Input cell
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Historic data
Calculated data
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ANNUAL RETURN - BOARD'S OVERVIEW
TABLE A - WATER SERVICE - KEY OUTPUTS AND SERVICE DELIVERY (TOTAL)

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
SERVICE AND PERFORMANCE						
DG2 Percentage of properties receiving low water pressure	%	2				
2 DG3 Overall performance score	nr	2				
B DG4 % population - hosepipe restrictions	%	1				
DG4 % population - drought orders	%	1				
DG6 Percentage dealt with within 5 working days	%	1				
DG7 Percentage dealt with within 10 working days	%	1				
DG8 Bills for metered customers – performance	%	1				
B DG9 Percentage of calls abandoned	%	1				
DG9 Percentage of calls receiving the engaged tone	%	1				
0 Water ESL (1) enter description (including units)						
1 Water ESL (2) enter description (including units)						
B DRINKING WATER QUALITY OUTPUTS						
2 % mean zonal compliance with drinking water Regulations	%	2				
3 % mean zonal compliance with PCV for iron at the tap	%	2				
4 Water treatment works improvements	nr	0				
AWater treatment works improvements (PPP)	nr	0				
5 Distribution mains renovated for quality	km	2				
6 Distribution mains cleaned for quality	km	2				
E ENVIRONMENTAL WATER OUTPUTS						
7 Environmental impact - number of investigations	nr	0				
8 Environmental impact - number of options appraisals	nr	0				
9 Other environmental improvements	nr	0				
9 Other environmental improvements	1 111					
SERVICEABILITY						
0 Mains bursts per 1,000 km	nr	0				
1 Water treatment work coliform non-compliance	%	2				
2 Water Infrastructure	text					
3 Water non-infrastructure	text					
DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES				Dasc	ription	
4 Water infrastructure (1)					ext	
5 Water infrastructure (2)					ext	
6 Water non-infrastructure (1)					ext	
7   Water non-infrastructure (2)					ext	

	SERVICEABILITY ASSESSMENT
S	Stable
М	Marginal
Ι	Improving
D	Deteriorating

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
A  SERVICE PERFORMANCE						
Sewer flooding- internal						
1 2 in 10 register at end of year	nr	0				
2 1 in 10 register at end of year	nr	0				
3 1 in 20 register at end of year	nr	0				
BA Potential risk of property flooding identified requiring further investigation to assess the risk category.	nr	0				
4 Properties flooded in the year (overloaded sewers)	nr	0				
5 Properties flooded in the year (other causes)	nr	0				
Sewer flooding- external						
6 Areas flooded externally in the year (overloaded sewers)	nr	0				
7 Areas flooded externally in the year (other causes)	nr	0				
	<u>-</u>					
B QUALITY & ENVIRONMENTAL COMPLIANCE - Total				_		
8 % of sewage treatment works discharges non-compliant (WO consents)	%	1				
9 % of sewage treatment works discharges non-compliant (UWWTD consents)	%	1				
0 % of total p.e. served by sewage treatment works in breach of WO consent	%	1				
1 % of total p.e. served by sewage treatment works in breach of UWWTD consent	%	1				
12 % of intermittent discharges satisfactory	%	2				
Percentage unsatisfactory sludge disposal	%	2				
C QUALITY AND ENVIRONMENTAL ACTIVITIES AND OUTPUTS						
Unsatisfactory intermittent discharges dealt with	nr	0				
15 First time sewerage schemes - properties	prop	0				
16 Sewage treatment works improved 17 Additional sewage sludge arising from new quality obligations since April 2005	nr ttds	0				
17 Additional sewage studge ansing from new quality obligations since April 2005  18 Total sewage sludge produced (inc. PPP)	ttds	+ +				
19 Number of investigations completed related to the quality programme		0				
19 Intumber of investigations completed related to the quality programme	nr					
D   SERVICEABILITY TO CUSTOMERS						
20 Sewer collapses per 1,000 km	nr	1				
Nr of pollution incidents at CSOs and foul sewers (categories 1, 2 and 3)	nr	0				
Percentage of sewage treatment works discharges failing numeric consents	%	2				
23 Sewerage infrastructure	text					
24 Sewerage non- infrastructure	text					
E DEFINED OUTPUTS FOR MAINTAINING BASE SERVICES		-			ription	
25 Sewerage infrastructure (1)		-			ext	
26 Sewerage infrastructure (2)					ext	
27 Sewerage non-infrastructure (1)					ext	
28 Sewerage non-infrastructure (2)				te	ext	

SERVICEABILITY ASSESSMENT
S Stable
M Marginal
I Improving
D Deteriorating

#### ANNUAL RETURN - BOARD'S OVERVIEW

### TABLE C - EXPENDITURE & FINANCIAL PERFORMANCE MEASURES (TOTAL)

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
A TOTAL EXPENDITURE	1					
Total operating expenditure - water service (NI Water only)	£m	3				
1a Total operating expenditure (PPP) - water service	£m	3				
2 Total capital expenditure (excl. adopted and nil cost assets)	£m	3				
3 Total operating expenditure - sewerage service (NI Water only)	£m	3				
3a Total operating expenditure (PPP) - sewerage service	£m	3				
4 Total capital expenditure (excluding adopted and nil cost assets)	£m	3				
B CURRENT COST ACCOUNTS - PROFIT & LOSS	1					
5 Total Turnover	£m	3				
6 Current cost operating costs (including CCD & IRC)	£m	3				
7 Current cost operating profit	£m	3				
C CAPITAL BASE & POST TAX RETURN	1					
8 Capital Value Year - End (outturn)	£m	3				
9 Total net debt	£m	3				
10a Post tax return on capital	%	2				
10b Pre tax return on capital	%	2				
	; 7					
D KEY FINANCIAL INDICATORS					· ·	_
11 Cash interest cover (funds from operations; gross interest)	ratio	2				
Adjusted cash interest cover (funds from operation less capital charges; gross interest)	ratio	2				
Adjusted cash interest cover (funds from operation less capital maintenance; gross interest)	ratio	2				
14 Funds from operations: debt	ratio	2				
15 Retained cash flow: debt	ratio	2				
16 Gearing: D/RCV	%	2				

ANNUAL RETURN - BOARD'S OVERVIEW
TABLE D - WATER SERVICE: KEY SUPPORTING INFORMATION (TOTAL)

DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
A OPERATING EXPENDITURE/PROPERTY ANALYSIS						
Base service - operating expenditure/property served	£/prop	2				
2 Enhanced service - additional operating expenditure/property served	£/prop					
3 Improving and maintaining supply demand balance – additional operating expenditure/property served						
4 Quality enhancements - additional operating expenditure/property served	£/prop	2				
5 New outputs/obligations – additional operating expenditure/property served	£/prop	2				
6 Water service - total operating expenditure/property served	£/prop					
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS						
7 Base service - capital maintenance expenditure/property served (infra and non-infra)	£/prop	2				
8 Enhanced service - additional capital expenditure/property served	£/prop	2				
9 Improving and maintaining supply/demand balance - additional capital expenditure/property served	£/prop	2				
10 Quality enhancements - additional capital expenditure/property served	£/prop	2				
11 New outputs/obligations – additional capital expenditure/property served	£/prop	2				
12 Water service - total capital expenditure/property served	£/prop					
C CAPITAL WORKS ACTIVITY						
13 Number of existing water treatment works refurbished for maintenance (excl PPP)	nr	0				
3a Number of existing water treatment works refurbished for maintenance (PPP)	nr	0				
4 Capacity of refurbished water treatment works for maintenance (excl. PPP)	MI/d	3				
4a Capacity of refurbished water treatment works for maintenance (PPP)	MI/d	3				
15 Mains relined	km	2				
16 Mains renewed	km	2				
17 Total mains relined & renewed	km	2				
D WATER BALANCE						
18 Distribution input (inc. PPP)	MI/d	2				
19 Total leakage	MI/d	2				
20 Total water savings achieved/assumed	MI/d	2				
21 Water delivered	MI/d	2				
22 Security of supply index (planned levels of service)	nr	2				
23 Security of supply index (reference levels of service)	nr	2				
E METERING						
Number of household meters renewed	nr	0				
4a Number of non household meters renewed	nr	0				
Meter optants installed	nr	0				
5a Meter optants installed- non household	nr	0				
26 Selective meters - installed	nr	0				
6a Selective meters - installed- non household	nr	0				
Percentage of households metered  7a Percentage of non households metered	%	1				
	%	ı				
F OTHER KEY SUPPORTING INFORMATION						
28 Statutory GSS - Total number of GSS events: water and sewerage service	nr	0				
Customers on the special assistance register	nr	0				
Total revenue outstanding < 48 months as % of annual forecast revenue	%	2				
Average connected properties - water (excluding void properties)	000	0				

ANNUAL RETURN - BOARD'S OVERVIEW
TABLE E - SEWERAGE SERVICE: KEY SUPPORTING INFORMATION (TOTAL)

DESCRIPTION	UNITS DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
A OPERATING EXPENDITURE / PROPERTY ANALYSIS					
Base service - operating expenditure/property served	£/prop 2				
2 Enhanced service - additional operating expenditure/property served	£/prop 2				
3 Supply/demand balance - additional operating expenditure/property served	£/prop 2				
4 Quality enhancements - additional operating expenditure/property served	£/prop 2				
5 New outputs/obligations - additional operating expenditure	£/prop 2				
6 Sewerage service - Total operating expenditure/property served	£/prop 2				
B CAPITAL EXPENDITURE/PROPERTY ANALYSIS					
7 Base service - Capital expenditure/property served (infrastructure and non-infrastructure)	£/prop 2				
8 Enhanced service - additional capital expenditure/property served	£/prop 2				
9 Supply/demand balance - additional capital expenditure/property served	£/prop 2				
10 Quality enhancements - additional capital expenditure/property served	£/prop 2				
11 New outputs/obligations - additional capital expenditure	£/prop 2				
12 Sewerage service - Total capital expenditure/property served	£/prop 2				
C CAPITAL WORKS ACTIVITY					
13 Sewers renovated	km 2				
14 Sewers replaced	km 2				
15 Total sewers renovated and replaced	km 2				
16 Number of sewage treatment works refurbished for maintenance (excl. PPP)	nr 0				
16a Number of sewage treatment works refurbished for maintenance (PPP)	nr 0				
17 P.e. of refurbished sewage treatment works for maintenance (excl. PPP)	000 0				
17a P.e. of refurbished sewage treatment works for maintenance (PPP)	000 0				
D SEWER FLOODING ACTIVITY					
18 Internal property flooding solved by company action	nr 0				
19 External only flooding problems solved by company action	nr 0				
20 External linked problems solved by company action	nr 0				
21 Reduction in internal flooding due to other causes	nr 0				
22 Internal property flooding benefiting from mitigation	nr 0				
23 External property/area flooding benefiting from mitigation	nr 0				
E OTHER KEY SUPPORTING INFORMATION					
24 Volume waste water returned	MI/d 2				
25 Average connected properties - sewerage (excluding void properties)	000 0				

# ANNUAL INFORMATION RETURN - TABLE 1 KEY OUTPUTS WATER SERVICE - 1 (TOTAL)

			BASE	REPORTING	REPORTING	REPORTING
DESCRIPTION	UNITS	DP	YEAR SBP 2006-07 CG	YEAR 2007-08 CG	YEAR 2008-09 CG	YEAR 2009-10 C
A HOUSEHOLD - LEAKAGE	1					
Number of household supply pipes repaired	nr	0				
2 Number of household supply pipes repaired free	nr	0				
Number of household supply pipes repaired - subsidised	nr	0				
Number of household supply pipes replaced	nr	0				
5 Number of household supply pipes replaced free	nr	0				
6 Number of household supply pipes replaced - subsidised	nr	0				
7 Total savings achieved/assumed	MI/d	2				
8 Total cost of initiative	£000	2				
					<u> </u>	ļ ļ
B HOUSEHOLD - WATER EFFICIENCY METHODS						
9 Number of cistern devices distributed to households	nr	0				
Number of cistern devices installed	nr	0				
1 Total savings achieved/assumed	MI/d	2				
2 Total cost of initiative	£000	2				
Number of water butts distributed to households	nr	0				
4 Number of water butts installed	nr	0				
5 Total savings achieved/assumed	MI/d	2				
6 Total cost of initiative	£000	2				
7 Number of water audit packs distributed to households	nr	0				
8 Total savings achieved/assumed	MI/d	2				
9 Total cost of initiative	£000	2				
Number of water audits carried out by the company in households	nr	0				
21 Total savings achieved/assumed	MI/d	2				
22 Total cost of initiative	£000	2				
C NON HOUSEHOLD - WATER EFFICIENCY METHODS						
23 Self water audit packs distributed to commercial customers by co.	nr	0				
24 Total savings achieved/assumed	MI/d	2				
25 Total cost of initiative	£000	2				
26 Water audits at commercial premises completed by co. or agent	nr	0				
27 Total savings achieved/assumed	MI/d	2				
28 Total cost of initiative	£000	2				
TOTALS						
Pg Total savings achieved/assumed	MI/d	2				
Total cost of initiatives	£000	2				
E OTHER WATER EFFICIENCY METHODS						
Other efficiency methods - company choice (company to enter description and multiple lines if required)	nr	0				
2 Total savings achieved/assumed	MI/d	2				
3 Total cost of initiative	£000	2				
ט דיטומו טטאניטו ווווומנויע	2000					

# ANNUAL INFORMATION RETURN - TABLE 2 KEY OUTPUTS WATER SERVICE - 2 (TOTAL)

			1		2		3		4	
			BASE		REPORTING		REPORT	NG	REPORT	ING
DESCRIPTION	UNITS	DP	YEAR S	BP	YEAR		YEAR		YEAR	Ł
			2006-07	CG	2007-08 C	<b>3</b> 2	2008-09	CG	2009-10	CG
A DG2 PROPERTIES RECEIVING PRESSURE/FLOW BELOW REFERENCE LEVEL										
1 Total connected properties at year end	000	1								
2 Properties below reference level at start of year	nr	0								
3 Properties below reference level at start of year	nr	0								
4 Properties receiving low pressure but excluded from DG2	nr	0				$\dashv$				
4a DG2 Properties with pressure below a surrogate level of 7.5m at end of year	nr	0								
4a 1002 Froperties with pressure below a surrogate level of 7.5iii at end of year	111									
B DG3 PROPERTIES AFFECTED BY SUPPLY INTERRUPTIONS										
(i) UNPLANNED INTERRUPTIONS										
5 More than 3 hours	nr	0								
6 More than 6 hours	nr	0								
7 More than 12 hours	nr	0								
8 More than 24 hours	nr	0								
(ii) PLANNED AND WARNED INTERRUPTIONS										
9 More than 3 hours	nr	0								
10 More than 6 hours	nr	0								
11 More than 12 hours	nr	0								
12 More than 24 hours	nr	0								
(iii) INTERRUPTIONS CAUSED BY THIRD PARTIES										
13 More than 3 hours	nr	0								
14 More than 6 hours	nr	0								
15 More than 12 hours	nr	0								
16 More than 24 hours	nr	0								
(iv) UNPLANNED INTERRUPTIONS (OVERRUNS OF PLANNED INTERRUPTIONS)										
17 More than 6 hours	nr	0								
18 More than 12 hours	nr	0								
19 More than 24 hours	nr	0								
C POPULATION										
20 Population (winter) (total)	000	2								
D. DOA DECEDICATIONS ON LISE OF WATER									<u></u>	
D DG4 RESTRICTIONS ON USE OF WATER	0/									
21 % population - hosepipe restrictions	%	1				$\dashv$				+
22 % population - drought orders	%	1								+
23 % population - sprinkler/unattended hosepipe restrictions	%	1								

ANNUAL INFORMATION RETURN - TABLE 3 KEY OUTPUTS SEWERAGE SERVICE - INTERNAL FLOODING (TOTAL)

0_11	ERAGE SERVICE - INTERNAL FLOODING (TOTAL)			1	2	3	4
				BASE	REPORTING	REPORTING	REPORTING
	DESCRIPTION	UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
Α	DG5 ANNUAL FLOODING SUMMARY	1					
A		000					
1	Number of domestic properties connected to sewerage system	000	1				
	(I) OVERLOADED SEWERS						
2	Properties flooded in the year (overloaded sewers)	nr	0				
3	Flooding incidents in the year (overloaded sewers)	nr	0				
4	Flooding incidents (overloaded sewers attributed to severe weather)	nr	0				
5	Props. where flooding limited to uninhabited cellars only (o/loaded sewers)	nr	0				
	(ii) OTHER CAUSES						
6	Properties flooded in the year (other causes)	nr	0				
7	Properties which have flooded more than once in the last ten years (other causes)	nr	0	<u> </u>			
8	Flooding incidents (other causes - equipment failures)	nr	0				
9	Flooding incidents (other causes - blockages)	nr	0				
10	Flooding incidents (other causes - collapses)	nr	0				
11	Props. where flooding limited to uninhabited cellars only (other causes)	nr	0				
	DOS DE OPERTIES ON THE AT DIOV DECISTED	1					
В	DG5 PROPERTIES ON THE AT RISK REGISTER (i) SUMMARY						
12		nr					
	2 in 10 register at end of year  1 in 10 register at end of year	nr	0				
14		nr	0				
	Total 1 in 10 and 2 in 10 properties on the register at end of year	nr	0				
15	1 in 20 register at end of year	nr	0				
15A	Potential risk of property flooding identified requiring further investigation to assess at risk category.	nr	0				
	Props. on the register which have not flooded in the past 10 yrs (excl. severe weather)  Properties which have not flooded internally but suffer restricted toilet use (RTU)	nr	0				
17	(ii) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 10 & 2 IN 10 REGISTERS	nr	U				
10	Cost beneficial problems where risk is reduced temporary measures (mitigation)	nr					
	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0				-
	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised	nr	0				$\vdash$
21	Non cost beneficial problems without mitigation	nr	0	$\overline{}$			-
21	(iii) ANNUAL CHANGES TO 2 IN 10 & 1 IN 10 REGISTERS	nr	U				
22	Removed by company action	nr	0				
	Removed because of better information	nr	0				
	Added because of better information	nr	0				
	Added because of increased demand	nr	0				
20	(iv) PROBLEM STATUS OF PROPERTIES ON THE 1 IN 20 REGISTER	nr	U				
26	Cost beneficial problems where risk is reduced temporary measures (mitigation) (1 in 20)	nr	0				
	Non cost beneficial problems where risk is reduced by temporary measures (mitigation) (1 in 20)	nr	0				
28	Cost beneficial problems without mitigation awaiting solution and those which have not been appraised (1 in	nr	0				
20	Non cost beneficial problems without mitigation (1 in 20)	nr	0				
23	(v) ANNUAL CHANGES TO THE 1 IN 20 REGISTER	- 111	<u> </u>				
30	Removed by company action (1 in 20)	nr	0				
31	Removed because of better information (1 in 20)	nr	0				
32	Added because of better information (1 in 20)	nr	0				
	Added because of increased demand (1 in 20)	nr	0				
	, '						

ANNUAL INFORMATION RETURN - TABLE 3A KEY OUTPUTS SEWERAGE SERVICE - EXTERNAL FLOODING (TOTAL)

SEW	ERAGE SERVICE - EXTERNAL FLOODING (TOTAL)						
				1	2	3	4
				BASE	REPORTING	REPORTING	REPORTING
	DESCRIPTION	UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
Α	ANNUAL FLOODING SUMMARY	Ī					
	(I) OVERLOADED SEWERS	1					
1	Areas flooded externally in the year (overloaded sewers)	nr	0				
	Curtilege flooding incidents in the year (overloaded sewers)	nr	0				
	Highway flooding incidents (overloaded sewers)	nr	0				
	Other flooding incidents (overloaded sewers)	nr	0				
5	Total flooding incidents (overloaded sewers)	nr	0				
6	External flooding incidents (overloaded sewers attributed to severe weather)	nr	0				
	(ii) OTHER CAUSES						,
	Areas flooded externally in the year (other causes)	nr	0				
	Areas which have flooded more than once in the last 10 years (other causes)	nr	0				
	Flooding incidents (other causes - equipment failure)	nr	0				
	Flooding incidents (other causes - blockages)	nr	0				
	Flooding incidents (other causes - collapses)	nr	0				
		_					
В	AREAS ON THE 1:10, 2:10, 1:20 AT RISK REGISTER						
	(I) SUMMARY						
12	2 in 10 register at end of year	nr	0				
13	1 in 10 register at end of year	nr	0				
14	1 in 20 register at end of year	nr	0				
15	Total on the 1:10, 2:10, 1:20 register at end of year	nr	0				
15A	Potential risk of property flooding identified requiring further investigation to assess at risk categories	gory.					
	(ii) PROBLEM STATUS OF EXTERNAL AREAS ON THE 1:10, 2:10, 1:20 REGISTER						
16	Cost beneficial problems where risk is reduced temporary measures (mitigation)	nr	0				
17	Non cost beneficial problems where risk is reduced by temporary measures (mitigation)	nr	0				
18	Cost beneficial problems awaiting solution and problems which have not been appraised	nr	0				
19	Non cost beneficial problems which have not been solved by mitigation	nr	0				
	(iii) ANNUAL CHANGES TO 1:10, 2:10, 1:20 REGISTER						
20	Removed by company action (external only)	nr	0				
	Removed by company action (external linked)	nr	0				
	Removed because of better information	nr	0				
22							
	Added because of better information	nr	0				
23		nr nr	0				

