



SGN Natural Gas,
3rd Floor,
83-85 Great Victoria Street,
Belfast,
BT2 7AF

Richard Hume,
Utility Regulator,
Queens House,
14 Queen Street,
Belfast,
BT1 6ED.

31 August 2018

Dear Richard,

Energy Theft Code of Practice Licence Modifications

SGN Natural Gas are supportive of the proposed licence modification for all electricity and gas licence holders to enhance consumer protection arrangements in relation to energy theft. We agree that the Energy Theft Code of Practice will provide protection to consumers and wider industry from safety issues and costs relating to energy theft and that the proposed licence modifications provide appropriate governance to facilitate this.

SGN Natural Gas are proactively engage in the Gas Theft Working Group to develop industry procedures that ensure compliance with the obligations contained within the Energy Theft Code of Practice. We will continue to engage in the process after the licence condition has come into effect to ensure compliance with the Code of Practice is maintained.

I hope you find these comments useful.

Yours sincerely

A handwritten signature in black ink that reads "Chris Shine".

Chris Shine
Head of Finance and Regulation
SGN Natural Gas