

# **Retail Market Procedure NI 39**

## **NI Market Procedures: Glossary of Terms**

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## **Retail Market Procedure NI 39 - NI Market Procedures: Glossary of Terms**

<b>Term</b>	<b>Definition</b>
ACT	Account Credit Transfer; a code generated by the Keypad Transaction System which assists in the transfer of remaining credit between different keypad meters, or keypad meter configurations.
Actual Meter Reading	Any meter reading that is not an estimate.
Alternative Supplier	A Supplier, other than the Supplier of Last Resort, that may register a Meter Point under a Supplier of Last Resort process.
AOC	Account Officer Comment; a comment held against a site that is used to assist with meter reading.
Appointment	A physical date & timeslot (2 Hour, Half Day or Full Day) which must be allocated to a job for scheduling purposes
Appointment Id	An unique identifier associated with an Appointment booked by a Supplier on the Appointment's website
Assigned	The status of 'A' given to an MPRN as part of the New Connection process and prior to Energisation of a meter point.
AUF	The Actual Usage Factor will contain the total AAC (Annualised Annual Consumption) for consumption calculated for the period between the previous read date and the read date for registers with the indicated timeslot.
Bill	Document detailing aCcustomer's consumption, charges, payments and balance.
Books	Books are meter reading routes, in walk order, within a zone.
CCL	Climate Change Levy
CCR	Critical Care Register: an application used by NIE to retain details of Customers with medical equipment special needs
Certification (Meter)	A process whereby a meter is certified as fit for purpose for a specified time period
Check Meter	A meter that is installed at a Customer site to monitor the accuracy of the existing meter.
Combined	Premises that are used for domestic and commercial purposes.
Connection Card	A physical paper-based form which an electrician must complete, sign and provide to a customer to prove that a site/premise is ready for Energisation
Connection Conditions	<a href="#">Specific terms applicable to the installation/connection point</a>
Connection Voltage	The voltage at which a premise is connected to the NIE T&D Network. This is MV (<1,000 volts), HV (6600 or 11,000 volts) or EHV (33,000 volts).
Consumption Profile	The pattern of energy consumption over a period of time.

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Contracted Generation	When a Supplier contracts with a Generator for an agreed amount of electricity generation.
CoS	Change of Supplier
COT/CoLE	Change of Tenancy / Change of Legal Entity
CSA	Customer Service Advisor
CSC	<p>Chargeable Service Capacity; the maximum power in kVA required by the Customer and will be established by determining whichever is the higher of:-</p> <ol style="list-style-type: none"> <li>1. The highest <b>Maximum Demand</b> recorded in kVA by the Customer in the current or previous tariff year; or</li> <li>2. a <b>Maximum Demand</b> figure in kVA formally agreed between the Customer and <b>NIE</b> following the commencement of a new supply or where special conditions apply.</li> </ol> <p>Condition 2 applies only to Customers who have not been charged for 100% of the relevant cost of connection and will apply for five years after the initial connection of capacity or agreed increase in capacity.</p>
CSSN	Customer Service Special Needs: Indicates that a Customer has specific customer care requirements due to one or more impairments or difficulties, e.g. Visually Impaired, Speech Impaired, Hearing Impaired etc.
CSV	Comma Separated Values
CT	Current Transformer; used as a pseudonym for the NIE Metering Services group.
Customer Operations	The team within NIE with responsibility for design, quotation, planning and execution of site-works associated with all new meter connections and increased/decreased capacity requests for existing Meter Points
DA	Data Aggregation, the process of aggregating data for Settlement purposes
Data Aggregator	A role carried out by NIE to aggregate electricity consumption for the purpose of market settlement.
Data Collector	A role carried out by NIE to collect meter readings from meters either directly or through other methods of communication.
Data Processor	A role carried out by NIE to validate and distribute meter readings collected.
Day	Any day other than a Saturday, Sunday or public holiday in Northern Ireland.
DCN	Debt Contact Notification
DDA	Demand Data Aggregation – aggregation performed for Supplier demand, Generator import and Generator export that is sold to Suppliers (rather than to the Pool).

