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# Board's Overview Chapter 3 Table D and E

Covering: Key Supporting Information



# Chapter 3 Water service key supporting information

#### Guidance

The company is asked to report the amount of activity carried out in replacing and refurbishing below ground assets as a consequence of their SBP capital maintenance programmes.

The company should also comment on significant activity undertaken to enhance service levels. The commentary should describe how the improvements have been effected and measured with reference where possible to levels of service indicators.

The cost per property lines are calculated using the data from tables 35 and 36. These lines relate to NI Water's total cost in the year including PPP unitary charge payments.

#### Water resources, supply and demand

The company should report on the current water resource position against current water resource plans. The company should highlight any emerging difficulties in terms of security margins in individual resource zones or at a company level. Any restrictions placed on the use of water during the year should be explained with details of the duration of restrictions, the type of restrictions in place and the regions affected. Finally, the company should report on measures to manage demand including those to encourage the efficient use of water by customers and the number of meters installed, both on a selective and optancy basis.

#### Sewerage service key supporting information

#### Guidance

The company is asked to report the amount of activity carried out in replacing and refurbishing below ground assets as a consequence of their SBP capital maintenance programmes.

The company should also comment on significant activity undertaken to enhance service levels. The commentary should describe how the improvements have been effected and measured with reference where possible to levels of service indicators.

#### Sustainable procurement

The company is asked to describe briefly their policy and practice towards attaining sustainable procurement making reference to the British Water 'Guide to Sustainable Procurement' and the Confederation of Construction 'Clients' Charter' where appropriate.

Reporter's commentary on this issue is also required (see also the Introduction to the Annual Information return).



#### **Table D line definitions**

#### A OPERATING EXPENDITURE/PROPERTY ANALYSIS

1	Base service – operating expenditure/property served	£/prop	2dp
Definition	The level of operating expenditure on the water network required to maintain the quantity and quality of outputs and levels of service provided by the water service in the report year. Operating expenditure excludes current cost depreciation and the infrastructure renewals charge. Base opex includes the opex incurred in the provision of services to third parties. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35, line 1 multiplied by 1,000 divided by table D, line 31.		ole D,
Responsibility	Comparative Efficiency and Performance Team		

2	Enhanced service – additional operating expenditure/property served	£/prop	2dp
Definition	This is additional operating expenditure in relation to the base year which arises from enhancements to the level of service provided to customers. An enhancement is achieved through the provision of identifiable, measurable, and permanent stepped improvements in service levels above the most recently established company-wide base level of service and which are additional to improvements which result from expenditure in other purpose categories. Allocation of expenditure to enhanced service levels should represent expenditure solely for this purpose. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency ass	sessments.	
Processing rule	Calculated: sum of table 35, line 10 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Comparative Efficiency and Performance Team		

3	Improving and maintaining supply demand balance – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to which results capital investment for maintaining an supply demand balance, including new developme includes enhancements to the security of supply. If £/property.	nd improvi ent; This	ng the
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: The sum of table 35 lines 15 and 17 al 1,000 divided by table D, line 31.	ll multiplie	d by
Responsibility	Network Regulation Team		



4	Quality enhancements – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to the SBP base year for all new, and enhancements of, existing water service assets to comply with legal obligations or Ministerial guidance. The primary need for the work should be confirmed by quality regulators and allowed for in the SBP funding. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: table 35, line 8 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Network Regulation Team		

5	New outputs/obligations – additional operating expenditure/property served	£/prop	2dp
Definition	The net additional operating expenditure compared with the SBP base year for enhancement opex to deal with new outputs required from the company for the water service, but not included in the original SBP funding or a subsequent interim determination; expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency ass	sessments.	
Processing rule	Calculated: table 35 line 19 multiplied by 1,000, divided by table D line 31.		
Responsibility	Comparative Efficiency and Performance Team		

6	Water service – total operating	£/prop	2dp
	expenditure/property served		
Definition	Total operating expenditure for water services ex	pressed as	
	£/property.		
Primary Purpose	Informing relative performance and efficiency ass	essments.	
Processing rule	Calculated: sum of lines 1, 2, 3, 4 and 5.		
Responsibility	Comparative Efficiency and Performance Team		

