

# PC13 Information Requirements

## Chapter 2 – Operational Costs and Efficiency

### Annex 2A – Definitions

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## Table 2.1 – Water and Sewerage Service Efficiency Improvements

### Table 2.1 – Block A – Operating Expenditure Efficiency (Base)

<b>Line 1</b>	Assessment of relative efficiency	Band	A to E
<b>Definition</b>	<p>The company's assessment of its operating expenditure efficiency, relative to other regulated water companies, in 2010-11, according to the following banding scheme:</p> <p>A: If the company is assessed within 5% of the benchmark company</p> <p>B: If the company is assessed as being between 5 and 15% from the benchmark company</p> <p>C: If the company is assessed as being between 15 and 25% from the benchmark company</p> <p>D: If the company is assessed as being between 25 and 35% from the benchmark company</p> <p>E: If the company is assessed as being between 35 and 45% from the benchmark company</p> <p>This assessment is based on total operating expenditure and applies to both base and enhancement operating expenditure.</p>		
<b>Processing rules</b>	Input field		

<b>Line 2</b>	Assessment of scope for catch-up (base) / assumed profile year on year	%	3dp
<b>Definition</b>	<p>Percentage reduction of the relative efficiency gap between the company and leading companies that the company assesses can be achieved between 2010-11 and 2014-15 and the company's assumption of the annual profile for 2011-12 to 2014-15 inclusive to achieve this catch-up.</p>		
<b>Processing rules</b>	Input field.		

<b>Line 3</b>	Assumed minimum level of efficiency improvements/assumed profile year on year (base)	%	3dp
<b>Definition</b>	<p>Company's assessment of the minimum level of efficiency improvements, year on year, that it is reasonable to assume in price setting for even the most efficient (band A) companies, for base service operating expenditure. This is equivalent to "frontier shift".</p>		
<b>Processing rules</b>	Input field		

<b>Line 4</b>	Overall compounded assumed improvement profile (base)	%	3dp
<b>Definition</b>	The overall cumulative improvement in base operating efficiency resulting from catch-up in relative efficiency plus minimum improvements achievable by band A companies.		
<b>Processing rules</b>	<p>Calculated field: Compounded sum of lines 2 and 3</p> <p>For 2011-12 and following years:  (1-(1-line 4 previous year/100) multiplied by (1-line 2/100) multiplied by (1-line 3/100)) multiplied by 100</p>		

**Table 2.1 – Block B – Operating Expenditure Efficiency (Enhancement)**

<b>Line 5</b>	Factor for the scope for enhancement catch up relative to that for base opex	nr	3dp
<b>Definition</b>	<p>Factor that should be applied to the scope for base opex catch-up to give the scope for enhancement opex catch-up.</p> <p>If a company believes that these are the same the factor should be entered as 1.</p> <p>If a company believes that the scope for enhancement opex catch-up is greater than that for base opex this should be entered as a number &gt;1. For example if a company assesses the scope for base opex catch-up as 40%, and the scope for enhancement opex catch-up as 50%, then the factor is 1.25.</p> <p>If a company believes that the scope for enhancement opex catch-up is less than that for base opex this should be entered as a number &lt;1. For example if a company assesses the scope for base opex catch-up as 50%, and the scope for enhancement opex catch-up as 40%, then the factor is 0.8.</p>		
<b>Processing rules</b>	Input field		
<b>Line 6</b>	Assessment of scope for catch-up (enhancements) / assumed profile year on year	%	3dp
<b>Definition</b>	Percentage reduction of the relative efficiency gap between NI Water and leading companies that the company assesses can be achieved between 2010-11 and 2014-15 and the company's assumption of the annual profile for 2011-12 to 2014-15 inclusive to achieve this catch-up.		
<b>Processing rules</b>	<p>Calculated field: Column 1 Assessment for PC13. Factor for the scope for enhancement catch-up relative to that for base opex, line 5 multiplied by assessment of scope for catch-up base line 2.</p> <p>Other cells are input fields.</p>		

