contributions	£m	3					
5	MNI - net of grants and contributions	£m	3					
6	Infrastructure renewals expenditure (Gross)	£m	3					
B QUALITY ENHANCEMENTS								
7	Capex: Total quality enhancement programme	£m	3					
8	Opex: Total quality enhancement programme	£m	3					
C ENHANCED SERVICE LEVELS								
9	Capital expenditure - customer service	£m	3					
10	Additional operating expenditure - customer service	£m	3					
D MAINTAINING AND IMPROVING SUPPLY/DEMAND								
11	Capital expenditure supply/demand balance	£m	3					
12	Capex - new development	£m	3					
13	Capex - growth	£m	3					
14	Capex - free meter "selective and optants"	£m	3					
15	Additional operating expenditure supply/demand balance	£m	3					
16	Capital expenditure - security of supply	£m	3					
17	Additional operating expenditure - security of supply	£m	3					
E NEW OUTPUTS/OBLIGATIONS SINCE THE SBP								
18	New outputs/obligations - capex	£m	3					
19	New outputs/obligations - opex	£m	3					
F GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS								
20	Infrastructure charge receipts - new connections	£m	3					
21	Enhancement requisitions, grants and contributions	£m	3					
G ADOPTED ASSETS, NILL COST ASSETS								
22	Assets adopted or acquired at nil cost	£m	3					
23	Adopted assets in return for a payment	£m	3					
H EXPENDITURE TOTALS								
24	Total operating expenditure	£m	3					
25	Infrastructure renewals expenditure (net)	£m	3					
26	Total asset additions	£m	3					
27	Total enhancement capital contributions	£m	3					
28	Total capital expenditure (excl. adopted and nil cost assets)	£m	3					

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35A FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

RPI Inflator (Operating Expenditure) base year to report year prices
COP1 Inflator (Capital Expenditure) base year to report year prices

DESCRIPTION			UNITS DP		1	2	3	4	5	
					SBP PROJECTIONS FOR 2008/09	SBP PROJECTIONS UPLIFTED FOR RPI AND COPI	ACTUAL 2008/09 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES	% DIFFERENCE FROM REVISED SBP FIGURES	
									DP	2
A BASE SERVICE PROVISION										
1	Base operating expenditure	£m	3							
2	Infrastructure renewals expenditure (net)	£m	3							
3	MNI (gross of grants and contributions)	£m	3							
4	MNI grants- grants and contributions	£m	3							
5	MNI (net of grants and contributions)	£m	3							
B QUALITY ENHANCEMENTS										
6	Capex - total quality enhancement programme	£m	3							
7	Opex - total quality enhancement programme	£m	3							
C ENHANCED SERVICE LEVELS										
8	Capital expenditure - customer service	£m	3							
9	Additional operating expenditure - customer service	£m	3							
D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE										
10	Capital expenditure supply/demand balance	£m	3							
11	Total enhancement capital contributions	£m	3							
12	Capex net of enhancement capital contributions	£m	3							
13	Additional operating expenditure supply/demand balance	£m	3							
14	Capital expenditure - security of supply	£m	3							
15	Additional operating expenditure - security of supply	£m	3							
E EXPENDITURE TOTALS										
16	Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3							
17	Total opex excluding new outputs	£m	3							
18	Total gross capex - gross of grants (ire net) and including new outputs	£m	3							
19	Total opex including new outputs	£m	3							



ANNUAL INFORMATION RETURN - TABLE 35B FINANCIAL MEASURES
WATER SERVICE - CAPEX VARIANCE FROM SBP

DESCRIPTION			UNITS	DP	1 CUMULATIVE VARIANCE 2007-10 REPORT YEAR
A REALLOCATION OF SBP DETERMINATION					
1	Base service provision - infrastructure assets		£m	3	
2	Base service provision - non-infrastructure assets		£m	3	
3	Enhanced service levels		£m	3	
4	Maintaining supply/demand balance		£m	3	
5	Quality enhancements		£m	3	
6	Total		£m	3	
B OUTPUTS OVER - OR UNDER ACHIEVED					
7	Base service provision - infrastructure assets		£m	3	
8	Base service provision - non-infrastructure assets		£m	3	
9	Enhanced service levels		£m	3	
10	Maintaining supply/demand balance		£m	3	
11	Quality enhancements		£m	3	
12	Total		£m	3	
C DIFFERENT TIMING OF EXPENDITURE					
13	Base service provision - infrastructure assets		£m	3	
14	Base service provision - non-infrastructure assets		£m	3	
15	Enhanced service levels		£m	3	
16	Maintaining supply/demand balance		£m	3	
17	Quality enhancements		£m	3	
18	Total		£m	3	
D EFFICIENCY SAVINGS					
19	Base service provision - infrastructure assets		£m	3	
20	Base service provision - non-infrastructure assets		£m	3	
21	Enhanced service levels		£m	3	
22	Maintaining supply/demand balance		£m	3	
23	Quality enhancements		£m	3	
24	Total		£m	3	
25	Total variance		£m	3	