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Debt Contact Flag	A flag set to true that indicates that for a Residential Customer Registration the Supplier has agreed to accept outstanding Customer debt from the Old Supplier
De-Commission	Supply at a site that is Terminated as a result of removal of supply.
De-Energise	To physically (or logically) disconnect a meter from the supply network preventing power to enter a premise.
Default Supplier	A Supplier appointed by NIAUR who must provide supply where directed by NIAUR.
De-Registration	A Supplier is De-Registered from the premise as a result of De-commission and MPRN Termination.
Depot	A Depot represents a larger geographical area within which multiple Zones are located. It is used to group Zones together. It is also used as a pseudonym for the Customer Operations team
Derived Profile	An estimate of the consumption pattern that will apply to a Non-Interval metering Timeslot for Non-Interval Meter Points, used in estimation for billing and aggregation.
DHSS	Department of Health and Social Services
DLF	A code associated with a value of Distribution Loss Factor, the average multiplier by which consumption at the Customer meter must be multiplied to approximate to the corresponding energy crossing the Grid/Distribution boundary. It may vary according to time of day
DLAF	Distribution Loss Adjustment Factor. See DLF
DRD	Department of Regional Development
DSC	Distribution Service Centre
DUoS	Distribution Use of System; charges levied by NIE to Suppliers for the use of the electricity distribution system.
DUoS Group	A grouping under which DUoS Tariffs are organised.
DUoS Tariff	A tariff charged by NIE for use of the distribution systems. The applicable DUoS Tariff is determined by criteria described in the Statement of Charges for Use of NIE plc Electricity Transmission and Distribution System.
Economic Activity Indicator	A code indicating the type of economic activity undertaken by the Customer in the premises.
EHV	Extra High Voltage; connection voltage.
EMC	Estimated Monthly Consumption

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Energisation	To physically (or logically) connect a meter to the supply network to enable power to enter a premise.
ET	Erroneous Transfer
EUF	Estimated Usage Factor will contain the total EAC (Estimated Annual Consumption) for consumption registers with the indicated Timeslot.
EWC	Estimated Weekly Consumption
Export	Electricity that is metered or estimated as a flow from a site to the NIE network.
Export Meter	Meter which includes register(s) to record consumption which is exported to the grid.
Fieldwork	General industry term for work carried out at a Meter Point, such as a physical change to a meter configuration, or reconfiguration of a Keypad Meter which does not require a physical site-visit by an electrician
GDA	Generator Data Aggregation; aggregation performed for distribution connected export that is dispatchable and / or controllable from participant Generators (i.e. export sold to the Pool rather than to contracted suppliers).
Generator	A producer of electricity (under License or exempt under the Electricity (NI) Order) that can be exported onto the NIE T&D network.
Generator Unit	A unit, such as a wind-farm, CHP unit or fossil fuel unit, from which electricity is produced.
Generator Unit ID	A unique identifier representing a generator.
GMPRN	Identifier for a grouped unmetered arrangement. See Grouped Unmetered Meter Point
GMT	Greenwich Mean Time
GNIS	Geographic Names Information System; GNIS is responsible for managing geographically accurate records of assets for NIE's distribution and transmission networks
Grouped Unmetered Meter Point	An arrangement whereby a number of unmetered Technical Meter Points are grouped for the registration management purposes
GS	Guaranteed Standards of service.
GU	Generating Unit
Half Yearly Large Deviation	Large discrepancy between current monthly payments and forecasted required monthly payments discovered at half yearly payment review.
Half Yearly Small Deviation	Small discrepancy between current monthly payments and forecasted required monthly payments discovered at half yearly payment review.

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Harmonisation	A process to align market messages and supporting Supplier facing processes between Northern Ireland and the Republic of Ireland
HH	Half-hourly
HHU / Hand-Held Unit	Hand-Held Unit; A communications device used to receive and transmit meter readings (Meter Readers HHU), or data associated with Fieldwork jobs and emergency jobs (Electrician's HHU).
HV	High Voltage; connection voltage.
HV Agreement	A contract agreed between NIE and a Customer for the provision of a High Voltage supply
I & C	Industrial and Commercial Customers
IIN Range Number	The number assigned to a Supplier which is the first 8 digits of a Keypad Premises Number.
Import	Electricity that is metered or estimated as a flow from the NIE network to a Customer installation.
Incoming	A Customer moving into a premise.
Index Meter Point	A class of Meter Point which is equipped with metering but is not Interval metered
Installation Type	Referring to un-metered connections, the installation type denotes the type of equipment connected and the consumption pattern of the equipment.
Interval	A discrete period, over which electricity flow is measured, aggregated or estimated. In NIE this is split into HH or Half Hourly Intervals.
Interval Meter Point	Half Hourly; a class of Meter Point which is equipped with operational metering and communications for the collection of half-hourly readings.
IVR	Interactive Voice Response