#### B CAPITAL EXPENDITURE/PROPERTY ANALYSIS

7	Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2dp
Definition	The preservation and (where necessary) the repla maintenance on water service assets defined as ir and non-infrastructure in RAG 2.03 to maintain se Expressed as £/property. Expenditure is expressed net of grants and capital	nfrastructu rviceability	ire /.
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 35, lines 2, 5 and 29 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Network Regulation Team		



8	Enhanced service – additional capital expenditure/property served	£/prop	2dp
Definition	Capital expenditure for the purpose of enhancing to service to customers. An enhancement is achieve provision of identifiable, measurable, and permane improvements in service levels above the most real established company-wide base level of service and additional to improvements which result from exper- purpose categories. Allocation of expenditure to en- service levels should represent expenditure solely purpose and is expressed as £/property.	d through ent steppe cently nd which a enditure in nhanced	the d are
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 35, lines 9 and 31 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Comparative Efficiency and Performance Team		

9	Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2dp
Definition	The provision of water assets to provide for new c no net deterioration of existing levels of service an accommodate increased use of water by existing c maintain and improve levels of service; including c of the security of supply expressed as £/property. expressed net of grants and contributions.	id to customers enhancem	to ents
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 35, lines 11 plus line 16 plus line 32 minus the sum of table 35 lines 20 and 21 multiplied by 1,000 divided by table D, line 31.		
Responsibility	Network Regulation Team		

10	Quality enhancements – additional capital expenditure/property served	£/prop	2dp
Definition	The total capital expenditure required for the provi enhancement of existing water service assets to c obligations, or Ministerial guidance. The primary n work should have been confirmed by the quality re allowed for in the original SBP funding or a subsec determination. Expressed as £/property.	omply with eed for the egulators a	n legal e and
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 35, lines 7 and 30 multipl divided by table D, line 31.	ied by 1,0	00
Responsibility	Network Regulation Team		



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11	New outputs/obligations – additional capital expenditure/property served	£/prop	2dp	
Definition	The capital expenditure to deal with new outputs response to the company for the water service, but not include original Strategic Business Plan funding or a subs determination, expressed as £/property. Pre 2005-06 this expenditure relates to quality enformation.	d in either equent int	the erim	
Primary Purpose	Informing relative performance and efficiency asse	essments.		
Processing rule	Calculated: sum of table 35 lines 18 and 33, multip and divided by table D line 31.	olied by 1,	000	
Responsibility	Network Regulation Team			

12	Water service – total capital expenditure/property served	£/prop	2dp
Definition	The total of all expenditure for both base enhancement purposes excluding items recorded table 32 (and the Regulatory Accounts) for adop assets at nil cost (in accordance with RAG 1.04 expenditure has been incurred. Expressed as £/pr Expenditure total excludes grants and capital cont received by the company during the report year.	l as additi oted asset 1) but whe operty.	ons in ts and
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: sum of lines 7, 8, 9, 10 and 11.		
Responsibility	Network Regulation Team		

#### C CAPITAL WORKS ACTIVITY

13	Number of existing water treatment works refurbished for maintenance	nr	0dp
Definition	Number of existing water treatment works undergoin refurbishment for capital maintenance purposes duri year. Substantive refurbishment implies capital main excess of £5m or over £100K and 10% of the gross the existing works at SBP price base deflated by CO	ng the r tenance MEA va	eport in
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 20.		
Responsibility	Network Regulation Team		

13a	Number of existing water treatment works refurbished for maintenance (PPP)	nr	0dp
Definition	Number of existing water treatment works undergoin refurbishment for capital maintenance purposes duri year by PPP contractors. Substantive refurbishment capital maintenance in excess of £5m or over £100K the gross MEA value of the existing works at SBP pr deflated by COPI.	ng the r implies and 10	eport 1% of
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 20 (PPP).		
Responsibility	Network Regulation Team		



14	Capacity of refurbished water treatment works for maintenance	MI/d	3dp
Definition	Capacity in MI/day of existing water treatment works substantive refurbishment for capital maintenance pu during the report year. Substantive refurbishment im maintenance in excess of 25% or more of the gross the existing works.	urposes plies ca	pital
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 21.		
Responsibility	Network Regulation Team		

