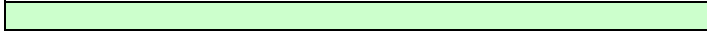


Input cell



Copied cell



Historic data



Calculated data



Not to be completed

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE A - WATER SERVICE - KEY OUTPUTS AND SERVICE DELIVERY (TOTAL)

DESCRIPTION		UNITS	DP	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
A SERVICE AND PERFORMANCE									
1	DG2 Percentage of properties receiving low water pressure	%	2						
2	DG3 Overall performance score	nr	2						
3	DG4 % population - hosepipe restrictions	%	1						
4	DG4 % population - drought orders	%	1						
5	DG6 Percentage dealt with within 5 working days	%	2						
6	DG7 Percentage dealt with within 10 working days	%	2						
7	DG8 Bills for metered customers – performance	%	2						
8	DG9 Percentage of calls not abandoned	%	2						
9	DG9 Percentage of calls not receiving the engaged tone	%	2						
10	Water ESL (1) enter description (including units)								
11	Water ESL (2) enter description (including units)								
B DRINKING WATER QUALITY OUTPUTS									
12	% mean zonal compliance with drinking water Regulations	%	2						
13	OPI(TIM)	nr	2						
14	Completion of nominated water treatment works schemes to improve water	nr	0						
D SERVICEABILITY									
20	Mains bursts per 1,000 km	nr	0						
21	Water treatment work coliform non-compliance	%	2						
22	Water Infrastructure	text							
23	Water non-infrastructure	text							
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES				Description					
24	Water infrastructure (1)			text					
25	Water infrastructure (2)			text					
26	Water non-infrastructure (1)			text					
27	Water non-infrastructure (2)			text					

SERVICEABILITY ASSESSMENT	
S	Stable
M	Marginal
I	Improving
D	Deteriorating

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE B - SEWERAGE SERVICE - KEY OUTPUTS AND SERVICE DELIVERY - WATER SERVICE (TOTAL)

DESCRIPTION	UNITS	DP	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
A SERVICE PERFORMANCE								
Sewer flooding- internal								
1	2 in 10 register at end of year	nr	0					
2	1 in 10 register at end of year	nr	0					
3	1 in 20 register at end of year	nr	0					
3A	Potential risk of property flooding identified requiring further investigation to assess the risk category.	nr	0					
4	Properties flooded in the year (overloaded sewers)	nr	0					
5	Properties flooded in the year (other causes)	nr	0					
Sewer flooding- external								
6	Areas flooded externally in the year (overloaded sewers)	nr	0					
7	Areas flooded externally in the year (other causes)	nr	0					
B QUALITY & ENVIRONMENTAL COMPLIANCE - Total								
8	% of WWTWs compliant (Water (NI) Order numeric consents)	%	1					
9	% of WWTWs compliant (UWWTD consents)	%	1					
10	% of total p.e. served by WWTWs compliant with Water (NI) Order consent (LUT)	%	2					
11	% of total p.e. served by WWTWs compliant with UWWTD consent (LUT)	%	2					
11a	% of total p.e. served by WWTWs complying with Water (NI) Order numeric consents	%	2					
11b	% of total p.e. served by WWTWs complying with UWWTD consent	%	2					
12	% of intermittent discharges satisfactory	%	2					
13	Percentage unsatisfactory sludge disposal	%	2					
C QUALITY AND ENVIRONMENTAL ACTIVITIES AND OUTPUTS								
14	Delivery of improvements to nominated UIDs as part of a defined programme of work	nr	0					
16	Delivery of improvements to WWTW through nominated schemes as part of a defined programme of work	nr	0					
18	Total sewage sludge produced (inc. PPP)	ttds	1					
D SERVICEABILITY TO CUSTOMERS								
20	Sewer collapses per 1,000 km	nr	1					
21	Number of high and medium pollution incidents attributable to NI Water	nr	0					
22	% of WWTWs discharges compliant with numeric consents	%	1					
23	Sewerage infrastructure	text						
24	Sewerage non- infrastructure	text						
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES								
25	Sewerage infrastructure (1)							
26	Sewerage infrastructure (2)							
27	Sewerage non-infrastructure (1)							
28	Sewerage non-infrastructure (2)							

SERVICEABILITY ASSESSMENT
S Stable
M Marginal
I Improving
D Deteriorating

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE C - EXPENDITURE & FINANCIAL PERFORMANCE MEASURES (TOTAL)

DESCRIPTION	UNITS	DP	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
A TOTAL EXPENDITURE								
1 Total operating expenditure - water service (NI Water only)	£m	3						
1a Total operating expenditure (PPP) - water service	£m	3						
2 Total capital expenditure (excl. adopted and nil cost assets)	£m	3						
3 Total operating expenditure - sewerage service (NI Water only)	£m	3						
3a Total operating expenditure (PPP) - sewerage service	£m	3						
4 Total capital expenditure (excluding adopted and nil cost assets)	£m	3						
B CURRENT COST ACCOUNTS - PROFIT & LOSS								
5 Total Turnover	£m	3						
6 Current cost operating costs (including CCD & IRC)	£m	3						
7 Current cost operating profit	£m	3						
C CAPITAL BASE & POST TAX RETURN								
8 Capital Value Year - End (outturn)	£m	3						
9 Total net debt	£m	3						
10a Post tax return on capital	%	2						
10b Pre tax return on capital	%	2						
D KEY FINANCIAL INDICATORS								
11 Cash interest cover (funds from operations: gross interest)	ratio	2						
12 Adjusted cash interest cover (funds from operation less capital charges: gross interest)	ratio	2						
13 Adjusted cash interest cover (funds from operation less capital maintenance: gross interest)	ratio	2						
14 Funds from operations: debt	ratio	2						
15 Retained cash flow: debt	ratio	2						
16 Gearing: D/RCV	%	2						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE D - WATER SERVICE: KEY SUPPORTING INFORMATION (TOTAL)

DESCRIPTION	UNITS	DP	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
A OPERATING EXPENDITURE/PROPERTY ANALYSIS								
1 Base service - operating expenditure/property served	£/prop	2						
2 Enhanced service - additional operating expenditure/property served	£/prop	2						
3 Improving and maintaining supply demand balance – additional operating	£/prop	2						
4 Quality enhancements - additional operating expenditure/property served	£/prop	2						
5 New outputs/obligations – additional operating expenditure/property served	£/prop	2						
6 Water service - total operating expenditure/property served	£/prop	2						
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS								
7 Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2						
8 Enhanced service - additional capital expenditure/property served	£/prop	2						
9 Improving and maintaining supply/demand balance - additional capital expenditure/property	£/prop	2						
10 Quality enhancements - additional capital expenditure/property served	£/prop	2						
11 New outputs/obligations – additional capital expenditure/property served	£/prop	2						
12 Water service - total capital expenditure/property served	£/prop	2						
C CAPITAL WORKS ACTIVITY								
17 Length of new, renewed or relined mains	km	2						
D WATER BALANCE								
18 Distribution input (inc. PPP)	Ml/d	2						
19 Total leakage	Ml/d	2						
20 Total water savings achieved/assumed	Ml/d	2						
21 Water delivered	Ml/d	2						
22 Security of supply index (planned levels of service)	nr	0						
23 Security of supply index (reference levels of service)	nr	0						
E METERING								
24a Number of non household meters renewed	nr	0						
25 Meter optants installed	nr	0						
25a Meter optants installed- non household	nr	0						
26 Selective meters - installed	nr	0						
26a Selective meters - installed- non household	nr	0						
27 Percentage of households metered	%	2						
27a Percentage of non households metered	%	2						
F OTHER KEY SUPPORTING INFORMATION								
29 Customers on the customer care register	nr	0						
30 Total revenue outstanding < 48 months as % of annual forecast revenue	%	2						
31 Average connected properties - water (excluding void properties)	000	0						

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL RETURN - BOARD'S OVERVIEW

TABLE E - SEWERAGE SERVICE: KEY SUPPORTING INFORMATION (TOTAL)

DESCRIPTION	UNITS	DP	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
A OPERATING EXPENDITURE / PROPERTY ANALYSIS								
1 Base service - operating expenditure/property served	£/prop	2						
2 Enhanced service - additional operating expenditure/property served	£/prop	2						
3 Supply/demand balance - additional operating expenditure/property served	£/prop	2						
4 Quality enhancements - additional operating expenditure/property served	£/prop	2						
5 New outputs/obligations - additional operating expenditure	£/prop	2						
6 Sewerage service - Total operating expenditure/property served	£/prop	2						
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS								
7 Base service - Capital expenditure/property served (infrastructure and non-infrastructure)	£/prop	2						
8 Enhanced service - additional capital expenditure/property served	£/prop	2						
9 Supply/demand balance - additional capital expenditure/property served	£/prop	2						
10 Quality enhancements - additional capital expenditure/property served	£/prop	2						
11 New outputs/obligations - additional capital expenditure	£/prop	2						
12 Sewerage service - Total capital expenditure/property served	£/prop	2						
C CAPITAL WORKS ACTIVITY								
13 Sewers renovated	km	2						
14 Sewers replaced	km	2						
15 Total sewers renovated and replaced	km	2						
D SEWER FLOODING ACTIVITY								
18 Internal property flooding solved by company action	nr	0						
19 External only flooding problems solved by company action	nr	0						
20 External linked problems solved by company action	nr	0						
21 Reduction in internal flooding due to other causes	nr	0						
E OTHER KEY SUPPORTING INFORMATION								
24 Volume waste water returned	Ml/d	2						
25 Average connected properties - sewerage (excluding void properties)	000	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 1 KEY OUTPUTS
WATER SERVICE - 1 (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A HOUSEHOLD - LEAKAGE														
1	Number of household supply pipes repaired	nr	0											
2	Number of household supply pipes repaired free	nr	0											
3	Number of household supply pipes repaired - subsidised	nr	0											
4	Number of household supply pipes replaced	nr	0											
5	Number of household supply pipes replaced free	nr	0											
6	Number of household supply pipes replaced - subsidised	nr	0											
7	Total savings achieved/assumed	MI/d	2											
8	Total cost of initiative	£000	2											
B HOUSEHOLD - WATER EFFICIENCY METHODS														
9	Number of cistern devices distributed to households	nr	0											
10	Number of cistern devices installed	nr	0											
11	Total savings achieved/assumed	MI/d	2											
12	Total cost of initiative	£000	2											
13	Number of water butts distributed to households	nr	0											
14	Number of water butts installed	nr	0											
15	Total savings achieved/assumed	MI/d	2											
16	Total cost of initiative	£000	2											
17	Number of water audit packs distributed to households	nr	0											
18	Total savings achieved/assumed	MI/d	2											
19	Total cost of initiative	£000	2											
20	Number of water audits carried out by the company in households	nr	0											
21	Total savings achieved/assumed	MI/d	2											
22	Total cost of initiative	£000	2											
C NON HOUSEHOLD - WATER EFFICIENCY METHODS														
23	Self water audit packs distributed to commercial customers by co.	nr	0											
24	Total savings achieved/assumed	MI/d	2											
25	Total cost of initiative	£000	2											
26	Water audits at commercial premises completed by co. or agent	nr	0											
27	Total savings achieved/assumed	MI/d	2											
28	Total cost of initiative	£000	2											
D TOTALS														
29	Total savings achieved/assumed	MI/d	2											
30	Total cost of initiatives	£000	2											
E OTHER WATER EFFICIENCY METHODS														
31	Other efficiency methods - company choice (company to enter description and multiple lines if required)	nr	0											
32	Total savings achieved/assumed	MI/d	2											
33	Total cost of initiative	£000	2											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 2 KEY OUTPUTS
WATER SERVICE - 2 (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL														
1	Total connected properties at year end	000	1											
2	Properties below reference level at start of year	nr	0											
3	Properties below reference level at end of year	nr	0											
4	Properties receiving low pressure but excluded from DG2	nr	0											
4a	DG2 Properties with pressure below a surrogate level of 7.5m at end of year	nr	0											
4b	DG2 Properties at risk of low pressure removed from the risk register by company action	nr	0											
4c	Average capex cost of permanent solutions to DG2 problems	£000/prop	1											
B DG3 PROPERTIES AFFECTED BY SUPPLY INTERRUPTIONS														
(i) UNPLANNED INTERRUPTIONS														
5	More than 3 hours	nr	0											
6	More than 6 hours	nr	0											
7	More than 12 hours	nr	0											
8	More than 24 hours	nr	0											
(ii) PLANNED AND WARNED INTERRUPTIONS														
9	More than 3 hours	nr	0											
10	More than 6 hours	nr	0											
11	More than 12 hours	nr	0											
12	More than 24 hours	nr	0											
(iii) INTERRUPTIONS CAUSED BY THIRD PARTIES														
13	More than 3 hours	nr	0											
14	More than 6 hours	nr	0											
15	More than 12 hours	nr	0											
16	More than 24 hours	nr	0											
(iv) UNPLANNED INTERRUPTIONS (OVERRUNS OF PLANNED INTERRUPTIONS)														
17	More than 6 hours	nr	0											
18	More than 12 hours	nr	0											
19	More than 24 hours	nr	0											
C POPULATION														
20	Population (winter) (total)	000	2											
D DG4 RESTRICTIONS ON USE OF WATER														
21	% population - hosepipe restrictions	%	1											
22	% population - drought orders	%	1											
23	% population - sprinkler/unattended hosepipe restrictions	%	1											

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 3 KEY OUTPUTS
SEWERAGE SERVICE - INTERNAL FLOODING (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A DG5 ANNUAL FLOODING SUMMARY														
1	Number of domestic properties connected to sewerage system	000	1											
(i) OVERLOADED SEWERS														
2	Properties flooded in the year (overloaded sewers)	nr	0											
3	Flooding incidents in the year (overloaded sewers)	nr	0											
4	Flooding incidents (overloaded sewers attributed to severe weather)	nr	0											
4a	Properties flooded in the year attributed to severe weather	nr	0											
5	Props. where flooding limited to uninhabited cellars only (o/loaded sewers)	nr	0											
(ii) OTHER CAUSES														
6	Properties flooded in the year (other causes)	nr	0											
7	Properties which have flooded more than once in the last ten years (other causes)	nr	0											
8	Flooding incidents (other causes - equipment failures)	nr	0											
9	Flooding incidents (other causes - blockages)	nr	0											
10	Flooding incidents (other causes - collapses)	nr	0											
11	Props. where flooding limited to uninhabited cellars only (other causes)	nr	0											
B DG5 PROPERTIES ON THE FLOODING REGISTER														
(i) SUMMARY														
12	2 in 10 register at end of year	nr	0											
13	1 in 10 register at end of year	nr	0											
14	Total 1 in 10 and 2 in 10 properties on the register at end of year	nr	0											
15	1 in 20 register at end of year	nr	0											
15A	Potential risk of property flooding identified requiring further investigation to assess at risk category.	nr	0											
16	Props. on the register which have not flooded in the past 10 yrs (excl. severe weather)	nr	0											
17	Properties which have not flooded internally but suffer restricted toilet use (RTU)	nr	0											
(iii) ANNUAL CHANGES TO 2 IN 10 & 1 IN 10 REGISTERS														
22	Removed by company action	nr	0											
23	Removed because of better information	nr	0											
24	Added because of better information (actually flooded)	nr	0											
25	Added because of better information (modelled)	nr	0											
26	Average capex cost of permanent solutions to 1 in 10 & 2 in 10 DG5 problems	£000/prop	1											
(v) ANNUAL CHANGES TO THE 1 IN 20 REGISTER														
30	Removed by company action (1 in 20)	nr	0											
31	Removed because of better information (1 in 20)	nr	0											
32	Added because of better information (actually flooded - 1 in 20)	nr	0											
33	Added because of better information (modelled - 1 in 20)	nr	0											
34	Average capex cost of permanent solutions to 1 in 20 DG5 problems	£000/prop	1											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 3A KEY OUTPUTS
SEWERAGE SERVICE - EXTERNAL FLOODING (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A ANNUAL FLOODING SUMMARY														
(i) OVERLOADED SEWERS														
1	Areas flooded externally in the year (overloaded sewers)	nr	0											
2	Curtilege flooding incidents in the year (overloaded sewers)	nr	0											
3	Highway flooding incidents (overloaded sewers)	nr	0											
4	Other flooding incidents (overloaded sewers)	nr	0											
5	Total flooding incidents (overloaded sewers)	nr	0											
6	External flooding incidents (overloaded sewers attributed to severe weather)	nr	0											
6a	Areas flooded externally attributed to severe weather	nr	0											
(ii) OTHER CAUSES														
7	Areas flooded externally in the year (other causes)	nr	0											
8	Areas which have flooded more than once in the last 10 years (other causes)	nr	0											
9	Flooding incidents (other causes - equipment failure)	nr	0											
10	Flooding incidents (other causes - blockages)	nr	0											
11	Flooding incidents (other causes - collapses)	nr	0											
B AREAS ON THE 1:10, 2:10, 1:20 REGISTER														
(i) SUMMARY														
12	2 in 10 register at end of year	nr	0											
13	1 in 10 register at end of year	nr	0											
14	1 in 20 register at end of year	nr	0											
15	Total on the 1:10, 2:10, 1:20 register at end of year	nr	0											
15A	Potential risk of property flooding identified requiring further investigation to assess at risk category.													
(iii) ANNUAL CHANGES TO 1:10, 2:10, 1:20 REGISTER														
20	Removed by company action (external only)	nr	0											
21	Removed by company action (external linked)	nr	0											
22	Removed because of better information	nr	0											
23	Added because of better information (actually flooded)	nr	0											
24	Added because of better information (modelled)	nr	0											
25	Transferred from external to internal register	nr	0											

