



**LISBURN  
CITY COUNCIL**

Island Civic Centre, The Island, Lisburn, BT27 4RL Tel: 028 92 09 50

[www.lisburncity.gov.uk](http://www.lisburncity.gov.uk)

**Norman Davidson** *Chief Executive*  
[normand@lisburn.gov.uk](mailto:normand@lisburn.gov.uk)



L69/10/09

Northern Ireland Authority for Utility Regulation  
Queens House  
14 Queens Street  
BELFAST  
BT1 6ER

Utility Regulator ELECTRICITY GAS WATER		
NIAUR WATER GROUP		
03 NOV 2009		
To Act		
Reply	File	
To See	CC	

Useful support.  
31"

28 October 2009

Dear Sir

**UTILITY REGULATOR - WATER AND SEWERAGE SERVICE PRICE CONTROL 2010-13**

At its meeting of 27<sup>th</sup> October 2009, Lisburn City Council agreed the following response to the above report:

"Lisburn City Council welcomes the opportunity to comment on the above report.

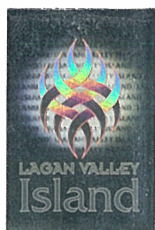
The Council supports the Utility Regulator in challenging the NI Water business plan to identify efficiency savings through their recommendations in the price determination document.

The Council would encourage the Regulator to establish robust monitoring process to ensure that the targets set out in the report are achievable and savings are passed onto the consumer. It would also support regular published information on NI Waters's progress against performance targets established by the business plan.

The Council also supports the Regulators focus on the level of service provided to the Consumer and not only the costs of the Business plan. It would also request that the implementation of the revised Business plan includes initiatives to support the most vulnerable sections of society, for example support for the elderly, disabled and charitable organisations.



INVESTOR IN PEOPLE



**Lisburn, a City for everyone**

**David Briggs**  
*Director of Corporate Services*  
[davidb@lisburn.gov.uk](mailto:davidb@lisburn.gov.uk)

**Colin McClintock**  
*Director of Environmental Services*  
[colinm@lisburn.gov.uk](mailto:colinm@lisburn.gov.uk)

**Jim Rose**  
*Director of Leisure Services*  
[jimr@lisburn.gov.uk](mailto:jimr@lisburn.gov.uk)

The financial model is complex and specialised. The report summarises the main issues from the underlying financial model and the Council can only accept the appropriateness of its assumptions. The Council also supports the assumption that domestic water charges should not be introduced and the current process of central subsidy should be extended.”

Yours sincerely,

A handwritten signature in blue ink that reads "Leah Scott". The signature is fluid and cursive, with a large initial 'L' and a period at the end.

**LEAH SCOTT**

**ASSISTANT DIRECTOR –CORPORATE SERVICES (FINANCE & IT)**