#### NORTHERN IRELAND WATER - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 4 KEY OUTPUTS **CUSTOMER SERVICE - 1 (TOTAL)** 2 REPORTING BASE REPORTING REPORTING **DESCRIPTION** UNITS DP YEAR SBP YEAR YEAR YEAR 2006-07 CG 2007-08 CG 2008-09 CG 2009-10 CG A DG6 RESPONSE TO BILLING CONTACTS - GENERAL 1 Total billing contacts nr 0 2 Number dealt with within 5 working days nr 0 Number dealt with in more than 10 working days 0 nr 4 DG6 Percentage dealt with within 5 working days % 1 5 Percentage dealt with in more than 10 working days % 1 **B** CONNECTED PROPERTIES 6 Number of properties connected for water supply only nr 0 7 Number of properties connected for water and sewerage services 0 nr 8 Number of properties connected for sewerage services only 0 nr

# ANNUAL INFORMATION RETURN - TABLE 5 KEY OUTPUTS CUSTOMER SERVICE - 2 (TOTAL)

	ER SERVICE - 2 (TOTAL)			1	2	3	4
				BASE	REPORTING	REPORTING	REPORTING
DES	CRIPTION	UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
A DG7	RESPONSE TO WRITTEN COMPLAINTS						
	l written complaints	nr	0				
	ber dealt with within 10 working days	nr	0				
	entage dealt with within 10 working days	%	1				
	ber dealt with in more than 20 working days	nr	0				
	entage dealt with in more than 20 working days	%	1				
D DC0	BILLS FOR METERED CUSTOMERS						
	I metered accounts	nr	0				
	ered accounts excluded from indicator	nr nr	0				
	O. OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING AT	111	U				
` '							
	ST ONE BILL DURING YEAR BASED ON METER READING:						
	pany readings	nr	0				
	pany or customer readings (or both)	nr	0				
	IUMBER OF CUSTOMERS WITH METERED ACCOUNTS RECEIVING:						
	mated bills only	nr	0				
	ills received during the report year	nr	0				
12 Unre	ead by company for 2 years	nr	0				
C DG9	TELEPHONE CONTACT						
13 Total	I calls received on customer contact lines	nr	0				
14 All lir	nes busy	nr	0				
	l of abandoned calls	nr	0				
16 Call I	handling satisfaction	nr	2	· · ·			
	I telephone complaints	nr	0				
D SPE	CIAL ASSISTANCE REGISTER						
	comers on the special assistance register	nr	0				
10 Cust	oniers on the special assistance register	111	U				

# ANNUAL INFORMATION RETURN - TABLE 5A KEY OUTPUTS Customer complaints data for Consumer Council for Northern Ireland (TOTAL)

DE	ESCRIPTION			D 4 0 =			
DE:	ESCRIPTION			BASE	REPORTING	REPORTING	REPORTING
		UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
A TO	OTAL MUDITURA COMPLAINTS	Ī					
	OTAL WRITTEN COMPLAINTS						
	tal written complaints	nr	0				
	ımber dealt with within 10 working days	nr	0				
	ımber dealt with in more than 20 working days	nr	0				
B CA	ATEGORY OF WRITTEN COMPLAINTS						
(i) (	Charges and Bills						
4 Tot	tal written complaints about charging and billing issues	nr	0				
5 Tota	tal written complaints about charging and billing issues escalated to second stage review	nr	0				
(ii)	Water Service						
6 Tota	tal written complaints about water service issues	nr	0				
7 Tot	tal written complaints about water service issues escalated to second stage review	nr	0				
(iii)	) Sewerage Service						
8 Tota	tal written complaints about sewerage service issues	nr	0				
9 Tot	tal written complaints about sewerage service issues escalated to second stage review	nr	0				
(iv)	) Metering						
10 Tot	tal written complaints about metering issues	nr	0				
11 Tota	tal written complaints about metering issues escalated to second stage review	nr	0				
(v)	Other activities						
12 Tota	tal written complaints about other service issues or activities	nr	0				
13 Tot	tal written complaints about other service issues or activities escalated to second stage re	nr	0				

# ANNUAL INFORMATION RETURN - TABLE 6 KEY OUTPUTS CUSTOMER SERVICE STANDARDS (TOTAL)

	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07 CG	REPORTING YEAR 2007-08 CG	REPORTING YEAR 2008-09 CG	REPORTING YEAR 2009-10 C
Α	GSS - APPOINTMENTS						
<u>1</u> 2	Failure to specify am/pm or provide 2 hour slot (Events)  Failure to keep appointment (Events)	nr nr	0				
<u> </u>	Failure to keep appointment (Events)  Failure to correctly cancel an appointment (Events)	nr	0				
4	Enhanced GSS criteria (Events)	nr	0				
В	GSS - WRITTEN ACCOUNT QUERIES	]					
ACC	OUNT QUERIES						
 5	Failure to despatch a substantive reply within 10 working days	nr	0				
6	Enhanced GSS criteria (Events)	nr	0				
PAY	MENT ARRANGEMENTS						
7	Failure to despatch a substantive reply within 5 working days	nr	0				
3	where request cannot be met (Events) Enhanced GSS criteria (Events)	nr	0				
		· · · · · · · · · · · · · · · · · · ·					•
<u>C</u> 9	GSS - WRITTEN COMPLAINTS  Failure to despatch a substantive reply within 10 working days	nr	0				
10	Enhanced GSS criteria (Events)	nr	0				
)	GSS - NOTICE OF INTERRUPTIONS TO SUPPLY	1	1				
	Failure to warn for planned interruptions of more than 4 hours						
12	Enhanced GSS criteria (Events)	nr nr	0				
		, ''' •					
PLA	GSS - SUPPLY NOT DULY RESTORED NNED INTERRUPTIONS	1					
3	Failure to restore supply within period specified in notice	nr	0				
4	Failure to restore supply within 48 hours for emergency works - strategic main (Events)	nr	0				
5	Failure to restore supply within 12 hours for emergency works - not strategic main (Events)	nr	0				
16	Enhanced GSS criteria (Events)	nr	0				
=	GSS - PRESSURE STANDARD	1					
17	Failure to maintain minimum pressure standard (Events)	nr	0				
8	Enhanced GSS criteria (Events)	nr	0				
3	GSS - SEWER FLOODING - Internal	1					
19	Flooding from sewers entering properties (Events)	nr	0				
ł		1					
•	GSS - SEWER FLOODING -External						
	GSS - SEWER FLOODING -External Flooding from sewers entering customers land (Events)	nr	0				
		nr	0				
20	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by		<u> </u>				
20	Flooding from sewers entering customers land (Events)  ALL REGULATIONS	nr	0				
20	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by		<u> </u>				
20	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action		<u> </u>				
20	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed	nr	0				
20 21 22 23	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g.severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)	nr	0				
22 23 24	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for	nr nr	0 0 0				
221 J J 222 223 224	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)	nr nr nr	0 0 0				
221 J J 222 223 224	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)	nr nr nr nr	0 0 0 0				
20 21 22 22 22 23 24	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER Statutory GSS - total events (number)	nr nr nr nr	0 0 0 0				
20 221 222 223 224	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER  Statutory GSS - total events (number)  Statutory GSS - payments made (number)	nr nr nr nr nr	0 0 0 0				
20 21 22 23 24 25 <b>6</b> 27 28	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER Statutory GSS - total events (number)	nr nr nr nr	0 0 0 0				
221 222 23 24 25 <b>6</b>	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER  Statutory GSS - total events (number)  Statutory GSS - payments made (value)	nr nr nr nr nr £	0 0 0 0				
20 21 22 23 24 25 26 27 28 29	ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER  Statutory GSS - total events (number)  Statutory GSS - payments made (value)  Enhanced GSS - total events (number)	nr nr nr nr f	0 0 0 0 0				
20 21 22 23 24 25 26 27 28 29 30	Flooding from sewers entering customers land (Events)  ALL REGULATIONS  Number of Events where payment has not made as allowed by exclusions in regulations e.g. severe weather or 3rd party action  GSS PENALTY PAYMENTS MADE -ALL CATEGORIES  Penalty payments made under regulations 6, 7 & 7b (Automatic Events)  Penalty payments made under regulations 3, 4, & 5 (Claimed Events)  Enhanced GSS criteria (Events) e.g automatic payment for claimed and for late EGSS  Total penalty payments made (value)  STATUTORY, ENHANCED GSS & COMPANY CUSTOMER  Statutory GSS - total events (number)  Statutory GSS - payments made (value)  Enhanced GSS - total events (number)  Enhanced GSS - payments made (number)	nr nr nr nr fr nr nr	0 0 0 0 0				

NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 6A BAD DEBT **OUTSTANDING REVENUE AND BREAKDOWN OF CUSTOMER SERVICES OPERATING EXPENDITURE (TOTAL)** BASE REPORTING **REPORTING** REPORTING **DESCRIPTION** UNITS DP **YEAR SBP** YEAR YEAR YEAR 2006-07 2007-08 2008-09 2009-10 CG A REVENUE OUTSTANDING - MEASURED HOUSEHOLDS 1 Total revenue outstanding < 48 months (measured households) £m 3 Number of measured households with outstanding revenue < 48 months 0 nr 3 Revenue outstanding < 3 months (measured households) 3 £m 0 4 Number of measured households with outstanding revenue < 3 months nr 5 Revenue outstanding 3 - 12 months (measured households) £m 3 6 Number of measured households with outstanding revenue 3 - 12 months 0 nr 7 Revenue outstanding 12 - 24 months (measured households) 3 £m 8 Number of measured households with outstanding revenue 12 - 24 months 0 nr 9 Revenue outstanding 24 - 36 months (measured households) £m 3 10 Number of measured households with outstanding revenue 24 - 36 months 0 nr 11 Revenue outstanding 36 - 48 months (measured households) 3 £m 12 Number of measured households with outstanding revenue 36 - 48 months 0 13 Revenue outstanding > 48 months (measured households) £m 3 14 Number of measured households with outstanding revenue > 48 months 0 nr B REVENUE OUTSTANDING - UNMEASURED HOUSEHOLDS 15 Total revenue outstanding < 48 months (unmeasured households) 3 £m 16 Number of unmeasured households with outstanding revenue < 48 months 0 nr 17 Revenue outstanding <3 months (unmeasured households) £m 3 18 Number of unmeasured households with outstanding revenue < 3 months 0 nr 19 Revenue outstanding 3 -12 months (unmeasured households) £m 3 0 20 Number of unmeasured households with outstanding revenue 3 - 12 months nr 21 Revenue outstanding 12-24 months (unmeasured households) £m 3 22 Number unmeasured households with outstanding revenue 12 - 24 months 0 nr 3 23 Revenue outstanding 24-36 months (unmeasured households) £m 0 24 Number of unmeasured households with outstanding revenue 24 - 36 months 25 Revenue outstanding 36 -48 months (unmeasured households) £m 3 26 Number of unmeasured households with outstanding revenue 36 - 48 months 0 nr 3 27 Revenue outstanding >48 months (unmeasured households) £m 28 Number of unmeasured households with outstanding revenue > 48 months nr 0 C REVENUE OUTSTANDING - MEASURED NON HOUSEHOLDS 29 |Total revenue outstanding < 48 months (measured non households) £m 3 30 Number of measured non households with outstanding revenue < 48 months 0 nr 31 Revenue outstanding < 3 months (measured non households) £m 3 32 Number of measured non households with outstanding revenue < 3 months nr 0 33 Revenue outstanding 3 - 12 months (measured non households) £m 3 34 Number of measured non households with outstanding revenue 3 - 12 months nr 0 £m 3 35 | Revenue outstanding 12 - 24 months (measured non households) 36 Number of measured non households with outstanding revenue 12 - 24 months 0 nr 37 | Revenue outstanding 24 - 36 months (measured non households) £m 3 38 Number of measured non households with outstanding revenue 24 - 36 months 0 39 Revenue outstanding 36 - 48 months (measured non households) 3 40 Number of measured non households with outstanding revenue 36 - 48 months 0 nr 41 Revenue outstanding > 48 months (measured non households) 3 £m 42 Number of measured non households with outstanding revenue > 48 months nr 0 D REVENUE OUTSTANDING - UNMEASURED NON HOUSEHOLDS 43 Total revenue outstanding < 48 months (unmeasured non households) 3 £m 44 Number of unmeasured non households with outstanding revenue < 48 months 0 3 45 Revenue outstanding <3 months (unmeasured non households) £m 46 Number of unmeasured non households with outstanding revenue < 3 months 0 47 Revenue outstanding 3 -12 months (unmeasured non households) 3 £m 48 Number of unmeasured non households with outstanding revenue 3 - 12 month 0 49 Revenue outstanding 12-24 months (unmeasured non households £m 50 Number unmeasured non households with outstanding revenue 12 - 24 months 0 nr 51 Revenue outstanding 24-36 months (unmeasured non households) 3 £m 52 Number of unmeasured non households with outstanding revenue 24 - 36 months 0 nr 53 Revenue outstanding 36 -48 months (unmeasured non households) 3 £m Number of unmeasured non households with outstanding revenue 36 - 48 months 0 nr 55 Revenue outstanding >48 months (unmeasured non households) 3 £m 56 Number of unmeasured non households with outstanding revenue > 48 months 0 nr D REVENUE WRITTEN OFF 57 Amount of revenue written off from measured households £m 3 57a Amount of revenue written off from measured non-households £m 3 58 Amount of revenue written off from unmeasured households 3 £m 58a Amount of revenue written off from unmeasured non-households 3 £m **CUSTOMER SERVICES OPERATING EXPENDITURE** 59 General customer services operating expenditure Total 3 £m ii iii iν 60 Outstanding revenue collection operating expenditure (households) £m 3 60a Outstanding revenue collection operating expenditure (non households 3 £m 61 Donations to charitable trusts assisting customers in debt (households) £m 3 62 Operating expenditure due to vulnerable household customers 3 £m 63 Total customer services operating expenditure £m 3

# ANNUAL INFORMATION RETURN - TABLE 6B VULNERABLE CUSTOMERS APPLICATIONS FOR VULNERABLE CUSTOMER STATUS (TOTAL)

				1	2	3	4
	DESCRIPTION	UNITS	DP	BASE YEAR SBP 2006-07	REPORTING YEAR 2007-08	REPORTING YEAR 2008-09	REPORTING YEAR 2009-10
1_	Applications - large families	nr	0				
2	Successful applications - large families	nr	0				
3	Applications - medical conditions	nr	0				
4	Successful applications - medical conditions	nr	0				
5	Total number of applications	nr	0				
6	Total number of successful applications	nr	0				

# ANNUAL INFORMATION RETURN - TABLE 7 NON FINANCIAL MEASURES WATER PROPERTIES & POPULATION (TOTAL)

			1		2		3		4		5	
DESCRIPTION	LINUTO	0	BASE		REPORTING		REPORTING		REPORTING		CURRENT	
DESCRIPTION	UNITS	DP	YEAR SBP	66	YEAR	66	YEAR		YEAR		YEAR	CC
			2006-07	CG	2007-08	CG	2008-09	CG	2009-10	CG	2010-11	CG
A PROPERTIES	]											
Household properties connected during the year	000	3										
Non-household properties connected during the year	000	3										
	_	<del>.</del>	-	-		<del>.</del>		<del>-</del>				
B BILLING												
Households billed unmeasured water	000	3										
4 Households billed measured water (external meter)	000	3										
5 Households billed measured water (not external meter)	000	3										
6 Households billed water	000	3										
7 Household properties (water supply area)	000	3										
8 Non-households billed unmeasured water	000	3										
Non-households billed measured water	000	3										
10 Non-households billed water	000	3										
11 Non-household properties (water supply area)	000	3										
12 Void properties	000	3										
O DODULATION	1											
C POPULATION	000											
13 Population - households billed unmeasured water	000	2										
14 Population - households billed measured water	000	2										
15 Population - non-households billed unmeasured water	000	2										
16 Population - non-households billed measured water	000	2										
17 Population - total	000	2										

#### NORTHERN IRELAND WATER LIMITED -ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 8 NON FINANCIAL MEASURES **WATER METERING (TOTAL)** BASE REPORTING REPORTING REPORTING **DESCRIPTION** UNITS DP SBP YEAR YEAR YEAR YEAR CG 2006-07 2007-08 2008-09 2009-10 A HOUSEHOLD METER INSTALLATION 1 Selective meters - installed 0 nr 2 Meter optants installed 0 nr 3 Meters installed - external meter with existing boundary box 0 nr 4 Meters installed - external meter without boundary box nr 0 5 Meters installed - internal meter 0 nr 6 No. of meter installation requests outstanding for greater than three months nr 0 B NON HOUSEHOLD METER INSTALLATION Selective meters - installed 0 nr Number of non household meters renewed nr 0 Meter optants installed 0 nr Meters installed - external meter with existing boundary box nr 0 Meters installed - external meter without boundary box nr 0 0 Meters installed - internal meter nr No. of meter installation requests outstanding for greater than three months 0 nr C WATER DEMAND AT RECENTLY METERED NON-HOUSEDHOLD PROPERTIES 13 Average water billed - selective metered properties l/prop/d 2 14 Average water billed - optionally metered properties l/prop/d 2

# ANNUAL INFORMATION RETURN - TABLE 9 NON FINANCIAL MEASURES WATER QUALITY (TOTAL)

				1	2	3	4
				BASE	REPORTING	REPORTING	REPORTING
	DESCRIPTION	UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
Α	WATER TREATMENT AND DISTRIBUTION	1					
1	Distribution input affected by Article 31 undertakings (or ADs)	MI/d	3				
2	Distribution input affected by new Article 31 (or ADs) since start of report year.	MI/d	3				
3	Percentage distribution input not affected by Article 31s (or ADs)	%	3				
4	Percentage properties in WSZs affected by Article 31s in distribution	%	3				
5	Percentage properties in WSZs affected by new Article 31s in distribution	%	3				
		7					
В	DISTRIBUTION INPUT COVERED BY WORK PROGRAMMES AGREED WITH DWI						
6	Raw water deterioration	MI/d	3				
7	Conditioning water supplies to reduce plumbosolvency	MI/d	3				
8	Reducing the risk from Cryptosporidium	MI/d	3				
9	Other	MI/d	3				

#### NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 10 NON FINANCIAL MEASURES WATER DELIVERED (TOTAL) REPORTING REPORTING BASE REPORTING CURRENT **DESCRIPTION** UNITS DP YEAR SBP **YEAR YEAR YEAR** YEAR 2006-07 CG 2007-08 CG 2008-09 CG 2009-10 CG 2010-2011 A WATER DELIVERED - VOLUMES 1 Billed measured household MI/d 2 2 Billed measured non-household MI/d 2 2 MI/d 3 Billed measured 4 Billed unmeasured household MI/d 2 5 Billed unmeasured non-household MI/d 2 6 Billed unmeasured MI/d **B WATER DELIVERED - COMPONENTS** 7 Estimated water delivered per unmeasured non-household l/prop/d 2 7a Estimated water delivered per unmeasured household l/prop/d 2 2 8 Per capita consumption (unmeas'd h'hold - excl s/pipe leakage) l/h/d 2 9 Per capita consumption (meas'd h'hold - excl s/pipe leakage) I/h/d 2 10 Underground supply pipe leakage (unmeas'd households) l/prop/d 11 Underground supply pipe leakage (ext. metered households) l/prop/d 2 2 12 Underground supply pipe leakage (other metered h'holds) l/prop/d 13 Underground supply pipe leakage (void properties) 2 l/prop/d 2 14 Meter under-registration (measured households) MI/d 2 15 Meter under-registration (measured non-households) MI/d MI/d 2 16 Distribution system operational use 2 17 Water taken legally unbilled MI/d 2 18 Water taken illegally unbilled MI/d 19 Water taken unbilled 2 MI/d 2 20 Water delivered (potable) MI/d 2 21 Water delivered (non-potable) MI/d 2 22 Water delivered (non-standard rates: potable) MI/d 2 23 Water delivered (non-standard rates: non-potable) MI/d 24 Distribution losses MI/d 2 2 25 Total leakage MI/d 2 26 Distribution input MI/d 27 Bulk supply imports MI/d 2 2 28 Bulk supply exports MI/d 29 Water treated at own works to own customers 2 MI/d 30 Overall water balance cg C SECURITY OF SUPPLY 31 Security of supply index - company's planned levels of service 2 nr 32 Security of supply index - reference levels of service nr

	MATION RETURN - TABLE 10 pply Index - Planned lev			ie3									
1	2	3	(101AL)	5	6	7	8	9	10	11	12	13	14
later resource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dryyoor	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage surplus/ deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit <sup>2</sup>	Security of supply inde
Total													

ecurity o	f Supply Index - Reference		NANCIAL ME										
1	2	3	4	5 5	6	7	8	9 ]	10	11	12	13	14
Water resource zone		Bulk imports (MI/d)		Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage surplus/ deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit <sup>2</sup>	Security of supply inde
Total													

ecurity o	f Supply Index - Critical	period (TOT	AL)										
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Water esource zone	WAFU (EA definition) (MI/d)	Bulk imports (MI/d)	Bulk exports (MI/d)	Dry year distribution input (MI/d)	Reporting year distribution input (MI/d)	Dry year available headroom (MI/d)	Target headroom (MI/d)	Surplus/ deficit (MI/d)	Percentage surplus/ deficit (MI/d)	Zonal population	Percentage of total population with headroom deficit	Zonal index (%age deficit <sup>2</sup> x % population affected x 100)	Security of supply index
Total						•		-	•				

ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES

Environment and Heritage Service Agency Data - annual average out-turns

DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
A BASIC RESOURCES					
1 Deployable output	MI/d	2dp			
2 Outage allowance	MI/d	2dp			
3 Water available for use	MI/d	2dp			
B RAW WATER					
4 Raw water abstracted	MI/d	2dp			
5 Raw water exported	MI/d	2dp			
6 Raw water retained	MI/d	2dp			
7 Raw water imported	MI/d	2dp			
8 Raw water collected	MI/d	2dp			
9 Raw water losses	MI/d	2dp			
10 Raw water operational use	MI/d	2dp			
11 Non potable supplies	MI/d	2dp			
12 Raw water into treatment	MI/d	2dp			
C POTABLE WATER TO POINT OF DELIVERY					
13 Treatment works losses	MI/d	2dp			
14 Treatment works operational use	MI/d	2dp			
15 Potable water produced	MI/d	2dp			
16 Potable water imports	MI/d	2dp			
17 Potable water exports	MI/d	2dp			
18 Distribution input	MI/d	2dp			
19 Distribution losses	MI/d	2dp			
20 Water taken	MI/d	2dp			
21 Distribution system operational use	MI/d	2dp			
22 Water delivered	MI/d	2dp			
D POTABLE WATER CUSTOMER BASE					
23 Unmeasured household - population	000's	3dp			
24 Unmeasured household - properties	000's	3dp			
25 Unmeasured household - occupancy rate	h/pr	2dp			
26 Measured household - population	000's	3dp			
27 Measured household - properties	000's	3dp			
28 Measured household - occupancy rate	h/pr	2dp			
29 Unmeasured non household population	000's	3dp			
30 Unmeasured non household - properties	000's	3dp			
31 Measured non household - population	000's	3dp			
32 Measured non household - properties	000's	3dp			
33 Total population	000's	3dp			
34 Void household - properties	000's	3dp			
35 Void non households - properties	000's	3dp			
36 Total properties	000's	3dp			
E POTABLE WATER DELIVERED					
37 Water taken unbilled	MI/d	2dp			
38 Water delivered billed	MI/d	2dp			
39 Unmeasured household water delivered	MI/d	2dp			
40 Unmeasured household - uspl	MI/d	2dp			
41 Unmeasured household - consumption	MI/d	2dp			
42 Unmeasured household - pcc	l/h/d	2dp			
43 Measured household water delivered	MI/d	2dp			
44 Measured household - uspl	MI/d	2dp			
45 Measured household - consumption	MI/d	2dp			
46 Measured household - pcc	MI/d	2dp			
47 Unmeasured non-household water delivered	MI/d	2dp			
48 Unmeasured non-household - uspl	MI/d	2dp			
49 Unmeasured non household - consumption	MI/d	2dp			
50 Measured non household water delivered	MI/d	2dp			
51 Measured non household - uspl	MI/d	2dp			
52 Measured non household - consumption	MI/d	2dp			
53 Void properties - uspl	MI/d	2dp			
F LEAKAGE					
54 Total leakage	MI/d	2dp			
55 Total leakage	l/prop/d	2dp			

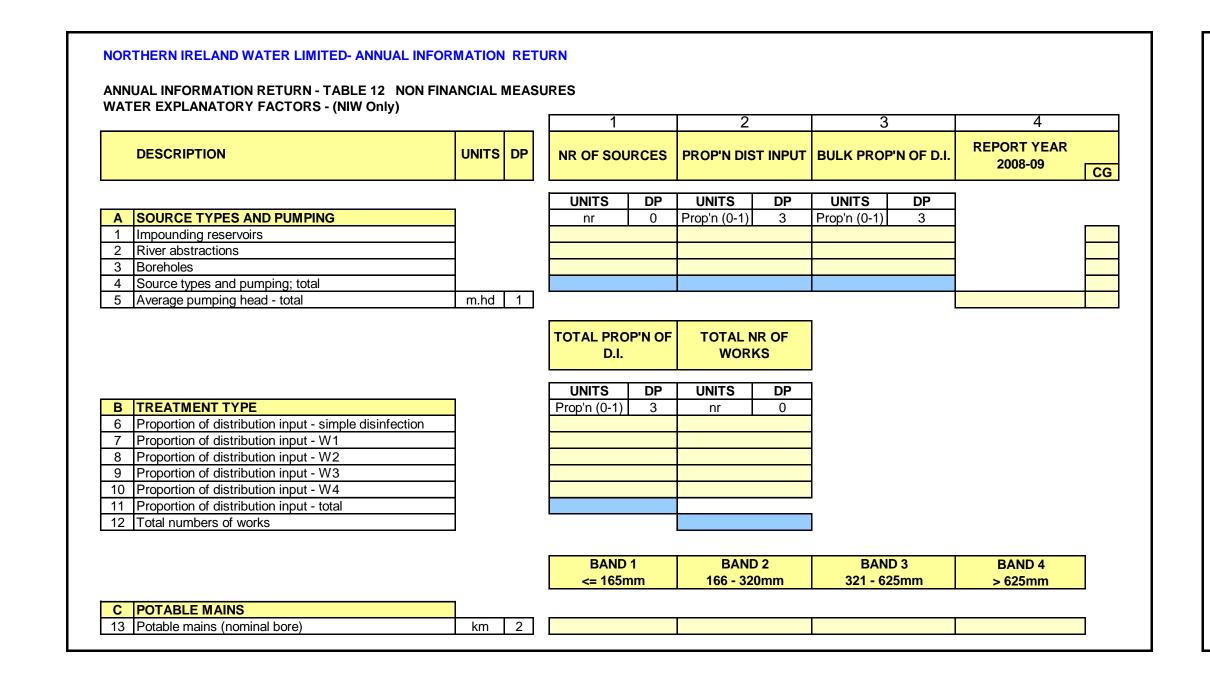
ANNUAL INFORMATION RETURN - TABLE 10B NON FINANCIAL MEASURES
Environment and Heritage Service Agency Data - critical period

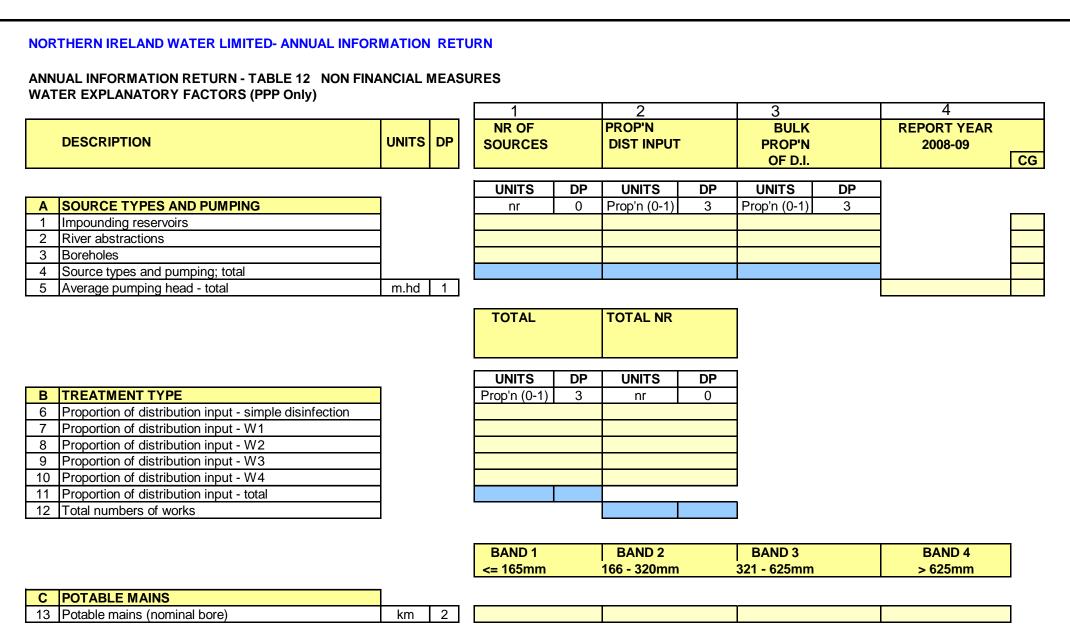
	DESCRIPTION	UNITS	DP	RESOURCE ZONE	RESOURCE ZONE	Total
Α	BASIC RESOURCES		· · · · ·			
1	Deployable output	MI/d	2dp			
2	Outage allowance	MI/d	2dp			
3	Water available for use	MI/d	2dp			
В	RAW WATER					
4	Raw water abstracted	MI/d	2dp			
5	Raw water exported	MI/d	2dp			
6	Raw water retained	MI/d	2dp			
7	Raw water imported	MI/d	2dp			
8	Raw water collected	MI/d	2dp			
9	Raw water losses	MI/d	2dp			
10	Raw water operational use	MI/d	2dp			
11	Non potable supplies	MI/d	2dp			
12	Raw water into treatment	MI/d	2dp			
С	POTABLE WATER TO POINT OF DELIVERY					
13	Treatment works losses	MI/d	2dp			
14	Treatment works operational use	MI/d	2dp			
15	Potable water produced	MI/d	2dp			
16	Potable water imports	MI/d	2dp			
17	Potable water exports	MI/d	2dp			
18	Distribution input	MI/d	2dp			
19	Distribution losses	MI/d	2dp			
20	Water taken	MI/d	2dp			
21	Distribution system operational use	MI/d	2dp			
22	Water delivered	MI/d	2dp			
D	POTABLE WATER CUSTOMER BASE					
23	Unmeasured household - population	000's	3dp			
24	Unmeasured household - properties	000's	3dp			
25	Unmeasured household - occupancy rate	h/pr	2dp			
26	Measured household - population	000's	3dp			
27	Measured household - properties	000's	3dp			
28	Measured household - occupancy rate	h/pr	2dp			
29	Unmeasured non household population	000's	3dp			
30	Unmeasured non household - properties	000's	3dp			
31	Measured non household - population	000's	3dp			
32	Measured non household - properties	000's	3dp			
33	Total population	000's	3dp			
34	Void household - properties  Void non households - properties	000's 000's	3dp			
35 36	Total properties	000's	3dp 3dp			
30	Total properties		Jup			
E 27	POTABLE WATER DELIVERED	B 417 1	٠.٠			
37	Water taken unbilled Water delivered billed	MI/d MI/d	2dp			
38 39	Unmeasured household water delivered	MI/d	2dp 2dp			
40	Unmeasured household - uspl	MI/d	2dp			
40	Unmeasured household - consumption	MI/d	2dp			
42	Unmeasured household - pcc	I/h/d	2dp			
43	Measured household water delivered	MI/d	2dp			
44	Measured household - uspl	MI/d	2dp			
45	Measured household - consumption	MI/d	2dp			
46	Measured household - pcc	MI/d	2dp			
47	Unmeasured non-household water delivered	MI/d	2dp			
48	Unmeasured non-household - uspl	MI/d	2dp			
49	Unmeasured non household - consumption	MI/d	2dp			
50	Measured non household water delivered	MI/d	2dp			
51	Measured non household - uspl	MI/d	2dp			
52	Measured non household - consumption	MI/d	2dp			
53	Void properties - uspl	MI/d	2dp			
F	LEAKAGE					
54	Total leakage	MI/d	2dp			
J <del>-1</del>						

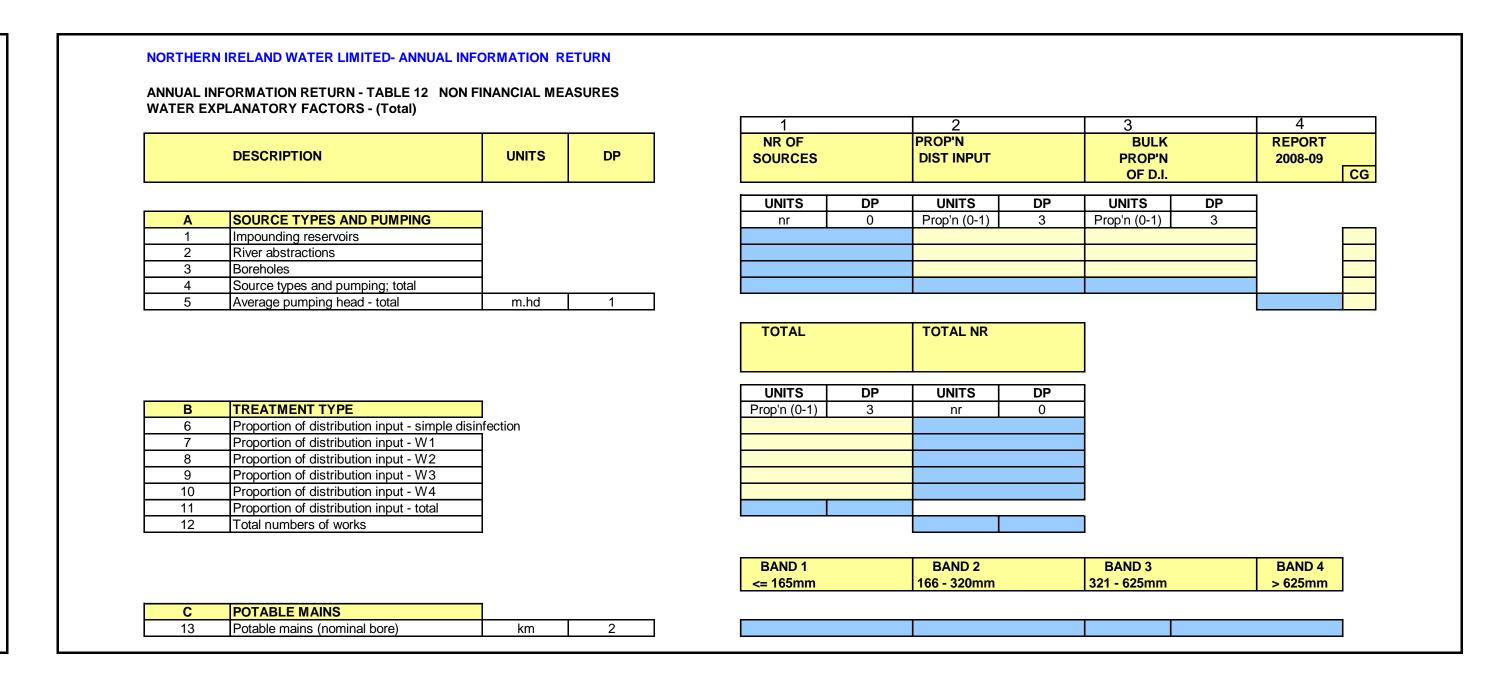
# ANNUAL INFORMATION RETURN - TABLE 11 NON FINANCIAL MEASURES WATER SERVICE ACTIVITIES (NI Water Only)

	DESCRIPTION	UNITS	DP	1 BASE YEAR S 2006-07		2 REPORT YEAR 2007-08		3 REPORT YEAR 2008-09	2	4 REPORT YEAR 2009-10	₹
				2000-07	CG	2007-00	CG	2000-09	CG	2009-10	0
4	ASSET BALANCE AT APRIL 1	1									
1	Total length of mains	km	2								
3	CHANGES DURING REPORT YEAR	1									
	Mains renewed	km	2								
	Mains relined	km	2								T
	Mains cleaned (total)	km	2								T
	Distribution mains cleaned for quality	km	2								T
	New mains	km	2								T
	Mains abandoned and other changes	km	2								
	Lead communication pipes replaced - quality	nr	0								T
	Lead communication pipes replaced - maintenance or other	nr	0								T
	Communication pipes replaced - other	nr	0								T
	Mains bursts per 1000km	nr	0								T
			•	· •		,				-	
	ASSET BALANCE AT MARCH 31										
2	Total length of mains	km	2								
<u> </u>	DISTRIBUTION STUDIES	1									
	Cumulative number of distribution zone studies completed	pr	0								т
	Distribution zone studies ongoing	nr	0								╁
5	Total distribution zones identified for study	nr	0								╁
	Cumulative % distribution zone studies completed	nr %	1								╁
	Percentage population/properties - completed studies	%	1								+
	Fercentage population/properties - completed studies	/0	'								
Ε	OTHER WATER SERVICE ACTIVITIES										
8	Length of aqueducts refurbished for maintenance	km	2								
9	Substantive refurb. work - dams & impounding reservoirs (maintenance)	nr	0								T
0	Number of existing water treatment works refurbished for maintenance	nr	0								ı
1	Capacity of refurbished water treatment works for maintenance	MI/d	3								T
2	Number of new or enhanced water treatment works for quality	nr	0								T
	Distribution input of new or enhanced water treatment works for quality	MI/d	0								T
	Number of pumping stations refurbished for maintenance	nr	0								T
	Number of service reservoirs & water towers refurbished for maintenance	nr	0								T
	Number of household meters renewed	nr	0								T
	Number of security related improvements	nr	0								
7	·	nr	0								T
	IEnvironmental impact - number of investigations										
8	Environmental impact - number of investigations  Environmental impact - number of options appraisals	nr	0								T

NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN  ANNUAL INFORMATION RETURN - TABLE 11A NON FINANCIAL MEASURES WATER SERVICE SERVICEABILITY INDICATORS (NIW Only)										
					2					
	DESCRIPTION	NUMB WT	_	OUTPU CALEI YE	NDAR	CG				
		UNITS	DP	UNITS	DP	1				
	WATER TREATMENT WORKS, TURRIDITY					_				
Α	WATER TREATMENT WORKS - TURBIDITY	nr	0	MI/d	2					
1	95%ile greater than or equal to 0.5NTU									
2	95%ile less than 0.5NTU									
3	Turbidity not recorded									
4	Total									



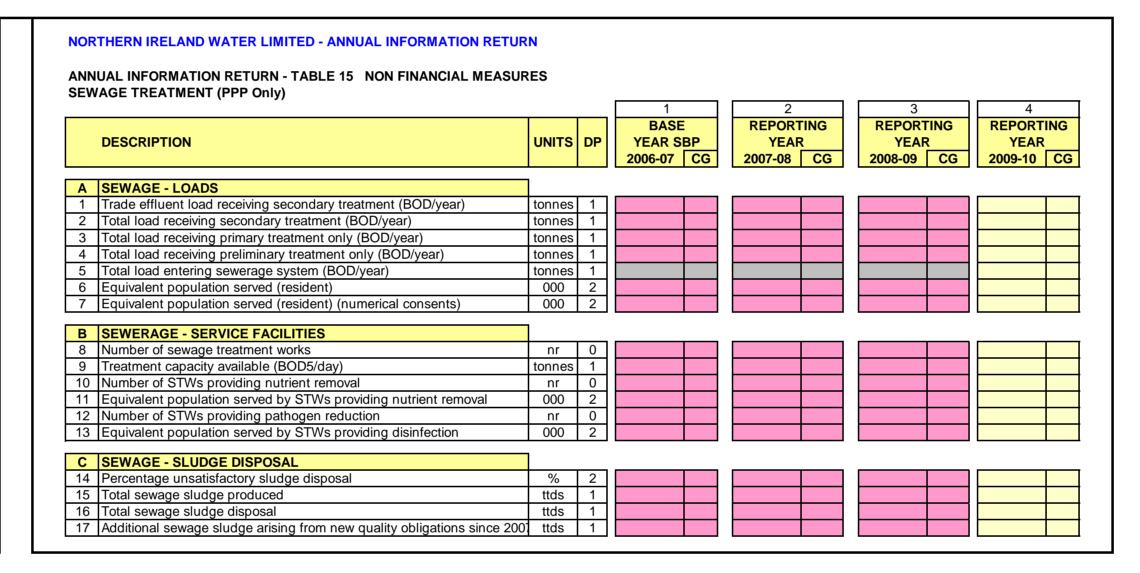


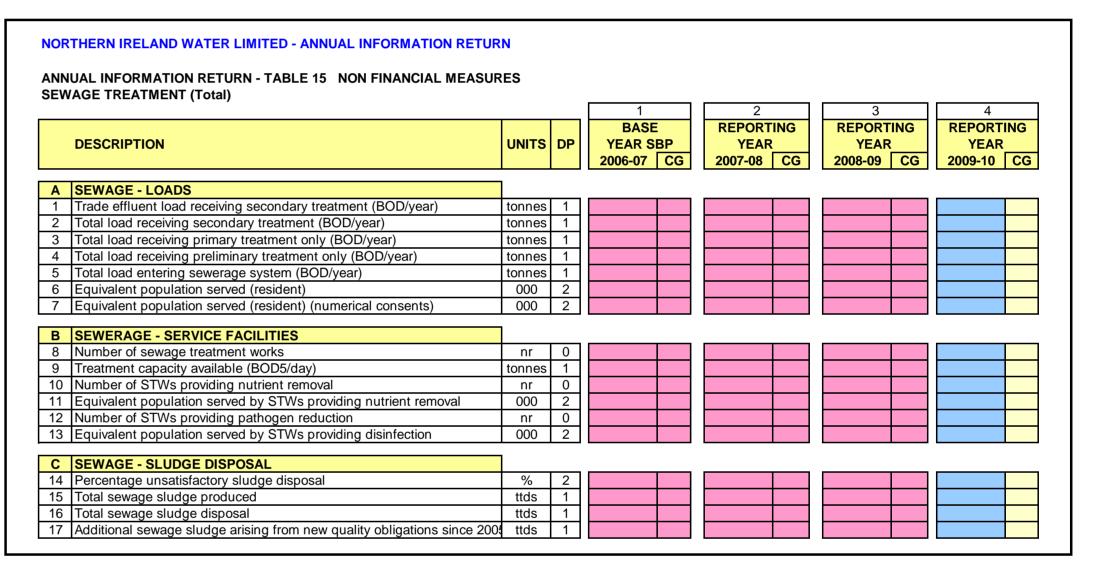


#### NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 13 NON FINANCIAL MEASURES **SEWERAGE PROPERTIES & POPULATION (TOTAL)** BASE REPORTING REPORTING REPORTING UNITS DP YEAR SBP **DESCRIPTION** YEAR YEAR YEAR 2006-07 CG 2007-08 CG 2008-09 CG 2009-10 CG A PROPERTIES 1 Households properties connected during the year 000 3 2 Non-households properties connected during the year 3 000 B BILLING 3 Households billed unmeasured sewage 000 3 3 4 Households billed measured sewage 000 3 5 Households billed sewage 000 3 6 Non-households billed unmeasured sewage 000 3 7 Non-households billed measured sewage 000 8 Non-households billed sewage 3 000 9 Void properties 3 000 C POPULATION 10 Total connected population 000 3