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 4 KEY OUTPUTS
CUSTOMER SERVICE - 1 (TOTAL)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A DG6 RESPONSE TO BILLING CONTACTS - GENERAL														
1	Total billing contacts	nr	0											
2	Number dealt with within 5 working days	nr	0											
3	Number dealt with in more than 10 working days	nr	0											
4	DG6 Percentage dealt with within 5 working days	%	2											
5	Percentage dealt with in more than 10 working days	%	2											
B CONNECTED PROPERTIES														
6	Number of properties connected for water supply only	nr	0											
7	Number of properties connected for water and sewerage services	nr	0											
8	Number of properties connected for sewerage services only	nr	0											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 5 KEY OUTPUTS
CUSTOMER SERVICE - 2 (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A DG7 RESPONSE TO WRITTEN COMPLAINTS														
1	Total written complaints	nr	0											
2	Number dealt with within 10 working days	nr	0											
3	Percentage dealt with within 10 working days	%	2											
4	Number dealt with in more than 20 working days	nr	0											
5	Percentage dealt with in more than 20 working days	%	2											
B DG8 BILLS FOR METERED CUSTOMERS														
6	Total metered accounts	nr	0											
7	Metered accounts excluded from indicator	nr	0											
(i) NO. OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING AT LEAST ONE BILL DURING YEAR BASED ON METER READING:														
8	Company readings	nr	0											
9	Company or customer readings (or both)	nr	0											
(ii) NUMBER OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING:														
10	Estimated bills only	nr	0											
11	No bills received during the report year	nr	0											
12	Unread by company for 2 years	nr	0											
C DG9 TELEPHONE CONTACT														
13	Total calls received on customer contact lines	nr	0											
14	All lines busy	nr	0											
15	Total of calls not abandoned	nr	0											
16	Call handling satisfaction	nr	2											
17	Total telephone complaints	nr	0											
D SPECIAL ASSISTANCE REGISTER														
18	Customers on the customer care register	nr	0											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 5A KEY OUTPUTS

Customer complaints data for Consumer Council for Northern Ireland (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A TOTAL WRITTEN COMPLAINTS														
1 Total written complaints	nr	0												
2 Number dealt with within 10 working days	nr	0												
3 Number dealt with in more than 20 working days	nr	0												
B CATEGORY OF WRITTEN COMPLAINTS														
(i) Charges and Bills														
4 Total written complaints about charging and billing issues	nr	0												
5 Total written complaints about charging and billing issues escalated to second stage review	nr	0												
(ii) Water Service														
6 Total written complaints about water service issues	nr	0												
7 Total written complaints about water service issues escalated to second stage review	nr	0												
(iii) Sewerage Service														
8 Total written complaints about sewerage service issues	nr	0												
9 Total written complaints about sewerage service issues escalated to second stage review	nr	0												
(iv) Metering														
10 Total written complaints about metering issues	nr	0												
11 Total written complaints about metering issues escalated to second stage review	nr	0												
(v) Other activities														
12 Total written complaints about other service issues or activities	nr	0												
13 Total written complaints about other service issues or activities escalated to second stage review	nr	0												
C OTHER CUSTOMER RESPONSE MEASURES														
14 Number of holding responses issued	nr	0												
15 Consumer Council investigations	nr	0												

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 6 KEY OUTPUTS
CUSTOMER SERVICE STANDARDS (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A GSS - APPOINTMENTS														
1	Failure to specify am/pm or provide 2 hour slot (Events)	nr	0											
2	Failure to keep appointment (Events)	nr	0											
3	Failure to correctly cancel an appointment (Events)	nr	0											
4	Enhanced GSS criteria (Events)	nr	0											
B GSS - WRITTEN ACCOUNT QUERIES														
ACCOUNT QUERIES														
5	Failure to despatch a substantive reply within 10 working days (Events)	nr	0											
6	Enhanced GSS criteria (Events)	nr	0											
PAYMENT ARRANGEMENTS														
7	Failure to despatch a substantive reply within 5 working days where request cannot be met (Events)	nr	0											
8	Enhanced GSS criteria (Events)	nr	0											
C GSS - WRITTEN COMPLAINTS														
9	Failure to despatch a substantive reply within 10 working days	nr	0											
10	Enhanced GSS criteria (Events)	nr	0											
D GSS - NOTICE OF INTERRUPTIONS TO SUPPLY														
11	Failure to warn for planned interruptions of more than 4 hours	nr	0											
12	Enhanced GSS criteria (Events)	nr	0											
E GSS - SUPPLY NOT DULY RESTORED														
PLANNED INTERRUPTIONS														
13	Failure to restore supply within period specified in notice	nr	0											
UNPLANNED INTERRUPTIONS														
14	Failure to restore supply within 48 hours for emergency works - strategic main (Events)	nr	0											
15	Failure to restore supply within 12 hours for emergency works - not strategic main (Events)	nr	0											
16	Enhanced GSS criteria (Events)	nr	0											
F GSS - PRESSURE STANDARD														
17	Failure to maintain minimum pressure standard (Events)	nr	0											
18	Enhanced GSS criteria (Events)	nr	0											
G GSS - SEWER FLOODING - Internal														
19	Flooding from sewers entering properties (Events)	nr	0											
H GSS - SEWER FLOODING -External														
20	Flooding from sewers entering customers land (Events)	nr	0											
I ALL REGULATIONS														
21	Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action	nr	0											
J GSS PENALTY PAYMENTS MADE -ALL CATEGORIES														
22	Penalty payments made under regulations 6, 7 & 7b (Automatic Events)	nr	0											
23	Penalty payments made under regulations 3, 4, & 5 (Claimed Events)	nr	0											
24	Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS	nr	0											
25	Total penalty payments made (value)	£	0											
K STATUTORY, ENHANCED GSS & COMPANY CUSTOMER														
26	Statutory GSS - total events (number)	nr	0											
27	Statutory GSS - payments made (number)	nr	0											
28	Statutory GSS - payments made (value)	£	0											
29	Enhanced GSS - total events (number)	nr	0											
30	Enhanced GSS - payments made (number)	nr	0											
31	Enhanced GSS - payments made (value)	£	0											
32	Company Customer Charter - payments made (number)	nr	0											
33	Company Customer Charter - payments made (value)	£	0											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 6A BAD DEBT

OUTSTANDING REVENUE AND BREAKDOWN OF CUSTOMER SERVICES OPERATING EXPENDITURE (TOTAL)

DESCRIPTION	UNITS	DP	1	2	3	4	5		6	
			REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG
A REVENUE OUTSTANDING - MEASURED HOUSEHOLDS										
1 Total revenue outstanding < 48 months (measured households)	£m	3								
2 Number of measured households with outstanding revenue < 48 months	nr	0								
3 Revenue outstanding < 3 months (measured households)	£m	3								
4 Number of measured households with outstanding revenue < 3 months	nr	0								
5 Revenue outstanding 3 - 12 months (measured households)	£m	3								
6 Number of measured households with outstanding revenue 3 - 12 months	nr	0								
7 Revenue outstanding 12 - 24 months (measured households)	£m	3								
8 Number of measured households with outstanding revenue 12 - 24 months	nr	0								
9 Revenue outstanding 24 - 36 months (measured households)	£m	3								
10 Number of measured households with outstanding revenue 24 - 36 months	nr	0								
11 Revenue outstanding 36 - 48 months (measured households)	£m	3								
12 Number of measured households with outstanding revenue 36 - 48 months	nr	0								
13 Revenue outstanding > 48 months (measured households)	£m	3								
14 Number of measured households with outstanding revenue > 48 months	nr	0								
B REVENUE OUTSTANDING - UNMEASURED HOUSEHOLDS										
15 Total revenue outstanding < 48 months (unmeasured households)	£m	3								
16 Number of unmeasured households with outstanding revenue < 48 months	nr	0								
17 Revenue outstanding <3 months (unmeasured households)	£m	3								
18 Number of unmeasured households with outstanding revenue < 3 months	nr	0								
19 Revenue outstanding 3 -12 months (unmeasured households)	£m	3								
20 Number of unmeasured households with outstanding revenue 3 - 12 months	nr	0								
21 Revenue outstanding 12-24 months (unmeasured households)	£m	3								
22 Number unmeasured households with outstanding revenue 12 - 24 months	nr	0								
23 Revenue outstanding 24-36 months (unmeasured households)	£m	3								
24 Number of unmeasured households with outstanding revenue 24 - 36 months	nr	0								
25 Revenue outstanding 36 -48 months (unmeasured households)	£m	3								
26 Number of unmeasured households with outstanding revenue 36 - 48 months	nr	0								
27 Revenue outstanding >48 months (unmeasured households)	£m	3								
28 Number of unmeasured households with outstanding revenue > 48 months	nr	0								
C REVENUE OUTSTANDING - MEASURED NON HOUSEHOLDS										
29 Total revenue outstanding < 48 months (measured non households)	£m	3								
30 Number of measured non households with outstanding revenue < 48 months	nr	0								
31 Revenue outstanding < 3 months (measured non households)	£m	3								
32 Number of measured non households with outstanding revenue < 3 months	nr	0								
33 Revenue outstanding 3 - 12 months (measured non households)	£m	3								
34 Number of measured non households with outstanding revenue 3 - 12 months	nr	0								
35 Revenue outstanding 12 - 24 months (measured non households)	£m	3								
36 Number of measured non households with outstanding revenue 12 - 24 months	nr	0								
37 Revenue outstanding 24 - 36 months (measured non households)	£m	3								
38 Number of measured non households with outstanding revenue 24 - 36 months	nr	0								
39 Revenue outstanding 36 - 48 months (measured non households)	£m	3								
40 Number of measured non households with outstanding revenue 36 - 48 months	nr	0								
41 Revenue outstanding > 48 months (measured non households)	£m	3								
42 Number of measured non households with outstanding revenue > 48 months	nr	0								
D REVENUE OUTSTANDING - UNMEASURED NON HOUSEHOLDS										
43 Total revenue outstanding < 48 months (unmeasured non households)	£m	3								
44 Number of unmeasured non households with outstanding revenue < 48 months	nr	0								
45 Revenue outstanding <3 months (unmeasured non households)	£m	3								
46 Number of unmeasured non households with outstanding revenue < 3 months	nr	0								
47 Revenue outstanding 3 -12 months (unmeasured non households)	£m	3								
48 Number of unmeasured non households with outstanding revenue 3 - 12 months	nr	0								
49 Revenue outstanding 12-24 months (unmeasured non households)	£m	3								
50 Number unmeasured non households with outstanding revenue 12 - 24 months	nr	0								
51 Revenue outstanding 24-36 months (unmeasured non households)	£m	3								
52 Number of unmeasured non households with outstanding revenue 24 - 36 months	nr	0								
53 Revenue outstanding 36 -48 months (unmeasured non households)	£m	3								
54 Number of unmeasured non households with outstanding revenue 36 - 48 months	nr	0								
55 Revenue outstanding >48 months (unmeasured non households)	£m	3								
56 Number of unmeasured non households with outstanding revenue > 48 months	nr	0								
E REVENUE WRITTEN OFF										
57 Amount of revenue written off from measured households	£m	3								
57a Amount of revenue written off from measured non-households	£m	3								
58 Amount of revenue written off from unmeasured households	£m	3								
58a Amount of revenue written off from unmeasured non-households	£m	3								
F CUSTOMER SERVICES OPERATING EXPENDITURE										
59 General customer services operating expenditure Total	£m	3								
i										
ii										
iii										
iv										
60 Outstanding revenue collection operating expenditure (households)	£m	3								
60a Outstanding revenue collection operating expenditure (non households)	£m	3								
61 Donations to charitable trusts assisting customers in debt (households)	£m	3								
62 Operating expenditure due to vulnerable household customers	£m	3								
63 Total customer services operating expenditure	£m	3								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 6B VULNERABLE CUSTOMERS
APPLICATIONS FOR VULNERABLE CUSTOMER STATUS (TOTAL)**

DESCRIPTION		UNITS	DP	1	2	3	4	5	6
				REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	REPORTING YEAR 2012-13
1	Applications - large families	nr	0						
2	Successful applications - large families	nr	0						
3	Applications - medical conditions	nr	0						
4	Successful applications - medical conditions	nr	0						
5	Total number of applications	nr	0						
6	Total number of successful applications	nr	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 7 NON FINANCIAL MEASURES
WATER PROPERTIES & POPULATION (TOTAL)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7	
			REPORTING YEAR 2007-08	CG	REPORTING YEAR 2008-09	CG	REPORTING YEAR 2009-10	CG	REPORTING YEAR 2010-11	CG	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG	CURRENT YEAR 2013-14	CG
A PROPERTIES																
1	Household properties connected during the year	000	3													
2	Non-household properties connected during the year	000	3													
B BILLING																
3	Households billed unmeasured water	000	3													
4	Households billed measured water (external meter)	000	3													
5	Households billed measured water (not external meter)	000	3													
6	Households billed water	000	3													
7	Household properties (water supply area)	000	3													
8	Non-households billed unmeasured water	000	3													
9	Non-households billed measured water	000	3													
10	Non-households billed water	000	3													
11	Non-household properties (water supply area)	000	3													
12	Void properties	000	3													
C POPULATION																
13	Population - households billed unmeasured water	000	2													
14	Population - households billed measured water	000	2													
15	Population - non-households billed unmeasured water	000	2													
16	Population - non-households billed measured water	000	2													
17	Population - total	000	2													

NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 8 NON FINANCIAL MEASURES
WATER METERING (TOTAL)**

DESCRIPTION	UNITS	DP	1	2	3	4	5		6	
			REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10	REPORTING YEAR 2010-11	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG
A HOUSEHOLD METER INSTALLATION										
1	Selective meters - installed	nr	0							
2	Meter optants installed	nr	0							
3	Meters installed - external meter with existing <i>or new</i> boundary box	nr	0							
4	Meters installed - external meter without boundary box	nr	0							
5	Meters installed - internal meter	nr	0							
6	No. of meter installation requests outstanding for greater than three months	nr	0							
B NON HOUSEHOLD METER INSTALLATION										
7	Selective meters - installed	nr	0							
7a	Number of non household meters renewed	nr	0							
8	Meter optants installed	nr	0							
9	Meters installed - external meter with existing <i>or new</i> boundary box	nr	0							
10	Meters installed - external meter without boundary box	nr	0							
11	Meters installed - internal meter	nr	0							
12	No. of meter installation requests outstanding for greater than three months	nr	0							
C WATER DEMAND AT RECENTLY METERED NON-HOUSEHOLD PROPERTIES										
13	Average water billed - selective metered properties	l/prop/d	2							

