

Name	Ext	Name	Ext	Useful Contacts	
Aaron Wilkinson	6335	Karen Wilson	6338	Switchboard	028 9031 1575
Adele Boyle	6343	Karl Trueick	6649	UR Fax Number	028 9031 1740
Alan Craig	6327	Kenny Dane	6646	UR Video Conference Dial In	028 9031 6620
Albert Shaw	6322	Kevin O'Neill	6349	OFWAT (Birmingham)	0121 625 1300
Alison Farr	6353	Kevin Shiels	6635	CER (Dublin)	+353 1 4000 800
Andrew McCorriston	6645	Leigh Smith	6647	OFGEM (London)	020 7901 7000
Anne McNulty	6621	Lesley Robinson	6347	Consumer Council	0800 121 6022
Barbara Cantley	6331	Leona Taylor	6635	Energy Savings Trust	028 9072 6007
Barbara Stevenson	6354	Linda Beirne	6362	Doe Street Light Queries	028 9025 3051
Billy Walker	6358	Martina Loughran	6323	NIE Main Reception	028 9066 1100
Breige Tyrie	6326	Martina Maguire	6357		
Brian McHugh	6342	Mary Jones	6356		
Brian Mulhern	6333	Michael Campbell	6340		
Carl Hashim	6641	Mignonne Smith	6644		
Caspar Swales	6329	Neil Bingham	6351		
Cathy Doherty	6638	Neil Rowland	6643		
Charlene Bennett	6629	Nicola Cherry	6324		
Cheryl Snoddy	6332	Nicola Sweeney	6622		
Claire Taylor	6629	Paul Harland	6360		
Colin Broomfield	6624	Paul Stewart	6337		
Deirdre Trainor	6649	Peter Naylor	6345		
Dermot MacCann	6626	Peter Matthews	6355		
Donald Henry	6635	PJ McCloskey	6361		
Elena Ardines	6352	Richard Hume	6328		
Emma Magill	6643	Richard Goodfellow	6634		
Fiona Gallen	6630	Roisin McLaughlin	6350		
Frankie Dodds	6631	Roy Colville	6627		
Gerry McNeill	6633	Roy Mitchell	6330		
Graham Craig	6332	Samantha Young	6640		
Greg Irwin	6348	Sarah Brady	6642		
Ian Campbell	6628	Sarah Friedel	6648		
Jean Pierre Miura	6359	Sarah McKenna	6639		
Jo Aston	6346	Sean Lyons	6341		
Jody O'Boyle	6334	Shane Lynch	6621		
Joe Craig	6321	Simon Scott	6625		
John Mills	6336	Sinead Dynan	6339		
Karen Gault	6636	Stephen Magowan	6346		
Karen McConnell	6342	Tanya Wishart	6640		
Karen Shiels	tbc				

Supplier Contact Details – deal with bill enquiries, ways to pay, price info, meter readings, moving house & energy efficiency

Domestic Customers				
Electricity		NIE Ltd (for failure of elec supply, new supply/ alterations to lines).		
Airtricity		Telephone	08457 643 643	
Telephone	0845 601 4321	Website	http://www.nie.co.uk	
Website	http://www.airtricity.com	minicom	08457 147 128 (24hrs)	
Email	Customer Service@airtricity.com	Email	customercontact@nie.co.uk	
Budget Energy		Gas		
Telephone	0800 012 11 77	Emergencies (regardless of supplier)		0800 002 001
Website	www.budgetenergy.co.uk	Phoenix Supply Ltd		
Email	info@budgetenergy.co.uk	telephone	0845 900 5253 (m - th 8.30 - 5, fri 8.30 - 4)	
Power NI (formerly NIE Energy)		Website	www.phoenixnaturalgas.com/supply/	
Telephone	08457 455 455	Email	Info@phoenixsupplyni.com	
Minicom	08457 147 248	firmus Energy		
Website	www.powerni.co.uk	telephone	08456 08 00 88 (mon - fri 9 - 5)	
Email	home@powerni.co.uk	website	http://www.firmusenergy.co.uk	
Electric Ireland		Email	furtherinfo@firmusenergy.co.uk	
Telephone	0845 600 5335	NI Water		
Email	customerservice@electricireland.com	Waterline	08457 440088	
Website	http://www.electricireland.com	Leakline	08000 282 011	
Business Customers				
Electricity		Gas		
Airtricity		Emergencies	0800 002 001	
Telephone	08456 019 093	(regardless of supplier)		
Website	http://www.airtricity.com	Airtricity		
Budget Energy		telephone	08456 03 44 44	
Telephone	0800 012 11 77	website	http://www.airtricity.com	
Website	http://www.budgetenergy.co.uk	Energia		
Energia		Telephone	028 9068 5900	
Telephone	028 9068 5900	Website	http://www.energia.ie	
Website	http://www.energia.ie	firmus Energy		
ESBIE Electric Ireland		telephone	08456 08 00 88	
Telephone	08453 990 901	website	http://firmusenergy.co.uk	
Website	http://esbie.ie	Phoenix Supply Ltd		
firmus Energy		Telephone	0845 900 5253	
Telephone	028 9442 7836	website	www.phoenixnaturalgas.com/supply/	
Website	http://www.firmusenenergy.co.uk	Vayu		
Power NI		telephone	http://www.vayu.ie	
Telephone	08457 455 455	website	00353 18 84 94 00	
Website	http://www.powerni.co.uk			
NIE Ltd - For failure of electricity supply, new supply and alterations to lines & equipment.		Waterline	08457 440088 (emergencies & queries)	
Telephone	08457 643 643	Email	waterline@niwater.com	
Website	http://www.nie.co.uk	Website	http://www.niwater.com	