#### NORTHERN IRELAND WATER LIMITED- ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 14 NON FINANCIAL MEASURES **SEWAGE COLLECTED (TOTAL)** BASE REPORTING REPORTING REPORTING UNITS DP **DESCRIPTION** YEAR SBP YEAR **YEAR** YEAR 2006-07 CG 2007-08 CG 2008-09 CG 2009-10 CG A SEWAGE - VOLUMES MI/d 1 Volume unmeasured household sewage 2 2 2 Volume unmeasured non-household sewage MI/d 3 Volume unmeasured sewage MI/d 2 4 Volume measured household domestic sewage MI/d 2 5 Volume measured non - household domestic sewage MI/d 2 6 Volume trade effluent (excluding Roads Drainage) MI/d 2 7 Volume waste water returned 2 MI/d 8 Volume of Roads Drainage returned MI/d 2

			1	2	3	4	
DESCRIPTION	UNITS	DP	PASE YEAR SBP 2006-07 CG	REPORT YEAR 2007-08	REPORTIN YEAR 2008-09	REPORT YEAR 2009-10	₹
A SEWAGE - LOADS							
1 Trade effluent load receiving secondary treatment (BOD/year)	tonnes	1					Т
Total load receiving secondary treatment (BOD/year)	tonnes	1					T
3 Total load receiving primary treatment only (BOD/year)	tonnes	1					Т
4 Total load receiving preliminary treatment only (BOD/year)	tonnes	1					Т
5 Total load entering sewerage system (BOD/year)	tonnes	1					Т
6 Equivalent population served (resident)	000	2					Т
7 Equivalent population served (resident) (numerical consents)	000	2					
B SEWERAGE - SERVICE FACILITIES							
8 Number of sewage treatment works	nr	0					Т
9 Treatment capacity available (BOD5/day)	tonnes	1					Т
10 Number of STWs providing nutrient removal	nr	0					Т
11 Equivalent population served by STWs providing nutrient removal	000	2					Т
12 Number of STWs providing pathogen reduction	nr	0					Т
13 Equivalent population served by STWs providing disinfection	000	2					
C SEWAGE - SLUDGE DISPOSAL							
14 Percentage unsatisfactory sludge disposal	%	2					
15 Total sewage sludge produced	ttds	1					
16 Total sewage sludge disposal	ttds	1					Ι
17 Additional sewage sludge arising from new quality obligations since 200	Ot ttds	1					





#### NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 16 NON FINANCIAL MEASURES **SEWERAGE SERVICE ACTIVITIES (NIW Only)** REPORTING REPORTING REPORTING BASE UNITS DP YEAR SBP **DESCRIPTION** YEAR YEAR YEAR 2007-08 CG 2008-09 CG 2009-10 CG 2006-07 CG A ASSET BALANCE AT APRIL 1 1 Total length of sewers km 2 Total length of "critical" sewers km 2 B CHANGES DURING REPORT YEAR 3 New "critical" sewers 2 km 4 "Critical" sewers - inspection by CCTV/man entry km 2 5 "Critical" sewers - renovated km 2 2 6 "Critical" sewers - replaced km 2 7 Abandoned "critical" sewers and other changes km 2 8 New "non-critical" sewers km 9 "Non-critical" sewers - renovated km 2 10 "Non-critical" sewers - replaced km 2 11 Abandoned "non-critical" sewers and other changes 2 km 12 Sewer collapses per 1,000km nr 13 Sewer blockages per 1,000km nr 1 C ASSET BALANCE AT MARCH 31 14 Total length of sewers km 2 15 Total length of "critical" sewers km 2 D INTERMITTENT DISCHARGES 16a Number of unsatisfactory intermittent discharges excluding CSOs (EHS) 0 nr 16b Number of unsatisfactory intermittent discharges CSOs (EHS) 0 nr 17a Number of intermittent discharges excluding CSOs nr 0 17b Number of CSOs 0 nr E DRAINAGE AREA PLANS 18 Cumulative number of drainage area plans completed nr 0 19 Number of drainage area plan studies in progress at the report end of the rep nr 0 20 Total sewerage drainage areas nr 0 21 Cumulative % drainage area plan studies completed 1 22 |% population/properties covered by completed studies F OTHER SEWERAGE SERVICE ACTIVITIES 23 Number of intermittent discharges refurbished for maintenance nr 0 24 Number of sewage treatment works refurbished for maintenance 0 nr 25 P.e. of refurbished sewage treatment works for maintenance 000 0 26 Number of new or enhanced sewage treatment works for quality nr 0 27 P.e. of new or enhanced sewage treatment works for quality 000 0 28 First time sewerage - number of schemes completed nr 0 29 First time sewerage schemes - properties nr 0 30 Number of sludge treatment works refurbished for maintenance nr 0 31 Number of pumping stations refurbished for maintenance nr 0 32 Number of sea outfalls refurbished for maintenance nr 0 0 33 Number of investigations completed related to the quality programme nr

#### **NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN** ANNUAL INFORMATION RETURN - TABLE 16A NON FINANCIAL MEASURES SEWERAGE SERVICE SERVICEABILITY INDICATORS (TOTAL) 1 UNITS DP DESCRIPTION 2009-10 CG A SEWERS - MAINTENANCE Total number of rising main failures 0 nr Total number of gravity sewer collapses 0 nr Total number of sewer blockages 0 nr Total number of equipment failures repaired 0 nr

	VERAGE SERVICE SERVICEABILITY INDICATORS (NIW Only)			1		2	3	4	
	DESCRIPTION	UNITS	DP	NUMBER OF S	TW's	PERCENTAGE OF ST	TWs WHERE TH	IERE ARE NO BO	ОР
				UNITS	DP	UNITS		DP	
				nr	0	%		1	
	SEWAGE TREATMENT WORKS - BOD PERFORMANCE	]				EVENT (a) Max > 2	EVENT (b) 95%	%ile EVENT (c Mean > 0.	
	Equivalent population band 3 to 6								
	Excluded STWs	nr	0						
3	Total STWs	nr	0						
						PERCENTAGE OF S	TWs WHERE T	HERE ARE NO S	is
				NUMBER OF S		PERCENTAGE OF S EVENTS FORECA	AST FOR THE C	URRENT YEAR	_
				UNITS	TW's	EVENTS FORECA	AST FOR THE C	URRENT YEAR DP	_
						EVENTS FOREC	AST FOR THE C	URRENT YEAR	_
	SEWAGE TREATMENT WORKS - SS PERFORMANCE	]		UNITS		EVENTS FORECA	AST FOR THE C	DP 1	c)
4	Equivalent population band 3 to 6			UNITS		EVENTS FORECA UNITS %	EVENT (b) 95%	DP 1  Wile EVENT (c	c)
4 5	Equivalent population band 3 to 6 Excluded STWs	nr	0	UNITS		EVENTS FORECA UNITS %	EVENT (b) 95%	DP 1  Wile EVENT (c	c)
4	Equivalent population band 3 to 6	nr nr	0 0	UNITS		EVENTS FORECA UNITS %	EVENT (b) 95%	DP 1  Wile EVENT (c	c)
4 5	Equivalent population band 3 to 6 Excluded STWs	+	-	UNITS	DP	EVENTS FORECA UNITS %	EVENT (b) 95% > 1  TWS WHERE TH	DP 1  Wile EVENT (company of the Mean > 0.	C) .5.5
4 5	Equivalent population band 3 to 6 Excluded STWs	+	-	UNITS	DP	EVENTS FORECA  UNITS %  EVENT (a) Max > 2  PERCENTAGE OF S	EVENT (b) 95% > 1  TWS WHERE THAST FOR THE C	DP 1  Wile EVENT (company of the Mean > 0.	C) .5
4 5	Equivalent population band 3 to 6 Excluded STWs	+	-	UNITS nr	DP TW's	EVENTS FORECA  UNITS  %  EVENT (a) Max > 2  PERCENTAGE OF S EVENTS FORECA	EVENT (b) 95% > 1  TWS WHERE THAST FOR THE C	DP 1 %ile EVENT (company of the Mean > 0.) HERE ARE NO NECURRENT YEAR	c) 5

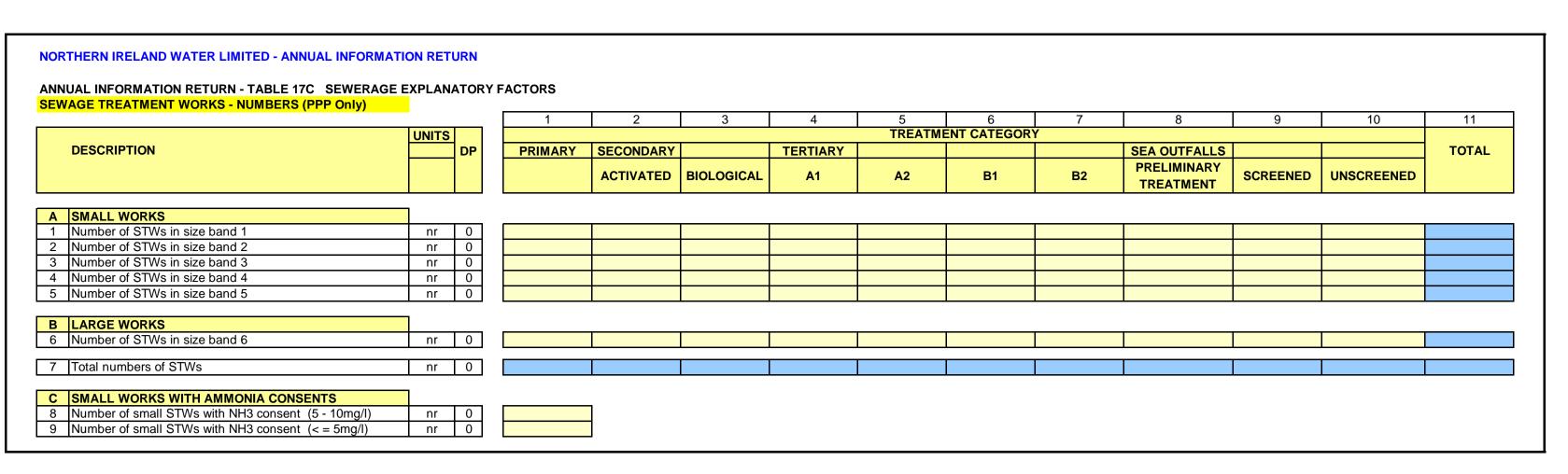
NOF	NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN											
ANN	IUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL	MEASU	JRES	3								
SEV	VERAGE SERVICE SERVICEABILITY INDICATORS (PPP Only	)		г			1 0	2	1	4		
				,	1		2	3		4		
	DESCRIPTION	UNITS	DP		NUMBER OF ST	ΓW's	PERCENTAGE OF ST EVENTS FORECA				CG	
				Γ	UNITS	DP	UNITS		DP			
				Γ	nr	0	%		1		1	
				-		•					•	
Λ	SEWAGE TREATMENT WORKS - BOD PERFORMANCE	ī					EVENT (a) Max > 2	EVENT (b) 95 > 1	%ile	EVENT (c) Mean > 0.5		
_	Equivalent population band 3 to 6	†		Г				/ 1		WCall > 0.5		
	Excluded STWs	nr	0	1								
	Total STWs	nr	0	╁								
Ū	1000001110		L	J L			1					
					NUMBER OF ST	Γ <b>W</b> 's	PERCENTAGE OF S EVENTS FORECA				CG	
				ľ	UNITS	DP	UNITS		DP			
				ı	nr		%		1		1	
											_	
		_					EVENT (a) Max > 2	<b>EVENT (b) 95</b>	%ile	EVENT (c)		
В	SEWAGE TREATMENT WORKS - SS PERFORMANCE						LVLIVI (a) IVIAX > 2	> 1		Mean > 0.5		
4	Equivalent population band 3 to 6											
5	Excluded STWs	nr	0									
6	Total STWs	nr	0									
					NUMBER OF ST	ΓW's	PERCENTAGE OF S					
					TOMBER OF O	•••	EVENTS FORECA	AST FOR THE	CURR	ENT YEAR	CG	
					UNITS	DP	UNITS		DP			
				Γ	nr		%		1			
											-	
		_					EVENT (a) Max > 2	EVENT (b) 95	%ile	EVENT (c)		
	SEWAGE TREATMENT WORKS - NH3 PERFORMANCE	1		_			_ TEITI (a) Max > E	> 1		Mean > 0.5		
7	Equivalent population band 3 to 6			. [								
	Excluded STWs	nr	0									
9	Total STWs	nr	0				]					

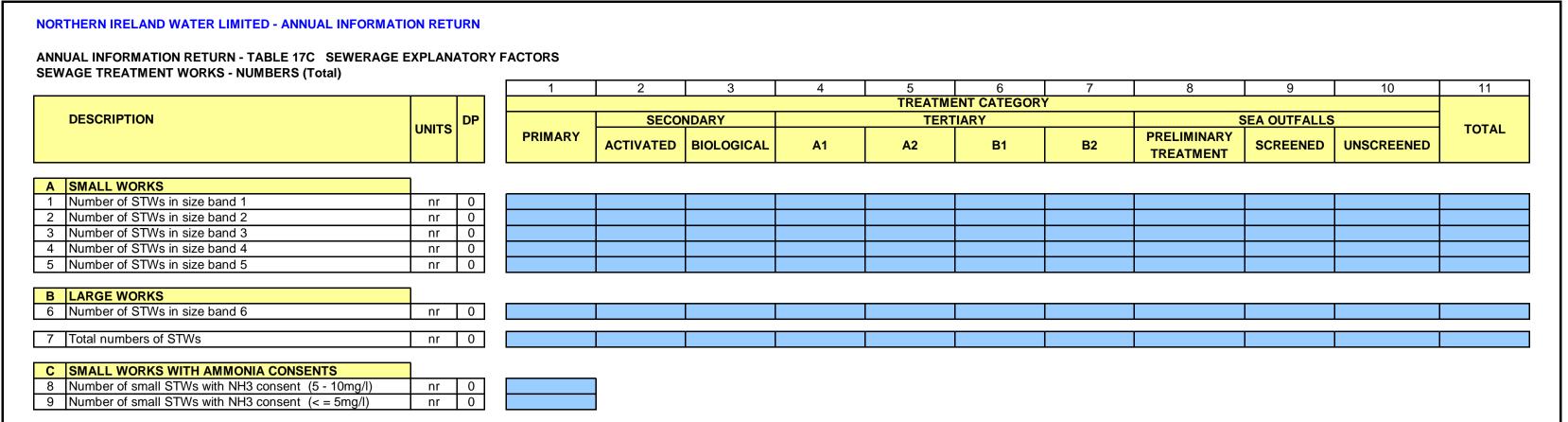
NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN										
ANNUAL INFORMATION RETURN - TABLE 16B NON FINANCIAL SEWERAGE SERVICE SERVICEABILITY INDICATORS (Total)	MEAS	URES								
			1		2	3	4			
DESCRIPTION	UNITS	DP	NUMBER OF ST	ΓW's	PERCENTAGE OF ST EVENTS FORECA			CG		
			UNITS	DP	UNITS	D	P			
			nr	0	%	1				
A SEWAGE TREATMENT WORKS - BOD PERFORMANCE	]				EVENT (a) Max > 2	EVENT (b) 95%il > 1	e EVENT (c) Mean > 0.5			
1 Equivalent population band 3 to 6	1									
2 Excluded STWs	nr	0								
3 Total STWs	nr	0								
			NUMBER OF ST	ΓW's	PERCENTAGE OF S		CG			
			UNITS	DP	UNITS	D	P			
			nr		%	1				
B SEWAGE TREATMENT WORKS - SS PERFORMANCE	]				EVENT (a) Max > 2	EVENT (b) 95%il	e EVENT (c) Mean > 0.5			
4 Equivalent population band 3 to 6										
5 Excluded STWs	nr	0								
6 Total STWs	nr	0								
			NUMBER OF ST	ΓW's	PERCENTAGE OF S'			CG		
			UNITS	DP	UNITS	D	Р			
			nr		%	1				
C SEWAGE TREATMENT WORKS - NH3 PERFORMANCE	]				EVENT (a) Max > 2	EVENT (b) 95%il > 1	e EVENT (c) Mean > 0.5			
7 Equivalent population band 3 to 6										
8 Excluded STWs	nr	0								
9 Total STWs	nr	0			J					

SEWERAGE SUB - AREA EXPLANATORY FACT			EXPLANATORY								
			1	2	3	4	5	6	7	8	9
DESCRIPTION	UNITS	DP	AREA 1	AREA 2	AREA 3	AREA 4	AREA 5	AREA 6	AREA 7	AREA 8	Total CG
SEWERAGE SUB AREAS A GENERAL											
Area name:-											
1 Annual average resident connected populatio	000	1									
2 Annual average non-resident population	000	1									
3 Volume of sewage collected (daily average)	MI/d	1									
4 Total connected properties	nr	0									
5 Area of Sewerage District	km <sup>2</sup>	0									
B   SEWERAGE DATA											
6 Total length of sewer	km	0									
C Costs	Ī										
7 Sewerage: Direct Costs	£000	0									
8 Sewerage: Power Costs	£000	0						-			
9 Sewerage: Service Charges	£000	0									
10 Sewerage: General & Support Expenditure	£000	0									
11 Sewerage: Functional Expenditure	£000	0									

DESCRIPTION	N					TABASE (NIW	<b>,</b> ,	~		~	~		80
A WORKS SIZE  2 Population equivalent of total load received 000 0  3 EFFLUENT CONSENT STANDARD  3 Suspended solids consent mg/l 0 4 BOD5 consent mg/l 0 5 COD consent mg/l 0 6 Ammonia consent mg/l 0 7 Phosphates consent mg/l 0 7 TREATMENT CATEGORY	CATEGORY	DESCRIPTION	UNITS	DP	TOTAL		CG	٦	CG	СС	-	CG	_
WORKS SIZE  Population equivalent of total load received 000 0  EFFLUENT CONSENT STANDARD  Suspended solids consent mg/l 0  BOD5 consent mg/l 0  COD consent mg/l 0  Ammonia consent mg/l 0  Phosphates consent mg/l 0  TREATMENT CATEGORY	CATEGORY	Works Name					1						
Population equivalent of total load received 000 0  EFFLUENT CONSENT STANDARD  Suspended solids consent mg/l 0  BOD5 consent mg/l 0  COD consent mg/l 0  Ammonia consent mg/l 0  Phosphates consent mg/l 0  TREATMENT CATEGORY	CATEGORY						•					_	
Suspended solids consent   mg/l   0	Sent   mg/l   0   mg		000	0									
Suspended solids consent   mg/l   0	Sept		- 000	Ü									
BOD5 consent   mg/l   0	t mg/l 0 mg/l 0 sent mg/l 0 sonsent												
COD consent   mg/l   0	mg/l 0     mg/l 0     mg/l 0     mg/l 0     mg/l 0   mg		mg/l										
Ammonia consent mg/l 0 Phosphates consent mg/l 0 TREATMENT CATEGORY	Sent   mg/l   0		mg/l	0									
Phosphates consent mg/l 0  TREATMENT CATEGORY	CATEGORY		mg/l	0									
TREATMENT CATEGORY	CATEGORY of Treatment Works		mg/l										
	£000         0           £000         0           £000         0           ges         £000	Phosphates consent	mg/l	0									
Classification of Treatment Works	£000 0	TREATMENT CATEGORY											
- Classification of Frontier	£000 0	Classification of Treatment Works											
COSTS	£000 0	COSTS											
	ges £000 0		£000	0			1						
	ges £000 0						1					ľ	
							1					ľ	
2 General and support expenditure £000 0	upport gaperialitate   7,000   0						1					ŀ	
		3 Functional expenditure										ŀ	
p i dictional experiordie													

			1	2	3	4	5	6	7	8	9	10	11
								ENT CATEGORY	<u> </u>				
DESCRIPTION	UNITS	DP		SECO	NDARY		TERT	TIARY			<u>ȘEA OUTFALLS</u>		TOTA
	ONITO		PRIMARY	ACTIVATED	BIOLOGICAL	<b>A1</b>	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	1017
SMALL WORKS													
Number of STWs in size band 1	nr	0											
Number of STWs in size band 2	nr	0											
Number of STWs in size band 3	nr	0											
Number of STWs in size band 4	nr	0											
Number of STWs in size band 5	nr	0											
LARGE WORKS													
Number of STWs in size band 6	nr	0			T								
7 Total numbers of STWs	nr	0											





NORTHERN IRELAND WATER LIMITED- ANNUAL INFOR	RMATION RE	TURN												
ANNUAL INFORMATION RETURN - TABLE 17D SEWER	RAGE EXPL	ANATO	ORY FACTORS	5										
			1	2	3	4	5	6	7	8	9	10	1	
DESCRIPTION				SECOI	NDARY		TERT		GORY	S	SEA OUTFALLS	3		
	UNITS	DP	PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	<b>A</b> 1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	TOTAL	CG
A SMALL WORKS														
	kg BOD₅/day	0												
	kg BOD₅/day													
	kg BOD₅/day													
	kg BOD₅/day													
5 Load received by STWs in size band 5	kg BOD₅/day	0												
B LARGE WORKS														
	kg BOD <sub>5</sub> /day	0												
· · · · · · · · · · · · · · · · · · ·								-						
7 Total loads rec'd (daily average all size bands)	kg BOD₅/day	0												
C SMALL WORKS WITH AMMONIA CONSENTS  8 Load rec'd by small STW w. NH <sub>3</sub> consent (5 - 10mg/  9 Load rec'd by small STW w. NH <sub>3</sub> consents (< = 5mg/														