NORTHERN IRELAND WATER LIMITED COMPANY - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES

WATER QUALITY (TOTAL)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A WATER TREATMENT AND DISTRIBUTION														
1	Distribution input affected by Article 31 undertakings (or ADs)	MI/d	3											
2	Distribution input affected by new Article 31 (or ADs) since start of report year.	MI/d	3											
3	Percentage distribution input not affected by Article 31s (or ADs)	%	3											
4	Percentage properties in WSZs affected by Article 31s in distribution (or ADs)	%	3											
5	Percentage properties in WSZs affected by new Article 31s in distribution (or ADs)	%	3											
B DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI														
6	Raw water deterioration	MI/d	3											
7	Conditioning water supplies to reduce plumbosolvency	MI/d	3											
8	Reducing the risk from Cryptosporidium	MI/d	3											
9	Other	MI/d	3											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES
WATER DELIVERED (TOTAL)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7
			REPORTING YEAR 2007-08	CG	REPORTING YEAR 2008-09	CG	REPORTING YEAR 2009-10	CG	REPORTING YEAR 2010-11	CG	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG	CURRENT YEAR 2013-14
A WATER DELIVERED - VOLUMES															
1	Billed measured household	MI/d	2												
2	Billed measured non-household	MI/d	2												
3	Billed measured	MI/d	2												
4	Billed unmeasured household	MI/d	2												
5	Billed unmeasured non-household	MI/d	2												
6	Billed unmeasured	MI/d	2												
B WATER DELIVERED - COMPONENTS															
7	Estimated water delivered per unmeasured non-household	l/prop/d	2												
7a	Estimated water delivered per unmeasured household	l/prop/d	2												
8	Per capita consumption (unmeas'd h'hold - excl s/pipe leakage)	l/h/d	2												
9	Per capita consumption (meas'd h'hold - excl s/pipe leakage)	l/h/d	2												
10	Underground supply pipe leakage (unmeas'd households)	l/prop/d	2												
11	Underground supply pipe leakage (ext. metered households)	l/prop/d	2												
12	Underground supply pipe leakage (other metered h'holds)	l/prop/d	2												
13	Underground supply pipe leakage (void properties)	l/prop/d	2												
14	Meter under-registration (measured households)	MI/d	2												
15	Meter under-registration (measured non-households)	MI/d	2												
16	Distribution system operational use	MI/d	2												
17	Water taken legally unbilled	MI/d	2												
18	Water taken illegally unbilled	MI/d	2												
19	Water taken unbilled	MI/d	2												
20	Water delivered (potable)	MI/d	2												
21	Water delivered (non-potable)	MI/d	2												
22	Water delivered (non-standard rates: potable)	MI/d	2												
23	Water delivered (non-standard rates: non-potable)	MI/d	2												
24	Distribution losses	MI/d	2												
25	Total leakage	MI/d	2												
26	Distribution input	MI/d	2												
27	Bulk supply imports	MI/d	2												
28	Bulk supply exports	MI/d	2												
29	Water treated at own works to own customers	MI/d	2												
30	Overall water balance	cg													
C SECURITY OF SUPPLY															
31	Security of supply index - company's planned levels of service	nr	0												
32	Security of supply index - reference levels of service	nr	0												

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Planned level of service (TOTAL)

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/deficit (MI/d)	Percentage surplus/deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Reference levels of service (TOTAL)

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/deficit (MI/d)	Percentage surplus/deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10A NON FINANCIAL MEASURES

Security of Supply Index - Critical period (TOTAL)

1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/deficit (MI/d)	Percentage surplus/deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit ² x % population affected x 100)	Security of supply index
Total													

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Northern Ireland Environment Agency Data - annual average out-turns

DESCRIPTION		UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES						
1	Deployable output	MI/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
B RAW WATER						
4	Raw water abstracted	MI/d	2dp			
5	Raw water exported	MI/d	2dp			
6	Raw water retained	MI/d	2dp			
7	Raw water imported	MI/d	2dp			
8	Raw water collected	MI/d	2dp			
9	Raw water losses	MI/d	2dp			
10	Raw water operational use	MI/d	2dp			
11	Non potable supplies	MI/d	2dp			
12	Raw water into treatment	MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY						
13	Treatment works losses	MI/d	2dp			
14	Treatment works operational use	MI/d	2dp			
15	Potable water produced	MI/d	2dp			
16	Potable water imports	MI/d	2dp			
17	Potable water exports	MI/d	2dp			
18	Distribution input	MI/d	2dp			
19	Distribution losses	MI/d	2dp			
20	Water taken	MI/d	2dp			
21	Distribution system operational use	MI/d	2dp			
22	Water delivered	MI/d	2dp			
D POTABLE WATER CUSTOMER BASE						
23	Unmeasured household - population	000's	3dp			
24	Unmeasured household - properties	000's	3dp			
25	Unmeasured household - occupancy rate	h/pr	2dp			
26	Measured household - population	000's	3dp			
27	Measured household - properties	000's	3dp			
28	Measured household - occupancy rate	h/pr	2dp			
29	Unmeasured non household population	000's	3dp			
30	Unmeasured non household - properties	000's	3dp			
31	Measured non household - population	000's	3dp			
32	Measured non household - properties	000's	3dp			
33	Total population	000's	3dp			
34	Void household - properties	000's	3dp			
35	Void non households - properties	000's	3dp			
36	Total properties	000's	3dp			
E POTABLE WATER DELIVERED						
37	Water taken unbilled	MI/d	2dp			
38	Water delivered billed	MI/d	2dp			
39	Unmeasured household water delivered	MI/d	2dp			
40	Unmeasured household - uspl	MI/d	2dp			
41	Unmeasured household - consumption	MI/d	2dp			
42	Unmeasured household - pcc	l/h/d	2dp			
43	Measured household water delivered	MI/d	2dp			
44	Measured household - uspl	MI/d	2dp			
45	Measured household - consumption	MI/d	2dp			
46	Measured household - pcc	MI/d	2dp			
47	Unmeasured non-household water delivered	MI/d	2dp			
48	Unmeasured non-household - uspl	MI/d	2dp			
49	Unmeasured non household - consumption	MI/d	2dp			
50	Measured non household water delivered	MI/d	2dp			
51	Measured non household - uspl	MI/d	2dp			
52	Measured non household - consumption	MI/d	2dp			
53	Void properties - uspl	MI/d	2dp			
F LEAKAGE						
54	Total leakage	MI/d	2dp			
55	Total leakage	l/prop/d	2dp			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Northern Ireland Environment Agency Data - annual average out-turns

DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES					
1	Deployable output	MI/d	2dp		
2	Outage allowance	MI/d	2dp		
3	Water available for use	MI/d	2dp		
B RAW WATER					
4	Raw water abstracted	MI/d	2dp		
5	Raw water exported	MI/d	2dp		
6	Raw water retained	MI/d	2dp		
7	Raw water imported	MI/d	2dp		
8	Raw water collected	MI/d	2dp		
9	Raw water losses	MI/d	2dp		
10	Raw water operational use	MI/d	2dp		
11	Non potable supplies	MI/d	2dp		
12	Raw water into treatment	MI/d	2dp		
C POTABLE WATER TO POINT OF DELIVERY					
13	Treatment works losses	MI/d	2dp		
14	Treatment works operational use	MI/d	2dp		
15	Potable water produced	MI/d	2dp		
16	Potable water imports	MI/d	2dp		
17	Potable water exports	MI/d	2dp		
18	Distribution input	MI/d	2dp		
19	Distribution losses	MI/d	2dp		
20	Water taken	MI/d	2dp		
21	Distribution system operational use	MI/d	2dp		
22	Water delivered	MI/d	2dp		
D POTABLE WATER CUSTOMER BASE					
23	Unmeasured household - population	000's	3dp		
24	Unmeasured household - properties	000's	3dp		
25	Unmeasured household - occupancy rate	h/pr	2dp		
26	Measured household - population	000's	3dp		
27	Measured household - properties	000's	3dp		
28	Measured household - occupancy rate	h/pr	2dp		
29	Unmeasured non household population	000's	3dp		
30	Unmeasured non household - properties	000's	3dp		
31	Measured non household - population	000's	3dp		
32	Measured non household - properties	000's	3dp		
33	Total population	000's	3dp		
34	Void household - properties	000's	3dp		
35	Void non households - properties	000's	3dp		
36	Total properties	000's	3dp		
E POTABLE WATER DELIVERED					
37	Water taken unbilled	MI/d	2dp		
38	Water delivered billed	MI/d	2dp		
39	Unmeasured household water delivered	MI/d	2dp		
40	Unmeasured household - uspl	MI/d	2dp		
41	Unmeasured household - consumption	MI/d	2dp		
42	Unmeasured household - pcc	l/h/d	2dp		
43	Measured household water delivered	MI/d	2dp		
44	Measured household - uspl	MI/d	2dp		
45	Measured household - consumption	MI/d	2dp		
46	Measured household - pcc	MI/d	2dp		
47	Unmeasured non-household water delivered	MI/d	2dp		
48	Unmeasured non-household - uspl	MI/d	2dp		
49	Unmeasured non household - consumption	MI/d	2dp		
50	Measured non household water delivered	MI/d	2dp		
51	Measured non household - uspl	MI/d	2dp		
52	Measured non household - consumption	MI/d	2dp		
53	Void properties - uspl	MI/d	2dp		
F LEAKAGE					
54	Total leakage	MI/d	2dp		
55	Total leakage	l/prop/d	2dp		

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES
WATER SERVICE ACTIVITIES (NI Water Only)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR 2007-08	CG	REPORTING YEAR 2008-09	CG	REPORTING YEAR 2009-10	CG	REPORTING YEAR 2010-11	CG	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG
A ASSET BALANCE AT APRIL 1														
1 Total length of mains	km	2												
B CHANGES DURING REPORT YEAR														
2 Mains renewed	km	2												
3 Mains relined	km	2												
4 Mains cleaned (total)	km	2												
6 New mains	km	2												
7 Mains abandoned and other changes	km	2												
8 Lead communication pipes replaced - quality	nr	0												
9 Lead communication pipes replaced - maintenance or other	nr	0												
10 Communication pipes replaced - other	nr	0												
11 Mains bursts per 1000km	nr	0												
C ASSET BALANCE AT MARCH 31														
12 Total length of mains	km	2												
D DISTRIBUTION STUDIES														
13 Cumulative number of distribution zone studies completed	nr	0												
14 Distribution zone studies ongoing	nr	0												
15 Total distribution zones identified for study	nr	0												
16 Cumulative % distribution zone studies completed	%	1												
17 Percentage population/properties - completed studies	%	1												
E NOMINATED WATER SERVICE OUTPUTS														
18 Completion of nominated trunk main schemes to improve security of supply	nr	0												
19 Completion of nominated water treatment works schemes to improve water	nr	0												
20 Completion of nominated improvements to increase the capacity of service	nr	0												

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES
WATER SERVICE SERVICEABILITY INDICATORS (NI Water Only)**

DESCRIPTION		1		2	
		NUMBER OF WTWs	CG	OUTPUT FOR CALENDAR YEAR	CG
A	WATER TREATMENT WORKS - TURBIDITY	UNITS	DP	UNITS	DP
		nr	0	MI/d	2
1	95%ile greater than or equal to 0.5NTU				
2	95%ile less than 0.5NTU				
3	Turbidity not recorded				
4	Total				

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (NI Water Only)**

DESCRIPTION	UNITS	DP	1	2	3	4	
			NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2012-13	
							CG
A SOURCE TYPES AND PUMPING			UNITS	DP	UNITS	DP	
1 Impounding reservoirs			nr	0	Prop'n (0-1)	3	
2 River abstractions							
3 Boreholes							
4 Source types and pumping; total							
5 Average pumping head - total	m.hd	1					
			TOTAL PROP'N OF D.I.		TOTAL NR OF WORKS		
			UNITS	DP	UNITS	DP	
			Prop'n (0-1)	3	nr	0	
B TREATMENT TYPE							
6 Proportion of distribution input - simple disinfection							
7 Proportion of distribution input - W1							
8 Proportion of distribution input - W2							
9 Proportion of distribution input - W3							
10 Proportion of distribution input - W4							
11 Proportion of distribution input - total							
12 Total numbers of works							
			BAND 1	BAND 2	BAND 3	BAND 4	
			<= 165mm	166 - 320mm	321 - 625mm	> 625mm	
C POTABLE MAINS							
13 Potable mains (nominal bore)	km	2					

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS (PPP Only)**

DESCRIPTION	UNITS	DP	1	2	3	4
			NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2012-13
A SOURCE TYPES AND PUMPING						
1	Impounding reservoirs					
2	River abstractions					
3	Boreholes					
4	Source types and pumping; total					
5	Average pumping head - total	m.hd	1			
			TOTAL		TOTAL NR	
B TREATMENT TYPE						
6	Proportion of distribution input - simple disinfection					
7	Proportion of distribution input - W1					
8	Proportion of distribution input - W2					
9	Proportion of distribution input - W3					
10	Proportion of distribution input - W4					
11	Proportion of distribution input - total					
12	Total numbers of works					
			BAND 1		BAND 2	
			<= 165mm		166 - 320mm	
			BAND 3		BAND 4	
			321 - 625mm		> 625mm	
C POTABLE MAINS						
13	Potable mains (nominal bore)	km	2			

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 12 NON FINANCIAL MEASURES
WATER EXPLANATORY FACTORS - (Total)**

DESCRIPTION		UNITS	DP
A	SOURCE TYPES AND PUMPING		
1	Impounding reservoirs		
2	River abstractions		
3	Boreholes		
4	Source types and pumping; total		
5	Average pumping head - total	m.hd	1

B	TREATMENT TYPE
6	Proportion of distribution input - simple disinfection
7	Proportion of distribution input - W1
8	Proportion of distribution input - W2
9	Proportion of distribution input - W3
10	Proportion of distribution input - W4
11	Proportion of distribution input - total
12	Total numbers of works

C	POTABLE MAINS	UNITS	DP
13	Potable mains (nominal bore)	km	2

1	2	3	4
NR OF SOURCES	PROP'N DIST INPUT	BULK PROP'N OF D.I.	REPORT YEAR 2012-13
			CG

UNITS	DP	UNITS	DP	UNITS	DP
nr	0	Prop'n (0-1)	3	Prop'n (0-1)	3

TOTAL	TOTAL NR

UNITS	DP	UNITS	DP
Prop'n (0-1)	3	nr	0

BAND 1 ≤ 165mm	BAND 2 166 - 320mm	BAND 3 321 - 625mm	BAND 4 > 625mm

--	--	--	--

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 13 NON FINANCIAL MEASURES
SEWERAGE PROPERTIES & POPULATION (TOTAL)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR 2007-08	CG	REPORTING YEAR 2008-09	CG	REPORTING YEAR 2009-10	CG	REPORTING YEAR 2010-11	CG	REPORTING YEAR 2011-12	CG	REPORTING YEAR 2012-13	CG
A PROPERTIES														
1	Households properties connected during the year	000	3											
2	Non-households properties connected during the year	000	3											
B BILLING														
3	Households billed unmeasured sewage	000	3											
4	Households billed measured sewage	000	3											
5	Households billed sewage	000	3											
6	Non-households billed unmeasured sewage	000	3											
7	Non-households billed measured sewage	000	3											
8	Non-households billed sewage	000	3											
9	Void properties	000	3											
C POPULATION														
10	Total connected population	000	3											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 14 NON FINANCIAL MEASURES
SEWAGE COLLECTED (TOTAL)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A SEWAGE - VOLUMES														
1 Volume unmeasured household sewage	MI/d	2												
2 Volume unmeasured non-household sewage	MI/d	2												
3 Volume unmeasured sewage	MI/d	2												
4 Volume measured household domestic sewage	MI/d	2												
5 Volume measured non - household domestic sewage	MI/d	2												
6 Volume trade effluent (excluding Roads Drainage)	MI/d	2												
7 Volume waste water returned	MI/d	2												
8 Volume of Roads Drainage returned	MI/d	2												

