[Existing] Condition 28: Market Registration Service and Market Data Service

NB: Proposed amendment shown in red font.

1. The Licensee shall establish, or procure the establishment of, and subsequently operate and maintain, or procure the subsequent operation and maintenance of:
   
   (a) a service to be known as the Market Registration Service; and
   
   (b) a service to be known as the Market Data Service.

2. The Market Registration Service shall fulfil the following functions:

   (a) the maintenance of a register of technical and other data as is necessary to facilitate supply by any relevant licensed supplier to premises connected to the total system, and to meet the reasonable requirements of relevant licensed suppliers, the Transmission System Operator, the Northern Ireland Market Operator Licensee and the Licensee in respect of such premises for information for settlement purposes, including:
      
      (i) allocating and recording a unique meter point registration number for each meter point when it first becomes registered in the register;
      
      (ii) the identity of the relevant licensed supplier responsible for the settlement of the electricity supplied to such premises;
      
      (iii) such information as is required to enable information relating to the meter point to be submitted to settlement; and
      
      (iv) an address of each such premises so far as is reasonably practicable having regard to the nature and source of information provided to the Licensee;

   (b) the amendment in a timely manner of the register maintained in accordance with paragraph (a) to reflect changes of relevant licensed supplier to any premises and any other information relating to those premises;

   (c) the provision, in a timely manner of such data referred to in paragraph (a) contained in the register as is reasonably required and requested:
      
      (i) to any relevant licensed supplier who is registered as the supplier for the premises or who has been provided with the meter point registration number or customer reference number for the purposes of a change of relevant licensed supplier in respect of the premises;
(ii) for the purposes of settlement, including to the Transmission System Operator, the Northern Ireland Market Operator Licensee and the Licensee; and

(iii) subject to any requirements for consent under the Market Registration Code, to any person identified in the Market Registration Code as entitled to such data for the purpose of facilitating changes of relevant licensed supplier in respect of any premises; and

(d) the maintenance of, and adequate publicity for, an enquiry service for the provision on request to any customer taking a supply of electricity (promptly and at no extra charge to the customer) of the meter point registration number (or, where that number has not yet been created, the customer reference number) of the meter point for the customer’s premises (in the case of unmetered premises, to the extent the Licensee has such information).

3 The Market Data Service shall fulfil the following functions in respect of meter points for premises:

(a) the collection and verification of data from electricity meters installed to measure flows of electricity to or from any premises with a permanently metered supply;

(b) the compilation of data measuring the flow of electricity to or from unmetered premises;

(c) the processing, validation, estimation and substitution of consumption data in respect of flows of electricity to or from any premises (“consumption data”);

(d) the collation and summation of such consumption data as required for settlement purposes;

(e) the transfer of processed consumption data as is reasonably required and requested:

(i) to any relevant licensed supplier who is registered as the supplier for the premises; and

(ii) for the purposes of settlement, including to the Transmission System Operator, the Northern Ireland Market Operator Licensee and the Licensee;

(f) the exchange of information between the Licensee and relevant licensed suppliers to meet the reasonable requirements of relevant licensed suppliers and the Licensee in relation to requests by relevant licensed suppliers for relevant fieldwork; and
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(g) the maintenance, retention and provision of information, as is reasonably required and requested by a relevant licensed supplier, of the data collection activities undertaken by the Licensee on behalf of the relevant licensed supplier.

4 In the provision of Market Registration Services and Market Data Services, the Licensee shall not discriminate as between any relevant licensed suppliers or any class or classes of relevant licensed suppliers except insofar as the differences in the terms or conditions of such provision:

(a) reasonably reflect the differences between the circumstances of such provision to one person or class of persons and another; and

(b) have been notified to the Authority together with supporting reasons, and the Authority has approved in advance the differences in the terms or conditions or the circumstances in which different terms or conditions may be applied.

5 Without prejudice to paragraph 4, the Licensee shall not make charges for the provision of the Market Registration Service and/or the Market Data Service to any relevant licensed supplier which differ from the charges for such provision to any other relevant licensed supplier or class or classes of relevant licensed suppliers except insofar as such differences:

(a) reasonably reflect material differences in the costs associated with such provision; and

(b) have been notified to the Authority together with supporting reasons, and the Authority has approved in advance the differences in charges or the circumstances in which different charges may be applied.