VAGE TREATMENT WORKS - LOADS (PPP	Only)													
,	,		1	2	3	4	5	6	7	8	9	10	11	
	UNITS	DP			•	TREATM	NT CATI	EGORY			•			
DESCRIPTION			PRIMARY	SECONDARY		TERTIA				SEA OUTFALLS			TOTAL	
				ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED		CG
SMALL WORKS													•	
Load received by STWs in size band 1	kg BOD5/day	/ 0												
Load received by STWs in size band 2	kg BOD5/day	/ 0												
Load received by STWs in size band 3	kg BOD5/day	/ 0												
Load received by STWs in size band 4	kg BOD5/day	/ 0												
Load received by STWs in size band 5	kg BOD5/day	/ 0												
LARGE WORKS														
Load received by STWs in size band 6	kg BOD5/day	/ 0												
Total loads rec'd (daily average all size band	ds) kg BOD5/day	/ 0												

June return reporting requirements and definitions manual

NOD	FUEDNIBELAND WATER LIMITED ANNUAL INC	DWATION DE	TUDN												
NOR	THERN IRELAND WATER LIMITED- ANNUAL INFO	RWATION RE	IUKN												
ANNU	JAL INFORMATION RETURN - TABLE 17D SEWE	ERAGE EXPL	ANAT	ORY FACTOR	S										
SEW	AGE TREATMENT WORKS - LOADS (Total)														
	,			1	2	3	4	5	6	7	8	9	10	1′	1
							•	TREATM	ENT CATI	EGORY					
	DESCRIPTION	LINUTO			SECO	NDARY		TERT	TIARY		S	EA OUTFALLS	3	TOTAL 5	
		UNITS	DP	PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	<b>A</b> 1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	TOTAL	CG
Α	SMALL WORKS			-											
1	Load received by STWs in size band 1	kg BOD5/day													
	Load received by STWs in size band 2	kg BOD5/day													
	Load received by STWs in size band 3	kg BOD5/day													
	Load received by STWs in size band 4	kg BOD5/day													
5	Load received by STWs in size band 5	kg BOD5/day	0												
В	LARGE WORKS	1													
	Load received by STWs in size band 6	kg BOD5/day	0												
	•														
7	Total loads rec'd (daily average all size bands)	kg BOD5/day	0												
_	CMALL WORKS WITH AMMONIA CONSTRUCT	-													
	SMALL WORKS WITH AMMONIA CONSENTS	La DODE/da			1										
	Load rec'd by small STW w. NH3 consent (5 - 10mg														
9	Load rec'd by small STW w. NH3 consents (< = 5mg	gkg BOD5/day	0												

NORTHERN IRELAND WATER LIMITED													
NORTHERN INCLAND WATER LIWITED													
ANNUAL INFORMATION RETURN - TABLE 17F		RAGE	EXPLANATORY I	FACTORS									
SEWAGE TREATMENT WORKS - COSTS (NIW	Only)		1	2	3	1	5	6	7	8	9	10	11
			<b>,</b>			-	•	ENT CATEG	ORY	0	9	10	11
DESCRIPTION				SECO	NDARY			TIARY			SEA OUTFALLS	<u> </u>	1
	UNITS	DP	PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	<b>A</b> 1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	TOTAL
A SMALL WORKS	1												
Direct costs of STWs in size band 1	£000	3											
2 Direct costs of STWs in size band 2	£000	3											
3 Direct costs of STWs in size band 3	£000	3											
4 Direct costs of STWs in size band 4	£000	3											
5 Direct costs of STWs in size band 5	£000	3											
	•	•							•				
B LARGE WORKS								<u> </u>		1	_	_	_
6 Direct costs of STWs in size band 6	£000	3											
C ALL WORKS	1												
7 Total direct costs of STWs - all sizes	£000	3											
8 Sludge Treatment and Disposal Adjustments	£000	3											
9 Sewage Treatment: Direct costs	£000	3											
10 Sewage Treatment: Power costs	£000	3											
11 Sewage Treatment: service charges	£000	3											
12 Sewage Treatment: General and Support	£000	3											
13 Sewage Treatment: Functional Expenditure	£000	3											

NNUAL INFORMATION RETURN - TABLE 17F SEWERA	GE EXPLANATOR	RY FA	CTORS										
EWAGE TREATMENT WORKS - COSTS (PPP only)					1 0	4	T -		-	1 0		40	T 44
			1	2	3	4	TREATMEN	6	/ NDV	8	9	10	TOTAL
DESCRIPTION			PRIMARY	SECO	NDARY			TIARY	/IX I		SEA OUTFALLS	<u> </u>	TOTAL
DESCRIPTION	UNITS	DP	PRIMARI	ACTIVATED	NDAK I		IEKI	IARI		PRELIMINARY	JEA OUTFALLS		
				SLUDGE	BIOLOGICAL	<b>A</b> 1	A2	B1	B2	TREATMENT	SCREENED	UNSCREENED	
								•					
A SMALL WORKS				ı	1		1	1			1		1
1 Direct costs of STWs in size band 1	£000	3											
2 Direct costs of STWs in size band 2	£000	3											
3 Direct costs of STWs in size band 3	£000	3											
4 Direct costs of STWs in size band 4	£000	3											
5 Direct costs of STWs in size band 5	£000	3											
B LARGE WORKS													
6 Direct costs of STWs in size band 6	£000	3											
C ALL WORKS													
7 Total direct costs of STWs - all sizes	£000	3											
8 Sludge Treatment and Disposal Adjustments	£000	3											
9 Sewage Treatment: Direct costs	£000	3											
Sewage Treatment: Power costs	£000	3											
1 Sewage Treatment: service charges	£000	3											
12 Sewage Treatment: General and Support (NIW)	£000	3											
13 Sewage Treatment: Functional Expenditure	£000	3											

													1
NORTHERN IRELAND WATER LIMITED													
ANNUAL INFORMATION RETURN - TABLE 17F SEWERA SEWAGE TREATMENT WORKS - COSTS (Total)	GE EXPLANATO	RY FACTORS											
			1	2	3	4	5	6	7	8	9	10	11
				•	,		TREATME	ENT CATEG	ORY	•	•		
DESCRIPTION	UNITS	DP		SECO	NDARY		TER1	ΓIARY			SEA OUTFALLS	3	TOTAL
	UNITS	DP	PRIMARY	ACTIVATED SLUDGE	BIOLOGICAL	A1	A2	B1	B2	PRELIMINARY TREATMENT	SCREENED	UNSCREENED	TOTAL
A SMALL WORKS													
1 Direct costs of STWs in size band 1	£000	3											
2 Direct costs of STWs in size band 2	£000	3											
3 Direct costs of STWs in size band 3	£000	3											
4 Direct costs of STWs in size band 4	£000	3											
5 Direct costs of STWs in size band 5	£000	3											
B LARGE WORKS													
6 Direct costs of STWs in size band 6	£000	3											
C ALL WORKS													
7 Total direct costs of STWs - all sizes	£000	3											
8 Sludge Treatment and Disposal Adjustments	£000	3											
9 Sewage Treatment: Direct costs	£000	3											
10 Sewage Treatment: Power costs	£000	3											
11 Sewage Treatment: service charges	£000	3											
12 Sewage Treatment: General and Support	£000	3											
13 Sewage Treatment: Functional Expenditure	£000	3											

ANNUAL INFORMATION RETURN - TABLE 17G SEWERAGE EXPLANATORY FACTORS SLUDGE TREATMENT AND DISPOSAL INFORMATION (NIW Only)

			1	2	3		4		5		6	7		8		9	1	0
DESCRIPTION	UNITS	DP	FARMLAND UNTREATED CG	FARMLAND CONVENTIONAL CO	FARMLAND ADVANCED	CG	INCI	CG	ТО РРР	LA G	ANDFILL CG	COMPOSTED	CG	LAND RECLAMATION	CG	OTHER CO	TOTAL	L CG
Resident population served     Amount of sewage sludge	000 ttds	1																
3 Sludge treatment: direct costs 4 Sludge disposal: direct costs 5 Sludge treatment & disposal: direct costs 6 Sludge treatment & disposal: power costs 7 Sludge treatment & disposal: service charges	£000 £000 £000 £000	3 3 3 3 3																
8 Sludge treatment & disposal: general & support 9 Sludge treatment & disposal: functional expendi		3																

ANNUAL INFORMATION RETURN - TABLE 18 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH

				1	2	3
	DESCRIPTION	UNITS	DP	2007-08	2008-09	2009-10
1	Turnover	£m	3			
1						
2	Operating costs (excluding HCD)	£m	3			
3	Historical cost depreciation	£m	3			
4	Operating income	£m	3			
5	Operating profit	£m	3			
6	Other income	£m	3			
7	Net interest receivable less payable	£m	3			
8	Profit on ordinary activities before taxation	£m	3			
9	Current tax	£m	3			
10	Deferred tax	£m	3			
11	Profit on ordinary activities after taxation	£m	3			
12	Extraordinary items	£m	3			
13	Profit for the year	£m	3			
14	Dividends	£m	3			
15	Retained profit for the year	£m	3			

## **COMMERCIAL IN CONFIDENCE**

ANNUAL INFORMATION RETURN - TABLE 18A REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING)
RECONCILIATION OF OPERATING PROFIT TO TAXATION CHARGE

DESCRIPTION	REC	ONCILIATION OF OPERATING PROFIT TO TAXATION CHA	RGE			Г	0	Г	
A CALCULATION OF TRADING PROFIT  1 HCA Operating profit					1		2	-	3
1 HCA Operating profit 2 Total HCA Depreciation 3 Infrastructure renewals charge 4 Deduction for capitalised revenue expenditure 5 Trading profit 5 Trading profit 6 Depreciation - Capitalised revenue expenditure - Non -infra 7 Depreciation - Capitalised revenue expenditure - Infra 8 Total interest charge 9 Capital allowances utilised - General pool 10 Capital allowances utilised - General pool 11 Industrial building allowance utilised 12 Other deductions 13 Total deductions 13 Total deductions 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 20 Prior year adjustments 21 Payments for group relief 2		DESCRIPTION	UNITS	DP	2007-08		2008-09		2009-10
1 HCA Operating profit 2 Total HCA Depreciation 3 Infrastructure renewals charge 4 Deduction for capitalised revenue expenditure 5 Trading profit 5 Trading profit 6 Depreciation - Capitalised revenue expenditure - Non -infra 7 Depreciation - Capitalised revenue expenditure - Infra 8 Total interest charge 9 Capital allowances utilised - General pool 10 Capital allowances utilised - General pool 11 Industrial building allowance utilised 12 Other deductions 13 Total deductions 13 Total deductions 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 20 Prior year adjustments 21 Payments for group relief 2	Δ	CALCULATION OF TRADING PROFIT							
2 Total HCA Depreciation 3 Infrastructure renewals charge 4 Deduction for capitalised revenue expenditure 5 Trading profit  8 DEDUCTIONS TO TRADING PROFIT 6 Depreciation - Capitalised revenue expenditure - Non -infra 7 Depreciation - Capitalised revenue expenditure - Infra 8 Total interest charge 9 Capital allowances utilised - General pool 10 Capital allowances utilised - Long life pool 11 Industrial building allowance utilised 12 Other deductions 13 Total deductions 13 Total deductions 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 10 Current tax charge 11 Trading profit for tax 12 Other deductions 13 Total additions 14 Grants and contributions taxable on receipt 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 10 Em 3 10 Current tax charge 11 Em 3 12 Other deaductions 12 Other additions 13 Other additions 14 Other additions 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 19 Prior year adjustments 10 Current fax charge 10 Em 3 11 Depreciation - Capitalised revenue expenditure - Non -infra 12 Em 3 13 Other devenue expenditure - Non -infra 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 10 Em 3 11 Depreciation - Capitalised revenue expenditure - Non -infra 12 Depreciation - Capitalised revenue expenditure - Non -infra 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 19 Payments for group relief 10 Depreciation - Capitalised revenue expenditure - Non -infra 12 Depreciation - Capitalised revenue expenditure - Non -infra 15 Depreciation - Capitalised revenue expenditure - Non -infra 18 Adjusted trading profit for tax 19 Current tax charge 10 Depreciation - Capitalised revenue expenditure - Non -infra 12 Depreciation - Capitalised revenue expenditure - Non -	1		£т	3					
3									
4 Deduction for capitalised revenue expenditure						ŀ			
B DEDUCTIONS TO TRADING PROFIT  6 Depreciation - Capitalised revenue expenditure - Non -infra									
B DEDUCTIONS TO TRADING PROFIT 6 Depreciation - Capitalised revenue expenditure - Non -infra £m 3 7 Depreciation - Capitalised revenue expenditure - Infra £m 3 8 Total interest charge £m 3 9 Capital allowances utilised - General pool £m 3 10 Capital allowances utilised - Long life pool £m 3 11 Industrial building allowance utilised £m 3 12 Other deductions £m 3 13 Total deductions £m 3 14 Grants and contributions taxable on receipt £m 3 15 Other additions £m 3 16 Total additions £m 3 17 Trading profit for tax £m 3 18 Adjusted trading profit for tax £m 3 19 Current tax charge £m 3 20 Prior year adjustments £m 3 21 Payments for group relief £m 3 22 Payments for group relief									
6 Depreciation - Capitalised revenue expenditure - Non -infra £m 3 7 Depreciation - Capitalised revenue expenditure - Infra £m 3 8 Total interest charge £m 3 9 Capital allowances utilised - General pool £m 3 10 Capital allowances utilised - Long life pool £m 3 11 Industrial building allowance utilised £m 3 12 Other deductions £m 3 13 Total deductions £m 3 15 Other additions £m 3 16 Total additions £m 3 17 Trading profit for tax £m 3 18 Adjusted trading profit for tax £m 3 19 Current tax charge £m 3 20 Prior year adjustments £m 3 21 Payments for group relief		į resioning į					,		
7 Depreciation - Capitalised revenue expenditure - Infra £m 3 8 Total interest charge £m 3 9 Capital allowances utilised - General pool £m 3 10 Capital allowances utilised - Long life pool £m 3 11 Industrial building allowance utilised £m 3 12 Other deductions £m 3 13 Total deductions £m 3 15 Other additions £m 3 16 Total additions £m 3 17 Trading profit for tax £m 3 18 Adjusted trading profit for tax £m 3 19 Current tax charge £m 3 20 Prior year adjustments £m 3 21 Payments for group relief	В					_		_	
8 Total interest charge	6								
9 Capital allowances utilised - General pool 10 Capital allowances utilised - Long life pool 11 Industrial building allowance utilised 12 Other deductions 13 Total deductions 14 Grants and contributions taxable on receipt 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 20 Prior year adjustments 21 Payments for group relief 2 £m 3 2	7		£m						
10 Capital allowances utilised - Long life pool 11 Industrial building allowance utilised 12 Other deductions 13 Total deductions 14 Grants and contributions taxable on receipt 15 Other additions 16 Total additions 17 Trading profit for tax 18 Adjusted trading profit for tax 19 Current tax charge 20 Prior year adjustments 21 Payments for group relief 2 Em 3 3 Em 3 5 Em 3	8								
11 Industrial building allowance utilised £m   12 Other deductions £m   13 Total deductions £m    Total deductions   C ADDITIONS TO TRADING PROFIT  14 Grants and contributions taxable on receipt  15 Other additions  Em 3  16 Total additions   17 Trading profit for tax £m   18 Adjusted trading profit for tax £m   19 Current tax charge £m   20 Prior year adjustments £m   21 Payments for group relief £m									
12 Other deductions   £m   3	10								
13 Total deductions £m 3     C ADDITIONS TO TRADING PROFIT   14 Grants and contributions taxable on receipt £m 3   15 Other additions £m 3   16 Total additions £m 3   17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3									
C ADDITIONS TO TRADING PROFIT  14 Grants and contributions taxable on receipt  £m 3  15 Other additions  £m 3  16 Total additions  £m 3  18 Adjusted trading profit for tax  £m 3  19 Current tax charge  £m 3  20 Prior year adjustments  £m 3  21 Payments for group relief									
14 Grants and contributions taxable on receipt £m 3   15 Other additions £m 3   16 Total additions £m 3   17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3	13	Total deductions	£m	3					
14 Grants and contributions taxable on receipt £m 3   15 Other additions £m 3   16 Total additions £m 3   17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3	<u> </u>	ADDITIONS TO TRADING PROFIT	l						
15 Other additions £m 3   16 Total additions £m 3   17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3			Cm	2					
16 Total additions £m 3   17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3						-		-	
17 Trading profit for tax £m 3   18 Adjusted trading profit for tax £m 3   19 Current tax charge £m 3   20 Prior year adjustments £m 3   21 Payments for group relief £m 3									
18 Adjusted trading profit for tax     £m     3       19 Current tax charge     £m     3       20 Prior year adjustments     £m     3       21 Payments for group relief     £m     3	10	Total additions	LIII	3		L			
18 Adjusted trading profit for tax     £m     3       19 Current tax charge     £m     3       20 Prior year adjustments     £m     3       21 Payments for group relief     £m     3	17	Trading profit for tax	£m	3					
19 Current tax charge     £m     3       20 Prior year adjustments     £m     3       21 Payments for group relief     £m     3	18		£m						
20 Prior year adjustments     £m     3       21 Payments for group relief     £m     3	19		£m	3					
	20		£m	3					
	21	Payments for group relief	£m	3					
	22	Total current tax charge	£m	3					

#### NORTHERN IRELAND WATER LIMITED **COMMERCIAL IN CONFIDENCE** ANNUAL INFORMATION RETURN - TABLE 18B REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES (TOTAL) 2 6 UNITS DP % 2009 -10 **DESCRIPTION** 2007/08 % 2007 -08 2008/09 % 2008 -09 2009/10 A CAPITAL EXPENDITURE CATEGORIES 1 Assets qualifying for 100% first year allowances £m 3 2 Assets to be included in the general pool (25%) 3 £m 3 Assets qualifying for the long life pool (6%) 3 £m 4 Assets qualifying for the Industrial buildings allowance 3 £m 5 Assets purchased under Finance leasing 3 £m 6 Capitalised revenue expenditure deducted in year of spend £m 3 3 7 Capitalised revenue expenditure depreciated - Non infra £m 3 8 Capitalised revenue expenditure depreciated - Infra £m 9 Capitalised revenue expenditure not depreciated 3 £m 10 Other assets not qualifying for capital allowances or revenue deductions £m 3 11 Grants and contributions taxable on receipt £m 3 12 Total capitalised expenditure including IRE 3 £m B ADDITIONAL INFORMATION 13 Average asset life - Non infrastructure 0 Years 14 Average asset life - Infrastructure Years 0 15 Closing pool of capital allowances - general pool 3 £m 16 Closing pool of capital allowances - long life pool £m 3 17 Residual IBA's 3 £m 18 Losses brought forward 3 £m 19 PPP expenditure qualifying for capital allowances 3 £m

### **NORTHERN IRELAND WATER LIMITED** ANNUAL INFORMATION RETURN - TABLE 18C REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) STATEMENT OF TOTAL RECOGNISED GAINS AND LOSSES 2 3 UNITS DP **DESCRIPTION** 2007-08 2008-09 2009-10 A CAPITAL EXPENDITURE CATEGORIES Profit for the year 3 £m 2 Actuarial gains/losses on post employment plans 3 £m 3 Other gains and losses 3 £m 4 Total recognised gains and losses for the year £m

ANNUAL INFORMATION RETURN - TABLE 18d REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) ALLOCATION OF CAPITAL EXPENDITURE FOR TAX PURPOSES (TOTAL)

				1		2	3
	DESCRIPTION	UNITS	DP	2007-08		2008-09	2009-10
Α	DIVIDEND ANALYSIS	Ī			-		 _
1	Dividends in respect of a financial re-organisation	£m	3				
2	Other ordinary dividends	£m	3				
3	Total dividends	£m	3				
В	INTEREST ANALYSIS				_		
4	Interest receivable/payable on intercompany balances	£m	3				
5	Interest receivable/payable in respect of a financial re-organisation	£m	3				
6	Indexation element of index-linked bonds	£m	3				
7	Preference share dividends	£m	3				
8	Other interest receivable	£m	3				
9	Other interest payable	£m	3				
10	Other finance charges - post employment costs	£m	3				
11	Other finance charges	£m	3				
12	Total net interest	£m	3				

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 19 REGULATORY ACCOUNTS (HISTORICAL COST ACCOUNTING) **BALANCE SHEET AS AT 31 MARCH (TOTAL)** 3 UNITS DP 2007-08 2008-09 2009-10 **DESCRIPTION** A FIXED ASSETS 1 Tangible fixed assets £m 3 2 Investment - loan to group company 3 £m 3 Investment - other 3 £m 4 Total fixed assets 3 £m B CURRENT ASSETS 5 Stocks £m 3 6 Debtors 3 £m 7 Cash 3 £m 8 Short term deposits £m 3 9 Infrastructure renewals prepayment 3 £m 10 Total current assets 3 £m C | CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR 11 Overdrafts £m 3 12 Infrastructure renewals accrual 3 £m 3 13 Creditors £m 14 Borrowings £m 3 15 Corporation tax payable 3 £m 16 Ordinary share dividends payable 3 £m 3 17 Preference share dividends payable £m £m 18 Total creditors 3 19 Net current assets £m 3 D | CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR 20 Borrowings £m 21 Other creditors 3 £m 22 Total creditors £m 3 E PROVISION FOR LIABILITIES AND CHARGES 23 Deferred tax provision 3 £m 24 Deferred income - grants and contributions £m 3 25 Post employment asset / (liabilities) £m 26 Other provisions 3 £m F PREFERENCE SHARE CAPITAL 27 Preference share capital £m 3 28 Net assets employed £m 3 G CAPITAL AND RESERVES 29 Called up share capital £m 3 £m 30 Share premium 3 3 31 Profit and loss account £m 32 Other reserves 3 £m 33 Capital and reserves 3 £m