14a	Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3dp
Definition	Capacity in MI/day of existing water treatment works substantive refurbishment for capital maintenance pu during the report year by PPP contractor. Substantiv refurbishment implies capital maintenance in excess more of the gross MEA value of the existing works.	urposes e	Ū
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 21 (PPP).		
Responsibility	Network Regulation Team		

15	Mains relined	km	2dp
Definition	Length of mains relined in report year. Include all cere epoxy relining.	ment an	d
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 3.		
Responsibility	Network Regulation Team		

16	Mains renewed	km	2dp
Definition	Length of mains renewed in report year. Include mains whose prime purpose is renewal of an existing main, even where existing main remains in service (i.e. is not abandoned immediately on commissioning of new main). Include mains sleeving/pipe cracking/sliplining where used for this category of work, and record any original main as abandoned. An adjustment to size classification should be made where renewal activity results in upsizing or downsizing of mains.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11, line 2.		
Responsibility	Network Regulation Team		

17	Total mains relined and renewed	km	2dp
Definition	Total length of mains relined and renewed in the rep	ort year	
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 11, lines 2 and 3.		
Responsibility	Network Regulation Team		



#### D WATER BALANCE

18	Distribution input	Ml/d	2dp
Definition	Distribution input is the average amount of potable water entering the distribution system and supplied to customers within the company's area of supply. It is expected to be equal to metered distribution input. This will also include distribution input from any PPP works.		
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: table 10, line 26.		
Responsibility	Comparative Efficiency and Performance Team		

19	Total leakage	MI/d	2dp
Definition	This calculated figure sums distribution losses and supply pipe leakage. It is included to ensure that the estimates for these volumes are consistent with the leakage delivered from night flow measurements and trunk main tests after deducting allowances losses and customer night use for the measured night	ne com r estima and res for plu	pany's ates of servoir mbing
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: table 10, line 25.		
Responsibility	Comparative Efficiency and Performance Team		

20	Total water savings achieved/assumed	Ml/d	2dp
Definition	The total water savings achieved/assumed as a result of the company's water efficiency strategy and supply pipe leakage reduction.		
Primary Purpose	Checking compliance with statutory and Licence requirements.		
Processing rule	Copied: table 1 line 29.		
Responsibility	Comparative Efficiency and Performance Team		

21	Water delivered	Ml/d	2dp
Definition	All potable and non-potable water supplied as part of the		
	appointed business.		
Primary Purpose	Checking compliance with statutory and Licence requirements.		
Processing rule	Calculated: sum of table 10 lines 20 and 21.		
Responsibility	Comparative Efficiency and Performance Team		



	Section 1 Chapter			
22	Security of supply index (planned levels of service)	nr	2dp	
Definition	Security of supply index calculated using the levels of company uses to plan its supply/demand balance. Guidance on the calculation of the security of supply found in Ofwat's RD 03/02. For your calculation, bull exports should be the agreed or contractual maximul dry year DI should represent the reporting year DI ac represent dry year demand, and WAFU should be re column 1 according to the Environment Agency Wate Planning Guidelines definition (excluding imports and A score of 100 will indicate a company where the act service provided to all customers meets or betters th level of service.	index of k impor m amo ljusted ported er Reso d expor	can be rts and unts, to in ource ts). el of	
Primary Purpose	Checking compliance with statutory and Licence req	uireme	nts.	
Processing rule	Copied: table 10 line 31.			
Responsibility	Network Regulation Team			

23	Security of supply index (reference levels of service)	nr	2dp		
Definition	Security of supply index calculated under the common reference levels of service Guidance on the calculation of the security of supply index can be				
	found in Ofwat's RD 03/02. For your calculation, bulk imports and exports should be the agreed or contractual maximum amounts, dry year DI should represent the reporting year DI adjusted to represent dry year demand, and WAFU should be reported in column 1 according to the Environment Agency Water Resource Planning Guidelines definition (excluding imports and exports). A score of 100 will indicate a company where the actual level of service provided to all customers meets or betters the planned				
	level of service.				
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.		
Processing rule	Copied: table 10 line 32.				
Responsibility	Network Regulation Team				

