

Market Entry Process

Retail Market Procedure MP NI 501 Market Entry Process

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Document Control

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1. Introduction

1.1 Overview

Suppliers in the Northern Ireland electricity market are certified by market sector. The certification process for market entry set out in this document applies to new entrants or to existing suppliers wishing to enter additional market sector(s). The following sections describe in overview, the main stages of the Market Entry Process, from initial contact with the Market Entry Process Co-ordination Team ("MEPCT") to Certification and completion of the entry process.

There are four key stages all of which must be exercised in sequence and completion of all stages is mandated to exit the process except where one or more Dispensations are granted. The market entry process is designed to provide assurance that a new entrant has met the requirements of a particular stage before progression to the next part of the process and ultimately to completion of the process.

In addition the market aspirations of the new entrant are considered when assessing the risk of disruption to the market on initial entry and are included in the determination of the scope of market entry requirements.

1.2 In Scope

The following are within the scope of this procedure:

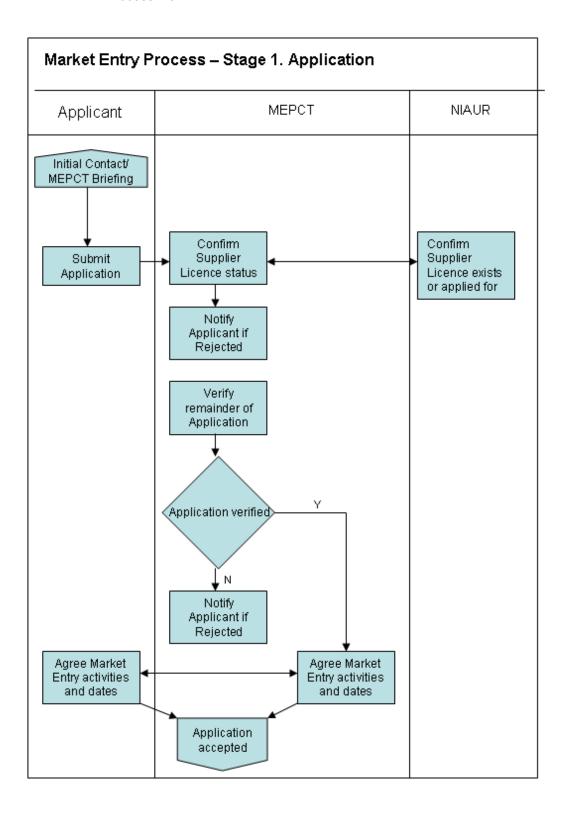
1.2.1 Initial market entry for a supplier for one or more sectors

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2. Market Entry Process

2.1 **Stage 1 - Application**

2.1.1 Process Flow



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2.1.2 Description

This stage is usually initiated when a supplier confirms an interest in entering one or more sectors of the market and exchanges contact information with MEPCT with a view to understanding entry requirements.

The certification categories for the various market sectors are:

- Interval Commercial
- Non Interval Commercial
- Non Interval Residential Credit Metered
- Non Interval Residential Keypad Metered
- Unmetered

A prospective Applicant is provided with background information and application forms and is the precursor of the Market Entry Process. There is no obligation on a prospective Applicant to proceed beyond this stage.

2.1.3 Activity

MEPCT will meet with representatives of the Applicant to exchange information in support of the completion of a formal Application. MEPCT will provide a copy of the current market entry process product set and related links to relevant websites. The product set includes:

Market Entry Application form
NIE Training Application form
Dispensation Application
BDA Checklist
Readiness Declaration
MP NI 501 Market Entry Process
MP NI 502 Recertification Procedure
MP NI 503 Removal of Certification Procedure
MP NI 504 Dispensations Procedure
MP NI 505 Dispute & Appeals Procedure
MP NI 506 Ability Testing Procedure
MP NI 507 Market Testing Procedure
MP NI 508 Ability Testing Scenarios
MP NI 509 Market Testing Scenarios
All other appropriate forms and documents as determined by the
Market Entry Process Co-ordinator

Logical Test scripts are provided in advance of Stage III Market Testing after detailed discussion with the supplier.