ANNUAL INFORMATION RETURN - TABLE 19a ANALYSIS OF BORROWINGS DUE AFTER MORE THAN ONE YEAR (HISTORICAL COST ACCOUNTING) BALANCE SHEET AS AT 31 MARCH

Page				1					T	
A Processor Información (Controller Santa Value Trisquición Processor Anna Value Trisquición Proces		DESCRIPTION	YEARS TO	PRINCIPAL SUM	Years to maturity x	REAL COUPON	NOMINAL INTEREST RATE	FULL YEAR EQUIVALENT NOMINAL INTEREST COST	FULL YEAR EQUIVALENT REAL CASH INTEREST PAYMENT £m	CARRYING VALUE
A. Pouling rate insurvenits  B. DORROWINGS DESONATED AT FURN VALUE THIROUGH PROFIT AND LOSS  A. Pouling rate insurvenits  B. DORROWINGS DESONATED AT FURN VALUE THIROUGH PROFIT AND LOSS  A. Pouling rate insurvenits  B. DORROWINGS DESONATED AT FURN VALUE THIROUGH PROFIT AND LOSS				3ар				3ap	Зар	3ap
Residence instruments   Resi										
A PRODUCTION RESOURCES    Second		Fixed rate instruments			ı	1				
A   Plasting rate instruments										
A   Plasting rate instruments	50									
S										
A Discussion Instruments    A Discussion Instruments	A2	Floating rate instruments								
Total For Information										
A   India Binder Instruments										
150	100									
150	A3	Index linked instruments								
Total for Hedding Instruments										
TOTAL FOR REGINDANCE DESIGNATED AT FAR VALUE THROUGH PROFIT AND LOSS  18	"									
B BORROWINGS DESIGNATED AT FAR YALUE THROUGH PROFIT AND LOSS   B   Flood rate instruments	150									
Bit   Read rate instruments		TOTAL FOR HEDGING INSTRUMENTS	I		I					
Bit   Read rate instruments	R	BORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS								
Section   Sect										
Page   Doubling rate instruments   Page										
E2   Floating rate instruments	"									
201 202 203 204 205 205 206 207 207 207 207 207 207 207 207 207 207	200									
201 202 203 204 205 205 206 207 207 207 207 207 207 207 207 207 207	B2	Floating rate instruments	1							
BB. Mokx Infeed instruments 201 7 TOTAL FOR BORROWINGS DESIGNATED AT FAR VALUE THROUGH PROFIT AND LOSS  C OTHER BORROWINGS C I Fixed rate instruments 301 305 22 Floating rate instruments 301 400 10 TOTAL FOR THE BORROWINGS 11 TOTAL FOR THE BORROWINGS 12 TOTAL FOR THE BORROWINGS 13 TOTAL FOR THE BORROWINGS 14 TOTAL FOR THE BORROWINGS 15 TOTAL FOR THE BORROWINGS 16 TOTAL FOR THE BORROWINGS 17 TOTAL FOR THE BORROWINGS 18 TOTAL FOR THE BORROWINGS 19 TOTAL FOR THE BORROWINGS 19 TOTAL FOR THE BORROWINGS 10	201	rioding rate menantic								
BS Index linked instruments 251  COTHER BORROWINGS DESIGNATED AT FAR VALUE THROUGH PROFIT AND LOSS  COTHER BORROWINGS COTTAL FOR BORROWINGS COTTAL FOR BORROWINGS COTTAL FOR HISTORIAN STATES COTTAL FOR BORROWINGS COTTAL FOR BORROWINGS COTTAL FOR COTHER BORROWINGS COTHER BORROWINGS COTTAL FOR COTHER BORROWINGS COTTAL FOR COTHER BORROWINGS COTHER BORROWINGS COTHER BORROWINGS COTTAL FOR COTHER	"									
251 300 TOTAL FOR BORROWINGS CI Fixed rate instruments 301 302 C2 Floating rate instruments 303 305 306 C3 Index linked instruments 307 308 309 C3 Index linked instruments 309 C5 Index linked instruments 400 C6 Index linked instruments 400 C7 Index linked instruments 400 C8 Index linked instruments 400 C9 Index linke	250									
251 300 TOTAL FOR BORROWINGS CI Fixed rate instruments 301 302 C2 Floating rate instruments 303 305 306 C3 Index linked instruments 307 308 309 C3 Index linked instruments 309 C5 Index linked instruments 400 C6 Index linked instruments 400 C7 Index linked instruments 400 C8 Index linked instruments 400 C9 Index linke	-		1							
TOTAL FOR BORROWINGS  C. OTHER BORROWINGS  C. I Fixed rate instruments  301 309 309 309 309 309 309 309 309 309 309										
TOTAL FOR DORROWINGS DESIGNATED AT FAIR VALUE THROUGH PROFIT AND LOSS  C OTHER BORROWINGS C Fleating rate instruments  301 402 C2 Floating rate instruments  403 404 405 D TOTAL FOR OTHER BORROWINGS  E RPI assumption  F ANALYSIS F INDICATIVE INTEREST RATES F INDICATIVE INTEREST RATE										
CO THER BORROWINGS CI Fixed rate instruments 301 302 CO Pleasing rate instruments 303 305 CO Pleasing rate instruments 306 CO Pleasing rate instruments 307 309 CO Pleasing rate instruments 309 CO Pl										
C OTHER BORROWINGS CI Fixed rate instruments  301 305 306 307 308 308 309 309 309 309 309 309 309 309 309 309	000									
C1 Fixed rate instruments  201  202  203  204  205  205  206  207  208  208  209  209  209  209  209  209					•					
301 300 C2 Floating rate instruments 351 400 C3 Index linked instruments 401 400 TOTAL FOR OTHER BORROWINGS  D ITOTALS  E RPI assumption  F   NALTYSIS F   NORTHER BORROWINGS  D ITOTALS  G   INDICATIVE DEST PORTFOLIO BREAKDOWN G   STATE	С	OTHER BORROWINGS								
C2 Floating rate instruments 351 400 400 400 TOTAL FOR OTHER BORROWINGS  D TOTALS  E RPI assumption  F ANALYSIS F INDICATIVE INTEREST RATES F1 Nominal interest C2 Cash interest C3 INDICATIVE DEBT PORTFOLIO BREAKDOWN C3 I Floating rate debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C4 Fixed Teach percentage of total debt C5 Fixed Teach percentage of total debt C6 Fixed Teach percentage of total debt										
C2   Floating rate instruments    C3   Index linked instruments										
C2 Floating rate instruments 351 400 400 400 C3 Index linked instruments 401 TOTAL FOR OTHER BORROWINGS D TOTAL FOR OTHER BORROWINGS  E RPI assumption F ANAL YSIS F INDICATIVE INTEREST RATES F1 Nominal interest C2 Cash interest C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C3 Index linked debt as percentage of total debt C4 Fixed rate debt and index linked debt as percentage of total debt C4 Fixed rate debt and index linked debt as percentage of total debt C4 Fixed rate debt and index linked debt as percentage of total debt C5 Fixed rate debt and index linked debt as percentage of total debt										
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351 1	C2	Floating rate instruments								
C3 Index linked instruments  401  *										
C3 Index linked instruments  401  450  TOTAL FOR OTHER BORROWINGS  D TOTALS  E RPI assumption  F ANALYSIS F INDICATIVE INTEREST RATES F1 Nominal interest F2 Cash interest F3 Cash interest G1 INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Filoating rate debt as percentage of total debt G2 Fixed rate debt and spercentage of total debt G3 Index linked debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt										
450 TOTAL FOR OTHER BORROWINGS  D   TOTALS  E   RPI assumption  F   ANALYSIS   F   INDICATIVE INTEREST RATES   F   INDICATIVE INTEREST RATES   F   INDICATIVE INTEREST RATES   F   INDICATIVE DET PORTFOLIO BREAKDOWN   G   INDICATIVE DET PORTFOLIO BREAKDOWN   G   IF   INDICATIVE DET PORTFOLIO BREAKDOWN   G   INDICATIVE DET PORTFOLIO BREAKDOWN   G   IF   INDICATIVE DET PORTFOLIO BREAKDOWN   G   IF   INDICATIVE DET PORTFOLIO BREAKDOWN   G   INDICATIVE DET PORTFOLIO BREAKDOWN   G   IF   INDICATIVE DET PORTFOLIO BREAKDOWN   G   IN	400									
## ANALYSIS   F INDICATIVE INTEREST RATES   F INDICATIVE DEBT PORTFOLIO BREAKDOWN   G INDICATIVE DEBT PORTFOLIO BREAKDOWN   G India grate debt as percentage of total debt   G2 Fixed rate debt as percentage of total debt   G3 Index linked debt as percentage of total debt   G4 Fixed rate debt and index linked debt as percentage of total debt   G4 Fixed rate debt and index linked debt as percentage of total debt   G3 Index linked debt as percentage of total debt   G4 Fixed rate debt and index linked debt as percentage of total debt										
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TOTAL FOR OTHER BORROWINGS  D TOTALS  E RPI assumption  F ANALYSIS F INDICATIVE INTEREST RATES F1 Nominal interest F2 Cash interest  G INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt										
E RPI assumption  F ANALYSIS F INDICATIVE INTEREST RATES F1 Nominal interest Cash interest G INDICATIVE DEBT PORTFOLIO BREAKDOWN G INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate dath and index linked debt as percentage of total debt	450	TOTAL FOR OTHER BORROWINGS								
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F INDICATIVE INTEREST RATES F1 Nominal interest F2 Cash interest G1 INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt	D	TOTALS				I				
F INDICATIVE INTEREST RATES F1 Nominal interest F2 Cash interest G1 INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt	F	RPI assumption		1						
F INDICATIVE INTEREST RATES  F1 Nominal interest  F2 Cash interest  G INDICATIVE DEBT PORTFOLIO BREAKDOWN  G1 Floating rate debt as percentage of total debt  G2 Fixed rate debt as percentage of total debt  G3 Index linked debt as percentage of total debt  G4 Fixed rate debt and index linked debt as percentage of total debt										
F1 Nominal interest F2 Cash interest  G INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt	F									
G INDICATIVE DEBT PORTFOLIO BREAKDOWN  G1 Floating rate debt as percentage of total debt  G2 Fixed rate debt as percentage of total debt  G3 Index linked debt as percentage of total debt  G4 Fixed rate debt and index linked debt as percentage of total debt				1						
G INDICATIVE DEBT PORTFOLIO BREAKDOWN G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt										
G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt	F2	Casil illiciest		ı						
G1 Floating rate debt as percentage of total debt G2 Fixed rate debt as percentage of total debt G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt				_						
G3 Index linked debt as percentage of total debt G4 Fixed rate debt and index linked debt as percentage of total debt	G1	Floating rate debt as percentage of total debt								
G4 Fixed rate debt and index linked debt as percentage of total debt G5 Weighted average years to maturity	G2	Index linked debt as percentage of total debt								
G5 Weighted average years to maturity	G4	Fixed rate debt and index linked debt as percentage of total debt		1						
	G5	Weighted average years to maturity		]						
				-						

### NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN - TABLE 20 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) PROFIT AND LOSS ACCOUNT FOR YEAR ENDING 31 MARCH 2010 (TOTAL) 3 DESCRIPTION UNITS DP 2007-08 2008-09 2009-10 £m 3 £m 3 1 Turnover 2 Current cost operating costs (including CCD & IRC) 3 Operating income £m 3 4 Working capital adjustment £m 3 5 Current cost operating profit £m 3 6 Other income £m 3 7 Net interest receivable less payable £m 3 8 Financing adjustment £m 3 £m 3 9 Current cost profit before taxation 10 Current tax £m 3 11 Deferred tax £m 3 12 Current cost profit on ordinary activities £m 3 13 Extraordinary items £m 3 £m 3 £m 3 14 Current cost profit attributable to shareholders 15 Dividends 16 Current cost profit retained £m 3

NORTHERN IRELAND WATER LIMITED						NORTHERN IRELAND WATER LIMITED						NORTHERN IRELAND WATER LIMITED
ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY	•	URRENT COS	FACCOUNTING)			ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOU	JNTS (CURRENT CO	ST ACCOUN	ΠNG)			ANNUAL INFORMATION RETURN - TABLE 21 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING)
ACTIVITY COSTING ANALYSIS - WATER SERVICE (NIW Only)						ACTIVITY COSTING ANALYSIS - WATER SERVICE - (PPP Only)						ACTIVITY COSTING ANALYSIS - WATER SERVICE - (TOTAL)
			WATER RESOURCES	WATER	WATER SERVICE				WATER	WATER	WATER SERVICE	WATER RESOURCES WATER WATER
DESCRIPTION	UNITS	DP	& TREATMENT	DISTRIBUTION	TOTAL	DESCRIPTION	UNITS	DP	& TREATMENT	DISTRIBUTION	TOTAL	DESCRIPTION UNITS DP & TREATMENT DISTRIBUTION
SERVICE ANALYSIS - WATER						SERVICE ANALYSIS - WATER						SERVICE ANALYSIS - WATER
A DIRECT COSTS						A DIRECT COSTS						A DIRECT COSTS
1 Employment costs	£m	3				1 Employment costs	£m	3				1 Employment costs £m 3
2 Power	£m	3				2 Power	£m	3				2 Power £m 3
3 Agencies	£m	3				3 Agencies	£m	3				3 Agencies £m 3
4 Hired and contracted services	£m	3				4 Hired and contracted services	£m	3				4 Hired and contracted services £m 3
5 Associated companies	£m	3				5 Associated companies	£m	3				5 Associated companies £m 3
6 Materials and consumables	£m	3				6 Materials and consumables	£m	3				6 Materials and consumables £m 3
7 Service charges	£m	3				7 Service charges	£m	3				7 Service charges £m 3
8 Bulk supply imports	£m	3				8 Bulk supply imports	£m	3				8 Bulk supply imports £m 3
9 Other direct costs	£m	3				9 Other direct costs	£m	3				9 Other direct costs £m 3
10 Total direct costs	£m	3				10 Total direct costs	£m	3				10 Total direct costs £m 3
11 General and support expenditure	£m	3				11 General and support expenditure (NIW Only)	£m	3				11 General and support expenditure £m 3
12 Functional expenditure	£m	3				12 Functional expenditure	£m	3				12 Functional expenditure £m 3
	•	· · · · · · · · · · · · · · · · · · ·		-						·		
B OPERATING EXPENDITURE						B OPERATING EXPENDITURE						B OPERATING EXPENDITURE
13 Customer services	£m	3				13 Customer services	£m	3				13 Customer services £m 3
14 Scientific services	£m	3				14 Scientific services	£m	3				14 Scientific services £m 3
15 Other business activities	£m	3				15 Other business activities	£m	3				15 Other business activities £m 3
16 Total business activities	£m	3				16 Total business activities	£m	3				16 Total business activities £m 3
17 Rates	£m	3				17 Rates	£m	3				17 Rates £m 3
18 Doubtful debts	£m	3				18 Doubtful debts	£m	3				18 Doubtful debts £m 3
19 Exceptional items	£m	3				19 Exceptional items	£m	3				19 Exceptional items £m 3
20 Total opex less third party services	£m	3				20 Total opex less third party services	£m	3				20 Total opex less third party services £m 3
21 Third party services - opex	£m	3				21 Third party services - opex	£m	3				21 Third party services - opex £m 3
PPP Unitary Charges (Opex element)	£m	3				21a PPP Unitary Charges (Opex element)	£m	3				21a PPP Unitary Charges (Opex element) £m 3
22 Total operating expenditure	£m	3				22 Total operating expenditure	£m	3				22 Total operating expenditure £m 3
Payment by concessionaire to operator	£m	3				22a Payment by concessionaire to operator	£m	3				22a Payment by concessionaire to operator £m 3
C REACTIVE AND PLANNED MAINTENANCE (INCLUDING						C REACTIVE AND PLANNED MAINTENANCE (INCLUDING O						C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)
23 Reactive and planned maintenance infrastructure	£m	3				23 Reactive and planned maintenance infrastructure	£m	3				23 Reactive and planned maintenance infrastructure £m 3
24 Reactive and planned maintenance non-infrastructure	£m	3				24 Reactive and planned maintenance non-infrastructure	£m	3				24 Reactive and planned maintenance non-infrastructure £m 3
D CAPITAL MAINTENANCE						D CAPITAL MAINTENANCE						D CAPITAL MAINTENANCE
25 Infrastructure renewals charge (excluding third party service		3				25 Infrastructure renewals charge (excluding third party service		3				25 Infrastructure renewals charge (excluding third party services) £m 3
26 Current cost depreciation (allocated)	£m	3				26 Current cost depreciation (allocated)	£m	3				26 Current cost depreciation (allocated) £m 3
27 Amortisation of deferred credits	£m	3				27 Amortisation of deferred credits	£m	3				27 Amortisation of deferred credits £m 3
28 Amortisation of intangible assets	£m	3				28 Amortisation of intangible assets	£m	3				28 Amortisation of intangible assets £m 3
29 Business activities current cost depreciation (non-allocated		3				29 Business activities current cost depreciation (non-allocated)		3				29 Business activities current cost depreciation (non-allocated) £m 3
30 Capital maintenance excluding third party services	£m	3				30 Capital maintenance excluding third party services	£m	3				30 Capital maintenance excluding third party services £m 3
31 Third party services - current cost depreciation	£m	3				Third party services - current cost depreciation	£m	3				31 Third party services - current cost depreciation £m 3
32 Third party services - infrastructure renewals charge	£m	3				32 Third party services - infrastructure renewals charge	£m	3				32 Third party services - infrastructure renewals charge £m 3
33 Total capital maintenance	£m	3				33 Total capital maintenance	£m	3				33 Total capital maintenance £m 3
34 Total operating costs	£m	3				34 Total operating costs	£m	3				34 Total operating costs £m 3

ORTHERN IRELAND W ATER LIMITED						NORTHERN IRELAND W ATER LIMITED					NORTHERN IRELAND W ATER LIMITED					
NNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURI	RENT COST ACCOUN	TING)				ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CURRENT COST ACCOU	INTING)				ANNUAL INFORMATION RETURN - TABLE 22 REGULATORY ACCOUNTS (CUR	RENT COST ACCOU	NTING)			
CTIVITY COSTING ANALYSIS - SEW ERAGE SERVICE (NIW Only)				1	,	ACTIVITY COSTING ANALYSIS - SEW ERAGE SERVICE (PPP Only)		<b>-</b> 1			ACTIVITY COSTING ANALYSIS - SEW ERAGE SERVICE (Total)					
		1	2	3	4		1	2	3	4			1	2	3	4
DESCRIPTION	UNITS DP	SEW ER AGE	SEW AGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEW ERAGE SERVICE TOTAL	DESCRIPTION UNITS DE	SEW ERAGE	SEW AGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEW ERAGE SERVICE TOTAL	DESCRIPTION	UNITS DP	SEW ER AGE	SEW AGE TREATMENT	SLUDGE TREATMENT & DISPOSAL	SEW ER
SERVICE ANALYSIS - SEW ERAGE						SERVICE ANALYSIS - SEW ERAGE					SERVICE ANALYSIS - SEW ERAGE					
A DIRECT COSTS						A DIRECT COSTS					A DIRECT COSTS					
Employment costs	£m 3					1 Employment costs £m 3					1 Employment costs	£m 3				А
Power	£m 3					2 Power £m 3					2 Power	£m 3				Л
Agencies	£m 3					3 Agencies £m 3					3 Agencies	£m 3				
Hired and contracted services	£m 3					4 Hired and contracted services £m 3					4 Hired and contracted services	£m 3				А
Associated companies	£m 3					5 Associated companies £m 3					5 Associated companies	£m 3				
Materials and consumables	£m 3					6 Materials and consumables £m 3					6 Materials and consumables	£m 3				
Service charges	£m 3					7 Service charges £m 3					7 Service charges	£m 3				4
Other direct costs	£m 3					8 Other direct costs £m 3					8 Other direct costs	£m 3				
Total direct costs	£m 3					9 Total direct costs £m 3					9 Total direct costs	£m 3				
General and support expenditure	£m 3					10 General and support expenditure (NIW Only) £m 3					10 General and support expenditure	£m 3				
Functional expenditure	£m 3					11 Functional expenditure £m 3					11 Functional expenditure	£m 3				
OPERATING EXPENDITURE						B OPERATING EXPENDITURE					B OPERATING EXPENDITURE					
Customer services	£m 3					12 Customer services £m 3					12 Customer services	£m 3				
Scientific services	£m 3					13 Scientific services £m 3					13 Scientific services	£m 3				
Other business activities	£m 3					14 Other business activities £m 3					14 Other business activities	£m 3				
Total business activities	£m 3					15 Total business activities £m 3					15 Total business activities	£m 3				
Rates	£m 3					16 Rates £m 3					16 Rates	£m 3				
Doubtful debts	£m 3					17 Doubtful debts £m 3					17 Doubtful debts	£m 3				
Exceptional items	£m 3					18 Exceptional items £m 3					18 Exceptional items	£m 3				
Total opex less third party services	£m 3					19 Total opex less third party services £m 3					19 Total opex less third party services	£m 3	-			
Third party services - opex	£m 3					20 Third party services - opex £m 3					20 Third party services - opex	£m 3	-			
PPP Unitary Charges (Opex element)	£m 3										20a PPP Unitary Charges (Opex element)	£m 3				
Total operating expenditure	£m 3					20aPPP Unitary Charges (Opex element)£m321Total operating expenditure£m3	-				21 Total operating expenditure	£m 3	1			
							_							,		
Payment by concessionaire to operator	£m 3					21a Payment by concessionaire to operator £m 3					21a Payment by concessionaire to operator	£m 3				
- <del>-</del>																
REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					,	C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)					C REACTIVE AND PLANNED MAINTENANCE (INCLUDING OPEX)		_			
Reactive and planned maintenance infrastructure	£m 3					22 Reactive and planned maintenance infrastructure £m 3					22 Reactive and planned maintenance infrastructure	£m 3				
Reactive and planned maintenance non-infrastructure	£m 3					23 Reactive and planned maintenance non-infrastructure £m 3					23 Reactive and planned maintenance non-infrastructure	£m 3				
CAPITAL MAINTENANCE						D CAPITAL MAINTENANCE					D CAPITAL MAINTENANCE			_		
Infrastructure renewals charge (excluding third party services)	£m 3					24 Infrastructure renewals charge (excluding third party services) £m 3					24 Infrastructure renewals charge (excluding third party services)	£m 3				
Current cost depreciation (allocated)	£m 3					25 Current cost depreciation (allocated) £m 3					25 Current cost depreciation (allocated)	£m 3				
Amortisation of deferred credits	£m 3					26 Amortisation of deferred credits £m 3					26 Amortisation of deferred credits	£m 3				
Amortisation of intangible assets	£m 3					27 Amortisation of intangible assets £m 3	_				27 Amortisation of intangible assets	£m 3				
Business activities current cost depreciation (non-allocated)	£m 3					28 Business activities current cost depreciation (non-allocated) £m 3					28 Business activities current cost depreciation (non-allocated)	£m 3				
Capital maintenance excluding third party services	£m 3					29 Capital maintenance excluding third party services £m 3					29 Capital maintenance excluding third party services	£m 3				
Third party services - current cost depreciation	£m 3					30 Third party services - current cost depreciation £m 3					30 Third party services - current cost depreciation	£m 3				
Third party services - infrastructure renewals charge	£m 3					31 Third party services - infrastructure renewals charge £m 3					31 Third party services - infrastructure renewals charge	£m 3				
Total capital maintenance	£m 3					32Total capital maintenance£m333Total operating costs£m3					32 Total capital maintenance	£m 3				
Total operating costs	£m 3					33 Total operating costs £m 3					33 Total operating costs	£m 3				