<b>Line 7</b>	Factor to assume for minimum level of efficiency compared to base (enhancement)	nr	3dp
<b>Definition</b>	<p>Factor that should be applied to the base opex minimum level of efficiency to give the minimum level of efficiency for enhancement opex.</p> <p>If a company believes that these are the same the factor should be entered as 1.</p> <p>If a company believes that their share of the minimum level of efficiency for enhancement opex catch-up is greater than that for base opex this should be entered as a number &gt;1. For example if a company assesses the scope for minimum efficiency for base opex as 1% p.a. and the minimum efficiency for enhancement opex as 1.5% p.a., then the factor is 1.5.</p> <p>If a company believes that the minimum level of efficiency for enhancement opex catch-up is less than that for base opex this should be entered as a number &lt;1. For example if a company assesses the scope for minimum efficiency for base opex as 1% p.a. and the scope for enhancement opex catch-up as 0.75% p.a. then the factor is 0.75.</p>		
<b>Processing rules</b>	Input field		

<b>Line 8</b>	Assumed minimum level of efficiency improvements, p.a. (enhancements)	%	3dp
<b>Definition</b>	Company's assessment of the minimum level of efficiency improvements, year on year, that it is reasonable to assume in price setting for even the most efficient (band A) companies, for enhancement operating expenditure. This is equivalent to "frontier shift".		
<b>Processing rules</b>	<p>Assessment PC13 is a calculation: Calculated as (Factor for the minimum level of efficiency relative to that for base opex line 7) times (Assessment of minimum efficiency base line 3).</p> <p>Other cells are input fields.</p>		

<b>Line 9</b>	Overall compounded assumed improvement profile (enhancements)	%	3dp
<b>Definition</b>	The overall cumulative improvement in enhancement operating efficiency resulting from catch-up in relative efficiency plus minimum improvements achievable by band A companies.		
<b>Processing rules</b>	<p>Calculated field: Compounded sum of lines 6 and 8</p> <p>2011-12 and following years:</p> <p><math>(1 - (1 - \text{line 9 previous year} / 100))</math> multiplied by <math>(1 - \text{line 6} / 100)</math> multiplied by <math>(1 - \text{line 8} / 100)</math> multiplied by 100</p>		

**Table 2.1 – Block C – Operating Expenditure Efficiency (PPP)**

<b>Line 10</b>	Assumed improvement profile for PPP schemes.	%	3dp
<b>Definition</b>	The company's assessment of the per annum improvement profile for PPP opex.		
<b>Processing rules</b>	Input field		

<b>Line 11</b>	Overall compounded assumed improvement profile (PPP)	%	3dp
<b>Definition</b>	The cumulative improvement in PPP opex efficiency.		
<b>Processing rules</b>	<p>Calculated field:</p> <p>2011-12 and following years:</p> <p><math>(1 - (1 - \text{line 10 previous year} / 100)) \text{ multiplied by } (1 - \text{line 10} / 100) \text{ multiplied by } 100</math></p>		

## Table 2.2 – Water Service Operating Expenditure Projections

### Table 2.2 – Block A – Base Year (2010-11) Actuals

All operational cost figures in Tables 2.2, 2.3 and 2.4 should be given in real terms at the 2010-11 price base.

<b>Line 1</b>	Water operating expenditure in 2010-11	£m	3dp
<b>Definition</b>	The company's actual total water service operating expenditure for the regulated business in 2010-11.		
<b>Processing rules</b>	Input field: Should align with AIR T21 L22 (less PPP expenditure)		

### Table 2.2 – Block B – Adjustments to the Base Year

<b>Line 2</b>	Net adjustments to actuals	£m	3dp
<b>Definition</b>	Company's assessment of the net adjustment to actual operating expenditure that is needed to reflect normal ongoing expenditure for the water service, for example a negative adjustment for a short term pension holiday and a positive adjustment for restructuring provisions, etc. The adjustment removes exceptional and atypical expenditure in 2010-11.		
<b>Processing rules</b>	Input field		

