SSE Airtricity – Response via email received on 09/09/2018

SSE Airtricity supports creating more transparency for customers around how TPIs are operating and the commissions they are receiving. We believe it is appropriate for this information to be provided to customers up front when they are entering into contracts so they can see this before making a decision. This may be something suppliers can work with TPIs to undertake.

SSE Airtricity does not support the proposal that these commissions would be presented on customers bills. TPI commissions take different forms and the level of complexity that would be required to undertake this is costly. Suppliers do not always have all of the information TPIs are presenting to customers. TPIs are not regulated, SSE Airtricity believes it is inappropriate to regulate supplier bills and require suppliers to incur costs to indirectly regulate an unregulated party.