ANNUAL INFORMATION RETURN - TABLE 23 REGULATORY ACCOUNTS ANALYSIS OF TURNOVER AND OPERATING INCOME

			1	2	3	4	5	6	7	8	9	10	11	
				2007-08			2008-09			2009-10				
DESCRIPTION	UNITS	DP	WATER	SEWERAGE	APPOINTED	WATER	SEWERAGE	APPOINTED	WATER	SEWERAGE	APPOINTED	SUBSIDY	SUBSIDY	
			SERVICES	SERVICES	BUSINESS	SERVICES	SERVICES	BUSINESS	SERVICES	SERVICES	BUSINESS	WATER INCLUDED	SEWERAGE INCLUDED	CG
A TURNOVER														
1 Unmeasured - household	£m	3												
2 Unmeasured - non- household	£m	_												
3 Unmeasured	£m													
4 Measured - household	£m	_												
5 Measured - non- household	£m	3												
6 Measured	£m	3												
7 Trade effluent	£m	3												
7a Roads Drainage Revenue	£m	3												
8 Large user and special agreement	£m	3												
9 Revenue grants	£m	3												
10 Non potable water large user and special agreements	£m	3												
11 Rechargeable works	£m	3												
12 Bulk supplies/inter company payments	£m	3												
13 Other appointed business (third party)	£m	3												
14 Third party services (excluding non-potable water)	£m	3												
15 Other sources (excluding large users, third parties and special agreem		3												
16 Total turnover	£m	3												
D JODEDATING MOOME														
B OPERATING INCOME	C											1		
17 Current cost profit or loss on sale of fixed assets	£m	3												
18 Exceptional items	£m													
19 Other operating income	£m	3												
20 Total operating income	£m	3										J		
C WORKING CAPITAL ADJUSTMENT														
21 Working capital adjustment	£m	3										]		
D REVENUE CORRECTION MECHANISM														
22 Net revenue movement out of the tariff basket	£m													
22   INELTEVENUE MOVEMENT OUT OF THE TAINT DASKET	į tm	3												

NOR	THERN IRELAND WATER LIMITED					
	UAL INFORMATION RETURN - TABLE 24		TOR	Y ACCOUNTS (CI	JRRENT COST)	
BAL	ANCE SHEET AS AT 31 MARCH 2010 (TOTA	AL)		1	2	3
	DESCRIPTION	UNITS	DP	2007-08	2008-09	2009-10
Α	FIXED ASSETS	1				
1	Tangible assets	£m	3			
2	Third party contributions	£m	3			
В	OTHER OPERATING ASSETS AND LIABILI	TIES				
3	Working capital	£m	3			
4	Cash	£m	3			
5	Short term deposits	£m	3			
6	Overdrafts	£m	3			
7	Infrastructure renewals prepayment/(accrual)	£m	3			
8	Net operating assets	£m	3			
_						
C	NON-OPERATING ASSETS AND LIABILITIE					
9	Borrowings Non-trade debtors	£m	3			
		£m	3			
11 12	Non-trade creditors due within one year	£m £m	3			
	Investment - loan to group company Investment - other	£m	3			
14	Corporation tax payable	£m	3			
	Ordinary share dividends payable	£m	3			
16	Preference share dividends payable	£m	3			
10	Teleferice share dividends payable	۷.111	5			
D	CREDITORS: AMOUNTS FALLING DUE AF	TER MC	RE T	HAN ONE YEAR		
17	Borrowings	£m	3			
18	Other creditors	£m	3			
Е	PROVISION FOR LIABILITIES AND CHARG	ES				
19	Deferred tax provision	£m	3			
20	Post employment asset / (liabilities)	£m	3			
21	Other provisions	£m	3			
F	PREFERENCE SHARE CAPITAL					
22	Preference share capital	£m	3			
23	Net assets employed	£m	3			
		I				
G	CAPITAL AND RESERVES	-				
	Called up share capital	£m	3			
25	Share premium	£m	3			
	Profit and loss account	£m	3			
27	Current cost reserve at 31 March	£m	3			
28	Other reserves	£m	3			
29	Total capital and reserves	£m	3			

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 25 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) ANALYSIS OF FIXED ASSETS BY ASSET TYPE (TOTAL) 4 WATER SERVICE SEWERAGE SERVICE UNITS DP INFRASTRUCTURE OPERATIONAL OTHER TANGIBLE DESCRIPTION INFRASTRUCTURE OPERATIONAL OTHER TANGIBLE TOTAL SUBTOTAL SUBTOTAL **ASSETS ASSETS ASSETS ASSETS ASSETS ASSETS** A GROSS REPLACEMENT COST £m 3 1 Gross replacement cost at 1 April 2 AMP adjustment £m 3 3 RPI adjustment £m 3 4 Disposals £m 3 £m 3 5 Additions 6 Gross replacement cost at 31 March £m 3 B DEPRECIATION 7 Depreciation at 1 April £m 3 £m 3 £m 3 8 AMP adjustment 9 AMP adjustment - gross MEA revaluation 10 AMP adjmt - amendment to remaining useful econ. live: £m 3 11 RPI adjustment £m 3 12 Disposals £m 3 13 Charge for year £m 3 14 Depreciation at 31 March £m 3 15 Net book amount at 31 March £m 3 16 Net book amount at 1 April £m 3

# ANNUAL INFORMATION RETURN - TABLE 26 REGULATORY ACCOUNTS WORKING CAPITAL

				1	2	3
	DESCRIPTION	UNITS	DP	2007-08	2008-09	2009-10
1	Stocks	£m	3			
2	Trade debtors - measured household	£m	3			
3	Trade debtors - unmeasured household	£m	3			
4	Trade debtors - measured non household	£m	3			
5	Trade debtors - unmeasured non household	£m	3			
6	Other trade debtors	£m	3			
7	Measured income accrual	£m	3			
8	Prepayments and other debtors	£m	3			
9	Trade creditors	£m	3			
10	Deferred income - customer advance receipts	£m	3			
11	Short term capital creditors	£m	3			
12	Accruals and other creditors	£m	3			
13	Total working capital	£m	3			

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 27 REGULATORY ACCOUNTS MOVEMENT ON CURRENT COST RESERVE (TOTAL) 1 3 UNITS DP 2007-08 2009-10 **DESCRIPTION** 2008-09 Current cost reserve at 1 April £m 3 AMP adjustment £m 3 A RPI ADJUSTMENTS 3 Fixed assets £m 3 3 Working capital adjustment £m 5 Financing adjustment £m 3 6 Grants and third party contributions 3 £m Current cost reserve at 31 March £m 3

### **NORTHERN IRELAND WATER LIMITED** ANNUAL INFORMATION RETURN - TABLE 28 REGULATORY ACCOUNTS CASH FLOW STATEMENT FOR YEAR ENDING 31 MARCH (TOTAL) 2 3 UNITS DP 2007-08 **DESCRIPTION** 2008-09 2009-10 1 Net cashflow from operating activities 3 £m A RETURN ON INVESTMENTS & SERVICING OF FINANCE 2 Interest received £m 3 3 3 Interest paid £m 4 Interest in finance lease rentals £m 3 5 Non-equity dividends paid £m 3 6 Net cashflow from returns on investments & servicing of finance £m 3 B TAXATION 7 Taxation (paid)/received 3 £m C | CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT 8 Gross cost of purchase of fixed assets 3 £m 3 9 Receipts of grants and contributions £m 10 Infrastructure renewals expenditure £m 3 11 Disposal of fixed assets £m 3 12 Movements on long term loans to group companies 3 £m 13 Net cashflow from investing activities £m 3 D | ACQUISITIONS AND DISPOSALS 14 Acquisitions and disposals £m 3 E EQUITY DIVIDENDS 15 Equity dividends paid £m 3 F MANAGEMENT OF LIQUID RESOURCES 16 Net cashflow from management of liquid resources 3 £m 17 Net cashflow before financing £m 3 G FINANCING 18 Capital in finance lease rentals £m 3 19 New bank loans taken out 3 £m 20 Repayment of bank loans 3 £m 21 Proceeds from share issues £m 3 22 Net cash inflow from financing 3 £m 23 Increase/(decrease) in cash in the year £m 3

ANNUAL INFORMATION RETURN - TABLE 29 REGULATORY ACCOUNTS (CURRENT COST ACCOUNTING) RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITIES (TOTAL)

				1	2	3
	DESCRIPTION	UNITS	DP	2007-08	2008-09	2009-10
1	Current cost operating profit	£m	3			
2	Working capital adjustment	£m	3			
3	Movement in working capital	£m	3			
4	Receipts from other income	£m	3			
5	Depreciation	£m	3			
6	Current cost profit on sale of fixed assets	£m	3			
7	Infrastructure renewals charge	£m	3			
8	Other non-cash profit and loss items	£m	3			
9	Net cash flow from operating activities	£m	3			

## **NORTHERN IRELAND WATER LIMITED COMMERCIAL IN CONFIDENCE** ANNUAL INFORMATION RETURN - TABLE 30 REGULATORY ACCOUNTS TRANSACTIONS WITH ASSOCIATED COMPANIES: CAPEX 3 4 5 PERCENTAGE OF **ASSOCIATE DESCRIPTION** NR £000 TOTAL A COMPETITIVE LETTING 98 99 TOTAL FOR COMPETITIVE LETTING **B** OTHER MARKET TESTING 100 198 199 TOTAL FOR OTHER MARKET TESTING C NO MARKET 200 298 299 TOTAL FOR NO MARKET 300 TOTAL

## NORTHERN IRELAND WATER LIMITED **COMMERCIAL IN CONFIDENCE** ANNUAL INFORMATION RETURN - TABLE 31 REGULATORY ACCOUNTS TRANSACTIONS WITH ASSOCIATED COMPANIES: PROFIT AND LOSS CHARGES 4 5 PERCENTAGE OF TOTAL ASSOCIATE **DESCRIPTION** NR £000 A | COMPETITIVE LETTING 98 99 TOTAL FOR COMPETITIVE LETTING B OTHER MARKET TESTING 100 199 TOTAL FOR OTHER MARKET TESTING C NO MARKET 200 299 TOTAL FOR NO MARKET 300 TOTAL

UAL INFORMATION RETURN - TABLE 32 FINALYSIS OF FIXED ASSET ADDITIONS AND ASSIDESCRIPTION  NIW ADDITIONS -NEW ASSETS (ENHANCEME) Water resource facilities Water treatment works Water distribution mains	UNITS DP	BY ASSET TYPE (CURRE  1  INFRASTRUCTURE	2 WATER SERVICE	/ Only)	4	5	I 6
DESCRIPTION  NIW ADDITIONS -NEW ASSETS (ENHANCEME Water resource facilities Water treatment works	UNITS DP	INFRASTRUCTURE	2 WATER SERVICE		4	5	
NIW ADDITIONS -NEW ASSETS (ENHANCEME Water resource facilities Water treatment works						J	6
NIW ADDITIONS -NEW ASSETS (ENHANCEME Water resource facilities Water treatment works						SEWERAGE SERVICE	•
Water resource facilities Water treatment works		ASSETS	NON-INFRASTRUCTURE ASSETS	SUBTOTAL	INFRASTRUCTURE ASSETS	NON-INFRASTRUCTURE ASSETS	SUBTOTAL
Water resource facilities Water treatment works	FNT)						•
Water treatment works	£m 3						
	£m 3						
	£m 3						
Service reservoirs and water towers	£m 3						
Pumping stations	£m 3						
Water management and general	£m 3						
Sewerage	£m 3						
Sea outfalls and headworks	£m 3						
Sewage treatment works	£m 3						
Sludge treatment works	£m 3						
Sludge disposal	£m 3						
n-line pumping stations	£m 3						
Terminal pumping stations	£m 3						
Sewerage management and general	£m 3		_				
Total infrastructure additions (Enhancement)	£m 3						
Total non-infrastructure additions (Enhancement)							
otal additions (Enhancement)	£m 3						
NIW BASE SERVICE PROVISION							
Water resource facilities	£m 3						
Water resource racinities  Water treatment works	£m 3						
Water distribution mains	£m 3						
Service reservoirs and water towers	£m 3						
Pumping stations	£m 3						
Water management and general	£m 3						
Sewerage	£m 3						
Sea outfalls and headworks	£m 3						
Sewage treatment works	£m 3						
Sludge treatment works	£m 3				ŀ		
ludge disposal	£m 3						
n-line pumping stations	£m 3						
Terminal pumping stations	£m 3				ļ		
Sewerage management and general	£m 3						
Total infrastructure renewals (Base)	£m 3		] [				
Total non-infrastructure expenditure (Base)	£m 3						
Total expenditure (Base service provision)	£m 3						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)

		1	1a	2	3	4	5	6		7	7a	8	9 10	11	12	13	13a	14	15	16	17	18
					WATER SERVICE								SEWERAGE SERVICE					Total				
DESCRIPTION	UNITS DP	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09	Actual 08-09	Per SBP 2009-10	Actual 09-10	CG	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09 Actual 08-09	Per SBP 2009-10	Actual 09-10 CG	2006-07	Per SBP 2007-08	2007-08	Per SBP	Actual 08-	Per SBP 2009-10	Actual 09-1
													Actual 00-03						2008-09	09		A = -1
															•			-		-		
A DEPRECIATION CHARGE FOR THE YEAR																						
1 CCD on enhancement assets	£m 3																					A = I
2 CCD on MNI assets	£m 3																					
3 Total depreciation charge for the year	£m 3																					
					-												-					4
INFRASTRUCTURE RENEWALS CHARGES,																						
B EXPENDITURE AND PROVISION																						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)

DEPRECIATION CHARGE BY ASSET TYPE (PPP Only)

1 1a 2 3 4 5 6 7 7a 8 9 10 11 12 13 13a 14 15 16 17 18

							WATER SERVICE								SEWERAGE SERVICE	E						TOTAL			
)	DESCRIPTION	UNITS	DP	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09	Actual 08-09	Per SBP 2009-10	Actual 09-10	CG	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09	Actual 08-09	Per SBP 2009-1	O Actual 09-10 CG	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09	Actual 08-09 Per	SBP 2009-10	Actual 09-1
		_																							
	A DEPRECIATION CHARGE FOR THE YEAR																								
	1 CCD on enhancement assets	£m	3																						
	2 CCD on MNI assets	£m	3																						
	3 Total depreciation charge for the year	£m	3																						
																•									
	INFRASTRUCTURE RENEWALS CHARGES,																								
	EXPENDITURE AND PROVISION																								
	4 Infrastructure renewals expenditure	£m	3																						
	5 Infrastructure renewals charges	£m	3																						
	6 Infrastructure renewals prepayment/ (accrual)	£m	3																						

NORTHERN IRELAND WATER LIMITED

ANNUAL INFORMATION RETURN - TABLE 33 FINANCIAL MEASURES (CURRENT COST ACCOUNTING)
DEPRECIATION CHARGE BY ASSET TYPE (Total)

	( )	1	1a	2	3	4	5	6	7	7	7a	8	9	10	11	12	Γ	13	13a	14	15	16	17	18	7
				•	WATER SER	VICE					•		SEWERAGE SERVIC	E						Total		•			
DESCRIPTION	UNITS DP	2006-07	Per SBP 2007-08	2007-08	Per SBP	Actual 08-09	Per SBP 2009-10	Actual 09-10	CG	2006-07	Per SBP 2007-08	2007-08	Per SBP 2008-09	Actual 08-09	Per SBP 2009-10	Actual 09-10	CG	2006-07	Per SBP 2007-08	2007-08	Per SBP	Actual 08-09	Per SBP 2009-10	Actual 09-10	CC
A DEPRECIATION CHARGE I	FOR THE YEAR														1							•			-
1 CCD on enhancement asset																									
2 CCD on MNI assets	£m 3																								
3 Total depreciation charge for	r the year £m 3																								
B INFRASTRUCTURE RENEV CHARGES,	VALS																								
4 Infrastructure renewals expe	enditure £m 3																								
5 Infrastructure renewals charge																									

		1	2	3	4		5	6	7	8
DECORIDEION			WATER SERVIC	<u> </u>				EWERAGE SERV	/ICE	
DESCRIPTION	UNITS DP	2006-07	2007-08	2008-09	2009-10	CG	2006-07	2007-08	2008-09	2009-10
ACCOUNTING FIXED ASSET ADDITIONS										
NON-INFRASTRUCTURE ASSET ADDITIONS (EN	HANCEMENT) BY									
1 Very Short	£m 3									
2 Short	£m 3									
3 Medium	£m 3									
4 Medium long	£m 3									
5 Long	£m 3									
6 Land	£m 3									
7 Land Disposals	£m 3									
8 Total	£m 3									
NON-INFRASTRUCTURE ASSET ADDITIONS (BAS ASSET LIFE	SE SERVICE) BY									
9 Very Short	£m 3									
0 Short	£m 3									
1 Medium	£m 3									
2 Medium long	£m 3									
3 Long	£m 3									
4 Total	£m 3									

IALYSIS OF	NON-INFRASTRUCTURE FIXED ASSET ADDITIONS BY LIFE CATEGORIES		)										
	HON IN HAOTHOUTURE FIXED AGGET ADDITIONG DT EILE GATEGORIEG	- PPP											
				1	2	3	4	٦	5	6	7	8	-
						R SERVICE			- J		AGE SERVICE		Ī
	ACCOUNTING FIXED ASSET ADDITIONS  NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY ASSET LIFE  Very Short Short Medium Medium long Long Land Land Disposals Total	UNITS	DP	2006-07	2007-08	2008-09	2009-10	CG	2006-07	2007-08	2008-09	2009-10	Ī
	ACCOUNTING FIXED ASSET ADDITIONS												
Α	NON-INFRASTRUCTURE ASSET ADDITIONS (ENHANCEMENT) BY												
1	Very Short	£m	3										Ī
2		£m	3										Г
3		£m	3										ſ
4		£m	3										T
5	·	£m	3										Ī
6		£m	3										ľ
7	Land Disposals	£m	3										ſ
8		£m	3										
В	NON-INFRASTRUCTURE ASSET ADDITIONS (BASE SERVICE) BY ASSET LIFE												
9	Very Short	£m	3										Ī
10	Short	£m	3										Ī
11	Medium	£m	3										Ī
12	Medium long	£m	3										
13	Long	£m	3										
14	Total	£m	3										
С	NON-INFRASTRUCTURE ADDITIONS AVERAGE LIFE (YEARS)												
15	Very Short	years	0										
16	Short	years	0										
17	Medium	years	0										
18	Medium long	years	0										7
19	Long	years	0										7