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**ANNUAL INFORMATION RETURN - TABLE 36 FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

DESCRIPTION		UNITS	DP	1		2		3	
				BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
				2006-07	CG	2007-08	CG	2008-09	CG
A	BASE SERVICE PROVISION								
1	Base operating expenditure	£m	3						
2	Infrastructure renewals expenditure (net)	£m	3						
3	MNI (gross of grants and contributions)	£m	3						
4	MNI - grants and contributions	£m	3						
5	MNI - net of grants and contributions	£m	3						
6	Infrastructure renewals expenditure (Gross)	£m	3						
B	QUALITY ENHANCEMENTS								
7	Capex - total quality enhancement programme	£m	3						
8	Opex - total quality enhancement programme	£m	3						
C	ENHANCED SERVICE LEVELS								
9	Capital expenditure - customer service	£m	3						
10	Additional operating expenditure - customer service	£m	3						
D	IMPROVING SUPPLY/DEMAND BALANCE								
11	Capital expenditure supply/demand balance	£m	3						
12	Capex - new development	£m	3						
13	Capex - growth - sewage	£m	3						
14	Capex - growth - sewage treatment	£m	3						
15	Additional operating expenditure supply/demand balance	£m	3						
E	NEW OUTPUTS/OBLIGATIONS SINCE THE SBP								
16	New outputs/obligations - capex	£m	3						
17	New outputs/obligations - opex	£m	3						
F	GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS								
18	Infrastructure charge receipts - new connections	£m	3						
19	Enhancement requisitions, grants and contributions	£m	3						
G	ADOPTED ASSETS, NIL COST ASSETS								
20	Assets adopted or acquired at nil cost	£m	3						
H	EXPENDITURE TOTALS								
21	Total operating expenditure	£m	3						
22	Infrastructure renewals expenditure (net)	£m	3						
23	Total asset additions	£m	3						
24	Total enhancement capital contributions	£m	3						
25	Total capital expenditure (excluding adopted and nil cost assets)	£m	3						

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 36A FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE (incl. PPP)**

RPI Inflator (Operating Expenditure) base year to report year prices

COPI Inflator (Capital Expenditure) base year to report year prices

DESCRIPTION				1	2	3	4	5
				SBP PROJECTIONS FOR 2008-09	SBP PROJECTIONS UNPLIFTED FOR COPI AND RPI FOR 2008-09	ACTUAL 2008-09 OUTTURN	DIFFERENCE FROM REVISED SBP FIGURES DP	% DIFFERENCE FROM REVISED SBP FIGURES 2
UNITS								
DP								
A BASE SERVICE PROVISION								
1	Base operating expenditure	£m	3					
2	Infrastructure renewals expenditure (net)	£m	3					
3	MNI (gross of grants and contributions)	£m	3					
4	MNI - grants and contributions	£m	3					
5	MNI (net of grants and contributions)	£m	3					
B QUALITY ENHANCEMENTS								
6	Capex: Total quality enhancement programme	£m	3					
7	Opex: Total quality enhancement programme	£m	3					
C ENHANCED SERVICE LEVELS								
8	Capital expenditure	£m	3					
9	Additional operating expenditure - customer service	£m	3					
D MAINTAINING SUPPLY/DEMAND BALANCE								
10	Capital expenditure supply/demand balance	£m	3					
11	Total enhancement capital contributions	£m	3					
12	Capex net of enhancement capital contributions	£m	3					
13	Additional operating expenditure supply/demand balance	£m	3					
E EXPENDITURE TOTALS								
14	Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3					
15	Total opex (excluding new outputs)	£m	3					
16	Total gross capex - gross of grants (ire net) and including new outputs	£m	3					
17	Total opex including new outputs	£m	3					