<b>Line 3</b>	Adjusted base year	£m	3dp
<b>Definition</b>	Normal ongoing operating expenditure for 2010-11, after adjusting for atypical and exceptional items		
<b>Processing rules</b>	Calculated field – Line 1 minus line 2		

### Table 2.2 – Block C – Adjustments to Post PC10 Projections – Additional Opex

<b>Line 4a,4b,etc</b>	Additional opex	£m	3dp
<b>Definition</b>	Company's assessment of adjustments to normal ongoing base service provision operating expenditure to cater for changed situations (for example a known future charge from Northern Ireland Environment Agency). Exclude adjustments for improving efficiency.		

<b>Processing rules</b>	Input field		
<b>Line 5</b>	Total base opex	£m	3dp
<b>Definition</b>	Projected total base operating expenditure after adjustment for exceptional and atypical items in the base year 2010-11 and for changes in circumstances affecting base service expenditure.		
<b>Processing rules</b>	Calculated field: Line 3 plus (line 4a to line 4...)		

**Table 2.2 – Block D – Efficiency Improvements (Base)**

<b>Line 6</b>	Overall compounded efficiency profile (base)	%	3dp
<b>Definition</b>	The overall cumulative improvement in base operating efficiency resulting from catch-up in relative efficiency plus “frontier” shift.		
<b>Processing rules</b>	Copied field: Copied from table 2.1, Line 4		

<b>Line 7</b>	Base opex expenditure projection	£m	3dp
<b>Definition</b>	Company's assessment of base opex after efficiency challenge.		
<b>Processing rules</b>	Calculated field: Line 5 multiplied by (1-line 6/100)		

**Table 2.2 – Block E – Transformation Costs**

<b>Line 8</b>	Business improvement programme	£m	3dp
<b>Definition</b>	Expenditure associated with efficiency schemes and other transformation / reorganisation projects.		
<b>Processing rules</b>	Input field		

<b>Line 9</b>	Voluntary early retirement / voluntary severance	£m	3dp
<b>Definition</b>	Expenditure on staff costs associated with the reorganisation projects known as voluntary early retirement / voluntary severance schemes.		
<b>Processing rules</b>	Input field		

<b>Line 9a</b>	Net adjustments to actuals	£m	3dp
<b>Definition</b>	Company's assessment of the net adjustment to actual operating expenditure that is needed to reflect normal ongoing expenditure for the water service, for example a negative adjustment for a short term pension holiday and a positive adjustment for restructuring provisions, etc.		
<b>Processing rules</b>	Input field: Should only be completed for 2010-11  Net adjustments in this line along with BIP and VER costs should equal the Line 2 adjustments.		

<b>Line 10</b>	Total transformation costs	£m	3dp
<b>Definition</b>	The overall costs of transformation projects		
<b>Processing rules</b>	Calculated field:  Sum of Lines 8 and line 9  Sum of Line 8, 9 and 9a for 2010-11		



Table 2.2 – Block F – Opex from Capex

<b>Line 11</b>	Quality enhancement opex – pre efficiency	£m	3dp
<b>Definition</b>	Quality enhancement operating expenditure arising from the capital programme. This includes drinking water quality, environmental requirements and other obligations.		
<b>Processing rules</b>	Input field		

<b>Line 12</b>	ESL customer service opex – pre efficiency	£m	3dp
<b>Definition</b>	Additional ESL operating expenditure associated with proposed service enhancements.		
<b>Processing rules</b>	Input field		

<b>Line 13</b>	Supply/demand balance opex – pre efficiency	£m	3dp
<b>Definition</b>	The adjustments to operating expenditure due to growth related capital expenditure, capital investment for new development and to accommodate the potential impact of climate change, while maintaining existing levels of service.		
<b>Processing rules</b>	Input field		

<b>Line 14</b>	Security of supply opex – pre efficiency	£m	3dp
<b>Definition</b>	The adjustments made to operating expenditure in due to capital investment undertaken to achieve an enhanced service level that directly impacts on supply/demand balance through improved security of water supplies.		
<b>Processing rules</b>	Input field		