#### E METERING

24	Number of household meters renewed	nr	0dp
Definition	The total number of household meters renewed at ho	busehol	d
	properties during the report year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 11 line 26.		
Responsibility	Network Regulation Team		



24a	Number of non household meters renewed	nr	0dp
Definition	The total number of non household meters renewed	at non	
	household properties during the report year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 8 line 7a.		
Responsibility	Network Regulation Team		

25	Meter optants installed	nr	0dp
Definition	The total number of meter optants installed at existin properties during the year. Include meters installed at household properties fitte locations (e.g. internal, external in garden, external a etc).	d in any	/
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 2.		
Responsibility	Network Regulation Team		

25a	Meter optants installed (non household)	nr	0dp
Definition	The total number of meter optants installed at existin household properties during the year. Include meters installed at non household properties locations (e.g. internal, external in garden, external a etc).	fitted ir	
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 8.		
Responsibility	Network Regulation Team		

26	Selective meters – installed	nr	0dp
Definition	The number of meters installed during the year at existing household properties at the behest of the company. Include meters installed at household properties fitted in any location (e.g. internal, external in garden, external at boundary etc). Exclude all meters installed for meter optants.		
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 1.		
Responsibility	Network Regulation Team		

26a	Selective meters – installed (non household)	nr	0dp
Definition	The number of meters installed during the year at existing non household properties at the behest of the company. Include meters installed at non household properties fitted in any location (e.g. internal, external in garden, external at boundary etc). Exclude all meters installed for meter optants.		n any
Primary Purpose	Informing future price limit determinations.		
Processing rule	Copied: table 8, line 7.		
Responsibility	Network Regulation Team		

27 Percentage of households metered % 20
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Definition	The total number of households charged on a measured basis as a percentage of the total number of billed households.
Primary Purpose	Informing future price limit determinations.
Processing rule	Calculated: the sum of table 7, lines 4 and 5 divided by table 7,
	line 6 multiplied by 100.
Responsibility	Network Regulation Team

27a	Percentage of non households metered	%	2dp
Definition	The total number of non households charged on a measured basis as a percentage of the total number of billed non households.		
Primary Purpose	Informing future price limit determinations.		
Processing rule	Calculated: table 7, line 9 divided by table 7, line 10 100.	multiplie	ed by
Responsibility	Network Regulation Team		

#### F OTHER KEY SUPPORTING INFORMATION

28	Statutory GSS - Total number of GSS events: water and sewerage service	nr	0dp
Definition	The total number of GSS events for failure to meet s standards.	tatutory	GSS
Primary Purpose	Checking compliance with statutory and Licence req	uiremer	nts.
Processing rule	Copied: Table 6 line 26.		
Responsibility	Comparative Efficiency and Performance Team		

29	Customers on the special assistance register	nr	0dp
Definition	Number of customers on special assistance register.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 5, line 18.		
Responsibility	Comparative Efficiency and Performance Team		

30	Total household revenue outstanding < 48 months as % of annual household turnover	%	2dp
Definition	The total amount of revenue outstanding from house than 48 months (the sum of table 6a lines 1 and 15) percentage of household turnover for the report year table 23 lines 1 and 4.	as a	
Primary Purpose	Informing future price limit determinations.		
Processing rule	Calculated: The sum of lines 1 and 15 table 6a divide sum of lines 1 and 4 table 23.	ed by th	e
Responsibility	Comparative Efficiency and Performance Team		

31	Average connected properties – water (excluding void properties)	000	0dp
Definition	Average number of properties connected to the wate excluding void properties.	er main	
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Calculated: the sum of table 7 lines 6 and 10.		
Responsibility	Comparative Efficiency and Performance Team		