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Job	<p>NIE-specific terminology for Fieldwork. A job is either despatched to an electrician's Handheld Unit for completion, or is manually completed by a user (for non-site visit activities) on the Proposed Solution.</p> <p>A Job can be in one of several statuses:</p> <p>PENDING - A job which has been created on the Proposed Solution, but has not yet been despatched (sent out) to an electrician's Handheld Unit for completion.</p> <p>DESPATCHED - A job that has been despatched (sent out) to a Handheld Unit for completion, but has not yet been returned from the electrician's Handheld Unit with a completion status</p> <p>CANCELLED - A job that has been cancelled by NIE (either as a completion status returned from an electrician's Handheld Unit, or directly on the Proposed Solution) and will not be rescheduled</p> <p>HELD - A job that has been returned from an electrician's Handheld Unit as cancelled but the reason provided does not allow automatic cancellation of the job. The job will be reviewed and manually assigned a valid status</p> <p>NON-COMPLETE - A job that has been returned from an electrician's Handheld Unit with a Non-complete status, and requires rescheduling by either NIE or the Supplier, dependent on the reason for non-completion</p> <p>COMPLETE - A job that has been successfully completed by NIE, either as a completion status returned from an electrician's Handheld Unit, or directly on the Proposed Solution</p>
Keypad Meter	A type of prepayment meter available to domestic Customers.
Keypad Transaction System	Liberty system supplied by PRI (Secure Meters) for the management of keypad metering.
Keypad Premises Number	A number used to uniquely identify a Keypad Meter at a premise
KPN / KPRN	See Keypad Premises Number
kVA	kilovolt amperes.
kWh	Kilowatt Hours
LLF	Line Loss Factor
Load Profile	Provides the half-hourly (Settlement Period) pattern of consumption across a day (Settlement Day) and the pattern across the Settlement year for the average Customer of each profile class
Loss Factor	Loss Factors are used in the calculation of Distribution Use of System (DuoS) charges. The figure reflects both the amount of distribution infrastructure used to supply the exit point and the amount of energy lost through heating of cables, transformers etc.
Luhn	Luhn is an algorithm also known as the "modulus 10" or "mod 10" algorithm, which is a checksum formula used to validate identification numbers.

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<b>Term</b>	<b>Definition</b>
LV	Low Voltage; connection voltage.
Market	The Northern Ireland Retail Electricity Market
Market Message	A structured exchange of data between Network Business and a Supplier.
Market Message XML Schema	The Market Message XML Schema defines the structure and format of all the market messages.
Market Services	The team within NIE with responsibility for Billing and Registration activities
Market Systems	The systems used by market operations.
Market Website	<p>The Market Website will allow Suppliers to utilise a number of facilities provided and supported by NIE. These include</p> <ul style="list-style-type: none"> <li>• Meter Point Data Publication</li> <li>• New Connections</li> <li>• Consumption</li> <li>• Fieldwork Appointments</li> <li>• Messages</li> </ul>
MCC	See Meter Configuration Code
MDP	Meter Data Processing.
MEC	Maximum Export Capacity is the capacity in kVA agreed in the connection agreement and permitted to be exported at a Meter Point
MESN	Medical Equipment Special Needs; Indicates that specific medical equipment is installed at the Meter point, e.g. Home Dialysis
Meter Category	A code to denote the manufacturer and type of meter.
Metering Class	NHH or HH
Meter Configuration Code	A code to indicate the functionality present in a meter at a site as required by the Supplier to be delivered by the combination of registers physically installed at a Meter Point
Meter Operations	Management and maintenance of all metering assets.
Meter Point	The point where electricity is metered for the purpose of determining DUoS charges. Typically this is the connection point to the NIE network but may be different where multiple Customers are served by a single connection point.



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MIC	Maximum Import Capacity is the capacity in kVA agreed in the connection agreement and permitted to be imported at a Meter Point.
MO	Market Operator
MPRN	Meter Point Reference Number; an 11 digit unique reference number for a Meter Point. The MPRN has three components: <ul style="list-style-type: none"> <li>• A two digit allocation code</li> <li>• An eight digit meter point identifier</li> <li>• A single digit check digit</li> </ul>
MRM	Meter Route Management
MRREM	Meter Read Remark; free text comments returned with a meter read record, expanding on an associated Trouble Code.
MSO	Metering Services Operative
Multi-rate (meter)	A meter which is configured to record consumption on more than one register
MV	Medium Voltage; connection voltage.
MV-90	A system used by NIE to collect Interval data.
NaFIRS	National Fault and Interruption Reporting System.
New Connections	A new Meter Point connection.
New Supplier	A Supplier that is requesting Registration to a Meter Point or that has an effective Registration that may be cancelled.
NHH	Non half hourly
NIE Online Booking System	NIE owned system which facilitates Suppliers booking Appointments for Fieldwork by NIE staff.
NIAUR	Northern Ireland Authority for Utility Regulation
NIE	NIE refers to NIE Transmission & Distribution
Non-Dispatchable (export)	A generator consumes energy that will not be exported to the pool but is required to run its infrastructure, otherwise known as house load.
Non-Controllable (export)	A generator whose unit's generation source is not predictable (e.g. wind).