### **NORTHERN IRELAND WATER LIMITED** ANNUAL INFORMATION RETURN - TABLE 35 FINANCIAL MEASURES WATER SERVICE - EXPENDITURE BY PURPOSE (NIW ONLY) REPORTING REPORTING REPORTING **DESCRIPTION** UNITS DP **SBP** YEAR YEAR YEAR 2008-09 CG 2006-07 CG 2007-08 CG 2009-10 CG A BASE SERVICE PROVISION 1 Base operating expenditure £m 3 2 Infrastructure renewals expenditure (net) £m 3 3 MNI (gross of grants and contributions) 3 £m 4 MNI - grants and contributions £m 3 5 MNI - net of grants and contributions £m 3 6 Infrastructure renewals expenditure (gross) £m 3 B QUALITY ENHANCEMENTS 7 Capex: Total quality enhancement programme £m 3 8 Opex: Total quality enhancement programme £m 3 C ENHANCED SERVICE LEVELS 9 Capital expenditure - customer service £m 10 Additional operating expenditure - customer service £m 3 D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE 11 Capital expenditure supply/demand balance £m 3 3 12 Capex - new development £m £m 3 13 Capex - growth 14 Capex - free meter "selective and optants" £m 3 3 15 Additional operating expenditure supply/demand balance £m 16 Capital expenditure - security of supply £m ω 17 Additional operating expenditure - security of supply £m 3 **NEW OUTPUTS/OBLIGATIONS SINCE THE SBP** 18 New outputs/obligations - capex £m 3 19 New outputs/obligations - opex GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE **CHARGES RECEIPTS FOR NEW CONNECTIONS** 20 Infrastructure charge receipts - new connections £m 21 Enhancement requisitions, grants and contributions £m 3 G ADOPTED ASSETS, NILL COST ASSETS 22 Assets adopted or acquired at nil cost £m 23 Adopted assets in return for a payment £m H EXPENDITURE TOTALS 24 Total operating expenditure (total) £m 25 Infrastructure renewals expenditure (net) (NIW only) £m 3 26 Total asset additions (NIW only) 3 £m 27 Total enhancement capital contributions (NIW only) £m 3 28 Total capital expenditure (excl. adopted and nil cost assets) (NIW £m 3 Capital element of PPP unitary charge payment 29 Base maintenance (infrastructure and non-infrastructure) uality enhancement expenditure £m 3 31 nhanced service level expenditure £m 3 32 upply demand balance expenditure £m 3 ew outputs/obligations since the SBP 33 £m 3 34 Total capital element of PPP unitary charge payment £m 3

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 35A FINANCIAL MEASURES WATER SERVICE - EXPENDITURE BY PURPOSE RPI Inflator (Operating Expenditure) base year to report year prices COPI Inflator (Capital Expenditure) base year to report year prices 3 4 5 SBP PROJECTIONS SBP PROJECTIONS **DESCRIPTION** UNITS DP **ACTUAL 2009/10** DIFFERENCE FROM % DIFFERENCE FROM **UPLIFTED FOR RPI** FOR 2009/10 OUTTURN **REVISED SBP FIGURES REVISED SBP FIGURES** AND COPI DP 2 A BASE SERVICE PROVISION 1 Base operating expenditure £m 2 Infrastructure renewals expenditure (net) 3 £m 3 MNI (gross of grants and contributions) £m 3 4 MNI - grants and contributions £m 3 3 5 MNI (net of grants and contributions) £m **B QUALITY ENHANCEMENTS** 6 Capex - total quality enhancement programme £m 3 7 Opex - total quality enhancement programme £m C ENHANCED SERVICE LEVELS 8 Capital expenditure - customer service 3 £m 9 Additional operating expenditure - customer service £m 3 D MAINTAINING AND IMPROVING SUPPLY/DEMAND BALANCE 10 Capital expenditure supply/demand balance £m 3 11 Total enhancement capital contributions £m 3 12 Capex net of enhancement capital contributions £m 3 13 Additional operating expenditure supply/demand balance £m 3 14 Capital expenditure - security of supply 3 £m 15 Additional operating expenditure - security of supply £m 3 **E EXPENDITURE TOTALS** 16 Total gross capex - gross of grants (ire net) and excluding new outputs £m 3 17 Total opex excluding new outputs 3 £m 3 18 Total gross capex - gross of grants (ire net) and including new outputs £m 19 Total opex including new outputs £m 3

				1	2	3	4
	DESCRIPTION	UNITS	DP	BASE YEAR SBP	REPORTING YEAR	REPORTING YEAR	REPORTING YEAR
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10 CG
Α	BASE SERVICE PROVISION						
	Base operating expenditure	£m	3				
	Infrastructure renewals expenditure (net)	£m	3				
	MNI (gross of grants and contributions)	£m	3				
4	MNI - grants and contributions	£m	3				
5	MNI - net of grants and contributions	£m	3				
6	Infrastructure renewals expenditure (gross)	£m	3				
В	QUALITY ENHANCEMENTS						
	Capex - total quality enhancement programme	£m	3				
	Opex - total quality enhancement programme	£m	3				
	Capital expenditure - customer service	£m	<u>ر</u> ا				
	Capital expenditure - customer service  Additional operating expenditure - customer service	£m	3				
10	Additional operating expenditure - customer service	2111	<u> </u>				
	IMPROVING SUPPLY/DEMAND BALANCE						
	Capital expenditure supply/demand balance	£m	3				
	Capex - new development	£m	3				
	Capex - growth - sewage	£m	3				
	Capex - growth - sewage treatment  Additional operating expenditure supply/demand balance	£m £m	3				
	NEW OUTPUTS/OBLIGATIONS SINCE THE SBP	Con					
	New outputs/obligations - capex New outputs/obligations - opex	£m £m	3				
17	inew outputs/obligations - opex	£III	3				
	GRANTS, CAPITAL CONTRIBUTIONS AND INFRASTRUCTURE CHARGES RECEIPTS FOR NEW CONNECTIONS						
	Infrastructure charge receipts - new connections	£m	3				
19	Enhancement requisitions, grants and contributions	£m	3				
G	ADOPTED ASSETS, NIL COST ASSETS						
	Assets adopted or acquired at nil cost	£m	3				
		ı					
	EXPENDITURE TOTALS  Total operating expenditure	£m	3				
	Infrastructure renewals expenditure (net)	£m	3				
	Total asset additions	£m	3				
	Total enhancement capital contributions	£m	3				
	Total capital expenditure (excluding adopted and nil co		3				
T	Capital element of PPP unitary charge payment						
	Base maintenance (infrastructure and non-infrastructure	£m	3				
26							
	Quality enhancement expenditure	£m	3				
27	Quality enhancement expenditure Enhanced service level expenditure	£m	3				
27 28	·		_				

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 36A FINANCIAL MEASURES SEWERAGE SERVICE - EXPENDITURE BY PURPOSE RPI Inflator (Operating Expenditure) base year to report year prices COPI Inflator (Capital Expenditure) base year to report year prices **SBP PROJECTIONS** DIFFERENCE % DIFFERENCE SBP PROJECTIONS **ACTUAL 2009-10 DESCRIPTION** UNITS DP **UNPLIFTED FOR COPI AND RPI** FROM REVISED FROM REVISED FOR 2009-10 OUTTURN **SBP FIGURES** SBP FIGURES FOR 2009-10 DP 2 A BASE SERVICE PROVISION 1 Base operating expenditure £m 3 2 Infrastructure renewals expenditure (net) £m 3 3 MNI (gross of grants and contributions) £m 3 4 MNI - grants and contributions 3 £m 5 MNI (net of grants and contributions) 3 £m B QUALITY ENHANCEMENTS 6 Capex: Total quality enhancement programme £m 3 7 Opex: Total quality enhancement programme £m C ENHANCED SERVICE LEVELS 8 Capital expenditure £m 3 9 Additional operating expenditure - customer service D MAINTAINING SUPPLY/DEMAND BALANCE 10 Capital expenditure supply/demand balance £m 3 11 Total enhancement capital contributions 3 £m 12 Capex net of enhancement capital contributions 3 £m 13 Additional operating expenditure supply/demand balance £m 3 E EXPENDITURE TOTALS 14 Total gross capex - gross of grants (ire net) and excluding new outputs 3 £m 15 Total opex (excluding new outputs) 3 £m 16 Total gross capex - gross of grants (ire net) and including new outputs £m 3 17 Total opex including new outputs

### NORTHERN IRELAND WATER LIMITED ANNUAL INFORMATION RETURN - TABLE 37 FINANCIAL MEASURES WATER COMPLIANCE - EXPENDITURE REPORT (NIW only) 2 3 REPORTING REPORTING REPORTING BASE **DESCRIPTION** UNITS DP YEAR SBP YEAR YEAR YEAR 2009-10 CG 2006-07 CG 2007-08 CG 2008-09 CG A OBLIGATIONS PRIOR TO THE SBP Capex: Completion of programme of work funded prior to the £m Opex: Completion of programme of work funded prior to the S £m **B WATER TREATMENT** 3 Capex: Nitrates 3 £m 3 4 Capex: Pesticides £m 5 Capex: Cryptosporidium 3 £m 6 Capex: Lead - water conditioning 3 £m Capex: Other parameters 3 £m Opex: Water treatment £m 3 C WATER DISTRIBUTION 9 Capex: Total Article 31 distribution expenditure £m 3 10 Capex: Distribution expenditure allocated to quality £m 3 11 Capex: Lead communication pipes £m 3 12 Opex: Quality distribution 3 £m D SECURITY RELATED MEASURES 13 Capex: Security-related 3 £m 14 Opex: Security-related £m E ENVIRONMENTAL PROGRAMME 15 Capex: Investigations £m 3 16 Capex: Options appraisals/implementations 3 £m 17 Opex: Environmental obligations £m F CAPEX & OPEX TOTALS 18 Capex: Total quality enhancement programme (water) 3 £m 19 Opex: Total quality enhancement programme (water) £m

ANNUAL INFORMATION RETURN - TABLE 38 FINANCIAL MEASURES SEWERAGE COMPLIANCE - EXPENDITURE REPORT (NIW only)

				1	2	3	4
				BASE	REPORTING	REPORTING	REPORTIN
	DESCRIPTION	UNITS	DP	YEAR SBP	YEAR	YEAR	YEAR_
				2006-07 CG	2007-08 CG	2008-09 CG	2009-10
	OBLIGATIONS PRIOR TO THE SBP						
_	Capex: Completion of programme of work funded prior to the SBP - continuous discharge	£m	3				
	Capex: Completion of programme of work funded prior to the SBP - intermittent discharge	£m	3				
	Capex: Completion of programme of work funded prior to the SBP – sewage sludge management	£m	3				
	Opex: Completion of programme of work funded prior to the SBP	£m	3				
	Open. Completion of programme of work funded prior to the ODI	2111					
}	INTERMITTENT DISCHARGES						
,	Capex: Unsatisfactory intermittent discharges	£m	3				
;	Opex: Unsatisfactory intermittent discharges	£m	3				
;		1					
_	EU DIRECTIVES Capex: Continuous discharges - UWWTD	£m	3				
	Opex: Continuous discharges - UWWTD	£m	3				
	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3				
	Opex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3				
	Capex: Continuous and intermittent discharges – Bathing Waters Directive	£m	3				
_	Opex: Continuous and intermittent discharges – Freshwater Fish Directive	£m	3				
	Capex: Continuous and intermittent discharges – Habitats Directive	£m	3				
	Opex: Continuous and intermittent discharges – Habitats/ Directive	£m	3				
	Capex: Continuous and intermittent discharges – Nationals Directives	£m	3				
	Opex: Continuous and intermittent discharges – Other EU Directives	£m	3				
•	<u> </u>	~					
	OTHER ENVIRONMENTAL PROGRAMMES						
_	Capex: First Time Sewerage	£m	3				
	Opex: First Time Sewerage	£m	3				
	Capex: CRoW Act	£m	3				
_	Opex: CRoW Act	£m	3				
	Capex: Chemicals – endocrine disruptor schemes	£m	3				
_	Opex: Chemicals – endocrine disruptor schemes	£m	3				
	Capex: Other cost drivers	£m	3				
4	Opex: Other cost drivers	£m	3				
	INVESTIGATIONS						
5	Capex: Investigations	£m	3				
6	Opex: Investigations	£m	3				
·	SEWAGE SLUDGE MANAGEMENT						
_	Capex: Enhanced sewage sludge management	£m	3				
_	Opex: Enhanced sewage sludge management	£m	3				
<b>3</b>	CAPEX & OPEX TOTALS	·					
_	Capex: Total quality enhancement programme – sewerage service	£m	3				
		T (   1					

	CEEDS FROM THE DISPOSALS OF PROTECTED LAND  1	2	3	4	5	6	7
	DESCRIPTION	INTEREST	NAME OF PURCHASER	GROSS PROCEEDS £000	OFFSETTING COSTS £000	NET PROCEEDS £000	
Α	SUMMARY						
1	INTER-COMPANY TRANSACTIONS						
2	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS						
3	THIRD PARTY SALES						
4	TOTALS						
<b>B</b>	INTER-COMPANY TRANSACTION IN EXCESS OF £50,000 (INDICATE IF CLAWBACK CLAUSE APPLIES)						CLAWBACK Y/N
~							
~							
99							
	CLAWBACK FROM PREVIOUS INTER-COMPANY TRANSACTIONS IN EXCESS OF £10,000 (Enter as negative proceed)						
<b>D</b>	THIRD PARTY SALES IN EXCESS OF £100,000						
~							

#### NORTHERN IRELAND WATER LIMITED - ANNUAL INFORMATION RETURN ANNUAL INFORMATION RETURN- TABLE 41 KEY OUTPUTS **HEALTH & SAFETY INFORMATION (NIW only)** 2 BASE REPORTING REPORTING REPORTING DESCRIPTION UNITS DP YEAR SBP YEAR YEAR YEAR 2006-07 CG 2007-08 CG 2008-09 CG 2009-10 CG LOST TIME DUE TO SICKNESS AND ACCIDENTS AND INCIDENCE OF OCCUPATIONAL ILL HEALTH 1 Employee total 0 nr 2 Total days lost due to sickness, accident and occupational ill health 0 nr 2 3 Total days lost - rate per 1000 employees nr 4 Number of incidents of occupational ill health 0 nr 5 Incidents of occupational ill health - rate per 1000 employees 2 nr B RIDDOR REPORTS 6 Total RIDDOR incidents 0 nr 7 RIDDOR - rate per 1000 employees 2 nr 8 3-day accident rate per 1000 employees 2 nr 9 Major/fatal accident rate per 1000 employees 2 nr CONTRACTORS' LOST TIME DUE TO SICKNESS AND ACCIDENTS,

AND INCIDENCE OF OCCUPATIONAL ILL HEALTH			 	 
10 Contractors' employees total	nr	0		
11 Total days lost due to sickness, accident and occupational ill health	nr	0		
12 Total days lost - rate per 1000 employees	nr	2		
13 Number of incidents of occupational ill health	nr	0		
14 Incidents of occupational ill health - rate per 1000 employees	nr	2		
D   CONTRACTORS' RIDDOR REPORTS			 	 
15 Total RIDDOR incidents	nr	0		
16 RIDDOR - rate per 1000 contractors' employees	nr	2		
17 3-day accident rate per 1000 contractors' employees	nr	0		
18 Major/fatal accident rate per 1000 contractors' employees	nr	2		

HERN IRELAND WATER LIMITED - ANNUAL INFORMATION RET	JRN																							
AL INFORMATION RETURN- TABLE 42 KEY OUTPUTS CHEMES RTING YEAR 2009-2010																								
DESCRIPTION	UNITS	DP	CG Corresponding Repo	ort Calculation	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	TOTAL	TOTAL	TOTAL	TOTAL	тот
A PROJECT DESCRIPTION							1					1												
PPP Concession	text	na	na		Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Alpha	Kinnegar	Omega	Omega	Omega	Omega	Omega	Omega	Omega	Alpha	Kinnegar	Omega	Water	Sewer
Service Area	text	na	na		WT	WT	WT	WT	WD	WD	WD	WWT	WWT	WWT	WWT	WWT	WWT	WWS	WWS	ΔII	All	All	Service	Serv
Name of works	text	na	na		Balinrees	Castor Bay	Dunore Point	Moyola	DBFO LM	Ballymoney LM	Limavady LM		Richhill	Armagh	Craigavon	North Down				Total	Total	Total	Total	Tot
Commencement date	date	na	na			Calcut Lay						Tana gan		- miningri	J. G.					7 0 1011	1 2 1011	7 5 1511		
Service duration	yrs	0	na																					
Service completion date	date	na	na																					
PAYMENT TO PPP CONCESSIONAIRE		_			1																			
Opex capacity	£m	3	na							T	1													
Opex variable	£m	3	na																					
Opex deductions Efficiency Gains	£m	3	na na																					
Atypical expenditure	£m	3	na na																					
Total Opex (7 to 11)	£m	3	na	Sum 7 to 11																				
Interest	£m	3	na																					
Total expensed (12 + 13)	£m	3	na	Sum 12 + 13																				
Capital repayment	£m	3	na																					
Maintenance	£m	3	na																					
Residual interest	£m	3	na																					
Atypical payments capitalised Total capitalised (15 to 18) Total PPP payments (14 + 19)	£m	3	na																					
Total capitalised (15 to 18)	£m	3	na	Sum 15 to 18																				
Total PPP payments (14 + 19)	£m	3	na	Sum 14 + 19																				
WATER DISTRIBUTION DATA																								
WATER DISTRIBUTION DATA Distribution input	Mld	2	Table 10 Line 26				1			T	T													
Length of mains	km	2	Table 11 Line 12																					
•																								
WATER RESOURCE AND TREATMENT DATA  Turbidity 95%ile greater or equal to 0.5NTU  Turbidity 95%ile less than 0.5NTU  Source Type Treatment type	· ·				_					_	_		_	_	_					_		_		
Turbidity 95%ile greater or equal to 0.5NTU	1/0	0	Table 11a Line 1																					
Turbidity 95%ile less than 0.5NTU  Source Type	1/0	0	Table 11a Line 2																					
Treatment type	text		Table 12 Block A Table 12 Block B																					
Average pumping head	text	1	Table 12 Block A								+													
Average pumping head		ı ı	Table 12 block A																					
SEWERAGE DATA																								
SEWERAGE DATA  Total length of sewer  Total length of critical sewer	km	2															I							
Total length of critical sewer	km	2																						
SEWAGE TREATMENT AND DISPOSAL DATA Population equivalent of total load received																								
Population equivalent of total load received	000		Table 17b line 2																					
Load received by STW's	kg BOD/day	0	Table 17d																					
Suspended solids consent BOD5 consent	mg/l	0	Table 17b line 3 Table 17b line 4																					
COD consent	mg/l ma/l	0	Table 17b line 4 Table 17b line 5																					
Ammonia consent	mg/l mg/l	0	Table 17b line 5																					
Phosphates consent	mg/l	0	Table 17b line 7																					
Classification of Treatment Works	text		Table 17b line 8																					
Size band of sewage treatment works	nr	0	Table 17c																					
		<u>'</u>																						
SLUDGE TREATMENT AND DISPOSAL DATA  Total sludge imported from NI Water  Sludge produced by the PPP facility  Sludge exported to Duncrue Incinerator																								
Total sludge imported from NI Water	ttds	3																						
Sludge produced by the PPP facility	ttds	3																						
Sludge exported to Duncrue Incinerator Sludge exported to other PPP facilities	ttds ttds	3																						
Sludge exported to other PPP facilities Sludge exported to NI Water	ttds	3																						
Sludge disposed of from site to - Farmland Untreated	ttds	3	Table 17G Col 1																					
Sludge disposed of from site to - Farmland Oniversional	ttds	3	Table 17G Col 1																					
Sludge disposed of from site to - Farmland Advanced	ttds	3	Table 17G Col 2																					
Sludge disposed of from site to - Incineration	ttds	3	Table 17G Col 4																					
Sludge disposed of from site to - Incineration Sludge disposed of from site to - Landfill Sludge disposed of from site to - Composted	ttds	3	Table 17G Col 5																					
Sludge disposed of from site to - Composted	ttds	3	Table 17G Col 6																					
Sludge disposed of from site to - Land Reclamation	ttds	3	Table 17G Col 7																					
			T-1-1- 470 0-10																					
Sludge disposed of from site to - Land Reclamation Sludge disposed of from site to - Other Sludge disposed of from site - Total	ttds	3	Table 17G Col 8 Table 17G Col 9																					

RN IRELAND WATER LIMITED - ANNUAL INFORMATION RE	TURN																						
INFORMATION RETURN- TABLE 43 KEY OUTPUTS																							
ORTING - OPERATIONAL COSTS																							
ING YEAR 2009-2010																							
DESCRIPTION	UNITS	DP	Corresponding Report	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	SCHEME	TOTAL	TOTAL	TOTAL	TOTAL	
	<u> </u>			_			,						40		10	10		15	10	1-	40	10	<del>_</del>
PROJECT DESCRIPTION				1 Alala	2 Alaba	3 Alaba	4 Alaka	5 Alaba	6	/	8 Viene nen	9	10	11	12	13	14	15	16	1/	18	19	4
PPP Concession			na	Alpha WT	Alpha WT	Alpha WT	Alpha WT	Alpha	Alpha WD	Alpha WD	Kinnegar WWT	Omega	Omega	Omega WWT	Omega	Omega	Omega	Omega WWS	Alpha	Kinnegar	Omega	Water	+
Service Area			na		• • •	** .		WD				WWT	WWT		WWT	WWT	WWS		All	All	All	Service	_
Name of works			na	Balinrees	Castor Bay	Dunore Point	Moyola	DBFO LM	Ballymoney LM	Limavady LM	Kinnegar	Richhill	Armagh	Craigavon	North Down	Ballyrickard	Ballinacor Lagoons	Duncrue	Total	Total	Total	Total	
PPP INFORMATION																							
Payment to Concessionaire	£m	3																					
Payment by Concessionaire to Operating Company	£m	3																					
DIRECT COSTS TO NI WATER																							
DIRECT COSTS TO NI WATER  Power	£m	3																					
Other direct costs	£m	3																					
Total direct costs	£m	3	sum 6 + 7																				
General and support expenditure	£m	3																					
Total functional expenditure	£m	3	sum 8 + 9																				
·	•							•		'													
OPERATING EXPENDITURE - NI WATER																							
Scientific services Rates	£m	3																					
Rates	£m	3																					
Estimated terminal pumping costs	£m	3																					
Estimated sludge costs	£m	3																					
TOTAL DDD ODED ATING EVDENDITUDE																							
TOTAL PPP OPERATING EXPENDITURE	0		Our 5 40 44 a 140																				
Total PPP operating expenditure	£m	3	Sum 5, 10, 11 and 12																				