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## Table E line definitions

#### A OPERATING EXPENDITURE / PROPERTY ANALYSIS

1	Base service – operating expenditure/property served	£/prop	2dp
Definition	required to maintain the quantity and quality of our levels of service provided by the sewerage service year. Operating expenditure excludes current cost and the infrastructure renewals charge. Base oper	he level of operating expenditure on the sewerage network quired to maintain the quantity and quality of outputs and the vels of service provided by the sewerage service in the report ar. Operating expenditure excludes current cost depreciation ad the infrastructure renewals charge. Base opex includes the bex incurred in the provision of services to third parties.	
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36, line 1 multiplied by 1,000 divided by table E, line 25.		ole E,
Responsibility	Comparative Efficiency and Performance Team		

2	Enhanced service – additional operating expenditure/property served	£/prop	2dp
Definition	This is additional operating expenditure in relation to the base year which arises from enhancements to the level of service provided to customers other than enhancements to security of supply. An enhancement is achieved through the provision of identifiable, measurable and permanent stepped improvements in service levels above the most recently established company-wide base level of service and which are additional to improvements which result from expenditure in other purpose categories. Allocation of expenditure to enhanced service levels should represent expenditure solely for this purpose. Expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36, line 10 multiplied by 1,000 divided by table E, line 25.		
Responsibility	Comparative Efficiency and Performance Team		

3	Supply/demand balance – additional operating expenditure/property served	£/prop	2dp
Definition	The additional operating expenditure in relation to which results from the supply/demand balance can including new development. Expressed as £/properties of the supplement is the superstant of	oital invest	
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36, line 15 multiplied by 1,000 25, table E.	divided b	by line
Responsibility	Network Regulation Team		



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4	Quality enhancements – additional operating	£/prop	2dp
	expenditure/property served		
Definition	Operating expenditure in relation to the SBP be new, or enhancements of, existing Sewerage se comply with legal obligations or Ministerial guidan need for the work should have been confirr regulators and allowed for in the original SBI subsequent interim determination. Expressed as £	ervice ass ice. The p ned by o P funding	sets to rimary quality or a
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: table 36 line 8 multiplied by 1,000 divid	ded by tab	le E,
	line 25.		
Responsibility	Network Regulation Team		

5	New outputs/obligations – total operating expenditure/property served	£/prop	2dp
Definition	The net additional operating expenditure compare base year for enhancement opex to deal with new required from the company for the sewerage servi included in either the original Strategic Business P funding or a subsequent interim determination, ex £/property.	outputs ce, but no Plan (SBP)	t
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: table 36 line 17, multiplied by 1,000 ar table E, line 25.	nd divided	by
Responsibility	Comparative Efficiency and Performance Team		

6	Sewerage service – total operating expenditure/property served	£/prop	2dp
Definition	Total operating expenditure for sewerage services £/property.	expresse	d as
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of lines 1, 2, 3, 4 and 5.		
Responsibility	Comparative Efficiency and Performance Team		

#### B CAPITAL EXPENDITURE/PROPERTY ANALYSIS

7	Base service – capital expenditure/property served (infrastructure and non- infrastructure)	£/pr op	2dp
Definition	The preservation and (where necessary) the replacement of and maintenance on sewerage service assets defined as infrastructure and non-infrastructure in RAG 2.03 to maintain serviceability. Expenditure is expressed net of grants and capital contributions.		
Primary Purpose	Informing relative performance and efficiency assess	sments.	
Processing rule	Calculated: sum of table 36, lines 2, 5 and 26 multipl divided by table E, line 25.	lied by ´	1,000
Responsibility	Network Regulation Team		



8	Enhanced service – additional capital expenditure/property served	£/prop	2dp
Definition	Capital expenditure for the sole purpose of enhancing the level of service to customers other than enhanced security of supply. An enhancement is achieved through the provision of identifiable, measurable, and permanent stepped improvements in service levels above the most recently established company-wide base level of service and which are additional to improvements which result from expenditure in other purpose categories. Allocation of expenditure to enhanced service levels should represent expenditure solely for this purpose.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 36, lines 9 and 28 multiplied by 1,000 divided by table E, line 25.		
Responsibility	Comparative Efficiency and Performance Team		