ANNUAL INFORMATION RETURN - TABLE 36B FINANCIAL MEASURES
SEWERAGE SERVICE - CAPEX VARIANCE FROM SBP

DESCRIPTION		UNITS	DP	1
				CUMULATIVE VARIANCE 2007-10 REPORT YEAR PRICES
A REALLOCATION OF FINAL DETERMINATION				
1	Base service provision - infrastructure assets	£m	3	
2	Base service provision - non-infrastructure assets	£m	3	
3	Enhanced service levels	£m	3	
4	Maintaining supply/demand balance	£m	3	
5	Quality enhancements	£m	3	
6	Total	£m	3	
B OUTPUTS OVER - OR UNDER ACHIEVED				
7	Base service provision - infrastructure assets	£m	3	
8	Base service provision - non-infrastructure assets	£m	3	
9	Enhanced service levels	£m	3	
10	Maintaining supply/demand balance	£m	3	
11	Quality enhancements	£m	3	
12	Total	£m	3	
C DIFFERENT TIMING OF EXPENDITURE				
13	Base service provision - infrastructure assets	£m	3	
14	Base service provision - non-infrastructure assets	£m	3	
15	Enhanced service levels	£m	3	
16	Maintaining supply/demand balance	£m	3	
17	Quality enhancements	£m	3	
18	Total	£m	3	
D EFFICIENCY SAVINGS				
19	Base service provision - infrastructure assets	£m	3	
20	Base service provision - non-infrastructure assets	£m	3	
21	Enhanced service levels	£m	3	
22	Maintaining supply/demand balance	£m	3	
23	Quality enhancements	£m	3	
24	Total	£m	3	
25	Total variance	£m	3	

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 37 FINANCIAL MEASURES
WATER COMPLIANCE - EXPENDITURE REPORT**

DESCRIPTION		UNITS	DP	1		2		3	
				BASE YEAR SBP 2006-07		REPORTING YEAR -1 2007-08		REPORTING YEAR 2008-09	
				CG		CG		CG	
A	OBLIGATIONS PRIOR TO THE SBP								
1	Capex: Completion of programme of work funded prior to the	£m	3						
2	Opex: Completion of programme of work funded prior to the	£m	3						
B	WATER TREATMENT								
3	Capex: Nitrates	£m	3						
4	Capex: Pesticides	£m	3						
5	Capex: Cryptosporidium	£m	3						
6	Capex: Lead water conditioning	£m	3						
7	Capex : Other parameters	£m	3						
8	Opex: Water treatment	£m	3						
C	WATER DISTRIBUTION								
9	Capex: Total S19 distribution expenditure	£m	3						
10	Capex: Distribution expenditure allocated to quality	£m	3						
11	Capex: Lead communication pipes	£m	3						
12	Opex: Quality distribution	£m	3						
D	SECURITY RELATED MEASURES								
13	Capex: Security-related	£m	3						
14	Opex: Security-related	£m	3						
E	ENVIRONMENTAL PROGRAMME								
15	Capex: Investigations	£m	3						
16	Capex: Options appraisals/implementations	£m	3						
17	Opex: Environmental obligations	£m	3						
F	CAPEX & OPEX TOTALS								
18	Capex: Total quality enhancement (water)	£m	3						
19	Opex: Total quality enhancement (water)	£m	3						

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**ANNUAL INFORMATION RETURN - TABLE 38 FINANCIAL MEASURES
SEWERAGE COMPLIANCE - EXPENDITURE REPORT**