2.1.4 MEPCT Resources

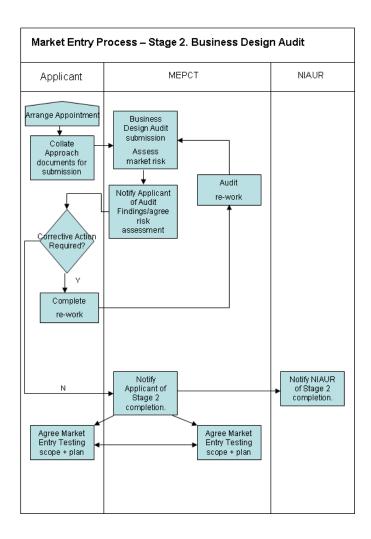
At the Application Stage the Applicant will be invited to propose a plan and schedule for the completion of the Market Entry process for all market sectors selected within the Application to enable MEPCT to identify dates on which resources would be required. Before the Stage II Business Design Audit commences MEPCT will agree to commit resources to support Applicant activity on the dates requested. However where there is contention for MEPCT resources they will be allocated in the order

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requested by the relevant Applicant(s) and agreed by MEPCT. Changes to agreed dates require acceptance by MEPCT before they can be implemented by the Applicant.

2.2 Stage 2 - Business Design Audit

2.2.1 Procedural Flow



2.2.2 Description

During the time interval from acceptance of a formal application to the arrangement of an appointment for a site visit the Applicant would be required to have developed business, marketing and IT strategies, and business and management processes to support day to day market operations. After taking into account the market aspirations of the Applicant and audit of the BDA submission, a risk assessment is made of the Applicant's understanding of the Market Entry Process, the industry baseline and market obligations for each relevant sector of the market during the Business Design Audit. In preparation for the Business Design Audit the Applicant will submit a Readiness Statement. The objective of the assessment is to gauge the level of understanding and readiness of the Applicant to move forward to Stage 3 ("Certification Testing") of the process.

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2.2.3 Activity

The Applicant prepares for and hosts the site visit by collating the necessary documentation and submitting the BDA Checklist for inspection 10 Business Days in advance of the site visit. The MEPCT will coordinate the process and invite the Applicant to demonstrate knowledge and understanding of baseline requirements through presentation and discussion. Where the documentation submitted does not meet baseline or market obligation specification then "Findings" or "Observations" will be discussed, agreed with the Applicant and documented by the MEPCT for corrective action and possible follow up by the MEPCT.

When the Stage 2 assessment work is complete including the discharge of agreed corrective actions the Applicant will review and agree the timetables and schedules for market entry testing as required with the MEPCT. When all arrangements are agreed between the Applicant and the MEPCT, plans and schedules are complete and all pre-entrance qualifications are attained, the MEPCT will recommend that the Stage 3 ("Certification Entry Testing") may commence on the agreed date. The BDA assessment is risk based using audit sampling techniques and serves to demonstrate an understanding of the industry baseline and market operations for Certification purposes. The Stage 2 BDA assessment does not warrant that the documentation submitted by the Supplier is Fit for Purpose or does not contain errors or omissions.

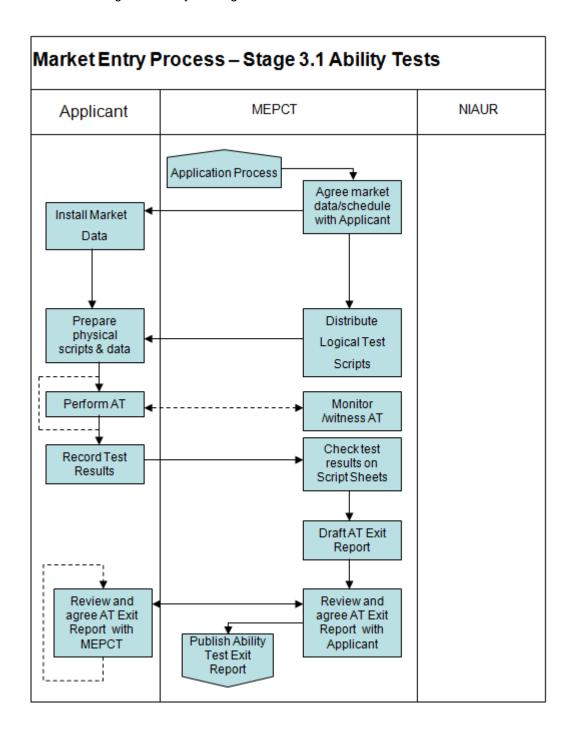
2.3 Stage 3 - Certification Testing

2.3.1 Overview

Certification Testing comprises two stages – Ability Testing and Market Testing. Ability Testing demonstrates an Applicant's ability to communicate using the industry electronic network referred to as the Electricity Market Messaging Application ("EMMA"). Certification Testing provides assurance that the systems and processes to be used by the Applicant in support of day to day operations perform to baseline specifications.