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (NI Water Only)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1											
2	Total load receiving secondary treatment (BOD/year)	tonnes	1											
3	Total load receiving primary treatment only (BOD/year)	tonnes	1											
4	Total load receiving preliminary treatment only (BOD/year)	tonnes	1											
5	Total load entering sewerage system (BOD/year)	tonnes	1											
6	Equivalent population served (resident)	000	2											
7	Equivalent population served (resident) (numerical consents)	000	2											
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works	nr	0											
9	Treatment capacity available (BOD5/day)	tonnes	1											
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal	%	2											
15	Total sewage sludge produced	ttds	1											
16	Total sewage sludge transferred to PPP	ttds	1											
17	Total sewage sludge disposal by NI Water	ttds	1											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (PPP Only)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1											
2	Total load receiving secondary treatment (BOD/year)	tonnes	1											
3	Total load receiving primary treatment only (BOD/year)	tonnes	1											
4	Total load receiving preliminary treatment only (BOD/year)	tonnes	1											
5	Total load entering sewerage system (BOD/year)	tonnes	1											
6	Equivalent population served (resident)	000	2											
7	Equivalent population served (resident) (numerical consents)	000	2											
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works	nr	0											
9	Treatment capacity available (BOD5/day)	tonnes	1											
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal	%	2											
15	Total sewage sludge produced	ttds	1											
16	Total sewage sludge received from NI Water	ttds	1											
17	Total sewage sludge disposal	ttds	1											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 15 NON FINANCIAL MEASURES
SEWAGE TREATMENT (Total)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A SEWAGE - LOADS														
1	Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1											
2	Total load receiving secondary treatment (BOD/year)	tonnes	1											
3	Total load receiving primary treatment only (BOD/year)	tonnes	1											
4	Total load receiving preliminary treatment only (BOD/year)	tonnes	1											
5	Total load entering sewerage system (BOD/year)	tonnes	1											
6	Equivalent population served (resident)	000	2											
7	Equivalent population served (resident) (numerical consents)	000	2											
B SEWERAGE - SERVICE FACILITIES														
8	Number of sewage treatment works	nr	0											
9	Treatment capacity available (BOD5/day)	tonnes	1											
C SEWAGE - SLUDGE DISPOSAL														
14	Percentage unsatisfactory sludge disposal	%	2											
15	Total sewage sludge produced	ttds	1											
16	Not used	ttds	1											
17	Total sewage sludge disposal	ttds	1											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES
SEWERAGE SERVICE ACTIVITIES (NI Water Only)

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A ASSET BALANCE AT APRIL 1														
1	Total length of sewers	km	2											
2	Total length of "critical" sewers	km	2											
B CHANGES DURING REPORT YEAR														
3	New "critical" sewers	km	2											
4	"Critical" sewers - inspection by CCTV/man entry	km	2											
5	"Critical" sewers - renovated	km	2											
6	"Critical" sewers - replaced	km	2											
7	Abandoned "critical" sewers and other changes	km	2											
8	New "non-critical" sewers	km	2											
9	"Non-critical" sewers - renovated	km	2											
10	"Non-critical" sewers - replaced	km	2											
11	Abandoned "non-critical" sewers and other changes	km	2											
12	Sewer collapses per 1,000km	nr	1											
13	Sewer blockages per 1,000km	nr	1											
13a	Number of sewer blockage clearance which exceeds 6 hours	nr	0											
13b	Number of sewer blockage clearance which exceeds 12 hours	nr	0											
13c	Number of sewer blockage clearance which exceeds 24 hours	nr	0											
C ASSET BALANCE AT MARCH 31														
14	Total length of sewers	km	2											
15	Total length of "critical" sewers	km	2											
D INTERMITTENT DISCHARGES														
16a	Number of unsatisfactory intermittent discharges excluding CSOs (NIEA)	nr	0											
16b	Number of unsatisfactory intermittent discharges CSOs (NIEA)	nr	0											
17a	Number of intermittent discharges excluding CSOs	nr	0											
17b	Number of CSOs	nr	0											
E DRAINAGE AREA PLANS														
18	Cumulative number of drainage area plans completed	nr	0											
19	Number of drainage area plan studies in progress at the report end of the report year	nr	0											
20	Total sewerage drainage areas	nr	0											
21	Cumulative % drainage area plan studies completed	%	1											
22	% population/properties covered by completed studies	%	1											
F NOMINATED SEWERAGE SERVICE OUTPUTS														
23	Delivery of improvements to nominated UIDs as part of a defined programme of work	nr	0											
24	Delivery of improvements to WWTW through nominated schemes as part of a defined programme of	nr	0											
25	Investment in improvements to small wastewater treatment works as part of the rural wastewater	£m	1											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16A NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (TOTAL)**

				1			
DESCRIPTION				UNITS	DP	2012-13	
						CG	
A	SEWERS - MAINTENANCE						
1	Total number of rising main failures			nr	0		
2	Total number of gravity sewer collapses			nr	0		
3	Total number of sewer blockages			nr	0		
4	Total number of equipment failures repaired			nr	0		

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (NI Water Only)**

DESCRIPTION	UNITS	DP	1	2	3	4	CG
			NUMBER OF STW's	PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR			
	UNITS	DP	UNITS	UNITS		DP	
	nr	0	%			1	
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5	
1	Equivalent population band 3 to 6						
2	Excluded STW's	nr	0				
3	Total STW's	nr	0				
B SEWAGE TREATMENT WORKS - SS PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5	
4	Equivalent population band 3 to 6						
5	Excluded STW's	nr	0				
6	Total STW's	nr	0				
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5	
7	Equivalent population band 3 to 6						
8	Excluded STW's	nr	0				
9	Total STW's	nr	0				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (PPP Only)**

DESCRIPTION	UNITS	DP	1	2	3	4		
			NUMBER OF STW's		PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR			CG
			UNITS	DP	UNITS	DP		
	nr	0	%		1			
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5		
1	Equivalent population band 3 to 6							
2	Excluded STW's	nr	0					
3	Total STW's	nr	0					
B SEWAGE TREATMENT WORKS - SS PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5		
4	Equivalent population band 3 to 6							
5	Excluded STW's	nr	0					
6	Total STW's	nr	0					
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE				EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5		
7	Equivalent population band 3 to 6							
8	Excluded STW's	nr	0					
9	Total STW's	nr	0					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL MEASURES
SEWERAGE SERVICE SERVICEABILITY INDICATORS (Total)**

DESCRIPTION	UNITS	DP	1	2	3	4	
			PERCENTAGE OF STW's WHERE THERE ARE NO BOD EVENTS FORECAST FOR THE CURRENT YEAR				CG
			UNITS	DP	UNITS	DP	
			nr	0	%	1	
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE					EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5
1	Equivalent population band 3 to 6						
2	Excluded STWs	nr	0				
3	Total STWs	nr	0				
B SEWAGE TREATMENT WORKS - SS PERFORMANCE					EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5
4	Equivalent population band 3 to 6						
5	Excluded STWs	nr	0				
6	Total STWs	nr	0				
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE					EVENT (a) Max > 2	EVENT (b) 95%ile > 1	EVENT (c) Mean > 0.5
7	Equivalent population band 3 to 6						
8	Excluded STWs	nr	0				
9	Total STWs	nr	0				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17A SEWERAGE EXPLANATORY FACTORS
SEWERAGE SUB - AREA EXPLANATORY FACTORS (TOTAL)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9
			AREA 1 CG	AREA 2 CG	AREA 3 CG	AREA 4 CG	AREA 5 CG	AREA 6 CG	AREA 7 CG	AREA 8 CG	Total CG
A SEWERAGE SUB AREAS GENERAL											
Area name:-											
1	Annual average resident connected population	000	1								
2	Annual average non-resident population	000	1								
3	Volume of sewage collected (daily average)	MI/d	1								
4	Total connected properties	nr	0								
5	Area of Sewerage District	km ²	0								
B SEWERAGE DATA											
6	Total length of sewer	km	0								
C Costs											
7	Sewerage: Direct Costs	£000	0								
8	Sewerage: Power Costs	£000	0								
9	Sewerage: Service Charges	£000	0								
10	Sewerage: General & Support Expenditure	£000	0								
11	Sewerage: Functional Expenditure	£000	0								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 17B SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - LARGE WORKS INFORMATION DATABASE (NI Water Only)**

DESCRIPTION	UNITS	DP	TOTAL	1	~	~	~	80
				CG	CG	CG	CG	CG
1 Works Name								
A WORKS SIZE								
2 Population equivalent of total load received	000	1						
B EFFLUENT CONSENT STANDARD								
3 Suspended solids consent	mg/l	0						
4 BOD5 consent	mg/l	0						
5 COD consent	mg/l	0						
6 Ammonia consent	mg/l	0						
7 Phosphates consent	mg/l	0						
C TREATMENT CATEGORY								
8 Classification of Treatment Works								
D COSTS								
9 Direct cost	£000	0						
10 Power costs	£000	0						
11 Service Charges	£000	0						
12 General and support expenditure	£000	0						
13 Functional expenditure	£000	0						
14 Estimated terminal pumping costs	£000	0						
15 Estimated sludge costs	£000	0						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (NI Water Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY			SEA OUTFALLS				
	ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1 Number of STWs in size band 1	nr	0											
2 Number of STWs in size band 2	nr	0											
3 Number of STWs in size band 3	nr	0											
4 Number of STWs in size band 4	nr	0											
5 Number of STWs in size band 5	nr	0											
B LARGE WORKS													
6 Number of STWs in size band 6	nr	0											
7 Total numbers of STWs	nr	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Number of small STWs with NH ₃ consent (5 - 10mg/l)	nr	0											
9 Number of small STWs with NH ₃ consent (< = 5mg/l)	nr	0											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (PPP Only)**

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY	TERTIARY		SEA OUTFALLS						
	ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1	Number of STWs in size band 1	nr	0										
2	Number of STWs in size band 2	nr	0										
3	Number of STWs in size band 3	nr	0										
4	Number of STWs in size band 4	nr	0										
5	Number of STWs in size band 5	nr	0										
B LARGE WORKS													
6	Number of STWs in size band 6	nr	0										
7	Total numbers of STWs	nr	0										
C SMALL WORKS WITH AMMONIA CONSENTS													
8	Number of small STWs with NH3 consent (5 - 10mg/l)	nr	0										
9	Number of small STWs with NH3 consent (< = 5mg/l)	nr	0										

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17C SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - NUMBERS (Total)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY			SEA OUTFALLS				
	ACTIVATED	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1 Number of STWs in size band 1	nr	0											
2 Number of STWs in size band 2	nr	0											
3 Number of STWs in size band 3	nr	0											
4 Number of STWs in size band 4	nr	0											
5 Number of STWs in size band 5	nr	0											
B LARGE WORKS													
6 Number of STWs in size band 6	nr	0											
7 Total numbers of STWs	nr	0											
C SMALL WORKS WITH AMMONIA CONSENTS													
8 Number of small STWs with NH3 consent (5 - 10mg/l)	nr	0											
9 Number of small STWs with NH3 consent (< = 5mg/l)	nr	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS

SEWERAGE TREATMENT WORKS - LOADS (NI Water Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	
			TREATMENT CATEGORY										TOTAL	CG
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS				
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED					
A SMALL WORKS														
1	Load received by STWs in size band 1	kg BOD ₅ /day	0											
2	Load received by STWs in size band 2	kg BOD ₅ /day	0											
3	Load received by STWs in size band 3	kg BOD ₅ /day	0											
4	Load received by STWs in size band 4	kg BOD ₅ /day	0											
5	Load received by STWs in size band 5	kg BOD ₅ /day	0											
B LARGE WORKS														
6	Load received by STWs in size band 6	kg BOD ₅ /day	0											
7	Total loads rec'd (daily average all size bands)	kg BOD ₅ /day	0											
C SMALL WORKS WITH AMMONIA CONSENTS														
8	Load rec'd by small STW w. NH ₃ consent (5 - 10mg/l)	kg BOD ₅ /day	0											
9	Load rec'd by small STW w. NH ₃ consents (< = 5mg/l)	kg BOD ₅ /day	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS

SEWAGE TREATMENT WORKS - LOADS (PPP Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	
			TREATMENT CATEGORY										TOTAL	CG
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS				
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED					
A SMALL WORKS														
1	Load received by STWs in size band 1	kg BOD5/day	0											
2	Load received by STWs in size band 2	kg BOD5/day	0											
3	Load received by STWs in size band 3	kg BOD5/day	0											
4	Load received by STWs in size band 4	kg BOD5/day	0											
5	Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS														
6	Load received by STWs in size band 6	kg BOD5/day	0											
7	Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS														
8	Load rec'd by small STW w. NH3 consent (5 - 10mg)	kg BOD5/day	0											
9	Load rec'd by small STW w. NH3 consents (< = 5mg)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 17D SEWERAGE EXPLANATORY FACTORS

SEWAGE TREATMENT WORKS - LOADS (Total)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	
			TREATMENT CATEGORY										TOTAL	CG
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS				
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED					
A SMALL WORKS														
1	Load received by STWs in size band 1	kg BOD5/day	0											
2	Load received by STWs in size band 2	kg BOD5/day	0											
3	Load received by STWs in size band 3	kg BOD5/day	0											
4	Load received by STWs in size band 4	kg BOD5/day	0											
5	Load received by STWs in size band 5	kg BOD5/day	0											
B LARGE WORKS														
6	Load received by STWs in size band 6	kg BOD5/day	0											
7	Total loads rec'd (daily average all size bands)	kg BOD5/day	0											
C SMALL WORKS WITH AMMONIA CONSENTS														
8	Load rec'd by small STW w. NH3 consent (5 - 10mg/kg BOD5/day)	kg BOD5/day	0											
9	Load rec'd by small STW w. NH3 consents (< = 5mg/kg BOD5/day)	kg BOD5/day	0											

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - COSTS (NI Water Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS			
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1	Direct costs of STWs in size band 1	£000	3										
2	Direct costs of STWs in size band 2	£000	3										
3	Direct costs of STWs in size band 3	£000	3										
4	Direct costs of STWs in size band 4	£000	3										
5	Direct costs of STWs in size band 5	£000	3										
B LARGE WORKS													
6	Direct costs of STWs in size band 6	£000	3										
C ALL WORKS													
7	Total direct costs of STWs - all sizes	£000	3										
8	Sludge Treatment and Disposal Adjustments	£000	3										
9	Sewage Treatment: Direct costs	£000	3										
10	Sewage Treatment: Power costs	£000	3										
11	Sewage Treatment: service charges	£000	3										
12	Sewage Treatment: General and Support	£000	3										
13	Sewage Treatment: Functional Expenditure	£000	3										

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - COSTS (PPP only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS			
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1	Direct costs of STWs in size band 1	£000	3										
2	Direct costs of STWs in size band 2	£000	3										
3	Direct costs of STWs in size band 3	£000	3										
4	Direct costs of STWs in size band 4	£000	3										
5	Direct costs of STWs in size band 5	£000	3										
B LARGE WORKS													
6	Direct costs of STWs in size band 6	£000	3										
C ALL WORKS													
7	Total direct costs of STWs - all sizes	£000	3										
8	Sludge Treatment and Disposal Adjustments	£000	3										
9	Sewage Treatment: Direct costs	£000	3										
10	Sewage Treatment: Power costs	£000	3										
11	Sewage Treatment: service charges	£000	3										
12	Sewage Treatment: General and Support (NIW)	£000	3										
13	Sewage Treatment: Functional Expenditure	£000	3										

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 17F SEWERAGE EXPLANATORY FACTORS
SEWAGE TREATMENT WORKS - COSTS (Total)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11
			TREATMENT CATEGORY										TOTAL
			PRIMARY	SECONDARY		TERTIARY				SEA OUTFALLS			
	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED				
A SMALL WORKS													
1 Direct costs of STWs in size band 1	£000	3											
2 Direct costs of STWs in size band 2	£000	3											
3 Direct costs of STWs in size band 3	£000	3											
4 Direct costs of STWs in size band 4	£000	3											
5 Direct costs of STWs in size band 5	£000	3											
B LARGE WORKS													
6 Direct costs of STWs in size band 6	£000	3											
C ALL WORKS													
7 Total direct costs of STWs - all sizes	£000	3											
8 Sludge Treatment and Disposal Adjustments	£000	3											
9 Sewage Treatment: Direct costs	£000	3											
10 Sewage Treatment: Power costs	£000	3											
11 Sewage Treatment: service charges	£000	3											
12 Sewage Treatment: General and Support	£000	3											
13 Sewage Treatment: Functional Expenditure	£000	3											

