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Finance and Regulation Directorate
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Elena Ardines
Strategy Branch
The Utility Regulator
Queens House
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17 January 2011

Dear Elena,

Draft 2011/12 Forward Work Programme Consultation

Thank you for providing us with the opportunity to comment on the Utility Regulator's draft Forward Work Programme for 2011/12. I trust the following comments on the consultation are helpful.

The actions outlined for the water sector represent a comprehensive list. In addition to the helpful information included in the programme, it would greatly assist NI Water with our own forward planning if this and subsequent Forward Work Programmes could include anticipated dates for when the Utility Regulator plans to publish:

- i) Annual Cost and Performance reports;
- ii) The Utility Regulator's Reporting Requirements for Annual Information Returns and Regulatory Accounts.

Finally, with regard to the table on page 35 showing forecast budgets, it would be helpful if the total cost for each utility sector could be presented. In its current format, it is not possible for us to quantify from this table the cost to NI Water customers of water regulation.

I trust that this feedback proves helpful and do please let us know if any further input would be useful to you.

Yours sincerely,

A handwritten signature in black ink, appearing to read "A. Cunningham".

Andrew Cunningham
Head of Regulation and Business Performance

cc: Garth Stewart (NI Water)