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2.3.2 Stage 3.1 Ability Testing



2.3.3 Description

Ability Tests are designed to exercise an Applicant's ability to connect to EMMA for data transfers using the EMMA infrastructure and to demonstrate the correct sending and receiving of market messages. AT will be managed, administered and operated in accordance with the AT Approach. As part of preparation for AT the Applicant will submit a Readiness Statement. Ability testing is executed with less business context than Market testing.

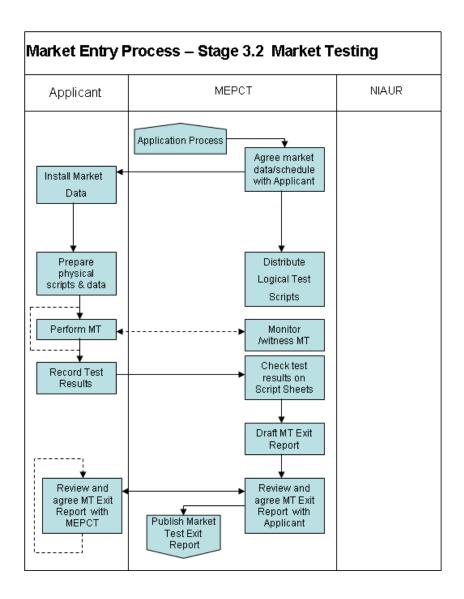
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2.3.4 Activity

- 2.3.4.1 The MEPCT will act as testing partner for new entrants using EMMA facilities provided by NIE. The Applicant will prove its systems and procedures against the market within the time scales and schedules agreed with MEPCT.

 MEPCT may arrange to witness Ability testing at the time of execution
- 2.3.4.2 The MEPCT will agree the test outcomes with the Applicant and provide an AT Exit Report to the Applicant. The MEPCT will act as initial referee with regards to any disputes relating to performance or outcome as provided for under MP NI 505 Disputes and Appeals Procedures.

2.3.5 Stage 3.2 Market Testing



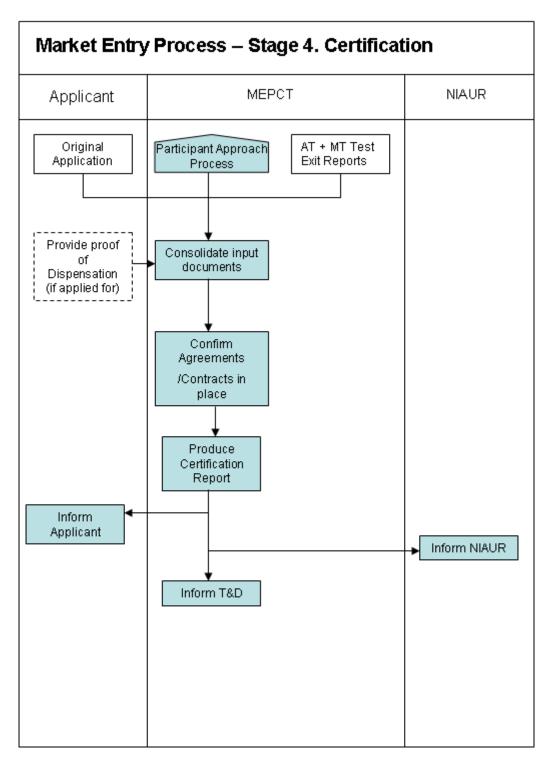
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2.3.6 Description

Market Tests are designed to exercise an Applicant's systems, processes and staff as they would operate during normal trading conditions for each relevant market sector. Applicants will require a full EMMA capability to be in place which will be tested by NIE, and each Applicant will submit a Readiness Statement in advance of such testing. Furthermore, the Applicant will test systems and processes in a self contained manner by simulating all external messages from other market roles. If the Applicant wishes to include other certified Market Participants in the testing programme this arrangement must be discussed and agreed with MEPCT. All market testing may be subject to on-site witnessing by MEPCT, the dates and times to be agreed with MEPCT.