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Non Domestic Arrangements	The systems and processes implemented to facilitate retail competition in non-domestic electricity supply.
Non-Interval	Formerly known as NHH or Non Half Hourly data.
Non-SOSA	Sites with a MIC greater than or equal to 70 kVA, are classified as Non-SOSA (Commercial).
OE	Operational Engineer; engineer responsible for energising new HV connections.
Old Supplier	A Supplier that has a Registration for an MPRN subject to a Registration Request from a New Supplier.
Operational Framework	Document which describes the principles and high level requirements for the NI Enduring Retail Market Arrangements.
OS	Overall Standards of service.
Outgoing	A Customer moving out of a premise
Participant	An organisation within the Electricity Market, for example a Supplier or Generator.
Payment Provider	An organisation which processes Customer payments on behalf of Suppliers and then passes the details onto the Supplier (Examples of Payment Providers include Bank, POCL, Paypoint, Payzone and Realex).
PCC	Plastic Card Company (Now known as CPI)
PCR	Premise Circuit Reference; repository to maintain a cross-reference list of Supply Point Numbers against Transformers.
PME	Plant Maintenance Electrician; electrician who installs HV panels and metering.
PPC	Period Profile Coefficient; the values derived for a Timeslot from the External Provider of PPCCs or provided for Unmetered Supplies by NIE
PPCC	Period Profile Class Coefficient; the values supplied by the External Provider.
Previous Supplier	The Supplier that supplied a Customer prior to a Change of Tenancy / Legal Entity
Profile	See Derived Profile and Standard Profile
Profile Class	This is derived from the Profiling Configuration identified by the MPRNs Meter Configuration Code and Load Profile.
Profile Coefficient	A factor that describes the proportion of annual consumption that is estimated to be consumed within one (30 minute) Interval.
Profiling Configuration	The Profile Class used to profile a particular Timeslot for MPRNs that have a particular Metering Configuration and Load Profile.

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PSO	Public Service Obligation; charge billable to Suppliers to recover the cost of infrastructure investment.
Read	A consumption value read from a meter register
Read Cycle	Indicates the next read cycle for a site.
Read Day	The day within a read week when the meter at a site is due to be read.
Read Week	The week within a read cycle when the meter at a site is due to be read.
Reading Route	A group of Sites within a book that are maintained in a walk order sequence downloaded to HHU.
Re-certification (Meter)	A process whereby a meter that has previously been certified and is due for re-certification is re-certified as fit for purpose for a specified time period.
Reconciliation (DUoS)	The difference between consumption determined for a period from actual meter reading and the consumption previously determined (typically estimated) for the same period.
Re-Energise	To physically (or logically) reconnect a meter to the supply network enabling power to enter a premise.
Registration	A record of the Supplier that is responsible for DUoS and settlement charges in respect of a Meter Point.
Registration Cancellation Billable Charge	A charge which may be applied where New Connection Registration fails to be completed.
Registration Request	A request by a Customer to register for a new connection, or a Supplier to register for a Change of Supplier.
Residential	A type of Customer that is defined under DUoS Tariff Schedule A Section 1. (Formerly referred to as domestic)
Revenue Protection	See RPU
R.P. Alert	Revenue Protection Alert; a warning flag associated with a Meter Point to indicate that the Meter Point is being investigated by the NIE Revenue Protection team.
RMP	Retail Market Procedure
ROC	Renewable Obligation Certificate.
ROF	Renewable Output Factor; a Trading Arrangement based on renewable energy sources.
Route	A Route consists of multiple Meter Points. Each Read Route is structured into a logical walk order by means of sequence numbers to enable efficient reading by meter readers