9	Supply Demand Balance – additional capital expenditure/property served	£/pr op	2dp
Definition	The provision of sewerage assets to provide for new customers with no net deterioration of existing levels of service and to accommodate increased waste water from existing customers to maintain existing levels of service. Expressed as £/property. Expenditure is expressed net of grants and contributions.		
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: sum of table 36, lines 11 and 29 minus the sum of table 36 lines 18 and 19. Multiplied by 1,000 divided by table E, line 25.		
Responsibility	Network Regulation Team		

10	Quality enhancements – additional capital expenditure/property served	£/prop	2dp
Definition	The total capital expenditure required for the pro- enhancement of existing sewerage service asset legal obligations, or Ministerial guidance. The prin work should have been confirmed by the qualit allowed for in the SBP funding. Expressed as £/pro-	s to comp nary need y regulato	oly with for the
Primary Purpose	Informing relative performance and efficiency assessments.		
Processing rule	Calculated: sum of table 36, lines 7 and 27 multipl divided by table E, line 25.	ied by 1,0	00
Responsibility	Network Regulation Team		

11	New outputs/obligation – additional capital expenditure/property served.	£/prop	2dp
Definition	The capital expenditure to deal with new outputs required from the company for the sewerage service, but not included in either the original SBP funding or a subsequent interim determination, expressed as £/property.		
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of table 36 line 16 and 30, multipl and divided by table E, line 25.	lied by 1,0	00



Responsibility	Comparative Efficiency and Performance Team
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12	Sewerage service –Total capital expenditure/property served	£/prop	2dp
Definition	The total of all expenditure for both base service a enhancement purposes excluding items recorded table 32 (and the Regulatory Accounts) for adopte assets at nil cost (in accordance with RAG 1.04) b expenditure has been incurred. Expenditure total excludes grants and capital cont received by the company during the report year.	as additio d assets a out where r	and
Primary Purpose	Informing relative performance and efficiency asse	essments.	
Processing rule	Calculated: sum of lines 7, 8, 9, 10 and 11.		
Responsibility	Network Regulation Team		

#### C CAPITAL WORKS ACTIVITY

13	Sewers renovated	km	2dp
Definition	Length of 'critical' and 'non-critical' sewers renovated	l in repo	ort
	year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 5 and 9.		
Responsibility	Network Regulation Team		

14	Sewers replaced	km	2dp
Definition	Length of 'critical' and 'non critical' sewers replaced i	n the re	port
	year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 6 and 10.		
Responsibility	Asset Strategy Team		

15	Total sewers renovated and replaced	km	2dp
Definition	Total length of 'critical' and 'non-critical' sewers renovated and		nd
	replaced in the report year.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 16, lines 5, 6, 9 and 10.		
Responsibility	Network Regulation Team		

16	Number of sewage treatment works refurbished for maintenance	nr	0dp
Definition	Number of existing sewage treatment works undergo substantive refurbishment for capital maintenance pu report year. Substantive refurbishment implies capita maintenance in excess of £5m or over £100K and 10 gross MEA value of the existing works at SBP price by COPI.	urposes al )% of th	е
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 24		
Responsibility	Network Regulation Team		



16a	Number of sewage treatment works refurbished for maintenance (PPP)	nr	0dp
Definition	Number of existing sewage treatment works undergo substantive refurbishment for capital maintenance pureport year by a PPP contractor. Substantive refurbis implies capital maintenance in excess of £5m or ove 10% of the gross MEA value of the existing works at base deflated by COPI.	urposes shment r £100K	and
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 24 (PPP)		
Responsibility	Network Regulation Team		

17	P.e. of refurbished sewage treatment works for maintenance	000	0dp
Definition	Capacity (p.e.) of existing sewage treatment works u substantive refurbishment for capital maintenance pu report year. Substantive refurbishment implies capita maintenance in excess of 25% of the gross MEA value existing works.	urposes Il	in the
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 25.		
Responsibility	Network Regulation Team		

17a	P.e. of refurbished sewage treatment works for maintenance (PPP)	000	0dp
Definition	Capacity (p.e.) of existing sewage treatment works u substantive refurbishment for capital maintenance pu report year by a PPP contractor. Substantive refurbis implies capital maintenance in excess of 25% of the value of the existing works.	urposes shment	in the
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 16, line 25 (PPP).		
Responsibility	Network Regulation Team		