6 In the provision of Market Registration Services and Market Data Services, the Licensee shall not restrict, distort or prevent competition in the supply of electricity.

7 The Licensee shall be taken to have complied with its obligations under this Condition 28 where it:

(a) prepares (and has approved by the Authority) Market Registration Arrangements in accordance with Condition 29;

(b) complies with its obligations under the Market Registration Arrangements from time to time;

(c) proposes (in accordance with Condition 29) such revisions to the Market Registration Code as are necessary to ensure that the Market Registration Arrangements meet the requirements therefor set out in Condition 29; and
(d) complies with its obligations under paragraphs 4 and 5 of this Condition 28.

8 In this Condition, unless the context otherwise requires:

“meter point” includes, in the case of unmetered premises, a meter point for a group of unmetered premises.

“relevant fieldwork” means activities of the Licensee relating to a meter point that require the Licensee to perform work at the meter board and which may be requested by a relevant licensed supplier, comprising:

(a) special meter reads for meter points with non-half hourly metering equipment;

(b) installation, reconfiguration, repair, maintenance, inspection and testing, re-programming, removal and replacement of the electricity meter; and/or

(c) de-energisation or re-energisation of the meter point.

“settlement” includes under the Single Electricity Market Trading and Settlement Code, and the collection of levies, charges and fees generally applicable to participants or classes of participants in the Single Electricity Market.

“unmetered premises” means premises with a supply that is not a permanently metered supply.
[New] Condition 44: Systems to Facilitate Change of Supplier

1. The Licensee shall ensure that its practices, procedures and systems facilitate Supplier Transfers taking place within 15 working days of the Licensee receiving a Registration Request from a relevant licensed supplier.

2. The Licensee shall no later than fourteen days after the end of each quarter year ending on 30 June, 30 September, 31 December and 31 March, give to the Authority a report which sets out –

   (a) the number of Registration Requests received by it in each month of that quarter,

   (b) the number of actual Supplier Transfers completed in each month of that quarter, and

   (c) of the number of Supplier Transfers completed in each month of that quarter, the number which took:

      (i) 1-2 working days;

      (ii) 3-5 working days;

      (iii) 6-10 working days;

      (iv) 11-15 working days;

      (v) 16-20 working days;

      (vi) 21-30 working days; and

      (vii) more than 30 working days,

   to complete from the date of the Registration Request being received by the Licensee.

3. The Licensee shall inform the Authority as soon as it becomes aware that its practices, procedures and systems may, as a result of the number of Registration Requests likely to be received by it, cease to be adequate to ensure the Licensee’s compliance with paragraph 1.

4. The Authority may, following such consultation with the Licensee as the Authority considers appropriate, direct the Licensee to take such steps as may be specified in a written direction, and in such manner as may be so specified, to review and improve the practices, procedures and systems it has established to comply with this Condition.

5. The Licensee shall comply with any direction issued under paragraph 4 from the date specified in the direction.
In this Condition –

“Registration Request” means an application from a relevant licensed supplier for it to be registered as the supplier responsible for supplying electricity to the meter point specified in the application; and

“Supplier Transfer” means the transfer of responsibility for the supply of electricity to a meter point connected to the distribution system from one relevant licensed supplier to another relevant licensed supplier.
[New] Condition 45: Provision of Information to Electricity Suppliers

1. The Licensee shall ensure that its process, practices and systems facilitate the provision of information to, and between, relevant licensed suppliers which:

   (a) by virtue of or in accordance with the Market Registration Code or other industry code, agreement or practice, is available to or held by the Licensee; and

   (b) relates to or ascertains the consumption of electricity by any customer taking a supply of electricity at premises connected to the distribution system.

2. The Licensee shall within five working days of receiving a Customer Information Request from a relevant licensed supplier, provide to that supplier the information specified in the Customer Information Request.

3. In this Condition:

   Customer Information Request means a request, made in such form and in such manner as may be determined from time to time by the Authority, for information relating to the consumption of electricity by the customer at the premises identified, and for the period specified, in the request.