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 17G SEWERAGE EXPLANATORY FACTORS
SLUDGE TREATMENT AND DISPOSAL INFORMATION (NI Water Only)**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6		7		8		9		10	
			FARMLAND UNTREATED	CG	FARMLAND CONVENTIONAL	CG	FARMLAND ADVANCED	CG	INCINERATION	CG	TO PPP	CG	LANDFILL	CG	COMPOSTED	CG	LAND RECLAMATION	CG	OTHER	CG	TOTAL	CG
1 Resident population served	000	1																				
2 Amount of sewage sludge	ttds	1																				
3 Sludge treatment: direct costs	£000	3																				
4 Sludge disposal: direct costs	£000	3																				
5 Sludge treatment & disposal: direct costs	£000	3																				
6 Sludge treatment & disposal: power costs	£000	3																				
7 Sludge treatment & disposal: service charges	£000	3																				
8 Sludge treatment & disposal: general & support	£000	3																				
9 Sludge treatment & disposal: functional expend	£000	3																				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH**

				1	2	3	4
				2009-10	2010-11	2011-12	2012-13
DESCRIPTION		UNITS	DP				
1	Turnover	£m	3				
2	Operating costs (excluding HCD)	£m	3				
3	Historical cost depreciation	£m	3				
4	Operating income	£m	3				
5	Operating profit	£m	3				
6	Other income	£m	3				
7	Net interest receivable less payable	£m	3				
8	Profit on ordinary activities before taxation	£m	3				
9	Current tax	£m	3				
10	Deferred tax	£m	3				
11	Profit on ordinary activities after taxation	£m	3				
12	Extraordinary items	£m	3				
13	Profit for the year	£m	3				
14	Dividends	£m	3				
15	Retained profit for the year	£m	3				

ANNUAL INFORMATION RETURN - TABLE 18A REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO TAXATION CHARGE

DESCRIPTION	UNITS	DP	1	2	3	4
			2009-10	2010-11	2011-12	2012-13
A CALCULATION OF TRADING PROFIT						
1 HCA Operating profit	£m	3				
2 Total HCA Depreciation	£m	3				
3 Infrastructure renewals charge (or relevant adjustment)	£m	3				
4 Deduction for capitalised revenue expenditure	£m	3				
5 Trading profit	£m	3				
B DEDUCTIONS TO TRADING PROFIT						
6 Depreciation - Capitalised revenue expenditure - Non -infra	£m	3				
7 Depreciation - Capitalised revenue expenditure - Infra	£m	3				
8 Total interest charge	£m	3				
9 Capital allowances utilised - General pool	£m	3				
10 Capital allowances utilised - Long life pool	£m	3				
11 Industrial building allowance utilised	£m	3				
12 Other deductions	£m	3				
13 Total deductions	£m	3				
C ADDITIONS TO TRADING PROFIT						
14 Grants and contributions taxable on receipt	£m	3				
15 Other additions	£m	3				
16 Total additions	£m	3				
17 Trading profit for tax	£m	3				
18 Adjusted trading profit for tax	£m	3				
19 Current tax charge	£m	3				
20 Prior year adjustments	£m	3				
21 Payments for group relief	£m	3				
22 Total current tax charge	£m	3				

ANNUAL INFORMATION RETURN - TABLE 18B REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
 ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES (TOTAL)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8
			2009-10	% 2009-10	2010-11	% 2010-11	2011-12	% 2011-12	2012-13	% 2012-13
A CAPITAL EXPENDITURE CATEGORIES										
1	Assets qualifying for 100% first year allowances	£m	3							
2	Assets to be included in the general pool (25%)	£m	3							
3	Assets qualifying for the long life pool (6%)	£m	3							
4	Assets qualifying for the Industrial buildings allowance	£m	3							
5	Assets purchased under Finance leasing	£m	3							
6	Capitalised revenue expenditure deducted in year of spend	£m	3							
7	Capitalised revenue expenditure depreciated - Non infra	£m	3							
8	Capitalised revenue expenditure depreciated - Infra	£m	3							
9	Capitalised revenue expenditure not depreciated	£m	3							
10	Other assets not qualifying for capital allowances or revenue deductions	£m	3							
11	Grants and contributions taxable on receipt	£m	3							
12	Total capitalised expenditure including IRE	£m	3							
B ADDITIONAL INFORMATION										
13	Average asset life - Non infrastructure	Years	0							
14	Average asset life - Infrastructure	Years	0							
15	Closing pool of capital allowances - general pool	£m	3							
16	Closing pool of capital allowances - long life pool	£m	3							
17	Residual IBA's	£m	3							
18	Losses brought forward	£m	3							
19	PPP expenditure qualifying for capital allowances	£m	3							

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 18C REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES**

DESCRIPTION				UNITS	DP	1	2	3	4
						2009-10	2010-11	2011-12	2012-13
A	CAPITAL EXPENDITURE CATEGORIES								
1	Profit for the year	£m	3						
2	Actuarial gains/losses on post employment plans	£m	3						
3	Other gains and losses	£m	3						
4	Total recognised gains and losses for the year	£m	3						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 18d REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)

ANALYSIS OF DIVIDENDS AND INTEREST CHARGES FOR YEAR

				1	2	3	4
				2009-10	2010-11	2011-12	2012-13
DESCRIPTION				UNITS	DP		
A DIVIDEND ANALYSIS							
1	Dividends in respect of a financial re-organisation	£m	3				
2	Other ordinary dividends	£m	3				
3	Total dividends	£m	3				
B INTEREST ANALYSIS							
4	Interest receivable/payable on intercompany balances	£m	3				
5	Interest receivable/payable in respect of a financial re-organisati	£m	3				
6	Indexation element of index-linked bonds	£m	3				
7	Preference share dividends	£m	3				
8	Other interest receivable	£m	3				
9	Other interest payable	£m	3				
10	Other finance charges - post employment costs	£m	3				
11	Other finance charges	£m	3				
12	Total net interest	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 19 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
BALANCE SHEET AS AT 31 MARCH (TOTAL)**

DESCRIPTION			UNITS	DP	1	2	3	4
					2009-10	2010-11	2011-12	2012-13
A FIXED ASSETS								
1	Tangible fixed assets	£m	3					
2	Investment - loan to group company	£m	3					
3	Investment - other	£m	3					
4	Total fixed assets	£m	3					
B CURRENT ASSETS								
5	Stocks	£m	3					
6	Debtors	£m	3					
7	Cash	£m	3					
8	Short term deposits	£m	3					
9	Infrastructure renewals prepayment	£m	3					
10	Total current assets	£m	3					
C CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR								
11	Overdrafts	£m	3					
12	Infrastructure renewals accrual	£m	3					
13	Creditors	£m	3					
14	Borrowings	£m	3					
15	Corporation tax payable	£m	3					
16	Ordinary share dividends payable	£m	3					
17	Preference share dividends payable	£m	3					
18	Total creditors	£m	3					
19	Net current assets	£m	3					
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR								
20	Borrowings	£m	3					
21	Other creditors	£m	3					
22	Total creditors	£m	3					
E PROVISION FOR LIABILITIES AND CHARGES								
23	Deferred tax provision	£m	3					
24	Deferred income - grants and contributions	£m	3					
25	Post employment asset / (liabilities)	£m	3					
26	Other provisions	£m	3					
F PREFERENCE SHARE CAPITAL								
27	Preference share capital	£m	3					
28	Net assets employed	£m	3					
G CAPITAL AND RESERVES								
29	Called up share capital	£m	3					
30	Share premium	£m	3					
31	Profit and loss account	£m	3					
32	Other reserves	£m	3					
33	Capital and reserves	£m	3					

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 19a ANALYSIS OF BORROWINGS DUE AFTER MORE THAN ONE YEAR (HISTORICAL COST ACCOUNTING)

1	2	3	4	5	6	7	8	9
DESCRIPTION	YEARS TO MATURITY	PRINCIPAL SUM	Years to maturity x principle sum	REAL COUPON	NOMINAL INTEREST RATE	FULL YEAR EQUIVALENT NOMINAL INTEREST COST	FULL YEAR EQUIVALENT REAL CASH INTEREST PAYMENT	CARRYING VALUE
	years 0dp	£m 3dp	£m 3dp	% 2dp	% 2dp	£m 3dp	£m 3dp	£m 3dp
A BORROWINGS IN HEDGING RELATIONSHIPS								
A1 Fixed rate instruments								
1								
=								
50								
A2 Floating rate instruments								
51								
=								
100								
A3 Index linked instruments								
101								
=								
150								
TOTAL FOR HEDGING INSTRUMENTS								
B BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
B1 Fixed rate instruments								
151								
=								
200								
B2 Floating rate instruments								
201								
=								
250								
B3 Index linked instruments								
251								
=								
300								
TOTAL FOR BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
C OTHER BORROWINGS								
C1 Fixed rate instruments								
301								
=								
350								
C2 Floating rate instruments								
351								
=								
400								
C3 Index linked instruments								
401								
=								
450								
TOTAL FOR OTHER BORROWINGS								
D TOTALS								
E RPI assumption								
F ANALYSIS								
F INDICATIVE INTEREST RATES								
F1 Nominal interest								
F2 Cash interest								
G INDICATIVE DEBT PORTFOLIO BREAKDOWN								
G1 Floating rate debt as percentage of total debt								
G2 Fixed rate debt as percentage of total debt								
G3 Index linked debt as percentage of total debt								
G4 Fixed rate debt and index linked debt as percentage of total debt								
G5 Weighted average years to maturity								

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN - TABLE 20 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH (TOTAL)**

				1	2	3	4
				2009-10	2010-11	2011-12	2012-13
DESCRIPTION		UNITS	DP				
1	Turnover	£m	3				
2	Current cost operating costs (including CCD & IRC)	£m	3				
3	Operating income	£m	3				
4	Working capital adjustment	£m	3				
5	Current cost operating profit	£m	3				
6	Other income	£m	3				
7	Net interest receivable less payable	£m	3				
8	Financing adjustment	£m	3				
9	Current cost profit before taxation	£m	3				
10	Current tax	£m	3				
11	Deferred tax	£m	3				
12	Current cost profit on ordinary activities	£m	3				
13	Extraordinary items	£m	3				
14	Current cost profit attributable to shareholders	£m	3				
15	Dividends	£m	3				
16	Current cost profit retained	£m	3				

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE (NI Water Only)

DESCRIPTION	UNITS	DP	1	2	3
			WATER RESOURCES & TREATMENT	WATER DISTRIBUTION	WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER					
A DIRECT COSTS					
1	Employment costs	£m	3		
2	Power	£m	3		
3	Agencies	£m	3		
4	Hired and contracted services	£m	3		
5	Associated companies	£m	3		
6	Materials and consumables	£m	3		
7	Service charges	£m	3		
8	Bulk supply imports	£m	3		
9	Other direct costs	£m	3		
10	Total direct costs	£m	3		
11	General and support expenditure	£m	3		
12	Functional expenditure	£m	3		
B OPERATING EXPENDITURE					
13	Customer services	£m	3		
14	Scientific services	£m	3		
15	Other business activities	£m	3		
16	Total business activities	£m	3		
17	Rates	£m	3		
18	Doubtful debts	£m	3		
19	Exceptional items	£m	3		
20	Total opex less third party services	£m	3		
21	Third party services - opex	£m	3		
21a	PPP Unitary Charges (Opex element)	£m	3		
22	Total operating expenditure	£m	3		
22a	Payment by concessionaire to operator	£m	3		
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23	Reactive and planned maintenance infrastructure	£m	3		
24	Reactive and planned maintenance non-infrastructure	£m	3		
D CAPITAL MAINTENANCE					
25	Infrastructure renewals charge (excluding third party services)	£m	3		
26	Current cost depreciation (allocated)	£m	3		
27	Amortisation of deferred credits	£m	3		
28	Amortisation of intangible assets	£m	3		
29	Business activities current cost depreciation (non-allocated)	£m	3		
30	Capital maintenance excluding third party services	£m	3		
31	Third party services - current cost depreciation	£m	3		
32	Third party services - infrastructure renewals charge	£m	3		
33	Total capital maintenance	£m	3		
34	Total operating costs	£m	3		

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)

ACTIVITY COSTING ANALYSIS - WATER SERVICE - (PPP Only)

DESCRIPTION		UNITS	DP	1 WATER & TREATMENT	2 WATER DISTRIBUTION	3 WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER						
A	DIRECT COSTS					
1	Employment costs	£m	3			
2	Power	£m	3			
3	Agencies	£m	3			
4	Hired and contracted services	£m	3			
5	Associated companies	£m	3			
6	Materials and consumables	£m	3			
7	Service charges	£m	3			
8	Bulk supply imports	£m	3			
9	Other direct costs	£m	3			
10	Total direct costs	£m	3			
11	General and support expenditure (NIW Only)	£m	3			
12	Functional expenditure	£m	3			
B	OPERATING EXPENDITURE					
13	Customer services	£m	3			
14	Scientific services	£m	3			
15	Other business activities	£m	3			
16	Total business activities	£m	3			
17	Rates	£m	3			
18	Doubtful debts	£m	3			
19	Exceptional items	£m	3			
20	Total opex less third party services	£m	3			
21	Third party services - opex	£m	3			
21a	PPP Unitary Charges (Opex element)	£m	3			
22	Total operating expenditure	£m	3			
22a	Payment by concessionaire to operator	£m	3			
C	REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23	Reactive and planned maintenance infrastructure	£m	3			
24	Reactive and planned maintenance non-infrastructure	£m	3			
D	CAPITAL MAINTENANCE					
25	Infrastructure renewals charge (excluding third party services)	£m	3			
26	Current cost depreciation (allocated)	£m	3			
27	Amortisation of deferred credits	£m	3			
28	Amortisation of intangible assets	£m	3			
29	Business activities current cost depreciation (non-allocated)	£m	3			
30	Capital maintenance excluding third party services	£m	3			
31	Third party services - current cost depreciation	£m	3			
32	Third party services - infrastructure renewals charge	£m	3			
33	Total capital maintenance	£m	3			
34	Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)

ACTIVITY COSTING ANALYSIS - WATER SERVICE - (TOTAL)

DESCRIPTION		UNITS	DP	1	2	3
				WATER RESOURCES & TREATMENT	WATER DISTRIBUTION	WATER SERVICE TOTAL
SERVICE ANALYSIS - WATER						
A	DIRECT COSTS					
1	Employment costs	£m	3			
2	Power	£m	3			
3	Agencies	£m	3			
4	Hired and contracted services	£m	3			
5	Associated companies	£m	3			
6	Materials and consumables	£m	3			
7	Service charges	£m	3			
8	Bulk supply imports	£m	3			
9	Other direct costs	£m	3			
10	Total direct costs	£m	3			
11	General and support expenditure	£m	3			
12	Functional expenditure	£m	3			
B	OPERATING EXPENDITURE					
13	Customer services	£m	3			
14	Scientific services	£m	3			
15	Other business activities	£m	3			
16	Total business activities	£m	3			
17	Rates	£m	3			
18	Doubtful debts	£m	3			
19	Exceptional items	£m	3			
20	Total opex less third party services	£m	3			
21	Third party services - opex	£m	3			
21a	PPP Unitary Charges (Opex element)	£m	3			
22	Total operating expenditure	£m	3			
22a	Payment by concessionaire to operator	£m	3			
C	REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					
23	Reactive and planned maintenance infrastructure	£m	3			
24	Reactive and planned maintenance non-infrastructure	£m	3			
D	CAPITAL MAINTENANCE					
25	Infrastructure renewals charge (excluding third party services)	£m	3			
26	Current cost depreciation (allocated)	£m	3			
27	Amortisation of deferred credits	£m	3			
28	Amortisation of intangible assets	£m	3			
29	Business activities current cost depreciation (non-allocated)	£m	3			
30	Capital maintenance excluding third party services	£m	3			
31	Third party services - current cost depreciation	£m	3			
32	Third party services - infrastructure renewals charge	£m	3			
33	Total capital maintenance	£m	3			
34	Total operating costs	£m	3			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)

ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (NI Water Only)

DESCRIPTION		UNITS	DP	1	2	3	4
				SEWERAGE	SEWAGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEWERAGE SERVICE TOTAL
SERVICE ANALYSIS - SEWERAGE							
A	DIRECT COSTS						
1	Employment costs	£m	3				
2	Power	£m	3				
3	Agencies	£m	3				
4	Hired and contracted services	£m	3				
5	Associated companies	£m	3				
6	Materials and consumables	£m	3				
7	Service charges	£m	3				
8	Other direct costs	£m	3				
9	Total direct costs	£m	3				
10	General and support expenditure	£m	3				
11	Functional expenditure	£m	3				
B	OPERATING EXPENDITURE						
12	Customer services	£m	3				
13	Scientific services	£m	3				
14	Other business activities	£m	3				
15	Total business activities	£m	3				
16	Rates	£m	3				
17	Doubtful debts	£m	3				
18	Exceptional items	£m	3				
19	Total opex less third party services	£m	3				
20	Third party services - opex	£m	3				
20a	PPP Unitary Charges (Opex element)	£m	3				
21	Total operating expenditure	£m	3				
21a	Payment by concessionaire to operator	£m	3				
C	REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22	Reactive and planned maintenance infrastructure	£m	3				
23	Reactive and planned maintenance non-infrastructure	£m	3				
D	CAPITAL MAINTENANCE						
24	Infrastructure renewals charge (excluding third party services)	£m	3				
25	Current cost depreciation (allocated)	£m	3				
26	Amortisation of deferred credits	£m	3				
27	Amortisation of intangible assets	£m	3				
28	Business activities current cost depreciation (non-allocated)	£m	3				
29	Capital maintenance excluding third party services	£m	3				
30	Third party services - current cost depreciation	£m	3				
31	Third party services - infrastructure renewals charge	£m	3				
32	Total capital maintenance	£m	3				
33	Total operating costs	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (PPP Only)**

DESCRIPTION	UNITS	DP	1	2	3	4
			SEWERAGE	SEWAGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEWERAGE SERVICE TOTAL
SERVICE ANALYSIS - SEWERAGE						
A DIRECT COSTS						
1 Employment costs	£m	3				
2 Power	£m	3				
3 Agencies	£m	3				
4 Hired and contracted services	£m	3				
5 Associated companies	£m	3				
6 Materials and consumables	£m	3				
7 Service charges	£m	3				
8 Other direct costs	£m	3				
9 Total direct costs	£m	3				
10 General and support expenditure (NIW Only)	£m	3				
11 Functional expenditure	£m	3				
B OPERATING EXPENDITURE						
12 Customer services	£m	3				
13 Scientific services	£m	3				
14 Other business activities	£m	3				
15 Total business activities	£m	3				
16 Rates	£m	3				
17 Doubtful debts	£m	3				
18 Exceptional items	£m	3				
19 Total opex less third party services	£m	3				
20 Third party services - opex	£m	3				
20a PPP Unitary Charges (Opex element)	£m	3				
21 Total operating expenditure	£m	3				
21a Payment by concessionaire to operator	£m	3				
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22 Reactive and planned maintenance infrastructure	£m	3				
23 Reactive and planned maintenance non-infrastructure	£m	3				
D CAPITAL MAINTENANCE						
24 Infrastructure renewals charge (excluding third party services)	£m	3				
25 Current cost depreciation (allocated)	£m	3				
26 Amortisation of deferred credits	£m	3				
27 Amortisation of intangible assets	£m	3				
28 Business activities current cost depreciation (non-allocated)	£m	3				
29 Capital maintenance excluding third party services	£m	3				
30 Third party services - current cost depreciation	£m	3				
31 Third party services - infrastructure renewals charge	£m	3				
32 Total capital maintenance	£m	3				
33 Total operating costs	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - SEWERAGE SERVICE (Total)**

DESCRIPTION	UNITS	DP	1	2	3	4
			SEWERAGE	SEWAGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEWERAGE SERVICE
SERVICE ANALYSIS - SEWERAGE						
A DIRECT COSTS						
1 Employment costs	£m	3				
2 Power	£m	3				
3 Agencies	£m	3				
4 Hired and contracted services	£m	3				
5 Associated companies	£m	3				
6 Materials and consumables	£m	3				
7 Service charges	£m	3				
8 Other direct costs	£m	3				
9 Total direct costs	£m	3				
10 General and support expenditure	£m	3				
11 Functional expenditure	£m	3				
B OPERATING EXPENDITURE						
12 Customer services	£m	3				
13 Scientific services	£m	3				
14 Other business activities	£m	3				
15 Total business activities	£m	3				
16 Rates	£m	3				
17 Doubtful debts	£m	3				
18 Exceptional items	£m	3				
19 Total opex less third party services	£m	3				
20 Third party services - opex	£m	3				
20a PPP Unitary Charges (Opex element)	£m	3				
21 Total operating expenditure	£m	3				
21a Payment by concessionaire to operator	£m	3				
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)						
22 Reactive and planned maintenance infrastructure	£m	3				
23 Reactive and planned maintenance non-infrastructure	£m	3				
D CAPITAL MAINTENANCE						
24 Infrastructure renewals charge (excluding third party services)	£m	3				
25 Current cost depreciation (allocated)	£m	3				
26 Amortisation of deferred credits	£m	3				
27 Amortisation of intangible assets	£m	3				
28 Business activities current cost depreciation (non-allocated)	£m	3				
29 Capital maintenance excluding third party services	£m	3				
30 Third party services - current cost depreciation	£m	3				
31 Third party services - infrastructure renewals charge	£m	3				
32 Total capital maintenance	£m	3				
33 Total operating costs	£m	3				

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 23 REGULATORY ACCOUNTS
ANALYSIS OF TURNOVER AND OPERATING INCOME

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	9	10	11	12	13	14	CG
			2009-10			2010-11			2011-12			2012-13					
			WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	WATER SERVICES	SEWERAGE SERVICES	APPOINTED BUSINESS	SUBSIDY WATER INCLUDED	SUBSIDY SEWERAGE	
A TURNOVER																	
1	Unmeasured - household	£m	3														
2	Unmeasured - non- household	£m	3														
3	Unmeasured	£m	3														
4	Measured - household	£m	3														
5	Measured - non- household	£m	3														
6	Measured	£m	3														
7	Trade effluent	£m	3														
7a	Roads Drainage Revenue	£m	3														
8	Large user and special agreement	£m	3														
9	Revenue grants	£m	3														
10	Non potable water large user and special agreements	£m	3														
11	Rechargeable works	£m	3														
12	Bulk supplies/inter company payments	£m	3														
13	Other appointed business (third party)	£m	3														
14	Third party services (excluding non-potable water)	£m	3														
15	Other sources (excluding large users, third parties and special agreements)	£m	3														
16	Total turnover	£m	3														
B OPERATING INCOME																	
17	Current cost profit or loss on sale of fixed assets	£m	3														
18	Exceptional items	£m	3														
19	Other operating income	£m	3														
20	Total operating income	£m	3														
C WORKING CAPITAL ADJUSTMENT																	
21	Working capital adjustment	£m	3														
D REVENUE CORRECTION MECHANISM																	
22	Net revenue movement out of the tariff basket	£m	3														

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 24 REGULATORY ACCOUNTS (CURRENT COST)
BALANCE SHEET AS AT 31 MARCH (TOTAL)**

			1	2	3	4
			2009-10	2010-11	2011-12	2012-13
DESCRIPTION	UNITS	DP				
A FIXED ASSETS						
1	Tangible assets	£m	3			
2	Third party contributions	£m	3			
B OTHER OPERATING ASSETS AND LIABILITIES						
3	Working capital	£m	3			
4	Cash	£m	3			
5	Short term deposits	£m	3			
6	Overdrafts	£m	3			
7	Infrastructure renewals prepayment/(accrual)	£m	3			
8	Net operating assets	£m	3			
C NON-OPERATING ASSETS AND LIABILITIES						
9	Borrowings	£m	3			
10	Non-trade debtors	£m	3			
11	Non-trade creditors due within one year	£m	3			
12	Investment - loan to group company	£m	3			
13	Investment - other	£m	3			
14	Corporation tax payable	£m	3			
15	Ordinary share dividends payable	£m	3			
16	Preference share dividends payable	£m	3			
D CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR						
17	Borrowings	£m	3			
18	Other creditors	£m	3			
E PROVISION FOR LIABILITIES AND CHARGES						
19	Deferred tax provision	£m	3			
20	Post employment asset / (liabilities)	£m	3			
21	Other provisions	£m	3			
F PREFERENCE SHARE CAPITAL						
22	Preference share capital	£m	3			
23	Net assets employed	£m	3			
G CAPITAL AND RESERVES						
24	Called up share capital	£m	3			
25	Share premium	£m	3			
26	Profit and loss account	£m	3			
27	Current cost reserve at 31 March	£m	3			
28	Other reserves	£m	3			
29	Total capital and reserves	£m	3			

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ANALYSIS OF FIXED ASSETS BY ASSET TYPE (TOTAL)**

DESCRIPTION	UNITS	DP	WATER SERVICE				SEWERAGE SERVICE				TOTAL
			1 INFRASTRUCTURE ASSETS	2 OPERATIONAL ASSETS	3 OTHER TANGIBLE ASSETS	4 SUBTOTAL	5 INFRASTRUCTURE ASSETS	6 OPERATIONAL ASSETS	7 OTHER TANGIBLE ASSETS	8 SUBTOTAL	
A GROSS REPLACEMENT COST											
1 Gross replacement cost at 1 April	£m	3									
2 AMP adjustment	£m	3									
3 RPI adjustment	£m	3									
4 Disposals	£m	3									
5 Additions	£m	3									
6 Gross replacement cost at 31 March	£m	3									
B DEPRECIATION											
7 Depreciation at 1 April	£m	3									
8 AMP adjustment	£m	3									
9 AMP adjustment - gross MEA revaluation	£m	3									
10 AMP adjustment - amendment to remaining useful economic life	£m	3									
11 RPI adjustment	£m	3									
12 Disposals	£m	3									
13 Charge for year	£m	3									
14 Depreciation at 31 March	£m	3									
15 Net book amount at 31 March	£m	3									
16 Net book amount at 1 April	£m	3									

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 26 REGULATORY ACCOUNTS
WORKING CAPITAL**

				1	2	3	4
				2009-10	2010-11	2011-12	2012-13
DESCRIPTION		UNITS	DP				
1	Stocks	£m	3				
2	Trade debtors - measured household	£m	3				
3	Trade debtors - unmeasured household	£m	3				
4	Trade debtors - measured non household	£m	3				
5	Trade debtors - unmeasured non household	£m	3				
6	Other trade debtors	£m	3				
7	Measured income accrual	£m	3				
8	Prepayments and other debtors	£m	3				
9	Trade creditors	£m	3				
10	Deferred income - customer advance receipts	£m	3				
11	Short term capital creditors	£m	3				
12	Accruals and other creditors	£m	3				
13	Total working capital	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 27 REGULATORY ACCOUNTS
MOVEMENT ON CURRENT COST RESERVE (TOTAL)**

DESCRIPTION		UNITS	DP	1	2	3	4
				2009-10	2010-11	2011-12	2012-13
1	Current cost reserve at 1 April	£m	3				
2	AMP adjustment	£m	3				
A RPI ADJUSTMENTS							
3	Fixed assets	£m	3				
4	Working capital adjustment	£m	3				
5	Financing adjustment	£m	3				
6	Grants and third party contributions	£m	3				
7	Current cost reserve at 31 March	£m	3				

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 28 REGULATORY ACCOUNTS
CASH FLOW STATEMENT FOR YEAR ENDING 31 MARCH (TOTAL)

DESCRIPTION	UNITS	DP	1	2	3	4
			2009-10	2010-11	2011-12	2012-13
1 Net cashflow from operating activities	£m	3				
A RETURN ON INVESTMENTS & SERVICING OF FINANCE						
2 Interest received	£m	3				
3 Interest paid	£m	3				
4 Interest in finance lease rentals	£m	3				
5 Non-equity dividends paid	£m	3				
6 Net cashflow from returns on investments & servicing of finance	£m	3				
B TAXATION						
7 Taxation (paid)/received	£m	3				
C CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT						
8 Gross cost of purchase of fixed assets	£m	3				
9 Receipts of grants and contributions	£m	3				
10 Infrastructure renewals expenditure	£m	3				
11 Disposal of fixed assets	£m	3				
12 Movements on long term loans to group companies	£m	3				
13 Net cashflow from investing activities	£m	3				
D ACQUISITIONS AND DISPOSALS						
14 Acquisitions and disposals	£m	3				
E EQUITY DIVIDENDS						
15 Equity dividends paid	£m	3				
F MANAGEMENT OF LIQUID RESOURCES						
16 Net cashflow from management of liquid resources	£m	3				
17 Net cashflow before financing	£m	3				
G FINANCING						
18 Capital in finance lease rentals	£m	3				
19 New bank loans taken out	£m	3				
20 Repayment of bank loans	£m	3				
21 Proceeds from share issues	£m	3				
22 Net cash inflow from financing	£m	3				
23 Increase/(decrease) in cash in the year	£m	3				

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 29 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITIES (TOTAL)**

				1	2	3	4
				2009-10	2010-11	2011-12	2012-13
DESCRIPTION		UNITS	DP				
1	Current cost operating profit	£m	3				
2	Working capital adjustment	£m	3				
3	Movement in working capital	£m	3				
4	Receipts from other income	£m	3				
5	Depreciation	£m	3				
6	Current cost profit on sale of fixed assets	£m	3				
7	Infrastructure renewals charge	£m	3				
8	Other non-cash profit and loss items	£m	3				
9	Net cash flow from operating activities	£m	3				

ANNUAL INFORMATION RETURN - TABLE 30 REGULATORY ACCOUNTS
TRANSACTIONS WITH ASSOCIATED COMPANIES: CAPEX

1		2		3	4	5
ASSOCIATE		DESCRIPTION		NR	£000	PERCENTAGE OF TOTAL
A		COMPETITIVE LETTING				
1						
~						
~						
~						
~						
98						
99	TOTAL FOR COMPETITIVE LETTING					
B		OTHER MARKET TESTING				
100						
~						
~						
~						
~						
198						
199	TOTAL FOR OTHER MARKET TESTING					
C		NO MARKET				
200						
~						
~						
~						
~						
298						
299	TOTAL FOR NO MARKET					
300	TOTAL					

ANNUAL INFORMATION RETURN - TABLE 31 REGULATORY ACCOUNTS
 TRANSACTIONS WITH ASSOCIATED COMPANIES: PROFIT AND LOSS CHARGES

1	2	3	4	5
ASSOCIATE	DESCRIPTION	NR	£000	PERCENTAGE OF TOTAL
A COMPETITIVE LETTING				
1				
~				
~				
~				
~				
98				
99	TOTAL FOR COMPETITIVE LETTING			
B OTHER MARKET TESTING				
100				
~				
~				
~				
~				
198				
199	TOTAL FOR OTHER MARKET TESTING			
C NO MARKET				
200				
~				
~				
~				
~				
298				
299	TOTAL FOR NO MARKET			
300	TOTAL			

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 32 FINANCIAL MEASURES

ANALYSIS OF FIXED ASSET ADDITIONS AND ASSET MAINTENANCE BY ASSET TYPE (CURRENT COST ACCOUNTING) (NI Water Only)