#### D SEWER FLOODING ACTIVITY

18	Internal property flooding solved by company action	nr	0dp
Definition	The number of properties removed from the 1 in 10 and 2 in 10 'at risk' register by company action. These are properties removed from being at risk of flooding due to company action such as sewer enhancement which is linked to capital investment (for capital maintenance, ESL or SDB purposes) in the sewerage system.		ved s or
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3 line 22.		
Responsibility	Network Regulation Team		



19	External only flooding problems solved by	nr	0dp
	company action		
Definition	The number of external areas removed from the 1:10, 2:10, 1:20 'at risk' registers by company action. These are external areas removed from being at risk of flooding due to company action such as sewer enhancement which is linked to capital investment (for capital maintenance, ESL or SDB purposes) in the sewerage system.		
	The company should use the commentary to explain the reasons why and the number of individual external areas added to and subsequently removed from the 'at risk' register during the report year (please see commentaries section within the guidance). There must be clear and auditable links between the company's		
Primary Purpose	registers and the DG5 external area balance sheet. Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3a line 20		
Responsibility	Network Regulation Team		

20	External linked problems solved by company action	nr	0dp
Definition	The number of external areas removed from the 1:10 'at risk' registers by company action. These are exter removed from being at risk of flooding due to compa such as sewer enhancement which is linked to capita (for capital maintenance, ESL or SDB purposes) in the system. The outputs should be from schemes which internal and external flooding. The company should use the commentary to explain	rnal are ny actic al inves ne sewe solved	as n tment erage both
	why and the number of individual external areas add subsequently removed from the 'at risk' register durin year (please see guidance).	ed to a	nd
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Copied: table 3a line 21		
Responsibility	Network Regulation Team		

21	Reduction in internal flooding due to other causes	nr	0dp
Definition	The reduction in the number of properties affected by incidents from equipment failures, blockages or colla (collectively grouped as other causes) from the numb properties in 2006-07.	pses	ng
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: table 3 line 6 for report year 2006-07 mir of table 3 line 6 for report year 2008-09	nus the	sum
Responsibility	Network Regulation Team		



22	Internal property flooding benefiting from mitigation	nr	0dp
Definition	Total number of properties at risk of internal flooding in ten years which have received a temporary solutio to reduce the risk of flooding.		
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 3 lines 18 and 19.		
Responsibility	Network Regulation Team		

23	External property/area flooding benefiting from mitigation	nr	0dp
Definition	The total number of external areas registered as bein flooding (1 in 10, 2 in 10 and 1 in 20) which have rec temporary solution (mitigation) to reduce the risk of f	eived a	
Primary Purpose	Confirming delivery of key outputs and service.		
Processing rule	Calculated: sum of table 3a lines 16 and 17.		
Responsibility	Network Regulation Team		

#### E OTHER KEY SUPPORTING INFORMATION

24	Volume waste water returned	MI/d	2dp
Definition	Volume of water delivered to measured and unmeas	ured wa	ater
	supplies that are returned to the sewerage system.		
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Copied: table 14, line 7.		
Responsibility	Comparative Efficiency and Performance Team		

25	Average connected properties – sewerage	000	0dp
	(excluding void properties)		
Definition	Average number of properties connected to the sewerage main		
	excluding void properties.		
Primary Purpose	Informing relative performance and efficiency assess	ments.	
Processing rule	Calculated: sum of table 13, lines 5 and 8.		
Responsibility	Comparative Efficiency and Performance Team		



## CHANGE CONTROL SHEET BOARD'S OVERVIEW CHAPTER 3

2008/1.0	First issue of chapter for the SBP period
2009/1.0	<ul> <li>Second issue of chapter for the SBP period</li> <li>corrections to processing rules for line 31 of Table D</li> <li>lines 13, 13a, 14, 14a and 24 of Table D removed</li> <li>lines 16, 16a, 17 and 17a of Table E removed</li> </ul>
2010/1.0	<ul> <li>Third Issue</li> <li>New lines added in Table D for non household metering (lines 24a, 25a, 26a and 27a).</li> <li>Additional clarification on unit costs</li> </ul>