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Greg Irwin
Board Secretary/ Communications Manager
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20 January 2010

Dear Greg,

Draft Forward Work Plan 2010/11 Consultation

Thank you for providing us with the opportunity to comment on NIAUR's draft Forward Work Plan for 2010/11. The workshop planned for 15 December would have provided a good opportunity to explore the aspirations of the Utility Regulator and we were disappointed that you were unable to incorporate the water sector in the workshop. Nevertheless, I trust that the following comments on the consultation document are helpful.

The actions you have outlined for the water sector represent a comprehensive list. In addition to the helpful information included in your plan, it would greatly assist NI Water with our own forward work planning if this and subsequent Forward Work Plans could include anticipated dates when the Utility Regulator plans to publish:

- i. Annual Cost and Performance Reports;
- ii. The Utility Regulator's Reporting Requirements for Annual Information Returns.

More generally, we would appreciate it if consideration could be given to providing (not necessarily within the Forward Work Plan) high-level timetables for key regulatory deliverables - giving indicative dates for both submission to the Utility Regulator and any subsequent query process.

I trust that this feedback proves helpful and I look forward to continuing to work with the Utility Regulator in a consultative and collaborative manner throughout the coming year.

Yours sincerely,

A handwritten signature in black ink, appearing to read "A. Cunningham".

Andrew Cunningham
Head of Regulation and Business Performance

cc: Ronan Larkin (NI Water)
Garth Stewart (NI Water)