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7
			WATER SERVICE			SEWERAGE SERVICE			TOTAL
			INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	SUBTOTAL	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE	SUBTOTAL	
A NIW ADDITIONS -NEW ASSETS (ENHANCEMENT)									
1	Water resource facilities	£m	3						
2	Water treatment works	£m	3						
3	Water distribution mains	£m	3						
4	Service reservoirs and water towers	£m	3						
5	Pumping stations	£m	3						
6	Water management and general	£m	3						
7	Sewerage	£m	3						
8	Sea outfalls and headworks	£m	3						
9	Sewage treatment works	£m	3						
10	Sludge treatment works	£m	3						
11	Sludge disposal	£m	3						
12	In-line pumping stations	£m	3						
13	Terminal pumping stations	£m	3						
14	Sewerage management and general	£m	3						
15	Total infrastructure additions (Enhancement)	£m	3						
16	Total non-infrastructure additions (Enhancement)	£m	3						
17	Total additions (Enhancement)	£m	3						
B NIW BASE SERVICE PROVISION									
18	Water resource facilities	£m	3						
19	Water treatment works	£m	3						
20	Water distribution mains	£m	3						
21	Service reservoirs and water towers	£m	3						
22	Pumping stations	£m	3						
23	Water management and general	£m	3						
24	Sewerage	£m	3						
25	Sea outfalls and headworks	£m	3						
26	Sewage treatment works	£m	3						
27	Sludge treatment works	£m	3						
28	Sludge disposal	£m	3						
29	In-line pumping stations	£m	3						
30	Terminal pumping stations	£m	3						
31	Sewerage management and general	£m	3						
32	Total infrastructure renewals (Base)	£m	3						
33	Total non-infrastructure expenditure (Base)	£m	3						
34	Total expenditure (Base service provision)	£m	3						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
DEPRECIATION CHARGE BY ASSET TYPE (NI Water Only)

DESCRIPTION	UNITS	DP	Water Service				Sewerage Service				Total						
			1 As per SBP (2007-10)	2 As at 31 March 2010	3 Per PC10 2012-13	4 Actual 12-13	CG	5 As per SBP (2007-10)	6 As at 31 March 2010	7 Per PC10 2012-13	8 Actual 12-13	CG	9 As per SBP (2007-10)	10 As at 31 March 2010	11 Per PC10 2012-13	12 Actual 12-13	CG
A DEPRECIATION CHARGE FOR THE YEAR																	
1	CCD as at 31 March 2010	£m	3														
2	CCD on additions (enhancement assets) post 1 April 2010	£m	3														
3	CCD on additions (MNI assets) post 1 April 2010	£m	3														
4	Total depreciation charge for the year	£m	3														
5	Total depreciation charge ^d	£m	3														

DESCRIPTION	UNITS	DP	Water Service				Sewerage Service				Total						
			1 As per SBP (2007-10)	2 As at 31 March 2010	3 Per PC10 2012-13	4 Actual 12-13	CG	5 As per SBP (2007-10)	6 As at 31 March 2010	7 Per PC10 2012-13	8 Actual 12-13	CG	9 As per SBP (2007-10)	10 As at 31 March 2010	11 Per PC10 2012-13	12 Actual 12-13	CG
B INFRASTRUCTURE RENEWALS CHARGES, EXPENDITURE AND PROVISION																	
6	Infrastructure renewals expenditure	£m	3														
7	Infrastructure renewals charges	£m	3														
8	Infrastructure renewals prepayment/ accrual	£m	3														

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
DEPRECIATION CHARGE BY ASSET TYPE (PPP Only)

DESCRIPTION	UNITS	DP	Water Service				Sewerage Service				Total						
			1 As per SBP (2007-10)	2 As at 31 March 2010	3 Per PC10 2012-13	4 Actual 12-13	CG	5 As per SBP (2007-10)	6 As at 31 March 2010	7 Per PC10 2012-13	8 Actual 12-13	CG	9 As per SBP (2007-10)	10 As at 31 March 2010	11 Per PC10 2012-13	12 Actual 12-13	CG
A DEPRECIATION CHARGE FOR THE YEAR																	
1	CCD as at 31 March 2010	£m	3														
2	CCD on additions (enhancement assets) post 1 April 2010	£m	3														
3	CCD on additions (MNI assets) post 1 April 2010	£m	3														
4	Total depreciation charge for the year	£m	3														
5	Total depreciation charge ^d	£m	3														
B INFRASTRUCTURE RENEWALS CHARGES, EXPENDITURE AND PROVISION																	
6	Infrastructure renewals expenditure	£m	3														
7	Infrastructure renewals charges	£m	3														
8	Infrastructure renewals prepayment/ (accrual)	£m	3														

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
DEPRECIATION CHARGE BY ASSET TYPE (Total)

DESCRIPTION	UNITS	DP	Water Service				Sewerage Service				Total					
			1 As per SBP (2007-10)	2 As at 31 March 2010	3 Per PC10 2012-13	4 Actual 12-13	CG	5 As per SBP (2007-10)	6 As at 31 March 2010	7 Per PC10 2012-13	8 Actual 12-13	CG	9 As per SBP (2007-10)	10 As at 31 March 2010	11 Per PC10 2012-13	12 Actual 12-13
A DEPRECIATION CHARGE FOR THE YEAR																
1 CCD as at 31 March 2010	£m	3														
2 CCD on additions (enhancement assets) post 1 April 2010	£m	3														
3 CCD on additions (MNI assets) post 1 April 2010	£m	3														
4 Total depreciation charge for the year	£m	3														
5 Total depreciation charge ^d	£m	3														

DESCRIPTION	UNITS	DP	Water Service				Sewerage Service				Total					
			1 As per SBP (2007-10)	2 As at 31 March 2010	3 Per PC10 2012-13	4 Actual 12-13	CG	5 As per SBP (2007-10)	6 As at 31 March 2010	7 Per PC10 2012-13	8 Actual 12-13	CG	9 As per SBP (2007-10)	10 As at 31 March 2010	11 Per PC10 2012-13	12 Actual 12-13
B INFRASTRUCTURE RENEWALS CHARGES, EXPENDITURE AND PROVISION																
6 Infrastructure renewals expenditure	£m	3														
7 Infrastructure renewals charges	£m	3														
8 Infrastructure renewals prepayment/ (accrual)	£m	3														

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES (NI Water ONLY)**

DESCRIPTION	UNITS	DP	1	2	3	4	5	6	7	8	CG
			Water Service				Sewerage service				
			2009-10	2010-11	2011-12	2012-13	2009-10	2010-11	2011-12	2012-13	
ACCOUNTING FIXED ASSET ADDITIONS											
A NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE											
1	Very Short	£m	3								
2	Short	£m	3								
3	Medium	£m	3								
4	Medium long	£m	3								
5	Long	£m	3								
6	Land	£m	3								
7	Land Disposals	£m	3								
8	Total	£m	3								
B NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE											
9	Very Short	£m	3								
10	Short	£m	3								
11	Medium	£m	3								
12	Medium long	£m	3								
13	Long	£m	3								
14	Total	£m	3								
C NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)											
15	Very Short	years	1								
16	Short	years	1								
17	Medium	years	0								
18	Medium long	years	0								
19	Long	years	0								

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 34 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
ANALYSIS OF NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES (PPP)**

DESCRIPTION				1					2					3					4					5					6					7					8				
				Water Service					Sewerage service																																		
UNITS				2009-10	2010-11	2011-11	2012-13	CG	2009-10	2010-11	2011-11	2012-13	CG	2009-10	2010-11	2011-11	2012-13	CG	2009-10	2010-11	2011-11	2012-13	CG	2009-10	2010-11	2011-11	2012-13	CG	2009-10	2010-11	2011-11	2012-13	CG										
DP																																											
A ACCOUNTING FIXED ASSET ADDITIONS																																											
NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE																																											
1	Very Short	£m	3																																								
2	Short	£m	3																																								
3	Medium	£m	3																																								
4	Medium long	£m	3																																								
5	Long	£m	3																																								
6	Land	£m	3																																								
7	Land Disposals	£m	3																																								
8	Total	£m	3																																								
B NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE																																											
9	Very Short	£m	3																																								
10	Short	£m	3																																								
11	Medium	£m	3																																								
12	Medium long	£m	3																																								
13	Long	£m	3																																								
14	Total	£m	3																																								
C NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)																																											
15	Very Short	years	1																																								
16	Short	years	1																																								
17	Medium	years	0																																								
18	Medium long	years	0																																								
19	Long	years	0																																								

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35 FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG	REPORTING YEAR	CG
			2007-08		2008-09		2009-10		2010-11		2011-12		2012-13	
A BASE SERVICE PROVISION														
1	Base operating expenditure	£m	3											
2	Infrastructure renewals expenditure (net)	£m	3											
3	MNI (gross of grants and contributions)	£m	3											
4	MNI - grants and contributions	£m	3											
5	MNI - net of grants and contributions	£m	3											
6	Infrastructure renewals expenditure (gross)	£m	3											
B QUALITY ENHANCEMENTS														
7	Capex: Total quality enhancement programme	£m	3											
8	Opex: Total quality enhancement programme	£m	3											
C ENHANCED SERVICE LEVELS														
9	Capital expenditure - customer service	£m	3											
10	Additional operating expenditure - customer service	£m	3											
D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE														
11	Capital expenditure supply/demand balance	£m	3											
12	Capex - new development	£m	3											
13	Capex - growth	£m	3											
14	Capex - free meter "selective and optants"	£m	3											
15	Additional operating expenditure supply/demand balance	£m	3											
16	Capital expenditure - security of supply	£m	3											
17	Additional operating expenditure - security of supply	£m	3											
E NEW OUTPUTS/OBLIGATIONS SINCE PC10 FINAL DETERMINATION														
18	New outputs/obligations - capex	£m	3											
19	New outputs/obligations - opex	£m	3											
F GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS														
20	Infrastructure charge receipts - new connections	£m	3											
21	Enhancement requisitions, grants and contributions	£m	3											
G ADOPTED ASSETS, NIL COST ASSETS														
22	Assets adopted or acquired at nil cost	£m	3											
23	Adopted assets in return for a payment	£m	3											
H EXPENDITURE TOTALS														
24	Total operating expenditure (total)	£m	3											
25	Infrastructure renewals expenditure (net) (NIW only)	£m	3											
26	Total asset additions (NIW only)	£m	3											
27	Total enhancement capital contributions (NIW only)	£m	3											
28	Total capital expenditure (excl. adopted and nil cost assets) (NIW)	£m	3											
I Capital element of PPP unitary charge payment														
29	Base maintenance (infrastructure and non-infrastructure)	£m	3											
30	Quality enhancement expenditure	£m	3											
31	Enhanced service level expenditure	£m	3											
32	Supply demand balance expenditure	£m	3											
33	New outputs/obligations	£m	3											
34	Total capital element of PPP unitary charge payment	£m	3											

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 35A FINANCIAL MEASURES
WATER SERVICE - EXPENDITURE BY PURPOSE**

RPI Inflatior (Operating Expenditure) base year to report year prices
COPI Inflatior (Capital Expenditure) base year to report year prices

DESCRIPTION				UNITS	DP	1	2	3	4	5
						PC10 PROJECTIONS FOR 2012-13	PC10 PROJECTIONS UPLIFTED FOR RPI AND COPI	ACTUAL 2012-13 OUTTURN	DIFFERENCE FROM PC10 FIGURES	% DIFFERENCE FROM PC10 FIGURES
								DP	2	
A	BASE SERVICE PROVISION									
1	Base operating expenditure	£m	3							
2	Infrastructure renewals expenditure (net)	£m	3							
3	MNI (gross of grants and contributions)	£m	3							
4	MNI - grants and contributions	£m	3							
5	MNI (net of grants and contributions)	£m	3							
B	QUALITY ENHANCEMENTS									
6	Capex - total quality enhancement programme	£m	3							
7	Opex - total quality enhancement programme	£m	3							
C	ENHANCED SERVICE LEVELS									
8	Capital expenditure - customer service	£m	3							
9	Additional operating expenditure - customer service	£m	3							
D	MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE									
10	Capital expenditure supply/demand balance	£m	3							
11	Total enhancement capital contributions	£m	3							
12	Capex net of enhancement capital contributions	£m	3							
13	Additional operating expenditure supply/demand balance	£m	3							
14	Capital expenditure - security of supply	£m	3							
15	Additional operating expenditure - security of supply	£m	3							
E	EXPENDITURE TOTALS									
16	Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3							
17	Total opex excluding new outputs	£m	3							
18	Total gross capex - gross of grants (ire net) and including new outputs	£m	3							
19	Total opex including new outputs	£m	3							

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 36 FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A BASE SERVICE PROVISION														
1	Base operating expenditure	£m	3											
2	Infrastructure renewals expenditure (net)	£m	3											
3	MNI (gross of grants and contributions)	£m	3											
4	MNI - grants and contributions	£m	3											
5	MNI - net of grants and contributions	£m	3											
6	Infrastructure renewals expenditure (gross)	£m	3											
B QUALITY ENHANCEMENTS														
7	Capex - total quality enhancement programme	£m	3											
8	Opex - total quality enhancement programme	£m	3											
C ENHANCED SERVICE LEVELS														
9	Capital expenditure - customer service	£m	3											
10	Additional operating expenditure - customer service	£m	3											
D IMPROVING SUPPLY/DEMAND BALANCE														
11	Capital expenditure supply/demand balance	£m	3											
12	Capex - new development	£m	3											
13	Capex - growth - sewage	£m	3											
14	Capex - growth - sewage treatment	£m	3											
15	Additional operating expenditure supply/demand balance	£m	3											
E NEW OUTPUTS/OBLIGATIONS SINCE THE PC10 FINAL DETERMINATION														
16	New outputs/obligations - capex	£m	3											
17	New outputs/obligations - opex	£m	3											
F GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS														
18	Infrastructure charge receipts - new connections	£m	3											
19	Enhancement requisitions, grants and contributions	£m	3											
G ADOPTED ASSETS, NIL COST ASSETS														
20	Assets adopted or acquired at nil cost	£m	3											
H EXPENDITURE TOTALS														
21	Total operating expenditure	£m	3											
22	Infrastructure renewals expenditure (net)	£m	3											
23	Total asset additions	£m	3											
24	Total enhancement capital contributions	£m	3											
25	Total capital expenditure (excluding adopted and nil cost)	£m	3											
I Capital element of PPP unitary charge payment														
26	Base maintenance (infrastructure and non-infrastructure)	£m	3											
27	Quality enhancement expenditure	£m	3											
28	Enhanced service level expenditure	£m	3											
29	Supply demand balance expenditure	£m	3											
30	New outputs/obligations	£m	3											
31	Total capital element of PPP unitary charge payment	£m	3											

NORTHERN IRELAND WATER LIMITED

**ANNUAL INFORMATION RETURN - TABLE 36A FINANCIAL MEASURES
SEWERAGE SERVICE - EXPENDITURE BY PURPOSE**

RPI Inflatior (Operating Expenditure) base year to report year prices

COPI Inflatior (Capital Expenditure) base year to report year prices

DESCRIPTION	UNITS	DP	1	2	3	4	5	
			PC10 PROJECTIONS FOR 2012-13	PC10 PROJECTIONS UNPLIFTED FOR COPI AND RPI FOR 2012-13	ACTUAL 2012-13 OUTTURN	DIFFERENCE FROM PC10 FIGURES	% DIFFERENCE FROM PC10 FIGURES	
							DP	2
A BASE SERVICE PROVISION								
1 Base operating expenditure	£m	3						
2 Infrastructure renewals expenditure (net)	£m	3						
3 MNI (gross of grants and contributions)	£m	3						
4 MNI - grants and contributions	£m	3						
5 MNI (net of grants and contributions)	£m	3						
B QUALITY ENHANCEMENTS								
6 Capex: Total quality enhancement programme	£m	3						
7 Opex: Total quality enhancement programme	£m	3						
C ENHANCED SERVICE LEVELS								
8 Capital expenditure	£m	3						
9 Additional operating expenditure - customer service	£m	3						
D MAINTAINING SUPPLY/DEMAND BALANCE								
10 Capital expenditure supply/demand balance	£m	3						
11 Total enhancement capital contributions	£m	3						
12 Capex net of enhancement capital contributions	£m	3						
13 Additional operating expenditure supply/demand balance	£m	3						
E EXPENDITURE TOTALS								
14 Total gross capex - gross of grants (ire net) and excluding new outputs	£m	3						
15 Total opex (excluding new outputs)	£m	3						
16 Total gross capex - gross of grants (ire net) and including new outputs	£m	3						
17 Total opex including new outputs	£m	3						