<b>Line 15</b>	Total opex from capex – pre efficiency	£m	3dp
<b>Definition</b>	The total opex resulting from capital expenditure throughout the PC13 period.		
<b>Processing rules</b>	Calculated field: Sum of Lines 11, 12, 13 and 14		

**Table 2.2 – Block G – Efficiency Improvements (Enhancement)**

<b>Line 16</b>	Overall compounded assumed improvement profile (enhancement)	%	3dp
<b>Definition</b>	The overall cumulative improvement in enhancement operating efficiency resulting from catch-up in relative efficiency plus minimum improvements achievable by band A companies.		
<b>Processing rules</b>	Copied field Copied: table 2.1, line 9		

<b>Line 17</b>	Total opex from capex – projection	£m	3dp
<b>Definition</b>	The total opex from capex projection net of an efficiency challenge.		
<b>Processing rules</b>	Calculated field: Line 15 multiplied by (1- line16/100)		

**Table 2.2 – Block H – PPP Costs and Efficiency**

<b>Line 18</b>	PPP opex (pre efficiency)	£m	3dp
<b>Definition</b>	The pre efficiency operating cost of PPP water assets.		
<b>Processing rules</b>	Input field		

<b>Line 19</b>	PPP assumed efficiency improvement profile	%	3dp
<b>Definition</b>	The overall cumulative improvement in PPP operating efficiency.		
<b>Processing rules</b>	Copied field: Copied: Table 2.1, Line 11		

<b>Line 20</b>	PPP opex (post efficiency)	£m	3dp
<b>Definition</b>	The PPP opex projection net of efficiencies. This line, along with the corresponding line in table 2.3 should align with Tab A5, Line 3 of the financial model.		
<b>Processing rules</b>	Calculated field: Line 18 multiplied by (1- line 19/100)		

<b>Line 21</b>	PPP interest payment	£m	3dp
<b>Definition</b>	The PPP interest payments on water assets. This line, along with the corresponding line in table 2.3 should align with Tab A5, Line 8a of the financial model (after adjusting for inflation).		
<b>Processing rules</b>	Input field		

<b>Line 22</b>	PPP capital repayments	£m	3dp
<b>Definition</b>	The PPP capital repayments on water assets. This line, along with the corresponding line in table 2.3 should align with Tab A5, Line 21a of the financial model (after adjusting for inflation).		
<b>Processing rules</b>	Input field		

<b>Line 23</b>	Total PPP costs	£m	3dp
<b>Definition</b>	Total unitary charge for PPP water assets		
<b>Processing rules</b>	Calculated field: Sum of lines 20, 21 and 22		

**Table 2.2 – Block I – Totals**

<b>Line 24</b>	Total water operating expenditure projection	£m	3dp
<b>Definition</b>	The total water operating expenditure projections including all PPP charges. The figure is net of efficiency.		
<b>Processing rules</b>	Calculated field: Sum of lines 7, 10, 17 and 23		

## Table 2.3 – Sewerage Service Operating Expenditure Projections

### Table 2.3 – Block A – Base Year (2010-11) Actuals

<b>Line 1</b>	Sewerage operating expenditure in 2010-11	£m	3dp
<b>Definition</b>	The company's actual total sewerage service operating expenditure for the regulated business in 2010-11.		
<b>Processing rules</b>	Input field: Should align with AIR T22 L21 (less PPP expenditure)		

### Table 2.3 – Block B – Adjustments to the Base Year

<b>Line 2</b>	Net adjustments to actuals	£m	3dp
<b>Definition</b>	Company's assessment of the net adjustment to actual operating expenditure that is needed to reflect normal ongoing expenditure for the water service, for example a negative adjustment for a short term pension holiday and a positive adjustment for restructuring provisions, etc. The adjustment removes exceptional and atypical expenditure in 2010-11.		
<b>Processing rules</b>	Input field		

