## Summary table - NI Water - A summary of our business plan submission to NIAUR - 2009 OVERALL STRATEGY FOR 2010-2012 PERIOD AND TOP 5 STRATEGIC OBJECTIVES TOP 5 QUALITY AND SERVICE IMPROVEMENTS IN 2010-2012 PERIOD ... A brief summary of the strategy and the reasons for it (including Minister's requirements for quality improvements and the account it has ..to achieve what improvement by when been possible to take of the views of customers... WHAT IS DRIVING THE CHANGES IN BILLS? (2007-08 prices) Average Domestic bill in 2010-2011 Water Sewerage (1) past efficiency savings and outperformance (2) scope for reduction through future efficiency improvements (3) maintaining base services of which a) changes in revenue b) changes in operating costs Plus c) changes in capital maintenance d) impact of taxation (4) the impact of improvements in drinking water quality (5) the impact of environmental improvements (6) improvements in service performance (7) maintaining security of supplies to all customers Average Domestic bill in 2011-2012

PRICE LIMITS AND EFFECT ON AVERAGE BILLS (2007-08 PRICES)									
		2009-10	2010-11	2011-12					
	Proposed price limit								
W	Indicative price limit (water service)								
	Average measured Domestic bill								
	Average unmeasured Domestic bill		I			I			
	Average Domestic bill								
S	Indicative price limit (sewerage service)								
1	Average measured Domestic bill								
2	Average unmeasured Domestic bill		I	] <b>_</b>	[	I			
3	Average Domestic bill		<u> </u>	<u>                                     </u>	<del></del> .	<u> </u>			

E	EST	STIMATE OF EXPENDITURE NEEDS (2007-08 PRICES)						
			Annual average for the 2010-2012 period (£/property/annum)					
ı	1	Total operating expenditure (excl. PPP)						
	2	Total operating expenditure (PPP)						
Ĺ	3	Total capital maintenance expenditure						
Γ	4	Total capital enhancement expenditure						

For further information go to [hyperlink to another website] or contact:

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