

## Guide to Information held by the Utility Regulator

Section	Description of information	How to obtain
<b>Who we are and what we do</b>		
	Roles and responsibilities	<a href="http://www.niaur.gov.uk/about/what_we_do">http://www.niaur.gov.uk/about/what_we_do</a>
	Organisational structure	<a href="http://www.niaur.gov.uk/about/">http://www.niaur.gov.uk/about/</a>
	Relevant legislation	<a href="http://www.opsi.gov.uk/">http://www.opsi.gov.uk/</a>
	Board and senior management team	<a href="http://www.niaur.gov.uk/about/the_board">http://www.niaur.gov.uk/about/the_board</a>
	Contact details	<a href="http://www.niaur.gov.uk/contacts/">http://www.niaur.gov.uk/contacts/</a>
	National Fraud Initiative	<a href="http://www.uregni.gov.uk/uploads/publications/National_Fraud_Initiative_note_-_July_2010.pdf">http://www.uregni.gov.uk/uploads/publications/National_Fraud_Initiative_note_-_July_2010.pdf</a>
<b>What and how we spend</b>		
	Finance statements, budgets, and variance reports	<a href="http://www.niaur.gov.uk/uploads/publications/2009-10-28_NIAUR_Resource_Accounts_2008-2009.pdf">http://www.niaur.gov.uk/uploads/publications/2009-10-28_NIAUR_Resource_Accounts_2008-2009.pdf</a>
	Board and senior management team expenses	<a href="http://www.uregni.gov.uk/uploads/publications/2009-10_SMT_and_NEDS_expenses_summary.pdf">http://www.uregni.gov.uk/uploads/publications/2009-10_SMT_and_NEDS_expenses_summary.pdf</a>
	Pay and grading structures	Available on request
	Procurement procedure	Currently being updated
	Contracts awarded	Coming soon
	Internal financial regulations	Available on request
<b>Priorities/ objectives and how we are meeting them</b>		
	Strategic plans	<a href="http://www.niaur.gov.uk/publications/show/category/corporate/">http://www.niaur.gov.uk/publications/show/category/corporate/</a>
	Annual Business Plan	<a href="http://www.niaur.gov.uk/uploads/publications/FWP_2009-10.pdf">http://www.niaur.gov.uk/uploads/publications/FWP_2009-10.pdf</a>
	Annual Report	<a href="http://www.niaur.gov.uk/uploads/publications/2008-09_Annual_Report.pdf">http://www.niaur.gov.uk/uploads/publications/2008-09_Annual_Report.pdf</a>
	Internal and external performance	Please contact us for further information

	reviews	
<b>How we make decisions</b>		
	Major policy proposals and decisions	<a href="http://www.niaur.gov.uk/publications/">http://www.niaur.gov.uk/publications/</a>
	Public consultations	<a href="http://www.niaur.gov.uk/publications/show/category/open_consultations/">http://www.niaur.gov.uk/publications/show/category/open_consultations/</a>
	Senior management team minutes	<a href="http://www.niaur.gov.uk/publications/show/category/corporate/">http://www.niaur.gov.uk/publications/show/category/corporate/</a>
	Reports and papers from senior management team meetings	Please contact us for further information
	Internal communication guidance, criteria used for decision making, internal instructions, manuals and guidance	<a href="http://www.niaur.gov.uk/uploads/publications/Branding_Guidelines.pdf">http://www.niaur.gov.uk/uploads/publications/Branding_Guidelines.pdf</a> <a href="http://www.niaur.gov.uk/uploads/publications/Consultation_Guidance.pdf">http://www.niaur.gov.uk/uploads/publications/Consultation_Guidance.pdf</a>
<b>Policies and procedures</b>		
	For recruiting and employing new staff	<a href="http://www.uregni.gov.uk/uploads/publications/Recruitment_and_Selection_Policy_-_Nov_09l.pdf">http://www.uregni.gov.uk/uploads/publications/Recruitment_and_Selection_Policy_-_Nov_09l.pdf</a>
	Customer service	Coming soon
	Records management and personal data policies	Coming soon
<b>Lists and registers</b>		
	Disclosure logs	<a href="http://www.niaur.gov.uk/uploads/publications/FOI_Disclosure_Log.pdf">http://www.niaur.gov.uk/uploads/publications/FOI_Disclosure_Log.pdf</a>
	Gifts and hospitality	<a href="http://www.uregni.gov.uk/uploads/publications/2009-10_Gifts_and_Hospitality_registers.pdf">http://www.uregni.gov.uk/uploads/publications/2009-10_Gifts_and_Hospitality_registers.pdf</a>
<b>Services we offer</b>		
	Regulatory responsibilities	<a href="http://www.niaur.gov.uk/about/">http://www.niaur.gov.uk/about/</a>
	For industry	<a href="http://www.niaur.gov.uk/about/">http://www.niaur.gov.uk/about/</a>
	Leaflets, booklets and newsletters	<a href="http://www.niaur.gov.uk/publications/">http://www.niaur.gov.uk/publications/</a>
	Advice and guidance	<a href="http://www.niaur.gov.uk/customer_information/">http://www.niaur.gov.uk/customer_information/</a>
	Media releases	<a href="http://www.niaur.gov.uk/news/">http://www.niaur.gov.uk/news/</a>