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RouteStar	The current Meter Route Management System.
RPU	Revenue Protection Unit; group within NIE which monitors and investigates potential meter tampering and unbilled consumption.
RSP	Retail Service Providers
SA	Service Agreement
Sampling	A process whereby a specified number of meters of a particular type are selected at random and are checked to ensure that they are fit for purpose
SEM	The All Island Single Electricity Market (the wholesale electricity market).
SEMO (SMO)	Single Electricity Market Operator (formerly Single Market Operator).
Settlement Class	A code to specify how data is processed and aggregated for settlement for the MPRN.
Settlement Day	A 24 hour period starting at 00h00.
Settlement Period	A half-hourly portion of a Settlement Day for which consumption is calculated for each MPRN.
SIC	Standard Industrial Classification; to identify type of usage at a premise.
SIMDRACS	SEM Implementation of Meter Data Reading, Aggregation, Communication & Storage.
SIMDRACS Requirements	The requirements for meter data provision and data aggregation in the Single Electricity Market.
Single-rate (meter)	A meter which is configured to record consumption on only one register
Single Point Unmetered	An unmetered Meter Point that is not part of a grouped unmetered arrangement
Site	The premise that is covered by one or more meters.
Skip Code	A code returned within a meter read record specifying why a meter could not be read.
SMO	See SEMO
SMP	System Marginal Price
SoLR	Supplier of Last Resort. This is the Supplier appointed by NIAUR to provide continuous supply to NI Customers previously being supplied by a Supplier who is no longer capable of carrying out the functions of an electricity Supplier.

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SONI	Systems Operator for Northern Ireland
SOSA	Non-Interval sites with MIC <70 kVA are classified as SOSA.
SRU	Scheduling Resource Unit; the team within NIE that is responsible for scheduling SOSA Fieldwork.
SSAC	A sub-aggregation code that specifies the aggregation class to which data will be aggregated for a Supplier
SSS Levy	System Support Services Levy.
Standard Profile	The consumption pattern that will generally apply to a Non-Interval Meter Point register. Two standard profiles (unrestricted and day/night) are currently used as the basis for determining a register specific consumption pattern (or Derived Profile).
STOD Tariff	Seasonal Time of Day; type of DUoS Tariff based upon times-of-use charging bands that can vary according to season.
Supplier	A retailer of electricity to a Customer.
Supplier ID	A unique identifier for a Supplier.
Supplier Provided Reading	A meter reading provided by a Supplier to NIE.
Supplier Unit	A Supplier defined group of MPRNs for Aggregation.
Supply Agreement	An agreement between a Supplier and Customer for the supply of electricity at a Meter Point.
Supply via NIE Isolator form	Similar to the Connection Card but used for Housing Developments and covers multiple sites
TCC	Tariff Configuration Code; a code to indicate the retail tariff required by the Supplier for a keypad metered Meter Point.
Technical MPRN	Identifier for a technical Meter Point which is a logical grouping of one or more unmetered connections that will be billed together. One or more technical Meter Point can be part of a grouped unmetered arrangement
Terminate	The status of 'T' given to an MPRN as part of the de-commissioning process.
Timeslot	A code that indicates the period that a meter is recording (or an unmetered installation is consuming electricity)
Time-of-Use	The time slot to which the additional aggregated data refers
TMPRN	See Technical MPRN

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Totaliser	A register on a keypad meter which records the total consumption reading of the meter, irrespective of it being single-rate or multi-rate.
Trading Arrangement	An arrangement under which a Supplier procures electricity.
Trading Day	A Trading Day is a 24 hour period starting at 06h00.
Trading Period	A 30 minute interval used in wholesale energy trading.
Transaction Reference Number	A system generated unique identifier for each Market Message.
Trouble Code	A code returned within a meter read record indicating situations ascertained on site which may require follow-up action.
TroubleMAN	Emergency call handling system for logging and tracking Customer emergency calls.
TSO	Transmission System Operator.
TUoS	Transmission Use of System; charges levied by SONI to Generators and Suppliers for the use of the electricity transmission system.
UMS	Unmetered Supplies
Unmetered Agreement	DEFINITION TO BE CONFIRMED
Usage Type	A generic term to define if a site is Residential, Commercial or Combined.
Vend History	Details of all prepaid credit (Vends) purchased by Customers for their keypad meters
VT	Voltage Transformer.
Vulnerable Customer	A Customer who is unable to safeguard their personal welfare or the personal welfare of other members of the household, for reasons of age, health, disability or severe financial insecurity.
Zone	A group of MPRNs in geographic proximity, identified by the first three characters of the SPN. A Zone can have one or many Routes.