DESCRIPTION		UNITS	DP	1		2		3	
				BASE		REPORTING		REPORTING	
				YEAR SBP	CG	YEAR -1	CG	YEAR	CG
				2006-07		2007-08		2008-09	
A OBLIGATIONS PRIOR TO THE SBP									
1	Capex: Completion of programme of work funded prior to the SBP - continuous discharge	£m	3						
2	Capex: Completion of programme of work funded prior to the SBP - intermittent discharge	£m	3						
3	Capex: Completion of programme of work funded prior to the SBP – sewage sludge management	£m	3						
4	Opex: Completion of programme of work funded prior to the SBP	£m	3						
B INTERMITTENT DISCHARGES									
5	Capex: Unsatisfactory intermittent discharges	£m	3						
6	Opex: Unsatisfactory intermittent discharges	£m	3						
C EU DIRECTIVES									
7	Capex: Continuous discharges - UWWTD	£m	3						
8	Opex: Continuous discharges - UWWTD	£m	3						
9	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3						
10	Opex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3						
11	Capex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3						
12	Opex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3						
13	Capex: Continuous and intermittent discharges – Habitats Directive	£m	3						
14	Opex: Continuous and intermittent discharges – Habitats/ Directive	£m	3						
15	Capex: Continuous and intermittent discharges – Other EU Directives	£m	3						
16	Opex: Continuous and intermittent discharges – Other EU Directives	£m	3						
D OTHER ENVIRONMENTAL PROGRAMMES									
17	Capex: First Time Sewerage	£m	3						
18	Opex: First Time Sewerage	£m	3						
19	Capex: CReW Act	£m	3						
20	Opex: CReW Act	£m	3						
21	Capex: Chemicals – endocrine disruptor schemes	£m	3						
22	Opex: Chemicals – endocrine disruptor schemes	£m	3						
23	Capex: Other cost drivers	£m	3						
24	Opex: Other cost drivers	£m	3						
E INVESTIGATIONS									
25	Capex: Investigations	£m	3						
26	Opex: Investigations	£m	3						
F SEWAGE SLUDGE MANAGEMENT									
27	Capex: Enhanced sewage sludge management	£m	3						
28	Opex: Enhanced sewage sludge management	£m	3						
G CAPEX & OPEX TOTALS									
29	Capex: Total quality enhancement programme – sewerage service	£m	3						
30	Opex: Total quality enhancement programme – sewerage service	£m	3						

ANNUAL INFORMATION RETURN - TABLE 39 FINANCIAL MEASURES
PROCEEDS FROM THE DISPOSALS OF PROTECTED LAND

1		2	3	4	5	6	7
DESCRIPTION		INTEREST	NAME OF PURCHASER	GROSS PROCEEDS £000	OFFSETTING COSTS £000	NET PROCEEDS £000	
A	SUMMARY						
1	INTER-COMPANY TRANSACTIONS						
2	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS						
3	THIRD PARTY SALES						
4	TOTALS						
B	INTER-COMPANY TRANSACTION IN EXCESS OF £50,000 (INDICATE IF CLAWBACK CLAUSE APPLIES)						CLAWBACK Y/N
5							
~							
~							
~							
199							
C	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS IN EXCESS OF £10,000 (Enter as negative proceed)						
201							
~							
~							
~							
299							
D	THIRD PARTY SALES IN EXCESS OF £100,000						
301							
~							
~							
~							
399							

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN- TABLE 41 KEY OUTPUTS
HEALTH & SAFETY INFORMATION**

DESCRIPTION			1		2		3	
			BASE YEAR SBP		REPORTING YEAR -1		REPORTING YEAR	
			2006-07	CG	2007-08	CG	2008-09	CG
A	LOST TIME DUE TO SICKNESS AND ACCIDENTS AND INCIDENCE OF OCCUPATIONAL ILL HEALTH							
1	Employee total	nr	0					
2	Total days lost due to sickness, accident and occupational ill health	nr	0					
3	Total days lost - rate per 1000 employees	nr	2					
4	Number of incidents of occupational ill health	nr	0					
5	Incidents of occupational ill health - rate per 1000 employees	nr	2					
B	RIDDOR REPORTS							
6	Total RIDDOR incidents	nr	0					
7	RIDDOR - rate per 1000 employees	nr	2					
8	3-day accident rate per 1000 employees	nr	2					
9	Major/fatal accident rate per 1000 employees	nr	2					
C	CONTRACTORS' LOST TIME DUE TO SICKNESS AND ACCIDENTS, AND INCIDENCE OF OCCUPATIONAL ILL HEALTH							
10	Contractors' employees total	nr	0					
11	Total days lost due to sickness, accident and occupational ill health	nr	0					
12	Total days lost - rate per 1000 employees	nr	2					
13	Number of incidents of occupational ill health	nr	0					
14	Incidents of occupational ill health - rate per 1000 employees	nr	2					
D	CONTRACTORS' RIDDOR REPORTS							
15	Total RIDDOR incidents	nr	0					
16	RIDDOR - rate per 1000 contractors' employees	nr	2					
17	3-day accident rate per 1000 contractors' employees	nr	0					
18	Major/fatal accident rate per 1000 contractors' employees	nr	2					