<b>Line 3</b>	Adjusted base year	£m	3dp
<b>Definition</b>	Normal ongoing operating expenditure for 2010-11, after adjusting for atypical and exceptional items		
<b>Processing rules</b>	Calculated field – Line 1 minus line 2		

### Table 2.3 – Block C – Adjustments to Post PC10 Projections – Additional Opex

<b>Line 4a, 4b, etc</b>	Additional opex	£m	3dp
<b>Definition</b>	Company's assessment of adjustments to normal ongoing base service provision operating expenditure to cater for changed situations (for example a known future charge from Northern Ireland Environment Agency). Exclude adjustments for improving efficiency.		
<b>Processing rules</b>	Input field		

<b>Line 5</b>	Total base opex	£m	3dp
<b>Definition</b>	Projected total base operating expenditure after adjustment for exceptional and atypical items in the base year 2010-11 and for changes in circumstances affecting base service expenditure.		
<b>Processing rules</b>	Calculated field:  Line 3 plus (line 4a to line 4...)		

**Table 2.3 – Block D – Efficiency Improvements (Base)**

<b>Line 6</b>	Overall compounded efficiency profile (base)	%	3dp
<b>Definition</b>	The overall cumulative improvement in base operating efficiency resulting from catch-up in relative efficiency plus “frontier” shift.		
<b>Processing rules</b>	Copied field:  Copied from table 2.1, Line 4		

<b>Line 7</b>	Base opex expenditure projection	£m	3dp
<b>Definition</b>	Company's assessment of base opex after efficiency challenge.		
<b>Processing rules</b>	Calculated field:  Line 5 multiplied by (1-line 6/100)		

**Table 2.3 – Block E – Transformation Costs**

<b>Line 8</b>	Business improvement programme	£m	3dp
<b>Definition</b>	Expenditure associated with efficiency schemes and other transformation / reorganisation projects.		
<b>Processing rules</b>	Input field		

<b>Line 9</b>	Voluntary early retirement / voluntary severance	£m	3dp
<b>Definition</b>	Expenditure on staff costs associated with the reorganisation projects known as voluntary early retirement / voluntary severance schemes.		
<b>Processing rules</b>	Input field		

<b>Line 9a</b>	Net adjustments to actuals	£m	3dp
<b>Definition</b>	Company's assessment of the net adjustment to actual operating expenditure that is needed to reflect normal ongoing expenditure for the water service, for example a negative adjustment for a short term pension holiday and a positive adjustment for restructuring provisions, etc.		
<b>Processing rules</b>	Input field: Should only be completed for 2010-11  Net adjustments in this line along with BIP and VER costs should equal the Line 2 adjustments.		

<b>Line 10</b>	Total transformation costs	£m	3dp
<b>Definition</b>	The overall costs of transformation projects		
<b>Processing rules</b>	Calculated field:  Sum of Lines 8 and line 9  Sum of Line 8, 9 and 9a for 2010-11		

Table 2.3 – Block F – Opex from Capex

<b>Line 11</b>	Quality enhancement opex – pre efficiency	£m	3dp
<b>Definition</b>	Projected additional operating expenditure to deliver the PC13 sewerage service quality enhancement programme. This comprises all the additional quality expenditure for completion of the PC13 programme and other legally required enhancements.		
<b>Processing rules</b>	Input field		

<b>Line 12</b>	ESL customer service opex – pre efficiency	£m	3dp
<b>Definition</b>	Additional ESL operating expenditure associated with proposed service enhancements.		
<b>Processing rules</b>	Input field		

<b>Line 13</b>	Supply/demand balance opex – pre efficiency	£m	3dp
<b>Definition</b>	Projected additional operating expenditure, associated with the provision of sewerage services for new customers and to accommodate increased use of sewerage services by existing customers.		
<b>Processing rules</b>	Input field		

<b>Line 14</b>	Total opex from capex – pre efficiency	£m	3dp
<b>Definition</b>	The total opex resulting from capital expenditure throughout the PC13 period.		
<b>Processing rules</b>	Calculated field: Sum of Lines 11, 12 and 13		