**ANNUAL INFORMATION RETURN - TABLE 39 FINANCIAL MEASURES
PROCEEDS FROM DISPOSALS OF PROTECTED LAND**

1		2	3	4
DESCRIPTION		Number of transactions (nr) - (0dp)	Net proceeds from transactions (£m) - (3dp)	Sites that required prior consent and date of consent letter (text)
A				
1	Transactions that required prior consent			
2	Transactions that were insufficiently material to have required prior consent			
3	Total			

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

**ANNUAL INFORMATION RETURN- TABLE 41 KEY OUTPUTS
HEALTH & SAFETY INFORMATION**

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A	LOST TIME DUE TO SICKNESS AND ACCIDENTS AND INCIDENCE OF OCCUPATIONAL ILL HEALTH													
1	Employee total	nr	0											
2	Total days lost due to sickness, accident and occupational ill health	nr	0											
3	Total days lost - rate per 1000 employees	nr	2											
4	Number of incidents of occupational ill health	nr	0											
5	Incidents of occupational ill health - rate per 1000 employees	nr	2											
B	RIDDOR REPORTS													
6	Total RIDDOR incidents	nr	0											
7	RIDDOR - rate per 1000 employees	nr	2											
8	3-day accident rate per 1000 employees	nr	2											
9	Major/fatal accident rate per 1000 employees	nr	2											
C	CONTRACTORS' LOST TIME DUE TO SICKNESS AND ACCIDENTS, AND INCIDENCE OF OCCUPATIONAL ILL HEALTH													
10	Contractors' employees total	nr	0											
11	Total days lost due to sickness, accident and occupational ill health	nr	0											
12	Total days lost - rate per 1000 employees	nr	2											
13	Number of incidents of occupational ill health	nr	0											
14	Incidents of occupational ill health - rate per 1000 employees	nr	2											
D	CONTRACTORS' RIDDOR REPORTS													
15	Total RIDDOR incidents	nr	0											
16	RIDDOR - rate per 1000 contractors' employees	nr	2											
17	3-day accident rate per 1000 contractors' employees	nr	2											
18	Major/fatal accident rate per 1000 contractors' employees	nr	2											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 42 PPP REPORTING
 PPP REPORTING
 REPORTING YEAR 2012-2013

DESCRIPTION	UNITS	DP	CG	Corresponding Report	Calculation	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	
A PROJECT DESCRIPTION																											
1	PPP Concession	text	na	na		Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Kinnegar	Omega	Omega	Omega	Omega	Omega	Omega	Omega	Omega	Omega	Alpha	Kinnegar	Omega	Water	Sewerage
2	Service Area	text	na	na		WT	WT	WT	WT	WDWT	WD	WD	WWT	WWT	WWT	WWT	WWS	WWS	WWS	WWS	WWS	All	All	All	Service	Service	
3	Name of works	text	na	na		Ballinrees	Castor Bay	Dunrove Point	Mevola	DBFO LM & FKd	Ballymoney LM	Limavady LM	Kinnegar	Richhill	Armagh	Ballynacor	North Down	Ballyrickard	Ballynacor Lagoons	Ballynacor	Dunrue	Sludge Service	Total	Total	Total	Total	Total
4	Commencement date	date	na	na																							
5	Service duration	yrs	0	na																							
6	Service completion date	date	na	na																							
B PAYMENT TO PPP CONCESSIONAIRE																											
7	Unitary Charge Capacity	£m	3	na																							
8	Unitary Charge Variable	£m	3	na																							
9	Unitary Charge Deductions	£m	3	na																							
10	Atypical expenditure	£m	3	na																							
11	Efficiency Gains, included in 7 and 8	£m	3	na																							
12	Total PPP Payments (7 to 10)	£m	3	na	Sum 7 to 10																						
13	Capital repayment	£m	3	na																							
14	Maintenance	£m	3	na																							
15	Residual interest	£m	3	na																							
16	Atypical payments capitalised	£m	3	na																							
17	Total capitalised (13 to 16)	£m	3	na	Sum 13 to 16																						
18	Total PPP Expensed (12-17)	£m	3	na	Lines 12-17																						
19	Interest	£m	3	na																							
20	Total PPP Opex (18-19)	£m	3	na	Line 18-19																						
C WATER DISTRIBUTION DATA																											
21	Distribution input	Mgd	2		Table 10 Line 26																						
21a	Water Treatment Works Capacity	Mgd	0																								
22	Length of mains	km	2		Table 11 Line 12																						
D WATER RESOURCE AND TREATMENT DATA																											
23	Turbidity 95%ile greater or equal to 0.5NTU	1/d	0		Table 11a Line 1																						
24	Turbidity 95%ile less than 0.5NTU	1/d	0		Table 11a Line 2																						
25	Source Type	text			Table 12 Block A																						
26	Treatment type	text			Table 12 Block B																						
27	Average pumping head	m.hd	1		Table 12 Block A																						
E SEWERAGE DATA																											
28	Total length of sewer	km	2																								
29	Total length of critical sewer	km	2																								
F SEWAGE TREATMENT AND DISPOSAL DATA																											
30	Population equivalent of total load received	000	0		Table 17b line 2																						
31	Load received by STWs	kg BOD/day	0		Table 17d																						
32	Suspended solids consent	mg/l	0		Table 17b line 3																						
33	BOD5 consent	mg/l	0		Table 17b line 4																						
34	COD consent	mg/l	0		Table 17b line 5																						
35	Ammonia consent	mg/l	0		Table 17b line 6																						
36	Phosphates consent	mg/l	0		Table 17b line 7																						
37	Classification of Treatment Works	text			Table 17b line 8																						
38	Size band of sewage treatment works	nr	0		Table 17c																						
G SLUDGE TREATMENT AND DISPOSAL DATA																											
39	Total sludge imported from NI Water	tds	3																								
40	Sludge produced by the PPP facility	tds	3																								
41	Sludge exported to Dunrue Incinerator	tds	3																								
42	Sludge exported to other PPP facilities	tds	3																								
43	Sludge exported to NI Water	tds	3																								
44	Sludge disposed of from site to - Farmland Untreated	tds	3		Table 17G Col 1																						
45	Sludge disposed of from site to - Farmland Conventional	tds	3		Table 17G Col 2																						
46	Sludge disposed of from site to - Farmland Advanced	tds	3		Table 17G Col 3																						
47	Sludge disposed of from site to - Incineration	tds	3		Table 17G Col 4																						
48	Sludge disposed of from site to - Landfill	tds	3		Table 17G Col 5																						
49	Sludge disposed of from site to - Composted	tds	3		Table 17G Col 6																						
50	Sludge disposed of from site to - Land Reclamation	tds	3		Table 17G Col 7																						
51	Sludge disposed of from site to - Other (Willow Coppice)	tds	3		Table 17G Col 8																						
52	Sludge disposed of from site - Total	tds	3		Table 17G Col 9																						

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN- TABLE 43 PPP REPORTING
 PPP REPORTING - OPERATIONAL COSTS
 REPORTING YEAR 2012-13

DESCRIPTION	UNITS	DP	Corresponding Report	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL	
A PROJECT DESCRIPTION																								
1 PPP Concession			na	Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Kinnegar	Omega	Omega	Omega	Omega	Omega	Omega	Omega	Alpha	Kinnegar	Omega	Water	Sewerage
2 Service Area			na	WT	WT	WT	WT	WD	WD	WD	WWT	WWT	WWT	WWT	WWT	WWS	WWS	WWS	All	All	All	Service	Service	
3 Name of works			na	Balnrees	Castor Bay	Dunore Point	Moyola	DBFO LM	Ballymoney LM	Limavady LM	Kinnegar	Richhill	Armagh	Ballynacor	North Down	Ballyrickard	Ballinacor Lagoons	Ballynacor	Duncrue	Total	Total	Total	Total	Total
B PPP INFORMATION																								
4 Payment to Concessionaire	£m	3																						
5 Payment by Concessionaire to Operating Company	£m	3																						
C DIRECT COSTS TO NI WATER																								
6 Power	£m	3																						
7 Other direct costs	£m	3																						
8 Total direct costs	£m	3	sum 6 + 7																					
9 General and support expenditure	£m	3																						
10 Total functional expenditure	£m	3	sum 8 + 9																					
D OPERATING EXPENDITURE - NI WATER																								
11 Scientific services	£m	3																						
12 Rates	£m	3																						
13 Estimated terminal pumping costs	£m	3																						
14 Estimated sludge costs	£m	3																						
E TOTAL PPP OPERATING EXPENDITURE																								
15 Total PPP operating expenditure	£m	3	Sum 5, 10, 11 and 12																					

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 44 OPA INPUT DATA

OVERALL PERFORMANCE ASSESSMENT

DESCRIPTION	UNITS	DP	1		2		3		4		5		6	
			REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR		REPORTING YEAR	
			2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG	2011-12	CG	2012-13	CG
A WATER SUPPLY														
DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL														
1	Total connected properties at year end	000	1											
2	Properties below reference level at end of year	nr	0											
3	% of total properties at risk of low pressure (OPA Low pressure value)	%	2											
DG3 PROPERTIES AFFECTED BY UNPLANNED INTERRUPTIONS														
4	More than 6 hours	nr	0											
5	More than 12 hours	nr	0											
6	More than 24 hours	nr	0											
7	Total connected properties at year end	nr	0											
8	OPA supply interruption value	nr	2											
DRINKING WATER QUALITY														
9	% Mean Zonal Compliance for Iron	%	2											
10	% Mean Zonal Compliance for Manganese	%	2											
11	% Mean Zonal Compliance for Aluminium	%	2											
12	% Mean Zonal Compliance for Turbidity	%	2											
13	% Mean Zonal Compliance for Faecal Coliforms	%	2											
14	% Mean Zonal Compliance for Trihalomethanes	%	2											
15	Average Overall MZC figure (Drinking Water Quality OPA value)	nr	2											
B SEWERAGE SERVICE														
DG5 SEWER FLOODING - OVERLOADED														
16	Flooding incidents in the year (overloaded sewers)	nr	0											
17	Flooding incidents (overloaded sewers attributed to severe weather)	nr	0											
18	Number of domestic properties connected to sewerage system	000	1											
19	% of domestic properties flooded by overloaded sewers (Overloaded sewers OPA value)	%	4											
DG5 SEWER FLOODING - OTHER CAUSES														
20	Flooding incidents (other causes - equipment failures)	nr	0											
21	Flooding incidents (other causes - blockages)	nr	0											
22	Flooding incidents (other causes - collapses)	nr	0											
23	Number of domestic properties connected to sewerage system	000	1											
24	% of domestic properties flooded by other causes (Other causes OPA value)	%	4											
DG5 PROPERTIES ON THE FLOODING REGISTER														
25	2 in 10 register at end of year	nr	0											
26	Removed by company action	nr	0											
27	1 in 10 register at end of year	nr	0											
28	Number of domestic properties connected to sewerage system	000	1											
29	% of domestic properties considered to be at risk of flooding by sewage (At risk OPA value)	%	4											
C SECURITY OF SUPPLY														
DG4 HOSEPIPE RESTRICTIONS														
30	Hosepipe restrictions (OPA value)	nr	0											
LEAKAGE														
31	Leakage (Target)	nr	2											
32	Leakage (Actual)	nr	2											
33	% of leakage target not met (Leakage OPA value)	nr	2											
SECURITY OF SUPPLY - ABSOLUTE PERFORMANCE														
34	Security of supply index - company's actual based on planned level of service (Absolute performance OPA value)	nr	0											
SECURITY OF SUPPLY - PERFORMANCE AGAINST TARGET														
35	Security of supply index - planned (target) levels of service	nr	0											
36	Security of supply index - company's actual based on planned level of service	nr	0											
37	% of target not met (Performance against target OPA value)	%	2											
D CUSTOMER SERVICE														
DG6 - RESPONSE TO BILLING CONTACTS														
38	Number dealt with within 5 working days	nr	0											
39	Total billing contacts	nr	0											
40	% of billing contacts answered within 5 working days (DG6 OPA value)	%	2											
DG7 - RESPONSE TO WRITTEN COMPLAINTS														
41	Total written complaints	nr	0											
42	Number dealt with within 10 working days	nr	0											
43	% of written complaints answered within 10 working days (DG7 OPA value)	%	2											
DG8 - BILLING METERED CUSTOMERS														
44	Company or customer readings (or both)	nr	0											
45	Total metered accounts	nr	0											
46	Metered accounts excluded from indicator	nr	0											
47	% of metered accounts which have meter based bills (DG8 OPA value)	%	2											
DG9 TELEPHONE CONTACT														
48	Total of calls not abandoned	nr	0											
49	Total calls received on customer contact lines	nr	0											
50	% calls not abandoned (0.25 of DG9 OPA value)	%	2											
51	All lines busy	nr	0											
52	% calls not engaged (0.25 of DG9 OPA value)	%	2											
53	Call handling satisfaction (0.5 of DG9 OPA value)	nr	2											
E ENVIRONMENTAL PERFORMANCE														
POLLUTION INCIDENTS														
54	Number of High & Medium category pollution incidents (Sewage)	nr	0											
55	Equivalent population served (resident)	000	2											
56	Number of High and Medium sewage incidents per million resident population equivalent (pe) served (H&M sewage incidents OPA value)	nr	2											
57	Number of Low category pollution incidents (Sewage)	nr	0											
58	Number of Low sewage incidents per million resident population equivalent (pe) served (Low sewage incidents OPA value)	nr	2											
59	Number of High & Medium category pollution incidents (Water)	nr	0											
60	Winter population	000	2											
61	Number of High and Medium water incidents per million resident population served (H&M water incidents OPA value)	nr	2											
SEWAGE - SLUDGE DISPOSAL														
62	Percentage unsatisfactory sludge disposal (Sludge disposal OPA value)	%	2											
SEWERAGE SERVICE - BREACH OF CONSENT														
63	WWTW Discharge consent % compliance (WWTW compliance OPA value)	%	2											

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN

ANNUAL INFORMATION RETURN - TABLE 45 KEY OUTPUTS

ENERGY CONSUMPTION AND GREENHOUSE GAS ACCOUNTING

DESCRIPTION	UNITS	DP	1		2		3	
			NIW		PPP		NIW Total	
			2012-13	CG	2012-13	CG	2012-13	CG
A ELECTRICITY CONSUMPTION								
1 Grid electricity purchased (excluding renewable energy)	MW.hr	0						
2 Grid electricity purchased - renewable energy	MW.hr	0						
3 Non-renewable electricity generated and used	MW.hr	0						
4 Renewable electricity generated and used	MW.hr	0						
5 Total electricity consumption	MW.hr	0						
6 Non-renewable electricity generated and exported to the grid	MW.hr	0						
7 Renewable electricity generated and exported to the grid	MW.hr	0						
8 Total renewable energy generated	MW.hr	0						
B GROSS ANNUAL OPERATIONAL GHG EMISSIONS								
B.1 Scope 1 Emissions								
9 Direct emissions from burning fossil fuels (including natural gas CHP generation on site)	t.CO ₂ e	0						
10 Process and fugitive emissions	t.CO ₂ e	0						
11 Transport: company owned or leased vehicles	t.CO ₂ e	0						
B.2 Scope 2 Emissions								
12 Total grid energy used (including CHP electricity purchased).	t.CO ₂ e	0						
B.3 Scope 3 Emissions								
13 Business travel on public transport and private vehicles used for company business	t.CO ₂ e	0						
14 Outsourced activities (if not included in Scope 1 or 2) Energy and other	t.CO ₂ e	0						
15 Not used								
16 Not used								
17 Gross operational emissions	t.CO ₂ e	0						
C Net annual operational emissions								
18 Exported renewables (generated on-site and exported)	t.CO ₂ e	0						
19 Green tariff electricity purchased	t.CO ₂ e	0						
20 Net operational emissions	t.CO ₂ e	0						
D ANNUAL OPERATIONAL GHG INTENSITY RATIO VALUES								
21 Operational GHG per MI of treated water	t.CO ₂ e/MI	0						
22 Operational GHG per MI of sewage treated (flow to full treatment)	t.CO ₂ e/MI	0						
23 Operational GHG per MI of sewage treated (based on water distribution input)	t.CO ₂ e/MI	0						
E RENEWABLE INCENTIVES								
24 Revenue from renewable energy sales and incentives	£000	3						