

30 August 2018

Richard Hume  
The Utility Regulator  
14 Queens Street  
Belfast  
BT1 6ED

Dear Richard,

**Notice and Consultation on Energy Theft Codes of Practice Licence Modifications**

Firmus energy recognises the serious safety consequences of energy theft and acknowledges that the value of this energy stolen is recovered from other domestic consumers within their bills, increasing the costs for all energy consumers.

We support the Utility Regulator's (UR) commitment to protecting consumers from these issues and prioritising the implementation of an Energy Theft Code of Practice (CoP) within their Consumer Protection Strategy.

Since the original consultation on the Energy Theft CoP in July 2016, and again in February 2017, firmus energy has engaged extensively with the UR on an individual basis, and as part of an industry working group, to discuss the development of the CoP and its implementation.

As such, we support the modifications to the gas distribution and supply licences and look forward to further assisting the UR in realising the conclusion of this project.

Kindest regards,



Stephen Miller  
Business Planning and Regulation  
firmus energy