**Table 2.3 – Block G – Efficiency Improvements (Enhancement)**

<b>Line 15</b>	Overall compounded assumed improvement profile (enhancement)	%	3dp
<b>Definition</b>	The overall cumulative improvement in enhancement operating efficiency resulting from catch-up in relative efficiency plus minimum improvements achievable by band A companies.		
<b>Processing rules</b>	Copied field Copied: table 2.1, line 9		

<b>Line 16</b>	Total opex from capex – projection	£m	3dp
<b>Definition</b>	The total opex from capex projection net of an efficiency challenge.		
<b>Processing rules</b>	Calculated field: Line 15 multiplied by (1- line16/100)		

**Table 2.3 – Block H – PPP Costs and Efficiency**

<b>Line 17</b>	PPP opex (pre efficiency)	£m	3dp
<b>Definition</b>	The pre efficiency operating cost of PPP sewerage service assets.		
<b>Processing rules</b>	Input field		

<b>Line 18</b>	PPP assumed efficiency improvement profile	%	3dp
<b>Definition</b>	The overall cumulative improvement in PPP operating efficiency.		
<b>Processing rules</b>	Copied field: Copied: Table 2.1, Line 11		

<b>Line 19</b>	PPP opex (post efficiency)	£m	3dp
<b>Definition</b>	The PPP opex projection net of efficiencies. This line, along with the corresponding line in table 2.2 should align with Tab A5, Line 3 of the financial model.		
<b>Processing rules</b>	Calculated field: Line 18 multiplied by (1- line 19/100)		

<b>Line 20</b>	PPP interest payment	£m	3dp
<b>Definition</b>	The PPP interest payments on sewerage service assets. This line, along with the corresponding line in table 2.2 should align with Tab A5, Line 8a of the financial model (after adjusting for inflation).		
<b>Processing rules</b>	Input field		

<b>Line 21</b>	PPP capital repayments	£m	3dp
<b>Definition</b>	The PPP capital repayments on sewerage service assets. This line, along with the corresponding line in table 2.2 should align with Tab A5, Line 21a of the financial model (after adjusting for inflation).		
<b>Processing rules</b>	Input field		

<b>Line 22</b>	Total PPP costs	£m	3dp
<b>Definition</b>	Total unitary charge for PPP sewerage service assets		
<b>Processing rules</b>	Calculated field: Sum of lines 19, 20 and 21		

**Table 2.3 – Block I – Totals**

<b>Line 23</b>	Total sewerage operating expenditure projection	£m	3dp
<b>Definition</b>	The total sewerage operating expenditure projections including all PPP charges. The figure is net of efficiency.		
<b>Processing rules</b>	Calculated field: Sum of lines 7, 10, 16 and 22		

## Table 2.4 – Total Operating Expenditure Projections

### Table 2.4 – Block A – Total Opex Projections

<b>Line 1</b>	Base opex	£m	3dp
<b>Definition</b>	Total base opex for water and sewerage net of efficiencies.		
<b>Processing rules</b>	Calculated field: Sum of table 2.2 line 7 and table 2.3 line 7		

<b>Line 2</b>	Transformation costs	£m	3dp
<b>Definition</b>	The overall cost of transformation projects.		
<b>Processing rules</b>	Calculated field: Sum of table 2.2 line 10 and table 2.3 line 10		

<b>Line 3</b>	Opex from capex	£m	3dp
<b>Definition</b>	Total opex from capex for water and sewerage net of efficiencies.		
<b>Processing rules</b>	Calculated field: Sum of table 2.2 line 17 and table 2.3 line 16		

<b>Line 4</b>	PPP costs	£m	3dp
<b>Definition</b>	Total PPP unitary charge for water and sewerage assets.		
<b>Processing rules</b>	Calculated field: Sum of table 2.2 line 23 and table 2.3 line 22		

<b>Line 5</b>	Total opex	£m	3dp
<b>Definition</b>	The overall water and sewerage opex projections, including all PPP unitary charges		
<b>Processing rules</b>	Calculated field: Sum of lines 1, 2, 3 and 4		