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2.4 Stage 4 – Certification



2.4.1 Description

The final Stage 4 of the process is an assessment of the Applicant's active involvement and success in the first three stages of the Market Entry Process when considered against the original Application and additional submissions.

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2.4.2 Activity

The MEPCT provides Stage Exit Reports throughout the entry process. The BDA Exit Report may be deferred to Stage 4 to include amendments arising from Stage 3 testing activity. The MEPCT makes the Certification Decision based upon the Stage outcomes. While granting a Certification for a particular market sector, the MEPCT shall set out the restrictions that the Applicant may have requested, and is permitted to apply without obtaining a Dispensation, in the Market Entry Application, and any Dispensations that an Applicant may have applied for and were allowed by MEPCT. If it decides to grant a Certification, it will request NIE to update the market data appropriately.

If an Applicant is dissatisfied with a Certification Decision, including a refusal to grant a Certification, it can appeal under MP NI 505 Disputes and Appeals Procedure.

2.4.3 Timescales

All timescales in section 2 are indicative and based on there being no iterations, rejections or testing failures. The MEPCT estimates are indicative and the elapsed time taken to Certify will more accurately be reflected in the initial discussions at Stage 1 in the process.

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3. **Procedural Steps**

3.1 Stage 1. - Application

No	Applicant	MEPCT	The Authority	Business Days
1.	Initial contact/request information from the MEPCT			
2.		Issue an information pack and Entry Process Product Set.		2
3.	Agree appointment for Applicant briefing session	Provide briefing and confirm Licence status with NIAUR		
4.	Exchange contact details + other information			5
5.	Complete and Submit to the MEPCT the Market Entry Application			
6.		Receive Market Entry Application, verify content for completeness and purpose, confirm with NIAUR that the Applicant holds or has applied for a Supply Licence and accept or reject the Application accordingly.	Licence status	3
7.	If the Market Entry Application is rejected End of procedure			
8.		Confirm acceptance of the Market Entry Application to the Applicant		2
9.	Applicant accedes to MRC			
10.	Assist MEPCT in confirming Market Entry activities and dates.			
11.		Receive the Market Entry Plan		
12.	Re-work Market Entry Plan as required to reach agreement with MEPCT			
13.		Confirm acceptance of the Market Entry Plan to the Applicant	Progress report from MEPCT.	
14.	End of Procedure			

3.2 Stage 2. – Applicant Plan Audit

No	Applicant	MEPCT	The Authority	Business
				Days
1.	Prepare for Business Design audit visit			
2.		Complete Business Design audit — may be iterations for corrective actions		10+
3.		Confirm Stage 2 completion to Applicant	Progress report from MEPCT.	

3.3 Stage 3. - Market Testing

3.3.1 Ability Testing

No	Applicant	MEPCT	The Authority	Business Days
1.	Prepare for AT Execute the requirements of the AT Approach & Plan.	Prepare for AT Execute the requirements of the AT Approach & Plan.		10
5.		Prepare the AT Exit Report		
6.		Forward AT Exit report to Applicant	Progress report from MEPCT.	

3.3.2 Market Testing

No	Applicant	MEPCT	The Authority	Business Days
7.	Prepare for MT	Prepare for MT		
8.	Execute MT per agreed schedule and plan	Perform witness and checking activities during MT		30+
9.		Prepare the MT Exit Report		
10.		Forward MT Exit report to Applicant	Progress report from MEPCT.	

3.4 Certification

No	Applicant	MEPCT	The Authority	Business Days
1.	Forward documentation in support of Dispensations, evidence of signed industry agreements etc. as required for "live" market operations and signed Readiness Declaration.	Receive documentation for examination		
2.		Consolidate: AT Exit Report, MT Exit Report any Dispensations, restrictions, other supporting documentation and Market Entry Application details for Certification Report		10+
3.		Produce Certification Report.		

4.		Make and publish the Certification		1
		Decision		
5.	Receive Certification Decision	Issue Certification Decision to Applicant		1
6.	If Certification rejected	If Certification rejected		
	End of Procedure	End of Procedure		
7.		If Certification granted		1
		Request NIE update the market data		
8.	Receive Certification Decision.	Issue Certification Decision to Applicant	Progress report from MEPCT.	1
9.	End of Procedure	End of Procedure		